

Radware Customer Onboarding and License Generation

Last Updated: 03/10/17

Radware Virtual DefensePro and Radware APSolute Vision VA require licenses.

In order to obtain these licenses, it will be necessary to register on the Radware portal, using the products' serial numbers which you will receive from Radware. The serial number and/or license notifications will be sent to the email address provided during registration/ordering.

Once you have received the serial number information, please register as a customer on the Radware portal.

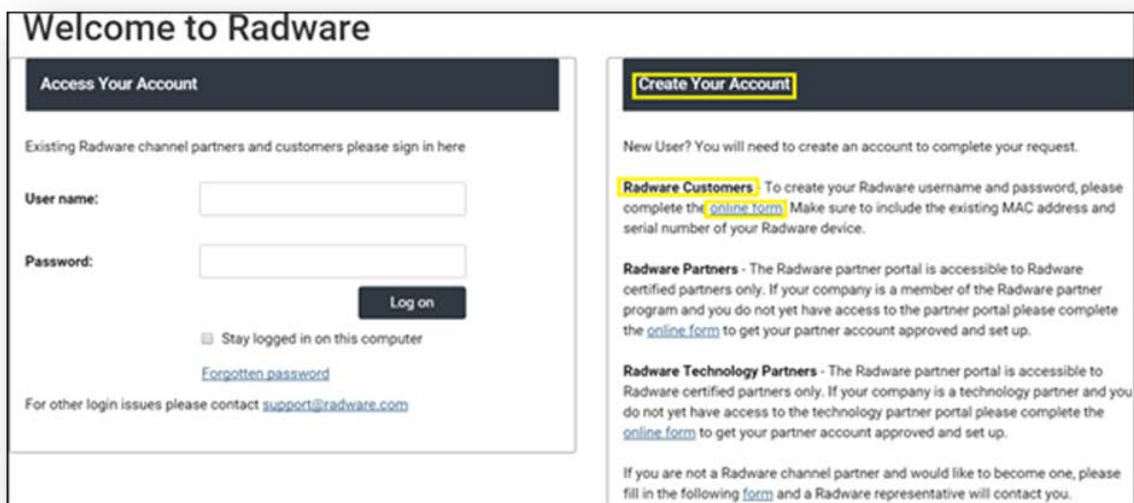
Registering to the Radware.com Customer Portal

To register to the Radware portal, please visit: <https://portals.radware.com/login.aspx>

1. Go to www.radware.com and click **My Account** at the upper-right corner of the window:



2. In the **Create Your Account** section, click the **online form** link located in the **Radware Customer** topic:



3. Complete the **User Information** form.

Note:

- Serial Number – The serial number is on the email you received from Radware. Contact [Radware Technical Support](#) if you lost the serial number.
- Email – A valid email address must be used in order to validate the registration information.
- Login (Username) – The length is 2 to 10 characters.
- Password – The length is 6-30 characters.

Customer Registration Form

The Radware Customer Central Portal is available for Radware customers only.
If you are a Radware customer and do not have access to the customer portal, please fill in the form below to get your portal account approved and set up.
Note: Customer registration requires entering product Serial Number / Mac Address.
Please enter MAC in the following format 0003B2024000 with capital letters, no spaces or other characters.

Product Information

Mac Address or Serial Number: *

Customer Information

Company Name: *

First Name: *

Last Name: *

Job Function: *

Address: *

City: *

Zip Code / Postal Code:

Country: *

Phone: *

+

Fax:

+

Email: *

Login Information

Login (Between 2-10 characters): *

Password (Between 6-30 characters): *

Password strength:

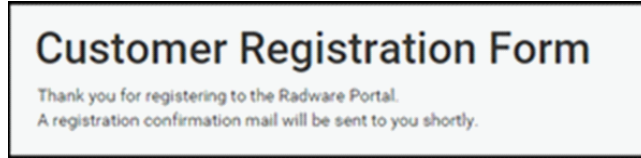
Retype Password: *

CAPTCHA verification: *

Enter security code: 295349

4. Click **Submit**:

- a. A configuration message is displayed:

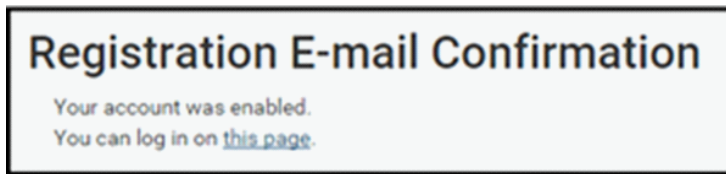


- b. A registration confirmation email is received:



5. Click the link in the email to confirm and complete the registration.

6. The account is now approved. You will be notified by email that the account is approved and can be used.

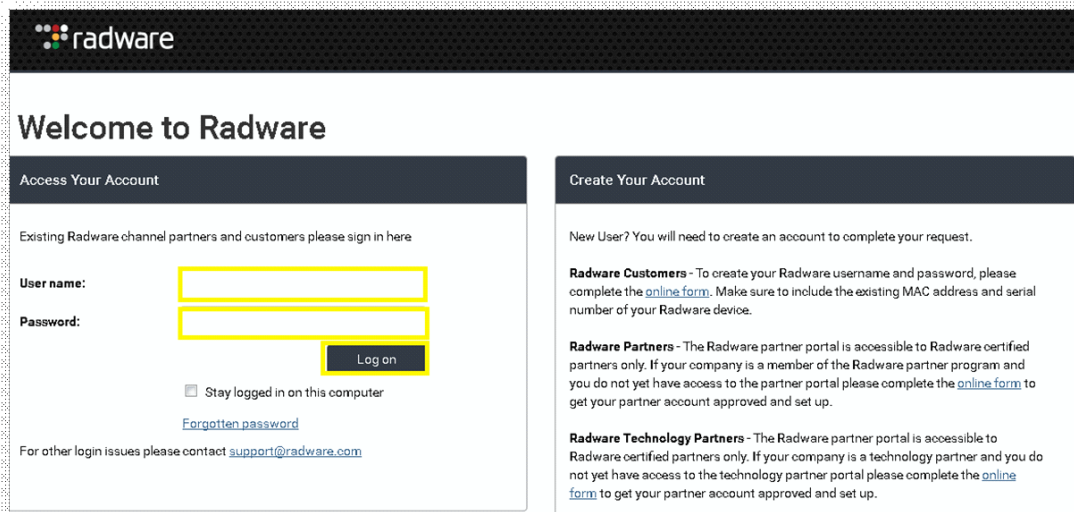


Log In to Radware.com Customer Portal

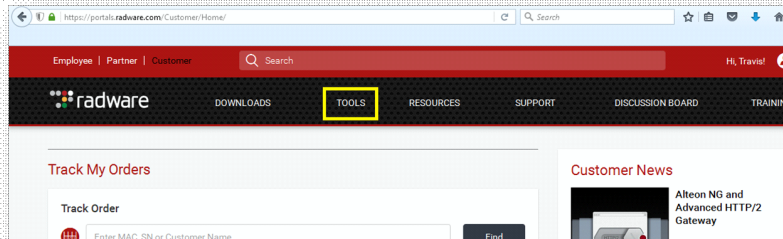
1. Go to www.radware.com and click **My Account** at the upper-right corner of the window:



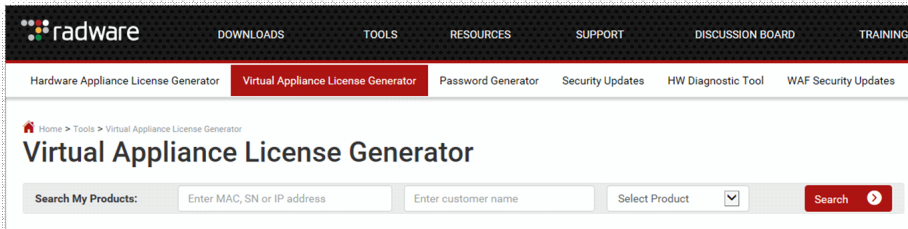
2. In the **Access Your Account** section, enter your Radware credentials, then click **Log on**:



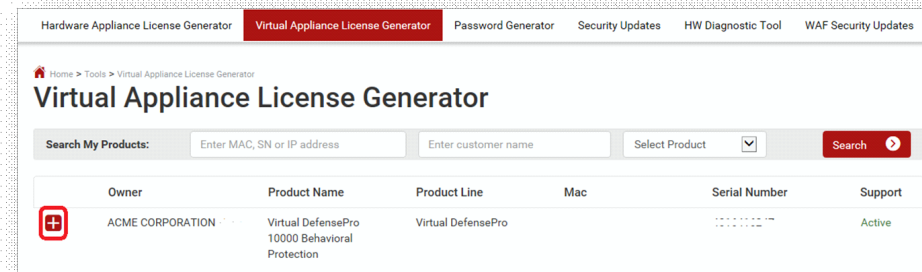
3. Once logged in, click **Tools**.



