End-of-Sale and End-of-Life Announcement for the Cisco Unified Contact Center Express 8.0

EOL7523

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Contact Center Express 8.0. The last day to order the affected product(s) is November 22, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Contact Center Express 8.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 24, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 22, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 20, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 21, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 21, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	February 17, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-35-MEDIAKIT	CCX 8.0 UPG 3.5 Media Kit for phyiscal a la carte upgs only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-3X-40-UPAK	CCX 8.0 UPGRADE PAK - 3.X to 4.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70E-E-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, ENH-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70E-P-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70EE-SUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, ENH-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-40-70EP-SUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, ENH-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70P-P-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70PP-SUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, PRE-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70S-E-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70S-P-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70S-S-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70SE-SUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70SP-SUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-70SS-SUPAK	CCX 8.0 UPGRADE PAK - 4.0 to 7.0, STD-STD Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-E-E-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 8.0, ENH-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-E-P-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 8.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-EHA	CCX 8.0 UPGRADE - 4.0 to 8.0 ENH HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-EPHA	CCX 8.0 UPGRADE - 4.0 to 8.0 ENH-PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-P-P-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 8.0, PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-PHA	CCX 8.0 UPGRADE - 4.0 to 8.0 PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-S-E-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 8.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-S-P-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 8.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-80-S-S-UPAK	CCX 8.0 UPGRADE PAK - 4.0 to 8.0, STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-40-MEDIAKIT	CCX 8.0 UPG 4.0 Media Kit for phyiscal a la carte upgs only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80-E-E-UPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, ENH-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80-E-P-UPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-41-80-EHA	CCX 8.0 UPGRADE - 4.1 to 8.0 ENH HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80-EPHA	CCX 8.0 UPGRADE - 4.1 to 8.0 ENH-PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80-P-P-UPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80-PHA	CCX 8.0 UPGRADE - 4.1 to 8.0 PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80-S-E-UPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80-S-P-UPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80-S-S-UPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80EE-SUPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, ENH-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80EP-SUPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, ENH-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80PP-SUPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, PRE-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80SE-SUPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80SP-SUPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80SS-SUPAK	CCX 8.0 UPGRADE PAK - 4.1 to 8.0, STD-STD Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80U-Q-Q-PAK	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 QM-QM Seat PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80U-Q-QS1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 QM-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80U-W-W-PAK	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 WFM-WFM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80U-W-WS1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 WFM-WFM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80UQAQM-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-41-80UQAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70-E-E-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, ENH-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70-E-P-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

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CCX-45-70-P-P-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70-S-E-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70-S-P-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70-S-S-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70EE-SUPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, ENH-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70EP-SUPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, ENH-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70PP-SUPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, PRE-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70SE-SUPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-70SP-SUPAK	CCX 8.0 UPGRADE PAK - 4.5 to 7.0, STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
