Cisco Prime Collaboration Provisioning 12.6 Release Notes

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Cisco Prime Collaboration Provisioning Overview

Cisco Prime Collaboration Provisioning provides provisioning for Cisco Unified Communications initial deployments and implementations. It remains deployed to provide ongoing operational provisioning and activation services for individual subscriber changes.

See Cisco Prime Collaboration 12.X Data Sheet for further details. You can download the image from the Cisco Prime Collaboration software download site.

Note You can deploy OVAs on VMWare hosts running ESXi 6.0, ESXi 6.5, and ESXi 6.7. The vSphere thick client is not available anymore. Hence, if you are using ESXi 6.5 for deployment with the thin client, you need to use the OVA where the file name specifies 'With ESXi 6.5 using Web client'.

New Features and Enhancements

Cisco Prime Collaboration Provisioning 12.6 supports the following new features:

Feature Name	Description
Add mobility support	Add mobility support is added to all the users in the selected domain through batch action files.
Syndication enhancements	Following are the syndication enhancements: • The keyword, All is included in the Service Area and User Role drop-down lists. • The Show All Templates check box is included for all the services in Custom Provisioning to display all the service templates that are associated with the selected service and the product model irrespective of the Service Area and the User Role within the domain. • The generic service template that is created under the service template area is listed under the user role syndication table.

Feature Name	Description
Export a domain	Allows users with global admin roles to export a configured domain including service areas and user roles into a batch file.
Login User ID support for device profiles	Assigns the current user or an existing Prime Collaboration Provisioning user to the device profile while creating a service template in Extension Mobility Access and Extension Mobility Access with Line services.
Deploy and configure OVA in a distributed setup	Supports deployment and configuration of OVA in a distributed setup. The distributed setup allows installation of the Application and the Database servers on two different servers.

Support for Unified Communications Manager endpoints	Supports the following Unified Communications Manager endpoint models:
	
	• 10.5.2:
	   • Cisco 7832
	   • Cisco 8832
	
	• 11.5, 12.0, and 12.5:
	   • Cisco Webex Room 70 Dual
	   • Cisco Webex Room 70 Single
	   • Cisco Webex Room 55

Support for new Service Specific Configuration Layout Attributes	New Service Specific Configuration Layout Attributes for the following endpoints in Unified Communications Manager 12.5 are supported: • Cisco TelePresence SX20 • Cisco TelePresence SX10 • Cisco TelePresence SX80 • Cisco TelePresence MX200 G2 • Cisco TelePresence MX300 G2 • Cisco TelePresence MX700 • Cisco TelePresence MX800 • Cisco TelePresence MX800 Dual • Cisco Webex DX80 • Cisco TelePresence DX70

Feature Name	Description
	• Cisco Webex Room Kit • Cisco Webex Room 55 • Cisco Webex Room Kit Plus **Note** Use sample batch files to set values for the new Service Specific Configuration Layout Attributes for these endpoints. Use colon (:) as the delimiter to separate the subcategories for these endpoints in the batch file.
User login password enhancement	Cisco Prime Collaboration Provisioning login password supports a maximum of 127 characters.

Cisco Prime Collaboration Provisioning Bugs

For more information on a specific bug or to search all bugs in a specific Prime Collaboration release, see Using the Bug Search Tool, on page 4.

This section contains the following information:

- Open Bugs

- Using the Bug Search Tool

Open Bugs

The following table lists the open bugs in Cisco Prime Collaboration Provisioning 12.6:

Table 1: Open Bugs in Cisco Prime Collaboration Provisioning 12.6

Bug ID	Description
CSCvn41043	PCP is transforming %XXXXXXX% based on telephony number instead of DN for EM Prov
CSCvn47237	CSR generation is failing on upgraded server

The following table lists the known bug(s) in Cisco Prime Collaboration Provisioning.

Issue	Work Around
If you are unable to upgrade and see the following error message saying "file cannot be uploaded, refer to logs", try the work around.	1. Create a TS Account and login with TS credentials. 2. Go to upload-dir folder. Delete the rpm files and clean the folder, cd /opt/cupm/sep/deploy/ dfc.ear/dfc.war/WEB-INF/ work/upload-dir sudo rm –rf <oldfiles> 3. Go to localdisk folder and clear the folder cd /localdisk/ sudo rm –rf <oldfiles> 4. Try to upgrade again.

Using the Bug Search Tool

Use the Bug Search tool to search for a specific bug or to search for all bugs in a release.

Procedure

Step 1 Go to http://tools.cisco.com/bugsearch.

Step 2 At the Log In screen, enter your registered Cisco.com username and password; then, click Log In. The Bug Search page opens.

> **Note** If you do not have a Cisco.com username and password, you can register for them at http://tools.cisco.com/RPF/register/register.do.

Step 3 To search for a specific bug, enter the bug ID in the Search For field and press **Return**.

Step 4 To search for bugs in the current release:

a) In the Search For field, enter **Prime Collaboration Provisioning <Release Number >** and press **Return**. (Leave the other fields empty.)

b) When the search results are displayed, use the filter tools to find the types of bugs you are looking for. You can search for bugs by modified date, status, severity, and so forth.

> **Tip** To export the results to a spreadsheet, click the **Export All to Spreadsheet** link.

Accessibility Features in Cisco Prime Collaboration

All product documents are accessible except for images, graphics, and some charts. If you would like to receive the product documentation in audio format, braille, or large print, contact accessibility@cisco.com.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at https://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html

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