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## Introduction

This document describes the steps to resolve renegotiation failure between Cisco Unity Connection Publisher and Subscriber.

## Prerequisites

### Requirements

Cisco recommends that you have knowledge of Linux.

### Components Used

The information in this document is based on Cisco Unity Connection version 10.5.2

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

## Resolving the Renegotiation Failure on Cisco Unity Connection 10.5

Collect renegotiate logs from the Unity Connection Server.

- Renegotiate logs show snippet, which is something similar to this:
- Need to focus on this line:
- To disable the SELinux mode on both, new publisher and the already available subscriber node use the command **utils os secure permissive**.
- After you disable the SELinux, run the renegotiate command **utils cuc cluster renegotiate**.

This command creates a cluster relationship with the publisher server in a connection cluster after the server is replaced or the connection was reinstalled on the publisher server. This command overwrites all the data on the publisher server with data from the subscriber server

and initializes the replication between the servers.

**Note:** Remember to enable the SELinux once the server cluster is setup and replication is good between the two nodes.

## **Reason of the Failure**

The main reason of renegotiation failure on Cisco Unity Connection 10.5 is the SELinux, which prevents bash from getattr access on the file **/opt/cisco/connection/bin/cuc\_controlcenter.sh**.