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CCX-45-80-E-P-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 8.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-80-P-P-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 8.0, PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-80-S-E-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 8.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-80-S-P-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 8.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-45-80-S-S-UPAK	CCX 8.0 UPGRADE PAK - 4.5 to 8.0, STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80-E-E-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, ENH-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80-E-P-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80-EHA	CCX 8.0 UPGRADE - 5.0 to 8.0 ENH HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80-EPHA	CCX 8.0 UPGRADE - 5.0 to 8.0 ENH-PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80-P-P-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80-PHA	CCX 8.0 UPGRADE - 5.0 to 8.0 PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

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CCX-50-80-S-E-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80-S-P-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80-S-S-UPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80EE-SUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, ENH-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80EP-SUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, ENH-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80PP-SUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, PRE-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80SE-SUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80SP-SUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80SS-SUPAK	CCX 8.0 UPGRADE PAK - 5.0 to 8.0, STD-STD Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80U-A-A-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80U-A-AS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80U-Q-Q-PAK	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 QM-QM Seat PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80U-Q-QS1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 QM-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80U-W-W-PAK	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 WFM-WFM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80U-W-WS1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 WFM-WFM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80UQAQM-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-50-80UQAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80-E-E-UPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, ENH-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80-E-P-UPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80-EHA	CCX 8.0 UPGRADE - 6.0 to 8.0 ENH HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80-EPHA	CCX 8.0 UPGRADE - 6.0 to 8.0 ENH-PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

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CCX-60-80-P-P-UPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80-PHA	CCX 8.0 UPGRADE - 6.0 to 8.0 PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80-S-E-UPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80-S-P-UPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80-S-S-UPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80EE-SUPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, ENH-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80EP-SUPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, ENH-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80PP-SUPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, PRE-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80SE-SUPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80SP-SUPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80SS-SUPAK	CCX 8.0 UPGRADE PAK - 6.0 to 8.0, STD-STD Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80U-A-A-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80U-A-AS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80U-Q-Q-PAK	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 QM-QM Seat PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80U-Q-QS1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 QM-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80U-W-W-PAK	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 WFM-WFM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80U-W-WS1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 WFM-WFM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80UQAQM-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-60-80UQAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80-E-E-UPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, ENH-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80-E-P-UPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

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CCX-70-80-EHA	CCX 8.0 UPGRADE - 7.0 to 8.0 ENH HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80-EPHA	CCX 8.0 UPGRADE - 7.0 to 8.0 ENH-PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80-P-P-UPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, PRE-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80-PHA	CCX 8.0 UPGRADE - 7.0 to 8.0 PRE HA-HA	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80-S-E-UPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80-S-P-UPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80-S-S-UPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, STD-STD	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
