**Date:** April 1, 2016 **Name of Product:** Cisco WAN Automation Engine (WAE) v6.4 **Contact for more information:** accessibility@cisco.com

The following testing was done on a Windows 7 with Freedom Scientific’s JAWs screen reader v16, Microsoft Accessibility Options (Filter keys and Display/Contrast settings), and standard Keyboard.

### Summary Table - Voluntary Product Accessibility Template

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| **Criteria**  | **Supporting Features** | **Remarks and Explanations** |
| Section 1194.21 Software Applications and Operating Systems  | Not Applicable |  |
| Section 1194.22 Web-based internet information and applications  | Included |  |
| W3C WCAG 2.0 Checkpoints | Included |  |
| Section 1194.23 Telecommunications Products  | Not Applicable |  |
| Section 1194.24 Video and Multi-media Products  | Not Applicable |  |
| Section 1194.25 Self-Contained, Closed Products  | Not Applicable |  |
| Section 1194.26 Desktop and Portable Computers  | Not Applicable |  |
| Section 1194.31 Functional Performance Criteria  | Included |  |
| Section 1194.41 Information, Documentation and Support | Included |  |

### Version of the Product

Cisco WAN Automation Engine (WAE) v6.4

### Section 1194.22 Web-based internet information and applications – Detail

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| **508 Clause** | **Criteria** | **Status** | **Remarks and Explanations** |
| 1194.22(a) | A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supports with Exceptions | Some images do not have text equivalents or alt attributes. |
| 1194.22(b) | Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Not Applicable | Web site does not use multimedia content. |
| 1194.22(c) | Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports with Exceptions | Some graphs do not have patterns. |
| 1194.22(d) | Documents shall be organized so they are readable without requiring an associated style sheet. | Does Not Support | Some pages have a document structure that may be difficult to interpret without proper style sheets. |
| 1194.22(e) | Redundant text links shall be provided for each active region of a server-side image map. | Not Applicable | Web site does not use server-side image map. |
| 1194.22(f) | Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Not Applicable | Web site does not use client-side image map. |
| 1194.22(g) | Row and column headers shall be identified for data tables. | Supports with Exceptions | Some data tables do not fully support screen reader software. |
| 1194.22(h) | Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Not Applicable | Web site does not have complex data tables. |
| 1194.22(i) | Frames shall be titled with text that facilitates frame identification and navigation. | Not Applicable | Web site does not use frame. |
| 1194.22(j) | Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Not Applicable | Web site does not have flashing content. |
| 1194.22(k) | A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Does Not Support | No text-only page provided. |
| 1194.22(l) | When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology. | Supports with Exceptions | Some pages do not fully support screen reader software. |
| 1194.22(m) | When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l). | Not Applicable | Web site does not use applet or plug-in content |
| 1194.22(n) | When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports |  |
| 1194.22(o) | A method shall be provided that permits users to skip repetitive navigation links. | Not Applicable | Website has few pages and no navigation panel or repetitive links. |
| 1194.22(p) | When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | Supports with Exceptions | Website logs out of inactivity. |

