



Cisco Unified Communications Manager Device Package Compatibility Matrix

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CHAPTER 1

Current Cisco Unified Communications Manager Device Package Releases

- [Cisco Unified Communications Manager Device Package Compatibility Matrix - Current, on page 1](#)

Cisco Unified Communications Manager Device Package Compatibility Matrix - Current

This section provides information about the latest Cisco Unified Communications Manager (Unified CM) device packages available for:

- Unified CM 14.0(1)
- Unified CM 12.5(1)
- Unified CM 11.5(1)



Note For information about a previous release, see [Cisco Unified Communications Manager Device Package Compatibility Matrix - End of Software Maintenance, on page 23](#).

A device package introduces new phone types to Unified CM, and installs the firmware and configuration files that enable features on your Cisco device. New features may be off by default, and have attributes or settings that you must configure.

Device packages are available from the Cisco Unified Communications Manager software download page. To obtain a device package, click the Unified CM device package link and a new browser window or tab opens. You'll need your Cisco sign-in.

Apply a device package to all your Unified CM servers, beginning with the publisher server and the TFTP server.

When you apply a device package to enable new device support, you don't perform a cluster-wide reboot for Unified CM 11.5(1) or later. Instead, after you add the device package, do the following in Unified CM:

- Restart the Cisco Tomcat service on all cluster nodes.

- If you are running 11.5(1)SU4 or lower, 12.0(1) or 12.0(1)SU1, reboot the cluster. If you are running 11.5(1)SU5 or higher, or 12.0(1)SU2 or higher, reboot the Unified CM service on the publisher node. However, if you are running the Cisco Call Manager service on the subscriber nodes only, you can skip this task.

For more information about how to install a device package, see the [Cisco Unified Communications Manager Device Package Installation Guide](#).

Deprecated Phone Models for Cisco Unified Communications Manager

Cisco Unified Communications Manager 14.0(1)

This section provides details about the compatible device packages for Cisco Unified Communications Manager (Unified CM) 14.0(1) release. Each row in a table provides the device package information for a particular device and firmware release.

Unified CM device packages contain both configuration files and firmware files, except in certain cases as indicated in the table.

Cisco IP Phone 7800 Series

Table 1: Cisco IP Phone 7800 Series

Device Type	Device Release	Compatible Device Package
7811, 7821, 7841, and 7861	14.1(1)	cmterm-devicepack14.0.1 January 21, 2022
7832	14.1(1)	cmterm-devicepack14.0.1 January 21, 2022

Cisco IP Phone 8800 Series

Table 2: Cisco IP Phone 8800 Series

Device Type	Device Release	Compatible Device Package
8811, 8841, 8845, 8851, 8851NR, 8861, 8865, and 8865NR	14.1(1)	cmterm-devicepack14.0.1 January 21, 2022
8832	14.1(1)	cmterm-devicepack14.0.1 January 21, 2022

Device Type	Device Release	Compatible Device Package
8831 and 8831NR	10.3(1)SR7.2	cmterm-devicepack14.0.1 January 21, 2022
	10.3(1)SR7.2	cmterm-devicepack14.0.1 September 8, 2021
8821 and 8821-EX	11.0(6)SR2	cmterm-devicepack14.0.1 January 21, 2022

Cisco Headset 500 Series

Table 3: Cisco Headset 500 Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Headset 500 Series	Cisco Options Package (COP) file: 2.3 Headset release: 2.3(1)	cmterm-devicepack14.0.1 September 8, 2021

Cisco Headset 700 Series

Table 4: Cisco Headset 700 Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Headset 700 Series	Cisco Options Package (COP) file: 2.3(1.13) Headset release: 1-7-0-138 USB adapter release: 1-3-12	cmterm-devicepack14.0.1 January 21, 2022

Webex Board

Table 5: Webex Board - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Webex Board Pro 55 and 75	Cisco Webex RoomOS 10	cmterm-devicepack14.0.1 January 21, 2022

Webex Desk**Table 6: Webex Desk - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Webex Desk Mini	QED files	cmterm-devicepack14.0.1 January 21, 2022
Webex Desk	QED files	cmterm-devicepack14.0.1 September 8, 2021
Webex Desk Hub	New product QED files	cmterm-devicepack14.0.1 September 8, 2021

Webex Wireless Phone 840 and 860**Table 7: Webex Wireless Phone 840 and 860**

Device Type	Device Release	Compatible Device Package
Webex Wireless Phone 840	QED file for 1.4(0)	cmterm-devicepack14.0.1 January 21, 2022
	QED file for 1.3(0)	cmterm-devicepack14.0.1 September 8, 2021
Webex Wireless Phone 860	QED file for 1.4(0)	cmterm-devicepack14.0.1 January 21, 2022
	QED file for 1.3(0)	cmterm-devicepack14.0.1 September 8, 2021

Cisco Unified Communications Manager 12.5(1)

This section provides details about the compatible device packages for Cisco Unified Communications Manager (Unified CM) 12.5(1) release. Each row in a table provides the device package information for a particular device and firmware release.

Unified CM device packages contain both configuration files and firmware files, except in certain cases as indicated in the table titles.

Cisco Unified SIP Phone 3905**Table 8: Cisco Unified SIP Phone 3905**

Device Type	Device Release	Compatible Device Package
3905	9.4(1)SR3	cmterm-devicepack12.5.1 April 27, 2021
	9.4(1)SR3	Included with Unified CM

Cisco Unified IP Phone 6900 Series**Table 9: Cisco Unified IP Phone 6900 Series**

Device Type	Device Release	Compatible Device Package
6901 and 6911	9.3(1)SR2	Included with Unified CM
	9.3(1)SR1	Included with Unified CM
6921, 6941, 6945, and 6961	9.4(1)SR2	Included with Unified CM
	9.4(1)SR1	Included with Unified CM

Cisco IP Phone 7800 Series

Note When upgrading from Firmware Release 10.3(1) to Firmware Release 11.0(1) or later, the K-Factor has been removed from the Call Details Record. This was intentional as Unified CM does not support RTP-RxStat messages greater than 256 characters in length.

Table 10: Cisco IP Phone 7800 Series

Device Type	Device Release	Compatible Device Package
7811, 7821, 7841, and 7861	14.1(1)	cmterm-devicepack12.5.1 January 21, 2022
	14.0(1)	cmterm-devicepack12.5.1 April 27, 2021
	12.8(1)	cmterm-devicepack12.5.1 August 3, 2020

Device Type	Device Release	Compatible Device Package
7832	14.1(1)	cmterm-devicepack12.5.1 January 21, 2022
	14.0(1)	cmterm-devicepack12.5.1 April 27, 2021
	12.8(1)	cmterm-devicepack12.5.1 August 3, 2020

Cisco Unified IP Phone 7900 Series

Table 11: Cisco Unified IP Phone 7900 Series

Device Type	Device Release	Compatible Device Package
7945G, 7965G, and 7975G	9.4(2)SR4	cmterm-devicepack12.5.1 August 3, 2020
7911G, 7931G, 7941G, 7941G-GE, 7942G, 7945G, 7961G, 7961G-GE, 7962G, 7965G, and 7975G	9.4(2)SR3	Included with Unified CM
	9.4(2)SR2	Included with Unified CM
7940G and 7960G	8.1(2)SR2 (SCCP)	Included with Unified CM
7915G and 7916G	1.0(4)	Included with Unified CM
7925G, 7925G-EX, and 7926G	1.4(8)SR1	Included with Unified CM
	1.4(8)	Included with Unified CM
7937G	1.4(5)	Included with Unified CM

Cisco IP Phone 8800 Series

Table 12: Cisco IP Phone 8800 Series

Device Type	Device Release	Compatible Device Package
8811, 8841, 8845, 8851, 8851NR, 8861, 8865, and 8865NR	14.1(1)	cmterm-devicepack12.5.1 January 21, 2022
	14.0(1)	cmterm-devicepack12.5.1 April 27, 2021
	12.8(1)	cmterm-devicepack12.5.1 August 3, 2020

Device Type	Device Release	Compatible Device Package
8832	14.1(1)	cmterm-devicepack12.5.1 January 21, 2022
	14.0(1)	cmterm-devicepack12.5.1 April 27, 2021
	12.8(1)	cmterm-devicepack12.5.1 August 3, 2020
8831 and 8831NR	10.3(1)SR7.2	cmterm-devicepack12.5.1 January 21, 2022
	10.3(1)SR7.2	cmterm-devicepack12.5.1 September 8, 2021
	14.0(1)	cmterm-devicepack12.5.1 April 27, 2021
8821 and 8821-EX	11.0(6)SR2	cmterm-devicepack12.5.1 January 21, 2022
	11.0(6)SR1	cmterm-devicepack12.5.1 April 27, 2021
	11.0(6) QED files	cmterm-devicepack12.5.1 November 23, 2020

Cisco Unified IP Phone 8900 and 9900 Series

Table 13: Cisco Unified IP Phone 8900 and 9900 Series

Device Type	Device Release	Compatible Device Package
8941 and 8945	9.4(2)SR3	Included with Unified CM
	9.4(2)SR2	Included with Unified CM
8961, 9951, and 9971	9.4(2)SR2	Included with Unified CM
	9.4(2)	Included with Unified CM

Cisco Analog Telephone Adapter

Table 14: Cisco Analog Telephone Adapter

Device Type	Device Release	Compatible Device Package
Cisco VG450 Analog Voice Gateway	Cisco IOS XE 16.10.01a	Included with Unified CM
ATA 187	9.2(3) SIP	Included with Unified CM
ATA 190	1.2.2	Included with Unified CM
	1.2.1	Included with Unified CM
ATA 191	12.0(1)	Included with Unified CM

Cisco DX Series



Note After the September 30, 2019 device package, device packages don't contain any CE firmware.

