Cisco Services Platform Collector CSPC 2.10.0.3

Release Notes
June 2022

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1. Introduction

The CSPC software provides an extensive collection mechanism to collect various aspects of customer network information. CSPC connects to the discovered devices providing delivery of network information to network administrators and network engineers. Data collected by CSPC is used by several Cisco Advanced and TechnicalService offers to provide detailed reports and analytics for both the hardware and software, such as inventory reports, product alerts, configuration best practices, network audits and so on.

CSPC Supported Browsers

- Internet Explorer 9 to 20
- Mozilla Firefox 27 to 89
- Google Chrome 57 to 91

2. What's New

This section provides information about what's new in the Common Services Platform Collector (CSPC) 2.10.0.3

- Key security vulnerability fixes that would benefit all customers

- Customer found defects were resolved

- Includes new Rule Package 4.16

3. Bugs Addressed

Following are the defects addressed as part of CSPC 2.10.0.3

Identifier	Title
CSCwb04732	SFT user password is seen in clear text in the cspc_logging.log
CSCwa87867	Adminshell service not coming up automatically or taking long time
CSCwb50191	Adminshell doesn't auto-start if VM rebooted non-gracefully
CSCwb60848	Customer reported vulnerabilities - April 2022
CSCwb61913	Custom Platform Condition creation fails with error
CSCwb79420	IO exception due to too many open file Issue

4. Known Issues

1) **On Installation**: If 2.10 startup job(/etc/rc.d/rc.local) is running for more than 20 mins then try pressing Alt+F1 through Alt+F6 to shift to alternate virtual terminals and you may see one of them waiting for with the admin password prompt. (if so, enter password)

```
[  OK  ] Started SYSV: none.
         Starting Cleanup of Temporary Directories...
[  OK  ] Started Cleanup of Temporary Directories.
[ *** ] A start job is running for /etc/rc.d/rc.local Compatibility (15min 30s / no li it
```

2) **CSCvy28033**: RI add-on feature is not supported by default, there will be CLI scripts provided separately to support RI functionality.

5. Available Resources

Additional information regarding installing and configuring the collector are covered in below documents:

- CSPC Quick Start Guide
- CSPC Installation Guide
- CSPC User Guide
- Troubleshooting Guide

Software Download
- CSPC Image Download Center

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