### W3C WCAG 2.0 Checkpoints – Detail

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| **Checkpoint** | **Description** | **Status** | **Remarks and Explanations** |
| 1.1.1 (A) | Non text content | Supports with Exceptions | Some images don't have alt attribute |
| 1.2.1 (A) | Audio-only and Video-only (Prerecorded) | Not Applicable |  |
| 1.2.2 (A) | Captions (Prerecorded) | Not Applicable |  |
| 1.2.3 (A) | Audio Description or Media Alternative (Prerecorded) | Not Applicable |  |
| 1.2.4 (AA) | Captions (Live) | Not Applicable |  |
| 1.2.5 (AA) | Audio Description (Prerecorded) | Not Applicable |  |
| 1.3.1 (A) | Info and Relationships | Supports with Exceptions | Some form controls and data tables do not fully support screen reader. |
| 1.3.2 (A) | Meaningful Sequence | Supports with Exceptions | Some of the focusable elements are not in the tab order. |
| 1.3.3 (A) | Sensory Characteristics | Not Applicable |  |
| 1.4.1 (A) | Use of Color | Supports with Exceptions | Some graphs do not have patterns. |
| 1.4.2 (A) | Audio Control | Not Applicable |  |
| 1.4.3 (AA) | Contrast (Minimum) | Supports with Exceptions | Some text do not have minimum contrast ratio. Some icons are not visible in high contrast schemes. |
| 1.4.4 (AA) | Resize Text | Supports |  |
| 1.4.5 (AA) | Images of Text | Not Applicable |  |
| 2.1.1 (A) | Keyboard | Supports with Exceptions | Some elements cannot be accessed using only keyboard. |
| 2.1.2 (A) | No Keyboard Trap | Supports |  |
| 2.2.1 (A) | Timing Adjustable | Supports with Exceptions | The session logs out on no activity for certain period. |
| 2.2.2 (A) | Pause, Stop, Hide | Not Applicable |  |
| 2.3.1 (A) | Three Flashes or Below Threshold | Not Applicable |  |
| 2.4.1 (A) | Bypass Blocks | Supports with Exceptions | Provide TITLE attribute for each IFRAME element. |
| 2.4.2 (A) | Page Titled | Supports |  |
| 2.4.3 (A) | Focus Order | Supports with Exceptions | Some elements do not have logical focus order |
| 2.4.4 (A) | Link Purpose (In Context) | Supports |  |
| 2.4.5 (AA) | Multiple Ways | Supports  |  |
| 2.4.6 (AA) | Headings and Labels | Supports with Exceptions | Screen reader does not announce the heading text while navigating using “H” and “Shift-H” keys on certain dialogs. |
| 2.4.7 (AA) | Focus Visible | Supports with Exceptions | Some elements do not have visible focus. |
| 3.1.1 (A) | Language of Page | Supports  |  |
| 3.1.2 (AA) | Language of Parts | Not Applicable |  |
| 3.2.1 (A) | On Focus | Supports |  |
| 3.2.2 (A) | On Input | Supports |  |
| 3.2.3 (AA) | Consistent Navigation | Supports with Exceptions | Some pages are not fully compatible with screen reader. |
| 3.2.4 (AA) | Consistent Identification | Supports |  |
| 3.3.1 (A) | Error Identification | Supports  |  |
| 3.3.2 (A) | Labels or Instructions | Supports with Exceptions | Some form controls do not have appropriate labels. |
| 3.3.3 (AA) | Error Suggestion | Supports  |  |
| 3.3.4 (AA) | Error Prevention (Legal, Financial, Data) | Not Applicable |  |
| 4.1.1 (A) | Parsing | Supports with Exceptions | The ID attribute must be unique in a document. |
| 4.1.2 (A) | Name, Role, Value | Supports with Exceptions | Name and role of some elements are not announced correctly by the screen reader. |

### Section 1194.31: Functional Performance Criteria – Detail

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| **508 Clause** | **Criteria** | **Supporting Features** | **Remarks and Explanations** |
| 1194.31(a) | At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supports with Exceptions | For exceptions see remarks for 1194.22 (a)(g)(k)(l) |
| 1194.31(b) | At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports with Exceptions  | For exceptions see remarks for 1194.22(c)(d) |
| 1194.31(c) | At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports |  |
| 1194.31(d) | Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Not Applicable | There are no audio features in this product. |
| 1194.31(e) | At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports |  |
| 1194.31(f) | At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports |  |

### Section 1194.41: Information, Documentation and Support - Detail

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| **508 Clause** | **Criteria** | **Supporting Features** | **Remarks and Explanations** |
| 1194.41(a) | Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge |  Supports | Accessible documentation is available through Cisco TAC upon request. |
| 1194.41(b) | End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. |  Supports | Accessible documentation is available through Cisco TAC upon request. |
| 1194.41(c) | Support services for products shall accommodate the communication needs of end-users with disabilities. |  Supports | Cisco conforms through equal facilitation.  Customers may reach Cisco Technical Assistance Center (TAC) via Phone, Email or Web Form.   All cases open through email or web are opened as Priority 3 cases.   All Priority 1 or Priority 2 case can only be opened via the telephone.  TTY users must call the Text Relay Service (TRS) by dialing 711 or their state Video Relay Service (VRS) and have the TRS agent contact Cisco TAC via voice. |

### Supporting Feature (Status) Terminology

The result of “Accessibility Testing" assists in the determination of the Supporting Features.

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| **Supporting Features or Status** |  |
| Supports | Use this language when you determine the product fully meets the letter and intent of the Criteria. |
| Supports with Exceptions | Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria. Please document the exception in the “Remarks and Explanations” column. |
| Supports through Equivalent Facilitation | Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria. Please document the exception in the “Remarks and Explanations” column. |
| Supports when combined with Compatible Assistive Technology | Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind). Please document the exception in the “Remarks and Explanations” column. |
| Does not Support | Use this language when you determine the product does not meet the letter or intent of the Criteria. Please document the reason in the “Remarks and Explanations” column.  |
| Not Applicable | Use this language when you determine that the Criteria do not apply to the specific product. For example, many web applications don't have video content the "Not Applicable" can be used. Please state "The application does not have any video content" in the “Remarks and Explanations” column. Please document the reason in the “Remarks and Explanations” column. |