Table 15: Cisco DX Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
DX70 and DX80	New xAPIformat files for the CE product line	cmterm-devicepack12.5.1 August 3, 2020
	CE9.8(1)	Included with Unified CM
	CE9.7(1)	Included with Unified CM
DX650	10.2(5)	Included with Unified CM
	10.2(4)	Included with Unified CM



Note Cisco Webex DX80 and Cisco Telepresence DX80 are different names for the same product.

Cisco TelePresence IX5000

Table 16: Cisco TelePresence IX5000 - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco TelePresence IX5000	Software IX 9.0	Included with Unified CM
	Software IX 8.0	Included with Unified CM

Cisco TelePresence E, EX, C, SX, and MX Series



Note After the September 30, 2019 device package, device packages don't contain any CE firmware.

Table 17: Cisco TelePresence E, EX, C, SX, and MX Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
C Series, EX Series, MX200, and MX300	TC7.3(3)	Included with Unified CM
	TC7.2(0)	Included with Unified CM
MX200 G2, MX300 G2, MX700, MX800, MX800 Dual, SX10, SX20, and SX80	New xAPIformat files for the CE product line	cmterm-devicepack12.5.1 August 3, 2020
	CE9.8(1)	cmterm-devicepack12.5.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.5.1 May 28, 2019

Cisco Headset 500 Series

Table 18: Cisco Headset 500 Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Headset 500 Series	Cisco Options Package (COP) file: 2.3 Headset release: 2.3(1)	cmterm-devicepack12.5.1 September 8, 2021
	COP file: 2.2 Headset release: 2.2(1)	cmterm-devicepack12.5.1 April 27, 2021

Cisco Headset 700 Series**Table 19: Cisco Headset 700 Series - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco Headset 700 Series	Cisco Options Package (COP) file: 2.3(1.13) Headset release: 1-7-0-138 USB adapter release: 1-3-12	cmterm-devicepack12.5.1 January 21, 2022
	COP file: 2.2(1.6) Headset release: 1-6-0-150 USB adapter release: 1-2-33	cmterm-devicepack12.5.1 April 27, 2021
	COP file: 2.1 Headset release: 1-5-0-246 USB adapter release: 1-1-59	cmterm-devicepack12.5.1 November 23, 2020

Webex Board

Note After the September 30, 2019 device package, device packages don't contain any CE firmware.

Table 20: Webex Board - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Webex Board Pro 55 and 75	Cisco Webex RoomOS 10	cmterm-devicepack12.5.1 January 21, 2022
Cisco Webex Board 55, 70, and 85	New xAPIformat files for the CE product line	cmterm-devicepack12.5.1 August 3, 2020
	CE9.8(1)	cmterm-devicepack12.5.1 March 4, 2020
	CE9.8(1)	cmterm-devicepack12.5.1 September 30, 2019

Webex Desk

Table 21: Webex Desk - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Webex Desk Mini	QED files	cmterm-devicepack12.5.1 January 21, 2022
Webex Desk	QED files	cmterm-devicepack12.5.1 September 8, 2021
Webex Desk Hub	New product QED files	cmterm-devicepack12.5.1 September 8, 2021
Cisco Webex Desk Limited Edition	New product QED files	cmterm-devicepack12.5.1 April 27, 2021

Webex Room



Note After the September 30, 2019 device package, device packages don't contain any CE firmware.

Table 22: Webex Room - Configuration Files Only

Device Type	Device Release	Compatible Device Package
All Webex Room devices with CE firmware	New xAPIformat files for the CE product line	cmterm-devicepack12.5.1 August 3, 2020
Cisco Webex Desk Pro	New product QED files	cmterm-devicepack12.5.1 March 4, 2020
Cisco Webex Room Panorama	New product QED files	cmterm-devicepack12.5.1 March 4, 2020
Cisco Webex Room Panorama 70	New product QED files	cmterm-devicepack12.5.1 March 4, 2020
Cisco Webex Room 70 Single and Cisco Webex Room 70 Dual	CE9.8(1)	cmterm-devicepack12.5.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.5.1 May 28, 2019

Device Type	Device Release	Compatible Device Package
Cisco Webex Room 70 Single G2 and Cisco Webex Room 70 Dual G2	CE9.8(1)	cmterm-devicepack12.5.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.5.1 May 28, 2019
Cisco Webex Room 55 and Cisco Webex Room 55 Dual	CE9.8(1)	cmterm-devicepack12.5.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.5.1 May 28, 2019
Cisco Webex Room Kit Mini	CE9.8(1)	cmterm-devicepack12.5.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.5.1 May 28, 2019
Cisco Webex Room Kit and Cisco Webex Room Kit Plus	CE9.8(1)	cmterm-devicepack12.5.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.5.1 May 28, 2019
Cisco Webex Room Kit Pro	CE9.8(1)	cmterm-devicepack12.5.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.5.1 May 28, 2019
Cisco Webex Room Phone	CSV file check in	cmterm-devicepack12.5.1 November 23, 2020
	New Product QED File	cmterm-devicepack12.5.1 August 3, 2020

Webex Wireless Phone 840 and 860**Table 23: Webex Wireless Phone 840 and 860**

Device Type	Device Release	Compatible Device Package
Webex Wireless Phone 840	QED file for 1.4(0)	cmterm-devicepack12.5.1 January 21, 2022
	QED file for 1.3(0)	cmterm-devicepack12.5.1 September 8, 2021
	New product QED file 1.2(0)	cmterm-devicepack12.5.1 April 27, 2021
Webex Wireless Phone 860	QED file for 1.4(0)	cmterm-devicepack12.5.1 January 21, 2022
	QED file for 1.3(0)	cmterm-devicepack12.5.1 September 8, 2021
	New product QED file 1.1(0)	cmterm-devicepack12.5.1 April 27, 2021

Cisco 4000 Series Integrated Services Routers**Table 24: Cisco 4000 Series Integrated Services Routers**

Device Type	Device Release	Compatible Device Package
Cisco 4461 Integrated Services Routers	Cisco IOS XE 16.9.1	Included with Unified CM
Cisco 4000 Series Integrated Services Routers	Cisco IOS XE 16.4.1	Included with Unified CM

Cisco Jabber

There are no device packages available for Unified CM 12.5(1) release. More device packages aren't planned for Jabber.

Cisco Unified Communications Manager 11.5(1)

This section provides details about the compatible device packages for Cisco Unified Communications Manager (Unified CM) 11.5(1) release. Each row in a table provides the device package information for a particular device and firmware release.

Unified CM device packages contain both configuration files and firmware files.

Cisco Unified SIP Phone 3905*Table 25: Cisco Unified SIP Phone 3905*

Device Type	Device Release	Compatible Device Package
3905	9.4(1)SR3	cmterm-devicepack11.5.1 April 27, 2021
	9.4(1)SR3	cmterm-devicepack11.5.1 January 24, 2019

Cisco Unified IP Phone 6900 Series*Table 26: Cisco Unified IP Phone 6900 Series*

Device Type	Device Release	Compatible Device Package
6901 and 6911	9.3(1)SR2	Included with Unified CM
	9.3(1)SR1	Included with Unified CM
6921, 6941, 6945, and 6961	9.4(1)SR2	Included with Unified CM
	9.4(1)SR1	Included with Unified CM

Cisco IP Phone 7800 Series

Note When upgrading from Firmware Release 10.3(1) to Firmware Release 11.0(1) or later, the K-Factor has been removed from the Call Details Record. This was intentional as Unified CM does not support RTP-RxStat messages greater than 256 characters in length.

