

End-of-Sale and End-of-Life Announcement for the Cisco Collaboration Flex Plan for Education Offer

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Overview

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Cisco announces the end-of-sale and end-of-life dates for the Cisco Collaboration Flex Plan for Education Offer. The last day to order the affected product(s) is June 15, 2023. The last day to renew or add to an existing subscription is June 14, 2025. Customers with active service contracts and subscriptions (as applicable) will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts and subscriptions (as applicable), support will be available under the terms and conditions of customers' service contract and subscription.

Cisco is committed to supporting education customers as they transition to Collaboration Flex Plan 3.0. Specifically, customers should migrate to “Education Customer” under A-FLEX-3 [The “Education Customer” selection can be found in the Add-ons section]. Special pricing is available for education customers—Contact your account team for further guidance.

For more information refer to the Cisco Collaboration Flex Plan 3.0 Ordering Guide at this link:

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/spark-flex-plan/guide-c07-744224.html>

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Collaboration Flex Plan for Education Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 15, 2022
End-of-Sale Date*	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 15, 2023
End of Change/Renewal Date*: Subscription	The last date to Renew or Add to an existing subscription.	June 14, 2025
Last Date of Support**: Subscription	The last date to receive applicable subscription entitlements, service and support for the product as entitled by active subscriptions and service contracts(as applicable) or by warranty terms and conditions. After this date, all subscription and support services for the product are unavailable, and the product becomes obsolete.	June 30, 2026

*The requested subscription start date needs to be on or before the End of Sale Date for new subscriptions, and on or before the End of Change/Renewal Date for subscription changes and renewals.

**The projected subscription term end date for new or changing subscriptions needs to be on or before the Last Date of Support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EDU	Collaboration Flex Plan for Education	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDU-B-COMMON	Webex Calling for SP Common Area Add-on EDU (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDU-CLCOMMON	Webex Calling Common Area Add-on EDU	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDUEC-BCALL	Webex Calling for SP for Education (2)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDUEC-CCALL	Webex Calling for Education	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDUEC-CM-M	Cloud Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDUEC-PCALL	On-Premises Calling	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDUEC-PM-M	On-Premises Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EDUEC-TEC	Toll Employee Count	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDUEC-TEC+	Toll Plus Employee Count	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDU-HUB-PRO	Pro Pack for Cisco Webex Control Hub (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDU-P-COMMON	On Premises Calling Excess Common Area Licenses	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDU-VOIP	Included VoIP for EDU (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-ND-SR	Cloud device registration	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-ND-SR-X	Cisco Spark Devices upfront purchase registration	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-C0-PV	Cloud Calling & Advanced Meetings - Uplift	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-HUB-PRO	Pro Pack for Cisco Webex Control Hub (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-M3MCTCECSC	Cloud Meetings/Cloud User Message Entitlement	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-RMSTG-X	Included file storage (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EMP-WXSTG-X	Included Cisco WebEx Storage	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-NONKW-PRM	On-Premise Public Space License	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-SUPT-BAS	Support - Basic (24X7 Tier 1 Support)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-SUPT-ENH	Support - Enhanced (24x7 Tier 2 SME + Adoption Services)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-SUPT-PRE	Support - Premium (Enhanced Level +Designated Support Manag	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-US-TA-AB	Audio Broadcast (1)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-FLEX-WXA-MTG-EDU	Webex Assistant for Webex Meetings - EDU	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
A-SPK-EDUEC-PM-C	On Premise Advanced Meeting	See the Product Migration Options section below for detailed information on replacing this product.	-	-
A-SPK-EDUEC-PRM10	On-Premise Calling v10 & Advanced Meetings	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product migration options

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For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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