

Configure Business to Business Audio/Video Calls through Expressway

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Background Information](#)

[Configure](#)

[Network Diagram](#)

[Step 1. SIP Trunk Between CUCM and Expressway-C](#)

[a. Add a New SIP Trunk Security Profile](#)

[b. Configure the SIP Trunk on CUCM](#)

[c. Configure a Neighbor Zone on Expressway-C](#)

[d. Check Certificates](#)

[Step 2. Configure Traversal Zone Between Expressway-C and Expressway-E](#)

[a. Traversal Zone Configuration for B2B traffic on Expressway-C](#)

[b. Traversal Zone Configuration for B2B Traffic on Expressway-E](#)

[Step 3. Configure DNS Zone on Expressway-E](#)

[Step 4. Configure Dialplan](#)

[a. Transforms and/or Search Rules on Expressway-C and E](#)

[b. SIP Route Pattern\(s\) in CUCM](#)

[c. For SIP Call Routing, SRV records must be Created on the Public DNS Servers](#)

[d. Configure the Cluster Fully Qualified Domain Name in CUCM.](#)

[e. Create a Transform on Expressway-C which Removes the Port from the URI Received in the Invite from CUCM](#)

[Step 5. Upload Rich Media Licenses to Expressway](#)

[Verify](#)

[Troubleshoot](#)

[Related Information](#)

Introduction

This document describes how to integrate/configure Business to Business (B2B) deployment for audio/video calls through Expressway integrated with CUCM.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Expressway-C (Exp-C)

- Expressway-E (Exp-E)
- Cisco Unified Call Manager (CUCM)
- Cisco Unity Connection (CUC)
- Telepresence Video Communication Server-C (VCS-C)
- Jabber phone
- Cisco Telepresence System (CTS)
- EX phone
- Session Initiation Protocol (SIP)
- Hypertext Transfer Protocol (HTTP)
- eXtensible Messaging and Presence Protocol (XMPP)
- Cisco Unified IM and Presence (IM&P)
- Certificates

Components Used

The information in this document is based on these software and hardware versions:

- Expressway C and E X8.1.1 or later
- Unified Communications Manager (CUCM) 10.0 or later

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Background Information

These steps explain in detail how to integrate/configure B2B deployment for audio and video calls through Expressway integrated with CUCM to be able to make and receive calls from other companies (domains).

Expressway with the Mobile Remote Access (MRA) feature provides seamless registration of Jabber and TC endpoints located outside the enterprise network as is shown in the network diagram.

The same architecture also provides seamless integration/calls between different enterprises (Business to Business integration), and this for Audio, Video, and IM&P (B2B).

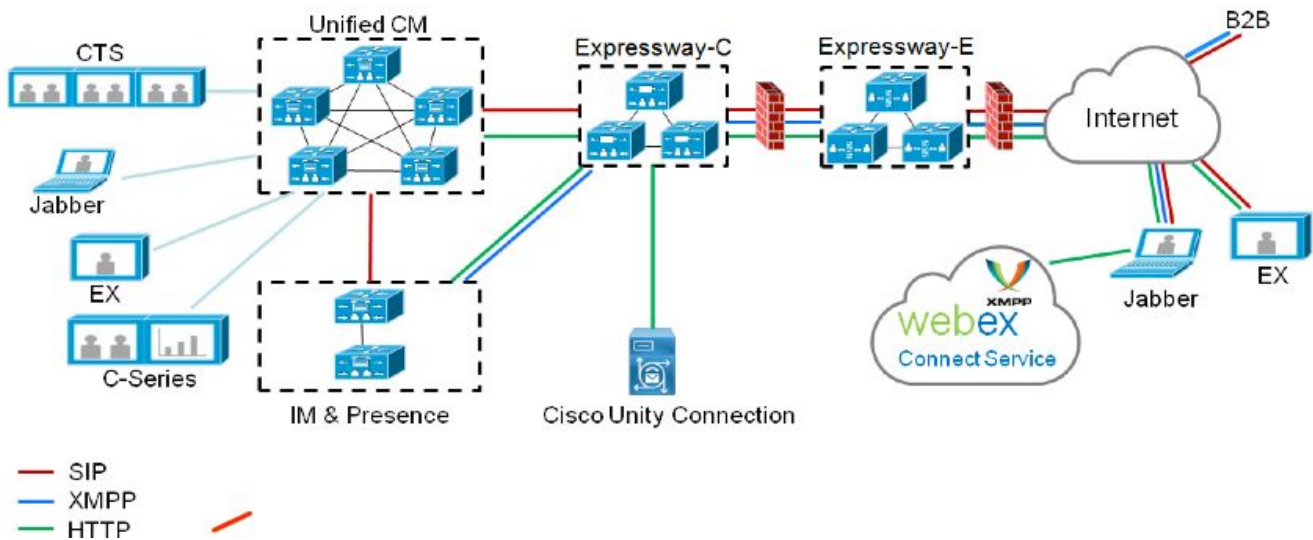
This document does not cover the IM&P part and neither does it cover H.323 integration.

