# Configure Duo Integration with Active Directory and ISE for Two-Factor Authentication on Anyconnect/Remote Access VPN Clients

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# Introduction

This document describes Duo push integration with AD and ISE as Two-Factor Authentication for AnyConnect clients connected to ASA.

# **Prerequisites**

# Requirements

Cisco recommends that you have knowledge of these topics:

- RA VPN configuration on Adaptive Security Appliance (ASA)
- RADIUS configuration on ASA
- Identity Services Engine (ISE)
- Active Directory (AD)
- · Duo applications

# **Components Used**

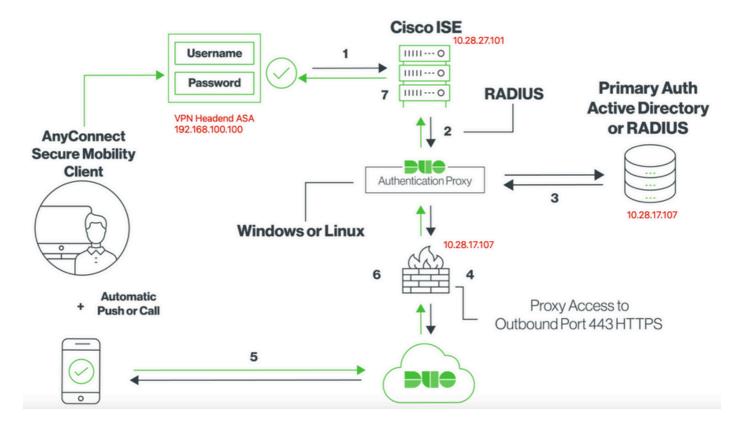
The information in this document is based on these software and hardware versions:

Microsoft 2016 Server

- ASA 9.14(3)18
- ISE Server 3.0
- Duo Server
- Duo Authentication Proxy Manager

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

# **Network Diagram and Scenario**



### **Communication Process**

### Duo Two-Factor RADIUS Authentication for Cisco ISE

- 1. Primary authentication initiated to Cisco ISE.
- 2. Cisco ASA sends authentication request to the Duo Authentication Proxy.
- 3. Primary authentication uses Active Directory or RADIUS.
- 4. Duo Authentication Proxy connection established to Duo Security over TCP port 443.
- 5. Secondary authentication via Duo Security's service.
- 6. Duo authentication proxy receives authentication response.
- 7. Cisco ISE access granted.

### **User Accounts:**

- Active Directory Admin: This is used as the directory account to allow the Duo Auth Proxy to bind to the Active Directory server for primary authentication.
- Active Directory test user
- Duo test user for secondary authentication

# **Active Directory Configurations**

Windows server is pre-configured with Active Directory Domain services.



Note: If RADIUS Duo Auth Proxy Manager runs on the same Active Directory host machine, Network Policy Server (NPS) Roles must be uninstalled/deleted. If both RADIUS services run, they can conflict and impact performance.

In order to achieve AD configuration for authentication and user identity on Remote Access VPN users, a few values are required.

All these details must be created or collected on the Microsoft Server before configuration can be done on the ASA and Duo Auth proxy server.

### The main values are:

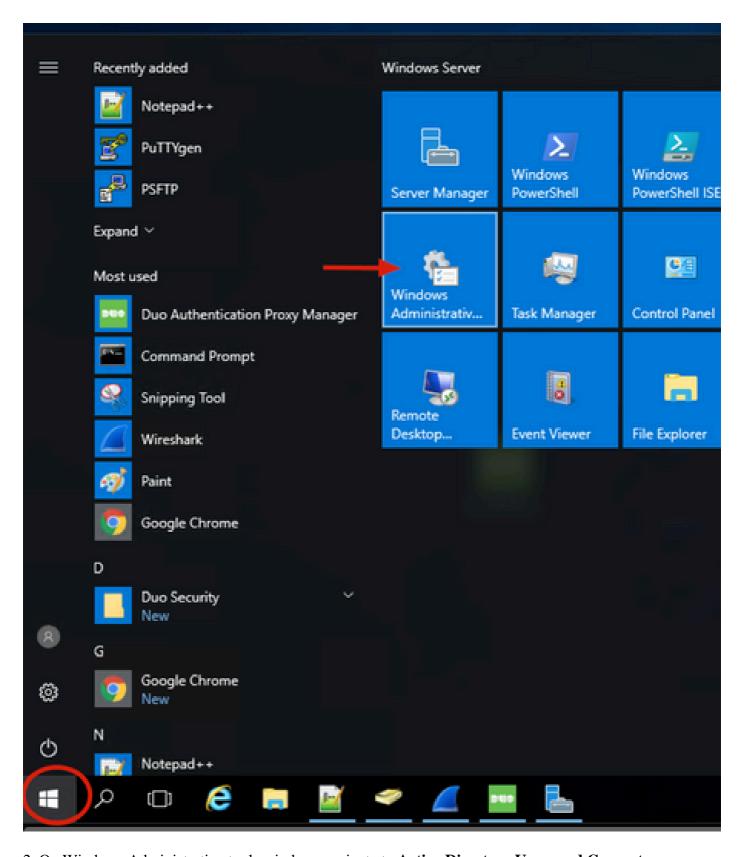
- Domain Name. This is the domain name of the server. In this configuration guide, agarciam.cisco is the domain name.
- Server IP/Fully Qualified Domain Name (FQDN) Address. The IP address or FQDN used to reach the Microsoft server. If an FQDN is used, a DNS server must be configured within ASA and Duo Auth proxy to resolve the FQDN.

In this configuration guide, this value is agarciam.cisco (which resolves to 10.28.17.107).

- Server port. The port used by the LDAP service. By default, LDAP and STARTTLS uses TCP port 389 for LDAP, and LDAP over SSL (LDAPS) uses TCP port 636.
- Root CA. If LDAPS or STARTTLS is used, the root CA used to sign the SSL certificate used by LDAPS is required.
- Directory Username and Password. This is the account used by Duo Auth proxy server to bind to the LDAP server and authenticate users and search for users and groups.
- Base and Group Distinguished Name (DN). The Base DN is the point of departure for Duo Auth proxy and it tells the Active directory to begin the search for and authenticate users.

In this configuration guide, the root domain agarciam.cisco is used as the Base DN and Group DN is Duo-USERS.

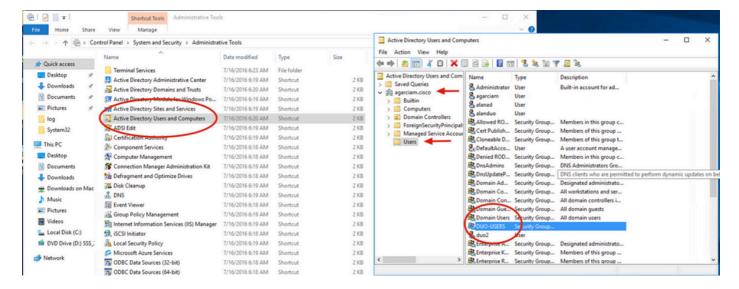
1. In order to add a new Duo user, on Windows Server, navigate to **Windows** icon at the bottom left and click Windows Administrative tools, as shown in the image.



