



Cisco Secure Cloud Analytics

Migration to Cisco Secure Sign-On Guide



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Cisco Secure Cloud Analytics Migration to Cisco Secure Sign-On Overview

Cisco Secure Cloud Analytics (formerly Stealthwatch Cloud) now supports logins with a Cisco Secure Sign-On username and password. This guide discusses how to create Secure Sign-On credentials if you are new to Secure Cloud Analytics, and how to migrate your credentials to Secure Sign-On if you are an existing Secure Cloud Analytics customer.


- As a **current** Secure Cloud Analytics customer, you can create Secure Sign-On credentials using the link in your user settings. If you are a site manager, you can also resend invite emails to users, which contain instructions on creating Secure Sign-On credentials using the email address associated with your Secure Cloud Analytics user account. See [Current Secure Cloud Analytics User Migration to Cisco Secure Sign-On](#) for more information.
- As a **new** Secure Cloud Analytics customer, such as when you sign up for a free trial, you create Cisco Secure Sign-On credentials after receiving the email inviting you to join a Secure Cloud Analytics portal. See [Secure Sign-On and New Secure Cloud Analytics Users](#) for more information.

For more information on Secure Sign-On, see the [Secure Sign-On product page](#).


Current Secure Cloud Analytics User Migration to Secure Sign-On

Current Secure Cloud Analytics users log in using their Secure Cloud Analytics credentials. These users have a grace period, during which they can opt-in to using Secure Sign-On for logins. After the grace period expires, users must convert to Secure Sign-On for logins.

- Site Managers can send invite emails to users in the portal without an associated Secure Sign-On login. The portal UI lists those users separately from the users with Secure Sign-On credentials. Those without Secure Sign-On credentials will receive an invite email that has a link to create the Secure Sign-On login. Those with Secure Sign-On credentials will have their credentials tied to their Secure Cloud Analytics portal, and the invite email will allow them to login using Secure Sign-On.
- Users can convert themselves using the link provided in their account's user settings. If you already have Secure Sign-On credentials, you do this to associate your Secure Cloud Analytics portal account with your Secure Sign-On login.

 Your Secure Cloud Analytics portal displays banner messages informing you when the grace period nears its end. For more information, contact [Cisco Support](#).

If you have access to multiple Secure Cloud Analytics tenants, after you log in with your Secure Sign-On credentials, you can select a tenant portal to access.

 After you associate your existing user account with Secure Sign-On credentials, you can no longer update your email address or password in the Secure Cloud Analytics user settings. If you want to change these, you must do so from your Secure Sign-On settings.


Re-inviting users to create Secure Sign-On user credentials:

Before You Begin

- Log in to your Secure Cloud Analytics web UI with site manager privileges.

Procedure

1. Select **Settings > Account Management > User Management**. The **Invited and <portal-name> Users** lists user accounts not yet associated with Secure Sign-On credentials.


2. Click the  (**Refresh**) icon to resend invite emails to a user not yet associated with Secure Sign-On credentials.
 - Users with Secure Sign-On credentials will have their accounts associated with their Secure Sign-On credentials, and receive an invite email with a link to log into the Secure Cloud Analytics portal using those credentials.
 - Users without Secure Sign-On credentials receive an invite email containing a link to create Secure Sign-On credentials.

Converting your Secure Cloud Analytics user credentials to Secure Sign-On:

Before You Begin

- Log in to your Secure Cloud Analytics web UI.

Procedure

1. Select **Settings > Account Management > Password**.
2. Click **Enable Now!** to create your Secure Sign-On credentials. The system redirects you to the Secure Sign-On page to create a username and password, and sends you an invite email containing a link to create your Secure Sign-On username and password.
3. In the Secure Cloud Analytics web UI, select  (**User**) icon > **Logout**.
4. At the login page, click **Login via Secure Sign-On** to log in with your Secure Sign-On credentials. The system confirms your login, displaying your Secure portal, or a list of tenants to which you have access.

Secure Sign-On and New Secure Cloud Analytics Users

During a free trial, a Secure Cloud Analytics site manager invites new users to the portal via email. If you are a new user receiving an invite email, and:

- do not have Secure Sign-On credentials, the invite email contains a link to create your username and password before you log in to your Secure Cloud Analytics portal. See the [Secure Sign-On quick start guide](#) for more information.
- have a Secure Sign-On username associated with your email address, the invite email allows you to log in to Secure Cloud Analytics using your Secure Sign-On username and password. See the [Secure Sign-On quick start guide](#) for more information.