Prior to continuing, you need to ensure you have the relevant DNS Service (SRV) created for your domain. These records are used by other companies to find the location of your Expressway.

Configure

Network Diagram

This image provides an example of a network diagram



Step 1. SIP Trunk Between CUCM and Expressway-C

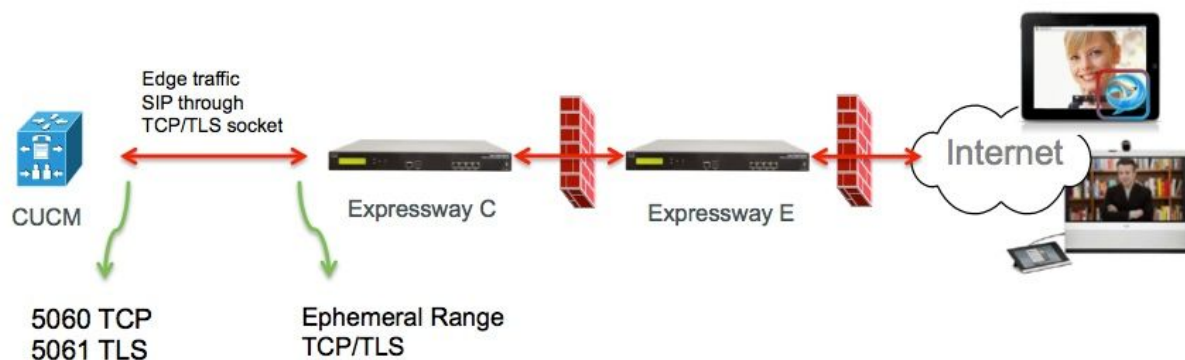
After CUCM discovery is done by Expressway-C, Neighboring zone(s) are automatically configured for each node, and the transport protocol is discovered.

When the CUCM cluster is configured in mixed mode, there is one zone for Transmission Control Protocol (TCP) for non-secure traffic with destination port 5060 and 1 zone for TLS (Transport Layer Security) for secure traffic with destination port 5061. These ports cannot be changed.

The two zones are used for all edge calls to and from the edge endpoints.

Inbound calls from the edge endpoints take the route of these auto-added zones and hence target TCP 5060 or TLS 5061 on CUCM.

Through the established sockets, edge endpoints register and place/receive calls.



For B2B calls, configure a SIP trunk in CUCM that points to Expressway-C where typically CUCM listens on port 5060 or 5061 for inbound traffic from this gateway.

Since edge traffic comes from the same source IP with port 5060/5061, you need to use a different listening port for this trunk in CUCM. Otherwise, edge traffic is routed to the SIP trunk device in CUCM and not to the endpoint device (CSF or EX).

For Expressway-C side, use ports 5060 and 5061 for Session Initiation Protocol (SIP) TCP/TLS.

An example where CUCM listens on port 6060/6061 for inbound traffic on this trunk is shown in the image



These are the different configuration steps documented for this deployment. Both for secure and non-secure deployments.

a. Add a New SIP Trunk Security Profile

From the **CUCM Administration page**, navigate to **Device > Trunk**.

