

# Cisco IP Phone 7800 Release Notes for Firmware Release 14.2(1)SR1

June 27, 2023

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# Cisco IP Phone 7800 Series Release Notes for Firmware Release 14.2(1)SR1

These release notes support the Cisco IP Phone 7811, 7821, 7841, and 7861 running SIP Firmware Release 14.2(1)SR1.

## New and Changed Features

### Features Available with the Firmware Release

The following sections describe the features available with the Firmware Release.

#### Multi-server (SAN) Tomcat Certificate with Cisco UCM

Starting from this release, the phone supports Cisco UCM with Multi-server (SAN) Tomcat Certificates configured. The TFTP server address can still be found in the phone ITL file.

This feature requires:

- Cisco Unified Communication Manager Release: 14 or later

#### Where to Find More Information

- [How To Configure Multi-server \(SAN\) Tomcat certificate with Cisco UCM](#)
- [Security Guide for Cisco Unified Communications Manager Release 14 and SUs](#)
- [Cisco IP Phone 7800 Series Administration Guide](#)

#### Localization Improvement on Enhanced Survivability

The feature Enhanced Survivability only applies to **Webex Calling Dedicated Instance**. Since from this release, the phone improves the localization support on this feature. The supported languages can be referred to [Cisco IP Phone 7800 Series Data Sheet](#).

#### Where to Find More Information

- [Enhanced Survivability for Webex Calling Dedicated Instance](#)

#### S6 Enhancement

- CSCuv46831 Improve NTP accuracy

## Caveats

### View Caveats

We report open and resolved customer-found bugs of severity 1 to 3. You can find details about listed bugs and search for other bugs by using the Cisco Bug Search Tool. For more info on using the Bug Search, see [Bug Search Tool Help](#).

- Use this URL for all caveats:

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[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=284883944&rls=14.2\(1\)SR1&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=284883944&rls=14.2(1)SR1&sb=anfr&svr=3nH&bt=custV)

- Use this URL for all open caveats:  
[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=284883944&rls=14.2\(1\)SR1&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=284883944&rls=14.2(1)SR1&sb=anfr&svr=3nH&bt=custV)
- Use this URL for all resolved caveats:  
[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=284883944&rls=14.2\(1\)SR1&sb=fr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=284883944&rls=14.2(1)SR1&sb=fr&svr=3nH&bt=custV)

## Cisco IP Phone Firmware Support Policy

For information on the support policy for phones, see <https://cisco.com/go/phonefirmwaresupport>.

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