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CCX-70-80SE-SUPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80SP-SUPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80SS-SUPAK	CCX 8.0 UPGRADE PAK - 7.0 to 8.0, STD-STD Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80U-A-A-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80U-A-AS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80U-C-CS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 CR-CR Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80U-CQM-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 CR-QM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80U-CQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 CR-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80U-Q-Q-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-QM Seat PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80U-Q-QS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80U-W-W-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 WFM-WFM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-70-80U-W-WS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 WFM-WFM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80UCAQM-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 CR-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80UCAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 CR-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80UQAQM-PAK	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-80UQAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-70-MEDIAKIT	CCX 8.0 UPG 7.0 Media Kit for phyiscal a la carte upgs only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-80U-CQM-PAK	CCX 8.0 UPGRADE - 80 to 8.0 Qty 1 CR-QM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-80U-CQMS1	CCX 8.0 UPGRADE - 80 to 8.0 Qty 1 CR-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-80UCAQM-PAK	CCX 8.0 UPGRADE - 80 to 8.0 Qty 1 CR-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-80UCAQMS1	CCX 8.0 UPGRADE - 80 to 8.0 Qty 1 CR-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-80UQAQM-PAK	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 QM-AQM PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-80UQAQMS1	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-AQM-LIC	CCX 8.0 ADDON Adv Quality Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-CR-LIC	CCX 8.0 ADDON Compliance Recording Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-CRS-LIC	CCX 8.0 ADDON Compliance Recording Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-E-LIC	CCX 8.0 ADDON ENHANCED Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-EHA-LIC	CCX 8.0 ADDON ENHANCED HA (Dual Server Cluster)Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-P-LIC	CCX 8.0 ADDON PREMIUM Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-PHA-LIC	CCX 8.0 ADDON PREMIUM HA (Dual Server Cluster) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-QM-LIC	CCX 8.0 ADDON Quality Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-QMS-LIC	CCX 8.0 ADDON Quality Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-80-A-S-LIC	CCX 8.0 ADDON STANDARD Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-A-WFM-LIC	CCX 8.0 ADDON Workforce Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-AAQMS-LIC	CCX 8.0 ADDON Advanced Quality Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-ADDON	CCX 8.0 ADDON Deployment-Product,UCSSpDelvery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-ADDON-LIC	CCX 8.0 ADDON - Physical Delivery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-AWFMS-LIC	CCX 8.0 ADDON Workforce Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-BDL-ADDON	CCX 8.0 - CM,CME Bundle Licenses;ADD ON pDelveryLICENSESONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-BDL-UPG	CCX 8.0 - CM,CMEBundleLicenses;UPG,ADDONpDelvery;LICENSESONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-CM-BUNDLE	CCX 8.0 5 Seat CCX ENH CCM Bundle - AVAILABLE ONLY WITH CM	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-CMBLDLIC=	CCX 8.0 CCX CM Bundle, Appliance Entitlement pDelivery	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-CME-BUNDLE	CCX 8.0 2 Seat CCX ENH CCM Bundle - AVAILABLE ONLY WITH CME	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-CMEBLDLIC=	CCX 8.0 CCX CME Bundle, Appliance Entitlement pDelivery	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-CRMEDIAKIT	CCX 8.0 UPG CR Media Kit for phyiscal a la carte upgs only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-CRMEDIAKIT=	CCX 8.0 Compliance Recording Qty 1 Media Kit - NO LICENSES	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-EP-BDL-U=	CCX 8.0 Upgrade 5 Seat ENH Bundle to Premium LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-HA-E-E-PAK	CCX 8.0 UPGRADE - HA ENH-HA ENH PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-HA-E-E-U	CCX 8.0 UPGRADE - HA ENH-HA ENH LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-HA-E-P-PAK	CCX 8.0 UPGRADE - HA ENH-HA PRE LICENSE PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-HA-E-P-U	CCX 8.0 UPGRADE - HA ENH-HA PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-HA-P-P-PAK	CCX 8.0 UPGRADE - HA PRE-HA PRE LICENSE PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-HA-P-P-U	CCX 8.0 UPGRADE - HA PRE-HA PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-80-MEDIA-KIT=	CCX 8.0 Qty 1 CCX Media Kit - NO LICENSES	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-MEDIAKIT	CCX 8.0 UPG 8.0 Media Kit for phyiscal a la carte upgs only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-AQM-LIC	CCX 8.0 NEW Adv Quality Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-CR-LIC	CCX 8.0 NEW Compliance Recording Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-CRS-LIC	CCX 8.0 NEW Compliance Recording Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-E-LIC	CCX 8.0 NEW ENHANCED Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-EHA-LIC	CCX 8.0 NEW ENHANCED HA (Dual Server Cluster) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-ESS-LIC	CCX 8.0 NEW ENHANCED Non HA (Single