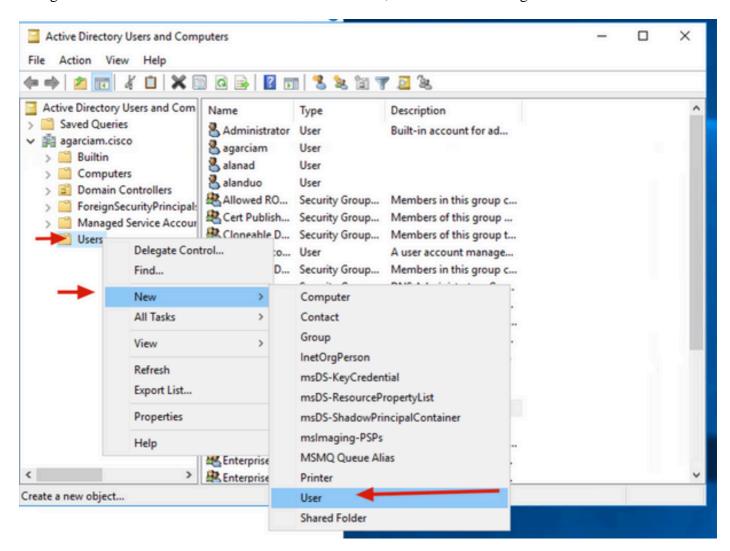
2. On Windows Administrative tools window, navigate to Active Directory Users and Computers.

On the Active Directory Users and Computers panel, expand the domain option and navigate to **Users** folder.

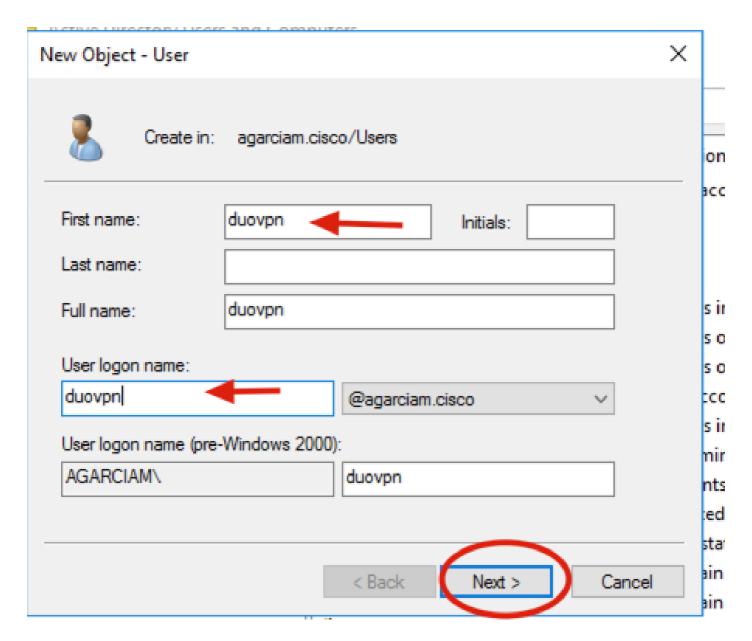
In this configuration example, Duo-USERS is used as the target group for secondary authentication.



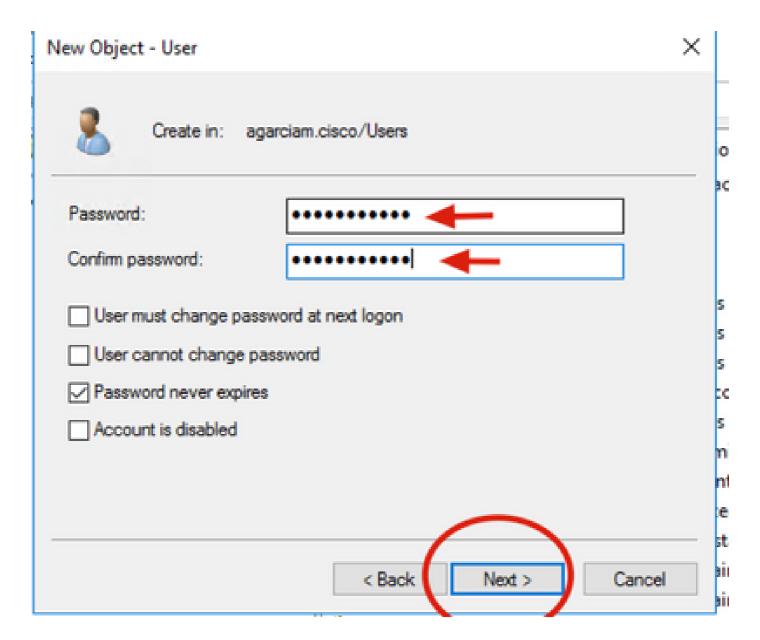
3. Right click on the **Users** folder and select **New > User**, as shown in the image.



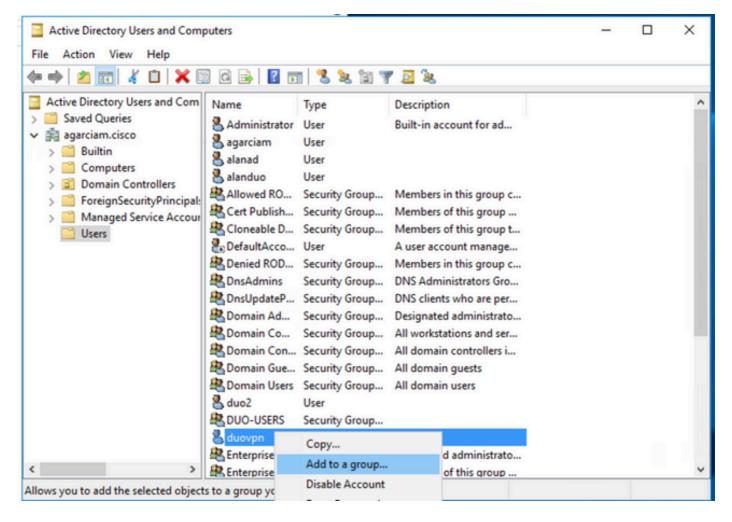
4. On the New Object-User window, specify the identity attributes for this new user and click **Next**, as shown in the image.



