



## End-of-Sale and End-of-Life Announcement for the Cisco Unified Workspace Licensing Reinstatement Change to Upgrade

EOL10846 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Workspace Licensing Reinstatement Change to Upgrade. The last day to order the affected product(s) is September 2, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Workspace Licensing Reinstatement Change to Upgrade

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 4, 2016
<b>End-of-Sale Date License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 2, 2016
<b>Last Ship Date License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 1, 2016

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-REINST-UWL-ENTRY	Reinstate CUWL Entry - 1 user	UP-UCM9TO10-ENHP-A	Upg to UCM 10.x Enh Plus from 9.x	-
L-REINST-UWL-ENTRY	Reinstate CUWL Entry - 1 user	UP-UCM9TO11-ENHP-A	Upg to UCM 11.x Enh Plus from 9.x	-
L-REINST-UWL-ENTRY	Reinstate CUWL Entry - 1 user	UPG-CUCM-ENHP-A	Upgrade to UC Manager Enhanced Plus	-
L-REINST-UWL-ENTRY	Reinstate CUWL Entry - 1 user	UPG-UCM1011-ENHP-A	Upg to UCM 11.x Enh Plus from 10.x	-
L-REINST-UWL-PRO	Reinstate CUWL Professional - 1 User	UPG-UWL-11X-PRO	Upgrade CUWL Professional Edition to 11.x, 1 User	-
L-REINST-UWL-PRO	Reinstate CUWL Professional - 1 User	UPG-UWL-10X-PRO	Upgrade CUWL Professional Edition to 10.x, 1 User	-
L-REINST-UWL-STD	Reinstate CUWL Standard - 1 user	UPG-UWL-11X-STD	Upgrade CUWL Standard Edition to 11.x, 1 User	-
L-REINST-UWL-STD	Reinstate CUWL Standard - 1 user	UPG-UWL-10X-STD	Upgrade CUWL Standard Edition to 10.x, 1 User	-

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## Product Migration Options

This is a change to streamline processes for handling an upgrade. Reinstatements are no longer an option; they are replaced by upgrades.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more Information about the Cisco Unified Communications Licensing Upgrade, visit

<http://www.cisco.com/c/en/us/products/collateral/unified-communications/unified-communications-licensing/guide-c07-735914.pdf>, or contact your local account representative.

To request information about the Cisco Unified Communications Licensing Upgrade, send an e-mail to [cuwlpm@cisco.com](mailto:cuwlpm@cisco.com).

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

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