

Cisco Prime Network 5.0 BQL Integration Developer Guide

November 2017

Abstract

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Integration Developer Guide

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# Preface

This guide describes how to use the Cisco Prime Network integration interfaces. Prime Network supports the following integration interfaces:

* Prime Network Broadband Query Language (BQL)—A simple XML-based query language that provides programmatic access to the entire Prime Network information model, as well as other Prime Network key features and functions. See IMO and BQL.
* Web service—Implemented using Java API for XML Web Services (JAX-WS) framework. This provides the capability to run BQL commands over web services (WS) connections. The web service client supports execution of BQL commands and registration for notifications. It is also compatible with other WS integration tools. See Running BQL Using Web Services.
* BQL commands over HTTP interface—Provides the capability to run BQL commands via HTTP request using a standard web browser. See Running BQL using the Web Interface.
* SNMP notifications interface—Based on the Cisco EPM Notification MIB. It is used for integrations with fault management systems, such as Netcool, NetBoss, and so on. See Using Event Notification Service.
* Prime Network Shell interface— A command-line interface (CLI) for performing remote administrative tasks. See Cisco Prime Network Shell Interface.

This preface contains the following sections:

* Audience, page [vii](#_Audience)
* Document Organization, page [viii](#_Document_Organization)
* Conventions, page [ix](#_Conventions)
* Additional User Documentation, page [x](#_Additional_User_Documentation)
* Obtaining Documentation, Obtaining Support, and Security Guidelines, page [x](#_Obtaining_Documentation,_Obtaining)

**Content is not changed from Prime Network 4.2**

## Audience

This guide is intended for integration developers (typically professional service engineers, system integrators, or IT personnel) who want to integrate Prime Network into their Operations Support Systems (OSS). This type of integration is mostly focused on creating OSS client applications.

To support these integration developers, Cisco has exposed Prime Network functionality and its information model through the Prime Network Integration APIs, a standards-based, programmatic management interface technology.

You can use the Prime Network Integration APIs to:

* Enhance the functionalities provided by Prime Network, such as extracting network inventory, invoking service activations, or receiving alert notifications.
* Implement functionalities not provided by Prime Network, such as activation, troubleshooting, and specialized reporting.
* Integrate Prime Network with third-party OSS applications, such as inventory management and fault management systems.

## Document Organization

This document includes the following topics.

Table ‑ Organization

| **Topic Title** | **Description** |
| --- | --- |
| Overview | Introduces the Prime Network integration interfaces. This topic includes the section Introducing Cisco Prime Network Integration. |
| IMO and BQL | Describes the Prime Network Information Model Objects (IMO) framework, BQL, and BQL commands. This topic includes:   * Understanding IMO * Understanding BQL * Managing Faults using BQL * BQL Commands |
| BQL Implementation | Describes the three different execution modes for BQL. This topic includes:   * Running BQL Using Secured Socket Communication * Running BQL Using Web Services * Running BQL using the Web Interface |
| BQL Application Examples | Explains the BQL notification service and provides BQL examples for Prime Network applications. Also, provides the best practices for BQL parsing. This topic includes:   * Best Practices for BQL Parsing * Processing BQL Notification Messages * Administering Cisco Prime Network Using BQL * Retrieving Inventory Data Using BQL * Generating Standard Reports Using BQL * Running Command Builder Scripts Using BQL * Managing Soft Properties Using BQL * BQL Error Catalog and Examples |
| Event Notification Service | Describes the Prime Network Event Notification Service and provides the details on the CISCO-EPM-NOTIFICATION-MIB mapping within Prime Network. This section includes:   * Using Event Notification Service * Understanding the Cisco EPM Notification MIB * Event Notification Service Errors and Exceptions * Sample SNMP Notification Examples |
| Cisco Prime Network Shell Interface | Describes the Prime Network Shell (CLI) interface. This section includes:   * Introducing the Cisco Prime Network Shell Interface * Understanding Cisco Prime Network Shell Behavior * Cisco Prime Network Shell Errors |
| Appendixes | Lists the BQL commands for the corresponding Prime Network GUI tasks. Also, describes the productivity tools that are useful in identifying the BQL commands and the OID values and types using Prime Network GUI. This section includes:   * Appendix A, “Cisco Prime Network GUI and BQL Mapping” * Appendix B, “Productivity Tools” |

## Conventions

This document uses the following conventions:

| **Convention** | | **Indication** |
| --- | --- | --- |
| **bold** font | | Commands and keywords and user-entered text appear in bold font. |
| *italic* font | | Document titles, new or emphasized terms, and arguments for which you supply values are in *italic* font. |
| [ ] | | Elements in square brackets are optional. |
| {x | y | z } | | Required alternative keywords are grouped in braces and separated by vertical bars. |
| [ x | y | z ] | | Optional alternative keywords are grouped in brackets and separated by vertical bars. |
| String | | A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks. |
| courier font | | Terminal sessions and information the system displays appear in courier font. |
| < > | | Nonprinting characters such as passwords are in angle brackets. |
| [ ] | | Default responses to system prompts are in square brackets. |
| !, # | | An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line. |
| **Note** | Means reader take note. Notes contain helpful suggestions or references to material not covered in the publication. | | |

## Additional User Documentation

For a complete set of Prime Network 4.2.2 documentation, see the [*Cisco Prime Network Documentation Overview, 4.2.2*.](http://www.cisco.com/en/US/products/ps11879/products_documentation_roadmaps_list.html)

## Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What’s New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What’s New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

# Overview

This section introduces the various aspects of Prime Network integration.

## Introducing Cisco Prime Network Integration

Cisco Prime Network is a network management foundation for Cisco-based service provider networks. It addresses the challenge of managing diverse converged, multitechnology, multilayer, and multivendor IP next-generation networks (IP NGNs).

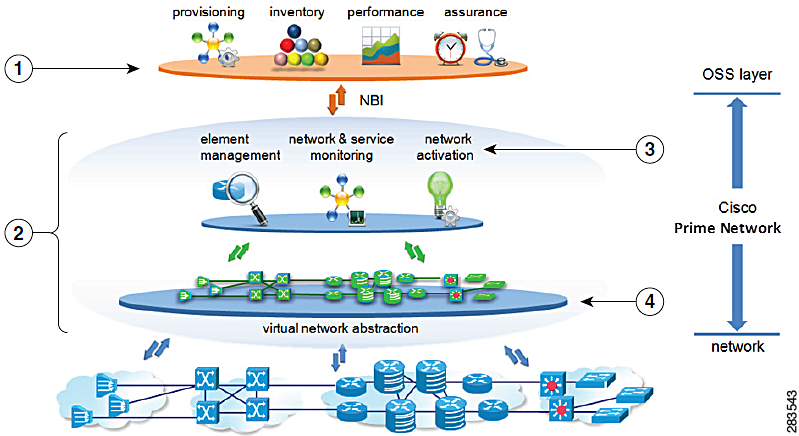
Prime Network supports operators of all Service Provider IP NGN networks, particularly:

* Converged IP/MPLS core and service edge networks.
* IP Radio Access Network (RAN) backhaul (Mobile Transport over Packet [MTOP]) networks.
* Carrier Ethernet networks.

A key Prime Network objective is to assist network operators with trouble resolution. Prime Network's ability to discover and represent relationships and associations among network features facilitates quick and accurate isolation of problems and verification of expected feature configurations.

Prime Network’s unique model-based virtual network abstraction serves as a live information foundation, presenting the operator with a consistent and complete end-to-end topological view of network resources, technologies, and services. Prime Network simplifies integration tasks with a variety of operational support system (OSS) applications, including provisioning, resource inventory management, performance management, and service assurance (see Figure 2‑1).

Figure ‑ Prime Network Architecture



|  |  |  |  |
| --- | --- | --- | --- |
| **1** | OSS Application | **3** | Prime Network applications |
| **2** | Prime Network | **4** | VNE Layer |

OSS integration developers have access to an extensive Northbound Interface (NBI) SDK, exposing the network abstraction model and other APIs, as well as a complete set of developer support resources and Cisco’s advanced technical services. Prime Network provides the tools and foundation for an integrated suite of OSS capabilities.

The [*Cisco Prime Network 4.2.2 Customization User Guide* d](http://www.cisco.com/en/US/products/ps11879/products_installation_and_configuration_guides_list.html)escribes the various extensions and customization options that extend the Prime Network information model, such as creating configuration scripts, workflow sequences, soft properties, threshold crossing alarms, and business tags.

This guide focuses on the programmatic integration of Prime Network with other OSS systems. These integrations generally fall into the following categories:

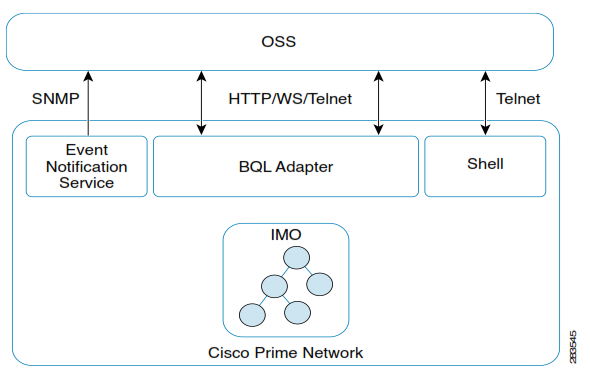
* Inventory retrieval for inventory management.
* Integration with Prime Network fault-related notifications for network assurance.
* Execution of configuration command scripts and workflows for activation and diagnostics.
* Remote Prime Network administration.

Prime Network provides a number of different NBI integration methods, giving the OSS developer a choice. Its main integration interface is called Broadband Query Language (BQL), an XML-based query language, which can be used over a Telnet-like connection, or as a web service, over HTTP(S). BQL uses an XML representation of the Prime Network information model, in the form of Information Model Objects (IMOs).

Figure 2‑2 shows the following interfaces that are supported in Prime Network:

* Event Notification Service—Fault-related notifications.
* BQL Adapter—Inventory (IMO) retrieval, full fault management, command execution, and Prime Network administration.
* Prime Network Shell—Prime Network administration through a command-line interface (CLI).

Figure ‑ Prime Network Interfaces



**Event Notification Service**

Prime Network supports a notification service that informs northbound fault systems of faults and other events in Prime Network and the managed network elements (NEs). An OSS client application can configure and subscribe to this Event Notification Service (ENS) to receive notification on actionable, non-actionable, and Element Management System (EMS)-generated internal events.

Prime Network sends these notifications over the SNMP protocol (v1 or v2) in a format that conforms to the standard Cisco EPM Notification MIB (CISCO-EPM-NOTIFICATION-MIB).

See Using Event Notification Service.

**BQL Adapter**

BQL is a simple XML-based query language that provides programmatic access to the entire Prime Network information model, as well as other Prime Network key features and functions. It uses IMO, which is based on the TeleManagement Forum TMF-513/608 standards.

There are several ways to use the BQL interface. The simplest is to open a Telnet or SSL connection to the Prime Network gateway, and communicate directly. Alternatively, BQL commands can be plain commands sent over HTTP to the Prime Network embedded web server, or Prime Network can support BQL communication as a web service.

See Understanding BQL.

**Prime Network Shell**

Cisco Prime Shell Interface is a deprecated interface which is not maintained in Prime Network. This interface will **not** work on a fresh installation of Prime Network.

When upgrading from an older version that supported the Shell Interface to new Prime Network release, the Shell Interface will continue to work as before.

The Prime Network shell interface is a CLI for performing remote administration tasks. It supports a subset of the administration management of Prime Network, including the configuration of AVMs and Virtual Network Elements (VNEs), remote execution of command scripts, and so on. All of these tasks are also supported over BQL, the preferred administrative interface.

For more information, see Cisco Prime Network Shell Interface.

### Cisco Developer Network Support for Prime Network

The Prime Network Technology Center is an online resource for integration developers who use Prime Network APIs. It provides information, guidance, and examples to help you integrate your applications with Prime Network. It provides you a platform to interact with Prime Network subject matter experts.

The Prime Network Technology Center includes resources, such as:

* BQL examples, which help you retrieve inventory data, manage Prime Network administration, manage the network faults, and configure network elements.
* BQL libraries, which help you integrate with Java clients.
* Command Builder scripts, which help you manage faults, configuration, and performance for DWDM and SONET controllers, Session Border Controllers, and so on.
* *Cisco Prime Network Information Model* Javadoc.
* Prime Network *ISDK* Java application samples.

You can access the Prime Network Technology Center website using this URL: [*https://developer.cisco.com/site/prime-network/*](https://developer.cisco.com/site/prime-network/).

You must have a Cisco.com account with partner level access, or you must be a Prime Network licensee to view some of the information on the Prime Network Technology Center website.

To know more about Cisco Developer Network membership and programs, visit:

[http://developer.cisco.com/web/partner/join.](http://developer.cisco.com/web/partner/join)

### Advanced Services

To get the highest value from Prime Network, it must be installed and configured with the final operations processes in mind. Cisco’s Advanced Services group offers a broad array of services to help ensure that each Prime Network deployment is as fast and smooth as possible, optimizing the benefits of Prime Network. From initial process evaluations to specifying the most effective system configuration, integration, and implementation, Cisco Advanced Services is ready to provide customized assistance. For more information about Cisco Advanced Services for Prime Network, contact your local Cisco account team or send an e-mail to [wwsp-onm-bus-dev@cisco.com.](mailto:wwsp-onm-bus-dev@cisco.com)

# IMO and BQL

This topic contains the following sections:

* Understanding IMO
* Understanding BQL
* Managing Faults using BQL
* BQL Commands

## Understanding IMO

The Cisco Prime Network Information Model Objects (IMO) framework is a standard for generic information representation. It defines the representation of multiple-vendor, multiple-technology, and multiple-layer network and service information, based on TMF-513/608 Multi-Technology Network Management (MTNM) recommendations. Internally, within Prime Network, IMO is implemented as a set of interface classes for representing all network and service information objects. However, for external integration purposes, the IMO specification defines 1:1 bidirectional translation of all IMOs to XML. External applications that access Prime Network via BQL are exposed only to the XML formatting of the Prime Network information.

IMO is only a temporary *packaging* mechanism. The live network data model maintained in Prime Network is stored within the VNEs in the form of Device Component (DC) hierarchies, while persistent information (such as events, alarm history, or service entities) is kept in the Prime Network database. When interfacing with external systems, Prime Network works with transient IMOs, which translate to and from the actual data elements in the system. This enables sending information from and to Prime Network in a generic, consistent way (analogous to SNMP, in which the MIB is not the actual information repository, but only a data reference map, interacting with client applications through transient protocol data units [PDUs]).

Figure 3‑1 shows the context of the IMO within Prime Network.

Figure ‑ Prime Network IMO

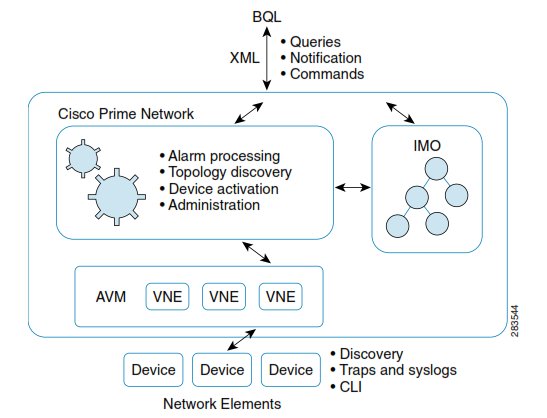
****

Table 3‑1 presents the general XML format of an IMO.

Table ‑ XML format of an IMO

| **Element** | **Details** |
| --- | --- |
| IMO | <IMO\_TYPE> IMO\_OID IMO\_PROPERTIES  </IMO\_TYPE> |
| IMO\_OID | <ID type="Oid"> OID\_FORMAT </ID> |
| IMO\_PROPERTIES | SIMPLE\_PROPERTY | PROPERTIES\_ARRAY |
| SIMPLE\_PROPERTY | <PROPERTY\_NAME type=PROPERTY\_TYPE> PROPERTY\_VALUE  </PROPERTY\_NAME> |
| PROPERTIES\_ARRAY | <IMObjects\_Array> IMO 1  IMO 2  ...  </IMObjects\_Array> |
| OID\_FORMAT | A valid string encoding of an OID. |
| PROPERTY\_NAME | String representing a property name. |
| PROPERTY\_TYPE | Value can be a:   * Primitive type; for example, int, short, long, char, and so on. * Basic java types; for example, String, Integer, Long, and so on. * Prime Network complex types; for example, IPAddress, IPSubnet, and so on. * Prime Network enumerations; i.e. any class inherit from EnumerationBase for example EnabledStateEnum. * Any other IMO or OID type.   **Notes**:   1. For detailed information on the complex types, see the package com.sheer.types.\* in the Cisco Prime Network Information Model Objects Javadoc. You can access this document from the [Prime Network Technology Center](http://developer.cisco.com/web/prime-network) website. 2. For detailed information on the enumerations, see the package com.sheer.types.enum in the Cisco Prime Network Information Model Objects Javadoc. You can access this document from the  [Prime Network Technology Center we](http://developer.cisco.com/web/prime-network/home)bsite. |
| PROPERTY\_VALUE | String representing a property value. |

For details on the way information objects are represented and structured in Prime Network, see the *Cisco Prime Network Information Model Objects* Javadoc. You can access this document from the [Prime Network Technology Center w](http://developer.cisco.com/web/prime-network/home)ebsite.

### IMO OIDs

An IMO identifier (OID) is the unique identifier of every IMO instance in the system (similar to OIDs in SNMP MIBs). The OID uniquely identifies every IMO by providing a cascading structure that describes the location of the entity. For example, the OID of a specific port in a typical NE is formatted by cascading the NE name, shelf number, module number, and port.

Different device types can have different OID schemas. For example, a port OID in an NE might also include such items as submodules or subslots.

#### IMO OID Example

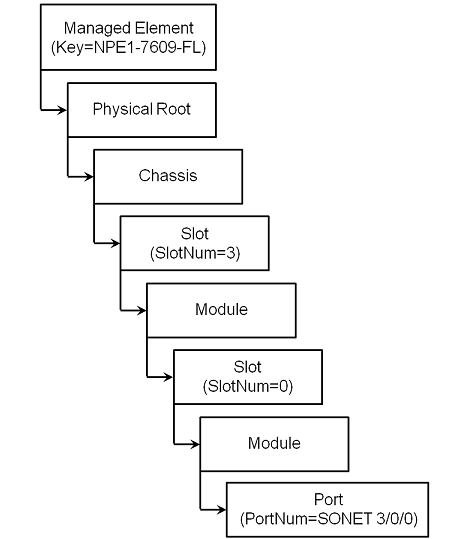
In this example, the OID of port SONET 3/0/0.

The port 0 which resides on a sub module located in slot 0, of a module which resides in slot 3 of the NE identified as NPE1-7609-FL is:

{[ManagedElement(Key=NPE1-7609-FL)][PhysicalRoot][Chassis][Slot(SlotNum=3)][Module][Slot(SlotNum=0)][Module][Port(PortNumber=SONET 3/0/0)]}

Figure 3‑2 illustrates the hierarchy of this OID.

Figure ‑ OID Hierarchy



#### OID Interface Mapping

In Prime Network, the OID format of an interface or a port in generic but in most of the cases will contain the interface name which helps you to identify the mapping to the interface / port.

**Example 1: OID of a physical port FastEthernet4/1**

cenAlarmManagedObjectClass(.13) (Event Source OID):

{[ManagedElement(Key=AGG1)][PhysicalRoot][Chassis][Slot(SlotNum=4)][Module][Port(PortNumber=**FastEthernet4/1**)][PhysicalLayer][Syslog]}  
  
**Example 2: OID of IP interface GigabitEthernet1/0.100 under VRF cust1**

cenAlarmManagedObjectClass(.13) (Event Source OID):

{[ManagedElement(Key=PE1)][LogicalRoot] [FWComponentContainer(Type=3)][Vrf(VrfName=**cust1**)][IpInterface(IpInterfaceName=**GigabitEthernet1/0.100**)]}

In some cases different devices will have different naming for the same type of interface, and the interface name might not be included as part of the OID.   
However, you can use the last part of the OID to identify the interface based on OS type (Cisco IOS or Cisco IOS XR.)

**Example 3: Different mapping of LAG interface OID**

cenAlarmManagedObjectClass(.13) (Event Source OID):

{[ManagedElement(Key=msn1)][LogicalRoot][Context(ContextName=Default context)][DataLinkAggregationContainer(Type=1)]

[**DataLinkAggregation(Index=2)**][Syslog]}

DataLinkAggregationContainer is a container for all the Link Aggregation (LAG) and Ethernet channels. The name of such an interface is:

* Port-channel in Cisco IOS
* Bundle-ether in Cisco IOS XR

In the OID example, you can see a DataLinkAggregation with index value 2. Thus, the interface mapping will be to **Port-channel2** (in Cisco IOS) or **Bundle-ether2** (in Cisco IOS XR).

**Example 4: Mapping based on interface type (MLPPP)**

cenAlarmManagedObjectClass(.13) (Event Source OID):

{[ManagedElement(Key=msn1)][LogicalRoot][Context(ContextName=Default context)][EncapsulationAggregationContainer(Type=1)] [**EncapsulationAggregation(Group=4)**][Syslog]}

EncapsulationAggregationContainer is a container for Multilink Point-to-Point Protocol (MLPPP). The name of such interfaces in Cisco IOS or Cisco IOS XR is **Multilink**. In the OID example, you can see an EncapsulationAggregation with index value 4. Thus, the interface mapped is **Multilink4**.

### IMO Properties

IMO is the data schema of the network. All network and service information is modeled in IMO. Each IMO has properties, which contain the actual data. The properties can be of several types:

* Primitive type; for example, int, short, long, char, and so on.
* Basic java types; for example, String, Integer, Long, and so on.
* Prime Network complex types; for example, IPAddress, IPSubnet, and so on.
* Prime Network enumerations; i.e. any class inherit from EnumerationBase for example EnabledStateEnum.
* Any other IMO or OID type.

**Notes:**

1. For detailed information on the complex types, see the package *com.sheer.types.\** in the *Cisco Prime Network Information Model Objects Javadoc*. You can access this document from the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite.
2. For detailed information on the enumerations, see the package *com.sheer.types.enum* in the *Cisco Prime Network Information Model Objects Javadoc*. You can access this document from the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite.

The properties can appear as single scalars (for example, the IP address of an NE) or as part of an array (for example, a list of physical ports in a card).

The IMOs contain references to other, related IMOs. These relations describe network dependencies:

* Containment—Cards within a Chassis or ports within a card.
* Logical reference—A BFD session or OSPF interface configuration associated with an IP interface.
* Connectivity—Physical connection between ports, association between port to LAG interface and a reference of forwarding entry to an interface.

### IMO Concepts

The following sections describe the various IMO concepts:

* Constructs, page 12
* Inheritance, page 12
* Aspect, page 13
* Retrieval Specification, page 14
* Dereferencing, page 15

#### Constructs

The interobject references enable Prime Network to pack and provide IMO data in the form of object constructs. A construct is a set (hierarchy) of interrelated objects. Every IMO construct has a *root object*, which is the entry point to the objects collection, through which the construct can be traversed. The root object is the starting point of the BQL query.

The object constructs can contain any graph of objects (supporting references in any direction), and not just “top-down” hierarchical trees. For example, an IMO construct whose root object is a specific NE card might contain a reference to the chassis in which it resides and which is its ancestor in the physical network hierarchy.

IMO constructs support recursive nesting of IMOs as well as arrays of IMOs. IMO constructs can nest an IMO within another IMO. Several IMOs can be aggregated into an IMO array; both can be combined to create complex IMO constructs.

The containment (IMO nesting) represents physical or logical relations between the objects; for example:

* Equipment containment (cards within a chassis, ports within a card)
* Connectivity (physical connectivity, interfaces grouping)
* Logical association (logical configuration applied to interface)

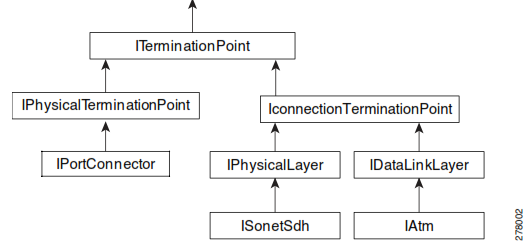
Each of the properties of an IMO can be an IMO by itself. In this case, the type of the property is one of the existing IMO types.

#### Inheritance

The IMO interface types are defined through an object oriented inheritance scheme. All IMO types are defined in a common inheritance tree, with the common root (base-class) type IMO.

For example, CTP objects, such as IAtm or ISonetSdh, are all derived from (are children of) a common base type, IConnectionTerminationPoint.

Figure ‑ IMO Inheritance – an example

****

#### Aspect

IMOs can contain *aspect*. The aspect mechanism enables extending IMOs by nesting other objects as extended properties. Aspect is similar to the **JOIN** command in Structured Query Language (SQL). This mechanism enables extending IMOs (representing network resources) that have additional information from the Prime Network database (alarms, business information). The extension is non-persistent (lives only throughout the scope of the BQL **Get** command).

For example, an IMO representing a port can be extended with an aspect that contains subscriber information. Another example is an IMO construct of a NE with its associated alarms; the IMO representing the NE is extended with aspects, which contain the associated alarms.

You can attach aspect to every IMO by specifying the required aspect in the requiredAspects and excludedAspects sections in the retrieval specification. See **Format and Syntax of Aspect and Retrieval Specification**, on page 14 for details.

For examples on how an aspect and retrieval specification is used in the BQL **Get** command, see:

* Retrieval Specification, page 14
* Sample BQL Scripts for Managing Faults, page 27

#### Retrieval Specification

The retrieval specification (RS) defines the scope of information to be retrieved by a **Get** command. It describes the IMOs that are returned as well as the properties that are returned in each IMO. The RS allows you to include or exclude every element in the result.

The RS also allows registering for change notifications to be sent whenever a property changes within the specified data scope. Registration for changes enables, for example, receiving notifications on port or module status change, or any changes in the configuration of the network.