5. Confirm password and click **Next**, then **Finish** once user information is verified.

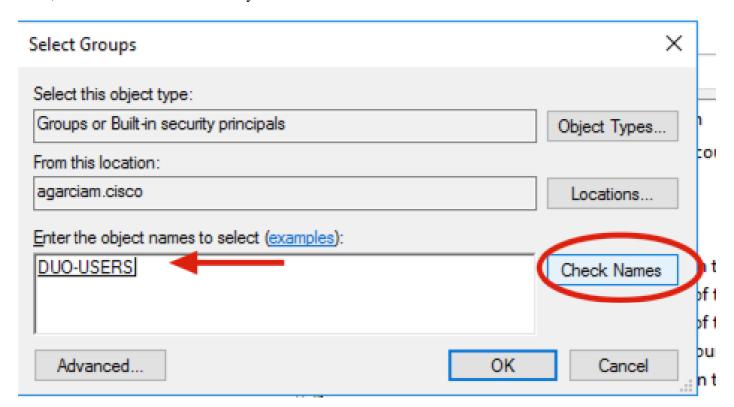


6. Assign the new user to an specific group, right click it and select **Add to a group**, as shown in the image.



7. On the Select groups panel, type the name of the desired group and click **Check names**.

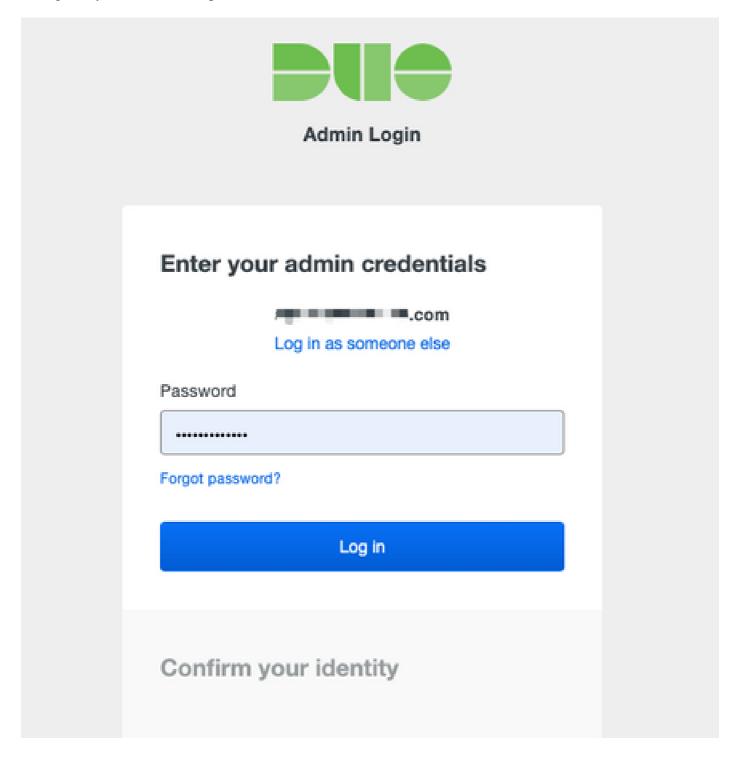
Then, select the name that matches your criteria and click **Ok**.



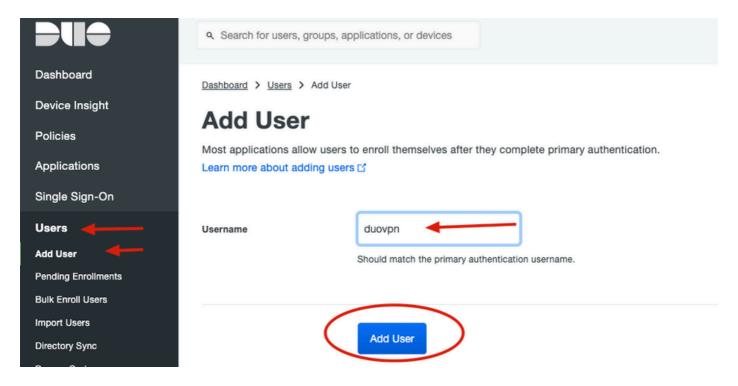
8. This is the user that is used on this document as an example.

# **Duo Configurations**

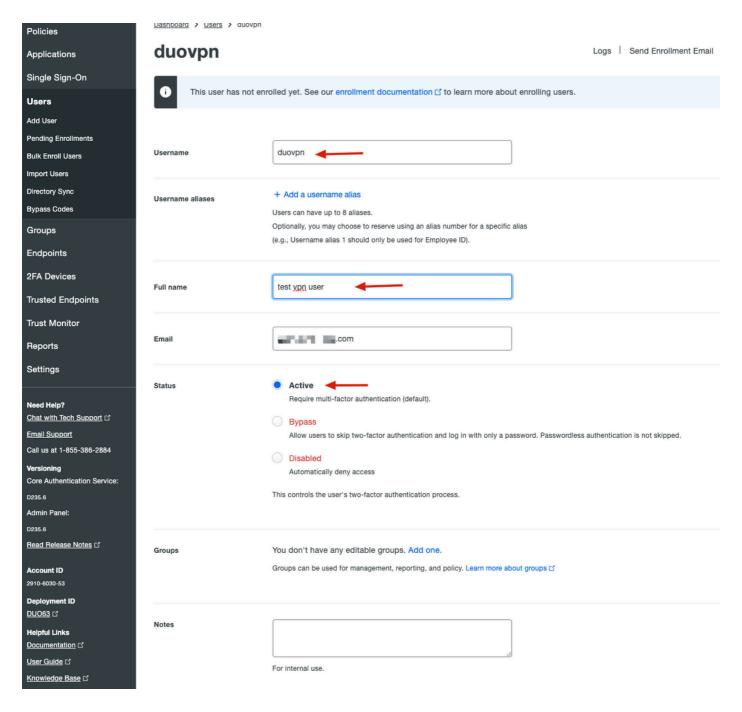
1. Log into your Duo Admin portal.



2.On the left side panel, navigate to **Users**, click **Add User** and type the name of the user that matches our Active Domain username, then click **Add User**.



