

Add SPA500S Attendant Console that is Connected to SPA500 Series IP Phone

Objective

This article explains how to add a SPA500S Attendant Console connected to a SPA500 series IP phone with the use of Cisco Configuration Assistant (CCA).

The attendant console is an expansion module that is connected to the IP Phone. An expansion module increases the number of extensions that can be assigned to the IP Phone. With the SPA500S, 32 more extensions can be added. The extensions can be configured as: a normal extension, a shared line, a monitor line, a watch, an overlay, an intercom, or a dialable intercom.

Note: The SPA500DS will not work with the UC500 series unified communication devices and will only work with UC320 unified communication device.

Applicable Devices

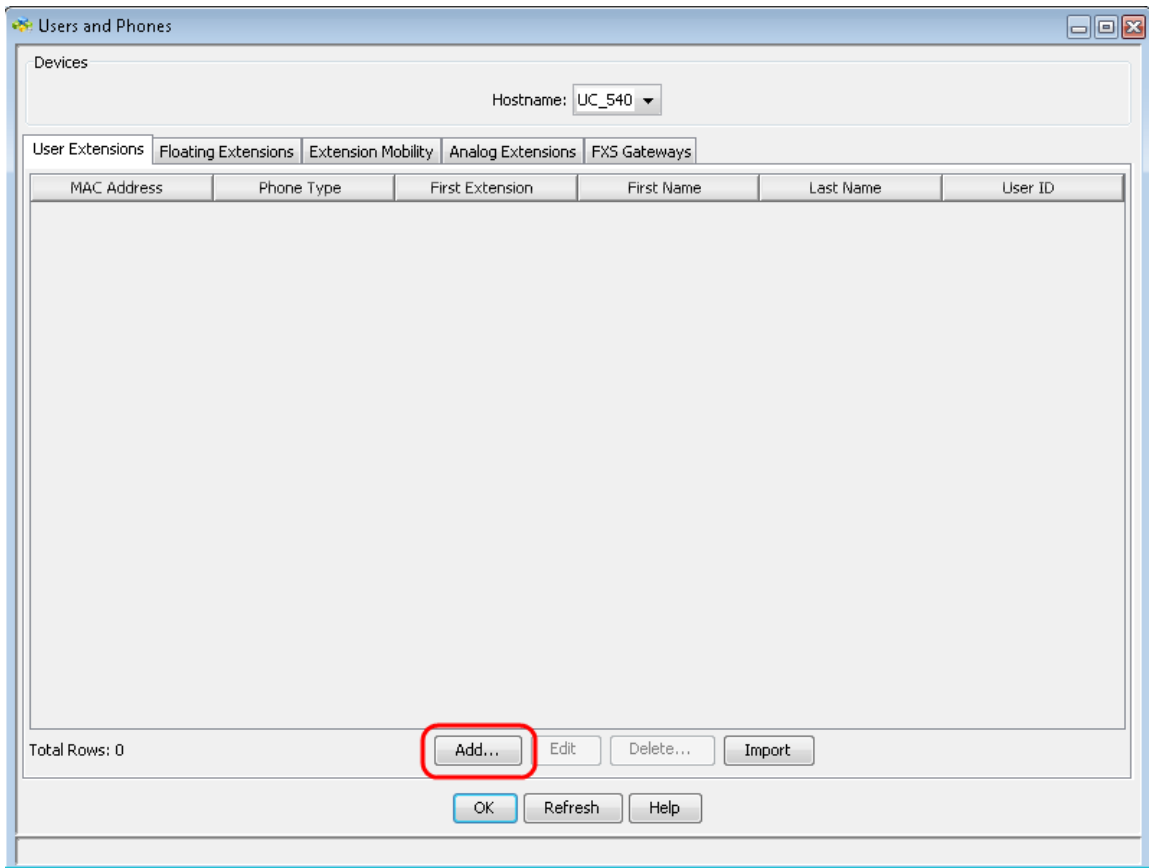
- UC500 Series Device
- SPA500S Attendant Console

