



# Appendix A: Post-Upgrade Checklist

Use the following checklist to verify operation of the system after you upgrade your software on a Cisco Vision Dynamic Signage Director server.

List Item	Checkoff
1. Complete any specific verification steps documented for your particular upgrade.	<input type="checkbox"/>
2. Do the following in your browser. <ul style="list-style-type: none"> <li>a. Clear the browser cache.</li> <li>b. Close all browser windows and wait for 10 seconds before restarting.</li> </ul> <b>Caution: Notify all Cisco Vision Dynamic Signage Director users about the mandatory requirement to clear their browser cache and to shutdown/restart the browser software before accessing the latest Cisco Vision Dynamic Signage Director software.</b>	<input type="checkbox"/>
3. Verify that the UI shows the Cisco Vision Dynamic Signage Director version and build number that you installed.	<input type="checkbox"/>
4. If you are using phone control, verify that the phones work.	<input type="checkbox"/>
5. If using IP phones for local TV control, verify you can successfully change channels.	<input type="checkbox"/>
6. Verify that channel names and favorites are properly set.	<input type="checkbox"/>
7. If using suite commerce integration, use the IP phone to verify you can successfully place an order.	<input type="checkbox"/>
8. Verify that all devices are properly in the nonevent_group.	<input type="checkbox"/>
9. Go to the Services Alert window in the <b>Management Dashboard</b> and make sure that all relevant services are green. <p><b>Note:</b> If necessary, click the refresh button to re-poll all services for status. If needed, disable services that are not part of your installation.</p>	<input type="checkbox"/>
10. Verify that the devices have been rebooted and are running the latest system runtime version. <p><b>Note:</b> A manual reboot is required if a DMP firmware upgrade was not required for your release.</p>	<input type="checkbox"/>
11. Verify that all DMPs and TVs in the <b>Management Dashboard</b> are green.	<input type="checkbox"/>
12. Start an existing event script and validate that screens display the expected content.	<input type="checkbox"/>

List Item	Checkoff
<b>13.</b> Stop the event script and validate that screens power off.	<input type="checkbox"/>
<b>14.</b> Make a minor edit to the event script and make sure it saves.	<input type="checkbox"/>
<b>15.</b> Verify that you can push a new video file in the <b>Library</b> -Content Management System (CMS) to the DMPs.	<input type="checkbox"/>
<b>16.</b> If using dynamic menu boards, make a change to a menu item and verify that the change is reflected on the menu board.	<input type="checkbox"/>
<b>17.</b> If using external content integration, be sure to re-enable your data sources and restart the External Content Integration application from the <b>Management Dashboard</b> .	<input type="checkbox"/>
<b>18. (As needed for sites that schedule the CMSRestartTask)</b> Delete the CMSRestartTask from the Scheduled Tasks area of the <b>Management Dashboard</b> .  <b>Note:</b> The CMS is automatically restarted after a backup runs.	<input type="checkbox"/>
<b>19.</b> Perform a server backup for the upgrade configuration.	<input type="checkbox"/>
<b>20.</b> After satisfying your site's testing and event requirements, fail back to the primary server and upgrade it to the same version of software that you validated on your secondary server.  For more information, see <a href="#">"Configuring Failover Between Redundant Cisco Vision Dynamic Signage Director Servers"</a> module in <a href="#">Cisco Vision Administration Guide: Dynamic Signage Director</a> .	<input type="checkbox"/>
<b>21.</b> After you perform failback, reconfigure your backup and restore environment using the Text-based Utility Interface (TUI).	<input type="checkbox"/>