3. On the new user panel, fill in all the necessary information.

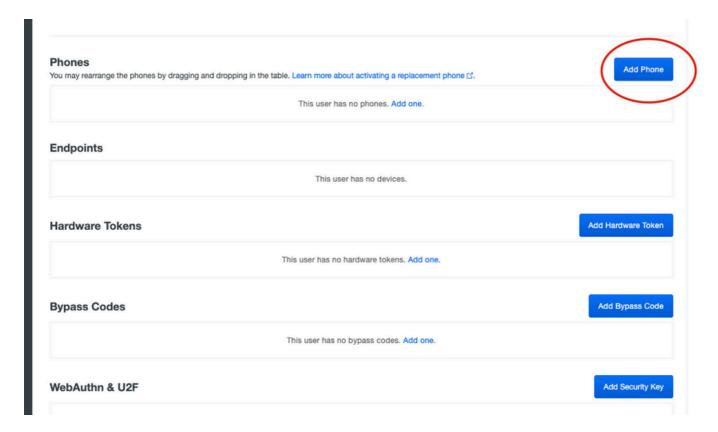


4. Under user devices, specify the secondary authentication method.



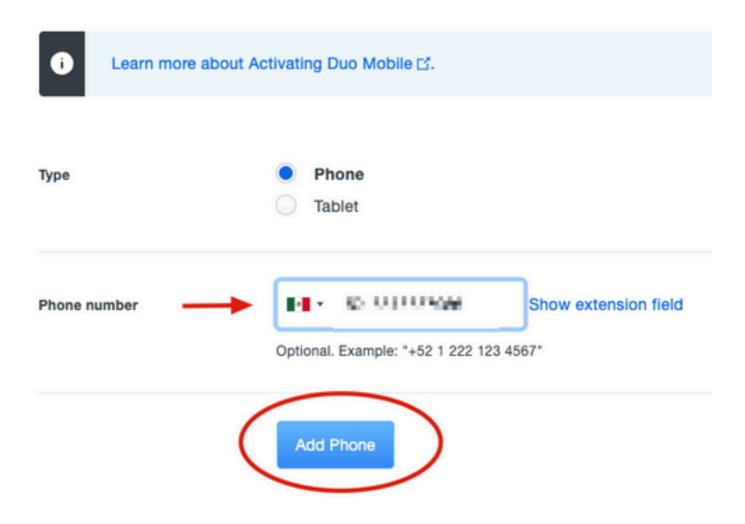
Note: In this document, Duo push for mobile devices method is used, so a phone device needs to be added.

Click Add Phone.

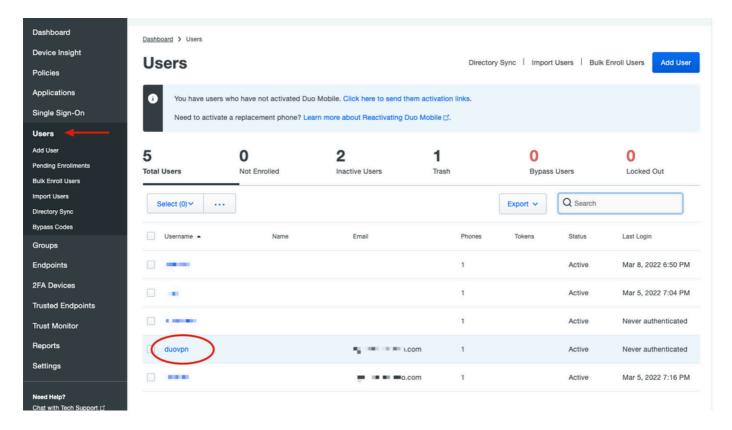


5. Type in the user phone number and click **Add Phone**.

# **Add Phone**



6. On the left Duo Admin panel, navigate to **Users** and click the new user.

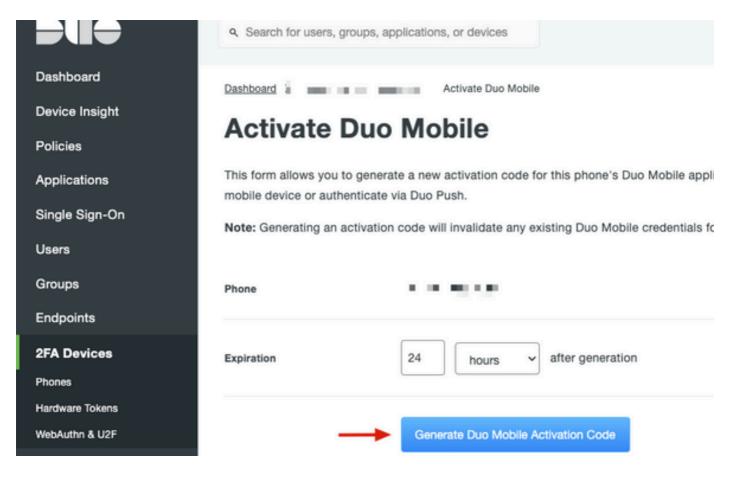


Note: In case you do not have access to your phone at the moment, you can select the email option.

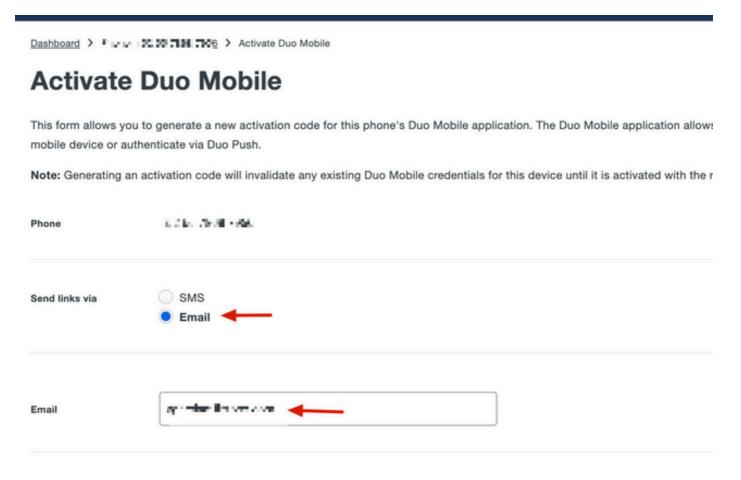
7. Navigate to **Phones** section and click **Activate Duo Mobile**.



8. Click Generate Duo Mobile Activation Code.



9. Select **Email** in order to receive the instructions via email, type your email address and click **Send Instructions by email**.



10. You receive an email with the instructions, as shown in the image.

### This is an automated email from Duo Security.

Your organization invites you to set up Duo Mobile on your phone. You will find instructions from your Duo administrator below. If you have questions, please reach out to your organization's IT or help desk team.

This email will help you add your Cisco account to Duo Mobile on this device:

THE RESERVE OF

Just tap this link from + r copy and paste it into Duo Mobile manually:



If you're not reading this from + 

Duo Mobile on your phone and scan this barcode:



Don't have Duo Mobile yet? Install it first:

iPhone: https://itunes.apple.com/us/app/duo-mobile/id422663827

Android: https://play.google.com/store/apps/details?id=com.duosecurity.duomobile

- 11. Open the Duo Mobile App from your mobile device and click **Add**, then select **Use QR code** and scan the code from the instructions email.
- 12. New user is added to your Duo Mobile App.