You can define properties that should be included (requiredProperties) or excluded (excludedProperties) for each of the IMO types. However, the RS does not support filtering of object instance by value. For more details, see Format and Syntax of Aspect and Retrieval Specification, page 14.

For examples on how RS is used in the BQL **Get** command, see:

* Sample BQL Scripts for Managing AVMs and VNEs, page 108
* Sample BQL Scripts for Retrieving Inventory Data, page [124](#_Sample_BQL_Scripts_1)
* Sample BQL Scripts for Managing Faults, page 27

**Format and Syntax of Aspect and Retrieval Specification**

The XML layout of the Aspect and RS is:

<param name="rs">

<value>

<key name="[rs-name]">

<entry name="register">[true/false]</entry>

<entry name=”emptyInitialImo”>[true/false]</entry>

<entry name=”emptyNotifications”>[true/false]</entry>

<key name="requiredProperties">

<key name=[\* or IMO type]>

<entry name=[\* or property name]/>

<entry name=[\* or property name]/>

. . .

</key>

</key>

<key name="excludedProperties">

<key name=[\* or IMO type]>

<entry name=[\* or property name]/>

. . .

</key>

</key>

<key name="requiredAspects">

<key name=[\* or oid type]>

<entry name=[\* or aspect oid type]/>

<entry name=[\* or aspect oid type]/>

. . .

</key>

</key>

<key name="excludedAspects">

<key name=[\* or oid type]>

<entry name=[\* or aspect oid type]/>

. . .

</key>

</key>

</key>

</value>

</param>

This example demonstrates the following conventions:

* The name of the RS (rs-name) is optional and used only for readability of the XML file.
* The register entry indicates whether to register for changes on the objects that match the RS. This flag is optional and can be omitted. If it is not specified, it is assumed to be false.
* The aspect is used only to attach the database OID to the network IMO. The actual data content of the database IMO construct is specified in the requiredProperties section (the same as for the network IMOs).   
  For example: The requiredAspects section extends the ManagedElement IMO (the NE) to include the database IMO of type IAlarmListOid (which is the OID of the alarm container). However, to retrieve the actual alarm information, it must be specified in the requiredProperties section. The excludedAspects section is used only to fine-tune the attachment definition, and not to specify the retrieval data scope.
* The requiredProperties key indicates properties to include in the result. The excludedProperties key describes properties to exclude from the result. The requiredAspects key indicates aspects to attach to the result. These modifiers are optional and can be discarded from the RS.
* For included and excluded properties, you can specify a property name or wildcard (\*) to represent all properties.
* A property that is both required and excluded is excluded.
* emptyInitialImo and emptyNotifications parameters are supported by Get command if the IMO is IManagedElement type or a tree under it. emptyInitialImo defines whether you can receive the current information about the IMO; emptyNotifications defines whether the change notifications received after running the Get command includes the change or just the change notification.

**Note:** The emptyInitialImo and emptyNotifications parameters could be set to true only if the “register” parameter is set to true.

#### Dereferencing

Each IMO has a unique ID called Object ID (OID). When one IMO serves as a property for another IMO, there might be no direct object and property relationship between them, but instead a reference relation using the OID. For example, instead of an IMO instance serving as a property for another, there might be an OID instance representing the IMO instance. In this case, to retrieve the data, two queries are required: One to get the first IMO with the OID of the referenced IMO, and another to get referenced IMO by its OID. Getting the referenced IMO by its OID in a single query using aspect is called

Dereferencing.

For example, when you execute the **Get** command on IVirtualRouter, observing its retrieved properties, you can see that it contains a property called Vrf. It is expected that the value of the property is an IVrf IMO, but this property is actually IVrfOid; that is, the ID of the IVrf IMO. To retrieve the IVrf data, you need to execute another **Get** command using the IVrfOid to retrieve the IVrf data. Dereferencing enables you to retrieve the IVirtualRouter data, including the referenced IVrf in one query, by retrieving the IVrf data as an aspect of IVirtualRouter.

### IMO Example

This section provides a simple example of IMOs and constructs. It describes their content structure as well as their XML encoding.

Consider the following IMO:

<IPhysicalLayer>

<ID type="Oid">{[ManagedElement(Key=ana-dev-7609-2)][PhysicalRoot][Chassis][Slot(SlotNum=3)][M

odule][Slot(SlotNum=0)][Module][Port(PortNumber=GigabitEthernet3/0/0)][PhysicalLayer]}</ID>

<AdminStatusEnum type="Integer">1</AdminStatusEnum>

<LastChanged type="java.util.Date">Sun Sep 13 18:17:58 PDT 2009</LastChanged>

<MaxSpeed type="com.sheer.types.Speed">1000.0 Mbps</MaxSpeed>

<MediaTypeEnum type="Integer">4</MediaTypeEnum>

<OperStatusEnum type="Integer">1</OperStatusEnum>

<TypeEnum type="Integer">6</TypeEnum>

<mtu type="Long">1500</mtu>

<portDescription type="String">Link to 7609-1</portDescription>

</IPhysicalLayer>

The IMO type is IPhysicalLayer and represents the physical properties of an Ethernet port.

Table 3‑2 summarizes the properties contained in this IMO.

Table ‑ Example IMO Properties

| **Property** | **Type** | **Value** | **Description** |
| --- | --- | --- | --- |
| ID | Oid | {[ManagedElement(Key=ana-dev-7609-  2)][PhysicalRoot][Chassis] [Slot(SlotNum=3)] [Module][Slot(SlotNum=0)][Module]  [Port(PortNumber=GigabitEthernet3/0/0  )][PhysicalLayer]} | GigabitEthernet3/0/0 port in subslot 0 of slot 3 in the  ana-dev-7609-2. |
| AdminStatusEnum | Integer | 1 | Up. |
| OperStatusEnum | Integer | 1 | Up. |
| mtu | Long | 1500 | Maximum transmission unit. |
| LastChanged | java.util.Date | Sun Sep 13 18:17:58 PDT 2009 | Last operational change date. |
| MaxSpeed | com.sheer.types.Speed | 1000.0 Mb/s | A Cisco basic type that contains the speed in the unit (Mb/s). |
| MediaTypeEnum | Integer | 4 | Fiber Optic |
| TypeEnum | Integer | 6 | IANA IfType for Ethernet – ethernetCsmacd |

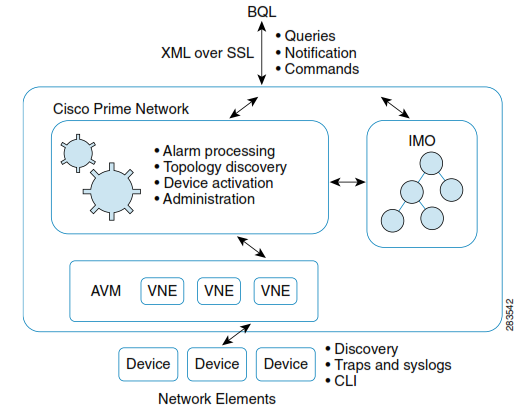
**Note**: For more information on other possible Media type to poll inventory information through NBI, see Media Types to Poll Inventory Information.

## Understanding BQL

Broadband Query Language (BQL) is a simple XML-based query language that provides programmatic access to the entire Cisco Prime Network information model, as well as other Prime Network key features and functions.

Figure 3‑4 shows an overview of the BQL and how it relates to other functions of Prime Network.

Figure ‑ An Overview of BQL

****

**Queries, Notifications, and Commands**

BQL is a query language used for retrieving Prime Network data (similar to how SQL is used for querying data from a relational database). BQL contains commands for:

* Performing queries and modifying Prime Network data.
* Registering for future notifications whenever there is a change in Prime Network data.
* Sending commands to the network elements managed by Prime Network.

**IMO**

An Information Model Object (IMO) is a packaging mechanism for passing information between Prime Network gateway and client applications, including the BQL. The applications that access Prime Network via BQL are exposed to IMO as an XML representation of the Prime Network information model.

IMO is based on the TMF-513/608 MTNM. For more details on IMO, see Understanding IMO, page 6.

**VNE Network Integration**

Prime Network maintains an abstraction of each network element that it manages. This abstraction is called Virtual Network Element (VNE). The VNE is created when Prime Network discovers the network element, and it is updated periodically with new information when Prime Network polls the network element or when a new notification (trap or syslog) is received from the network element. The VNEs are the source of information about the topology and status of the managed NEs.

Prime Network utilizes the VNE to collect information from a single NE. The VNE polls the NE by sending queries through standard management interfaces such as SNMP, XML, CLI (Telnet / SSH) and HTTP. The remote network elements and the VNE network abstraction layer are sources that can be accessed via BQL.

### Connecting to the BQL Adapter

All data exchanged between the BQL adapter (part of the Prime Network gateway) and clients is formatted as XML messages, containing data objects. The BQL adapter (part of the Prime Network gateway) and remote clients communicate in one of the following interaction schemes:

* TCP sockets—Provides the capabilities to run BQL commands over TCP socket on port 9002 or 9003 (SSL port) and establishes a BQL session. See Running BQL Using Secured Socket Communication.
* Web services—Implemented using Java API for XML Web Services (JAX-WS) framework. This provides the capability to run BQL commands over a WS connection. See Running BQL Using Web Services.
* BQL commands over HTTP interface—provides the capability to run BQL commands via HTTP request using a standard web browser. See Running BQL using the Web Interface.

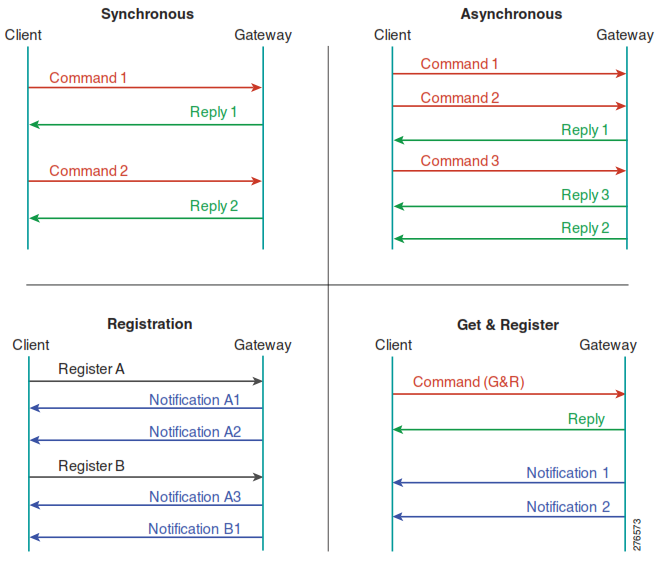
### BQL Interaction Modes

BQL supports the following interaction modes with OSS applications (see Figure 3‑5):

* Synchronous requests (also known as blocking mode)
* Asynchronous requests (also known as nonblocking mode)
* Register for notifications, using Get command or Register command.
* Get and Register for notifications

|  |  |
| --- | --- |
| **Note** | If your OSS application uses Asynchronous mode, it may be difficult for your application to bind a response with a command request, especially while running commands on different NEs. BQL supports addition of a command ID, which you can associate with the notification message for a specific command request. See Processing BQL Notification Messages, page 83 to understand the syntax for the command ID. |

Figure ‑ BQL Interaction Modes

****

**BQL Commands**

A set of BQL basic commands consists of:

* Get—Retrieve an information query. In case the retrieval specification includes VNEs only, you can use Get for register for change notifications, or for register for notifications which does not include the change.
* Register—Register for change notifications.
* Create—Create a new data object.
* Update—Set properties and relations in existing objects.
* Delete—Delete an existing object.
* Refresh—Poll data on demand.

For more details, see BQL Commands, page 44.

**Get Command**

Get is a commonly used BQL command. The Get command behaves according to the parameters given in the retrieval specification. The Get command retrieves an XML data construct (IMO construct) for a single object or an array or hierarchy of objects; for example, an NE with all its cards and ports, or an end-to-end service path. The results of a query can be filtered based upon the OID of the root IMO construct and certain properties; for example, type of IMOs, set of properties for each specific IMO, and values defined in Retrieval Specification. The information about other related objects can be included in the results (defined in an Aspect). The Get command also enables registering for notifications on any future changes in the returned objects using a register option.

For more details, see BQL Commands, page 44.

**Registrations and Notifications**

As a result of the Get or Register BQL commands, the interface receives notifications that indicate an object has been changed, added, or deleted. A notification is an object that describes the change in another object. It is an array in which each element represents a single property change.

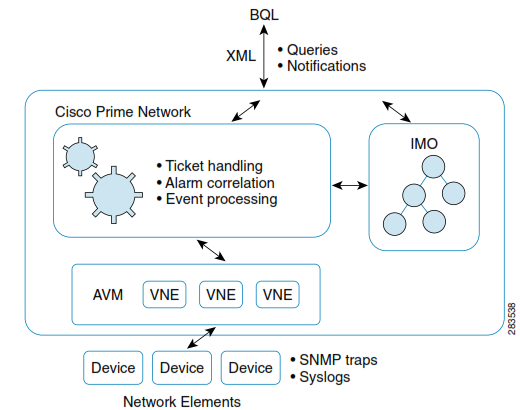
For more details, see BQL Commands, page 44 and Processing BQL Notification Messages, page 83.

## Managing Faults using BQL

Cisco Prime Network analyzes and manages faults by implementing event collection, identification, and correlation functionality. After identifying the event, Prime Network groups related events and uses the automatically discovered virtual network model to perform fault inspection and advanced correlation to determine the root cause of the fault and create a ticket.

Figure3‑6 shows a high-level overview of how BQL is used to manage faults.

Figure ‑ Managing Faults using BQL

****

Using Prime Network fault management queries, the client application can:

* Retrieve tickets, alarms, and events.
* Subscribe to notifications of changes (add, modify, or delete) to tickets, alarms, and events using the **Get** and **Register** commands. These notification commands are used to subscribe for an existing event ID.
* Subscribe to notification of changes for a particular event using the **RegisterEventNotifications** command. This notification command is used to subscribe for a new event based on event category and severity.
* Perform the following tasks on the tickets:
* Acknowledge
* Clear
* Remove
* Clear and remove

See the [*Cisco Prime Network 4.2.2 User Guide* f](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html)or more information on managing tickets.

**Additional Reading**

* Review [*Cisco Prime Network 4.2.2 Administrator Guide* t](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)o understand the Prime Network user roles and scopes.
* Review [*Cisco Prime Network 4.2.2 User Guide* t](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html)o understand the fault management implementation in Prime Network.
* Review [*Cisco Prime Network 4.2.2 Supported Cisco VNEs* t](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html)o learn about supported NEs, and [*Cisco Prime Network 4.2.2 Supported Service Alarms*](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html) and [*Cisco Prime Network 4.2.2 Supported Traps*](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html) and supported alarms and traps for the NEs.
* See the *Cisco Prime Network Information Model* Javadoc to understand the IMO for VNE, events, alarms, and tickets. This document is available on the [Prime Network Technology Center we](https://developer.cisco.com/site/prime-network/)bsite. You must have a Cisco.com account with partner level access, or you must be a Prime Network licensee to access this website.

|  |  |
| --- | --- |
| **Note** | * For information about IMO and fault model changes after upgrading to Prime Network 4.2.2, see the [Cisco Prime Network 4.2.2 Installation Guide](http://www.cisco.com/en/US/products/ps11879/prod_installation_guides_list.html). * For information about the ticket and alarms unique type changes in Prime Network 4.2.2, see the [Cisco Prime Network 4.2.2 Installation Guide](http://www.cisco.com/en/US/products/ps11879/prod_installation_guides_list.html). You might need to update the existing BQL scripts after upgrading to Prime Network 4.2.2. * Also, refer Using Event Notification Service, page 333 for information on receiving notifications due to network element events (traps and syslog messages). |

**Fault Management Terms**

The following table defines some of the Prime Network fault management terms that are used in this section and in Using Event Notification Service, page 333.

Table ‑ Fault Management Terms

| **Term** | **Definition** |
| --- | --- |
| actionable events | Subset of EC-recognized events that are of interest to the Prime Network fault management subsystem. Actionable events cause Prime Network to take an action such as deduplication, correlation, impact analysis, and so on. The Prime Network fault management subsystem must have a parser defined for actionable events. |
| EC | Prime Network Event Collector. Component used in Prime Network to collect, filter, store, and forward raw event notifications from the network. EC is the ingress point into the Prime Network system for event notifications. |
| EMS internal event | Event generated by Element Management System (EMS) (also referred to as active monitoring); for example, “AVM 777 is shutting down. Unit = 10.56.22.25” or “AVM 333 - OutOfMemory - Unit 10.56.58.180.”.  In Prime Network, system event, security event, provisioning event, and audit event are considered to be EMS internal events. |
| Event Notification Service | Prime Network-supported notification service that generates EPM traps and supports sending actionable and non-actionable event notifications, tickets, ticket updates and EMS-generated internal events. |
| EventID | ID used for EMS internal events; for example, system event, security event, provisioning event, and audit event. |
| network event | Event that is related to the network element (NE). Network events could be SNMP traps or syslogs generated by the NE (also referred to as passive monitoring).  Events can be differentiated into actionable and nonactionable. |
| NetworkEventID | ID used for network events. |
| Nonactionable events | Syslogs and traps for which corresponding VNEs do not have a parser. Starting from 4.2.2 Prime Network does a best effort at extracting information from these syslogs and traps, and save them in the database as archived. No additional actions are taken on these events (no association, correlation, impact analysis and so on). The term nonactionable events and standard events are synonymous |
| Raw Event Notification Service | A notification service supported by Prime Network that maps incoming event notifications (for example, syslogs and traps) into a normalized trap format (EPM-NOTIFICATION-MIB) and emits trap notifications. |

### Registering for Notification for Specific Events

Using the RegisterEventNotifications command you can register for notification for a particular event. This command can be used for the following event categories:

* Actionable events
* EMS internal event (System, Security, Audit, and Provisioning)

This command is implemented similar to a search operation; where the search string (events that need to be filtered) is provided as an array of IMOs. Each event in the Prime Network database is compared with the search string and a notification is generated and forwarded to the client.

Retrieval specification and IMO inheritance are not supported and should not be used while using this command.

The following filter properties are supported:

* Event type; for example, Link down, Port up, login authentication failed syslog, and so on.
* SeverityEnum. For detailed information on the enumerations, see the package *com.sheer.types.enum* in the *Cisco Prime Network Information Model Objects Javadoc*. You can access this document from the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite.

The BQL notification does not include the Provisioning event descriptions and the nonactionable events.

The UnsupportedOperationException is displayed when the unsupported filter properties are defined.

|  |  |
| --- | --- |
| **Note** | The RegisterEventNotifications command may cause performance deterioration. We recommend that only a fewer event filters are defined based on your requirements. |

The notification message is sent as **IObjectCreateNotification**. See Sample Notification for a Security Event and Sample Notification for V2 Traps.

**Unregistering from Notifications**

After registering to one or more notifications, a client application should unregister when the notifications are no longer needed. You can unregister from notifications by closing the socket connection. This implicitly unregisters all registrations.

### Fault Management Interfaces

Table 3‑4 lists the BQL commands supported for fault management queries.

Table ‑ Supported Fault Management BQL Command Queries

|  |  |  |  |
| --- | --- | --- | --- |
| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| Get | com.sheer.imo.keys.ITicketListAspectOid | {[TicketListAspect]} | Retrieves all active tickets.  It does not retrieve events that are correlated to each ticket. |
| Get | com.sheer.imo.keys.INewAlarmOid | {[NewAlarm(id=<AlarmID>]} | Retrieves details of a specific alarm using AlarmId (the ID of an alarm). |
| Get | com.sheer.imo.keys.IEventOi | {[Event(Id=<EventId>)]} | Retrieves details of EMS internal events (Audit, Provisioning, System, and Security) using EventId (the ID of the event). |
| Get | com.sheer.imo.keys.INetworkEventOid | {[NetworkEvent(Id=<NetworkEventID>)]} | Retrieves details of a specific network event (syslog, trap, and Service alarm) using NetworkEventId (the ID of the network event). |

Table 3‑5 lists the BQL commands supported for fault management operations.

Table ‑ Supported Fault Management BQL Command Operations

|  |  |  |  |
| --- | --- | --- | --- |
| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| Acknowledge | com.sheer.imo.keys.INewAlarmOid | {[NewAlarm(Id=<TicketID>)]} | Acknowledges a ticket. |
| ForceClear | com.sheer.imo.keys.INewAlarmOid | {[NewAlarm(Id=<TicketID>)]} | Approves the reported faulty ticket and clears the faulty networking entity from Prime Network. |
| Remove | com.sheer.imo.keys.INewAlarmOid | {[NewAlarm(Id=<TicketID>)]} | Removes the ticket and all its active sub tickets. |
| AddNote | com.sheer.imo.keys.IEventOid | {[Event(Id=<EventId>)]} | Adds note for the selected ticket. |
| RegisterEvent Notifications | — | — | Register for notifications based on the event type and SeverityEnum filters. |
| EnableIdentified UnmanagedElements | com.sheer.imo.keys.IIdentifiedUnmanagedElements | {[IdentifiedUnmanagedElements]} | Enables / disables the support of unmanaged devices. |
| GetIdentified  UnmanagedElements | com.sheer.imo.keys.IIdentifiedUnmanagedElements | {[IdentifiedUnmanagedElements]} | Gets the list of the supported unmanaged subnets. |
| SetIdentified UnmanagedElements | com.sheer.imo.keys.IIdentifiedUnmanagedElements | {[IdentifiedUnmanagedElements]} | Sets a list of supported unmanaged subnets. |

See Processing BQL Notification Messages, page 83 to understand how to register for notification messages whenever correlated alerts are reported by Prime Network or a trouble ticket client application needs to open tickets.

### Sample BQL Scripts for Managing Faults

This section contains the following sample BQL scripts:

* Enable / Disable the Support of Unmanaged Devices, page 28
* Get the list of the Supported Unmanaged Subnets, page 28
* Set a list of Supported Unmanaged Subnets, page 28
* Getting Details of All **Tickets**, page 29
* Getting Details of a Ticket, page 29
* Getting Details of a Ticket with the Correlation **Alarms Details**, page 30
* Getting Ticket Details for All Managed Network Elements, page 32
* Getting Ticket Details for a Managed Network Element, page 32
* Getting a Ticket List of Network Element from Physical Inventory, page 33
* Getting a Ticket List of Network Element from Logical Inventory, page 33
* Getting Details of a Network Event, page 34
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* Adding a Note to a Ticket, page 36
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* Registering for Notification for Security Event Based on Severity, page 39
* Registering for Notification for Multiple Events, page 40
* Sample Notification for a Security Event, page 40
* Sample Notification for V2 Traps, page 41

The Mediator Debugger tool helps you identify the BQL commands for any Prime Network GUI task (except for Cisco Prime Network Events tasks). Using this tool, you can write your own BQL commands for the required GUI tasks. You cannot register for notification using Cisco Prime Network GUI.

**Enable / Disable the Support of Unmanaged Devices**

The following example shows the usage of the BQL E**nableIdentifiedUnmanagedElements** command to enable or disable the support of unmanaged devices.

<command name="EnableIdentifiedUnmanagedElements">

<param name="oid">

<value>{[IdentifiedUnmanagedElements]}</value>

</param>

<param name="SupportEnabled">

<value>true</value>

</param>

</command>

**Get the list of the Supported Unmanaged Subnets**

The following example shows the usage of the BQL **GetIdentifiedUnmanagedElements** command to get the list of the supported unmanaged subnets.

<command name="GetIdentifiedUnmanagedElements">

<param name="oid">

<value>{[IdentifiedUnmanagedElements]}</value>

</param>

</command>

**Set a list of Supported Unmanaged Subnets**

The following example shows the usage of the BQL **SetIdentifiedUnmanagedElements** command to get the list of the supported unmanaged subnets.

<command name="SetIdentifiedUnmanagedElements">

<param name="imobject">

<value>

<IIdentifiedUnmanagedElements>

<ID type="Oid">{[IdentifiedUnmanagedElements]}</ID>

<SupportEnabled type="Boolean">true</SupportEnabled>

<IdentifiedUnmanagedIPSubnets type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>0.0.0.0,0.0.0.0</com.sheer.types.IPSubnet>

</IdentifiedUnmanagedIPSubnets>

</IIdentifiedUnmanagedElements>

</value>

</param>

</command>

**Getting Details of All Tickets**

The following example shows the usage of the BQL **Get** command to retrieve all active tickets in Prime Network. It does not retrieve events that are correlated to each ticket.

<command name="**Get**">

<param name="oid">

<value>{[TicketListAspect]}</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.ITicketListAspect">

<entry name="Tickets" />

</key>

<key name="com.sheer.imo.newalarm.ITicket">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

**Getting Details of a Ticket**

The following example shows the usage of the BQL **Get** command to retrieve details of a specific ticket (ticket ID is 212).

<command name="**Get**">

<param name="oid">

<value>{[NewAlarm(Id=**212**)]}</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="depth">10</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.ITicket">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Getting Details of a Ticket with the Correlation Alarms Details**

The following example shows the usage of the BQL **Get** command to retrieve all details of a specific ticket (ticket ID is 212). Here,

Retrieval Specification (rs) is used to get the correlation alarm details.