Table 27: Cisco IP Phone 7800 Series

Device Type	Device Release	Compatible Device Package
7811, 7821, 7841, and 7861	14.1(1)	cmterm-devicepack11.5.1 January 21, 2022
	14.0(1)	cmterm-devicepack11.5.1 April 27, 2021
	12.8(1)	cmterm-devicepack11.5.1 August 3, 2020

Device Type	Device Release	Compatible Device Package
7832	14.1(1)	cmterm-devicepack11.5.1 January 21, 2022
	14.0(1)	cmterm-devicepack11.5.1 April 27, 2021
	12.8(1)	cmterm-devicepack11.5.1 August 3, 2020

Cisco Unified IP Phone 7900 Series

Table 28: Cisco Unified IP Phone 7900 Series

Device Type	Device Release	Compatible Device Package
7945G, 7965G, and 7975G	9.4(2)SR4	cmterm-devicepack11.5.1 August 3, 2020
7911G, 7931G, 7941G, 7941G-GE, 7942G, 7945G, 7961G, 7961G-GE, 7962G, 7965G, and 7975G	9.4(2)SR3	cmterm-devicepack11.5.1 April 4, 2017
	9.4(2)SR2	cmterm-devicepack11.5.1 August 22, 2016
7940G and 7960G	8.1(2)SR2 (SCCP)	Included with Unified CM
7915G and 7916G	1.0(4)	Included with Unified CM
7921G	1.4(6)	Included with Unified CM
	1.4(5)	Included with Unified CM
7925G, 7925G-EX, and 7926G	1.4(8)SR1	cmterm-devicepack11.5.1 June 4, 2018
	1.4(8)	Included with Unified CM
7937G	1.4(5)	Included with Unified CM

Cisco IP Phone 8800 Series*Table 29: Cisco IP Phone 8800 Series*

Device Type	Device Release	Compatible Device Package
8811, 8841, 8845, 8851, 8851NR, 8861, 8865, and 8865NR	14.1(1)	cmterm-devicepack11.5.1 January 21, 2022
	14.0(1)	cmterm-devicepack11.5.1 April 27, 2021
	12.8(1)	cmterm-devicepack11.5.1 August 3, 2020
8832	14.1(1)	cmterm-devicepack11.5.1 January 21, 2022
	14.0(1)	cmterm-devicepack11.5.1 April 27, 2021
	12.8(1)	cmterm-devicepack11.5.1 August 3, 2020
8831 and 8831NR	10.3(1)SR7.2	cmterm-devicepack11.5.1 January 19, 2022
	10.3(1)SR7.2	cmterm-devicepack11.5.1 September 8, 2021
	14.0(1)	cmterm-devicepack11.5.1 April 27, 2021
8821 and 8821-EX	11.0(6)SR2	cmterm-devicepack11.5.1 January 21, 2022
	11.0(6)SR1	cmterm-devicepack11.5.1 April 27, 2021
	11.0(6) QED files	cmterm-devicepack11.5.1 November 23, 2020

Cisco Unified IP Phone 8900 and 9900 Series*Table 30: Cisco Unified IP Phone 8900 and 9900 Series*

Device Type	Device Release	Compatible Device Package
8941 and 8945	9.4(2)SR3	cmterm-devicepack11.5.1 November 30, 2016
	9.4(2)SR2	Included with Unified CM
8961, 9951, and 9971	9.4(2)SR2	Included with Unified CM
	9.4(2)	Included with Unified CM

Cisco Analog Telephone Adapter*Table 31: Cisco Analog Telephone Adapter*

Device Type	Device Release	Compatible Device Package
Cisco VG450 Analog Voice Gateway	Cisco IOS XE 16.10.01a	cmterm-devicepack11.5.1 January 24, 2019
ATA 187	9.2(3) SIP	Included with Unified CM
ATA 190	1.2.2	Included with Unified CM
	1.2.1	Included with Unified CM
ATA 191	12.0(1)	cmterm-devicepack11.5.1 December 20, 2017

Cisco DX Series

Note After the October 11, 2019 device package, device packages don't contain any CE firmware.

Table 32: Cisco DX Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
DX70 and DX80	CE9.8(1)	cmterm-devicepack11.5.1 October 11, 2019
	CE9.7(1)	May 28, 2019 cmterm-devicepack11.5.1

Device Type	Device Release	Compatible Device Package
DX650	10.2(5)	Included with Unified CM
	10.2(4)	Included with Unified CM

Cisco TelePresence E, EX, C, SX, and MX Series



Note After the October 11, 2019 device package, device packages don't contain any CE firmware.

Table 33: Cisco TelePresence E, EX, C, SX, and MX Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
C Series, EX Series, MX200, and MX300	TC7.3(3)	Included with Unified CM
	TC7.2(0)	Included with Unified CM
MX200 G2, MX300 G2, MX700, MX800, MX800 Dual, SX10, SX20, and SX80	CE9.8(1)	cmterm-devicepack11.5.1 October 11, 2019
	CE9.7(1)	cmterm-devicepack11.5.1 May 28, 2019

Cisco TelePresence IX5000

Table 34: Cisco TelePresence IX5000 - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco TelePresence IX5000	Software IX 9.0	cmterm-devicepack11.5.1 August 13, 2018
	Software IX 8.0	cmterm-devicepack11.5.1 December 20, 2017

Cisco Headset 500 Series**Table 35: Cisco Headset 500 Series - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco Headset 500 Series	Cisco Options Package (COP) file: 2.3 Headset release: 2.3(1)	cmterm-devicepack11.5.1 September 8, 2021
	COP file: 2.2 Headset release: 2.2(1)	cmterm-devicepack11.5.1 April 27, 2021

Cisco Headset 700 Series**Table 36: Cisco Headset 700 Series - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco Headset 700 Series	Cisco Options Package (COP) file: 2.3(1.13) Headset release: 1-7-0-138 USB adapter release: 1-3-12	cmterm-devicepack11.5.1 January 21, 2022
	COP file: 2.2(1.6) Headset release: 1-6-0-150 USB adapter release: 1-2-33	cmterm-devicepack11.5.1 April 27, 2021
	COP file: 2.1 Headset release: 1-5-0-246 USB adapter release: 1-1-59	cmterm-devicepack11.5.1 November 23, 2020

Webex Board

Note After the October 11, 2019 device package, device packages don't contain any CE firmware.

Table 37: Webex Board - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Webex Board Pro 55 and 75	Cisco Webex RoomOS 10	cmterm-devicepack11.5.1 January 21, 2022

Device Type	Device Release	Compatible Device Package
Cisco Webex Board 55, 70, and 85	CE9.8(1)	cmterm-devicepack11.5.1 March 4, 2020
	CE9.8(1)	cmterm-devicepack11.5.1 October 11, 2019

Webex Desk

Table 38: Webex Desk - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Webex Desk Mini	QED files	cmterm-devicepack11.5.1 January 21, 2022
Webex Desk	QED files	cmterm-devicepack11.5.1 September 8, 2021
Webex Desk Hub	New product QED files	cmterm-devicepack11.5.1 September 8, 2021
Cisco Webex Desk Limited Edition	New product QED files	cmterm-devicepack11.5.1 April 27, 2021
Cisco Webex Desk Pro	New product QED files	cmterm-devicepack11.5.1 March 4, 2020

Webex Room



Note After the October 11, 2019 device package, device packages don't contain any CE firmware.