Configure a different Incoming port than 5060/5061, here use 6060 for TCP and 6061 for TLS

Non Secure SIP Trunk Profile

- SIP Trunk Security Profile Information

Name*	B2B SIP TRUNK EXPRESSWAY None Secure
Description	Non Secure SIP Trunk Profile for B2B Expressway
Device Security Mode	Non Secure
Incoming Transport Type*	TCP+UDP
Outgoing Transport Type	TCP
<input type="checkbox"/> Enable Digest Authentication	
Nonce Validity Time (mins)*	600
X.509 Subject Name	
Incoming Port*	6060
<input type="checkbox"/> Enable Application level authorization	
<input type="checkbox"/> Accept presence subscription	
<input type="checkbox"/> Accept out-of-dialog refer**	
<input checked="" type="checkbox"/> Accept unsolicited notification	
<input checked="" type="checkbox"/> Accept replaces header	
<input type="checkbox"/> Transmit security status	
<input type="checkbox"/> Allow charging header	
SIP V.150 Outbound SDP Offer Filtering*	Use Default Filter

Secure SIP Trunk Profile

For TLS, you also need to configure the X.509 Subject name that matches the CN of the certificate presented by the Expressway-c. In addition, also upload the Expressway-C or the CA certificate (which issued the Expressway-C certificate) to the CUCM certificate trust store.

- SIP Trunk Security Profile Information

Name*	B2B SIP TRUNK EXPRESSWAY SECURE
Description	Secure SIP Trunk Profile for B2B Expressway
Device Security Mode	Encrypted
Incoming Transport Type*	TLS
Outgoing Transport Type	TLS
<input type="checkbox"/> Enable Digest Authentication	
Nonce Validity Time (mins)*	600
X.509 Subject Name	expresswayc.cisco.com
Incoming Port*	6061
<input type="checkbox"/> Enable Application level authorization	
<input type="checkbox"/> Accept presence subscription	
<input type="checkbox"/> Accept out-of-dialog refer**	
<input type="checkbox"/> Accept unsolicited notification	
<input type="checkbox"/> Accept replaces header	
<input type="checkbox"/> Transmit security status	
<input type="checkbox"/> Allow charging header	
SIP V.150 Outbound SDP Offer Filtering*	Use Default Filter

b. Configure the SIP Trunk on CUCM

Through this trunk, all B2B calls flow to and from CUCM.

The SIP trunk configuration parameters are standard for CUCM with VCS deployments.

Ensure you associate the security profile created in step 1.

c. Configure a Neighbor Zone on Expressway-C

A neighbor zone needs to be configured on Expressway-C to target CUCM.

This zone is used to route inbound B2B traffic to CUCM.

The configuration is standard except that you must ensure to configure the destination port that corresponds to the listening port configured on the SIP Trunk Security profile assigned to the SIP trunk on CUCM.

In this example, the destination port used is 6060 for SIP/TCP and 6061 for SIP/TLS. Refer to step one as shown in the image.

From the Expressway Administration page, navigate to **Configuration > Dial Plan > Transforms y Configuration**.

Neighbor zone for SIP TCP:

Configuration

Name: CUCMZONE ⓘ

Type: Neighbor

Hop count: 20 ⓘ

H.323

Mode: Off ⓘ

SIP

Mode: On ⓘ

Port: 6060 ⓘ

Transport: TCP ⓘ

Accept proxied registrations: Deny ⓘ

Media encryption mode: Auto ⓘ

ICE support: Off ⓘ

Authentication

Authentication policy: Do not check credentials ⓘ

SIP authentication trust mode: Off ⓘ

Location

Peer 1 address: 10.48.79.105 ⓘ

Peer 2 address: ⓘ

Peer 3 address: ⓘ

Peer 4 address: ⓘ

Peer 5 address: ⓘ

Peer 6 address: ⓘ

SIP: Reachable: 10.48.79.105:6050

Advanced

Zone profile: Cisco Unified Communications Manager (8.6.1 or later) ⓘ

Save | Cancel | Delete

Neighbor zone for SIP TLS - with TLS verify mode on.

