Deprecation of H.323 Gatekeeper Control Options in Cisco Unified Communications Manager Release 15

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Overview

Cisco Unified Communications Manager Release 15 does not support the H.323 Gatekeeper Control options.

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Products Affected

Products Affected	Version
Cisco Unified Communications Manager	15

Problem Description

The following feature is deprecated and is not supported by Cisco Unified Communications Manager (Unified Communications Manager), Release 15. If you are using this feature currently in your deployment and you are trying to upgrade to Release 15, you will not be able to use this feature after the upgrade.

- H.323 Gatekeeper Control options

Background

Unified Communications Manager has provided support for H.323 call control signaling since the introduction of voice features about 20 years ago. Currently, customers use the Session Initiation Protocol (SIP) for multimedia session control and hence minimal demand for the H.323 functionality.

In acknowledgement of this reduced demand, Unified Communications Manager will not provide support for the H.323 Gatekeeper Control options from Release 15 onwards.

Also the H.323 call control features in Cisco IOS XE Software are past the End of SW Maintenance Release dated May 30, 2022. For more information, see https://www.cisco.com/c/en/us/products/collateral/unified-communications/unified-border-element/bulletin-c25-2479306.html.

Problem / Symptom

If you are using this feature currently in your deployment and you are trying to upgrade to Release 15, you will not be able to use this feature after the upgrade.

Note H.323 gateways and H.323 protocol continue to be supported.

Product Migration Options

Customers are encouraged to migrate to SIP trunk with Location Bandwidth Manager (LBM).

For more information, see the System Configuration Guide for Cisco Unified Communications Manager, Release 15.

Opening a Case with TAC

If you require further assistance, or if you have any further questions regarding this field notice, contact Cisco Systems Technical Assistance Center (TAC) by one of the following methods:

- Open a Service Request on cisco.com
- By Email
- By Telephone

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Cisco Systems, Inc.
San Jose, CA 95134-1706
USA

Asia Pacific Headquarters
CiscoSystems(USA)Pte.Ltd.
Singapore

Europe Headquarters
CiscoSystemsInternationalBV
Amsterdam,TheNetherlands

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