

Certain Secure X tiles do not match the timeframe selected within the dashboard

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Problem](#)

[Solution](#)

Introduction

This document describes why certain tiles within Secure X do not display all available data from an integrated product.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Cisco Secure X
- Cisco Threat Response (CTR)
- Cisco StealthWatch Management Console (SMC)

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Problem

A configured dashboard tile does not match the selected day range time selected in the Secure X dashboard.

Solution

Certain Cisco Security Products have a set period of data that the product stores event data for. In the cases where the product stores less data than the selected day range, the tiles will show the

max amount of days available in its event data. This leads to certain tiles showing less data than selected or shown on other product tiles.