



# Release Notes for Cisco TelePresence Language Packs

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## Contents

These release notes describe new updates and changes for the Cisco TelePresence language pack releases. Cisco TelePresence language packs are only supported on systems that use the Touch 12 device for call control, and that use software release CTS 1.10, TX 6.0.0 or later.



### Note

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## About TelePresence Language Packs

Cisco TelePresence software now supports additional languages. TelePresence language packs change the text that is shown on the Cisco TelePresence Touch 12 device and also affect some on-screen messages and tones on the CTS or TX system.



**Note**

URI dialing is not supported for non-English languages. TelePresence language packs do not translate the Touch 12 keypad letters.

For more information about language packs for Cisco TelePresence, refer to the “[Installing Language Versions](#)” section of the *Cisco Unified Communications Manager Configuration Guide for the Cisco TelePresence System*.

## Available Languages

Cisco provides a language pack file bundle on cisco.com that supports 15 languages other than English. [Table 1](#) contains a list of these languages that are found in the file bundle.

**Note**

The system default language is English, United States.

**Table 1** Languages Available for Cisco TelePresence Systems

Language	Unified CM User Locale Value
Arabic	العربية , جمهورية مصر العربية
Chinese (Simplified) - China	简体中文, 普通话, 简体字, 中华人民共和国
Chinese (Traditional) - Taiwan	繁體中文, 語言, 正體字, 國語, 臺灣
Dutch	Nederlands, Koninkrijk der Nederlanden
French	Français, République française
French - Canada	Français canadien, Canada
<b>Note</b> The Unified CM locale installer for this language is not available on cisco.com for Unified CM releases prior to 9.1. To order this locale installer for earlier releases, contact your Systems Engineer.	
German	Deutsch, Deutschland
Italian	Italiano, Repubblica Italiana
Japanese	日本語, Nihongo, Japanese, 日本国
Korean	한국어, 대한민국
Portuguese - Brazil	Português Brasileiro, República Federativa do Brasil

**Table 1** Languages Available for Cisco TelePresence Systems (continued)

Language	Unified CM User Locale Value
Russian	Русский, Российская Федерация
Spanish - USA and Latin America	Español, República de Colombia
Spanish - Spain	Español, Reino de España
Turkish	Türkçe, Türkiye

## Installing Language Packs

To use language packs (also called locale packs) for Cisco TelePresence, you must complete the following steps:

1. Install the locale installer for Cisco Unified CM that corresponds with your language of choice
2. Install the locale pack file bundle for the Cisco TelePresence CTS or TX system and Touch 12 device
3. Configure your system to use your language of choice

For instructions, refer to the “[Installing Locale Installers for the Unified CM Server](#)” section of the *Cisco Unified Communications Manager Configuration Guide for the Cisco TelePresence System*, as well as the two following sections, “[Installing Locale Packs for the CTS or TX System and Touch 12 Device](#)” and “[Configuring User Interface Language, Ringtones and Date and Time.](#)”

## Updating Language Packs

When you upgrade your system to the newest software release, obtain the language pack that is listed for that release in the Downloads area of cisco.com. For example, if you upgrade from TX 6.0.0 to 6.0.1, download both the 6.0.1 TX files and the locale pack file bundle for 6.0.1.

**Table 2** lists the latest updates made to the languages available for CTS and TX systems.

- The **Language** column provides the name of the language.
- The **Language First Introduced** column specifies the TX or CTS software releases that correspond with the first release of this language within the locale pack file bundle.
- The **Language Last Updated (Software Release)** column indicates the software release for which the language was most recently updated. If your language has been updated, download and re-install the locale pack file bundle.
- The **Language Last Updated (Locale File Release)** column indicates the most recent iteration of the locale pack file for the latest CTS or TX release. If the build number (the number after the hyphen) is greater than 1, the locale pack file has been updated since the latest software release was published. If your language has been updated, download and re-install the locale pack file bundle. For more information on file numbering and other locale pack file naming conventions for CTS and TX systems, see the heading “[Locale Packs](#)” in the “[Understanding Locale Pack File Types and Naming Conventions](#)” section of the *Cisco Unified Communications Manager Configuration Guide for the Cisco TelePresence System*.

**Table 2** Updates to Languages Available for CTS and TX Systems

Language	Language First Introduced	Language Last Updated (Software Release)	Language Last Updated (Locale File Release)
Arabic	6.0.2(28), 1.10.1(43)	6.0.2(28), 1.10.1(43)	6.0.3.0-1, 1.10.1.0-2
Chinese (Simplified) - China	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Chinese (Traditional) - Taiwan	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Dutch	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
French	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
French - Canada	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
German	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Italian	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Japanese	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Korean	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Portuguese - Brazil	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Russian	6.0.0(9), 1.10.0(11)	6.0.2(28), 1.10.1(43)	6.0.3.0-1, 1.10.1.0-2
Spanish - USA and Latin America	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Spanish - Spain	6.0.0(9), 1.10.0(11)	6.0.0(9), 1.10.0(11)	6.0.3.0-1, 1.10.1.0-2
Turkish	6.0.0(9), 1.10.0(11)	6.0.2(28), 1.10.1(43)	6.0.3.0-1, 1.10.1.0-2

## Sharing Feedback

Cisco strives to provide excellent translations of all the languages provided for CTS and TX systems. Some users may notice ways to improve our language translations. Cisco welcomes feedback as we continue to improve this product. To share your feedback, contact [cts-tx-language-packs@external.cisco.com](mailto:cts-tx-language-packs@external.cisco.com) or your Systems Engineer.

## Software Agreements and Licensing

For complete software licensing information, access the [Cisco TelePresence Administration Software Licensing Information](#) page on Cisco.com at the following link:

[http://www.cisco.com/en/US/products/ps8332/products\\_licensing\\_information\\_listing.html](http://www.cisco.com/en/US/products/ps8332/products_licensing_information_listing.html)

# Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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