Table 39: Cisco Webex Room - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Webex Room Panorama	New product QED files	cmterm-devicepack11.5.1 March 4, 2020
Cisco Webex Room Panorama 70	New product QED files	cmterm-devicepack11.5.1 March 4, 2020

Device Type	Device Release	Compatible Device Package
Cisco Webex Room 70 Single and Cisco Webex Room 70 Dual	CE9.8(1)	cmterm-devicepack11.5.1 October 11, 2019
	CE9.7(1)	cmterm-devicepack11.5.1 May 28, 2019
Cisco Webex Room 70 Single G2 and Cisco Webex Room 70 Dual G2	CE9.8(1)	cmterm-devicepack11.5.1 Oct. 11, 2019
	CE9.7(1)	cmterm-devicepack11.5.1 May 28, 2019
Cisco Webex Room 55 and Cisco Webex Room 55 Dual	CE9.8(1)	cmterm-devicepack11.5.1 October 11, 2019
	CE9.7(1)	cmterm-devicepack11.5.1 May 28, 2019
Cisco Webex Room Kit Mini	CE9.8(1)	cmterm-devicepack11.5.1 October 11, 2019
	CE9.7(1)	cmterm-devicepack11.5.1 May 28, 2019
Cisco Webex Room Kit and Cisco Webex Room Kit Plus	CE9.8(1)	cmterm-devicepack11.5.1 October 11, 2019
	CE9.7(1)	cmterm-devicepack11.5.1 May 28, 2019
Cisco Webex Room Kit Pro	CE9.8(1)	cmterm-devicepack11.5.1 October 11, 2019
	CE9.7(1)	cmterm-devicepack11.5.1 May 28, 2019
Cisco Webex Room Phone	CSV file check in	cmterm-devicepack11.5.1 November 23, 2020
	New Product QED File	cmterm-devicepack11.5.1 August 3, 2020

Webex Wireless Phone 840 and 860*Table 40: Webex Wireless Phone 840 and 860*

Device Type	Device Release	Compatible Device Package
Webex Wireless Phone 840	QED file for 1.4(0)	cmterm-devicepack11.5.1 January 21, 2022
	QED file for 1.3(0)	cmterm-devicepack11.5.1 September 8, 2021
	New product QED file 1.2(0)	cmterm-devicepack11.5.1 April 27, 2021
Webex Wireless Phone 860	QED file for 1.4(0)	cmterm-devicepack11.5.1 January 21, 2022
	QED file for 1.3(0)	cmterm-devicepack11.5.1 September 8, 2021
	New product QED file 1.1(0)	cmterm-devicepack11.5.1 April 27, 2021

Cisco 4000 Series Integrated Services Routers*Table 41: Cisco 4000 Series Integrated Services Routers*

Device Type	Device Release	Compatible Device Package
Cisco 4461 Integrated Services Routers	Cisco IOS XE 16.9.1	cmterm-devicepack11.5.1 January 24, 2019
Cisco 4000 Series Integrated Services Routers	Cisco IOS XE 16.4.1	cmterm-devicepack11.5.1 October 18, 2017

Cisco Jabber

There are no device packages available for Unified CM 11.5(1) release. There are no more device packages that are planned for Jabber.



CHAPTER 2

End of Software Maintenance Cisco Unified Communications Manager Device Package Releases

- [Cisco Unified Communications Manager Device Package Compatibility Matrix - End of Software Maintenance, on page 23](#)

Cisco Unified Communications Manager Device Package Compatibility Matrix - End of Software Maintenance

This section provides information about Cisco Unified Communications Manager (Unified CM) device packages for Unified CM releases that have reached **End of Software Maintenance**. Hence, there will not be any device packages that are released in future for these Unified CM releases. Use this section to obtain device packages for:

- Unified CM 12.0(1)
- Unified CM 11.0(1)
- Unified CM 10.5(2)
- Unified CM 10.5(1)
- Unified CM 10.0(1)
- Unified CM 9.1(2)

A device package introduces new phone types to Unified CM, and installs the firmware and configuration files that enable features for your Cisco device. New features may be off by default, and have attributes or settings that you must configure.

Device packages are available from the Cisco Unified Communications Manager software download page. To obtain a device package, click the Unified CM device package link in the table, and a new browser window or tab opens. You will need your Cisco login.

For the latest device package releases, see [Cisco Unified Communications Manager Device Package Compatibility Matrix - Current, on page 1](#).

Cisco Unified Communications Manager 12.0(1)

This section provides details about the compatible device packages for Cisco Unified Communications Manager (Unified CM) 12.0(1) release. Each row in a table provides the device package information for a particular device and firmware release.

Unified CM device packages contain both configuration files and firmware files, except in certain cases as indicated in the table titles.

Cisco Unified SIP Phone 3905

Table 42: Cisco Unified SIP Phone 3905

Device Type	Device Release	Compatible Device Package
3905	9.4(1)SR3	cmterm-devicepack12.0.1 April 27, 2021
	9.4(1)SR3	cmterm-devicepack12.0.1 February 4, 2019

Cisco Unified IP Phone 6900 Series

Table 43: Cisco Unified IP Phone 6900 Series

Device Type	Device Release	Compatible Device Package
6901 and 6911	9.3(1)SR2	Included with Unified CM
	9.3(1)SR1	Included with Unified CM
6921, 6941, 6945, and 6961	9.4(1)SR2	Included with Unified CM
	9.4(1)SR1	Included with Unified CM

Cisco IP Phone 7800 Series



Note When upgrading from Firmware Release 10.3(1) to Firmware Release 11.0(1) or later, the K-Factor has been removed from the Call Details Record. This was intentional as Unified CM does not support RTP-RxStat messages greater than 256 characters in length.

Table 44: Cisco IP Phone 7800 Series

Device Type	Device Release	Compatible Device Package
7811, 7821, 7841, and 7861	14.0(1)	cmterm-devicepack12.0.1 April 27, 2021
	12.8(1)	cmterm-devicepack12.0.1 August 3, 2020
	12.7(1)	cmterm-devicepack12.0.1 March 4, 2019
7832	14.0(1)	cmterm-devicepack12.0.1 April 27, 2021
	12.8(1)	cmterm-devicepack12.0.1 August 3, 2020
	12.7(1)	cmterm-devicepack12.0.1 March 4, 2019

Cisco Unified IP Phone 7900 Series

Table 45: Cisco Unified IP Phone 7900 Series

Device Type	Device Release	Compatible Device Package
7945G, 7965G, and 7975G	9.4(2)SR4	cmterm-devicepack12.0.1 August 3, 2020
7911G, 7931G, 7941G, 7941G-GE, 7942G, 7945G, 7961G, 7961G-GE, 7962G, 7965G, and 7975G	9.4(2)SR3	Included with Unified CM
	9.4(2)SR2	Included with Unified CM
7940G and 7960G	8.1(2)SR2 (SCCP)	Included with Unified CM
7915G and 7916G	1.0(4)	Included with Unified CM
7925G, 7925G-EX, and 7926G	1.4(8)SR1	cmterm-devicepack12.0.1 May 28, 2018
	1.4(8)	Included with Unified CM
7937G	1.4(5)	Included with Unified CM

Cisco IP Phone 8800 Series**Table 46: Cisco IP Phone 8800 Series**

Device Type	Device Release	Compatible Device Package
8811, 8841, 8845, 8851, 8851NR, 8861, 8865, and 8865NR	14.0(1)	cmterm-devicepack12.0.1 April 27, 2021
	12.8(1)	cmterm-devicepack12.0.1 August 3, 2020
	12.7(1)	cmterm-devicepack12.0.1 March 4, 2019
8832	14.0(1)	cmterm-devicepack12.0.1 April 27, 2021
	12.8(1)	cmterm-devicepack12.0.1 August 3, 2020
	12.7(1)	cmterm-devicepack12.0.1 March 4, 2019
8831 and 8831NR	14.0(1)	cmterm-devicepack12.0.1 April 27, 2021
	10.3(1)SR6	cmterm-devicepack12.0.1 August 3, 2020
	10.3(1)SR3	cmterm-devicepack12.0.1 August 7, 2018
8821 and 8821-EX	11.0(6)SR1	cmterm-devicepack12.0.1 April 27, 2021
	11.0(6) QED files	cmterm-devicepack12.0.1 November 23, 2020
	11.0(5)SR3	cmterm-devicepack12.0.1 August 3, 2020

Cisco Unified IP Phone 8900 and 9900 Series*Table 47: Cisco Unified IP Phone 8900 and 9900 Series*

Device Type	Device Release	Compatible Device Package
8941 and 8945	9.4(2)SR3	Included with Unified CM
	9.4(2)SR2	Included with Unified CM
8961, 9951, and 9971	9.4(2)SR2	Included with Unified CM
	9.4(2)	Included with Unified CM

Cisco Analog Telephone Adapter*Table 48: Cisco Analog Telephone Adapter*

Device Type	Device Release	Compatible Device Package
Cisco VG450 Analog Voice Gateway	Cisco IOS XE 16.10.01a	cmterm-devicepack12.0.1 February 4, 2019
ATA 187	9.2(3) SIP	Included with Unified CM
ATA 190	1.2.2	Included with Unified CM
	1.2.1	Included with Unified CM
ATA 191	12.0(1)	cmterm-devicepack12.0.1 December 27, 2017

Cisco DX Series

Note After the September 30, 2019 device package, device packages don't contain any CE firmware.