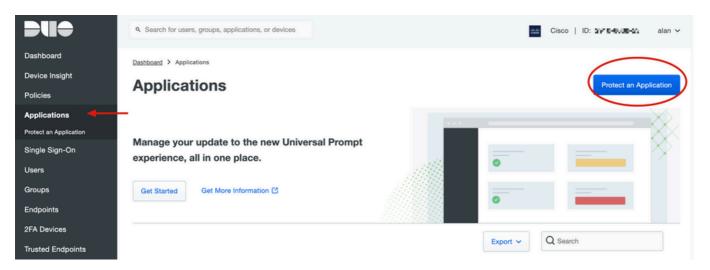
# **Duo Auth Proxy Configuration**

1. Download and Install Duo Auth Proxy Manager from Cisco Duo Authentication

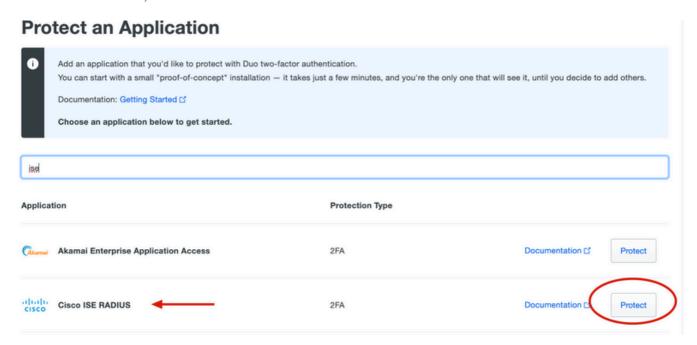


Note: In this document, the Duo Auth Proxy Manager is installed on the same Windows Server that hosts Active Directory services.

2. On the Duo Admin Panel, navigate to Applications and click **Protect an Application**.



3. On the search bar, look for Cisco ISE Radius.



4. Copy the Integration key, Secret key, and the API Hostname. You need this information for the Duo Authentication Proxy configuration.



Successfully added Cisco ISE RADIUS to protected applications. Add another.

Dashboard > Applications > Cisco ISE RADIUS 1

# **Cisco ISE RADIUS 1**

Follow the Cisco ISE RADIUS instructions ...

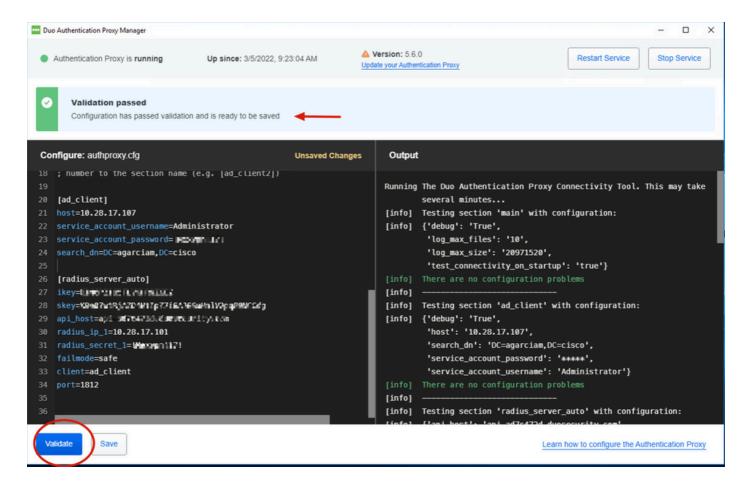
### **Details**



5. Run the Duo Authentication Proxy Manager application and complete the configuration for both Active Directory client and ISE Radius Server and click Validate.

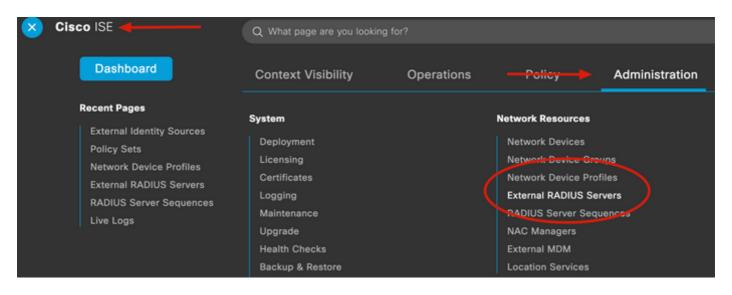


Note: If validation is not successful, refer to the debug tab for details and correct accordingly.



# **Cisco ISE Configurations**

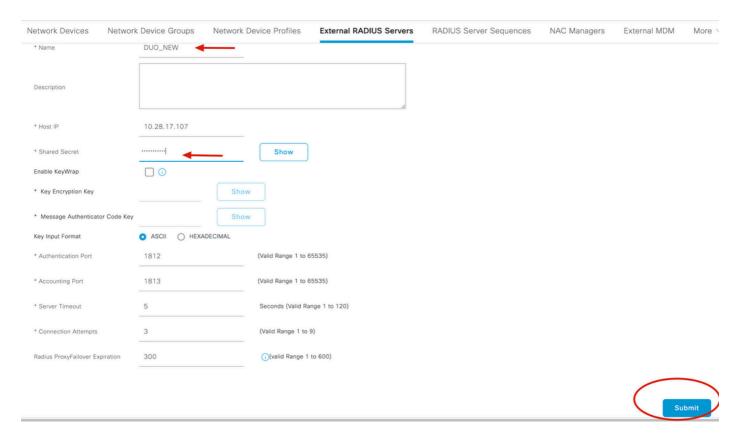
- 1. Log into the ISE Admin portal.
- 2.Expand Cisco ISE tab and Navigate to **Administration**, then click **Network Resources**, and click **External RADIUS Servers**.



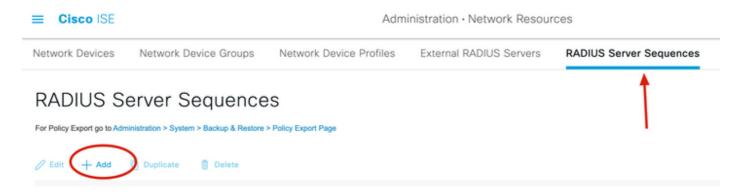
3. On External Radius Servers tab, click Add.