<command name="**Get**">

<param name="oid">

<value>{[NewAlarm(Id=**212**)]}</value>

</param>

<param name="**rs**">

<value><key name="com.sheer.imo.keys.INewAlarmOid">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">true</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.IAlarm">

<entry name="Source"/>

<entry name="CausedAlarms"/>

<entry name="CausingAlarmSource"/>

<entry name="LatestState"/>

<entry name="LastEventTime"/>

<entry name="SeverityEnum"/>

<entry name="TicketOid"/>

<entry name="AutoCleared"/>

<entry name="Archived"/>

<entry name="EventSequence"/>

<entry name="AckStateEnum"/>

</key>

<key name="com.sheer.imo.newalarm.ITicket">

<entry name="CausedAlarms"/>

<entry name="AutoCleared"/>

<entry name="EventSequence"/>

<entry name="Archived"/>

<entry name="Note"/>

<entry name="AggregatedSeverityEnum"/>

<entry name="AckStateEnum"/>

<entry name="DuplicationCount"/>

<entry name="AffectedDevicesCount"/>

<entry name="Source"/>

<entry name="CausingAlarmSource"/>

<entry name="EventCount"/>

<entry name="LatestState"/>

<entry name="AggregatedAckStateEnum"/>

<entry name="LastEventTime"/>

<entry name="SeverityEnum"/>

<entry name="TicketOid"/>

<entry name="LastModificationTime"/>

<entry name="ReductionCount"/>

<entry name="AlarmCount"/>

</key>

<key name="com.sheer.imo.newalarm.INetworkEvent">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.INewAlarmOid">

<entry name="com.sheer.imo.keys.IAlarmBusinessObjectOid"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Getting Ticket Details for All Managed Network Elements**

The following example shows the usage of the BQL **Get** command to retrieve all active tickets for the managed network elements in Prime Network. It does not retrieve events that are correlated to each ticket.

<command name="**Get**">

<param name="oid">

<value>{[ManagedElementSnapshot]}</value>

</param>

<param name="rs">

<value>

<key name="Alarms per NEs">

<entry name="register">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.topology.IManagedElementSnapshot">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IManagedElement">

<entry name="IP"/>

<entry name="DeviceName"/>

<entry name="Alarms"/>

</key>

<key name="com.sheer.imo.newalarm.ITicketListAspect">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IManagedElementOid">

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Getting Ticket Details for a Managed Network Element**

The following example shows the usage of the BQL **Get** command to retrieve all active tickets for a managed network element (CiscoGSRXR) in Prime Network. It does not retrieve events that are correlated to each ticket.

<command name="**Get**">

<param name="oid">

<value>{[ManagedElement(Key=**CiscoGSRXR**)]}</value>

</param>

<param name="rs">

<value>

<key name="Alarms per NEs">

<entry name="register">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.topology.IManagedElementSnapshot">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IManagedElement">

<entry name="IP"/>

<entry name="DeviceName"/>

<entry name="Alarms"/>

</key>

<key name="com.sheer.imo.newalarm.ITicketListAspect">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IManagedElementOid">

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Getting a Ticket List of Network Element from Physical Inventory**

The following example shows the usage of the BQL **Get** command to retrieve all active tickets, alarms, and events from the port (Ethernet0/1) for a managed device (P-North) in Prime Network.

<command name="Get">

<param name="oid">

<value>{[ManagedElement(Key=P-North)][PhysicalRoot][Chassis][Slot(SlotNum=0)][Module][Port

(PortNumber=Ethernet0/1)][PhysicalLayer]}</value>

</param>

<param name="rs">

<value><key name="PortConnectorController">

<entry name="depth">10</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.INEOid">

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

</key>

</key>

<key name="requiredProperties">

<key name="ITicketListAspect">

<entry name="\*"/>

</key>

<key name="ITicket">

<entry name="\*"/>

</key>

<key name="IAlarm">

<entry name="\*"/>

</key>

<key name="INetworkEvent">

<entry name="\*"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Getting a Ticket List of Network Element from Logical Inventory**

The following example shows the usage of the BQL **Get** command to retrieve alarms for a managed device in Prime Network (P-West-IOU-154). Here, the service alarm is being retrieved from LSE OID.

<command name="Get">

<param name="oid">

<value>{[ManagedElement(Key=P-West-IOU-154)][LogicalRoot][FWComponentContainer(Type=4)][Ls e][ServiceEvent(DiffObject=169.254.154.213:0)][TicketList]}</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="depth">1</entry>

<entry name="register">false</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.INEOid">

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

</key>

</key>

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.ITicket">

<entry name="LastModificationTime"/>

<entry name="EventCount"/>

<entry name="Visible"/>

<entry name="SuppressDisplay"/>

<entry name="Source"/>

<entry name="Name"/>

<entry name="AckStateEnum"/>

<entry name="AggregatedSeverityEnum"/>

<entry name="LastEventTime"/>

<entry name="Archived"/>

<entry name="AutoCleared"/>

<entry name="EventSequence"/>

<entry name="CausingAlarmSource"/>

<entry name="CausingAlarmName"/>

<entry name="TicketOid"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Getting Details of a Network Event**

The following example shows the usage of the BQL **Get** command to retrieve details of a network event (1430398437889\_1260302002869). The NetworkEventId is ID for syslogs, traps, or Service alarms.

<command name="Get">

<param name="oid">

<value>{[NetworkEvent(Id=1430398437889\_1260302002869)]}</value>

</param>

<param name="rs">

<value><key name="com.sheer.imo.keys.INetworkEventOid">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">true</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.INetworkEvent">

<entry name="\*"/>

</key>

</key>

</key></value>

</param>

</command>

**Getting Details of an EMS Event**

The following example shows the usage of the BQL **Get** command to retrieve details of an EMS event (4928). The EventId is ID for Audit, Provisioning, System, and Security events.

<command name="**Get**">

<param name="oid">

<value>{[Event(Id=4928)]}</value>

</param>

<param name="rs">

<value><key name="com.sheer.imo.keys.IEventOid">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">true</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.IEvent">

<entry name="\*"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Getting Affected Parties**

The following example shows the usage of the BQL **Get** command to retrieve details of affected parties by the ticket (ticket ID 6).

<?xml version="1.0" encoding="UTF-8"?>

<command name="**Get**">

<param name="oid">

<value>{[NewAlarm(Id=**6**)]}</value>

</param>

<param name="rs">

<value><key name="get-affected-snc">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IMO">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.ITrapValue">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.INewAlarmOid">

<entry name="com.sheer.imo.keys.IAlarmBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.IAffectedSNCOid">

<entry name="com.sheer.imo.keys.IAffectedPartiesOid"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Adding a Note to a Ticket**

The following example shows the usage of the BQL **AddNote** command to add notes for a selected ticket.

<command name="AddNote">

<param name="oid">

<value>{[NewAlarm(Id=6)]}</value>

</param>

<param name="note">

<value>Add the note text here</value>

</param>

</command>

.

The following example shows the usage of the BQL **AddNote** command with an external username (for example, Netcool user).

<?xml version="1.0" encoding="UTF-8"?>

userInfo=MyNetcoolUserName

<command name="AddNote">

<param name="oid">

<value>{[NewAlarm(Id=290012)]}</value>

</param>

<param name="note">

<value>My Note</value>

</param>

</command>

.

**Acknowledging a Ticket**

The following example shows the usage of the BQL **Acknowledge** command to acknowledge a ticket.

<command name="Acknowledge">

<param name="oids">

<value>{[NewAlarm(Id=1)]}</value>

</param>

</command>

.

The following example shows the usage of the BQL **Acknowledge** command with an external username.

<?xml version="1.0" encoding="UTF-8"?>

userInfo=ExternalUserName

<command name="Acknowledge">

<param name="oids">

<value>{[NewAlarm(Id=290012)]}</value>

</param>

</command>

.

**Clearing a Ticket (Force Clear)**

The following example shows the usage of the BQL **ForceClear** command to approve a reported faulty ticket and clear the faulty networking entity from Prime Network.

<command name="ForceClear">

<param name="oids">

<value>{[NewAlarm(Id=1)]}</value>

</param>

</command>

.

The following example shows the usage of the BQL **ForceClear** command with an external username.

<?xml version="1.0" encoding="UTF-8"?>

userInfo=ExternalUserName

<command name="ForceClear">

<param name="oids">

<value>{[NewAlarm(Id=290012)]}</value>

</param>

</command>

.

**Removing a Ticket (Clear and Remove)**

The following example shows the usage of the BQL **Remove** command to remove a ticket and all its active sub tickets.

<command name="Remove">

<param name="oids">

<value>{[NewAlarm(Id=5)]}</value>

<value>{[NewAlarm(Id=6)]}</value>

</param>

</command>

.

The following example shows the usage of the BQL **Remove** command with an external username (e.g. Netcool user.)

<?xml version="1.0" encoding="UTF-8"?>

userInfo=ExternalUserName

<command name="Remove">

<param name="oids">

<value>{[NewAlarm(Id=290012)]}</value>

</param>

</command>

.

**Registering for Notification for all SNMPv1 Traps**

The following example shows the usage of the BQL **RegisterEventNotifications** command to register for notification for all SNMPv1 traps.

<command name="RegisterEventNotifications">

<param name="imobjectArr">

<value>

<newalarm.IV1TrapEvent/>

</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="register">true</entry>

</key>

</value>

</param>

</command>

.

To register notification for SNMPv2 and SNMPv3 traps, change newalarm.IV1TrapEvent to newalarm.IV2TrapEvent and newalarm.IV3TrapEvent for SNMPv2 and SNMPv3 traps respectively.

**Registering for Notification for a Specific Security Event Type**

The following example shows the usage of the BQL **RegisterEventNotifications** command to register for notification for a security event type 404 (login).

<command name="RegisterEventNotifications">

<param name="imobjectArr">

<value>

<newalarm.ISecurityEvent>

<Name type="Integer">404</Name>

</newalarm.ISecurityEvent>

</value>

</param>

<param name="rs“<

<value>

<key name="">

<entry name="register">true</entry>

</key>

</value>

</param>

</command>

.

In the above example, to register for other event types change newalarm.ISecurityEvent to

* INetworkEvent for all Syslog and Service events (alarms).
* IProvisioningEvent for all Provisioning events.
* ISystemEvent for all System events.
* IAuditEvent for all Audit events.

**Registering for Notification for Syslog from a Specific NE**

The following example shows the usage of the BQL **RegisterEventNotifications** command to register for notification for syslog from an NE 169.254.207.60\_3.

<command name="RegisterEventNotifications">

<param name="imobjectArr">

<value>

<newalarm.INetworkEvent>

<Source type="Oid"> {[ManagedElement(Key=169.254.207.60\_3)][Syslog]}</Source>

</newalarm.INetworkEvent>

</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="depth">20</entry>

<entry name="register">true</entry>

</key>

</value>

</param>

</command>

.

**Registering for Notification for Security Event Based on Severity**

The following example shows the usage of the BQL **RegisterEventNotifications** command to register for notification for a Security event with severity CLEARED (2).

<?xml version="1.0" encoding="UTF-8"?>

<command name="RegisterEventNotifications">

<param name="imobjectArr">

<value>

<newalarm.ISecurityEvent>

<SeverityEnum type="Integer">2</SeverityEnum>

</newalarm.ISecurityEvent>

</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="register">true</entry>

</key>

</value>

</param>

</command>

.

**Registering for Notification for Multiple Events**

The following example shows the usage of the BQL **RegisterEventNotifications** command to register for notification for a Security event with event type (404) and V1 traps with severity 6 (critical).

<command name="RegisterEventNotifications">

<param name="imobjectArr">

<value>

<newalarm.ISecurityEvent>

<Name type="Integer">404</Name>

</newalarm.ISecurityEvent>

<newalarm.IV1TrapEvent>

<SeverityEnum type="Integer">6</SeverityEnum>

</newalarm.IV1TrapEvent>

</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="register">true</entry>

</key>

</value>

</param>

</command>

.

**Sample Notification for a Security Event**

**Registering for a Security Event**

The following example shows the usage of the BQL **RegisterEventNotifications** command to register for notification for a Security event type 404 (login).

<?xml version="1.0" encoding="UTF-8"?>

<command name="RegisterEventNotifications">

<param name="imobjectArr">

<value>

<newalarm.ISecurityEvent>

<Name type="Integer">404</Name>

</newalarm.ISecurityEvent>

</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="register">true</entry>

</key>

</value>

</param>

</command>

**Notification for a Security Event**

The following example shows the notification **IObjectCreateNotification** for a Security event type 404 (event ID 8026).

<?xml version="1.0" encoding="UTF-8"?>

<IMObjects\_Array>

<IObjectCreateNotification type="**IObjectCreateNotification**" instance\_id="0">

<ID type="Oid">{[Notification]}</ID>

<Imo type="newalarm.ISecurityEvent" instance\_id="1">

<ID type="Oid">{[**Event(Id=8026**)]}</ID>

<ClientTypeEnum type="Integer">0</ClientTypeEnum>

<Description type="String">**Successful login root**</Description>

<DetectionTime type="java.util.Date">Thu Jul 29 17:26:25 IDT 2010</DetectionTime>

<Name type="Integer">**404**</Name>

<OriginatingIP type="com.sheer.types.IPAddress">**10.21.148.107**</OriginatingIP>

<SeverityEnum type="Integer">2</SeverityEnum>

<Source type="Oid">**{[MCNetwork][MCVM(IP=10.56.58.176)][Avm(AvmNumber=11)]}**</Source>

<UserName type="String">root</UserName>

</Imo>

</IObjectCreateNotification>

</IMObjects\_Array>

**Sample Notification for V2 Traps**

**Registering for v2 Traps**

The following example shows the usage of the BQL **RegisterEventNotifications** command to register for notification for V2 traps.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RegisterEventNotifications">

<param name="imobjectArr">

<value>

<newalarm.IV2TrapEvent />

</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="register">true</entry>

</key>

</value>

</param>

</command>

.

**Notification for V2 Traps**

The following example shows the notification **IObjectCreateNotification** for a V2 trap

(1025054261479\_1280738820852).

<IMObjects\_Array>

<IObjectCreateNotification type="IObjectCreateNotification" instance\_id="0">

<ID type="Oid">{[Notification]}</ID>

<Imo type="newalarm.**IV2TrapEvent**" instance\_id="1">

<ID type="Oid"> {[NetworkEvent (Id=**1025054261479\_1280738820852**)]} </ID>

<Archived type="Boolean">true</Archived>

<Community type="String">public</Community>

<Description

type="String">.iso.org.dod.internet.mgmt.mib-2.system.sysUpTime.sysUpTimeInstance--&gt;159 days, 0 hours, 56 minutes, 28 seconds.

.iso.org.dod.internet.snmpV2.snmpModules.snmpMIB.snmpMIBObjects.snmpTrap.snmpTrapOID.0--&g t;.1.3.6.1.4.1.9.9.43.2.0.1

.iso.org.dod.internet.private.enterprises.cisco.ciscoMgmt.ciscoConfigManMIB.ciscoConfigMan MIBObjects.ccmHistory.ccmHistoryEventTable.ccmHistoryEventEntry.ccmHistoryEventCommandSour ce.6090--&gt;1

.iso.org.dod.internet.private.enterprises.cisco.ciscoMgmt.ciscoConfigManMIB.ciscoConfigMan

MIBObjects.ccmHistory.ccmHistoryEventTable.ccmHistoryEventEntry.ccmHistoryEventConfigSourc e.6090--&gt;2

.iso.org.dod.internet.private.enterprises.cisco.ciscoMgmt.ciscoConfigManMIB.ciscoConfigMan MIBObjects.ccmHistory.ccmHistoryEventTable.ccmHistoryEventEntry.ccmHistoryEventConfigDesti nation.6090--&gt;3

</Description>

<DetectionTime type="java.util.Date">Mon Aug 02 11:47:00 IDT 2010</DetectionTime>

<DetectionTypeEnum type="Integer">3</DetectionTypeEnum>

<DuplicationCount type="Integer">1</DuplicationCount>

<Enterprise type="String">.1.3.6.1.4.1.9.9.43.2</Enterprise>

<ErrorStatusEnum type="Integer">0</ErrorStatusEnum>

<Name type="Integer">1230</Name>

<ReductionCount type="Integer">1</ReductionCount>

<SeverityEnum type="Integer">1</SeverityEnum>

<Source type="Oid">{[ManagedElement(Key=169.254.192.231)][Trap]}</Source>

<State type="String">Cisco Configuration management event notification</State>

<TranslatedEnterprise type="String">.iso.org.dod.internet.private.enterprises.cisco.ciscoMgmt.ciscoConfigManMIB. ciscoConfigManMIBNotificationPrefix</TranslatedEnterprise>

<TrapTypeOid type="String">.1.3.6.1.4.1.9.9.43.2.0.1</TrapTypeOid>

<TrapValues type="IMObjects\_Array">

<ITrapValue type="ITrapValue" instance\_id="2">

<ID type="Oid">{[TrapValue(Location=0)]}</ID>

<SnmpOid type="String">.1.3.6.1.2.1.1.3.0</SnmpOid>

<SnmpTranslatedOid

type="String">.iso.org.dod.internet.mgmt.mib-2.system.sysUpTime.sysUpTimeInstance</SnmpTra nslatedOid>

<SnmpTranslatedValue type="String">159 days, 0 hours, 56 minutes, 28 seconds.

</SnmpTranslatedValue>

<SnmpValue type="String">159 days, 0 hours, 56 minutes, 28 seconds. </SnmpValue>

</ITrapValue>

<ITrapValue type="ITrapValue" instance\_id="3">

<ID type="Oid">{[TrapValue(Location=1)]}</ID>

<SnmpOid type="String">.1.3.6.1.6.3.1.1.4.1.0</SnmpOid>

<SnmpTranslatedOid type="String">.iso.org.dod.internet.snmpV2.snmpModules.snmpMIB.snmpMIBObjects.snmpTrap.snm pTrapOID.0</SnmpTranslatedOid>

<SnmpTranslatedValue

type="String">.1.3.6.1.4.1.9.9.43.2.0.1</SnmpTranslatedValue>

<SnmpValue type="String">.1.3.6.1.4.1.9.9.43.2.0.1</SnmpValue>

</ITrapValue>

<ITrapValue type="ITrapValue" instance\_id="4">

<ID type="Oid">{[TrapValue(Location=2)]}</ID>

<SnmpOid type="String">.1.3.6.1.4.1.9.9.43.1.1.6.1.3.6090</SnmpOid>

<SnmpTranslatedOid type="String">.iso.org.dod.internet.private.enterprises.cisco.ciscoMgmt.ciscoConfigManMIB. ciscoConfigManMIBObjects.ccmHistory.ccmHistoryEventTable.ccmHistoryEventEntry.ccmHistoryEv entCommandSource.6090</SnmpTranslatedOid>

<SnmpTranslatedValue type="String">1</SnmpTranslatedValue>

<SnmpValue type="String">1</SnmpValue>

</ITrapValue>

<ITrapValue type="ITrapValue" instance\_id="5">

<ID type="Oid">{[TrapValue(Location=3)]}</ID>

<SnmpOid type="String">.1.3.6.1.4.1.9.9.43.1.1.6.1.4.6090</SnmpOid>

<SnmpTranslatedOid type="String">.iso.org.dod.internet.private.enterprises.cisco.ciscoMgmt.ciscoConfigManMIB. ciscoConfigManMIBObjects.ccmHistory.ccmHistoryEventTable.ccmHistoryEventEntry.ccmHistoryEv entConfigSource.6090</SnmpTranslatedOid>

<SnmpTranslatedValue type="String">2</SnmpTranslatedValue>

<SnmpValue type="String">2</SnmpValue>

</ITrapValue>

<ITrapValue type="ITrapValue" instance\_id="6">

<ID type="Oid">{[TrapValue(Location=4)]}</ID>

<SnmpOid type="String">.1.3.6.1.4.1.9.9.43.1.1.6.1.5.6090</SnmpOid>

<SnmpTranslatedOid type="String">.iso.org.dod.internet.private.enterprises.cisco.ciscoMgmt.ciscoConfigManMIB. ciscoConfigManMIBObjects.ccmHistory.ccmHistoryEventTable.ccmHistoryEventEntry.ccmHistoryEv entConfigDestination.6090</SnmpTranslatedOid>

<SnmpTranslatedValue type="String">3</SnmpTranslatedValue>

<SnmpValue type="String">3</SnmpValue>

</ITrapValue>

</TrapValues>

</Imo>

</IObjectCreateNotification>

</IMObjects\_Array>

## BQL Commands

BQL supports the following basic commands, which are supported by most IMOs:

* **Create**—Create a new IMO. See Create Command, page 45.
* **Get**—Retrieve information for a specific object. See Get Command, page 46.
* **Register**—Register for change notifications. See Register Command, page 49.
* **Update**—Set properties and relations for an existing object. See Update Command, page 51.
* **Refresh**—Retrieve data, on demand, from the NE before polling its model. See Refresh Command, page 53.
* **Delete**—Delete an existing IMO. See Delete Command, page 54.

The following sections describe these basic commands. There are other specialized commands, such as **Activation** commands, that perform operations that cannot be mapped into one of these basic commands. These specialized commands are beyond the scope of this document.

The following terms are used to define the BQL commands:

* VNE IMOs—All inventory (physical and logical) IMOs that are within the context of a device or VNE.
* Business IMOs—IMOs that are related to Virtual Private Network (VPN), Virtual LANs (VLAN), Ethernet virtual Connection (EVC), and so on.
* AVM and VNE management IMOs—IMOs that are related to AVM and VNE management.
* Fault IMOs—IMOs that are related to events, alarms, and tickets.

### BQL Command Format

After the BQL server session is authenticated, all commands and responses are formatted as plain-text XML messages. Each command has the following format:

<command name="commandName">

<param name="paramName1">

<value>ParamValue1</value>

</param>

<param name="paramName2">

<value>ParamValue2</value>

</param>

...

</command>

.

Every command must end with an EOT sequence, which is a *<NewLine>* character (“\n”) followed by a dot in an empty line, as follows:

EOT:\n.\n

Therefore, every command has the format:

<command name="commandName">

...

</command>\n.\n

The EOT sequence also terminates all BQL replies. However, when receiving unsolicited notifications, the EOT sequence changes to the format \n$\n. For more details, see Processing BQL Notification Messages, page 83.

Figure 3‑7 contains a sample BQL command example.

Figure ‑ BQL Get Command Example



* Command Name—BQL commands, such as **Get**, **Update**, **Create**, and so on.
* OID—Unique identifier of IMO in the system. For more details, see IMO OIDs, page 8.
* Retrieval Specification—Defines the IMO to be retrieved. For more details, see Retrieval Specification, page 14.

The following is the list of XML escape characters that are supported:

|  |  |
| --- | --- |
| **Code** | **Displays as** |
| &amp | & |
| &lt | < |
| &gt | > |
| &quot | “ |
| &apos | ‘ |

### Create Command

**Description**

The **Create** command creates a new data object in the system. The command the data of the new IMO as a parameter.

You can run this command on the business, AVM, and VNE management IMOs. You cannot run this command on the VNE and fault IMOs. See the *Cisco Prime Network Information Model* Javadoc on the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite for further details.

**Syntax**

Table ‑ BQL Create Command Syntax

|  |  |
| --- | --- |
| **Element** | **Details** |
| CREATE\_COMMAND | <command name=”Create”>  <param name=”imobject”>  <value> IMO\_DATA  </value>  </param>  </command> |
| IMO Data | IMO Representations |

See BQL Command Format, page 44 to understand the BQL command format and syntax.

**Output**

A dot (.) indicates success. In the event of a failure, an error message is displayed.

**Examples**

The following example shows the usage of the BQL **Create** command to add a unit in the Prime Network gateway. The unit IP address (10.77.213.238) is added under the default protection group with the high availability feature enabled.

<command name="**Create**">

<param name="imobject">

<value>

<management.IMC>

<ID type="Oid">

{[MCNetwork][MCVM(IP=**10.77.213.238**)]}

</ID>

<HighAvailabilityEnabled type="Boolean">true</HighAvailabilityEnabled>

<ProtectionGroupOid type="Oid">

{[MCNetwork][MCVM(IP=**10.77.213.238**)][ProtectionGroup(Key=default-pg)]}

</ProtectionGroupOid>

</management.IMC>

</value>

</param>

</command>

.

### Get Command

**Description**

The **Get** command retrieves an IMO construct (related IMOs) based on a specified RS. It also enables registering for notifications of changes in the specified IMOs.

You can run this command on all IMOs. See the *Cisco Prime Network Information Model* Javadoc on the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite for further details.

In case you run a Get on a VNE, you can choose not to retrieve the IMO, and only receive the notifications by setting the emptyInitialImo parameter in the retrieval spec to true. You can also choose to receive notifications with change or without change by setting the emptyNotifications parameter in the retrieval spec to true.

**Syntax**

Table ‑ BQL Get Command Syntax

| **Element** | **Details** |
| --- | --- |
| GET\_COMMAND | <command name=”Get”>  <param name=”oid”>  <value> OID </value>  </param>  <param name=”rs”>  <value> RETRIEVAL\_SPEC  </value>  </param>  </command> |
| OID | OID format is explained in IMO OIDs, page 8 |
| RETREIVAL\_SPEC | RS format is explained in Format and Syntax of Aspect and Retrieval Specification, on page 14. |

See BQL Command Format, page 44 to understand the BQL command format and syntax.

It is possible to execute a Get command multiple times on the same OID and with the same retrieval spec. To get notified about the already existing and active registration for the same object instance with the same retrieval spec, execute the following command:

unregisterSameActiveCommand true

This command prevents you from running duplicate Get commands on the same object instance with the same retrieval spec.

Change the parameter value to false (as given below), to run duplicate Get commands for the same OID with the same retrieval spec.

unregisterSameActiveCommand false

**Output**

The output consists of IMO data in XML format. If the **Get** command registers for changes, the output terminates with \n$\n. Otherwise, the output of the command ends with the standard EOT sequence \n.\n.

**Examples**

The following example shows the usage of the BQL **Get** command to retrieve the network element (core-crs1-p2) properties.

<command name="**Get**">

<param name="oid">

<value>{[ManagedElement(Key=core-crs1-p2)]}</value>

</param>

<param name="rs">

<value>

<key name="NE report">

<entry name="register">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IManagedElement">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Keep-Alive Notification**

Get command registered for changes (register=”true”) can send a Keep-Alive notification in specified time interval in order to ensure that the request and registration are alive and valid. The client should request this notification by adding “keepAlive” entry to Retrieval Specification parameter. “keepAlive”  may have a  true/false value.

The keep-alive notification interval can be specified in Registry and it is the same for all Get commands. The entry name is "mmvm/commands/specialCommands/com.sheer.framework.commands.Get/keep-alive-interval". Default value is 30000.