When TLS verify mode is set to on, you must ensure the peer address matches the CN or SAN from the certificate presented by CUCM. Typically, with TLS verify mode on, you configure the Fully Qualified Domain Name (FQDN) of the CUCM node for peer address.

From the Expressway Administration page, navigate to **Configuration > Dial Plan > Transform y Configuration**.

Configuration

Name ⓘ

Type Neighbor

Hop count ⓘ

H.323

Mode ⓘ

SIP

Mode ⓘ

Port ⓘ

Transport ⓘ

TLS verify mode ⓘ

Accept proxied registrations ⓘ

Media encryption mode ⓘ

ICE support ⓘ

Authentication

Authentication policy ⓘ

SIP authentication trust mode ⓘ

Location

Peer 1 address ⓘ SIP: Reachable: 10.48.79.105:6050

Peer 2 address ⓘ

Peer 3 address ⓘ

Peer 4 address ⓘ

Peer 5 address ⓘ

Peer 6 address ⓘ

Advanced

Zone profile ⓘ

Neighbor zone for SIP TLS - with TLS verify mode off.

When TLS verify mode is set to off, the peer address can be either the IP address, hostname, or FQDN of the CUCM node.

From the Expressway Administration page, navigate to **Configuration > Dial Plan > Transforms y**

Configuration.

Configuration	
Name	<input type="text" value="CUCMZONE"/> ⓘ
Type	Neighbor
Hop count	<input type="text" value="20"/> ⓘ
H.323	
Mode	Off ⓘ
SIP	
Mode	On ⓘ
Port	<input type="text" value="6061"/> ⓘ
Transport	TLS ⓘ
TLS verify mode	Off ⓘ
Accept proxied registrations	Deny ⓘ
Media encryption mode	Auto ⓘ
ICE support	Off ⓘ
Authentication	
Authentication policy	Do not check credentials ⓘ
SIP authentication trust mode	Off ⓘ
Location	
Peer 1 address	<input type="text" value="10.48.79.105"/> ⓘ SIP: Reachable 10.48.79.105:6060
Peer 2 address	<input type="text"/> ⓘ
Peer 3 address	<input type="text"/> ⓘ
Peer 4 address	<input type="text"/> ⓘ
Peer 5 address	<input type="text"/> ⓘ
Peer 6 address	<input type="text"/> ⓘ
Advanced	
Zone profile	Cisco Unified Communications Manager (8.6.1 or later) ⓘ

d. Check Certificates

For TLS, ensure that:

- Expressway-C server certificate or CA root (used to sign certificate) is uploaded to the CUCMTrust store on all servers in the CUCM cluster.

- CallManager certificate or CA root (used to sign certificate) is uploaded to the Trusted CA Certificate list on the Expressway-C server.

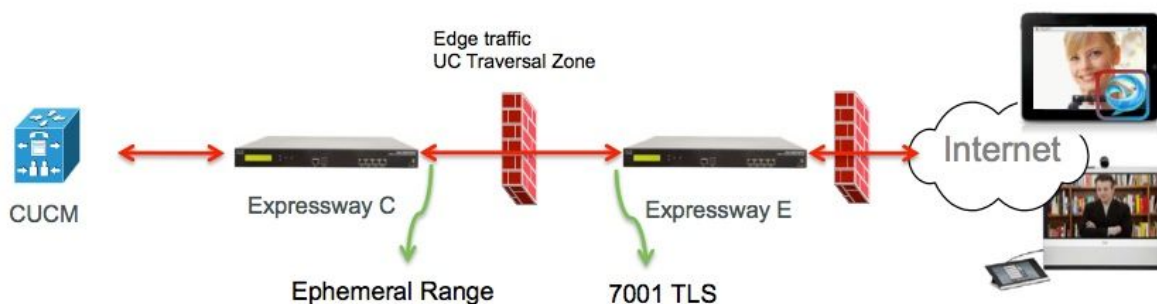
Step 2. Configure Traversal Zone Between Expressway-C and Expressway-E

A separate traversal zone has to be configured to route the B2B traffic between Expressway-C and Expressway-E.