4. Fill in the blank with the RADIUS configuration used in the Duo Authentication Proxy Manager and click **Submit**.

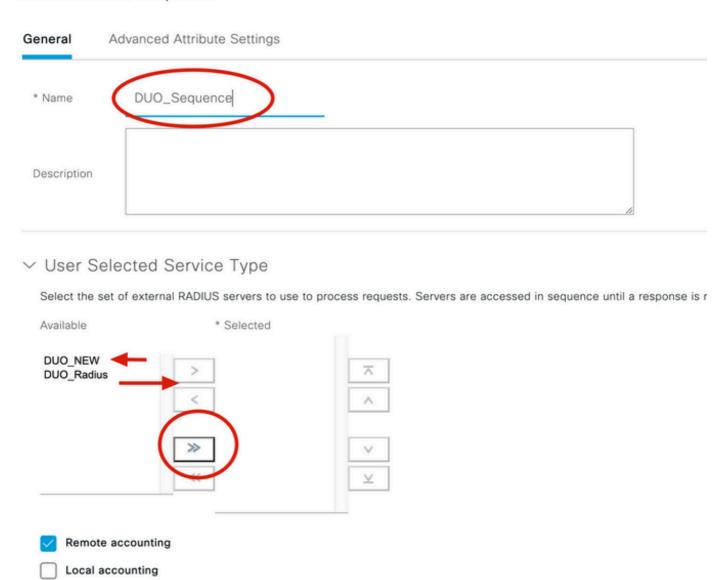


5. Navigate to RADIUS Server Sequences tab and click Add.

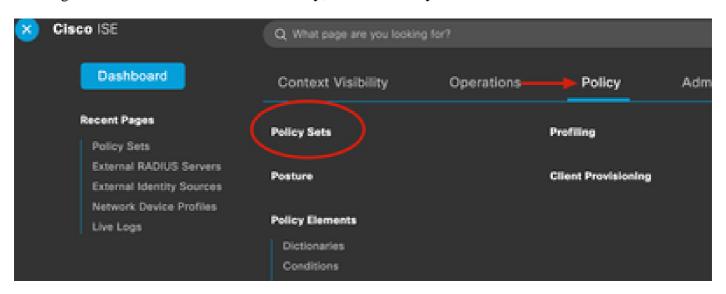


6. Specify the name of the sequence and assign the new RADIUS External server, click **Submit**.

# RADIUS Server Sequence



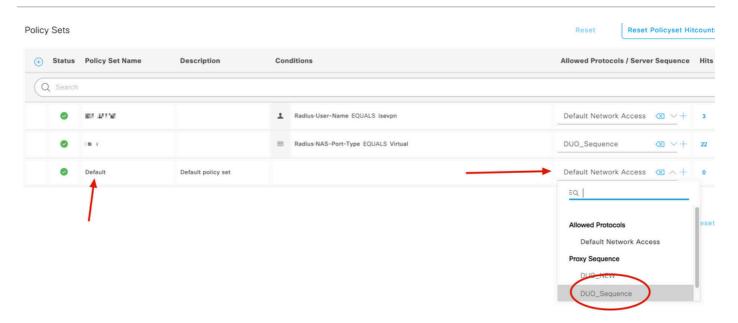
7. Navigate from the Dashboard menu to **Policy**, and click **Policy Sets**.



8. Assign the RADIUS Sequence to the default policy.

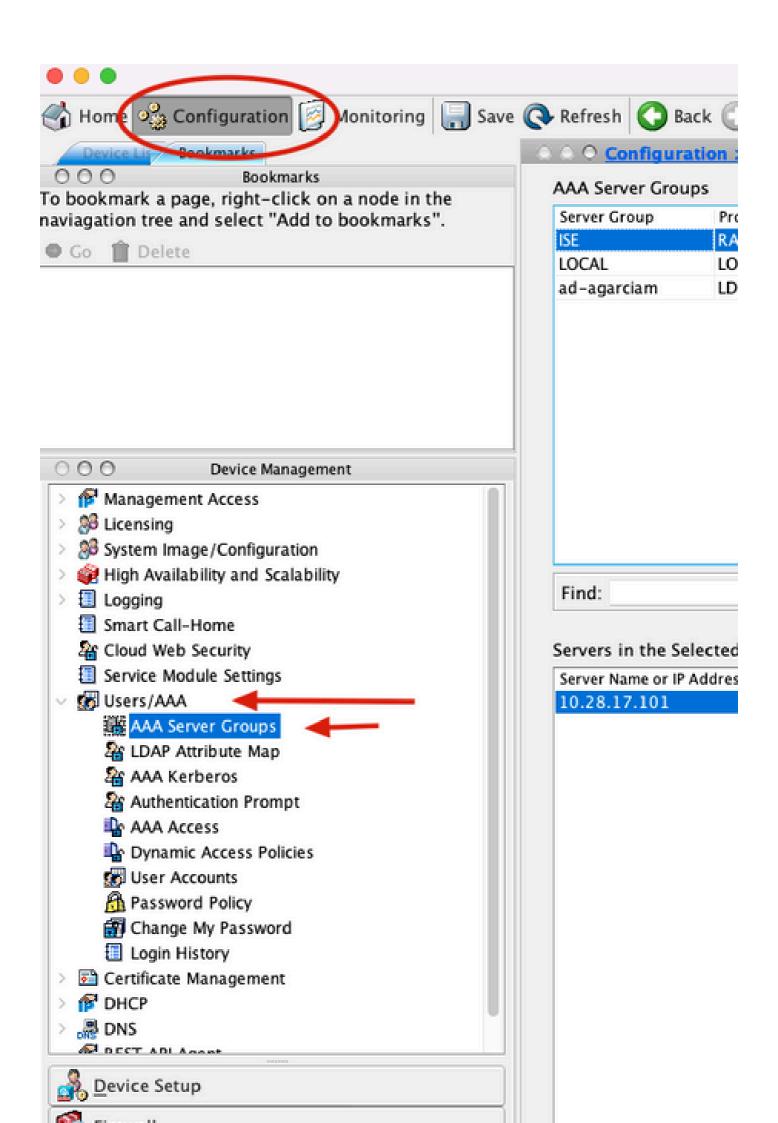


Note: In this document, the Duo sequence to all of the connections is applied, so Default policy is used. Policy assignment can vary as per requirements.



# Cisco ASA RADIUS/ISE Configuration

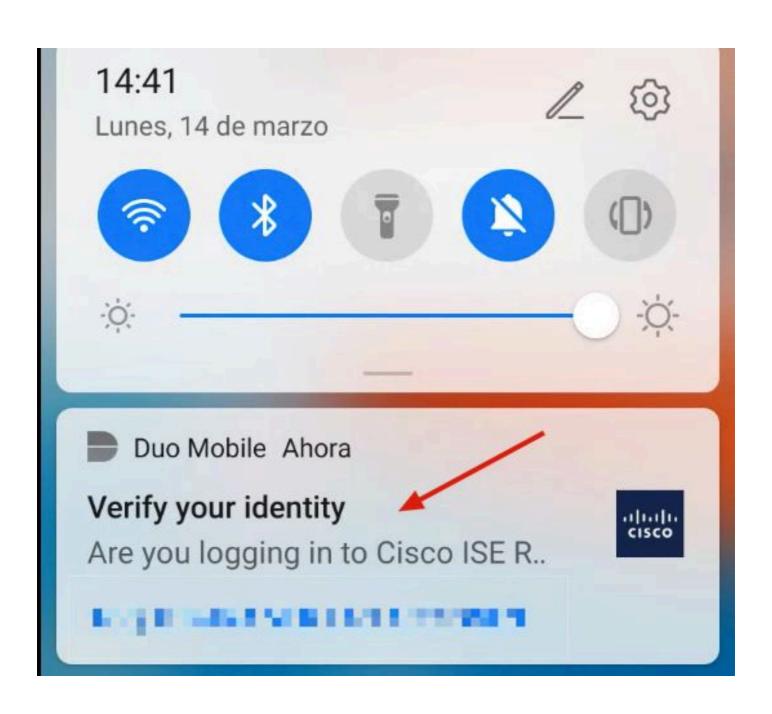
1. To configure ISE RADIUS Server under AAA Server groups, navigate to Configuration, then click Device Management, expand the Users/AAA section, and select AAA Server Groups.

