

Cisco Catalyst EDU WLAN Controllers Policy

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Covered products

The Cisco® EDU WLAN Controller Software Update Program (“Program”) applies to the following Cisco Catalyst™ controllers and SKUs:

Cisco Catalyst 9800 Series:

- EDU-C9800-40-K9
- EDU-C9800-80-K9
- EDU-C9800-CL-K9
- EDU-C9800-L-F-K9
- EDU-C9800-L-C-K9
- EDU-C9800-L-F-K9=
- EDU-C9800-L-C-K9=
- EDU-C9800-BNDL

Cisco Catalyst 3500 XL and 5500 Series:

- EDU-CT5520-K9
- EDU-CT5520-50-K9
- EDU-CT3504-K9

Program summary

This Program allows customers who purchased the SKUs listed above to receive the following:

- Free WLC software updates on all applicable SKUs listed above for up to 3 years post-purchase.
- Free Cisco Technical Assistance Center (TAC) phone support for any issues related to the controller SKUs listed above for up to 3 years post-purchase.
- All other entitlements applicable under Cisco’s Enhanced Limited Lifetime Hardware Warranty (WARR-ELTD-LIFE-EDU). Refer to the following [link](#) for more details.

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