Table 49: Cisco DX Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
DX70 and DX80	CE9.8(1)	cmterm-devicepack12.0.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.0.1 May 28, 2019
DX650	10.2(5)	Included with Unified CM
	10.2(4)	Included with Unified CM

Cisco TelePresence IX5000**Table 50: Cisco TelePresence IX5000 - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco TelePresence IX5000	Software IX 9.0	cmterm-devicepack12.0.1 August 7, 2018
	Software IX 8.0	cmterm-devicepack12.0.1 December 27, 2017

Cisco TelePresence E, EX, C, SX, and MX Series

Note After the September 30, 2019 device package, device packages don't contain any CE firmware.

Table 51: Cisco TelePresence E, EX, C, SX, and MX Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
C Series, EX Series, MX200, and MX300	TC7.3(3)	Included with Unified CM
	TC7.2(0)	Included with Unified CM
MX200 G2, MX300 G2, MX700, MX800, MX800 Dual, SX10, SX20, and SX80	CE9.8(1)	cmterm-devicepack12.0.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.0.1 May 28, 2019

Cisco Webex Room

Note After the September 30, 2019 device package, device packages don't contain any CE firmware.

Table 52: Cisco Webex Room - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Webex Desk Limited Edition	New product QED files	cmterm-devicepack12.0.1 April 27, 2021
Cisco Webex Desk Pro	New product QED files	cmterm-devicepack12.0.1 March 4, 2019

Device Type	Device Release	Compatible Device Package
Cisco Webex Room Panorama	New product QED files	cmterm-devicepack12.0.1 March 4, 2019
Cisco Webex Room Panorama 70	New product QED files	cmterm-devicepack12.0.1 March 4, 2019
Cisco Webex Room 70 Single and Cisco Webex Room 70 Dual	CE9.8(1)	cmterm-devicepack12.0.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.0.1 May 28, 2019
Cisco Webex Room 70 Single G2 and Cisco Webex Room 70 Dual G2	CE9.8(1)	cmterm-devicepack12.0.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.0.1 May 28, 2019
Cisco Webex Room 55 and Cisco Webex Room 55 Dual	CE9.8(1)	cmterm-devicepack12.0.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.0.1 May 28, 2019
Cisco Webex Room Kit Mini	CE9.8(1)	cmterm-devicepack12.0.1 Sept. 30, 2019
	CE9.7(1)	cmterm-devicepack12.0.1 May 28, 2019
Cisco Webex Room Kit and Cisco Webex Room Kit Plus	CE9.8(1)	cmterm-devicepack12.0.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.0.1 May 28, 2019
Cisco Webex Room Kit Pro	CE9.8(1)	cmterm-devicepack12.0.1 September 30, 2019
	CE9.7(1)	cmterm-devicepack12.0.1 May 28, 2019

Device Type	Device Release	Compatible Device Package
Cisco Webex Room Phone	CSV file check in	cmterm-devicepack12.0.1 November 23, 2020
	New Product QED File	cmterm-devicepack12.0.1 August 3, 2020

Cisco Webex Board



Note After the September 30, 2019 device package, device packages don't contain any CE firmware.

Table 53: Cisco Webex Board - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Webex Board 55, 70, and 85	CE9.8(1)	cmterm-devicepack12.0.1 March 4, 2019
	CE9.8(1)	cmterm-devicepack12.0.1 September 30, 2019

Cisco Headset 500 Series

Table 54: Cisco Headset 500 Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Headset 500 Series	Cisco Options Package (COP) file: 2.2 Headset release: 2.2(1)	cmterm-devicepack12.0.1 April 27, 2021
	COP file: 2.1 Headset release: 2.1(1)	cmterm-devicepack12.0.1 August 3, 2020

Cisco Headset 700 Series

Table 55: Cisco Headset 700 Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Headset 700 Series	Cisco Options Package (COP) file: 2.2(1.6) Headset release: 1-6-0-150 USB adapter release: 1-2-33	cmterm-devicepack12.0.1 April 27, 2021
	COP file: 2.1 Headset release: 1-5-0-246 USB adapter release: 1-1-59	cmterm-devicepack12.0.1 November 23, 2020

Cisco 4000 Series Integrated Services Routers

Table 56: Cisco 4000 Series Integrated Services Routers

Device Type	Device Release	Compatible Device Package
Cisco 4461 Integrated Services Routers	Cisco IOS XE 16.9.1	cmterm-devicepack12.0.1 February 4, 2019
Cisco 4000 Series Integrated Services Routers	Cisco IOS XE 16.4.1	cmterm-devicepack12.0.1 November 7, 2017

Cisco Jabber

There are no device packages available for Unified CM 12.0(1) release. There are no more device packages that are planned for Jabber.

Cisco Unified Communications Manager 11.0(1)

This section provides details about the compatible device packages for Cisco Unified Communications Manager (Unified CM) 11.0(1) release. Each row in a table provides the device package information for a particular device and firmware release.

Unified CM device packages contain both configuration files and firmware files, except in certain cases as indicated in the table titles.

Cisco Unified SIP Phone 3905**Table 57: Cisco Unified SIP Phone 3905**

Device Type	Device Release	Compatible Device Package
3905	9.4(1)SR3	No device package available
	9.4(1)SR2	cmterm-devicepack11.0.1 December 21, 2015

Cisco Unified IP Phone 6900 Series**Table 58: Cisco Unified IP Phone 6900 Series**

Device Type	Device Release	Compatible Device Package
6901 and 6911	9.3(1)SR2	Included with Unified CM
	9.3(1)SR1	Not applicable
6921, 6941, 6945, and 6961	9.4(1)SR2	cmterm-devicepack11.0.1 September 3, 2015
	9.4(1)SR1	Included with Unified CM

Cisco IP Phone 7800 Series

Note When upgrading from Firmware Release 10.3(1) to Firmware Release 11.0(1), the K-Factor is removed from the Call Details Record. This was intentional as Cisco Unified Communications Manager does not support RTP-RxStat messages greater than 256 characters in length.

Table 59: Cisco IP Phone 7800 Series

Device Type	Device Release	Compatible Device Package
7811, 7821, 7841, and 7861	12.5(1)SR2	No device package available
	12.1(1)	cmterm-devicepack11.0.1 June 11, 2018
7832	12.5(1)SR2	No device package available
	12.0(1)	cmterm-devicepack11.0.1 October 4, 2017

Cisco Unified IP Phone 7900 Series**Table 60: Cisco Unified IP Phone 7900 Series**

Device Type	Device Release	Compatible Device Package
7911G, 7931G, 7941G, 7941G-GE, 7942G, 7945G, 7961G, 7961G-GE, 7962G, 7965G, and 7975G	9.4(2)SR3	cmterm-devicepack11.0.1 April 4, 2017
	9.4(2)SR2	cmterm-devicepack11.0.1 August 24, 2016
7940G and 7960G	8.1(2)SR2 (SCCP)	Included with Unified CM
7915G and 7916G	1.0(4)	Included with Unified CM
7921G	1.4(6)	Included with Unified CM
7925G, 7925G-EX, and 7926G	1.4(8)SR1	cmterm-devicepack11.0.1 June 11, 2018
	1.4(8)	cmterm-devicepack11.0.1 May 10, 2016
7937G	1.4(5)	Included with Unified CM

Cisco IP Phone 8800 Series**Table 61: Cisco IP Phone 8800 Series**

Device Type	Device Release	Compatible Device Package
8811, 8841, 8845, 8851, 8851NR, 8861, 8865, and 8865NR	12.5(1)SR2	No device package available
	12.1(1)	cmterm-devicepack11.0.1 June 11, 2018
8832	12.5(1)SR2	No device package available
	12.1(1)	cmterm-devicepack11.0.1 June 11, 2018
8831 and 8831NR	10.3(1)SR3	cmterm-devicepack11.0.1 August 7, 2018
	10.3(1)SR2	cmterm-devicepack11.0.1 January 7, 2016

Device Type	Device Release	Compatible Device Package
8821	11.0(5)	No device package available
	11.0(4)SR2	No device package available

Cisco Unified IP Phone 8900 and 9900 Series

Table 62: Cisco Unified IP Phone 8900 and 9900 Series

Device Type	Device Release	Compatible Device Package
8941 and 8945	9.4(2)SR3	cmterm-devicepack11.0.1 November 30, 2016
	9.4(2)SR2	cmterm-devicepack11.0.1 October 28, 2015
8961, 9951, and 9971	9.4(2)SR2	cmterm-devicepack11.0.1 October 1, 2015
	9.4(2)	Included with Unified CM