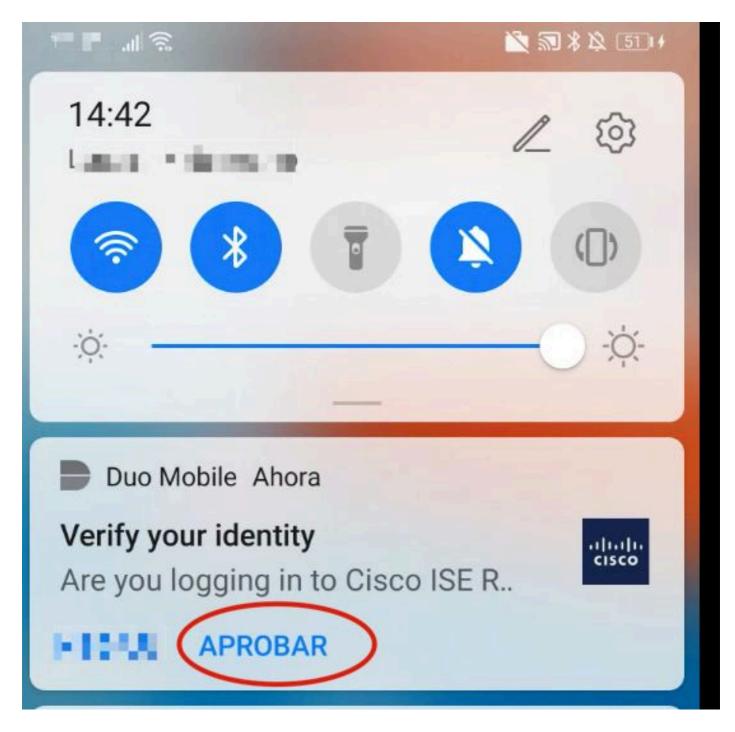


app on your PC device. Specify the hostname of the VPN ASA Headend and log in with the user created for Duo secondary authentication, and click **OK**.

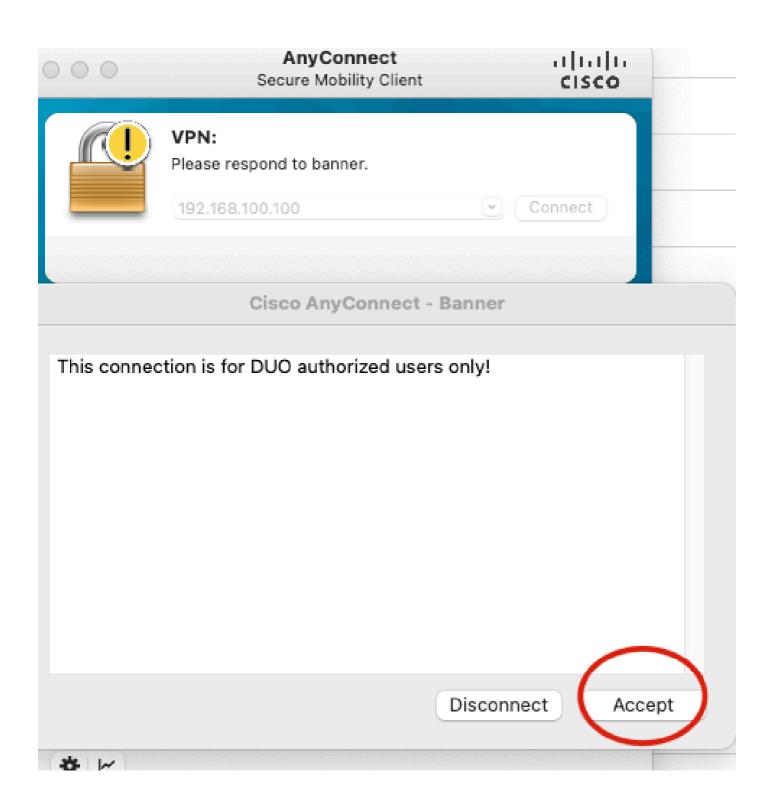


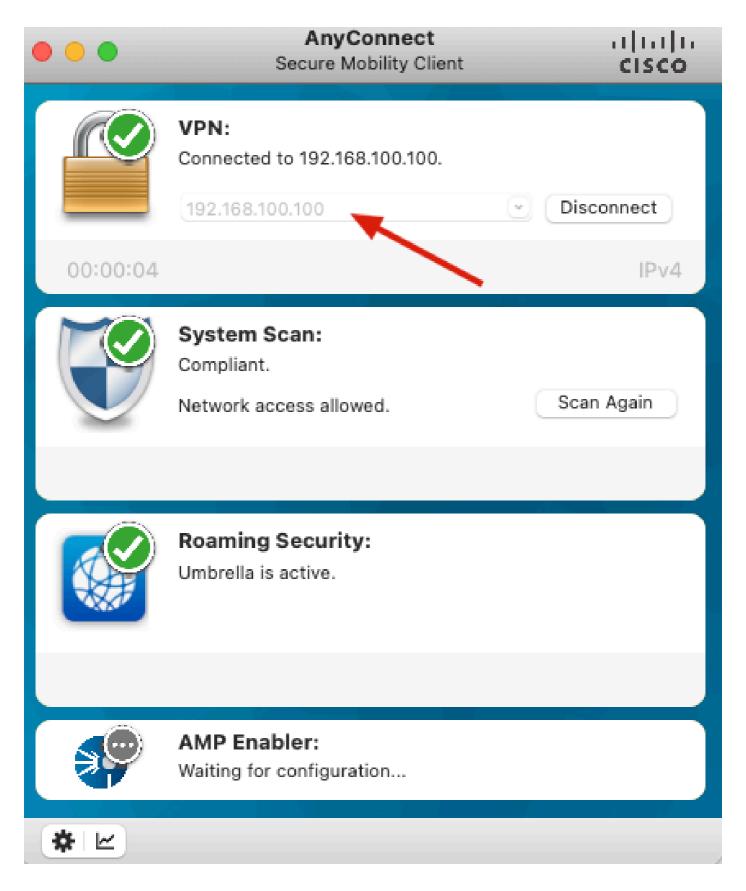
- 2. You received a Duo push notification on the specified user Duo Mobile device.
- 3. Open the Duo Mobile App notification and click **Approve**.