Software Version

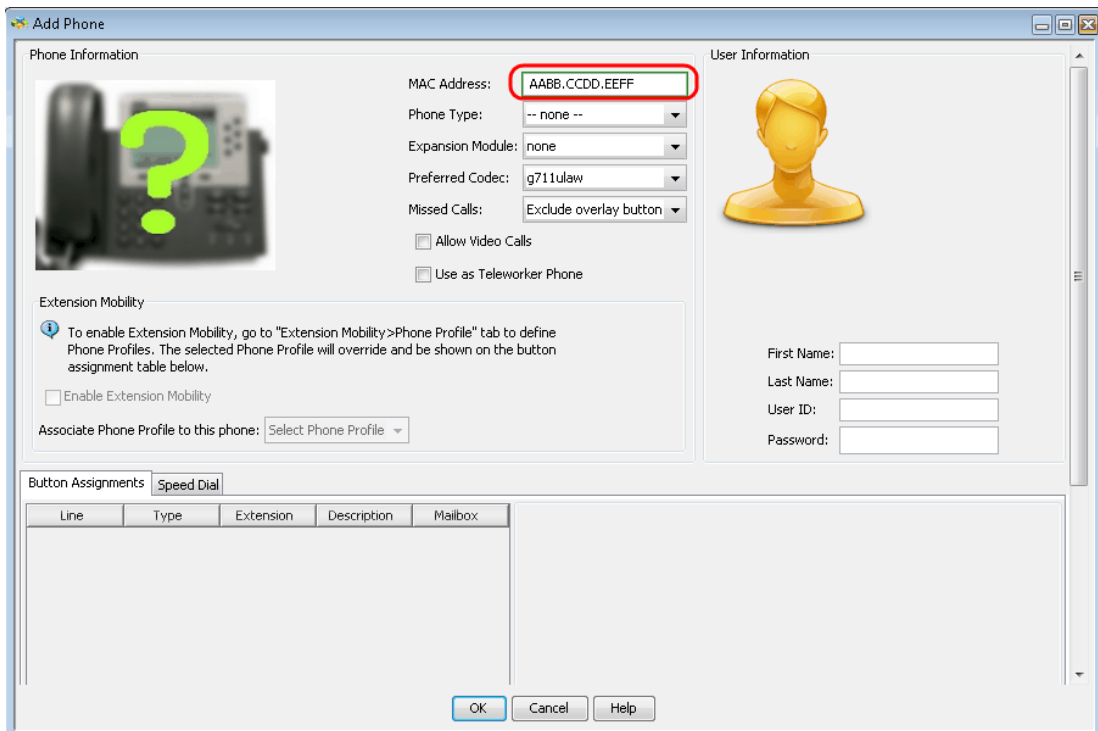
- v8.6.0 [UC540]
- v3.2(1) [Cisco Configuration Assistant]
- spa50x-30x-7-4-9c [SPA 509G IP Phone]

Add SPA500S Attendant Console

Step 1. Log in to the Cisco Configuration Assistant (CCA) of the UC500 series device and choose **Configure > Telephony > Users/Extension > Users and Phones**. The *Users and Phones* page opens:



Step 2. In the *User and Phones* page click **Add** to add a new phone.



Step 3. In the *Add Phone* page, enter the MAC Address of the IP phone in the MAC Address field.

Add Phone

Phone Information

MAC Address:

Phone Type:

Expansion Module:


Preferred Codec:

Missed Calls:

Allow Video Calls

Use as Teleworker Phone

User Information



First Name:

Last Name:

User ID:

Password:

Extension Mobility

To enable Extension Mobility, go to "Extension Mobility>Phone Profile" tab to define Phone Profiles. The selected Phone Profile will override and be shown on the button assignment table below.

Enable Extension Mobility

Associate Phone Profile to this phone:

Button Assignments **Speed Dial**

Line	Type	Extension	Description	Mailbox

OK Cancel Help

Step 4. From the Phone Type drop-down list, choose the model of the IP Phone.

Add Phone

Phone Information

MAC Address:

Phone Type:


Expansion Module:

Preferred Codec:

Missed Calls:

Use as Teleworker Phone

User Information



First Name:

Last Name:

User ID:

Password:

Extension Mobility

To enable Extension Mobility, go to "Extension Mobility>Phone Profile" tab to define Phone Profiles. The selected Phone Profile will override and be shown on the button assignment table below.

Enable Extension Mobility

Associate Phone Profile to this phone:

Button Assignments **Speed Dial**

Line	Type	Extension	Description	Mailbox
1	Normal			<input type="checkbox"/>
2	None	n/a	n/a	<input type="checkbox"/>
3	None	n/a	n/a	<input type="checkbox"/>
4	None	n/a	n/a	<input type="checkbox"/>
5	None	n/a	n/a	<input type="checkbox"/>
6	None	n/a	n/a	<input type="checkbox"/>

OK Cancel Help

Step 5. In the Expansion Module drop-down list, choose the expansion module that is connected to the SPA500 series IP phone.

Edit Phone

To enable Extension Mobility, go to "Extension Mobility>Phone Profile" tab to define Phone Profiles. The selected Phone Profile will override and be shown on the button assignment table below.

Enable Extension Mobility

Associate Phone Profile to this phone: Select Phone Profile

First Name:
 Last Name:
 User ID:
 Password:

Button Assignments Speed Dial

Line	Type	Extension	Description	Mailbox
5	Whisper Int...			<input type="checkbox"/>
6	Share	251		<input type="checkbox"/>
7	Normal			<input type="checkbox"/>
8	None	n/a	n/a	<input type="checkbox"/>
9	None	n/a	n/a	<input type="checkbox"/>
10	None	n/a	n/a	<input type="checkbox"/>
11	None	n/a	n/a	<input type="checkbox"/>
12	None	n/a	n/a	<input type="checkbox"/>
13	None	n/a	n/a	<input type="checkbox"/>
14	None	n/a	n/a	<input type="checkbox"/>
15	None	n/a	n/a	<input type="checkbox"/>
16	None	n/a	n/a	<input type="checkbox"/>
17	None	n/a	n/a	<input type="checkbox"/>
18	None	n/a	n/a	<input type="checkbox"/>

Total Rows: 18

Button 7

Button Type: Normal

Parameters: None
Normal

Extension: Share

Button Label: Monitor

Description: CO Line

Dual Line Intercom

Enable Voicemail

Block Restricted Numbers

Permissions: unrestricted

Call Forward Busy:

Call Forward No Answer:

CFNA Timeout (seconds):

PSTN Number: No DID mapped

Step 6. Scroll down to see that more buttons are added and can be configured as required.