



# Cisco Services Platform Collector CSPC 2.10.0.2

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## 1. Introduction

The CSPC software provides an extensive collection mechanism to collect various aspects of customer network information. CSPC connects to the discovered devices providing delivery of network information to network administrators and network engineers. Data collected by CSPC is used by several Cisco Advanced and TechnicalService offers to provide detailed reports and analytics for both the hardware and software, such as inventory reports, product alerts, configuration best practices, network audits and so on.

### CSPC Supported Browsers

- Firefox version 80
- Internet Explorer (IE) version 11
- Google Chrome 85

## 2. What's New

This section provides information about what's new in the Common Services Platform Collector (CSPC) 2.10.0.2

- Key security vulnerability fixes that would benefit all customers
- Customer found defects were resolved

### 3. Bugs Addressed

Following are the defects addressed as part of CSPC 2.10.0.2

Identifier	Title
CSCvw63696	systemctl related issues
CSCvw77631	In adminshell 'Show ipconfig ' command is getting incomplete output.

### 4. Known Issues

- 1) **On Installation:** If 2.10 startup job(/etc/rc.d/rc.local) is running for more than 20 mins then try pressing Alt+F1 through Alt+F6 to shift to alternate virtual terminals and you may see one of them waiting for with the admin password prompt. (if so, enter password)

```
[ OK ] Started SYSU: none.
      Starting Cleanup of Temporary Directories...
[ OK ] Started Cleanup of Temporary Directories.
[ *** ] A start job is running for /etc/rc.d/rc.local Compatibility (15min 38s / no || it
```

- 2) **CSCvy28033:** RI add-on feature is not supported by default, there will be CLI scripts provided separately to support RI functionality.

### 5. Available Resources

Additional information regarding installing and configuring the collector are covered in below documents:

- [CSPC Quick Start Guide](#)
- [CSPC Installation Guide](#)
- [CSPC User Guide](#)
- [Troubleshooting Guide](#)

#### Software Download

- [CSPC Image Download Center](#)

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