4. Accept the banner, and the connection is established.





# **Troubleshoot**

This section provides information you can use to troubleshoot your configuration.

Duo Authentication Proxy comes with a debug tool that displays error and failure reasons.

# **Work Debugs**



Note: The next information is stored in C:\Program Files\Duo Security Authentication Proxy\log\connectivity tool.log.

# Output

```
Running The Duo Authentication Proxy Connectivity Tool. This may take
        several minutes...
[info] Testing section 'main' with configuration:
[info] {'debug': 'True',
         'log_max_files': '10',
         'log_max_size': '20971520',
         'test_connectivity_on_startup': 'true'}
       There are no configuration problems
[info]
[info]
[info] Testing section 'ad_client' with configuration:
[info] {'debug': 'True',
         'host': '10.28.17.107',
         'search_dn': 'DC=agarciam,DC=cisco',
         'service_account_password': '*****',
         'service_account_username': 'Administrator'}
[info] There are no configuration problems
```

```
[info] -------
[info] Testing section 'radius_server_auto' with configuration:
[info] {'api_host': 'all all lateral later
```

```
[info] There are no connectivity problems with the section.
[info]
[info] Testing section 'ad_client' with configuration:
[info] {'debug': 'True',
         'host': '10.28.17.107',
         'search_dn': 'DC=agarciam,DC=cisco',
         'service_account_password': '*****',
         'service_account_username': 'Administrator'}
       The LDAP Client section has no connectivity issues.
[info]
[info]
[info] Testing section 'radius_server_auto' with configuration:
[info] {'api_host': 'asi_adace.id.shadace.id.p.:mn',
         'client': 'ad_client',
         'debug': 'True',
         'failmode': 'safe',
         'ikey': 'OTHEROTORIAL MARCHENING'
         'port': '1812',
         'radius_ip_1': '10.28.17.101',
         'radius secret 1': '****',
         'skey': '**** [40]'}
        The RADIUS Server has no connectivity problems.
[info]
[info]
[info] SUMMARY
[info] No issues detected
```

1. Connectivity issues, wrong IP, unresolvable FQDN/Hostname on Active Directory configuration.

```
'host': '10.28.17.106',
    'search_dn': 'DC=agarciam,DC=cisco',
    'service_account_password': '*****',
    'service_account_username': 'Administrator'}

[warn] The LDAP Client section has connectivity problems.

[warn] The LDAP host clear connection to 10.28.17.106:389 has connectivity problems.

[error] The Auth Proxy was not able to establish a connection to 10.28.17.106:389.
```

2. Wrong password for Administrator user on Active Directory.

Debugs

```
The Auth Proxy was able to establish a connection to 10.28.17
[info]
        .107:389.
       The Auth Proxy was able to establish an LDAP connection to 10
[info]
        .28.17.107:389.
[error] The Auth Proxy was unable to bind as Administrator.
[error] Please ensure that the provided service account credentials
       are correct.
[debug] Exception: invalidCredentials: 8009030C: LdapErr: DSID
       -0C090516, comment: AcceptSecurityContext error, data 52e,
       v3839
       The Auth Proxy did not run the search check because of the
[warn]
       problem(s) with the bind check. Resolve that issue and rerun
        the tester.
```

### 3. Wrong Base Domain

```
[ad_client]
host=10.28.17.107
service_account_username=Administrator
service_account_password=!|||||||||||||||
search_dn=DC=agarciam,DC=ciscoo
```

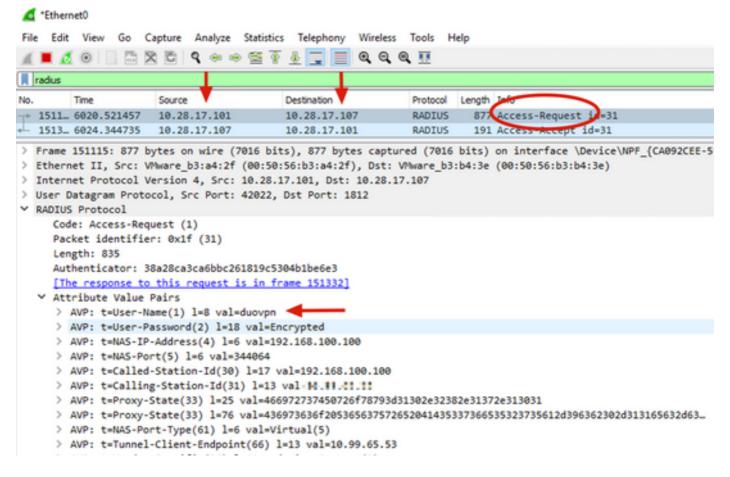
## Debugs

### 4. Wrong ikey RADIUS value

### Debugs

```
[error] The ikey value provided is invalid.
[info] ------
[info] SUMMARY
[warn] Checks for external connectivity were not run. Please fix the configuration and try again.
```

5. Verify ISE Server sends Access-Request packets.

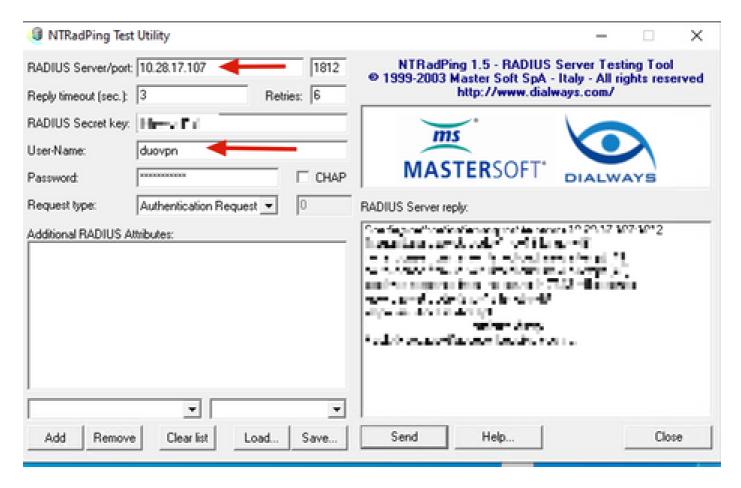


- 6. In order to confirm Duo Authentication Proxy server works, Duo provides the tool NTRadPing to simulate Access-request packets and response with Duo.
  - 6.1 Install NTRadPing on a different PC and generate traffic.



Note: In this example, the 10.28.17.3 Windows machine is used.

6.2 Configure with the attributes used on ISE Radius configuration.



6.3 Configure the Duo Authentication Proxy Manager as follows.

```
[radius_server_auto]
ikey="The first of the first of the
```

6.4. Navigate to your NTRadPing tool and click **Send**. You receive a Duo push notification on the assigned mobile device.

