

End-of-Sale Announcement for Cisco Secure Managed Detection and Response for Umbrella and Secure Cloud Analytics

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Overview

Cisco Secure Managed Detection and Response (MDR) provides managed services for Cisco Secure Endpoint, Umbrella and Secure Cloud Analytics utilizing an elite team of researchers, investigators, and responders with threat intelligence.

Cisco recently launched expanded capabilities with the Cisco Extended Detection and Response (XDR) platform which detects, prioritizes, and remediates threats achieving security resilience in a multi-platform, multi-vendor environment. Cisco XDR Premier offers XDR as a managed service provided by Cisco security experts.

As part of the above launch, we are actively migrating customers to XDR Premier and announcing an end-of-sale date for Cisco Secure MDR for Umbrella and Cisco Secure MDR for Cloud Analytics. Customers requiring multiplatform capabilities are encouraged to migrate to XDR Premier.

Cisco Secure Managed Detection and Response for Secure Endpoint will continue to be orderable as a managed option for customers utilizing only the Cisco Secure Endpoint product. A managed endpoint detection and response service remains a strategically important priority enabling a broader set of customers to fully realize the product value, and a leading option for the end point detection and response market.

End-of-sale milestones

Milestone	Definition	Date
External End-of-Sale Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. Existing MDR customers will be supported through the terms of their subscription.	January 9, 2024
End-of-Sale Date and Last Day to Quote	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 9, 2024
End of Service Renewal Date	The last date to extend, modify or renew a service subscription.	February 9, 2024
Last Day of Support	The last date to receive support as entitled by active service contracts for covered Cisco hardware and software. After this date, support is no longer available.	Expiration date of existing active contract

End of Sale Cisco Secure Managed Detection and Response Service SKUs

SKU	SKU Description
SVS-MDR-UMB	Cisco Secure MDR for Umbrella
SVS-MDR-SCA	Cisco Secure MDR for Cloud Analytics
SVS-MDR-UMB-ADD	Umbrella MDR usage sku
SVS-MDR-SCA-ADD	Cloud Analytics usage sku
SVS-CMS-MDR1	Legacy MDR for Umbrella and Secure Cloud Analytics Sku

Migration Path to Cisco Extended Detection and Response Premier

Cisco Secure MDR for Umbrella and Cisco Secure MDR for Cloud Analytics can be migrated to Cisco Extended Detection and Response (XDR) Premier. XDR Premier offers access to the XDR platform with security experts managing the incoming platform incidents as well as access to service hours to put towards Cisco Talos Incident Response and Cisco Technical Security Assessment services.

Cisco XDR Premier SKUs for Migration

SKU	SKU Description
XDR-SEC-SUB	Cisco XDR Top Level SKU (ATO)
XDR-PRE	Cisco XDR Premier Tier subscription

To find out more about XDR Premier, visit: <https://www.cisco.com/site/us/en/solutions/security/extended-detection-response-xdr/index.html>

Existing MDR customers interested in migration, please reach out to your Cisco account manager, service seller, or partner for more information.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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