4. Click on **Virtual Appliance License Generator**.




5. Click on the **+** sign to expand the asset.



6. Click on **Generate License** to generate the Virtual DefensePro and/or the APSolute Vision license key information.

Owner	Product Name	Product Line	Mac	Serial Number	Support
ACME CORPORATION	Virtual DefensePro 10000 Behavioral Protection	Virtual DefensePro			Active

Configuration Info		
Part Number	Description	
19060080	Virtual DefensePro 10000 Behavioral Protection	
Generated Licenses		
Feature	License	Generated on
No Data Available	No Data Available	No Data Available

 **Generate License**

- The Software License Generator screen is displayed. Please leave this screen available, as we will return to it later, in Step 1 of the **Generating Your Licenses via the Radware Portal** section, after gathering the required information in order to generate the license(s).

Software License Generator
✕

Enter MAC/IP Address below, click Generate to get the license

Use one of the following conventions:

MAC : 001122AABBCC, 00:11:22:AA:BB:CC or 00-11-22-AA-BB-CC

IPv4 : 192.168.0.1

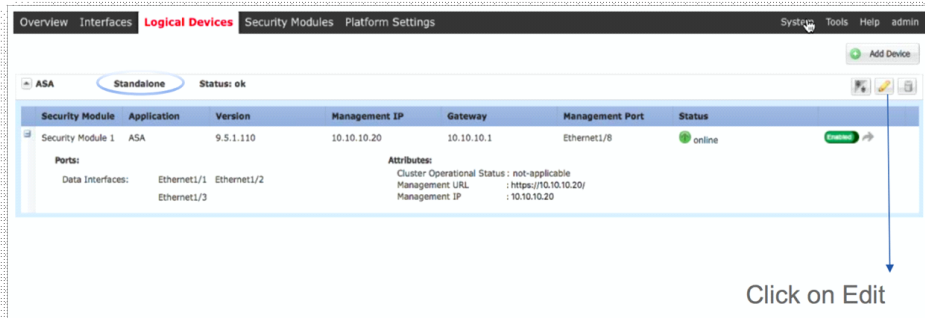
IPv6 : 2001:0db8:85a3:0000:0000:8a2e:0370:7334

Close
Generate License

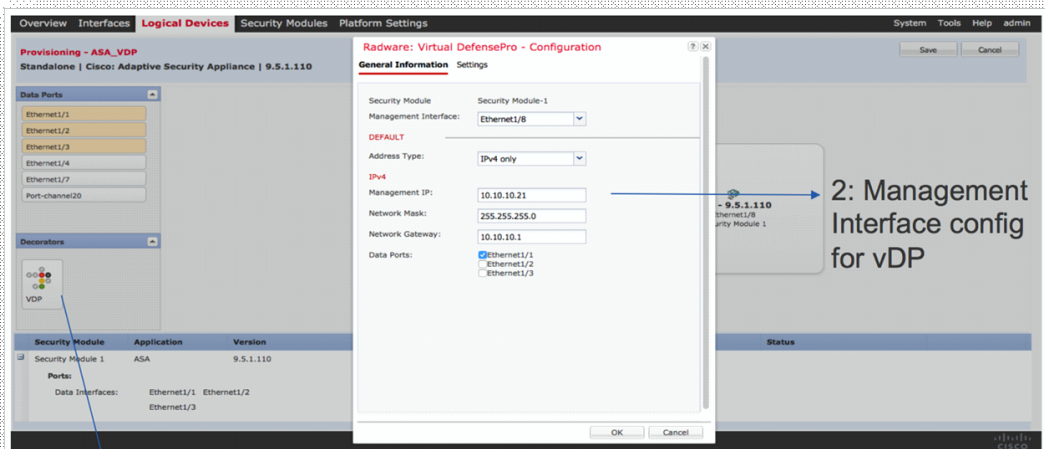
Obtaining the IP Address for the Radware Virtual DefensePro License

Note: We will return to the Radware portal once we obtain the Management IP address for the Virtual DefensePro instance and the MAC address of the Vision server. These two details will serve as key on the Radware portal to generate the applications' individual licenses. For clustered vDP deployments, you will need to generate a license per vDP instance.

