

Configure Attendant Console Key LED Pattern on SPA500S with the Help of SPA500 Series IP Phones

Objective

Attendant console key LED is a feature of attendant consoles of the SPA500 series IP phone. It helps users to differentiate between general and work status with visual indication. Console key LED is configured when you enter some specific letters or color patterns to indicate the visual status of the console. The LED pattern indicates the color and blinking patterns for the Attendant Console Keys of the SPA500S.

The objective of this document is to show you how to configure the Attendant Console Key LED settings on the SPA500 Series IP phone.

Note: The SPA500DS will not work with UC500 series unified communication devices and will only work with UC320 unified communication devices.

Applicable Devices

- SPA500 Series IP Phone
- SPA500S Att. Console

Software Version

- v8.6.0 [UC540]
- v3.2(1) [Cisco Configuration Assistant]
- v7-5-2a [SPA 525G IP Phone]

LED Script

The LED Script provides information about the color and blinking pattern of the Line Key LED.

- The format of the script for color is $c = o | r | g$ where:
 - o — Represent that the LED color option is turned off.
 - r — Represents the red color.
 - g — Represents the green color.
- The format of the script for blinking pattern is $p = nb | sb | fb | ud$ where:
 - nb — Represents that no blink occurs.
 - sb — Represents the slow blink. (1s ON and 1s OFF)
 - fb — Represents the fast blink. (100ms ON and 100ms OFF)

– ud — Represents the user-defined blinking pattern.

The format for user-defined blinking pattern is $u = on / off / on / off$ where each value is in seconds.

Configuration Attendant Console Key LED Pattern With Web Interface

Step 1. Log in to the web configuration utility and choose **Admin Login > Advanced > Attendant Console > Att Console Key LED Pattern**.

Info	System	SIP	Provisioning	Regional	Phone	Ext 1	Ext 2	Ext 3	Ext 4	Ext 5	User	Att Console	TR-069
Attendant Console Status User Login basic advanced													
General													
Subscribe Expires:	<input type="text" value="1800"/>					Subscribe Retry Interval:	<input type="text" value="30"/>						
Unit 1 Enable:	<input type="text" value="yes"/>					Subscribe Delay:	<input type="text" value="1"/>						
Unit 2 Enable:	<input type="text" value="yes"/>					Server Type:	<input type="text" value="Broadsoft"/>						
Test Mode Enable:	<input type="text" value="no"/>					Attendant Console Call Pickup Code:	<input type="text" value="*98"/>						
Attendant Console Call Park Code:	<input type="text" value="*68"/>					Attendant Console Call unPark Code:	<input type="text" value="*88"/>						
BLF List URI:	<input type="text"/>												
Call Pickup Audio Notification:	<input type="text" value="no"/>					Attendant Console Font Size:	<input type="text" value="10"/>						
Attendant Console LCD Contrast:	<input type="text" value="1"/>												
Att Console Key LED Pattern													
Application LED:	<input type="text"/>					Serv Subscribe Failed LED:	<input type="text"/>						
Serv Subscribing LED:	<input type="text"/>					SNRM Day Mode LED:	<input type="text"/>						
SNRM Night Mode LED:	<input type="text"/>					Parking Lot Idle LED:	<input type="text"/>						
Parking Lot Busy LED:	<input type="text"/>					BLF Idle LED:	<input type="text"/>						
BLF Ringing LED:	<input type="text"/>					BLF Busy LED:	<input type="text"/>						
BLF Held LED:	<input type="text"/>												

Below are the descriptions for various fields of the *Line Key LED Pattern* area.

Voice		Wi-Fi		Bluetooth		Personal Address Book			Call History			Speed Dials		Firmware Upgrade	
Info	System	SIP	Provisioning	Regional	Phone	Ext 1	Ext 2	Ext 3	Ext 4	Ext 5	User	Att Console	TR-069		
Attendant Console Status User Login basic advanced															
General															
Subscribe Expires:		1800				Subscribe Retry Interval:		30							
Unit 1 Enable:		yes				Subscribe Delay:		1							
Unit 2 Enable:		yes				Server Type:		Broadsoft							
Test Mode Enable:		no				Attendant Console Call Pickup Code:		*98							
Attendant Console Call Park Code:		*68				Attendant Console Call unPark Code:		*88							
BLF List URI:															
Call Pickup Audio Notification:		no				Attendant Console Font Size:		12							
Attendant Console LCD Contrast:		10													
Att Console Key LED Pattern															
Application LED:						Serv Subscribe Failed LED:		u=.1/.1/.1/.1							
Serv Subscribing LED:		c=o				SNRM Day Mode LED:									
SNRM Night Mode LED:						Parking Lot Idle LED:									
Parking Lot Busy LED:						BLF Idle LED:		c=o,p=fb							
BLF Ringing LED:		c=g,p=sb				BLF Busy LED:		u=.1/.1/.9/.1							
BLF Held LED:															

- Application LED — Represents the LED function.
- Serv Subscribe Failed LED — Represents that the subscription for the Att Console is failed. The blank field represents that the default color is green.
- Serv Subscribing LED — Represents that a subscription for the Att Console is in process. The blank field represents that the default color is red.
- SNRM Day Mode LED — Represents that the IP phone is in day mode. The blank field represents that the default color is green.
- SNRM Night Mode LED — Represents that the IP phone is in night mode. The blank field represents that the default color is red.
- Parking Lot Idle LED — Represents that no call is parked and the line is idle. The blank field represents that the default color is red.
- Parking Lot Busy LED — Represents that a call is already parked and the line is busy. The blank field represents that the default color is red.
- BLF Idle LED — Represents that the other extension line which is connected to the IP phone is idle. The blank field represents that the default color is red.
- BLF Ringing LED — Represents that the other extension line which is connected to the IP phone is ringing. The blank field represents that the default color is red.
- BLF Busy LED — Represents that the other extension line which is connected to the IP phone is busy. The blank field represents that the default color is red.
- BLF Held LED — Represents that the other extension which is connected to the IP phone is on hold. The blank field represents that the default color is red.

Step 2. Click **Submit All Changes** to save the settings.