



End-of-Sale and End-of-Life Announcement for the Cisco ME 3400E Series Ethernet Access Switches

EOL12086 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco ME 3400E Series Ethernet Access Switches. The last day to order the affected product(s) is October 3, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco ME 3400E Series Ethernet Access Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 3, 2017
End-of-Sale Date: HW, License	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 3, 2018
Last Ship Date: HW, License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 2, 2019
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 3, 2019
End of Vulnerability/Security Support: HW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue.	October 2, 2021
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 3, 2019
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 3, 2019
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 1, 2023
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2023

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
B-3400EG12-T	ME3400 System, 10x1G RTU License and ANA	N520-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Commercial Temp	-
B-3400EG12-T	ME3400 System, 10x1G RTU License and ANA	N520-X-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, AC power	-
B-3400EG12-T	ME3400 System, 10x1G RTU License and ANA	N520-X-4G4Z-D	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, DC power	-
ME-3400E-12CS-BUN	Bundle for ME3400-12CS	N520-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Commercial Temp	-
ME-3400E-12CS-BUN	Bundle for ME3400-12CS	N520-X-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, AC power	-
ME-3400E-12CS-BUN	Bundle for ME3400-12CS	N520-X-4G4Z-D	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, DC power	-
ME-3400E-24TS-BUN	Bundle for ME3400-24TS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME-3400E-24TS-M	ME3400E Ethernet Access switches 24 10/100 + 2 Combo	N520-20G4Z-A	Cisco NCS 520 - 20xGE + 4x10GE, Commercial Temp	-
ME-3400E-24TS-M	ME3400E Ethernet Access switches 24 10/100 + 2 Combo	N520-20G4Z-D	Cisco NCS 520 - 20xGE + 4x10GE, Commercial Temp	-
ME-3400E-24TS-M	ME3400E Ethernet Access switches 24 10/100 + 2 Combo	N520-X-20G4Z-A	Cisco NCS 520 - 20xGE + 4x10GE, Industrial Temp	-
ME-3400E-24TS-M	ME3400E Ethernet Access switches 24 10/100 + 2 Combo	N520-X-20G4Z-D	Cisco NCS 520 - 20xGE + 4x10GE, Industrial Temp	-
ME-3400E-24TS-M=	Spare chassis for ME-3400E-24TS-M	N520-20G4Z-A	Cisco NCS 520 - 20xGE + 4x10GE, Commercial Temp	-
ME-3400E-24TS-M=	Spare chassis for ME-3400E-24TS-M	N520-20G4Z-D	Cisco NCS 520 - 20xGE + 4x10GE, Commercial Temp	-
ME-3400E-24TS-M=	Spare chassis for ME-3400E-24TS-M	N520-X-20G4Z-A	Cisco NCS 520 - 20xGE + 4x10GE, Industrial Temp	-
ME-3400E-24TS-M=	Spare chassis for ME-3400E-24TS-M	N520-X-20G4Z-D	Cisco NCS 520 - 20xGE + 4x10GE, Industrial Temp	-
ME-3400E-2CS-BUN	Bundle for ME3400-2CS	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME-3400EG-12CS-M	ME3400E 12Combo + 4 SFPs	N520-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Commercial Temp	-
ME-3400EG-12CS-M	ME3400E 12Combo + 4 SFPs	N520-X-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, AC power	-
ME-3400EG-12CS-M	ME3400E 12Combo + 4 SFPs	N520-X-4G4Z-D	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, DC power	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ME-3400EG-12CS-M=	Spare for ME-3400EG-12CS-M	N520-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Commercial Temp	-
ME-3400EG-12CS-M=	Spare for ME-3400EG-12CS-M	N520-X-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, AC power	-
ME-3400EG-12CS-M=	Spare for ME-3400EG-12CS-M	N520-X-4G4Z-D	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, DC power	-
ME-3400EG-2CS-A	ME3400E 2Combo + 2 SFP	N520-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Commercial Temp	-
ME-3400EG-2CS-A	ME3400E 2Combo + 2 SFP	N520-X-4G4Z-A	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, AC power	-
ME-3400EG-2CS-A	ME3400E 2Combo + 2 SFP	N520-X-4G4Z-D	Cisco NCS 520 - 4xGE + 4x10GE, Industrial Temp, DC power	-
ME-3400EG12CS-MP	ME-3400EG-12CS-M	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME3400-24A-2GL-XB	100 Pack of (ME-3400-24TS-A + 2 GLC-LH-SM=)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME34X-PWR-AC	ME3400E AC power supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME34X-PWR-AC-R	ME3400E redundant AC power supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME34X-PWR-AC=	ME3400E spare AC power supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME34X-PWR-BLANK	Cover for empty modular power and fan slot on ME3400E	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME34X-PWR-BLANK=	Spare cover for empty modular power and fan slot on ME3400E	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME34X-PWR-DC	ME3400E DC power supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME34X-PWR-DC-R	ME3400E redundant DC power supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
ME34X-PWR-DC=	ME3400E spare DC power supply	See the Product Migration Options section below for detailed information on replacing this product.	-	-
R-CD-ME3400-A2I=	MetroAccess Image upgrade to MetroIPAccess - 3400	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-CD-ME3400-B2A=	MetroBase Image upgrade for 3400 FE switch	There is currently no replacement product available for this product.	-	-
R-CD-ME3400-B2I=	MetroIPAccess Image Upgrade for 3400 FE Switch	There is currently no replacement product available for this product.	-	-
R-ME3400E-B2A=	Metro Base to Access Image upgrade for ME3400E switch	There is currently no replacement product available for this product.	-	-
R-ME3400E-B2I=	Metro Base to IPAccess Image Upgrade for 3400E Switch	There is currently no replacement product available for this product.	-	-
T-34E12-1G-RTU	1G Right To Use (RTU) License - 1xGbps	There is currently no replacement product available for this product.	-	-
T-34E12-1G-RTU=	1G Right To Use (RTU) License - 1xGbps	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers are advised to upgrade to the Cisco NCS 520 Series. Details at

<https://www.cisco.com/c/en/us/products/collateral/routers/network-convergence-system-500-series-routers/datasheet-c78-740294.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco ME 3400E Series Ethernet Access Switches through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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