- Log in to your Firepower device. Under the **Logical Devices** menu, edit the Logical Device you will use with Virtual DefensePro.



2. Click the vDP icon shown in **Decorators**. Assign a vDP Management IP and take note of the IP address.



Note: To verify the IP address, you can also issue the following command at the CLI of the Virtual DefensePro: `net ip-interface`.

Obtaining the MAC Address for the APSolute Vision License

1. Load the APSolute Vision VA into your virtual environment (KVM or VMware).
2. Once the VA is loaded, go to the console to configure the APSolute Vision Management IP through the text based wizard. You will need to log in with the default username and password (`radware/radware`).
3. Browse to `https://<visionIP>` in order to log in to the Vision UI. Capture the APSolute Vision MAC address listed on the login page. Enter the username and password again.

- The APSSolute Vision MAC address can also be obtained through the CLI, by logging into the console. It will be in the G1 interface.

```

Last login: Tue Jan 12 00:23:53 on tty1
APSSolute Vision 3.30.00 (build 1170) - Aug 03 2015, 14:39
AUR version: avr-2.1.1-1.x86_64
DPM version: 3.30.9

MAC Address of Port G3: 00:0C:29:FF:8F:BE
MAC Address of Port G2: 00:0C:29:FF:8F:AA
MAC Address of Port G1: 00:0C:29:FF:8F:B4

exit           Logs out of the device.
help           Displays help.
history        Displays command history.
net            Network configuration.
ping          Ping a host.
reboot        Reboots the device.
shutdown      Shuts down the device.
system        System parameters.
!grep         Selects lines matching a pattern.
!more         Paginates output.

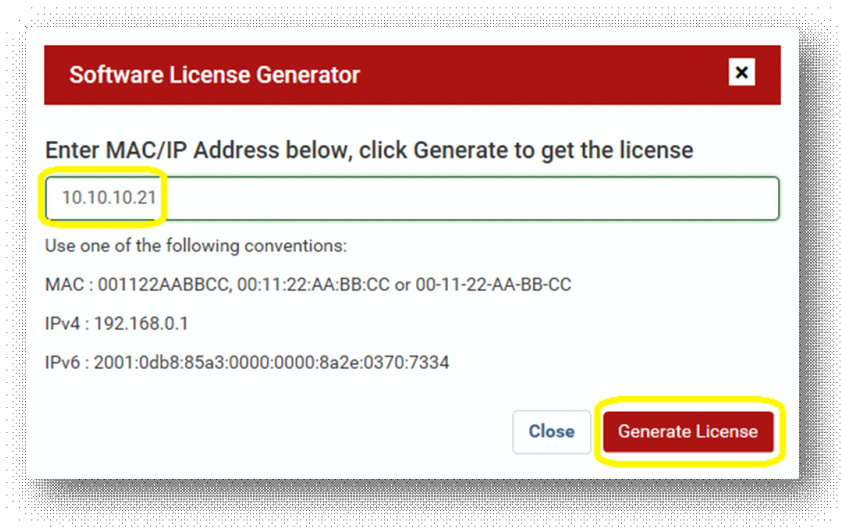
[APSSOLUTE-VISION]$_

```

Note: If you have forgotten the management IP address, you can issue the following command at the CLI: `net ip get`.

Generating Your Licenses via the Radware Portal

- You can now return to the **Software License Generator** screen on the Radware portal. Enter the IP address for Virtual DefensePro and click **Generate License**.



2. The generated license will look something like the following:
Throughput : 10Gbps-Xv1kjKwg
3. Similarly, use the appropriate APSolute vision asset, and repeat steps 4-6 from the **Login to Radware.com Customer Portal** section at the beginning of this document. Once in the Vision asset Virtual Appliance License Generator screen, input the APSolute Vision MAC address and click **Generate License**.
4. Two licenses will be generated. They will look something like the following:
Application: vision-activation-7cF6Cc0f
Feature: vision-security-reporter-ABVgDxbU

Adding the Licenses to Virtual DefensePro and to APSolute Vision VA

Adding the Virtual DefensePro License

The Virtual DefensePro license must be added using the vDP console on DefensePro.