See the Free Trial guide at the [Secure Cloud Analytics Installation Guides page](#) for more information on the Secure Cloud Analytics free trial.

Logging Into Secure Cloud Analytics with Secure Sign-On

After you establish your Secure Sign-On credentials, you can log in to your Secure Cloud Analytics from the Secure Cloud Analytics portal login, or from your Secure Sign-On dashboard. From the Secure Sign-On dashboard, you can also log into any other supported Cisco products.

After you log in, if you have access to multiple Secure Cloud Analytics tenants, you can select one and view that tenant's portal.

Log in to your Secure Cloud Analytics portal:

Procedure

1. In a web browser, navigate to your Secure Cloud Analytics portal URL.
2. Click **Login via Secure Sign-On**. Your browser displays the Secure Sign-On login page.
3. Enter your **Username** and **Password**.
4. Click **Sign In**.
5. Receive another authentication factor using Duo, and confirm your login. The system confirms your login, displaying your Secure Cloud Analytics portal, or a list of tenants to which you have access.

Use your Secure Sign-On dashboard to log in to your Secure Cloud Analytics:

Procedure

1. In a web browser, navigate to <https://sign-on.security.cisco.com>.
2. Enter your **Username** and **Password**.
3. Click **Sign In**.
4. Receive another authentication factor using Duo Security, and confirm your login. The system confirms your login, displaying the Secure Sign-On dashboard.
5. Click the Secure Cloud Analytics app. The system displays your Secure Cloud Analytics portal in a new browser window, or a list of tenants to which you have access.

Updating Secure Sign-On Credentials from Secure Cloud Analytics

After you configure your Secure Sign-On credentials, if you want to change the email address or password associated with your account, do so from your Secure Sign-On user settings.

Access Secure Sign-On settings from Secure Cloud Analytics:

Before You Begin

- Log in to your Secure Cloud Analytics web UI using Secure Sign-On.

Procedure

1. Select **Settings > Account Management > Password**.
2. In the Secure Sign-On pane, click **Manage your Identity**. Your Secure Sign-On settings appear in a new browser window.
3. Click **Edit Profile** to make changes.

Deleting Secure Cloud Analytics User Accounts

As a site manager, you can delete user accounts from your Secure Cloud Analytics tenant. Deleting a user's account prevents that user from logging into your Secure Cloud Analytics tenant. However, if a user logged in using Secure Sign-On, deleting their Secure Cloud Analytics user account does not delete that user's Secure Sign-On credentials. Those users can still log into all of their other Cisco products that support Secure Sign-On.



Deleting a user's account in Secure Cloud Analytics does not also delete the Secure Cloud Analytics app from that user's Secure Sign-On dashboard.

Delete a Secure Cloud Analytics user account:

Before You Begin

- Log in to your Secure Cloud Analytics web UI with site manager privileges.

Procedure

1. Select **Settings > Account Management > User Management**.
2. Click the **Delete** icon next to the user account you want to delete.

Additional Resources

For more information about Secure Cloud Analytics, refer to the following:

- <https://www.cisco.com/c/en/us/products/security/stealthwatch-cloud/index.html> for a general overview
- <https://www.cisco.com/c/en/us/products/security/stealthwatch/stealthwatch-cloud-free-offer.html> to sign up for a 60-day Free Trial
- <https://www.cisco.com/c/en/us/support/security/stealthwatch-cloud/tsd-products-support-series-home.html> for documentation resources
- <https://www.cisco.com/c/en/us/support/security/stealthwatch-cloud/products-installation-guides-list.html> for installation and configuration guides, including the Secure Cloud Analytics Initial Deployment Guide

Contacting Support

If you need technical support, please do one of the following:

- Contact your local Cisco Partner
- Contact Cisco Support
- To open a case by web: <http://www.cisco.com/c/en/us/support/index.html>
- To open a case by email: tac@cisco.com
- For phone support: 1-800-553-2447 (U.S.)
- For worldwide support numbers:
<https://www.cisco.com/c/en/us/support/web/tsd-cisco-worldwide-contacts.html>
- For Secure Cloud Analytics Free Trial customers, open a case by email: swatchc-support@cisco.com

Change History

Revision	Revision Date	Description
1.0	October 15, 2019	Initial version.
1.1	March 16, 2020	Updated login domain.
1.2	October 16, 2020	Updated based on UI updates.
2.0	November 3, 2021	Updated product branding.
2.1	August 2, 2022	Updated Cisco Support information.

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