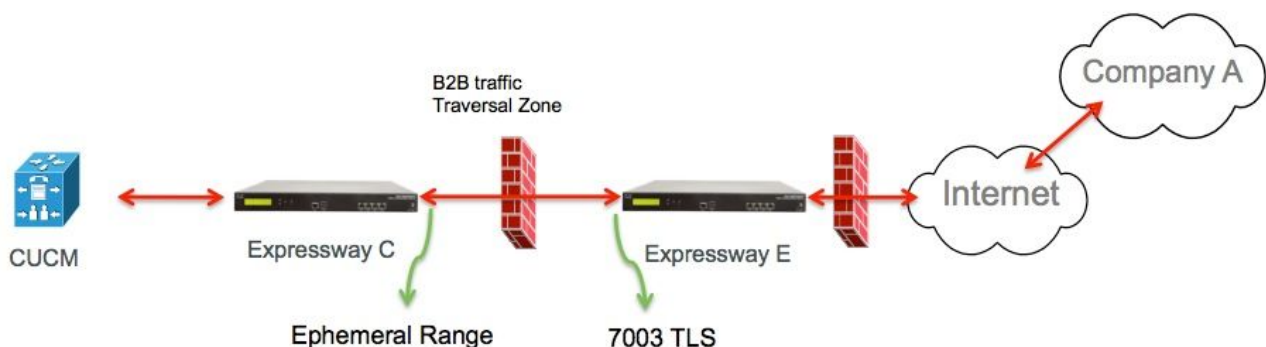
This is a standard traversal zone configuration, but similar as with the SIP trunk on CUCM a different port than the port used by the UC Traversal zone for Edge traffic must be configured.

The standard port for the UC Traversal zone is 7001. For the B2B Traversal zone, you can e.g. configure 7003.

UC Traversal Zone for edge traffic as shown in the image



Traversal Zone for B2B traffic as shown in the image



a. Traversal Zone Configuration for B2B traffic on Expressway-C

Expressway-C is the traversal zone client. In this example, the destination port is 7003.

With TLS verify mode set to On, ensure the Peer Address configured matches the CN or SAN of the presented certificate by Expressway-E

From the Expressway Administration page, navigate to **Configuration > Dial Plan > Transforms y Configuration**.

Configuration

Name: b2B-Traversal

Type: Traversal client

Hop count: 15

Connection credentials

Username: eft

Password: *****

H.323

Mode: Off

Protocol: Assent

SIP

Mode: On

Port: 7003

Transport: TLS

TLS verify mode: On

Accept proxied registrations: Allow

Media encryption mode: Auto

ICE support: Off

SIP poison mode: Off

Authentication

Authentication policy: Do not check credentials

Client settings

Retry interval: 120

Location

Peer 1 address: eft-xwye.coluc.com

Peer 2 address:

Peer 3 address:

b. Traversal Zone Configuration for B2B Traffic on Expressway-E

Expressway-E is the traversal zone server, in this example, the listening port is 7003.

With TLS verify mode set to On, ensure the TLS verify subject name configured matches the CN or SAN of the presented certificate by Expressway-C

From the Expressway Administration page, navigate to **Configuration > Dial Plan > Transforms y Configuration**.

Configuration

Name * ⓘ

Type Traversal server

Hop count * ⓘ

Connection credentials

Username * ⓘ

Password [Add/Edit local authentication database](#)

H.323

Mode ⓘ

Protocol ⓘ

H.460.19 demultiplexing mode ⓘ

SIP

Mode ⓘ

Port * ⓘ

Transport ⓘ

TLS verify mode ⓘ

TLS verify subject name * ⓘ

Accept proxied registrations ⓘ

Media encryption mode ⓘ

ICE support ⓘ

SIP poison mode ⓘ

Authentication

Authentication policy ⓘ

Step 3. Configure DNS Zone on Expressway-E

To route the B2B traffic, configure a DNS zone on Expressway-E.