**Example for CID of Get command with keepAlive**

<command name="Get">

        <param name="oid">

                <value>{[ManagedElementSnapshot]}</value>

        </param>

<param name="rs">

<value>

<key name="Get And KeepAlive">

    <entry name="depth">100</entry>

    <entry name="register">true</entry>

                <entry name="keepAlive">true</entry>

    <entry name="cachedResultAcceptable">true</entry>

    <key name="requiredProperties">

        <key name="\*">

            <entry name="\*"/>

        </key>

    </key>

</key>

</value>

</param>

</command>

.

**Keep-Alive Notification Example:**

<IMObjects\_Array>

  <IKeepAliveNotification type="IKeepAliveNotification" instance\_id="0">

    <ID type="Oid">{[Notification(Time=1327241157540)]}</ID>

  </IKeepAliveNotification>

</IMObjects\_Array>

### Register Command

**Description**

The **Register** command registers for change notifications on any data scope.

|  |  |
| --- | --- |
| **Note** | The Register command is not supported on IMOs implemented by the VNE. |

**Syntax**

Table ‑ BQL Register Command Syntax

| **Element** | **Details** |
| --- | --- |
| REGISTER\_COMMAND | <command name=”Register”>  <param name=”oid”>  <value> OID </value>  </param>  <param name=”rs”>  <value> RETRIEVAL\_SPEC  </value>  </param>  </command> |
| OID | OID format is explained in IMO OIDs, page 8 |
| RETREIVAL\_SPEC | RS format is explained in Format and Syntax of Aspect and Retrieval Specification, on page 14. |

To understand the BQL command format and syntax, see BQL Command Format, page 44.

It is possible to execute a Register command multiple times on the same OID and with the same retrieval spec. To get notified about the already existing and active registration for the same object instance with the same retrieval spec, execute the following command:

unregisterSameActiveCommand true

This command prevents you from running duplicate Register commands on the same object instance with the same retrieval spec.

Change the parameter value to false (as given below), to register multiple notifications for the same OID with the same retrieval spec.

unregisterSameActiveCommand false

**Output**

A dot (.) indicates success. In the event of a failure, an error message is displayed.

**Examples**

In the following example, the client application is registering for notification of ticket updates for all network elements that are managed in Prime Network. Here, the **Register** command is used. When you run this command, the client application is registered to receive notification without retrieving the data.

<command name="Register">

<param name="oid">

<value>{[TicketListAspect]}</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.ITicketListAspect">

<entry name="Tickets" />

</key>

<key name="com.sheer.imo.newalarm.ITicket">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

### Update Command

**Description**

The **Update** command modifies an existing IMO.

This command receives an OID to modify an array of notifications of type scalar, add notification, and remove notification. These notifications describe how to modify the IMO; that is, which properties to change, add, or remove.

You can run this command on the business, AVM, and VNE management IMOs. You cannot run this command on the VNE and fault IMOs. See the *Cisco Prime Network Information Model* Javadoc on the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite for further details.

**Syntax**

Table ‑ BQL Update Command Syntax

| **Element** | **Details** |
| --- | --- |
| UPDATE\_COMMAND: | <command name=”Update”>  <param name=”oid”>  <value> OID </value>  </param>  <param name=”imoobjectArr”>  <value> NOTIFICATION\_ARRAY  </value>  </param>  </command> |
| OID: | OID format is explained in IMO OIDs, page 8 |
| NOTIFICATION\_ARRAY: | NOTIFICATION\_IMO |  NOTIFICATION\_IMO NOTIFICATION\_ARRAY |
| NOTIFICATION\_OBJECT: | IMO of type IScalarNotification, IAddNotification, or  IRemoveNotification as described in Understanding Notification Messages, page 87 |

See BQL Command Format, page 44 to understand the BQL command format and syntax.

**Output**

A dot (.) indicates success. In the event of a failure, an error message is displayed.

**Examples**

The following example shows the usage of the BQL **Update** command to edit a business tag attached to a network element (PE-209\_Sim).

<command name="Update">

<param name="oid">

<value>{[ManagedElement(Key=PE-209\_Sim)][PhysicalRoot][Chassis][Slot(SlotNum=0)][Modul e][Port(PortNumber=FastEthernet0/0)][BusinessObject]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<ID type="Oid">{[Notification]}</ID>

<NewIMO type="IBusinessObject">

<ID

type="Oid">{[ManagedElement(Key=PE-209\_Sim)][PhysicalRoot][Chassis][Slot(SlotNum=0

)][Module][Port(PortNumber=FastEthernet0/0)][BusinessObject]}</ID>

<Name type="String">Hello World again</Name>

</NewIMO>

<PropertyName type="String">Name</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

### Refresh Command

**Description**

The IMO polls its data from the VNE model; the VNE model polls its data from the NEs. When a **Get** command is executed, a set of IMOs is retrieved. Sometimes the data is not updated to the current NE state when it was polled from the VNE model. When the most recent data is needed, use the **Refresh** command to request the VNE to “retrieve now” the data from the NE before polling its model.

You can use the **Refresh** command for VNE IMOs. This command sends a message to the relevant DC in the VNE model to refresh all its registrations. Once the NE replies with the information, the IMO is refreshed. A notification message is sent if you have registered. See the *Cisco Prime Network Information Model* Javadoc on the

[Prime Network Technology Center we](http://developer.cisco.com/web/prime-network/home)bsite for further details.

**Syntax**

Table ‑ BQL Refresh Command Syntax

| **Element** | **Details** |
| --- | --- |
| REFRESH\_COMMAND | <command name=”Refresh”>  <param name=”oid”>  <value> OID </value>  </param>  </command> |
| OID: | OID format is explained in IMO OIDs, page 8 |

See BQL Command Format, page 44 to understand the BQL command format and syntax.

**Output**

A dot (.) indicates success. In the event of a failure, an error message is displayed.

**Examples**

The following example shows the usage of the BQL **Refresh** command to refresh the physical inventory data of a network element.

<command name="**Refresh**">

<param name="oid">

<value>{[ManagedElement(Key=**PE-209\_Sim**)]}</value>

</param>

<param name="oids">

<value>{[ManagedElement(Key=**PE-209\_Sim**)][PhysicalRoot][Chassis][Slot(SlotNum=1)][Module][P

ort(PortNumber=FastEthernet1/0)][PhysicalLayer]}</value>

</param>

</command>

### Delete Command

**Description**

The **Delete** command deletes an existing IMO. The deleted IMO is identified by its OID. Not all data elements in the system can be deleted.

You can run this command on the business, AVM, and VNE management IMOs. You cannot run this command on the VNE and fault IMOs. See the *Cisco Prime Network Information Model* Javadoc on the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite for further details.

**Syntax**

Table ‑ BQL Delete Command Syntax

| **Element** | **Details** |
| --- | --- |
| DELETE\_COMMAND | <command name=”Delete”>  <param name=”oid”>  <value> OID </value>  </param>  </command> |
| OID: | OID format is explained in IMO OIDs, page 8 |

See BQL Command Format, page 44 to understand the BQL command format and syntax.

**Output**

A dot (.) indicates success. In the event of a failure, an error message is displayed.

**Examples**

The following example shows the usage of the BQL **Delete** command to delete a user-defined report.

<?xml version="1.0" encoding="UTF-8"?>

<command name="**Delete**">

<param name="oids">

<value>{[ReportList(ListTargetOid={[ReportRoot][ReportCategory(Category=**Events Reports**)][ReportType(Type=**Prime Network vs. Event Archive Statistics**)]})][Report(Id=**9**)]}</value>

</param>

</command>

### BQL Output

Since Prime Network 3.8, the BQL results include a new “instance\_id” attribute for each IMO, as shown in bold in the following example. (The BQL command syntax is unchanged.)

<CommandResult>

<IManagedElement **type="IManagedElement" instance\_id="0"**>

<ID type="Oid">{[ManagedElement(Key=C7-SW8)]}</ID>

<PhysicalRoot **type="IPhysicalRoot" instance\_id="3"**>

<ID type="Oid">{[ManagedElement(Key=C7-SW8)][PhysicalRoot]}</ID>

<EquipmentHolders type="IMObjects\_Array">

<IChassis **type="IChassis" instance\_id="4"**>

<ID type="Oid">{[ManagedElement(Key=C7-SW8)][PhysicalRoot][Chassis]}</ID>

</IChassis>

</EquipmentHolders>

</PhysicalRoot>

<DeviceName type="String">C7-SW8</DeviceName>

<LogicalRoot **type="ILogicalRoot" instance\_id="5"**>

<ID type="Oid">{[ManagedElement(Key=C7-SW8)][LogicalRoot]}</ID>

</LogicalRoot>

<ElementType type="String">Cisco Catalyst 3750ME</ElementType>

<IP type="com.sheer.types.IPAddress">10.56.101.37</IP>

<VendorEnum type="Integer">3</VendorEnum>

<ElementTypeKey type="String">CISCO\_CATALYST\_3750ME</ElementTypeKey>

</IManagedElement>

</CommandResult>

The numeration values that are not available in the device will be returned as MIN\_INTEGER (-2147483648). This value will not be displayed in the GUI, and all OSS applications should treat this value as  Not Available or  Unknown.  The example provided below shows the output of the port properties which includes enums like AutoNegotiateEnum, InputFlowControlEnum etc.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[ManagedElement(Key=49\_6151\_13\_7YJ3\_FMED32\_AGS1)][PhysicalRoot][Chassis][Slot(SlotNum=0)][Module][Port(PortNumber=TenGigE0/0/0/0)]}</value>

</param>

<param name="rs">

<value><key name="PortConnectorController">

<entry name="depth">0</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="\*">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

.

.

.

.

.

<AggregationGroup type="Oid">{[ManagedElement(Key=49\_6151\_13\_7YJ3\_FMED32\_AGS1)][LogicalRoot][Context(ContextName=Default context)][DataLinkAggregationContainer(Type=1)][DataLinkAggregation(Index=24)]}</AggregationGroup>

=====================================

**<AutoNegotiateEnum type="Integer">-2147483648</AutoNegotiateEnum>**

=====================================

<ContainedCurrentCTPs type="IMObjects\_Array">

<technologies.IVlanEncapMux type="technologies.IVlanEncapMux" instance\_id="3">

<ID

.

.

.

.

<TypeEnum type="Integer">6</TypeEnum>

</technologies.IVlanEncapMux>

</ContainedCurrentCTPs>

<DiscoveryProtocols type="">Null</DiscoveryProtocols>

=====================================

**<DuplexEnum type="Integer">-2147483648</DuplexEnum>**

=====================================

<Efps type="">Null</Efps>

=====================================

**<InputFlowControlEnum type="Integer">-2147483648</InputFlowControlEnum>**

=====================================

<IsELMIEnabled type="Boolean">false</IsELMIEnabled>

<MacAddress type="com.sheer.types.MacAddress">8C B6 4F E8 2F 92</MacAddress>

<OAMAdminStatus type="">Null</OAMAdminStatus>

=====================================

**<OutputFlowControlEnum type="Integer">-2147483648</OutputFlowControlEnum>**

=====================================

<ScriptMetadataOids type="">Null</ScriptMetadataOids>

<TypeEnum type="Integer">380</TypeEnum>

</technologies.IEthernet>

</ContainedCurrentCTPs>

<ContainingTPs type="IMObjects\_Array">

<IPortConnector type="IPortConnector" instance\_id="12">

<ID

# BQL Implementation

This section contains the following topics:

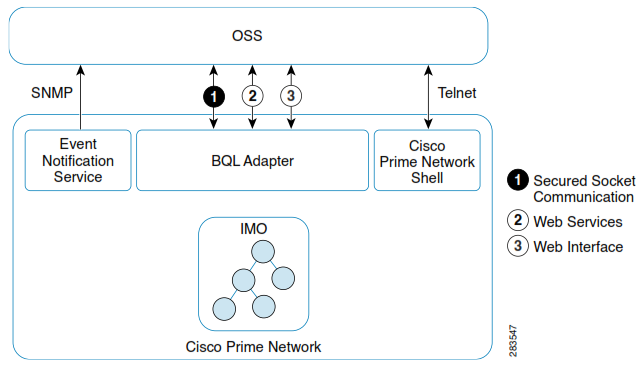
* Running BQL Using Secured Socket Communication
* Running BQL Using Web Services
* Running BQL using the Web Interface

## Running BQL Using Secured Socket Communication

The Cisco Prime Network gateway and remote clients communicate over TCP sockets. All data exchanged between the Prime Network gateway and clients is formatted as XML messages containing data objects (see Understanding IMO, page 6).

Figure 4‑1 illustrates how an OSS application communicates with the BQL adapter over secured socket.

Figure ‑ Prime Network Secured Socket Communication



### Connecting to the BQL Adapter

The BQL interface uses either TCP or SSL to access an OSS application.

**Connecting to the BQL Adapter over TCP**

The BQL interface uses a TCP socket transport for local access. The BQL server on the Prime Network gateway listens to the incoming connection attempts on a well-known port, as follows:

* Protocol—TCP
* Port number—9002
* Socket type—Streamable
* Bind—localhost

You can use TCP socket transport for remote access. However, by default, the remote access is disabled through TCP on port 9002. To enable TCP socket for remote access, see BQL Server, page 63.

**Connecting to the BQL Adapter over SSL**

* The BQL interface uses Secure Socket Layer (SSL) transport for remote access. The BQL adapter on the Prime Network gateway listens to the incoming connection attempts on a well-known port, as follows: Protocol—SSL
* Port number—9003
* Socket type—Streamable
* Bind—remote

By default, the remote access is enabled through SSL on port 9003 for the BQL interface.

### Opening and Closing a BQL Adapter Session

The connecting application must first log into the Prime Network gateway using SSH and then use Telnet on port 9002 to open the TCP socket. For remote access applications, you must use a secured socket on port 9003. For more details, see Connecting to the BQL Adapter, page 57.

The connecting application must authenticate the session using a username and password (which have been previously defined within Prime Network). The authentication command is:

openconnection user=<Username> password=<Password>\n.\n

|  |  |
| --- | --- |
| **Note** | Using the Prime Network GUI, you must create one or more users whose roles allow them to access the Prime Network integration interfaces. When a BQL server session is opened, the scopes associated with the user profile are applied to the session. See the [*Cisco Prime Network 4.2.2 Administrator Guide* f](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)or more information about user scopes. |

To disconnect from the BQL interface, enter the command:

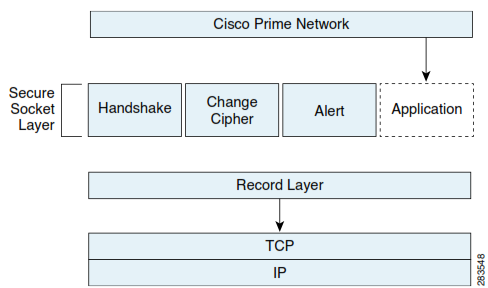
exit\n.\n

Then close the connection to the Prime Network gateway.

### Understanding the BQL Secured Socket Communication Architecture

The Secure Socket Layer (SSL) sits between the TCP layer and the application in the Internet protocol architecture (see Figure 4‑2).

Figure ‑ SSL Protocol Architecture



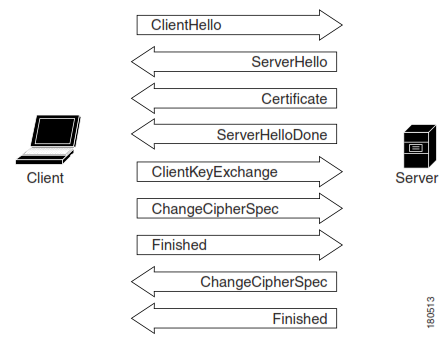
The SSL protocol architecture includes the following components:

* Record layer—Provides framing and padding for the other SSL components, and for the application. In addition, it identifies the SSL component being used in the message. It is common to all SSL messages.
* Handshake—Responsible for the negotiations that start an SSL session.
* Change Cipher—Activates the negotiated security parameters for a session.
* Alert—Enables parties to exchange error or warning information. In addition, it identifies problems with the protocol or potential security problems with the session.
* Application—Communicates with the record layer which coordinates the TCP socket interface.

**Negotiation Process**

All SSL sessions are established between a client and a server.

Figure ‑ SSL Negotiation



The client starts the exchange by sending a *Client Hello* message to the server to let the server know that the client wants to establish secure communications. It also proposes a list of security parameters (cipher suites) that the client would like to use.

A *Server Hello* message is sent by the server, informing the client of the preferred cipher suite. In addition, it tells the client that the server is willing to proceed with the SSL negotiation. The server follows this immediately with a *Certificate* message which carries the server’s public key certificate.

The server then sends a *Server Hello Done* message to the client, telling the client that

the server has finished its part of the initial negotiations.

The client generates random numbers to use as a shared session key. In a *Client Key Exchange* message, the client encrypts the session key with the server’s public key and sends the result to the server. The client depends on the server's ability to decipher the Client Key Exchange message to verify the server’s identity.

The client then sends a *Change Cipher Spec* message that tells the server to activate the negotiated cipher suite. From that point on, all messages from the client are encrypted using the algorithm from the Server Hello and the session key in the Client Key Exchange. The client sends an encrypted *Finished* message, which ensures that both parties use the same cryptographic algorithms and parameters. The negotiation is considered to be successful when the message that follows the client’s Change Cipher Spec is

successfully decrypted as a Finished message.

The server sends a Change Cipher Spec message that tells the client that all subsequent messages from the server will use the negotiated security. The server then sends its own Finished message, which enables the client to confirm that the negotiated security is in place.

**BQL Adapter and SSL Socket**

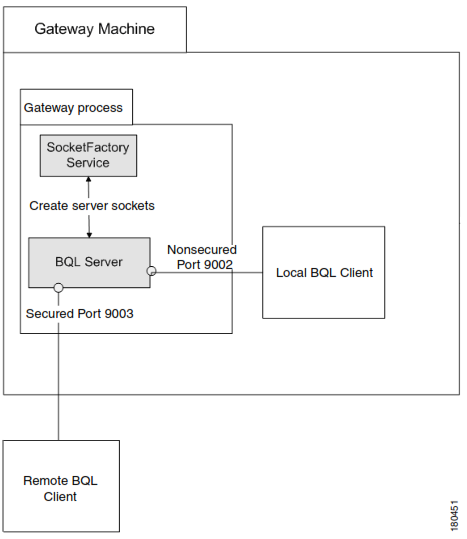
The secured BQL interface uses a socket factory service that implements encrypted SSL sockets. The sockets are used to facilitate secure communication between the gateway and BQL clients. The socket factory service creates a regular server socket on port 9002 for the BQL server for local access and a secured server socket on port 9003 for remote access. Port 9002 can also be configured to allow or not allow unsecured access for remote clients for debugging purposes (the default is to not allow unsecured access).

The gateway allows unsecured and secured connections from the local host and only secured connections from other machines.

With SSL version 3.0, SSL keys are created at installation time. SSL keys can also be recreated (see

Perl Example to Generate the SSL Key, page 65). All secured connections use the same keys. The gateway holds both the public and private keys while the BQL clients have only the public key. The keys are used only for encryption and not for authentication.

Figure ‑ System Components



In Figure 4‑4, the BQL server allows BQL communication between the server and clients, using encrypted communication (SSL) for remote connections and standard communication for local connections. The inputs are client connection requests, and the outputs are secured or nonsecured connections. For more information, see BQL Server, page 63.

The socket factory service creates the SSL-secured and nonsecured sockets. The inputs are BQL server requests for SSL-secured sockets and nonsecured sockets; the outputs are SSL-secured sockets and nonsecured sockets. For more information, see

[Socket Factory](#socketfactoryservice) **[Service](#socketfactoryservice)**, page 64.

There are two ways to access the BQL server:

* Negotiate with the server and get the public key during the negotiation.
* If the public key is not provided explicitly, negotiate with the server using the process described in
* Figure 4‑3.

When the private or public key is created on a gateway machine, it is created in a certificate file that uses the .cer format. However, when it is accessed from the client machine that uses the Perl package, it needs to use the .pem format. The .pem format is generated from the .cer format.

The sheer.pem or client-cert.pem file that is used by the client machine is created by running a utility called keytool on the server (an automatic script for doing this is located on the server itself). To create it, run the following command:

keytool -export -rfc -alias ana -keystore .keystore -file client-cert.pem -storepass

$PASSWORD

After you export the server certificates into the .cer file, download it to the client machine. Use the command keytool to generate the private key .keystore and .trustore files from the .cer file:

keytool -genkey -alias ana -keyalg RSA -dname "$DNAME" -keypass $PASSWORD -keystore

.keystore -storepass $PASSWORD

keytool -export -alias ana -keystore .keystore -file sheer.cer -storepass $PASSWORD

keytool -import -alias ana -keystore .trustore -file sheer.cer -keypass $PASSWORD

-storepass $PASSWORD

The client-cert.pem file is then created as follows:

Sheer.cer

| |

.keystore .trustore

|

client-cert.pem

The names of the files are provided in the command line itself (hard-coded).

The .keystore and .trustore files are located in *NETWORKHOME*/Main/resourcebundle/com/sheer;

where, *NETWORKHOME* is the Prime Network installation directory.

**BQL Server**

The SSL certificate that is used by all sockets is managed by the gateway and stored in a local file. Clients that want to validate the server’s public key should have this file locally and supply it in the handshake process.

The registry entry allowRemoteUnsecured allows remote access that is not secured for debugging purposes.

Possible values:

* true—The BQL server allows remote clients to connect to the unsecured port (9002).
* false—The BQL server allows only local clients to connect to the unsecured port (9002). The default value is false.

To set the value to true:

1. Log into the Prime Network gateway as *network-user* (where *network-user* is the operating system user for the Prime Network application, created when Prime Network is installed; an example of *network-user* is network310).   
   Change to the Main directory:

# cd $ANAHOME/Main/ (Where $*ANAHOME* is the Prime Network installation directory.)

1. Run the following commands:

|  |  |
| --- | --- |
| **Note** | Changes to the registry should only be carried out with the support of Cisco. For details, contact your Cisco account representative. |

runRegTool.sh -gs 127.0.0.1 add 0.0.0.0

avm11/services/bqlServer/

runRegTool.sh -gs 127.0.0.1 set 0.0.0.0 avm11/services/bqlServer/allowRemoteUnsecured true

1. Restart the Prime Network gateway using the command

anactl restart

The script createSSLKeys (under *NETWORKHOME*/Main/scripts) is used when a new gateway is installed. This script creates the keys necessary for encryption.

When there is a standard SSL connection, the client starts to negotiate with the server. The client does not require any key on the client side; the client gets the public key from the server during the initial negotiation.

The following entry is used to open the key files stored in the file security.properties located in

*NETWORKHOME*/Main/resourcebundle/com/sheer/:

SSLPassword

**Socket Factory Service**

The following registry entries are used to create SSL-secured sockets:

* keystoreType—Format of the file holding the public and private keys (certificates).
* securityAlgorithm—Sun machine (SunX509) or IBM machine (IBMX509).
* securityProtocol—The security protocol; that is, Transport Layer Security (TLS).

