

## End-of-Sale and End-of-Life Announcement for the Cisco VG248 Analog Phone Gateway

EOL6923

Cisco announces the end-of-sale and end-of life dates for the Cisco® VG248 Analog Phone Gateway. The last day to order the affected product(s) is June 1, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

The Cisco VG248 Analog Phone Gateway is also known as the Cisco VG248 Voice Gateway. They are the same product, and this end-of-sale announcement applies to both names.

**Table 1.** End-of-Life Milestones and Dates for the Cisco VG248 Analog Phone Gateway

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 1, 2009
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 1, 2010
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 30, 2010
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 1, 2011
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 1, 2011
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	August 27, 2014
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2015

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>VG248</b>	48 Port Voice over IP analog phone gateway	VG224	24 Port Voice over IP analog phone gateway
<b>VG248-ASIA</b>	VG248 Special forAsia	There is currently no replacement product available for this product.	
<b>VG248-BZ1</b>	Cisco VG248 Bundle for Brazil	There is currently no replacement product available for this product.	
<b>VG248-RACK=</b>	VG248 rack mount brackets	There is currently no replacement product available for this product.	

## Product Migration Options

Customers are encouraged to migrate to the Cisco VG224 Analog Voice Gateway. Information about this product can be found at:

[http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/gatecont/ps2250/ps5516/product\\_data\\_sheet09186a00801d87f6.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/gatecont/ps2250/ps5516/product_data_sheet09186a00801d87f6.html).

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco VG248 Analog Phone Gateway through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco VG224 Analog Voice Gateway, visit

[http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/gatecont/ps2250/ps5516/product\\_data\\_sheet09186a00801d87f6.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/gatecont/ps2250/ps5516/product_data_sheet09186a00801d87f6.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

[http://www.cisco.com/web/feeds/products/end\\_of\\_life\\_rss.xml](http://www.cisco.com/web/feeds/products/end_of_life_rss.xml).



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