Expressway-E, for traffic destined to this zone, performs a DNS SRV lookup for either _sip or _sips and this for the domain derived from the domain portion of the SIP URI.

The SRV target returned by the DNS server used to route the SIP call to.

The configuration is a standard DNS zone configuration.

From the Expressway Administration page, navigate to **Configuration > Zones**.

Create zone You are here: [Configuration](#) > [Zones](#) > [Zones](#) > [Create zone](#)

Configuration

Name ⓘ

Type ⓘ

Hop count ⓘ

H.323

Mode ⓘ

SIP

Mode ⓘ

TLS verify mode ⓘ

Fallback transport protocol ⓘ

Media encryption mode ⓘ

ICE support ⓘ

Advanced

Include address record ⓘ

Zone profile ⓘ

Step 4. Configure Dialplan

a. Transforms and/or Search Rules on Expressway-C and E

From Expressway Administration page, navigate to **Configuration > Dial Plan > Transforms y Configuration > Dial Plan > Transform or Search Rules**.

For more information, consult the [VCS Deployment guides](#) (Control with Expressway), the chapter on Routing Configuration:

b. SIP Route Pattern(s) in CUCM

For more information, consult the [CUCM System and Administration guide](#) (Dialplan Deployment guide).

c. For SIP Call Routing, SRV records must be Created on the Public DNS Servers

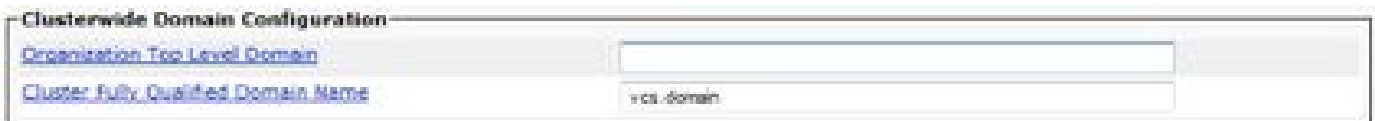
As shown in the image, it lists the required SRV records, as well as H323 B2B calls which have not been discussed in this document. Also, note that SIP UDP by default is disabled on Expressway.

DNS SRV records

Name	Service	Protocol	Priority	Weight	Port	Target host
example.com.	h323cs	tcp	10	10	1720	expe.example.com.
example.com.	h323ls	udp	10	10	1719	expe.example.com.
example.com.	sip	tcp	10	10	5060	expe.example.com.
example.com.	sip	udp *	10	10	5060	expe.example.com.
example.com.	sips	tcp	10	10	5061	expe.example.com.

d. Configure the Cluster Fully Qualified Domain Name in CUCM.

You can enter multiple entries separated by a comma.



Clusterwide Domain Configuration

Organization Top Level Domain

Cluster Fully Qualified Domain Name: vcs-domain

e. Create a Transform on Expressway-C which Removes the Port from the URI Received in the Invite from CUCM

For more info, refer to [Calls from CUCM to DNS Zone on VCS Expressway Sent to Wrong IP Address](#)

From Expressway Administration page, navigate to **Configuration > Dial Plan > Transforms y Configuration > Dial Plan > Transform.**

Configuration

Priority: 5

Description: Remove port from URI for outbound calls to vngtp.lab

Pattern type: Regex

Pattern string: (.*)@vngtp.lab(?:.*)?

Pattern behavior: Replace

Replace string: \1@vngtp.lab

State: Enabled

The [SRND](#) also contains an extensive chapter on dialplan.

Step 5. Upload Rich Media Licenses to Expressway

Rich media licenses (Traversal Zone licenses) must be uploaded to each Expressway Server.

In case these are missed, or due to improper configuration calls are released with this error message: "Call license limit reached: You have reached your license limit of concurrent traversal call licenses"

Verify

There is currently no verification procedure available for this configuration.

Troubleshoot

For further B2B troubleshoot information, refer to [Troubleshoot Most Common Issues for Business to Business Calls Through Expressway](#)

Related Information

- [Cisco TelePresence Video Communication Server \(VCS\)](#)
- [Technical Support & Documentation - Cisco Systems](#)