Server) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-P-LIC	CCX 8.0 NEW PREMIUM Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-PHA-LIC	CCX 8.0 NEW PREMIUM HA (Dual Server Cluster) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-PSS-LIC	CCX 8.0 NEW PREMIUM Non HA (Single Server) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-QM-LIC	CCX 8.0 NEW Quality Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-QMS-LIC	CCX 8.0 NEW Quality Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-S-LIC	CCX 8.0 NEW STANDARD Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-SSS-LIC	CCX 8.0 NEW STANDARD Non HA (Single Server) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-N-WFM-LIC	CCX 8.0 NEW Workforce Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-NAQMS-LIC	CCX 8.0 NEW Advanced Quality Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-NEW	CCX 8.0 NEW Deployment-Product,UCSS pDelvery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-NEW-LIC	CCX 8.0 NEW - Physical Delivery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-NFR=	CCX 8.0 NFR Kit: PRE HA 6 seats Pre IB/OB/email, CR, AQM,WFM	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-NWFMS-LIC	CCX 8.0 NEW Workforce Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-80-P-PAK	CCX 8.0 autoexpanded Physical Delivery PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-QMMEDIAKIT	CCX 8.0 UPG QM Media Kit for phyiscal a la carte upgs only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-QMMEDIAKIT=	CCX 8.0 Quality Manager Qty 1 Media Kit - NO LICENSES	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-AQM-U	CCX 8.0 UPGRADE - AQM Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-C-A-U	CCX 8.0 UPGRADE - CR-AQMServer-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-C-Q-U	CCX 8.0 UPGRADE - CR-QM Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-CR-U	CCX 8.0 UPGRADE - CR Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-E-E-U	CCX 8.0 UPGRADE - Active Server ENH-ENH LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-E-P-U	CCX 8.0 UPGRADE - Active Server ENH-PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-P-P-U	CCX 8.0 UPGRADE - Active Server PRE-PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-Q-A-U	CCX 8.0 UPGRADE - QM-AQMServer-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-QM-U	CCX 8.0 UPGRADE - QM Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-S-E-U	CCX 8.0 UPGRADE - Active Server STD-ENH LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-S-P-U	CCX 8.0 UPGRADE - Active Server STD-PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-S-S-U	CCX 8.0 UPGRADE - Active Server STD-STD LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRV-WFM-U	CCX 8.0 UPGRADE - WFM Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-SRVRS-MEDIA	CCX 8.0 NEW Deployment-Appliances, Servers, Media Kits	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-UPG-LIC	CCX 8.0 UPGRADE - Physical Delivery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-UPGRADE	CCX 8.0 UPGRADE Deployment-Product,UCSSpDelveryLICENSESONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80-WPL-NFR	CCX 8.0 UC 8 NFR PRE HA 6 seats Pre IB/OB/email, CR, AQM,WFM	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80AQMMEDIAKIT	CCX 8.0 UPG AQM Media Kit for phyiscal a la carte upgs only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX-80AQMMEDIAKIT=	CCX 8.0 Adv Quallity Manager Qty 1 Media Kit - NO LICENSES	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80E-P-SUPAK	CCX 8.0 UPGRADE PAK - 8.0, ENH-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80E-P-UPAK	CCX 8.0 UPGRADE PAK - 8.0, ENH-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80S-E-SUPAK	CCX 8.0 UPGRADE PAK - 8.0, STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80S-E-UPAK	CCX 8.0 UPGRADE PAK - 8.0, STD-ENH	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80S-P-SUPAK	CCX 8.0 UPGRADE PAK - 8.0, STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80S-P-UPAK	CCX 8.0 UPGRADE PAK - 8.0, STD-PRE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80WFMMEDIAKIT	CCX 8.0 UPG WFM Media Kit for phyiscal a la carte upgs only	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX-80WFMMEDIAKIT=	CCX 8.0 Workforce Manager Qty 1 Media Kit - NO LICENSES	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX3X-80U-E-E-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 ENH-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX3X-80U-E-P-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 ENH-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX3X-80U-P-P-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 PRE-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX3X-80U-S-E-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX3X-80U-S-P-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX3X-80U-S-S-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 STD-STD Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX40-80U-E-E-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX40-80U-E-P-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX40-80U-P-P-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX40-80U-S-E-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX40-80U-S-P-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX40-80U-S-S-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX41-80U-E-E-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX41-80U-E-P-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX41-80U-P-P-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX41-80U-S-E-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX41-80U-S-P-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX41-80U-S-S-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX45-80U-E-E-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX45-80U-E-P-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX45-80U-P-P-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX45-80U-S-E-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX45-80U-S-P-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX45-80U-S-S-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX50-80U-E-E-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX50-80U-E-P-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX50-80U-P-P-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX50-80U-S-E-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX50-80U-S-P-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX50-80U-S-S-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX60-80U-E-E-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX60-80U-E-P-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX60-80U-P-P-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CCX60-80U-S-E-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX60-80U-S-P-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX60-80U-S-S-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX70-80U-E-E-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX70-80U-E-P-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX70-80U-P-P-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX70-80U-S-E-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX70-80U-S-P-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX70-80U-S-S-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX80-80U-E-P-S1	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX80-80U-S-E-S1	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
CCX80-80U-S-P-S1	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-41-80U-Q-QS1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 QM-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-41-80U-W-WS1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 WFM-WFM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-41-80UQAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-50-80U-A-AS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-50-80U-Q-QS1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 QM-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-50-80U-W-WS1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 WFM-WFM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-50-80UQAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-60-80U-A-AS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-60-80U-Q-QS1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 QM-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX-60-80U-W-WS1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 WFM-WFM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-60-80UQAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-70-80U-A-AS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 AQM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-70-80U-C-CS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 CR-CR Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-70-80U-CQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 CR-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-70-80U-Q-QS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-70-80U-W-WS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 WFM-WFM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-70-80UCAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 CR-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-70-80UQAQMS1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-80U-CQMS1	CCX 8.0 UPGRADE - 80 to 8.0 Qty 1 CR-QM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-80UCAQMS1	CCX 8.0 UPGRADE - 80 to 8.0 Qty 1 CR-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-80UQAQMS1	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 QM-AQM Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-AQM-LIC	CCX 8.0 ADDON Adv Quality Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-CR-LIC	CCX 8.0 ADDON Compliance Recording Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-CRS-LIC	CCX 8.0 ADDON Compliance Recording Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-E-LIC	CCX 8.0 ADDON ENHANCED Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-EHA-LIC	CCX 8.0 ADDON ENHANCED HA (Dual Server Cluster)Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-P-LIC	CCX 8.0 ADDON PREMIUM Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-PHA-LIC	CCX 8.0 ADDON PREMIUM HA (Dual Server Cluster) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-QM-LIC	CCX 8.0 ADDON Quality Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-QMS-LIC	CCX 8.0 ADDON Quality Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX-80-A-S-LIC	CCX 8.0 ADDON STANDARD Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-A-WFM-LIC	CCX 8.0 ADDON Workforce Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-AAQMS-LIC	CCX 8.0 ADDON Advanced Quality Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-ADDON	CCX 8.0 ADDON Deployment-Product,UCSSeDelivery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-ADDON-LIC	CCX 8.0 ADDON - eDelivery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-AQM-L=	CCX 8.0 Advanced Quality Manager Srvr ,10 Seats LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-AQM10SL=	CCX 8.0 Advanced Quality Manager Seat Qty 10 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-AQM1SL=	CCX 8.0 Advanced Quality Manager Seat Qty 1 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-AQM25SL=	CCX 8.0 Advanced Quality Manager Seat Qty 25 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-AQM50SL=	CCX 8.0 Advanced Quality Manager Seat Qty 50 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-AWFMS-LIC	CCX 8.0 ADDON Workforce Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-BDL-ADDON	CCX 8.0 - CM,CME Bundle Licenses;ADD ON eDelveryLICENSESONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-BDL-UPG	CCX 8.0 - CM,CMEBundleLicenses;UPG, ADDONeDelvery;LICENSESONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-CMBLDLIC=	CCX 8.0 CCX CM Bundle, Appliance