**Example**

<key name="socketfactory">

<entry name="keystoreType">jceks</entry>

<entry name="securityAlgorithm">SunX509</entry>

<entry name="securityProtocol">TLS</entry>

</key>

#### Perl Example to Generate the SSL Key

In this example, the client receives the server public key in one of the following ways:

* During negotiation
* At the command line

|  |  |
| --- | --- |
| **Note** | When executing a script, to specify the certificate (public key) in the script (where no negotiation is required), the --certificate entry uses a hard-coded filename and relative path. It uses the Keys\\client-cert.pem file to take the relevant SSL connection parameters. This file should be transferred manually from the server (where it was created) to the specific client machine. |

This script executes a Sheer-1 script on the gateway. It receives the device key as it appears in Prime Network, and two files. The two files contain:

* The BQL statement number. The parameters are in the format *$param name$* and the device key is replaced with ---interface---.
* Parameters in the order in which they appear in the BQL statement.

|  |  |
| --- | --- |
| **Note** | * The gateway IP address is hard-coded within the script; see the gateway\_ip parameter. * The gateway username and password are hard-coded within the script; see the login parameter. |

my ($gateway\_ip, $user, $pass, $device\_key, $params\_input, $xml\_input, $port, $ssl\_mode,

$certificate)=("localhost","", "", "","", "", 0, 0, 0);

my $bql\_statement;

GetOptions(

'ip=s' => \$gateway\_ip,

'user=s' => \$user,

'password=s' => \$pass,

'key=s' => \$device\_key,

'params=s' => \$params\_input,

'file=s' => \$xml\_input,

'ssl' => \$ssl\_mode,

'port=s' => \$port,

'certificate'=> \$certificate,

);

usage() if not $gateway\_ip or not $user or not $pass;

#print\_params();

read\_params\_file();

read\_input\_file();

open\_socket($ssl\_mode);

exit(0);

**Functions**

sub usage

{

print STDERR << "EOF";

usage: $0 [-ip Gateway ip Address] [-user user] [-password password] [-key device key] [-params params input file]

[-f xml input file] --ssl --certificate

-ip : Host Gateway ip address

-user : User name

-password : Password

-key : device key

-params : params input file name

-f : XML Input file name

-ssl : ssl mode

-certificate : in case we want to work in mode where the certificate is taken from a local pem format file located on the pc itself.

example: $0 -ip 10.56.22.196 -user gw\_user -password gw\_password -key CRS-PE7 -params

SP-VRF-INSTANCE.ini

-f SP-VRF-INSTANCE.txt --ssl –certificate

EOF

exit;

# read parameters file

my [@params\_list](mailto:@params_list);

sub read\_params\_file {

# open (my $handle\_params\_input, "<", "$params\_input") or die "cannot open parameters file $params\_input\n";

open (my $handle\_params\_input, "<", "$params\_input") or return;

while (my $row = <$handle\_params\_input>) {

#print "row=$row";

push [@params\_list](mailto:@params_list), $row;

};

close $handle\_params\_input;

}

# read xml input file

sub read\_input\_file {

open (my $handle\_xml\_input, "<", "$xml\_input") or die "cannot open xml input file

$xml\_input\n";

while (<$handle\_xml\_input>) {

my $row = $\_;

if (/\<value\>\{\[ManagedElement\(Key=\-\-\-interface\-\-\-\)\]\}\<\/value\>/) {

$row =~

s/\<value\>\{\[ManagedElement\(Key=\-\-\-interface\-\-\-\)\]\}\<\/value\>/\<value\>\{\[Man agedElement\(Key=$device\_key\)\]\}\<\/value\>/g;

}

elsif (/\<value\>\$([a-zA-Z0-9\_\-]\*)\$\<\/value\>/) {

my $param = shift [@params\_list;](mailto:@params_list)

chomp $param;

# print "Param: $param\n";

$row =~ s/\<value\>\$([a-zA-Z0-9\_\-]\*)\$\<\/value\>/\<value\>$param\<\/value\>/g;

}

$bql\_statement .= $row;

}

$bql\_statement .= "\n.\n";

print "BQL

Statement:\n

close $handle\_xml\_input;

}

**Open Socket and Login for Prompt**

sub open\_socket {

my ($ssl) = [@\_;](mailto:@_)

my $socket;

if ($ssl) {

eval {

require IO::Socket::SSL;

};

die "Please install IO::Socket::SSL\n" if $@;

print "\nWorking in SSL Mode\n";

if ( $certificate) {

print "SSL parameters will be taken from certificate and public key local

files.\n";

}

else {

print "SSL parameters will be taken from the server during handshake.\n";

}

$port ||= 9003;

$socket = IO::Socket::SSL->new (PeerAddr => $gateway\_ip, PeerPort => $port,

Proto => 'tcp', SSL\_version => 'SSLv3', SSL\_verify\_mode => $certificate,

SSL\_ca\_file => 'Keys\\client-cert.pem',

);

} else {

print "\nWorking in Regular tcp/ip Mode\n";

$port ||= 9002;

$socket = IO::Socket::INET->new (PeerAddr => $gateway\_ip, PeerPort => $port,

Proto => 'tcp',

);

}

print\_params();

die "Unable to open socket in port $port for server $gateway\_ip. \nError: $!" unless

$socket;

my $login = "openconnection user=$user password=$pass\n.\n";

print "login to the gateway....\n";

print $socket "$login";

sleep 3;

while ($\_=<$socket>) {

print $\_;

if (/^\.\r/) {last}

}

sleep 3;

print "--------------------------\n\nexecuting the bql....\n";

print $socket "$bql\_statement";

my $inMessage=0;

my $message="empty";

while ($\_=<$socket>) {

print $\_;

if (/<Message type="String">/) {

$inMessage=1;

}

if (m{<Message type="String">(.\*)</Message>}) {

$message.=$1;

$inMessage=0;

}

elsif ($inMessage and m{^(.\*)</Message>}) {

$message.=$1;

$inMessage=0;

}

elsif (/<Message type="String">(.\*)/) {

$message.=$1;

$inMessage=1;

}

elsif ($inMessage) {

$message.=$\_;

}

if ($message ne "empty" and !$inMessage) {

$message =~ s/^empty//g;

print "$message\n";

$message="empty";

}

if (/^\.\r/) {last}

}

sleep 3;

print "--------------------------\n\nlogout from the gateway....\n";

print $socket "exit\n.\n";

while ($\_=<$socket>) {

print $\_;

if (/^\.\r/) {last}

}

}

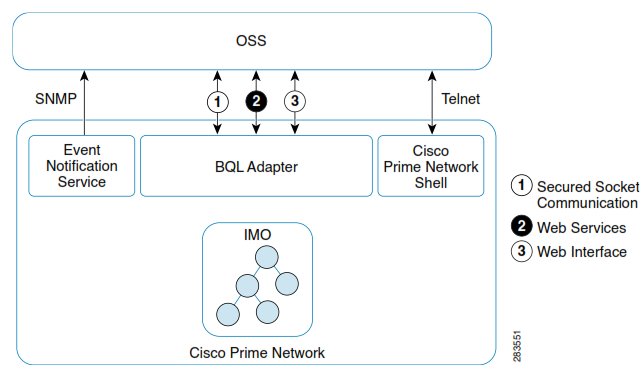
## Running BQL Using Web Services

The Cisco Prime Network web services interface is defined using Web Services Definition Language (WSDL) descriptors. Using this interface, you can execute a command and register for notifications. The key features of the Prime Network web services interface are:

* A web service command executer based on Java API for XML Web Services (JAX-WS). This package is part of Java Standard Edition (JSE), and it is deployed on the new com.sun.net.httpserver.HttpsServer. The command can be executed in both synchronous and asynchronous modes.
* A callback web service destination based on a known schema (WSDL). This callback must be published by the client to receive notifications and asynchronous results. The client sends this callback endpoint reference (EPR) along with the request. The server provides the WSDL for this callback.
* A callback token that the client can send along with the request. In response (with or without notification), the server sends this token with the result. The client can use this mechanism to get multiple responses on the same web services destination.

BQLExecute is the web service request used by the interface. This request has a parameter of type string, which contains the entire BQL request. The web service client must construct this BQL request with the required parameters and XML structure and parse the responses. It must also interpret the returned structure.

Figure ‑ Cisco Prime Network Web Services Interface



The Prime Network web service is implemented using JAX-WS Framework, and it is interoperable with other web services frameworks such as .NET framework. You can download the WSDL and XML Schema Definition (XSD) from either the Prime Network gateway or the Prime Network Technology Center website.

The client uses SOAP over HTTPS to communicate with the Prime Network gateway web services on port 6081. The server endpoint can handle more than 50 clients simultaneous.

The SOAP header contains the URL of the service, operation name, and authentication information, and the SOAP body contains the BQL payload.

The server endpoint instrumentor contains the following interfaces:

* execute (bql\_cid, epr, callbackToken)—Returns the registration result.
* asyncExecute (bql\_cid, epr, callbackToken)—Returns the registration ID.
* unregister (registrationId)—Unregisters the registration.

The execute methods (execute and asyncExecute) return a registration ID if the provided retrieval specification (part of the BQL CID) is registered.

The client has to parse the result to understand the server response in terms of registration ID and command result, according to the following table:

|  |  |  |
| --- | --- | --- |
| **Method** | **Request Type** | **Response Type** |
| execute | regular | CommandResult |
| execute | registered | RegistrationResult |
| asyncExecute | regular | none |
| asyncExecute | registered | RegistrationId |

### Prime Network Web Services Endpoint References

A web services endpoint is a reference entity, processor, or resource to which web services messages can be targeted. Endpoint references (EPRs) convey the information needed to identify and reference a web services endpoint, and may be used to:

* Convey the information needed to access a web services endpoint
* Provide addresses for individual messages sent to and from web services

The EPR is a destination address in Uniform Resource Identifier (URI) form and is part of the WS-Addressing specification. It identifies and references a web service endpoint. At a minimum, it contains a URI that locates the endpoint resource (which defines the relationship between a web service and an application), but it can also contain other parameters to make the reference unique.

You can do the following using the Prime Network web services endpoint references:

* GET the service WSDL by sending the request through the URL:

https://PrimeNetwork\_Gateway\_IP\_Address:6081/ana/ws/executer?wsdl

* Post SOAP requests to the Prime Network gateway web services endpoint and invoke the following web service methods (JAX-WS syntax):
* String execute (String CID, W3CEndpointReference EPR, String callbackToken)— Executes the provided CID and returns a string representation of the result. The register command returns a notification to the provided EPR along with the registrationId. The callback token parameter is used by the client to set additional data with the command. This token is attached by the server to the result and to any future notification.
* String asyncExecute (String cid, W3CEndpointReference epr, String callbackToken)—Executes the provided CID in asynchronous mode and returns a string representation of the registrationId (if any). The result is returned to the provided EPR when it is ready. The client call is not blocked until it is ready. The register command returns a notification to the provided EPR along with the registrationId. The callback token parameter is used by the client to set additional data along with the command. This token is attached by the server to the result and to any future notification.
* void unregister (String registrationId)—Used to perform an unregister. The client sends the registrationId to unregister a specific command.
* Create your own W3C endpoint reference (W3CEPR) to get asynchronous results and notifications. The client must implement a remote Callback interface and bind it as a local address to create an endpoint reference.

The client can adopt either the top-down or bottom-up approach. The server must provide both options to the client:

* Top-down—The client can use the provided callback WSDL to generate the required Java

Architecture for XML Binding (JAXB) and JAX-WS artifacts. The implemented callback is based on these generated artifacts. The callback definition schema (WSDL) must be available at [http://*PrimeNetwork\_Gateway\_IP\_Address*:6080/ana/ws/callback?wsdl](http://PrimeNetwork_Gateway_IP_Address:6080/ana/ws/callback?wsdl) for the callback service.

The client can use the *wsimport* tool to generate the required artifacts.

* Bottom-up—The server externalizes the java IRemoteCallback signature. Based on this interface, the client publishes a callback implementation and a local WSDL.

### Web Services Prerequisites

Using Prime Network web services requires that:

* Your client operating system supports the standardized web services (WS-\*).

|  |  |
| --- | --- |
| **Note** | For the purposes of this document, we assume you are using a UNIX-based machine. This means that, for example, most of the path names in our code samples use the UNIX or Linux forward slash (/), rather than the Windows backward slash (\). |

* You are using a programming language (such as Java, Perl, or Python) that supports web services. You can implement your client application using any programming language that supports web services; the only requirement is that it must be able to process XML requests and responses.

|  |  |
| --- | --- |
| **Note** | As a convenience, Prime Network provides Java client proxies and JAR files and sample applications based on Java. If you want a client that is not based on Java, you will either have to implement your own client or contact [ask-ana@cisco.com](mailto:ask-ana@cisco.com) for assistance. |

* You have experience with web services client-side and server-side programming.
* You have a working knowledge of web services standards, especially Prime Network specifications such as WS-Addressing, WS-Enumeration, WS-Notification, and WS-ResourceFramework (see [http://www.w3.org/2002/ws/).](http://www.w3.org/2002/ws/)
* You have a notification consumer running on an HTTP web server. Notifications are sent via HTTPS. For more information about notification consumers, see [http://docs.oasis-open.org/wsn/wsn-ws\_base\_notification-1.3-spec-os.pdf.](http://docs.oasis-open.org/wsn/wsn-ws_base_notification-1.3-spec-os.pdf)
* The notification consumer has a WS-Resource (or is itself be a WS-Resource) that can process incoming SOAP notification messages.

**Web Services Reference URLs**

See the following to learn more about web services:

* WS-Addressing: <http://www.w3.org/Submission/ws-addressing/>
* WS-Enumeration: <http://www.w3.org/Submission/WS-Enumeration/>
* WS-Notification: <http://docs.oasis-open.org/wsn/wsn-ws_base_notification-1.3-spec-os.pdf>
* WS-Resource Framework: <http://www.oasis-open.org/committees/tc_home.php>?wg\_abbrev=wsrf
* WS-ResourceLifetime: <http://docs.oasis-open.org/wsrf/2004/06/wsrf-WS-ResourceLifetime-1.2-draft-03.pdf>
* WS-ResourceProperties: <http://docs.oasis-open.org/wsrf/2004/06/wsrf-WS-ResourceProperties-1.2-draft-04.pdf>
* WS-Security: <http://www.oasis-open.org/committees/tc_home.php>?wg\_abbrev=wss
* WSDL: <http://www.w3.org/TR/wsdl>

### Prime Network Web Services Summary

Prime Network supports the following web services:

* *Command Executer*—Runs on the gateway.
* *Remote Callback*—Deployed on the client.

Table 4‑1 provides descriptions for the Prime Network web services operations and the corresponding EPRs that are exposed by the Prime Network integration interfaces. Use this table to determine the web service to which your client application should connect.

The default port for HTTPS connections to Prime Network gateway is 6081.

Table ‑ Prime Network Web Services Operations

|  |  |
| --- | --- |
| **Web Service** | **Description** |
| **Command Executer** | |
| execute | Executes the BQL commands synchronously. |
| asyncExecute | Executes the BQL commands asynchronously. |
| unregister | Unregisters the subscriptions. |
| **Remote Callback Service** | |
| onMessage | Handles all messages (notifications and asynchronous responses) from the Prime Network gateway. |

### Sample Prime Network Web Services Client

You can download the Prime Network ISDK Java application sample from the Prime Network Technology Center website:

*.*

Use WebServicesClient, to perform operation using JAX-WS based web services. Running WebServicesClient requires the following:

1. Downloading and Installing the Required **Packages**, page 73
2. Setting up the Java and Eclipse Environment, page 73
3. Updating the Configuration File, page 73
4. Running **WebServicesClient**, page 74

**Downloading and Installing the Required Packages**

You must download and install the following packages to run the sample web services client:

* Sun Java Development Kit 6.0 from [http://java.sun.com/javase/downloads/index.jsp.](http://developer.cisco.com/web/ana)
* Eclipse 3.x IDE from [http://www.eclipse.org/downloads/.](http://www.eclipse.org/downloads/)
* Prime Network sample web services client from [http://developer.cisco.com/web/prime-network.](http://developer.cisco.com/web/prime-network)

Follow the instructions in Prime\_Network\_ISDK\_ReadmeFirst.txt to install these packages.

**Setting up the Java and Eclipse Environment**

Follow the instructions in Cisco\_Prime\_Network\_ISDK\_ReadmeFirst.txt to set up the Java and Eclipse environment to run the web services application.

**Updating the Configuration File**

To update the config.xml file to run WebServicesClient:

1. Navigate to the directory where you have extracted the sample web services client package.
2. Open the config.xml file and update the following parameters:

**gw\_server**

* URL: Change the URL to

https://PrimeNetwork\_Gateway\_IP\_Address:PrimeNetwork\_Gateway\_Port/ana/ws/executer?wsdl

Where:

* *PrimeNetwork\_Gateway\_IP\_Address* = IP address of the Prime Network gateway.
* *PrimeNetwork\_Gateway\_Port* = HTTPS (6081) Prime Network gateway port.
* callbackurl: Change the URL to [http://*clientip-address*:*client-port*/my/callback](http://clientip-address:client-port/my/callback)

Where:

* *clientip-address* = IP address of your client machine.
* *client-port* = Port number of your client machine.

**ws\_client**

bqlfilepath: Enter the filename of the BQL script file.

**data**

No update is required.

**Running WebServicesClient**

To run WebServicesClient:

1. Launch Eclipse and choose WebServicesClient in the Package Explorer. Under the src folder, choose *WSClient.java*.
2. Right-click and choose **Run As > Run Configurations...** The Run Configurations window appears.
3. In the Arguments tab, enter the Prime Network username and password in the Program Arguments pane. Click **Apply** and **Run**. The BQL response is displayed.

## Running BQL using the Web Interface

You can run BQL commands via a web interface using a standard web browser. This feature is similar to web service, but uses a web interface authentication instead of SOAP envelopes.

Figure 4-6 shows the web interface implementation in Cisco Prime Network.

283550

Figure ‑ Prime Network Web Interface



The following are the key supported features in the web interface:

* You can have more than 50 simultaneous web interface requests.
* You can use only those commands that have a single response.
* You cannot use commands that include registration.

### Sample Prime Network Web Interface Clients

You can download the Prime Network ISDK Java application sample from the Prime Network Technology Center website:

[*https://developer.cisco.com/site/prime-network/*](https://developer.cisco.com/site/prime-network/)*.*

Use WebServicesClient to perform operation using JAX-WS based web services. Running WebServicesClient requires the following:

1. Downloading and Installing the Required Packages, page 76
2. Setting up the Java and Eclipse Environment, page 76
3. Updating the ConfigurationFile, page 76

**Downloading and Installing the Required Packages**

You must download and install the following packages to run the sample web interface clients:

* Sun Java Development Kit 6.0 from [http://java.sun.com/javase/downloads/index.jsp.](http://developer.cisco.com/web/ana)
* Eclipse 3.x IDE from [http://archive.eclipse.org/eclipse/downloads.](http://archive.eclipse.org/eclipse/downloads)
* Prime Network sample web services client from [http://developer.cisco.com/web/prime-network.](http://developer.cisco.com/web/prime-network)

Follow the instructions in Prime\_Network\_ISDK\_ReadmeFirst.txt to install these packages.

**Setting up the Java and Eclipse Environment**

Follow the instructions in Prime\_Network\_ISDK\_ReadmeFirst.txt to set up the Java and Eclipse environment to run the web interface application.

**Updating the Configuration File**

To update the config.xml file to run web interface clients:

1. Navigate to the directory where you have extracted the sample web interface client package.
2. Open the config.xml file and update the following parameters:

**gw\_server**

* Update:
* *PrimeNetwork\_Gateway\_IP\_Address* =IP address of the Prime Network gateway.
* *PrimeNetwork\_Gateway\_Port* =6081 is the HTTPS port number for Prime Network gateway.
* callbackurl: No update is required.

**ws\_client**

Enter the filename of the BQL script file.

**data**

No update is required.

# BQL Application Examples

This section contains the following topics:

* Best Practices for BQL Parsing
* Processing BQL Notification Messages
* Administering Cisco Prime Network Using BQL
* Retrieving Inventory Data Using BQL
* Generating Standard Reports Using BQL
* Running Command Builder Scripts Using BQL
* Managing Soft Properties Using BQL
* Running Configuration Backup and Restore Operations Using BQL
* Running Compliance Audit Using BQL
* Running Transactions Using BQL
* BQL Error Catalog and Examples

## Best Practices for BQL Parsing

This section describes the best parsing practices when integrating to Cisco Prime Network via the BQL interface. The best practices include:

* Use an Existing XML Parser Implementation, page 78
* Do Not Rely on the Order of the Properties Inside the XML Parser, page 78
* Do Not Count or Validate the Number of Properties, page 79
* Do Not Assume the Type of the Property; Parse it from BQL, page 79
* Keep the Data Hierarchical Structure, page 80
* ID Parsing Should Be Protected from the Addition of Properties, page 80
* Choose the Relevant Data for Retrieval and Registration, page 81
* Subscribe Only for Tickets and Ticket Updates, page 82

### Use an Existing XML Parser Implementation

Each Prime Network integration is usually written in a programming language, and most, if not all, of these programming languages have existing XML parser implementations. We strongly recommend that you use an existing XML parser rather than implementing a new one.

### Do Not Rely on the Order of the Properties Inside the XML Parser

Although it can appear that the order of the properties inside a BQL response is fixed, do not rely on this. XML ISO does not define the order, and therefore the BQL response does not define the order of the different properties. Locating a specific property inside an element should be done by iterating on all of the properties inside an element until the requested property is found.

Note that in this example, the order of the colored keys can be switched.

**Example**

In different Prime Network versions, two IMO replies can be sent, each containing the same set of properties in a different order.

First IMO reply:

<IManagedElement>

<ID type="Oid">{[ManagedElement(Key=PE-South)]}</ID>

<CommunicationStateEnum type="Integer">3</CommunicationStateEnum>

<CpuUsage type="Integer">2</CpuUsage>

<DRAMFree type="Integer">33141168</DRAMFree>

<DRAMUsed type="Integer">413264</DRAMUsed>

<DeviceName type="String">PE-South</DeviceName>

<DeviceSerialNumber type="String">21293957</DeviceSerialNumber>

…

</IManagedElement>

Second IMO reply:

<IManagedElement>

<ID type="Oid">{[ManagedElement(Key=PE-South)]}</ID>

<CommunicationStateEnum type="Integer">3</CommunicationStateEnum>

<DRAMFree type="Integer">33141168</DRAMFree>

<CpuUsage type="Integer">2</CpuUsage>

<DRAMUsed type="Integer">413264</DRAMUsed>

<DeviceName type="String">PE-South</DeviceName>

<DeviceSerialNumber type="String">21293957</DeviceSerialNumber>

…

</IManagedElement>

### Do Not Count or Validate the Number of Properties

The IMO exposed through BQL can be extended with additional properties across different versions of Prime Network, so validating the number of properties can produce an error. Instead, parse the properties you expect to receive in such a way that any addition does not affect your integration by producing errors.

**Example**

The following IMO:

<IManagedElement>

<ID type="Oid">{[ManagedElement(Key=PE-South)]}</ID>

<CommunicationStateEnum type="Integer">3</CommunicationStateEnum>

<CpuUsage type="Integer">2</CpuUsage>

<DRAMFree type="Integer">33141168</DRAMFree>

<DeviceName type="String">PE-South</DeviceName>

<DeviceSerialNumber type="String">21293957</DeviceSerialNumber>

…

</IManagedElement>

can be extended with an additional property:

<IManagedElement>

<ID type="Oid">{[ManagedElement(Key=PE-South)]}</ID>

<CommunicationStateEnum type="Integer">3</CommunicationStateEnum>

<DRAMFree type="Integer">33141168</DRAMFree>

<CpuUsage type="Integer">2</CpuUsage>

<DRAMUsed type="Integer">413264</DRAMUsed>

<DeviceName type="String">PE-South</DeviceName>

<DeviceSerialNumber type="String">21293957</DeviceSerialNumber>

…

</IManagedElement>

### Do Not Assume the Type of the Property; Parse it from BQL

Property types are declared in the IMO, and might change from Prime Network version to version. Property types should be parsed, and then compared to the expected type to detect any changes.

**Example**

The following property:

<DeviceSerialNumber type="**String**">21293957</DeviceSerialNumber>

can change to:

<DeviceSerialNumber type="**Integer**">21293957</DeviceSerialNumber>

### Keep the Data Hierarchical Structure

When doing integrations with BQL responses, keep track of the BQL output structure in the integration data. This way, when new hierarchy sons or parents appear, the changes are easier to adjust or disregard.

**Example**

The following IMO:

<IFWComponentContainer>

<ID type="Oid">{[ManagedElement(Key=PE- South)][LogicalRoot][FWComponentContainer(Type=1)]}</ID>

<FWComponents type="IMObjects\_Array">

<IRoutingEntity>

<ID type="Oid">{[ManagedElement(Key=PE- South)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity]}</ID>

<Name type="String">Default context</Name>

<ScriptMetadataOids type="com.sheer.framework.imo.Oid\_Array">

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscoscriptsrepository/add- loopback-interface)][ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscoscriptsrepository/add-static-route)]

[ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscoscriptsrepository/show-ip-route)][Sc riptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

</ScriptMetadataOids>

</IRoutingEntity>

</FWComponents>

<ScriptMetadataOids type="">Null</ScriptMetadataOids>

<TypeEnum type="Integer">1</TypeEnum>

</IFWComponentContainer>

might produce a hierarchical structure such as:

IFWComponentContainer

ID

FWComponents

IRoutingEntity

ID Name

ScriptMetadataOids

com.sheer.framework.imo.Oid

com.sheer.framework.imo.Oid

com.sheer.framework.imo.Oid

### ID Parsing Should Be Protected from the Addition of Properties

In BQL, each object has an ID that is formatted as in the following example:

{[MCNetwork][MCVM(IP=64.103.124.178)][Avm(AvmNumber=600)]}

Each value between the square brackets ( [ ] ) represents an element, while parentheses ( ( ) ) contain an element property and a value. When parsing the ID, do not rely on the order or the number of these elements or properties, just on their existence; in other words, if you search for a specific property iteration, search for it on all properties until the property is found, rather than looking for it in a specific place. In this way, if an element or a property is added, the integration is not affected.

**Example**

If you are searching for the port number in the following object ID:

<ID type="Oid">{[ManagedElement(Key=PE-South)][PhysicalRoot][Chassis] [Module][Port(PortNumber=FastEthernet1/0)]}</ID>

and if an additional element named Slot was added to the object ID:

<ID type="Oid">{[ManagedElement(Key=PE-South)] [PhysicalRoot][Chassis][Slot(SlotNum=1)][Module][Port(PortNumber=FastEthernet1/0)]}</ID>

The integration code that searches for the PortNumber property can be written in such a way that it will not fail as a result of adding the additional property.

|  |  |
| --- | --- |
| **Note** | For information regarding IMO and API changes from version to version, see the [Cisco Prime Network 4.2.2 Release Notes](http://www.cisco.com/en/US/products/ps11879/prod_release_notes_list.html). |

### Choose the Relevant Data for Retrieval and Registration

When using the fault management BQL commands and Event Notification Service, you must:

* Choose the attributes that are required in the result. Use the Retrieval specification concept. It provides the capability to specify the required and excluded attributes.

In the following BQL example, only alarm source, state, and severity is retrieved.

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.IAlarm">

<entry name="Source"/>

<entry name="LatestState"/>

<entry name="SeverityEnum"/>

</key>

</key>

In the following BQL example, all traps are excluded:

<key name="excludedProperties">

<key name="com.sheer.imo.ITrapValue">

<entry name="\*"/>

</key>

* Plan and choose the relevant data that you want to register for notification. Registering for notification for a large volume of unnecessary data impacts the system performance.

### Subscribe Only for Tickets and Ticket Updates

Subscribing only for tickets and ticket updates significantly reduces the data volume that the OSS client needs to handle. In addition, you can reduce notifications by selecting event types and severity.

To avoid receiving a large volume of notifications, do not subscribe for all event categories.

The following SNMP notification example does not include any filters. The notification is sent for all updates. To reduce the volume of data, you can use the filter on tickets, ticket updates, event types, and severity (shown in bold text). If you want to use Exclude filter properties, then *IncludedEventTypes* should have -1 and/or *IncludedSourceIPs* should have 0.0.0.0,0.0.0.0.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Create">

<param name="imobject">

<value>

<IOSSClientInfo>

<ID type="Oid"> {[OssClientInfoRoot][OSSClientInfo(Id=0)] }</ID>

<Address type="com.sheer.types.IPAddress">64.103.124.249 </Address>

<CommunityString type="String">testCommunityString </CommunityString>

<ConnectionType type="com.sheer.types.sbc.TransportProtocolEnum">UDP</ConnectionType>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter(Id=1)]}</ID>

<ExcludedEventTypes type="int\_Array" />

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>Security</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>Service</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>Syslog</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>System</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>Ticket</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>TicketUpdate</com.sheer.types.enums.Noti ficationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V1Trap</com.sheer.types.enums.Notificati

onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V2Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V3Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>-1</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>0</int>

<int>1</int>

<int>2</int>

<int>3</int>

<int>4</int>

<int>5</int>

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>0.0.0.0,0.0.0.0</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

<Port type="Integer">162</Port>

<SnmpVersion type="com.sheer.types.enums.NotificationSnmpVersionEnum">SnmpV2</SnmpVersion>

<TypeEnum type="com.sheer.types.enums.NotificationTypeEnum">EventTrapNotification</TypeEnum>

</IOSSClientInfo>

</value>

</param>

</command>

.

