



End-of-Sale for Cisco Services for IOS IPS Support Program

Cisco announces the end-of-sale and end-of-life dates for the Cisco services for IOS IPS Support Program. This applies to all IOS IPS devices including, but not limited to, the Cisco ISR 19xx, 29xx, 39xx and 8xx series. Customers with active service contracts will continue to receive support until the termination date of the contract or the end-of-signature support date, whichever comes first.

Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Services for IOS IPS Support Program for the ISR series.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS IPS on ISR Signature Updates

Milestones	Definitions	Dates
End-of-Life Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public.	26-Apr-17
End-of-Sale Date	The last date to order or renew these service contracts through Cisco point-of-sale mechanisms. These services are no longer for sale after this date.	26-Oct-17
End of New Service Attachment Date	For equipment and software that is not covered by these service contracts, this is the last date to order a new contract or add equipment and/or software to an existing contract.	26-Apr-18
End of Service Contract Renewal Date	The last date to get signature updates on Cisco Services for IPS support contracts. New signatures will no longer be available after this date.	26-Jul-19
End of Signature Support Date/ Last date of support	The last date to receive support for covered products. After this date, support under Cisco Services for IPS Support Program is not available, and the service becomes obsolete at end of life.	26-Apr-20

Customer are encouraged to begin planning to migrate to the new Cisco FirePower technology. Customers migrating to the Cisco ISR 42xx, 43xx, 44xx, or 4211 series with FirePower are encouraged to purchase the new Cisco SMARTnet service for hardware and platform support.

For more details on the software subscription support services, visit

http://www.cisco.com/web/about/doing_business/legal/service_descriptions/docs/Software_Subscription_Support.pdf

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.



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