Entitlement eDelivery	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-CR-L=	CCX 8.0 Compliance Recording Server , 10 Seats LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-CR10SL=	CCX 8.0 CR Seat Qty 10 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-CR1SL=	CCX 8.0 CR Seat Qty 1 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-CR25SL=	CCX 8.0 CR Seat Qty 25 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-CR50SL=	CCX 8.0 CR Seat Qty 50 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-E-10SL=	CCX 8.0 ENH Seat Qty 10 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-E-1SL=	CCX 8.0 ENH Seat Qty 1 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX-80-E-25SL=	CCX 8.0 ENH Seat Qty 25 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-E-50SL=	CCX 8.0 ENH Seat Qty 50 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-E-L=	CCX 8.0 NEW ENHANCED Server and 10 Seats LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-E-PAK	CCX 8.0 autoexpanded eDelivery PAK	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-EHA-L=	CCX 8.0 NEW ENHANCED HA Server LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-EP-BDL-U=	CCX 8.0 Upgrade 5 Seat ENH Bundle to Premium LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-HA-E-E-U	CCX 8.0 UPGRADE - HA ENH-HA ENH LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-HA-E-P-U	CCX 8.0 UPGRADE - HA ENH-HA PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-HA-P-P-U	CCX 8.0 UPGRADE - HA PRE-HA PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-AQM-LIC	CCX 8.0 NEW Adv Quality Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-CR-LIC	CCX 8.0 NEW Compliance Recording Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-CRS-LIC	CCX 8.0 NEW Compliance Recording Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-E-LIC	CCX 8.0 NEW ENHANCED Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-EHA-LIC	CCX 8.0 NEW ENHANCED HA (Dual Server Cluster) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-ESS-LIC	CCX 8.0 NEW ENHANCED Non HA (Single Server) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-P-LIC	CCX 8.0 NEW PREMIUM Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-PHA-LIC	CCX 8.0 NEW PREMIUM HA (Dual Server Cluster) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-PSS-LIC	CCX 8.0 NEW PREMIUM Non HA (Single Server) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-QM-LIC	CCX 8.0 NEW Quality Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-QMS-LIC	CCX 8.0 NEW Quality Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-S-LIC	CCX 8.0 NEW STANDARD Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX-80-N-SSS-LIC	CCX 8.0 NEW STANDARD Non HA (Single Server) Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-N-WFM-LIC	CCX 8.0 NEW Workforce Manager Named Seat Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-NAQMS-LIC	CCX 8.0 NEW Advanced Quality Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-NEW	CCX 8.0 NEW Deployment-Product,UCSS eDelivery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-NEW-LIC	CCX 8.0 NEW - eDelvery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-NWFMS-LIC	CCX 8.0 NEW Workforce Manager Server Qty 1 LICENSE	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-P-10SL=	CCX 8.0 PRE Seat Qty 10 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-P-1SL=	CCX 8.0 PRE Seat Qty 1 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-P-25SL=	CCX 8.0 PRE Seat Qty 25 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-P-50SL=	CCX 8.0 PRE Seat Qty 50 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-P-L=	CCX 8.0 NEW PREMIUM Server and 10 Seats LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-PHA-L=	CCX 8.0 NEW PREMIUM HA Server LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-QM-L=	CCX 8.0 Quality Manager Server , 10 Seats LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-QM10SL=	CCX 8.0 Quality Manager Seat Qty 10 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-QM1SL=	CCX 8.0 Quality Manager Seat Qty 1 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-QM25SL=	CCX 8.0 Quality Manager Seat Qty 25 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-QM50SL=	CCX 8.0 Quality Manager Seat Qty 50 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-S-10SL=	CCX 8.0 STD Seat Qty 10 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-S-1SL=	CCX 8.0 STD Seat Qty 1 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-S-25SL=	CCX 8.0 STD Seat Qty 25 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-S-50SL=	CCX 8.0 STD Seat Qty 50 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX-80-S-L=	CCX 8.0 NEW STANDARD Server and 10 Seats LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-AQM-U	CCX 8.0 UPGRADE - AQM Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-C-A-U	CCX 8.0 UPGRADE - CR-AQMServer-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-C-Q-U	CCX 8.0 UPGRADE - CR-QM Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-CR-U	CCX 8.0 UPGRADE - CR Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-E-E-U	CCX 8.0 UPGRADE - Active Server ENH-ENH LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-E-P-U	CCX 8.0 UPGRADE - Active Server ENH-PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-P-P-U	CCX 8.0 UPGRADE - Active Server PRE-PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-Q-A-U	CCX 8.0 UPGRADE - QM-AQMServer-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-QM-U	CCX 8.0 UPGRADE - QM Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-S-E-U	CCX 8.0 UPGRADE - Active Server STD-ENH LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-S-P-U	CCX 8.0 UPGRADE - Active Server STD-PRE LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-S-S-U	CCX 8.0 UPGRADE - Active Server STD-STD LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-SRV-WFM-U	CCX 8.0 UPGRADE - WFM Server-LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-UPG-LIC	