## Processing BQL Notification Messages

When a client application collects information such as inventory data from Cisco Prime Network, the results might be affected if the status of a device is up or down. To keep track of network device changes, a client application might poll the entire inventory periodically and determine each time if the device status has changed. However, if the time between calls is very small, the amount of network traffic and CPU use increases because a complete inventory is requested each time. Or, there might be dozens of applications all waiting for an event to happen.

Instead, using the notification approach, the same client application can subscribe to Prime Network notifications to receive updates as they happen. This approach is a more efficient and real-time way for the client application to keep its information synchronized with Prime Network.

Another example of using notifications is when correlated alerts are reported by Prime Network and a trouble ticket client application needs to open tickets. The client application can first subscribe to the types of Prime Network notifications it needs, wait to receive notifications as they happen, and then create or update the trouble ticket for that alert.

Prime Network supports a *register and unregister* XML-based notification mechanism, where:

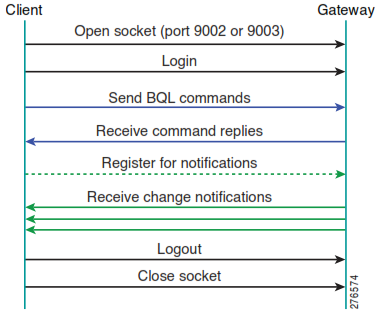
* The Prime Network gateway broadcasts notifications.
* The client applications register only to those notifications in which they are interested.

Based on your registration, notification messages are sent asynchronously. These messages are sent by the Prime Network gateway and can be originated in either the Prime Network gateway or unit.

|  |  |
| --- | --- |
| **Note** | Notification messages are sent in the same socket that is used for registration. If the socket is closed, the registration is unregistered automatically in the Prime Network gateway. It is also sent to the JAX-WS client application if the application is running (for example, on the Eclipse console). |

Figure5‑1 shows the sequence of interaction between client applications and the Prime Network gateway over a secured socket connection.

Figure ‑ Interaction between Client Applications and the Prime Network Gateway



The notification object sent by Prime Network is an IMO describing a change in another IMO. This is always of type IMObject\_Array, in which each element represents a single property change. The changed object contains the following information:

* Object identifier
* Property name
* New property value
* Sequence and time stamp (these objects are displayed based on the implementation)

The following are the various types of notification messages supported by Prime Network:

* IScalarNotification—Describes the change in a property for an existing object; for example, port status. See IScalarNotification, page 88 for an example.
* IAddNotification—Notifies you about a new object that has been added to the system; for example, a new alarm ticket. See IAddNotification, page 89 for an example.
* IRemoveNotification—Sent by a containing object to notify you that one of its internal (nested) objects has been removed; for example, a card removed from a shelf. See IRemoveNotification, page 95 for an example.
* IObjectDeleteNotification—Sent by an object which has been deleted; for example, a route entry. See IObjectDeleteNotification, page 96 for an example.

|  |  |
| --- | --- |
| **Note** | IRemoveNotification and IObjectDeleteNotification are not the same. See IRemoveNotification, page 95 and IObjectDeleteNotification, page 96. |

### Registering for BQL Notification Service

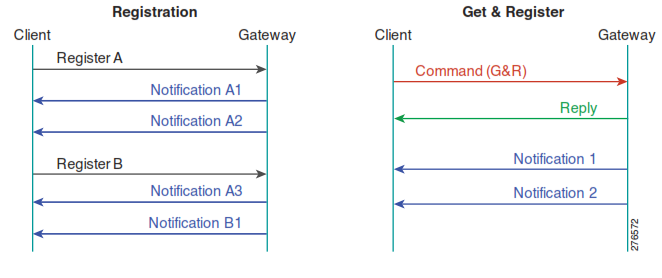
If the register flag in the RS is set to true, the system returns the IMO construct that matches this RS and registers for changes of the data. Any change detected in any of the data items is sent in an unsolicited message to the BQL client.

At the time of the registration, if you want to retrieve the data and subscribe for notification, then you must use the **Get** and **Register** commands. They retrieve the data and subscribe for notification. For example, see Registering for Notification Using the BQL Get and Register Command, page 98.

If you want to subscribe only for the changes without retrieving the data, then you must use the **Register** command. For example, see

Registering for Notification Using the BQL Register **Command**, page 103.

Figure ‑ BQL Register Command and BQL Get Command



When a BQL session is closed, the system clears all registrations associated with that session. Therefore, you do not need to explicitly unregister before closing the BQL session.

You can also have multiple registrations. When registering for notifications, you can optionally specify a registration ID for each registration. This registration ID can be used later for unregistering. The registration ID should be unique; it is up to the client application to ensure uniqueness. If you perform two registrations with the same ID, the second registration overrides the first. The first registration remains active and sends notifications, but you cannot unregister it. In such situations, the only way to unregister the first registration is by issuing an **unregister all** command.

To specify a registration ID in a register command, append commandId=ID to the beginning of the **Get** command; for example:

commandId=1

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[WorkflowManagement][Workflow(Id=5)]}</value>

</param>

<param name="rs">

<value><key name="com.sheer.imo.keys.IWorkflowManagementOid">

<entry name="depth">10</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IWorkflow">

<entry name="StateEnum"/>

<entry name="Template"/>

</key>

</key>

</key></value>

</param>

</command>

.

In the notification message that you receive (see Understanding Notification Messages, page 87), the first line contains the information on the commandId whenever commandId is prefixed while using the **Get** and **Register** or **Register** command. This helps the client applications to parse and forward the notifications to the appropriate internal application. In other words, the alarm ticket notifications are forwarded to the Trouble Ticketing application; inventory-related notifications are forwarded to the Discovery application.

The notification messages have a different EOT sequence. The EOT sequence “\n$\n” instead of “\n.\n” indicates to the Prime Network client that more information may be expected. The BQL client can issue multiple concurrent registrations that are identified by name.

See Registering for Notification for Specific Events, page 24 for information on registering for notification for an event type.

### Parsing a Notification Message

When the client receives any notification message, a callback method is called.

For further processing, the notification parsing module should be called from this method. This parsing method should:

1. Retrieve the sequence number and time stamp from the message.
2. Retrieve the message content and check the type of message to determine whether it is IAddNotification, IScalarNotification, IRemoveNotification, or IObjectDeleteNotification.
3. Retrieve the property name of the object.
4. Retrieve the new property value.
5. Parse and persist the new property value.

#### Understanding Notification Messages

A notification is an IMO that describes a change in another IMO.

See the example in Registering for Notification Using the BQL Get and Register Command, page 98, to register a map for notification. The following example displays the notification message that is sent to the client application when the map name is changed:

commandId=111

<?xml version="1.0" encoding="UTF-8"?>

<IMObjects\_Array>

<IScalarNotification type="IScalarNotification" instance\_id="1">

<ID type="Oid">{[Notification(Source={[HierarchyNode(Id=2204)]})]} </ID>

<NewIMO type="IHierarchyNode" instance\_id="2">

<ID type="Oid">{[HierarchyNode(Id=2204)]}</ID>

<Name type="String">CiscoMap1</Name>

</NewIMO>

<OldIMO type="IHierarchyNode" instance\_id="3">

<ID type="Oid">{[HierarchyNode(Id=2204)]}</ID>

<Name type="String">CiscoMap</Name>

</OldIMO>

<PropertyName type="String">Name</PropertyName>

</IScalarNotification>

<IScalarNotification type="IScalarNotification" instance\_id="4">

<NewIMO type="IMap" instance\_id="5">

<ID type="Oid">{[Map(Id=58003)]}</ID>

<HierarchyRootOid type="Oid">{[HierarchyNode(Id=2204)]} </HierarchyRootOid>

<Name type="String">CiscoMap1</Name>

</NewIMO>

<PropertyName type="String">Name</PropertyName>

</IScalarNotification>

</IMObjects\_Array>

In this example, the notification indicates that in the IMO of type IHierarchyNode, the map name has been updated from CiscoMap to CiscoMap1. The notification is always of type IMObjects\_Array and contains an IMO for each notification. In this example, it contains only a single notification of type IScalarNotification, which indicates a change in a single property. The notification includes the command ID and, for each object, the changed property type, new value, and old value.

The following sections describe:

* IScalarNotification, page 88
* IAddNotification, page
* IRemoveNotification, page 95
* [IObjectDeleteNotification](#ideletenotification), page

**IScalarNotification**

IScalarNotification describes the change in a property for an IMO. The following example contains the notification message when the map name is updated:

commandId=111

<?xml version="1.0" encoding="UTF-8"?>

<IMObjects\_Array>

<IScalarNotification type="IScalarNotification" instance\_id="1">

<ID type="Oid">{[Notification(Source={[HierarchyNode(Id=2204)]})]} </ID>

<NewIMO type="IHierarchyNode" instance\_id="2">

<ID type="Oid">{[HierarchyNode(Id=2204)]}</ID>

<Name type="String">CiscoMap1</Name>

</NewIMO>

<OldIMO type="IHierarchyNode" instance\_id="3">

<ID type="Oid">{[HierarchyNode(Id=2204)]}</ID>

<Name type="String">CiscoMap</Name>

</OldIMO>

<PropertyName type="String">Name</PropertyName>

</IScalarNotification>

<IScalarNotification type="IScalarNotification" instance\_id="4">

<NewIMO type="IMap" instance\_id="5">

<ID type="Oid">{[Map(Id=58003)]}</ID>

<HierarchyRootOid type="Oid">{[HierarchyNode(Id=2204)]}</HierarchyRootOid>

<Name type="String">CiscoMap1</Name>

</NewIMO>

<PropertyName type="String">Name</PropertyName>

</IScalarNotification>

</IMObjects\_Array>

IScalarNotification has the following elements:

|  |  |
| --- | --- |
| **Element** | **Description** |
| ID | The OID of the notification. In this example, the OID is IHierarchyNode. |
| NewIMO | The IMO after the change. In this example, the new IMO value is CiscoMap1. |
| OldIMO | The IMO before the change. In this example, the old IMO value is CiscoMap. This element is not displayed for all IMOs; it is displayed based on the implementation. |
| PropertyName | The property in the IMO that was changed. In this example, the  PropertyName that was changed is the map name. |

**IAddNotification**

IAddNotification indicates that an IMO has been added to the system. The following example contains the notification message when a new network element is added to the map:

commandId=111

<?xml version="1.0" encoding="UTF-8"?>

<IMObjects\_Array>

<IAddNotification type="IAddNotification" instance\_id="1">

<ID type="Oid">{[Notification(Source={[HierarchyNode(Id=2204)]})]}</ID>

<NewIMO type="IHierarchyNode" instance\_id="2">

<ID type="Oid">{[HierarchyNode(Id=2204)]}</ID>

<Aspects type="IMObjects\_Array">

<IHierarchyChildrenAspect type="IHierarchyChildrenAspect" instance\_id="3">

<ID type="Oid">{[HierarchyNode(Id=2204)][HierarchyChildrenAspect]}</ID>

<Children type="IMObjects\_Array">

<IHierarchyNode type="IHierarchyNode" instance\_id="4">

<ID type="Oid">{[HierarchyNode(Id=2208)]}</ID>

<Aspects type="IMObjects\_Array">

<IContainedImo type="IContainedImo" instance\_id="5">

<ID type="Oid">{[HierarchyNode(Id=2208)][ContainedImo]}</ID>

<Imo type="IManagedElement" instance\_id="6">

<ID type="Oid">{[ManagedElement(Key=10.77.212.205)]}</ID>

<Aspects type="IMObjects\_Array">

<ISeverityAspect type="ISeverityAspect" instance\_id="7">

<ID

type="Oid">{[ManagedElement(Key=10.77.212.205)][SeverityAspect]}</ID>

<ClearedNum type="Integer">0</ClearedNum>

<CriticalNum type="Integer">0</CriticalNum>

<IndeterminateNum type="Integer">0</IndeterminateNum>

<InfoNum type="Integer">0</InfoNum>

<MajorNum type="Integer">1</MajorNum>

<MinorNum type="Integer">0</MinorNum>

<NotAckedClearedNum type="Integer">0</NotAckedClearedNum>

<NotAckedCriticalNum type="Integer">0</NotAckedCriticalNum>

<NotAckedIndeterminateNum

type="Integer">0</NotAckedIndeterminateNum>

<NotAckedInfoNum type="Integer">0</NotAckedInfoNum>

<NotAckedMajorNum type="Integer">1</NotAckedMajorNum>

<NotAckedMinorNum type="Integer">0</NotAckedMinorNum>

<NotAckedPropClearedNum type="Integer">17</NotAckedPropClearedNum>

<NotAckedPropCriticalNum

type="Integer">0</NotAckedPropCriticalNum>

<NotAckedPropIndeterminateNum

type="Integer">0</NotAckedPropIndeterminateNum>

<NotAckedPropInfoNum type="Integer">11</NotAckedPropInfoNum>

<NotAckedPropMajorNum type="Integer">5</NotAckedPropMajorNum>

<NotAckedPropMinorNum type="Integer">7</NotAckedPropMinorNum>

<NotAckedPropWarningNum type="Integer">0</NotAckedPropWarningNum>

<NotAckedWarningNum type="Integer">0</NotAckedWarningNum>

<PropClearedNum type="Integer">17</PropClearedNum>

<PropCriticalNum type="Integer">0</PropCriticalNum>

<PropIndeterminateNum type="Integer">0</PropIndeterminateNum>

<PropInfoNum type="Integer">11</PropInfoNum>

<PropMajorNum type="Integer">5</PropMajorNum>

<PropMinorNum type="Integer">7</PropMinorNum>

<PropWarningNum type="Integer">0</PropWarningNum>

<WarningNum type="Integer">0</WarningNum>

</ISeverityAspect>

<newalarm.ITicketListAspect type=="newalarm.ITicketListAspect"

instance\_id="8">

<ID

type="Oid">{[ManagedElement(Key=10.77.212.205)][TicketListAspect]}</ID>

<Tickets type="IMObjects\_Array">

<newalarm.ITicket type="newalarm.ITicket" instance\_id="9">

<ID type="Oid">{[NewAlarm(Id=50)]}</ID>

<AffectedDevicesCount type="Integer">1</AffectedDevicesCount>

<AggregatedAckStateEnum

type="Integer">0</AggregatedAckStateEnum>

<AggregatedSeverityEnum

type="Integer">5</AggregatedSeverityEnum>

<AlarmCount type="Integer">1</AlarmCount>

<Archived type="Boolean">false</Archived>

<AutoCleared type="Boolean">false</AutoCleared>

<DuplicationCount type="Integer">1</DuplicationCount>

<EventCount type="Integer">1</EventCount>

<LastModificationTime type="java.util.Date">Tue Jan 19

19:07:50 IST 2010</LastModificationTime>

<LatestState type="String">cefc FRU removed</LatestState>

<ReductionCount type="Integer">1</ReductionCount>

<Source

type="Oid">{[ManagedElement(Key=10.77.212.205)][Trap][ServiceEvent(DiffObject=11)]}</Sourc

e>

</newalarm.ITicket>

<newalarm.ITicket type="newalarm.ITicket" instance\_id="10">

<ID type="Oid">{[NewAlarm(Id=101)]}</ID>

<AffectedDevicesCount type="Integer">1</AffectedDevicesCount>

<AggregatedAckStateEnum

type="Integer">0</AggregatedAckStateEnum>

<AggregatedSeverityEnum

type="Integer">4</AggregatedSeverityEnum>

<AlarmCount type="Integer">1</AlarmCount>

<Archived type="Boolean">false</Archived>

<AutoCleared type="Boolean">false</AutoCleared>

<DuplicationCount type="Integer">1</DuplicationCount>

<EventCount type="Integer">1</EventCount>

<LastModificationTime type="java.util.Date">Wed Jan 20

16:54:48 IST 2010</LastModificationTime>

<LatestState type="String">keepalive not

configured</LatestState>

<ReductionCount type="Integer">1</ReductionCount>

<Source

type="Oid">{[ManagedElement(Key=10.77.212.205)][LogicalRoot][Context(ContextName=Default

context)][TunnelContainer(TunnelType=4)][TunnelGre(TunnelName=Tunnel192)]}</Source>

</newalarm.ITicket>

<newalarm.ITicket>

<ID type="Oid">{[NewAlarm(Id=191)]}</ID>

<AffectedDevicesCount type="Integer">1</AffectedDevicesCount>

<AggregatedAckStateEnum

type="Integer">0</AggregatedAckStateEnum>

<AggregatedSeverityEnum

type="Integer">5</AggregatedSeverityEnum>

<AlarmCount type="Integer">2</AlarmCount>

<Archived type="Boolean">false</Archived>

<AutoCleared type="Boolean">false</AutoCleared>

<DuplicationCount type="Integer">2</DuplicationCount>

<EventCount type="Integer">3</EventCount>

<LastModificationTime type="java.util.Date">Sat Jan 23

03:08:43 IST 2010</LastModificationTime>

<LatestState type="String">Card in</LatestState>

<ReductionCount type="Integer">3</ReductionCount>

<Source

type="Oid">{[ManagedElement(Key=10.77.212.205)][PhysicalRoot][Chassis][Slot(SlotNum=0)][Mo

dule][Slot(SlotNum=4)][Module]}</Source>

</newalarm.ITicket>

<newalarm.ITicket>

<ID type="Oid">{[NewAlarm(Id=107)]}</ID>

<AffectedDevicesCount type="Integer">1</AffectedDevicesCount>

<AggregatedAckStateEnum

type="Integer">0</AggregatedAckStateEnum>

<AggregatedSeverityEnum

type="Integer">4</AggregatedSeverityEnum>

<AlarmCount type="Integer">1</AlarmCount>

<Archived type="Boolean">false</Archived>

<AutoCleared type="Boolean">false</AutoCleared>

<DuplicationCount type="Integer">2</DuplicationCount>

<EventCount type="Integer">2</EventCount>

<LastModificationTime type="java.util.Date">Thu Jan 21

23:45:48 IST 2010</LastModificationTime>

<LatestState type="String">keepalive not

configured</LatestState>

<ReductionCount type="Integer">2</ReductionCount>

<Source

type="Oid">{[ManagedElement(Key=10.77.212.205)][LogicalRoot][Context(ContextName=Default

context)][TunnelContainer(TunnelType=4)][TunnelGre(TunnelName=Tunnel192)]}</Source>

</newalarm.ITicket>

<newalarm.ITicket>

<ID type="Oid">{[NewAlarm(Id=97)]}</ID>

<AffectedDevicesCount type="Integer">1</AffectedDevicesCount>

<AggregatedAckStateEnum

type="Integer">0</AggregatedAckStateEnum>

<AggregatedSeverityEnum

type="Integer">5</AggregatedSeverityEnum>

<AlarmCount type="Integer">1</AlarmCount>

<Archived type="Boolean">false</Archived>

<AutoCleared type="Boolean">false</AutoCleared>

<DuplicationCount type="Integer">3</DuplicationCount>

<EventCount type="Integer">3</EventCount>

<LastModificationTime type="java.util.Date">Thu Jan 21

02:40:56 IST 2010</LastModificationTime>

<LatestState type="String">Device unreachable</LatestState>

<ReductionCount type="Integer">3</ReductionCount>

<Source

type="Oid">{[ManagedElement(Key=10.77.212.205)]}</Source>

</newalarm.ITicket>

<newalarm.ITicket>

<ID type="Oid">{[NewAlarm(Id=193)]}</ID>

<AffectedDevicesCount type="Integer">1</AffectedDevicesCount>

<AggregatedAckStateEnum

type="Integer">0</AggregatedAckStateEnum>

<AggregatedSeverityEnum

type="Integer">5</AggregatedSeverityEnum>

<AlarmCount type="Integer">19</AlarmCount>

<Archived type="Boolean">false</Archived>

<AutoCleared type="Boolean">false</AutoCleared>

<DuplicationCount type="Integer">4</DuplicationCount>

<EventCount type="Integer">49</EventCount>

<LastModificationTime type="java.util.Date">Fri Jan 22

04:44:13 IST 2010</LastModificationTime>

<LatestState type="String">Port up</LatestState>

<ReductionCount type="Integer">49</ReductionCount>

<Source

type="Oid">{[ManagedElement(Key=10.77.212.205)][PhysicalRoot][Chassis][Slot(SlotNum=0)][Mo

dule][Port(PortNumber=GigabitEthernet0/3)][PhysicalLayer]}</Source>

</newalarm.ITicket>

</Tickets>

</newalarm.ITicketListAspect>

</Aspects>

<CommunicationStateEnum type="Integer">3</CommunicationStateEnum>

<DeviceName type="String">10.77.212.205</DeviceName>

<ElementCategoryEnum type="Integer">4</ElementCategoryEnum>

<ElementType type="String">Cisco 7206VXR</ElementType>

<ElementTypeKey type="String">CISCO\_7206VXR</ElementTypeKey>

<IP type="com.sheer.types.IPAddress">10.77.212.205</IP>

<InvestigationStateEnum type="Integer">11</InvestigationStateEnum>

<SoftwareVersion type="String">12.4(20)T4</SoftwareVersion>

<SysDescription type="String">Cisco IOS Software, 7200 Software

(C7200P-ADVENTERPRISEK9-M), Version 12.4(20)T4, RELEASE SOFTWARE (fc4)

Technical Support: http://www.cisco.com/techsupport

Copyright (c) 1986-2009 by Cisco Systems, Inc.

Compiled Wed 02-Sep-09 01:54 by prod\_rel\_team</SysDescription>

<SysLocation type="String" />

<SysName type="String">PE-7200</SysName>

<SysUpTime type="java.util.Date">Fri Jan 22 16:39:11 IST

2010</SysUpTime>

<VendorEnum type="Integer">3</VendorEnum>

</Imo>

</IContainedImo>

</Aspects>

<ContainedObjectOid

type="Oid">{[ManagedElement(Key=10.77.212.205)]}</ContainedObjectOid>

<Leaf type="Boolean">true</Leaf>

<ManagedParent type="">Null</ManagedParent>

<Map type="Oid">{[Map(Id=58003)]}</Map>

<Name type="String">10.77.212.205</Name>

</IHierarchyNode>

</Children>

</IHierarchyChildrenAspect>

</Aspects>

<Children type="com.sheer.framework.imo.Oid\_Array">

<com.sheer.framework.imo.Oid>{[HierarchyNode(Id=2208)]}</com.sheer.framework.imo.Oid>

</Children>

</NewIMO>

<PropertyName type="String">Children</PropertyName>

</IAddNotification>

<IAddNotification type="IAddNotification" instance\_id="11">

<ID

type="Oid">{[Map(Id=58003)][Notification(SequenceNumber=6)(Source={[Map(Id=58003)]})(Time=

1264498501454)]}</ID>

<NewIMO type="IMap" instance\_id="12">

**<ID type="Oid">{[Map(Id=58003)]}</ID>**

<Aspects type="IMObjects\_Array">

<IMapLinksAspect type="IMapLinksAspect" instance\_id="13">

<ID type="Oid">{[Map(Id=58003)][MapLinksAspect]}</ID>

<Links type="IMObjects\_Array">

<ITopologicalLink type="ITopologicalLink" instance\_id="14">

<ID

type="Oid">{[TopologicalLink(AEndPoint={[ManagedElement(Key=10.77.212.205)][LogicalRoot][F

WComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName=GigabitEthernet0/3

)][Mpls]})(LinkType=6)(TunnelID=-1)(ZEndPoint={[ManagedElement(Key=ASR1004)][LogicalRoot][

FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName=GigabitEthernet1/

3/1)][Mpls]})]}</ID>

<BiDirectional type="Boolean">true</BiDirectional>

<ConnectionInformation type="String">IP</ConnectionInformation>

<DetectionTypeEnum type="Integer">2</DetectionTypeEnum>

<LinkTypeEnum type="Integer">6</LinkTypeEnum>

<MaintenanceMode type="Boolean">false</MaintenanceMode>

</ITopologicalLink>

<ITopologicalLink type="ITopologicalLink" instance\_id="15">

<ID

type="Oid">{[TopologicalLink(AEndPoint={[ManagedElement(Key=10.77.212.205)][LogicalRoot][F

WComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName=GigabitEthernet0/3

)][Mpls]})(LinkType=6)(TunnelID=-1)(ZEndPoint={[ManagedElement(Key=CiscoGSRXR)][LogicalRoo

t][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName=GigabitEtherne

t0/2/0/0)][Mpls]})]}</ID>

<BiDirectional type="Boolean">true</BiDirectional>

<ConnectionInformation type="String">IP</ConnectionInformation>

<DetectionTypeEnum type="Integer">2</DetectionTypeEnum>

<LinkTypeEnum type="Integer">6</LinkTypeEnum>

<MaintenanceMode type="Boolean">false</MaintenanceMode>

</ITopologicalLink>

</Links>

</IMapLinksAspect>

</Aspects>

<Links type="com.sheer.framework.imo.Oid\_Array">

<com.sheer.framework.imo.Oid>{[TopologicalLink(AEndPoint={[ManagedElement(Key=10.77.212.20

5)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName=

GigabitEthernet0/3)][Mpls]})(LinkType=6)(TunnelID=-1)(ZEndPoint={[ManagedElement(Key=ASR10

04)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName

=GigabitEthernet1/3/1)][Mpls]})]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[TopologicalLink(AEndPoint={[ManagedElement(Key=10.77.212.20

5)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName=

GigabitEthernet0/3)][Mpls]})(LinkType=6)(TunnelID=-1)(ZEndPoint={[ManagedElement(Key=Cisco