Cisco Analog Telephone Adapter

Table 63: Cisco Analog Telephone Adapter

Device Type	Device Release	Compatible Device Package
Cisco VG450 Analog Voice Gateway	Cisco IOS XE 16.10.01a	No device package available
ATA 187	9.2(3) SIP	Included with Unified CM
ATA 190	1.2.2	cmterm-devicepack11.0.1 July 11, 2016
	1.2.1	cmterm-devicepack11.0.1 September 3, 2015
ATA 191	12.0(1)	cmterm-devicepack11.0.1 December 27, 2017

Cisco DX Series**Table 64: Cisco DX Series - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
DX70 and DX80	CE9.7(1)	No device package available
	CE9.6(1)	No device package available
DX650	10.2(5)	cmterm-devicepack11.0.1 September 3, 2015
	10.2(4)	Included with Unified CM

Cisco TelePresence IX5000**Table 65: Cisco TelePresence IX5000 - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco TelePresence IX5000	Software IX 9.0	cmterm-devicepack11.0.1 August 7, 2018
	Software IX 8.0	cmterm-devicepack11.0.1 December 27, 2017

Cisco TelePresence E, EX, C, SX, and MX Series**Table 66: Cisco TelePresence E, EX, C, SX, and MX Series - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco TelePresence MX and SX Series devices	CE9.7(1)	No Device Package available
	CE9.4(0)	cmterm-devicepack11.0.1 August 7, 2018
Cisco TelePresence C Series, EX Series, MX200, and MX300	TC7.3(3)	Included with Unified CM
	TC7.2(0)	Included with Unified CM
Cisco TelePresence MX200 G2, MX300 G2, MX700, MX800, MX800 Dual, SX10, and SX80	CE9.7(1)	No device package available
	CE9.4(0)	cmterm-devicepack11.0.1 August 7, 2018

Cisco Webex Room**Table 67: Cisco Webex Room - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco Webex Room 70 (Single) and Cisco Webex Room 70 (Dual)	CE9.7(1)	No device package available
	CE9.6(1)	No device package available
Cisco Webex Room 70 Single G2 and Cisco Webex Room 70 Dual G2	CE9.7(1)	No device package available
	CE9.4(0)	cmterm-devicepack11.0.1 August 7, 2018
Cisco Webex Room 55	CE9.7(1)	No device package available
	CE9.6(1)	No device package available
Cisco Webex Room 55 Dual	CE9.7(1)	No device package available
	CE9.4(0)	cmterm-devicepack11.0.1 August 7, 2018
Cisco Webex Room Kit Mini	CE9.7(1)	No device package available
	CE9.6(1)	No device package available
Cisco Webex Room Kit and Cisco Webex Room Kit Plus	CE9.7(1)	No device package available
	CE9.6(1)	No device package available
Cisco Webex Room Kit Pro	CE9.7(1)	No device package available
	CE9.6(1)	No device package available

Cisco 4000 Series Integrated Services Routers**Table 68: Cisco 4000 Series Integrated Services Routers**

Device Type	Device Release	Compatible Device Package
Cisco 4461 Integrated Services Routers	Cisco IOS XE 16.9.1	No device package available
Cisco 4000 Series Integrated Services Routers	Cisco IOS XE 16.4.1	No device package available

Cisco Jabber

There were no device packages available for Unified CM 11.0(1) release.

Cisco Unified Communications Manager 10.5(2)

This section provides details about the compatible device packages for Cisco Unified Communications Manager (Unified CM) 10.5(2) release. Each row in a table provides the device package information for a particular device and firmware release.

Unified CM device packages contain both configuration files and firmware files, except in certain cases as indicated in the table titles.

Cisco Unified SIP Phone 3905

Table 69: Cisco Unified SIP Phone 3905

Device Type	Device Release	Compatible Device Package
3905	9.4(1)SR3	cmterm-devicepack10.5.2 January 24, 2019
	9.4(1)SR2	cmterm-devicepack10.5.2 December 21, 2015

Cisco Unified IP Phone 6900 Series

Table 70: Cisco Unified IP Phone 6900 Series

Device Type	Device Release	Compatible Device Package
6901 and 6911	9.3(1)SR2	cmterm-devicepack10.5.2 April 23, 2015
	9.3(1)SR1	Included with Unified CM
6921, 6941, 6945, and 6961	9.4(1)SR2	cmterm-devicepack10.5.2 September 3, 2015
	9.4(1)SR1	Included with Unified CM

Cisco IP Phone 7800 Series



Note When upgrading from Firmware Release 10.3(1) to Firmware Release 11.0(1) or later, the K-Factor has been removed from the Call Details Record. This was intentional as Cisco Unified Communications Manager does not support RTP-RxStat messages greater than 256 characters in length.

Table 71: Cisco IP Phone 7800 Series

Device Type	Device Release	Compatible Device Package
7811, 7821, 7841, and 7861	12.8(1)	cmterm-devicepack10.5.2 August 3, 2020
	12.7(1)	cmterm-devicepack10.5.2 March 4, 2020
	12.6(1)	cmterm-devicepack10.5.2 October 11, 2019
7832	12.8(1)	cmterm-devicepack10.5.2 August 3, 2020
	12.7(1)	cmterm-devicepack10.5.2 March 4, 2020
	12.6(1)	cmterm-devicepack10.5.2 October 11, 2019

Cisco Unified IP Phone 7900 Series

Table 72: Cisco Unified IP Phone 7900 Series

Device Type	Device Release	Compatible Device Package
7945G, 7965G, and 7975G	9.4(2)SR4	cmterm-devicepack10.5.2 August 3, 2020
7911G, 7931G, 7941G, 7941G-GE, 7942G, 7945G, 7961G, 7961G-GE, 7962G, 7965G, and 7975G	9.4(2)SR2	cmterm-devicepack10.5.2 August 22, 2016
7940G and 7960G	8.1(2)SR2 (SCCP)	Included with Unified CM
7915G and 7916G	1.0(4)	Included with Unified CM
7921G	1.4(6)	cmterm-devicepack10.5.2 April 23, 2015
	1.4(5)	Included with Unified CM

Device Type	Device Release	Compatible Device Package
7925G, 7925G-EX, and 7926G	1.4(8)SR1	cmterm-devicepack10.5.2 June 4, 2018
	1.4(8)	cmterm-devicepack10.5.2 May 10, 2016
7937G	1.4(5)	Included with Unified CM

Cisco IP Phone 8800 Series

Table 73: Cisco IP Phone 8800 Series

Device Type	Device Release	Compatible Device Package
8811, 8841, 8845, 8851, 8851NR, 8861, 8865, and 8865NR	12.8(1)	cmterm-devicepack10.5.2 August 3, 2020
	12.7(1)	cmterm-devicepack10.5.2 March 4, 2020
	12.6(1)	cmterm-devicepack10.5.2 October 11, 2019
8832	12.8(1)	cmterm-devicepack10.5.2 August 3, 2020
	12.7(1)	cmterm-devicepack10.5.2 March 4, 2020
	12.6(1)	cmterm-devicepack10.5.2 October 11, 2019
8831 and 8831NR	10.3(1)SR6	cmterm-devicepack10.5.2 August 3, 2020
	10.3(1)SR3	cmterm-devicepack10.5.2 August 13, 2018
	10.3(1)SR2	cmterm-devicepack10.5.2 January 7, 2016

Device Type	Device Release	Compatible Device Package
8821 and 8821-EX	11.0(5)SR3	cmterm-devicepack10.5.2 August 3, 2020
	11.0(5)SR2	cmterm-devicepack10.5.2 March 4, 2020
	11.0(5)SR1	cmterm-devicepack10.5.2 October 11, 2019

Cisco Unified IP Phone 8900 and 9900 Series

Table 74: Cisco Unified IP Phone 8900 and 9900 Series

Device Type	Device Release	Compatible Device Package
8941 and 8945	9.4(2)SR3	cmterm-devicepack10.5.2 November 30, 2016
	9.4(2)SR2	cmterm-devicepack10.5.2 October 28, 2015
8961, 9951, and 9971	9.4(2)SR2	cmterm-devicepack10.5.2 October 1, 2015
	9.4(2)	Included with Unified CM

Cisco Analog Telephone Adapter

Table 75: Cisco Analog Telephone Adapter

Device Type	Device Release	Compatible Device Package
Cisco VG450 Analog Voice Gateway	Cisco IOS XE 16.10.01a	cmterm-devicepack10.5.2 January 24, 2019
ATA 187	9.2(3) SIP	Included with Unified CM
ATA 190	1.2.2	cmterm-devicepack10.5.2 July 7, 2016
	1.2.1	cmterm-devicepack10.5.2 September 3, 2015
ATA 191	12.0(1)	cmterm-devicepack10.5.2 December 20, 2017

Cisco DX Series

Note After the October 11, 2019 device package, device packages don't contain any CE firmware.