CCX 8.0 UPGRADE - eDelivery LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-UPGRADE	CCX 8.0 UPGRADE Deployment-Product,UCSSeDeliveryLICENSESONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-WFM-L=	CCX 8.0 Workforce Manager Server , 10 Seats LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-WFM10SL=	CCX 8.0 Workforce Manager Seat Qty 10 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-WFM1SL=	CCX 8.0 Workforce Manager Seat Qty 1 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-WFM25SL=	CCX 8.0 Workforce Manager Seat Qty 25 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX-80-WFM50SL=	CCX 8.0 Workforce Manager Seat Qty 50 LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX-80CMEBLDLIC=	CCX 8.0CCX CME Bundle, Appliance Entitlement eDelivery	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX3X-80U-E-E-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 ENH-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX3X-80U-E-P-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 ENH-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX3X-80U-P-P-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 PRE-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX3X-80U-S-E-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 STD-ENH Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX3X-80U-S-P-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 STD-PRE Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX3X-80U-S-S-S1	CCX 8.0 UPGRADE - 3.0, 3.1 or 3.5 to 8.0 Qty 1 STD-STD Seat	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX40-80U-E-E-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX40-80U-E-P-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX40-80U-P-P-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX40-80U-S-E-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX40-80U-S-P-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX40-80U-S-S-S1	CCX 8.0 UPGRADE - 4.0 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX41-80U-E-E-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX41-80U-E-P-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX41-80U-P-P-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX41-80U-S-E-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX41-80U-S-P-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX41-80U-S-S-S1	CCX 8.0 UPGRADE - 4.1 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX45-80U-E-E-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX45-80U-E-P-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX45-80U-P-P-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX45-80U-S-E-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX45-80U-S-P-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX45-80U-S-S-S1	CCX 8.0 UPGRADE - 4.5 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX50-80U-E-E-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX50-80U-E-P-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX50-80U-P-P-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX50-80U-S-E-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX50-80U-S-P-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX50-80U-S-S-S1	CCX 8.0 UPGRADE - 5.0 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX60-80U-E-E-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX60-80U-E-P-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX60-80U-P-P-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX60-80U-S-E-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX60-80U-S-P-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX60-80U-S-S-S1	CCX 8.0 UPGRADE - 6.0 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX70-80U-E-E-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 ENH-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX70-80U-E-P-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX70-80U-P-P-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 PRE-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX70-80U-S-E-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX70-80U-S-P-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CCX70-80U-S-S-S1	CCX 8.0 UPGRADE - 7.0 to 8.0 Qty 1 STD-STD Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80-80U-E-P-S1	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 ENH-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80-80U-S-E-S1	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 STD-ENH Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80-80U-S-P-S1	CCX 8.0 UPGRADE - 8.0 to 8.0 Qty 1 STD-PRE Seat LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80-E-MP-SLIC=	CCX 8.0 ENH Market Price Seat; qty 1, LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80-EHA-MPLIC=	CCX 8.0 ENH Market Price HA Server SW;qty 1,LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80-P-MP-SLIC=	CCX 8.0 PRE Market Price Seat; qty 1, LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80-PHA-MPLIC=	CCX 8.0 PRE Market Price HA Server SW;qty 1,LICENSE ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80E-MP10LIC=	CCX 8.0 ENH Market Price; server sw, 10 Seats, LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	
L-CCX80P-MP10LIC=	CCX 8.0 PRE Market Price; server sw, 10 Seats, LICENSES ONLY	See Product Migration Options section for details.	Cisco Unified Contact Center Express 8.5	

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Contact Center Express 8.5. Information about this product can be found at: http://www.cisco.com/en/US/products/sw/custcosw/ps1846/index.html.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html

Customers may be able to continue to purchase the Cisco Unified Contact Center Express 8.0 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Unified Contact Center Express 8.5, visit http://www.cisco.com/en/US/products/sw/custcosw/ps1846/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

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