GSRXR)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceN

ame=GigabitEthernet0/2/0/0)][Mpls]})]}</com.sheer.framework.imo.Oid>

</Links>

</NewIMO>

<PropertyName type="String">Links</PropertyName>

</IAddNotification>

</IMObjects\_Array>

IAddNotification has the following elements:

| **Element** | **Description** |
| --- | --- |
| ID | The OID of the notification. In this example, the OID is IHierarchyNode. |
| NewIMO | The added IMO. In this example, the newly added IMO is an IManagedElement, 10.77.212.205. |
| PropertyName | The table whose element was added. |

**IRemoveNotification**

IRemoveNotification is sent by a containing object to indicate that one of its internal IMOs has been deleted. The following example contains the notification message when a network element is deleted from the map:

commandId=111

<?xml version="1.0" encoding="UTF-8"?>

<IMObjects\_Array>

<IRemoveNotification type="IRemoveNotification" instance\_id="1">

<ID type="Oid">{[Notification(Source={[HierarchyNode(Id=2204)]})]}</ID>

<NewIMO type="IHierarchyNode" instance\_id="2">

<ID type="Oid">{[HierarchyNode(Id=2204)]}</ID>

<Children type="com.sheer.framework.imo.Oid\_Array">

<com.sheer.framework.imo.Oid>{[HierarchyNode(Id=2208)]}</com.sheer.framework.imo.Oid>

</Children>

</NewIMO>

<PropertyName type="String">Children</PropertyName>

</IRemoveNotification>

<IRemoveNotification type="IRemoveNotification" instance\_id="3">

<ID

type="Oid">{[Map(Id=58003)][Notification(SequenceNumber=7)(Source={[Map(Id=58003)]})(Time=

1264499375771)]}</ID>

<NewIMO type="IMap" instance\_id="4">

<ID type="Oid">{[Map(Id=58003)]}</ID>

<Links type="com.sheer.framework.imo.Oid\_Array">

<com.sheer.framework.imo.Oid>{[TopologicalLink(AEndPoint={[ManagedElement(Key=10.77.212.20

5)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName= GigabitEthernet0/3)][Mpls]})(LinkType=6)(TunnelID=-1)(ZEndPoint={[ManagedElement(Key=ASR10

04)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName

=GigabitEthernet1/3/1)][Mpls]})]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[TopologicalLink(AEndPoint={[ManagedElement(Key=10.77.212.20

5)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName= GigabitEthernet0/3)][Mpls]})(LinkType=6)(TunnelID=-1)(ZEndPoint={[ManagedElement(Key=Cisco GSRXR)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceN ame=GigabitEthernet0/2/0/0)][Mpls]})]}</com.sheer.framework.imo.Oid>

</Links>

</NewIMO>

<PropertyName type="String">Links</PropertyName>

</IRemoveNotification>

</IMObjects\_Array>

IRemoveNotification has the following elements:

|  |  |
| --- | --- |
| **Element** | **Description** |
| ID | The OID of the notification. In this example, the OID is IHierarchyNode. |
| NewIMO | The OID of the removed element is always given under the NewIMO key. In this example, the newly added IMO is an IManagedElement,  10.77.212.205. |
| PropertyName | The containing object whose element was deleted. |

**IObjectDeleteNotification**

IObjectDeleteNotification is sent by an object when it is deleted. The following example contains the notification message when a map (map ID 58003) is deleted from the Prime Network Vision:

commandId=111

<?xml version="1.0" encoding="UTF-8"?>

<IMObjects\_Array>

<IRemoveNotification type="IRemoveNotification" instance\_id="1">

<ID type="Oid">{[Notification(Source={[Map(Id=58003)]})]}</ID>

<NewIMO type="IMO" instance\_id="2">

<ID type="Oid">{[Map(Id=58003)]}</ID>

<Aspects type="IMObjects\_Array">

<IAspect type="IAspect" instance\_id="3">

<ID type="Oid">{[Map(Id=58003)][MapDataAspect]}</ID>

</IAspect>

</Aspects>

</NewIMO>

<PropertyName type="String">Aspects</PropertyName>

</IRemoveNotification>

<IObjectDeleteNotification type="IObjectDeleteNotification" instance\_id="4">

<Oid type="Oid">{[Map(Id=58003)]}</Oid>

</IObjectDeleteNotification>

</IMObjects\_Array>

IObjectDeletedNotification reports the OID of the deleted element.

|  |  |
| --- | --- |
| **Note** | IRemoveNotification is sent whenever any child object is deleted. IObjectDeleteNotification is sent whenever the object is deleted.  IRemoveNotification is generated for a containing object when one of its elements is removed. For example, when registering a Virtual Circuit (VC), IRemoveNotification is sent whenever a VC is removed. However, when registering on a specific VC, an IObjectDeletedNotification is sent only when the VC is removed. As another example is, if an NE is removed from a map, IRemoveNotification is generated, and if the map is removed, IObjectDeleteNotification is generated. |

**Unregistering from Notifications**

After registering to one or more notifications, a client application should unregister when the notifications are no longer needed.

* To unregister by ID over a secured socket connection:

unregister *ID*

* To unregister all over a secured socket connection:

Unregister all

* To unregister over web services, use the void unregister (String registrationId) function. See Prime Network Web Services Endpoint References, page 70 for details.

|  |  |
| --- | --- |
| **Note** | Closing the socket connection implicitly unregisters all registrations. |

### Notification Interfaces Summary

Table 5‑1 describes the notification operations supported by Prime Network.

Table ‑ Supported Notification Operations

|  |  |
| --- | --- |
| **Operation** | **Description** |
| register | Register for notification service. |
| register by ID | Register for notification service based on registration ID. |
| unregister by ID | Unregister notification service based on registration ID. |
| unregister by all | Unregister all notification service. |

### Sample BQL Scripts for Notification Service

This section contains the following sample BQL scripts:

* Registering for Notification Using the BQL Get and Register Command, page 98
* Registering for Notification Using the BQL Register **Command**, page 103

**Registering for Notification Using the BQL Get and Register Command**

In the following example, the client application is registering for notification using the command ID (111) for a particular map (map ID 58003). The client application will receive notification whenever this map is updated.

Here, **Get** and **Register** commands are used. When you run these commands, the information for the map ID 58003 is retrieved, and then the client application is registered to receive notification.

commandId=111

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[Map(Id=58003)]}</value>

</param>

<param name="rs">

<value><key name="GetMapDetails">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">true</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IHierarchyNode">

<entry name="Name"/>

<entry name="ManagedParent"/>

<entry name="Map"/>

<entry name="Children"/>

<entry name="Leaf"/>

<entry name="ContainedObjectOid"/>

</key>

<key name="com.sheer.imo.IReconciliationAspect">

<entry name="TypeEnum"/>

</key>

<key name="com.sheer.imo.newalarm.ITicket">

<entry name="Source"/>

<entry name="EventCount"/>

<entry name="LatestState"/>

<entry name="AggregatedAckStateEnum"/>

<entry name="AutoCleared"/>

<entry name="Archived"/>

<entry name="LastModificationTime"/>

<entry name="AggregatedSeverityEnum"/>

<entry name="ReductionCount"/>

<entry name="DuplicationCount"/>

<entry name="AffectedDevicesCount"/>

<entry name="AlarmCount"/>

</key>

<key name="com.sheer.imo.ILink">

<entry name="BiDirectional"/>

<entry name="ConnectionInformation"/>

<entry name="LinkTypeEnum"/>

</key>

<key name="com.sheer.imo.IVlanEntryReferencedStpAspect">

<entry name="StpPortInfo"/>

</key>

<key name="com.sheer.imo.INE">

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.IHierarchyChildrenAspect">

<entry name="Children"/>

</key>

<key name="com.sheer.imo.IBusinessObject">

<entry name="Name"/>

<entry name="Notes"/>

<entry name="TypeEnum"/>

<entry name="EKey"/>

</key>

<key name="com.sheer.imo.IBridge">

<entry name="StpInstanceInfo"/>

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.IMapDataAspect">

<entry name="LinksTypeFilter"/>

</key>

<key name="com.sheer.imo.IContainedImo">

<entry name="ContainedObjectOid"/>

</key>

<key name="com.sheer.imo.IReferencedImosAspect">

<entry name="Efd"/>

</key>

<key name="com.sheer.imo.IReferencedPortInfoAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IReferencedEndPointsAspect">

<entry name="ZEndPoint"/>

<entry name="AEndPoint"/>

</key>

<key name="com.sheer.imo.newalarm.ITicketListAspect">

<entry name="Tickets"/>

</key>

<key name="com.sheer.imo.ITopologicalLink">

<entry name="MaintenanceMode"/>

<entry name="DetectionTypeEnum"/>

<entry name="BiDirectional"/>

<entry name="ConnectionInformation"/>

<entry name="LinkTypeEnum"/>

</key>

<key name="com.sheer.imo.IStpPortsAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IContainedHierarchyNode">

<entry name="HierarchyRootOid"/>

</key>

<key name="com.sheer.imo.IMapAspect">

<entry name="XCoordinate"/>

<entry name="YCoordinate"/>

<entry name="MapOid"/>

<entry name="Height"/>

<entry name="Background"/>

<entry name="SubGraph"/>

<entry name="Width"/>

</key>

<key name="com.sheer.imo.technologies.IIPInterface">

<entry name="Address"/>

</key>

<key name="com.sheer.imo.IEthernetFlowDomain">

<entry name="Name"/>

</key>

<key name="com.sheer.imo.IBusinessElement">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IReferencedBridgeAspect">

<entry name="Bridge"/>

</key>

<key name="com.sheer.imo.IBusinessLink">

<entry name="ZEndPoint"/>

<entry name="AEndPoint"/>

<entry name="BiDirectional"/>

<entry name="LinkTypeEnum"/>

</key>

<key name="com.sheer.imo.IAlarmBusinessObject">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IRepAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.technologies.IStpPortInfo">

<entry name="StpPortState"/>

<entry name="StpPortRole"/>

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.IReferencedStpInstanceInfoAspect">

<entry name="StpInstanceInfo"/>

</key>

<key name="com.sheer.imo.IVrf">

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.technologies.IVlanEntry">

<entry name="StpPortInfo"/>

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.IReferencedStpPortsInfoAspect">

<entry name="ASideStpPortInfo"/>

<entry name="ZSideStpPortInfo"/>

</key>

<key name="com.sheer.imo.IMapLinksAspect">

<entry name="Links"/>

</key>

<key name="com.sheer.imo.technologies.IStpInstanceInfo">

<entry name="IsRoot"/>

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.ISeverityAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.ICapacityExceededAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IMap">

<entry name="Name"/>

<entry name="Links"/>

<entry name="HierarchyRootOid"/>

</key>

<key name="com.sheer.imo.technologies.vendors.cisco.IREPPortInfo">

<entry name="SegmentId"/>

<entry name="PortRole"/>

<entry name="BlockedVlans"/>

<entry name="PortType"/>

<entry name="OperPortStatus"/>

</key>

<key name="com.sheer.imo.IEthFlowPointReferencedNEAspect">

<entry name="NetworkElement"/>

</key>

<key name="com.sheer.imo.IManagedElement">

<entry name="SysLocation"/>

<entry name="DeviceName"/>

<entry name="ElementType"/>

<entry name="IP"/>

<entry name="SysUpTime"/>

<entry name="VendorEnum"/>

<entry name="ElementTypeKey"/>

<entry name="ScriptMetadataOids"/>

<entry name="CommunicationStateEnum"/>

<entry name="ElementCategoryEnum"/>

<entry name="SoftwareVersion"/>

<entry name="SysDescription"/>

<entry name="InvestigationStateEnum"/>

<entry name="SysName"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IManagedElementOid">

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IMapOid">

<entry name="com.sheer.imo.keys.IContainedHierarchyNodeOid"/>

<entry name="com.sheer.imo.keys.IMapDataAspectOid"/>

<entry name="com.sheer.imo.keys.IMapLinksAspectOid"/>

<entry name="com.sheer.imo.keys.ICapacityExceededAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IBusinessElementOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.IVlanEntryOid">

<entry name="com.sheer.imo.keys.IReconciliationAspectOid"/>

<entry name="com.sheer.imo.keys.IVlanEntryReferencedStpAspectOid"/>

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

<key name="com.sheer.imo.keys.ILinkOid">

<entry name="com.sheer.imo.keys.IRepAspectOid"/>

<entry name="com.sheer.imo.keys.IStpPortsAspectOid"/>

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IBridgeOid">

<entry name="com.sheer.imo.keys.IReconciliationAspectOid"/>

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IReferencedStpInstanceInfoAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

<key name="com.sheer.imo.keys.INewAlarmOid">

<entry name="com.sheer.imo.keys.IAlarmBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.IHierarchyNodeOid">

<entry name="com.sheer.imo.keys.IMapAspectOid"/>

<entry name="com.sheer.imo.keys.IHierarchyChildrenAspectOid"/>

<entry name="com.sheer.imo.keys.IContainedImoOid"/>

</key>

<key name="com.sheer.imo.keys.IEthFlowPointOid">

<entry name="com.sheer.imo.keys.IEthFlowPointReferencedNEAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.ISwitchingEntityOid">

<entry name="com.sheer.imo.keys.IReferencedBridgeAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.INetworkVlanOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.IReferencedImosAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IRepAspectOid">

<entry name="com.sheer.imo.keys.IReferencedPortInfoAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IStpPortsAspectOid">

<entry name="com.sheer.imo.keys.IReferencedStpPortsInfoAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IBusinessLinkOid">

<entry name="com.sheer.imo.keys.IReferencedEndPointsAspectOid"/>

</key>

<key name="com.sheer.imo.keys.INEOid">

<entry name="com.sheer.imo.keys.IReconciliationAspectOid"/>

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

</key>

</key></value>

</param>

</command>

**Registering for Notification Using the BQL Register Command**

In the following example, the client application is registering for notification of ticket updates for all network elements that are managed in Prime Network.

Here, the **Register** command is used. When you run this command, the client application is registered to receive notification without retrieving the data.

<command name="Register">

<param name="oid">

<value>{[TicketListAspect]}</value>

</param>

<param name="rs">

<value>

<key name="">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.newalarm.ITicketListAspect">

<entry name="Tickets" />

</key>

<key name="com.sheer.imo.newalarm.ITicket">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

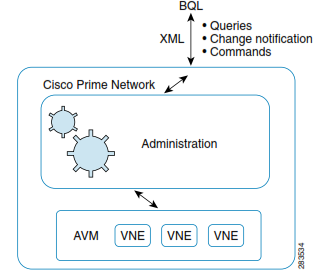
## Administering Cisco Prime Network Using BQL

Administrators can control and configure the behavior of Cisco Prime Network using BQL commands. BQL interacts with the Prime Network Registry to query and modify configuration information. You can perform the following administration functions using BQL:

* Setting up and administrating Prime Network Servers (units and gateway).
* Managing global settings for viewing database segments, viewing and installing client licenses, customizing a message of the day, configuring polling groups, and configuring protection groups.
* Managing security, scopes, and user accounts.
* Customizing static links used in Prime Network Vision topology.

Figure 5‑3 shows a high-level overview of how BQL is used to administer Prime Network.

Figure ‑ Administering Prime Network Using BQL



**AVM and VNEs**

Prime Network gateway processes are divided into AVMs. AVMs are Java processes (independent JVMs) with their own dedicated memory. AVMs are mostly used to provide the necessary distribution support platform for executing and monitoring multiple VNEs. Prime Network gateway processes and VNEs commonly reside on Prime Network units, but they can also reside on a Prime Network gateway. Some Prime Network server processes are reserved for system use.

Virtual Network Elements (VNEs) are entities that maintain a live model of each network element and of the entire network. A VNE:

* Is an abstract representation of an actual network element that runs as a completely autonomous process within a Prime Network unit. Each VNE is assigned to manage a single network element instance and contains a replica of that element.
* Uses whatever southbound management interfaces the network element implements (for example, SNMP or Telnet).
* Maintains a near-real-time network model using device polling and asynchronous data collection. The actual data collection, which is by nature vendor and device specific, is the responsibility of the VNE driver component of the VNE. A VNE driver maps specific device properties to a simplified vendor-neutral device model.

For more information about the Prime Network architecture, VNEs, and AVMs, see the [*Cisco Prime*](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html) [*Network 4.2.2 Administrator Guide*.](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)

**Additional Reading**

* Review [*Cisco Prime Network 4.2.2 Administrator Guide* t](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)o understand the Prime Network administrative tasks. This guide also provides details on the Prime Network user roles and scopes.
* See the *Cisco Prime Network Information Model* Javadoc to understand the IMO for the Prime Network administrative tasks. This document is available on the [Prime Network Technology Center](https://developer.cisco.com/site/prime-network/) website. You must have a Cisco.com account with partner level access, or you must be a Prime Network licensee to access this website.

### Management Interfaces

Table 5‑2 lists the BQL commands supported for management-related queries.

Table ‑ Supported Management BQL Command Queries

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| Get | com.sheer.imo.keys.IMCVMOid | {[MCNetwork][MCVM(IP=IPaddress)]} | Retrieves information on Prime Network units and gateway along with the list of AVMs created under it. |
| Get | com.sheer.imo.keys.IMCNetwork Oid | {[MCNetwork]} | Retrieves a list of Prime Network units and gateway. |
| Get | com.sheer.imo.keys.IAvmOid | {[MCNetwork][MCVM(IP=IPaddress)] [Avm(AvmNumber=AVMNumber)]} | Retrieves information on a specific AVM along with the list of VNEs created under it. |
| Get | com.sheer.imo.keys.IPollingGroups ManagementOid | {[PollingGroupsManagement]} | Retrieves information on the list of available polling groups. |
| Get | com.sheer.imo.keys.IElement  ManagementOid | {[MCNetwork][MCVM(IP=IPaddress)][)][ Avm(AvmNumber=AVMNumber)][Element Management(Key=VNEName)]} | Retrieves information on a specific VNE. |
| Get | com.sheer.imo.keys.IScopeRootOid | {[ScopeRoot]} | Retrieves a list of all available scopes. |
| Get | com.sheer.imo.keys.IScopeOid | {[Scope(Name=*ScopeName*)]} | Retrieves information on a specific scope. |
| Get | com.sheer.imo.management. ISchemes | {[Schemes]} | Retrieves a list of all supported schemes. |
| GetRole | — | — | Retrieves roles supported by Prime Network. |

Table 5‑3 lists the BQL commands supported for management-related operations.

Table ‑ Supported Management BQL Commands Operations

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| Create | com.sheer.imo.management.IMC | {[MCNetwork][MCVM(IP=<ipad dress>)]} | Creates a new Prime Network unit. |
| Update | com.sheer.imo.keys.IMCVMOid | {[MCNetwork][MCVM(IP=<ipad dress>)]} | Updates an existing Prime Network unit. |
| Delete | com.sheer.imo.keys.IMCVMOid | {[MCNetwork][MCVM(IP=<ipad dress>)]} | Removes an existing Prime Network unit. |
| MCRestart | com.sheer.imo.keys.IMCVMOid | {[MCNetwork][MCVM(IP=<ipad dress>)]} | Restarts an existing Prime Network unit. |
| Create | com.sheer.imo.management.IAvm | {[MCNetwork][MCVM(IP=<ipad dress>)][Avm(AvmNumber=<avm\_no>)]} | Creates a new AVM. |
| Load | com.sheer.imo.keys.IAvmOid | {[MCNetwork][MCVM(IP=<ipad dress>)][Avm(AvmNumber=<avm\_no>)]} | Starts an existing AVM process. |
| Unload | com.sheer.imo.keys.IAvmOid | {[MCNetwork][MCVM(IP=<ipad dress>)][Avm(AvmNumber=<avm\_no>)]} | Stops an existing AVM process. |
| Update | com.sheer.imo.management.IAvmOid | {[MCNetwork][MCVM(IP=<ipad dress>)][Avm(AvmNumber=<avm\_no>)]} | Updates an existing AVM. |
| Delete | com.sheer.imo.management.IAvmOid | {[MCNetwork][MCVM(IP=<ipad dress>)][Avm(AvmNumber=<avm\_no>)]} | Removes an existing AVM. |
| Create | com.sheer.imo.keys.IElementManage mentOid | {[MCNetwork][MCVM(IP=<ipad dress>)][)][Avm(AvmNumber=<a vm\_no>)][ElementManagement(K ey=<vne\_name>)]} | Creates a new VNE. |
| Update | com.sheer.imo.keys.IElementManage mentOid | {[MCNetwork][MCVM(IP=<ipad dress>)][)][Avm(AvmNumber=<a vm\_no>)][ElementManagement(K ey=<vne\_name>)]} | Updates an existing VNE. |
| Delete | com.sheer.imo.keys.IElementManage mentOid | {[MCNetwork][MCVM(IP=<ipad dress>)][)][Avm(AvmNumber=<a vm\_no>)][ElementManagement(K ey=<vne\_name>)]} | Removes an existing VNE. |
| Create | com.sheer.imo.IScope | {[Scope(Name=<scope\_name>)]} | Creates a new scope. |
| Update | com.sheer.imo.keys.IScopeOid | {[Scope(Name=<scope\_name>)]} | Updates an existing scope. |
| Delete | com.sheer.imo.keys.IScopeOid | {[Scope(Name=<scope\_name>)]} | Deletes an existing scope. |

**Required OID Strings**

Table 5‑4 list the OID strings that are required to manage AVMs and VNEs.

Table ‑ OID Strings Required for Managing AVMs and VNEs

| **Operation** | **Required OID String** | **Example** |
| --- | --- | --- |
| Add AVM | Prime Network server (unit) | {[MCNetwork][MCVM(IP=1.1.1.1)]} |
| Stop/start/delete AVM | AVM | {[MCNetwork][MCVM(IP=1.1.1.1)][Avm(AvmNumber=111)]} |
| Add VNE | AVM Optional: Polling group | {[MCNetwork][MCVM(IP=1.1.1.1)][Avm(AvmNumber=111)]} {[PollingGroupsManagement][PollingGroupManagement(Name=default)]}  Or  {[MCNetwork][MCVM(IP=10.56.58.178)][Avm(AvmNumber=111)][ElementManageme nt(Key=vneName)][PollingGroupManagement(Name= default)]} |
| Stop/start/delete VNE | VNE | {[MCNetwork][MCVM(IP=1.1.1.1)][Avm(AvmNumber=111)][ElementManagement(Ke y=vneName)]} |
| Update VNE | VNE Optional: Polling group | {[MCNetwork][MCVM(IP=1.1.1.1)][Avm(AvmNumber=111)][ElementManagement(Ke y=vneName)]} {[PollingGroupsManagement][PollingGroupManagement(Name=slow)]}  Or  {[MCNetwork][MCVM(IP=10.56.58.178)][Avm(AvmNumber=111)][ElementManageme nt(Key=vneName)][PollingGroupManagement(Name=slow)]} |

### Sample BQL Scripts for Managing AVMs and VNEs

This section contains the following sample BQL scripts:

* Creating a Prime Network Unit, page 109
* Creatingan **AVM**, page 109
* Creating a VNE, page, 110
* Getting Prime Network Unit Details, page 111
* Getting AVM Details, page 111
* Getting AVM Properties, page 112
* Getting AVM Memory Details, page 113
* Getting VNE Properties, page 113
* Getting Prime Network Unit Properties, page 114
* Getting Prime Network Gateway Properties, page 114
* Getting Polling Group Details, page 115
* Gettinga **Role**, page 116
* Starting an AVM, page 116
* Stopping an **AVM**, page 116
* Starting a VNE, page 116
* Stopping a VNE, page 117
* Disabling Adaptive Polling, page 117
* Deleting a VNE, page 118
* Deleting an AVM, page 119
* Deleting a Prime Network Unit, page 119

The Mediator Debugger tool helps you identify the BQL commands for any Prime Network GUI task (except for Prime Network Events tasks). Using this tool, you can write your own BQL commands for the required GUI tasks.

**Creating a Prime Network Unit**

The following example shows the usage of the BQL **Create** command to add a unit in the Prime Network gateway. Here, change the unit IP address (10.77.213.238) to add a new unit under the default protection group with the high availability feature enabled.

<command name="**Create**">

<param name="imobject">

<value>

<management.IMC>

<ID type="Oid">

{[MCNetwork][MCVM(IP=**10.77.213.238**)]}

</ID>

<HighAvailabilityEnabled type="Boolean">true</HighAvailabilityEnabled>

<ProtectionGroupOid type="Oid">

{[MCNetwork][MCVM(IP=**10.77.213.238**)][ProtectionGroup(Key=default-pg)]}

</ProtectionGroupOid>

</management.IMC>

</value>

</param>

</command>

.

**Creating an AVM**

The following example shows the usage of the BQL **Create** command to add an AVM in the Prime Network gateway. Here, change the Prime Network unit IP address (10.77.213.238), AVM number (601), and AVM name (TestAVM) to add a new AVM with the high availability feature enabled.

<command name="**Create**">

<param name="imobject">

<value>

<management.IAvm>

<ID type="Oid">{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumber=**601**)]}</ID>

<AdminStatusEnum type="Integer">1</AdminStatusEnum>

<AvmKey type="com.sheer.types.Key">**TestAVM**</AvmKey>

<HighAvailabilityEnabled type="Boolean">true</HighAvailabilityEnabled>

<MaximumMemory type="Integer">256</MaximumMemory>

</management.IAvm>

</value>

</param>

</command>

**Creating a VNE**

The following example shows the usage of the BQL **Create** command to add a VNE. Here, change the Prime Network unit IP address (10.77.213.238), AVM number (601), VNE name (TestVNE), and VNE IP address (192.168.2.2) to add a new VNE. In this example:

* ICMP is enabled with polling rate (2000000 msec).
* Local Setting adaptive polling is enabled with upper threshold (90) and lower threshold (60) values.
* SNMPv1 is enabled along with the community strings (public and private).
* VNE scheme (product) is defined.
* Telnet is enabled with the telnet sequence (#,cisco,:,).
* Event generating IP address (192.168.10.10) is configured.

