



End-of-Sale Announcement for the Cisco Threat Awareness Service

Cisco announces the end-of-sale dates for the Cisco® Threat Awareness Service. The last day to use the Service on the Smart Net Total Care portal is August 1, 2017. The service discontinuance also includes the Base version (also known as the free version of Cisco Threat Awareness Service).

Table 1. End-of-Life Milestones and Dates

Milestone	Definition	Date
End-of-Sale announcement date	The date that the document announcing the end-of-sale is made available to the general public.	June 15, 2017
End-of-Sale date	The last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	June 7, 2017
End-of-new service-attachment date	The last date to order a new contract or add equipment or software to an existing contract for the affected service.	June 7, 2017
End-of-service-contract-renewal date	The last date to extend or renew an existing service contract for the affected service.	June 7, 2017
Last Date of Support	Last date to receive support. After this date, support for this service is not available, and the service becomes obsolete.	August 1, 2017

Effective June 8, 2017, Threat Awareness Service will no longer be available for purchase as a stand-alone service offer. Also, the Base version of Threat Awareness Service will no longer be available in the Smart Net Total Care portal, as of August 1, 2017.

For More Information

Please contact your regional Technical Smart Net Total Care representative.



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