1. Connect to the vDP console.
2. To set the license:

```
DefensePro# system license throughput set <license-string>
```


For example:

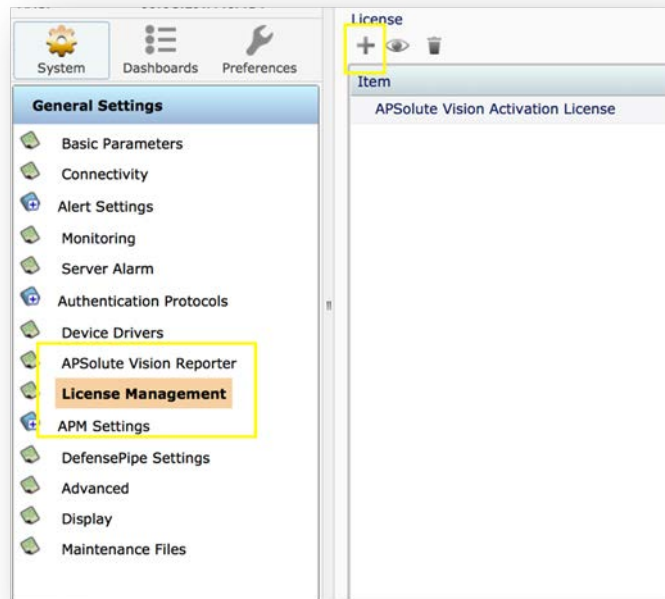
```
DefensePro# system license throughput set 10Gps-Xv1kjkwg
```
3. To view the license:

```
DefensePro# system license throughput get
```

Adding the APSolute Vision Licenses

1. Browse to <https://<visionIP>> and enter the **vision-activation** license into the box presented at the login screen. As with the CLI, the default user name and password is radware/radware.

- Once logged in, click on the **License Management** menu item in the middle pane, then click the **+** icon on the right hand pane.



- This will bring up an input box for the **vision-security-reporter** license. Enter the license string you generated and then click the **Submit** button.

Product Names and Cisco Part Numbers

FPR-RVDP-30G	Radware Virtual Defense Pro 30Gbps license for Firepower
L-FPR-RVDP-30G=	Radware Virtual Defense Pro 30Gbps license for Firepower
FPR-RVDP-20G	Radware Virtual Defense Pro 20Gbps license for Firepower
L-FPR-RVDP-20G=	Radware Virtual Defense Pro 20Gbps license for Firepower
FPR-RVDP-10G	Radware Virtual Defense Pro 10Gbps license for Firepower
L-FPR-RVDP-10G=	Radware Virtual Defense Pro 10Gbps license for Firepower
CON-RVDP-30G-1Y	1 Year Support for RDWR Virtual Defense Pro 30Gbps
CON-RVDP-20G-1Y	1 Year Support for RDWR Virtual Defense Pro 20Gbps
CON-RVDP-10G-1Y	1 Year Support for RDWR Virtual Defense Pro 10Gbps
L-RDWR-APV-VA=	Radware Manager Vision. Supports up to 10 Virtual instances
L-RDWR-APV-RTU6=	Radware Manager Vision Right to Use (RTU) 60 Virtual instances
L-RDWR-APV-RTU200=	Radware Manager Vision Right to Use (RTU) 200 Virtual Instances
L-RDWR-REPOSITORY=	Radware Security Event Repository Access – Software Option

Radware Support Phone and Email Access

If you have any questions about this process, please review the provided documentation or contact Radware Customer Support.

Currently, there are two ways to open a ticket with the Radware Technical Assistance Center (TAC):

- By email: support@radware.com
- By phone:

- International TAC: +972 3 7668686
- America TAC: +1 877 236-9807

The Radware Support Home Page offers several troubleshooting tools so it is recommended to visit this page before contacting Radware TAC. Your Request for support (either by mail or phone) will be assigned to a Radware TAC engineer within 24 hours.

Radware TAC is available 24x7, 365 days, for every customer with a valid Support Program.

For a complete listing of Radware contacts, please visit: www.radware.com/Support

Please reference the Cisco SO# related to this order when contacting Radware Customer Support.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)