Table 76: Cisco DX Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
DX70 and DX80	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019
	CE9.7(1)	cmterm-devicepack10.5.2 May 28, 2019
DX650	10.2(5)	cmterm-devicepack10.5.2 September 3, 2015
	10.2(4)	cmterm-devicepack10.5.2 May 28, 2015

Cisco Cius**Table 77: Cisco Cius - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cius	9.2(4)	Included with Unified CM

Cisco TelePresence IX5000**Table 78: Cisco TelePresence IX5000 - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco TelePresence IX5000	Software IX 9.0	cmterm-devicepack10.5.2 August 13, 2018
	Software IX 8.0	cmterm-devicepack10.5.2 December 20, 2017

Cisco TelePresence E, EX, C, SX, and MX Series

Note After the October 11, 2019 device package, device packages don't contain any CE firmware.

Table 79: Cisco TelePresence E, EX, C, SX, and MX Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
C Series, EX Series, MX200, and MX300	TC7.3(3)	cmterm-devicepack10.5.2 May 28, 2015
	TC7.2(0)	Included with Unified CM
MX200 G2, MX300 G2, MX700, MX800, MX800 Dual, SX10, SX20, and SX80	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019
	CE9.7(1)	cmterm-devicepack10.5.2 May 28, 2019

Cisco TelePresence CTS and TX Series**Table 80: Cisco TelePresence CTS and TX Series - Configuration Files Only**

Device Type	Device Release	Compatible Device Package
Cisco TelePresence CTS and TX series	N/A	Included with Unified CM

Cisco Webex Room

Note After the October 11, 2019 device package, device packages don't contain any CE firmware.

Table 81: Cisco Webex Room - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Webex Room Panorama	New product QED files	cmterm-devicepack10.5.2 March 4, 2020
Cisco Webex Room Panorama 70	New product QED files	cmterm-devicepack10.5.2 March 4, 2020
Cisco Webex Desk Pro	New product QED files	cmterm-devicepack10.5.2 March 4, 2020
Cisco Webex Room 70 Single and Cisco Webex Room 70 Dual	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019
	CE9.7(1)	cmterm-devicepack10.5.2 May 28, 2019

Device Type	Device Release	Compatible Device Package
Cisco Webex Room 70 Single G2 and Cisco Webex Room 70 Dual G2	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019
	CE9.7(1)	cmterm-devicepack10.5.2 May 28, 2019
Cisco Webex Room 55 and Cisco Webex Room 55 Dual	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019
	CE9.7(1)	cmterm-devicepack10.5.2 May 28, 2019
Cisco Webex Room Kit Mini	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019
	CE9.7(1)	cmterm-devicepack10.5.2 May 28, 2019
Cisco Webex Room Kit and Cisco Webex Room Kit Plus	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019
	CE9.7(1)	cmterm-devicepack10.5.2 May 28, 2019
Cisco Webex Room Kit Pro	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019
	CE9.7(1)	cmterm-devicepack10.5.2 May 28, 2019
Cisco Webex Room Phone	New Product QED File	cmterm-devicepack10.5.2 August 3, 2020

Cisco Webex Board



Note After the October 11, 2019 device package, device packages don't contain any CE firmware.

Table 82: Cisco Webex Board - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Webex Board 55, 70, and 85	CE9.8(1)	cmterm-devicepack10.5.2 March 4, 2020
	CE9.8(1)	cmterm-devicepack10.5.2 October 11, 2019

Cisco Headset 500 Series

Table 83: Cisco Headset 500 Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Headset 500 Series	Cop file: 2.1 Headset release: 2.1(1)	cmterm-devicepack10.5.2 August 3, 2020
	2.0	cmterm-devicepack10.5.2 March 4, 2020
	1.5(1)	cmterm-devicepack10.5.2 October 11, 2019

Cisco Headset 700 Series

Table 84: Cisco Headset 700 Series - Configuration Files Only

Device Type	Device Release	Compatible Device Package
Cisco Headset 700 Series	Cop file:2.1 Headset release: 1-3-0-246	cmterm-devicepack10.5.2 August 3, 2020
	2.0	cmterm-devicepack10.5.2 March 4, 2020 Note The Cisco Headset 700 Series can be upgraded only using the Cisco Headset mobile app.

Cisco 4000 Series Integrated Services Routers

Table 85: Cisco 4000 Series Integrated Services Routers

Device Type	Device Release	Compatible Device Package
Cisco 4461 Integrated Services Routers	Cisco IOS XE 16.9.1	cmterm-devicepack10.5.2 January 24, 2019
Cisco 4000 Series Integrated Services Routers	Cisco IOS XE 16.4.1	cmterm-devicepack10.5.2 October 16, 2017

Cisco Jabber

There are no device packages available for Unified CM 10.5(2) release. More device packages for Jabber aren't planned.

Table 86: Cisco Jabber

Device Type	Device Release	Compatible Device Package
Cisco Jabber	10.6(0)	Included with Unified CM
	9.1(1)	Included with Unified CM

Cisco Unified Communications Manager 10.5(1)

This section provides details about the compatible device packages for Cisco Unified Communications Manager (Unified CM) 10.5(1) release. Each row in a table provides the device package information for a particular device and firmware release.

Unified CM device packages contain both configuration files and firmware files, except in certain cases as indicated in the table titles.

Cisco Unified IP Phone 3900 Series

Table 87: Cisco Unified IP Phone 3900 Series

Device Type	Device Release	Compatible Device Package
3905	9.4(1) SR2	cmterm-devicepack10.5.1 November 25, 2014
	9.4(1) SR1	cmterm-devicepack10.5.1 November 25, 2014

Cisco Unified IP Phone 6900 Series*Table 88: Cisco Unified IP Phone 6900 Series*

Device Type	Device Release	Compatible Device Package
6901 and 6911	9.3(1)SR2	cmterm-devicepack10.5.1 December 22, 2014
	9.3(1)SR1	Included with Unified CM
6921, 6941, 6945, and 6961	9.4(1)SR2	No device package available
	9.4(1)SR1	Included with Unified CM

Cisco IP Phone 7800 Series*Table 89: Cisco IP Phone 7800 Series*

Device Type	Device Release	Compatible Device Package
7811, 7821, 7841, and 7861	12.5(1)SR2	No device package available
	10.2(1)	cmterm-devicepack10.5.1 February 12, 2015
	Configuration files on Unified CM (QED)	No device package available

Cisco Unified IP Phone 7900 Series*Table 90: Cisco Unified IP Phone 7900 Series*

Device Type	Device Release	Compatible Device Package
7906G, 7911G, 7931G 7941G, 7941G-GE, 7942G, 7945G, 7961G, 7961G-GE, 7962G, 7965G, 7970G, 7971G-GE, and 7975G	9.4(2)SR3	No device package available
	9.4(2)SR2	No device package available
	9.4(2)SR1 QED	cmterm-devicepack10.5.1 December 22, 2014
7940G and 7960G	8.1(2)SR2 (SCCP)	Included with Unified CM
7915G and 7916G	1.0(4)	Included with Unified CM
7921G	1.4(6)	cmterm-devicepack10.5.1 September 23, 2014
	1.4(5)	Included with Unified CM

Device Type	Device Release	Compatible Device Package
7925G, 7925G-EX, and 7926G	1.4(6)	cmterm-devicepack10.5.1 September 23, 2014
	1.4(5)	Included with Unified CM
7937G	1.4(5)	cmterm-devicepack10.5.1 September 30, 2014

Cisco IP Phone 8800 Series

Table 91: Cisco IP Phone 8800 Series

Device Type	Device Release	Compatible Device Package
8831	10.3(1)SR3	No device package available
	10.3(1)	cmterm-devicepack10.5.1 December 22, 2014
8811, 8841, 8851, 8851NR, and 8861	12.0(1)	No device package available
	N/A	Resolves caveat CSCur67137 December 22, 2014 cmterm-devicepack10.5.1
	Configuration files on Unified CM (QED)	No device package available
8845 and 8865	12.0(1)	No device package available
	11.7(1)	No device package available

Cisco Unified IP Phone 8900 and 9900 Series

Table 92: Cisco Unified IP Phone 8900 and 9900 Series

Device Type	Device Release	Compatible Device Package
8941 and 8945	9.4(2)SR3	No device package available
	9.4(2)	cmterm-devicepack10.5.1 September 23, 2014
8961, 9951, and 9971	9.4(2)SR3	No device package available
	9.4(2)	cmterm-devicepack10.5.1 October 30, 2014

