Adding SLP Devices on SSM On-Prem

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the following action themselves to resolve the issue. If the customer / partner runs into issues following the instructions, please have them open a case with licensing support (https://www.cisco.com/go/scm) to help resolve. Please **DO NOT** perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Q: How can I control the SLP devices communicating to the SSM On-Prem application?
A: To control/restrict the SLP devices communicating to the SSM On-Prem application:
Step 1: Open SSM On-Prem.
Step 2: Navigate to Admin Workspace > Settings > CSLU.
Step 3: Switch the Validate devices Off toggle button to Validate devices On.
Step 4: Click Save.
Step 5: Add the SLP devices needed to communicate with the SSM On-Prem application by navigating to Licensing Workspace > Smart Licensing > Inventory > SL Using Policy.
Step 6: Add devices. You can choose to add one device at a time by clicking Add Single Product or you can import the Product Instance List by clicking Export/Import All.

Now only the devices added in the SL Using Policy page can communicate to the SSM On-Prem application.
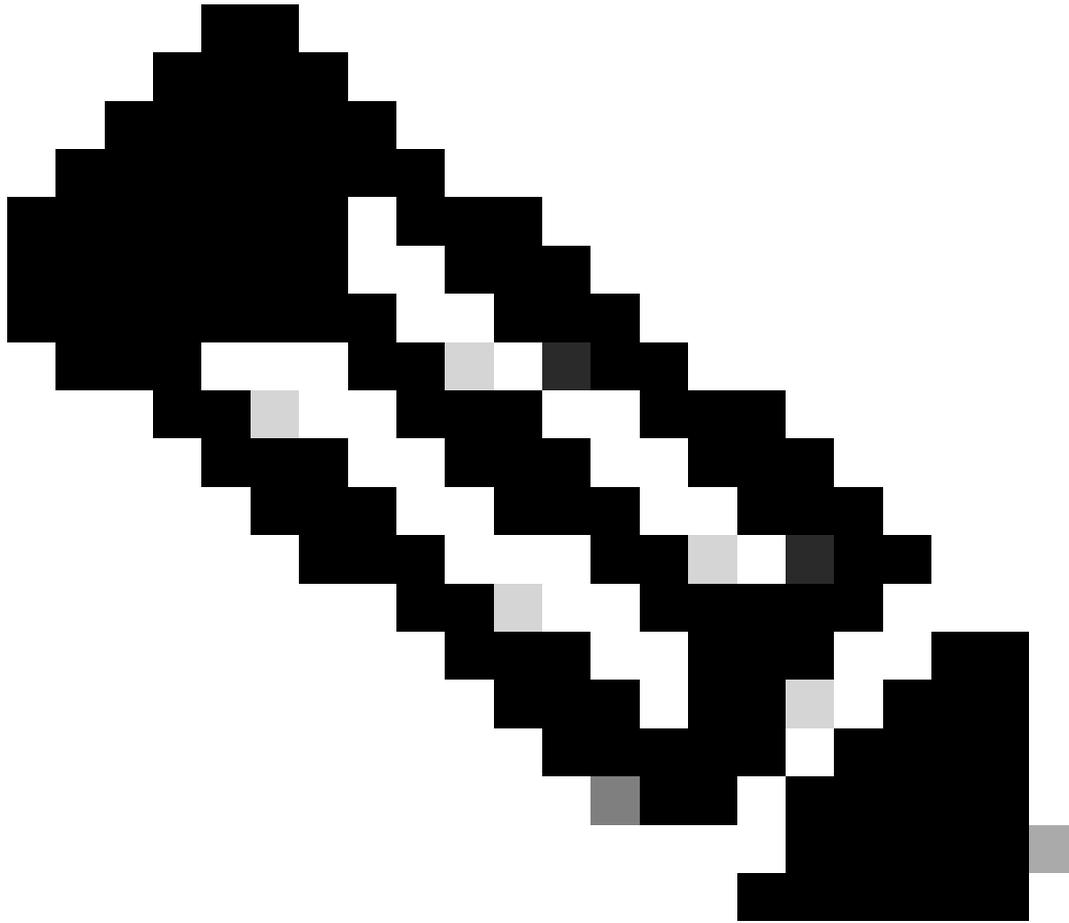
Note: For the ease of operation and communication of the devices to SSM On-Prem, the Validate device option is Off by default.

Troubleshooting:

If you experience an issue with this process, that you cannot address, please open a Licensing case at [Support Case Manager (SCM)](#) using Software Licensing option.

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