End-of-Life and End-of-Support Announcement for Cisco Jabber Windows and Mac 11.0.x & 11.1.x

Published Date: March 16th, 2017

Cisco announces end-of-life and end of support for version 11.0.x & 11.1.x of Cisco® Jabber Windows and Mac.

Table 1.   Affected Versions

Product or Package Name	Release Version
Cisco Jabber for Windows and Mac	Software Version 11.0.x & 11.1.x.

Support for Affected Product

The table below indicates the timeline for ending sale and support of Jabber for Windows and Mac versions 11.0.x & 11.1.x.

Table 2.   End-of-Life Milestones

Milestone	Definition	Date
End-of-life and end-of-support announcement	The date of this notice that announces the end-of-life and end of support for Jabber Windows and Mac 11.0.x & 11.1.x.	March 16th, 2017
End-of-Sale Date	Jabber Windows and Mac 11.0.x & 11.1.x software downloads will no longer be available to order after this date.	March 16th, 2017
Last Date of Support	Last day support will be offered for Jabber Windows and Mac 11.0.x & 11.1.x.	Sept 15th, 2017

Migration Path

Customers currently using Cisco Jabber Windows and Mac 11.0.x & 11.1.x are encouraged to update to the latest Cisco Jabber version. Product information is available at:

* http://www.cisco.com/c/en/us/support/unified-communications/jabber-windows/tsd-products-support-series-home.html
* http://www.cisco.com/c/en/us/support/unified-communications/jabber-mac/tsd-products-support-series-home.html

Refer to the following links for more information about the Cisco Jabber for Windows and Mac:

* https://help.webex.com/community/jabber
* http://www.cisco.com/c/en/us/support/unified-communications/jabber-windows/tsd-products-support-general-information.html
* http://www.cisco.com/c/en/us/support/unified-communications/jabber-mac/tsd-products-support-general-information.html

Ordering Information

The Ordering Guide (links below) provides an overview of the various configurations and client part numbers available for Jabber for Windows. In addition to the client licenses, phone licenses will be required to register as a softphone with Cisco Unified Communications Manager as described in the Ordering Guide.

- Ordering Guide for Cisco Unified Communications Applications:
  - Cisco Unified Communications Applications Ordering Guide
- Cisco Jabber is also available in Cisco Unified Workspace Licensing (CUWL). For details please refer to the CUWL ordering:
  - Ordering Guide for Cisco Unified Workspace Licensing (CUWL)

To place an order, visit the Cisco Ordering Home Page or contact your Cisco account representative.

For More Information

If you require further assistance, or if you have any further questions regarding this field notice, please contact the Cisco TAC by one of the following methods:

- Open a service request on Cisco.com
- By email
- By telephone

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