Cisco Analog Telephone Adapter*Table 93: Cisco Analog Telephone Adapter*

Device Type	Device Release	Compatible Device Package
ATA 187	9.2(3) SIP	Included with Unified CM
ATA 190	1.2.2	No device package available
	1.1.2(005)	No device package available
	Configuration files on Unified CM (QED)	cmterm-devicepack10.5.1 July 24, 2014

Cisco DX Series*Table 94: Cisco DX Series - Configuration Files Only*

Device Type	Device Release	Compatible Device Package
DX70 and DX80	10.2(4)	No device package available
	10.2(2)	cmterm-devicepack10.5.1 September 23, 2014
	Configuration files on Unified CM (QED)	No device package available
DX650	10.2(4)	No device package available
	10.2(2)	cmterm-devicepack10.5.1 September 23, 2014

Cisco Cius*Table 95: Cisco Cius - Configuration Files Only*

Device Type	Device Release	Compatible Device Package
Cius	9.2(4)	No device package available
	9.2(3)	No device package available

Cisco TelePresence IX5000*Table 96: Cisco TelePresence IX5000 - Configuration Files Only*

Device Type	Device Release	Compatible Device Package
Cisco TelePresence IX5000	Software IX 8.1	No device package available

Cisco TelePresence E, EX, C, SX, and MX Series*Table 97: Cisco TelePresence E, EX, C, SX, and MX Series*

Device Type	Device Release	Compatible Device Package
MX700 and MX800	CE 8.0	No device package available
	TC7.1(2)	cmterm-devicepack10.5.1 February 12, 2015
MX800 Dual	CE 8.0	No device package available
	TC7.3(2)	cmterm-devicepack10.5.1 February 12, 2015
MX200 G2	TC7.1	Included with Unified CM
MX300 G2	TC7.0	Included with Unified CM
SX10	TC7.1	Included with Unified CM
SX80	TC7.1(2)	cmterm-devicepack10.5.1 February 12, 2015

Cisco TelePresence CTS and TX Series*Table 98: Cisco TelePresence CTS and TX Series - Configuration Files Only*

Device Type	Device Release	Compatible Device Package
Cisco TelePresence CTS and TX series	Configuration files on Unified CM (QED)	Included with Unified CM
	Adm. Capability Only	Included with Unified CM

Cisco Jabber*Table 99: Cisco Jabber*

Device Type	Device Release	Compatible Device Package
Cisco Jabber	10.6(0)	cmterm-devicepack10.5.1 November 25, 2014
	9.1(1)	Included with Unified CM
	Adm. Capability Only	Included with Unified CM

Cisco Unified Communications Manager 10.0(1)

This section provides details about the compatible device packages for Cisco Unified Communications Manager (Unified CM) 10.0(1) release. Each row in a table provides the device package information for a particular device and firmware release.

Unified CM device packages contain both configuration files and firmware files, except in certain cases as indicated in the table titles.

Cisco Unified IP Phone 3900 Series

Table 100: Cisco Unified IP Phone 3900 Series

Device Type	Device Release	Compatible Device Package
3905	9.4(1) SR2	No device package available
	9.4(1) SR1	No device package available

Cisco Unified IP Phone 6900 Series

Table 101: Cisco Unified IP Phone 6900 Series

Device Type	Device Release	Compatible Device Package
6901 and 6911	9.3(1)SR2	No device package available
	9.3(1)SR1	No device package available
6921, 6941, and 6961	9.4(1)SR2	No device package available
	9.4(1)SR1	cmterm-devicepack10.0.1 May 28, 2014
6945	9.4(1)SR2	No device package available
	9.4(1)SR1	No device package available

Cisco IP Phone 7800 Series

Table 102: Cisco IP Phone 7800 Series

Device Type	Device Release	Compatible Device Package
7811, 7821, 7841, and 7861	12.5(1)SR2	No device package available
	10.1(1)SR1	cmterm-devicepack10.0.1 May 7, 2014
	Configuration files on Unified CM (QED)	cmterm-devicepack10.0.1 March 18, 2014

Cisco Unified IP Phone 7900 Series**Table 103: Cisco Unified IP Phone 7900 Series**

Device Type	Device Release	Compatible Device Package
7906G, 7911G, 7931G 7941G, 7941G-GE, 7942G, 7945G, 7961G, 7961G-GE, 7962G, 7965G, 7970G, 7971G-GE, and 7975G	9.4(2)SR3	No device package available
	9.3(1)SR4	cmterm-devicepack10.0.1 March 18, 2014
7940G and 7960G	8.1(2)SR2 (SCCP)	No device package available
7915G and 7916G	1.0(4)	No device package available
7921G	1.4(6)	No device package available
	1.4(5)	No device package available
7925G, 7925G-EX, and 7926G	1.4(6)	No device package available
	1.4(5)	No device package available
7937G	1.4(5)	No device package available

Cisco IP Phone 8800 Series**Table 104: Cisco IP Phone 8800 Series**

Device Type	Device Release	Compatible Device Package
8831	10.3(1)SR3	No device package available
	10.3(1)SR2	No device package available
8811, 8841, 8851, 8851NR, and 8861	12.5(1)SR2	No device package available
	Configuration files on Unified CM (QED)	cmterm-devicepack10.0.1 May 28, 2014
8845 and 8865	12.5(1)SR2	No device package available
	11.7(1)	No device package available

Cisco Unified IP Phone 8900 and 9900 Series*Table 105: Cisco Unified IP Phone 8900 and 9900 Series*

Device Type	Device Release	Compatible Device Package
8941 and 8945	9.4(2)SR3	No device package available
	9.4(2)SR2	No device package available
8961, 9951, and 9971	9.4(2)SR3	No device package available
	9.4(2)SR2	No device package available

Cisco Analog Telephone Adapter*Table 106: Cisco Analog Telephone Adapter*

Device Type	Device Release	Compatible Device Package
ATA 187	9.2(3) SIP	No device package available
ATA 190	1.2.2	No device package available
	1.1.2(005)	No device package available

Cisco DX Series*Table 107: Cisco DX Series - Configuration Files Only*

Device Type	Device Release	Compatible Device Package
DX70 and DX80	10.2(4)	No device package available
	10.2(2)	No device package available
	Configuration files on Unified CM (QED)	cmterm-devicepack10.0.1 May 28, 2014
DX650	10.2(4)	No device package available
	10.2(2)	No device package available
	10.1(2)	cmterm-devicepack10.0.1 May 28, 2014

Cisco Cius*Table 108: Cisco Cius - Configuration Files Only*

Device Type	Device Release	Compatible Device Package
Cius	9.2(4)	No device package available
	9.2(3)	No device package available

Cisco TelePresence IX5000*Table 109: Cisco TelePresence IX5000 - Configuration Files Only*

Device Type	Device Release	Compatible Device Package
Cisco TelePresence IX5000	Software IX 8.1	No device package available

Cisco TelePresence E, EX, C, SX, and MX Series*Table 110: Cisco TelePresence E, EX, C, SX, and MX Series*

Device Type	Device Release	Compatible Device Package
MX700 and MX800	CE 8.0	No device package available
	TC7.1(2)	cmterm-devicepack10.0.1 May 28, 2014
MX800 Dual	CE 8.0	No device package available
	TC7.3(3)	No device package available
MX300 G2	TC7.0	cmterm-devicepack10.0.1 May 7, 2014
MX200 G2	TC7.1	cmterm-devicepack10.0.1 May 7, 2014
SX10 and SX80	TC7.1	cmterm-devicepack10.0.1 May 7, 2014
	Configuration files on Unified CM (QED)	cmterm-devicepack10.0.1 March 18, 2014

Cisco TelePresence CTS and TX Series*Table 111: Cisco TelePresence CTS and TX Series - Configuration Files Only*

Device Type	Device Release	Compatible Device Package
Cisco TelePresence CTS and TX series	Configuration files on Unified CM (QED)	Included with Unified CM
	Adm. Capability Only	Included with Unified CM

Cisco Jabber*Table 112: Cisco Jabber*

Device Type	Device Release	Compatible Device Package
Cisco Jabber	10.6(0)	cmterm-devicepack10.5.1 November 25, 2014
	9.1(1)	Included with Unified CM
	Adm. Capability Only	Included with Unified CM

Cisco Unified Communications Manager 9.1(2)

There are no device packages available for Cisco Unified Communications Manager 9.1(2) release.