<command name="**Create**">

<param name="imobject">

<value>

<management.IElementManagement>

<ID type="Oid">{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumbe r=**601**)][ElementManagement(Key=**TestVNE**)]}</ID>

<AdaptivePollingSettingEnum type="Integer">2</AdaptivePollingSet

tingEnum>

<AdminStatusEnum type="Integer">0</AdminStatusEnum>

<ElementClassEnum type="Integer">0</ElementClassEnum>

<ElementName type="String">**TestVNE**</ElementName>

<ICMPEnabled type="Boolean">**true**</ICMPEnabled>

<ICMPPollingRate type="Integer">**2000000**</ICMPPollingRate>

<IP type="com.sheer.types.IPAddress">**192.168.2.2**</IP>

<LocalAdaptivePollingSettings type="management.IAdaptivePollingS

ettings">

<ID type="Oid">{[]}</ID>

<Enabled type="Boolean">true</Enabled>

<LowerThreshold type="Integer">60</LowerThreshold>

<UpperThreshold type="Integer">90</UpperThreshold>

</LocalAdaptivePollingSettings>

<MaintenanceEnabled type="Boolean">false</MaintenanceEnabled>

<PollingGroup type="management.IPollingGroupManagement">

<ID type="Oid">{[MCNetwork][MCVM(IP=10.77.213.238)][Avm(AvmN umber=601)][ElementManagement(Key=TestVNE)][PollingGroupManagement(Name=default) ]}</ID>

</PollingGroup>

<SNMPEnabled type="Boolean">true</SNMPEnabled>

<SNMPReadCommunity type="String">public</SNMPReadCommunity>

<SNMPWriteCommunity type="String">private</SNMPWriteCommunity>

<SchemeName type="String">product</SchemeName>

<SnmpV3AuthenticationEnum type="Integer">0</SnmpV3AuthenticationEnum>

<SnmpV3AuthenticationPassword type="String" />

<SnmpV3AuthenticationUserProfile type="String" />

<SnmpV3EncryptionPassword type="String" />

<SnmpVersionEnum type="Integer">0</SnmpVersionEnum>

<TelnetEnabled type="Boolean">true</TelnetEnabled>

<TelnetPortNumber type="Integer">23</TelnetPortNumber>

<TelnetProtocolEnum type="Integer">0</TelnetProtocolEnum>

<TelnetSequence type="String">#,cisco,:,</TelnetSequence>

<TrapSyslogSources type="management.ITrapSyslogSources">

<ID type="Oid">{[MCNetwork][MCVM(IP=10.77.213.238)][Avm(AvmNumber=601)][ElementManagement(Key=TestVNE)][TrapSyslogSources]}</ID>

<IPAddresses type="com.sheer.types.IPAddress\_Array">

<com.sheer.types.IPAddress>192.168.10.10</com.sheer.types.IPAddress>

</IPAddresses>

</TrapSyslogSources>

</management.IElementManagement>

</value>

</param>

</command>

.

**Getting Prime Network Unit Details**

The following example shows the usage of the BQL **Get** command to retrieve the details of Prime Network unit (10.77.213.238); that is, to retrieve details of all AVMs running in the Prime Network unit.

<command name="**Get**">

<param name="oid">

<value>

{[MCNetwork][MCVM(IP=**10.77.213.238**)]}

</value>

</param>

<param name="rs">

<value>

<key name="com.sheer.imo.keys.IMCVMOid">

<entry name="depth">1</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.management.IMC">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.IAvm">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.management.IAvm">

<entry name="ElementManagements"/>

</key>

</key>

</key>

</value>

</param>

</command>

**Getting AVM Details**

The following example shows the usage of the BQL **Get** command to retrieve the details of AVM (601), managed in Prime Network unit (10.77.213.238); that is, to retrieve details of all VNEs running in the AVM.

<command name="**Get**">

<param name="oid">

<value>{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumber=**601**)]}</value>

</param>

<param name="rs">

<value><key name="com.sheer.imo.keys.IAvmOid">

<entry name="depth">1</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.management.IElementManagement">

<entry name="OperStatusEnum"/>

<entry name="SNMPEnabled"/>

<entry name="ElementType"/>

<entry name="DeviceTypeAdaptivePollingSettings"/>

<entry name="TrapSyslogSources"/>

<entry name="IP"/>

<entry name="AdaptivePollingSettingEnum"/>

<entry name="TelnetEnabled"/>

<entry name="AdminStatusEnum"/>

<entry name="LocalAdaptivePollingSettings"/>

<entry name="MaintenanceEnabled"/>

<entry name="PollingGroup"/>

<entry name="StartTime"/>

<entry name="ElementClassEnum"/>

</key>

<key name="com.sheer.imo.management.IAvm">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.management.IElementManagement">

<entry name="LeadingMangementComponent"/>

</key>

<key name="com.sheer.imo.management.IPollingInterval">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.IPowerDrillData">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.IPollingGroupManagement">

<entry name="\*"/>

</key>

</key>

</value>

</param>

</command>

.

**Getting AVM Properties**

The following example shows the usage of the BQL **Get** command to retrieve the properties of AVM (601), managed in Prime Network unit (10.77.213.238).

<command name="**Get**">

<param name="oid">

<value>

{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumber=**601**)]}

</value>

</param>

<param name="rs">

<value>

<key name="IAVMOid-NoAgents">

<entry name="depth">1</entry>

<entry name="register">false</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.management.IAvm">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.management.IAvm">

<entry name="ElementManagements"/>

</key>

</key>

</key>

</value>

</param>

</command>

**Getting AVM Memory Details**

The following example shows the usage of the BQL **GetMemoryUsage** command to retrieve the memory usage of AVM (400), managed in Prime Network unit (10.56.22.93).

<command name="GetMemoryUsage">

<param name="oid">

<value>

{[MCNetwork][MCVM(IP=10.56.22.93)][Avm(AvmNumber=400)]}

</value>

</param>

</command>

.

**Getting VNE Properties**

The following example shows the usage of the BQL **Get** command to retrieve the properties of VNE (10.77.214.134), belonging to AVM (601), managed in Prime Network unit (10.77.213.238).

<command name="**Get**">

<param name="oid">

<value>{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumber=**601**)][ElementManagement(Key=**10.7**

**7.214.134**)]}</value>

</param>

<param name="rs">

<value><key name="com.sheer.imo.keys.IElementManagementOid">

<entry name="depth">1</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.management.IElementManagement">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.IPollingInterval">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.IPowerDrillData">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.ITrapSyslogSources">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.IAdaptivePollingSettings">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.IPollingGroupManagement">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.management.IElementManagement">

<entry name="LeadingMangementComponent"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Getting Prime Network Unit Properties**

The following example shows the usage of the BQL **Get** command to retrieve the properties of Prime Network unit (10.77.213.238).

<command name="**Get**">

<param name="oid">

<value>{[MCNetwork][MCVM(IP=**10.77.213.238**)]}</value>

</param>

<param name="rs">

<value><key name="IMCVMOid-NoAVMs">

<entry name="depth">1</entry>

<entry name="register">false</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.management.IMC">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.management.IMC">

<entry name="Avms"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Getting Prime Network Gateway Properties**

The following example shows the usage of the BQL **Get** command to retrieve the properties of Prime Network gateway.

<command name="**Get**">

<param name="oid">

<value>

{[MCNetwork]}

</value>

</param>

<param name="rs">

<value>

<key name="com.sheer.imo.keys.IMCNetworkOid">

<entry name="depth">1</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.management.IMC">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.management.IMCNetwork">

<entry name="MetroCentrals"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.management.IMC">

<entry name="Avms"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Getting Polling Group Details**

The following example shows the usage of the BQL **Get** command to retrieve the polling group details that you have defined.

<command name="**Get**">

<param name="oid">

<value>

{[PollingGroupsManagement]}

</value>

</param>

<param name="rs">

<value>

<key name="com.sheer.imo.keys.IPollingGroupsManagementOid">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IMO">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Getting a Role**

The following example shows the usage of the BQL **GetRole** command to retrieve the command builder script roles (administrator, viewer, and so on).

<command name="GetRole" />

.

**Starting an AVM**

The following example shows the usage of the BQL **Load** command to start an AVM (601), managed in the Prime Network unit (10.77.213.238).

<command name="**Load**">

<param name="oid">

<value>

{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumber=**601**)]}

</value>

</param>

</command>

.

**Stopping an AVM**

The following example shows the usage of the BQL **Unload** command to stop an AVM (601), managed in the Prime Network unit (10.77.213.238).

<command name="**Unload**">

<param name="oid">

<value>{[MCNetwork][MCVM(IP=10.77.213.238)][Avm(AvmNumber=610)]}</value>

</param>

</command>

.

**Starting a VNE**

The following example shows the usage of the BQL **Update** command to start a VNE (TestVNE), belonging to AVM (601), managed in Prime Network unit (10.77.213.238). Here, the VNE status is defined as part of IScalarNotification (AdminStatusEnum type value 1 [Up] and 0 [Down]). See IScalarNotification, page 88 for more details.

<command name="**Update**">

<param name="oid">

<value>{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumber=**601**)][ElementManagement(Key=**Test VNE**)]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<NewIMO type="management.IElementManagement">

<ID type="Oid">{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumber=**601**)][ElementManagement(Key= **TestVNE**)]}</ID>

**<AdminStatusEnum type="Integer">1</AdminStatusEnum>**

</NewIMO>

<OldIMO type="management.IElementManagement">

<ID type="Oid">{[MCNetwork][MCVM(IP=**10.77.213.238**)][Avm(AvmNumber=**601**)][ElementManagement(Key= **TestVNE**)]}</ID>

**<AdminStatusEnum type="Integer">0</AdminStatusEnum>**

</OldIMO>

<PropertyName type="String">AdminStatusEnum</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

**Stopping a VNE**

The following example shows the usage of the BQL **Update** command to start a VNE (TestVNE), belonging to AVM (601), managed in Prime Network unit (10.77.213.238). Here, the VNE status is defined as part of IScalarNotification (AdminStatusEnum type value 0 [Down] and 1 [Up]). See IScalarNotification, page 88 for more details.

<command name="Update">

<param name="oid">

<value>{[MCNetwork][MCVM(IP=10.77.213.238)][Avm(AvmNumber=601)][ElementManagement( Key=TestVNE)]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<NewIMO type="management.IElementManagement">

<ID type="Oid">{[MCNetwork][MCVM(IP=10.77.213.238)][Avm(AvmNumber=601)][ElementManagem ent(Key=TestVNE)]}</ID>

<AdminStatusEnum type="Integer">0</AdminStatusEnum>

</NewIMO>

<OldIMO type="management.IElementManagement">

<ID type="Oid">{[MCNetwork][MCVM(IP=10.77.213.238)][Avm(AvmNumber=601)][ElementManagem ent(Key=TestVNE)]}</ID>

<AdminStatusEnum type="Integer">1</AdminStatusEnum>

</OldIMO>

<PropertyName type="String">AdminStatusEnum</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

**Disabling Adaptive Polling**

The following example shows the usage of the BQL **Update** command to disable the adaptive polling for an NE 169.254.198.143. In this example, the adaptive polling is disabled and local setting is enabled with Upper Threshold and Lower Threshold value as 90 and 60 respectively.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Update">

<param name="oid">

<value>{[MCNetwork][MCVM(IP=10.56.56.117)][Avm(AvmNumber=555)][ElementManagement(Key=169.254.198.143)]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<NewIMO type="management.IElementManagement">

<ID

type="Oid">{[MCNetwork][MCVM(IP=10.56.56.117)][Avm(AvmNumber=555)][ElementManagement(Key=1

69.254.198.143)]}</ID>

<AdaptivePollingSettingEnum type="Integer">2</AdaptivePollingSettingEnum>

</NewIMO>

<OldIMO type="management.IElementManagement">

<IDtype="Oid">{[MCNetwork][MCVM(IP=10.56.56.117)][Avm(AvmNumber=555)][ElementManagement(Key=169.254.198.143)]}</ID>

<AdaptivePollingSettingEnum type="Integer">1</AdaptivePollingSettingEnum>

</OldIMO>

<PropertyName type="String">AdaptivePollingSettingEnum</PropertyName>

</IScalarNotification>

</value>

<value>

<IScalarNotification>

<NewIMO type="management.IElementManagement">

<IDtype="Oid">{[MCNetwork][MCVM(IP=10.56.56.117)][Avm(AvmNumber=555)][ElementManagement(Key=169.254.198.143)]}</ID>

<LocalAdaptivePollingSettings type="management.IAdaptivePollingSettings">

<ID type="Oid">{[]}</ID>

<Enabled type="Boolean">false</Enabled>

<LowerThreshold type="Integer">60</LowerThreshold>

<UpperThreshold type="Integer">90</UpperThreshold>

</LocalAdaptivePollingSettings>

</NewIMO>

<OldIMO type="management.IElementManagement">

<IDtype="Oid">{[MCNetwork][MCVM(IP=10.56.56.117)][Avm(AvmNumber=555)][ElementManagement(Key=169.254.198.143)]}</ID>

<LocalAdaptivePollingSettings type="">Null</LocalAdaptivePollingSettings>

</OldIMO>

<PropertyName type="String">LocalAdaptivePollingSettings</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

**Deleting a VNE**

The following example shows the usage of the BQL **Delete** command to delete a VNE (TestVNE), belonging to AVM (601), managed in Prime Network unit (10.77.213.238).

<command name="Delete">

<param name="oids">

<value>{[MCNetwork][MCVM(IP=10.77.213.238)][Avm(AvmNumber=601)][ElementManagement(Key=TestVNE)]}</value>

</param>

<param name="signature">

<value>true</value>

</param>

</command>

.

**Deleting an AVM**

The following example shows the usage of the BQL **Delete** command to delete an AVM (601), managed in Prime Network unit (10.77.213.238).

<command name="Delete">

<param name="oid">

<value>

{[MCNetwork][MCVM(IP=10.77.213.238)][Avm(AvmNumber=601)]}

</value>

</param>

</command>

.

**Deleting a Prime Network Unit**

The following example shows the usage of the BQL **Delete** command to delete the Prime Network unit (10.77.213.238).

<command name="**Delete**">

<param name="oids">

<value>

{[MCNetwork][MCVM(IP=**10.77.213.238**)]}

</value>

</param>

</command>

.

## Retrieving Inventory Data Using BQL

Physical and logical inventory data can be retrieved using BQL commands. BQL commands allow you to:

* Access network elements; for example, you can get all network elements or the network topology and connectivity information.
* Access physical inventory information; for example, you can get the complete physical containment for a network element or the software assets running on a network element or on a specified module.
* Access logical inventory information; for example, you can get the network layer protocol information or all physical termination points associated to network elements.

Figure 5‑4 shows a high-level overview of how BQL can be used to retrieve inventory data.

Figure ‑ Retrieving Inventory Data Using BQL

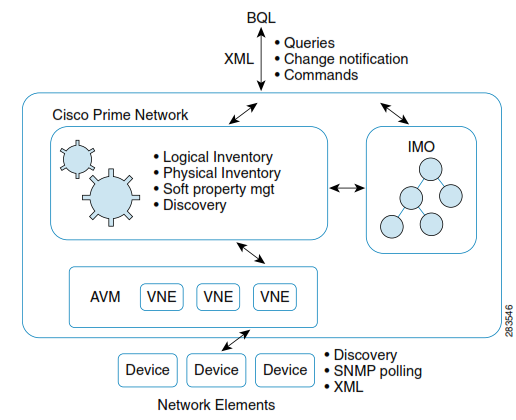
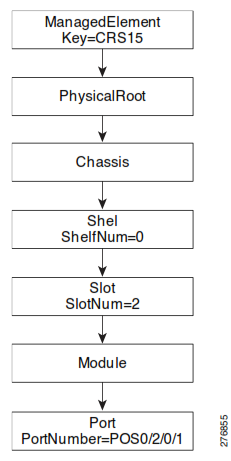


Figure 5‑5 and Figure 5‑6 illustrate the physical and logical object hierarchy. The physical object of a Cisco CRS1 port is:

{[ManagedElement(Key=CRS15)][PhysicalRoot][Chassis][Shelf(ShelfNum=0)][Slot(SlotNum=2)][Mo dule][Port(PortNumber=POS0/2/0/1)][PhysicalLayer]}

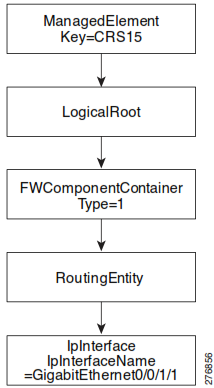
Figure ‑ Physical Object Hierarchy



The logical object of a Cisco CRS1 is:

{[ManagedElement(Key=CRS15)][LogicalRoot][FWComponentContainer(Type=1)][RoutingEntity][IpInterface(IpInterfaceName=GigabitEthernet0/0/1/1)]}

Figure ‑ Logical Object Hierarchy



**Additional Reading**

* Review [*Cisco Prime Network 4.2.2 Administrator Guide* t](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)o understand the Cisco Prime Network user roles and scopes.
* Review [*Cisco Prime Network 4.2.2 User Guide* t](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html)o understand the Prime Network applications, Cisco Prime Network Vision, and Cisco Prime Network Events.
* Review [*Cisco Prime Network 4.2.2 Supported Cisco VNEs*](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html) and [*Cisco Prime Network 4.2.2 Supported Technologies and Topologies*](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html) *t*o learn about supported technologies, supported NEs, and topology links for the supported NEs.
* See the *Cisco Prime Network Information Model* Javadoc to understand the IMO for VNE, path tracer, business tags, NEs, and maps. This document is available on the [Prime Network Technology](http://developer.cisco.com/web/prime-network/home) [Center w](https://developer.cisco.com/site/prime-network/)ebsite. You must have a Cisco.com account with partner level access, or you must be a Prime Network licensee to access this website.

### Inventory Interfaces

Table 5‑5 lists the BQL commands supported for inventory.

Table ‑ Supported Inventory BQL Command Queries

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| Get | com.sheer.imo.IManagedElement | {[ManagedElement(Key=*Device*  *Name*)]} | Retrieves complete physical and logical inventory details for the requested network element. |
| DeviceList | — | — | Retrieves all managed network elements in Prime Network. |
| **Physical Inventory** | | | |
| Get | com.sheer.imo.IPhysicalRoot | {[ManagedElement(Key=*Device*  *Name*)][PhysicalRoot]} | Retrieves complete physical inventory details for the requested network element. |
| Get | com.sheer.imo.IChassis | {[ManagedElement (Key=*DeviceName*)] [PhysicalRoot][Chassis]} | Retrieves the chassis details for the requested network element. |
| Get | com.sheer.imo.IEquipmentHolder | {[ManagedElement(Key=*Device Name*)][PhysicalRoot][Chassis] [Slot(SlotNum=*SlotNumber*)]} | Retrieves the slot details for the requested network element. |
| Get | com.sheer.imo.IModule | {[ManagedElement(Key=*Device Name*)][PhysicalRoot][Chassis] [Slot(SlotNum=*SlotNumber*)] [Module]} | Retrieves the module details for the requested network element. |
| Get | com.sheer.imo.IPortConnector | {[ManagedElement(Key=*Device Name*)][PhysicalRoot][Chassis] [Slot(SlotNum=*SlotNumber*)] [Module][Slot(SlotNum=*Slot Number*)][Module][Port (PortNumber=*PortNumber*)]} | Retrieves the port details for the requested network element. |
| Get | com.sheer.imo.IShelf | {[ManagedElement(Key=*Device Name*)][PhysicalRoot][Chassis] [Shelf(ShelfNum=*ShelfNumber*)]} | Retrieves the shelf details for the requested network element. |
| **Logical Inventory** | | | |
| Get | com.sheer.imo.ILogicalRoot | {[ManagedElement(Key=*Device*  *Name*)][LogicalRoot]} | Retrieves complete logical inventory details for the requested network element. |

See Processing BQL Notification Messages, page 83 to understand how to register for notification messages whenever there is an update in the inventory data.

See Managing Soft Properties Using BQL, page 185 to understand how to extend the NE data collection and modeling by adding new properties to the DCs, and assigning them to NE MIB variables in runtime.

### Sample BQL Scripts for Retrieving Inventory Data

This section contains the following sample BQL scripts:

* Retrieving an NE List, page 124
* Retrieving NE Properties, page 124
* Retrieving Physical Inventory Data for an NE, page 125
* Retrieving Physical Inventory Without Ports**,** page 125
* Retrieving Physical Inventory with Ethernet Ports, page 126
* Retrieving NE Port Status, page 127
* Retrieving ARP Entries, page 127
* Retrieving All Pseudowires, page 128
* Retrieving All VSIs, page 128
* Retrieving a Specific VSI, page 129
* Refreshing Inventory Data for an NE, page 129
* Finding the Path Trace, page 130
* Attaching **a Business Tag**, page 131
* Editing a Business Tag, page 132
* Finding All Maps, page 132
* Getting Map Details, page 133

The Mediator Debugger tool helps you identify the BQL commands for any Prime Network GUI task (except for Cisco Prime Network Events tasks). Using this tool, you can write your own BQL commands for the required GUI tasks.

**Retrieving an NE List**

The following example shows the usage of the BQL **DeviceList** command to retrieve all managed network elements in Prime Network.

<command name="**DeviceList**">

</command>

.

**Retrieving NE Properties**

The following example shows the usage of the BQL **Get** command to retrieve the network element (core-crs1-p2) properties.

<command name="**Get**">

<param name="oid">

<value>{[ManagedElement(Key=core-crs1-p2)]}</value>

</param>

<param name="rs">

<value>

<key name="NE report">

<entry name="register">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IManagedElement">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Retrieving Physical Inventory Data for an NE**

The following example shows the usage of the BQL **Get** command to retrieve the network element (core-crs1-p2) physical inventory data.

<command name="**Get**">

<param name="oid">

<value>

{[ManagedElement(Key=core-crs1-p2)][PhysicalRoot]}

</value>

</param>

<param name="rs">

<value>

<key name="NE report">

<entry name="register">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IPhysicalRoot">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IEquipment">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IEquipmentHolder">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Retrieving Physical Inventory Without Ports**

The following example shows the usage of the BQL **Get** command to retrieve the network element (core-crs1-p2) physical inventory data without the ports details (SupportedPTPs are excluded).

<command name="**Get**">

<param name="oid">

<value>

{[ManagedElement(Key=**core-crs1-p2**)][PhysicalRoot]}

</value>

</param>

<param name="rs">

<value>

<key name="NE report">

<entry name="register">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IPhysicalRoot">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IEquipment">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IEquipmentHolder">

<entry name="\*"/>

</key>

</key>

<key name="**excludedProperties**">

<key name="com.sheer.imo.IModule">

<entry name="**SupportedPTPs**"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Retrieving Physical Inventory with Ethernet Ports**

The following example shows the usage of the BQL **Get** command to retrieve the network element (core-crs1-p2) physical inventory data with Ethernet ports.

<command name="**Get**">

<param name="oid">

<value>

{[ManagedElement(Key=**core-crs1-p2**)][PhysicalRoot]}

</value>

</param>

<param name="rs">

<value>

<key name="NE report">

<entry name="register">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IPhysicalRoot">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IEquipment">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IEquipmentHolder">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IPortConnector">

<entry name="PortAlias"/>

<entry name="ContainedCurrentCTPs"/>

</key>

<key name="com.sheer.imo.IPhysicalLayer">

<entry name="TypeEnum"/>

<entry name="ContainedCurrentCTPs"/>

</key>

<key name="com.sheer.imo.technologies.IEthernet">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Retrieving NE Port Status**

The following example shows the usage of the BQL **Get** command to retrieve the port status (admin and oper) of a network element (core-crs1-p2).

<command name="Get">

<param name="oid">

<value>

{[ManagedElement(Key=core-crs1-p2)][PhysicalRoot][Chassis][Shelf(ShelfNum=0)][Slot (SlotNum=1)][Module][Slot(SlotNum=5)][Module][Port(PortNumber=TenGigE0/1/5/0)][Phy sicalLayer]}

</value>

</param>

<param name="rs">

<value>

<key name="NE Property notification">

<entry name="register">true</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IPhysicalLayer">

<entry name="AdminStatusEnum"/>

<entry name="OperStatusEnum"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Retrieving ARP Entries**

The following example shows the usage of the BQL **Get** command to retrieve the ARP entries of a network element (core-crs1-p2).

<command name="Get">

<param name="oid">

<value>

{[ManagedElement(Key=core-crs1-p2)][LogicalRoot][FWComponentContainer(Type=1)][Rou tingEntity][ArpEntity]}

</value>

</param>

<param name="rs">

<value>

<key name="com.sheer.imo.keys.IArpEntityOid">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IMO">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Retrieving All Pseudowires**

The following example shows the usage of the BQL **Get** command to retrieve the pseudowires details of a network element (7200 SRD).

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[ManagedElement(Key=7200 SRD)][LogicalRoot][Context(ContextName=Default context)][TunnelContainer(TunnelType=1)]}</value>

</param>

<param name="rs">

<value><key name="com.sheer.imo.keys.ITunnelContainerOid">

<entry name="depth">0</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.technologies.ITunnelEdge">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.technologies.ITunnelContainer">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IBusinessObject">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

</key>

</key></value>

</param>

</command>

**Retrieving All VSIs**

The following example shows the usage of the BQL **Get** command to retrieve the VSI details of a network element (ASR1K\_XE260\_V03).

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[ManagedElement(Key=ASR1K\_XE260\_V03)][LogicalRoot][Context(ContextName=Default context)][FWComponentContainer(Type=9)]}</value>

</param>

<param name="rs">

<value><key name="com.sheer.imo.keys.IVSIOid">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IMO">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

</key>

</key></value>

</param>

</command>

**Retrieving a Specific VSI**

The following example shows the usage of the BQL **Get** command to retrieve the specific VSI details (VPN ID: 66) of a network element (ASR1K\_XE260\_V03).

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[ManagedElement(Key=ASR1K\_XE260\_V03)][LogicalRoot][Context(ContextName=Default context)][FWComponentContainer(Type=9)][VSI(VplsInstanceName=ana1)(VpnId=66)]}</value>

</param>

<param name="rs">

<value><key name="com.sheer.imo.keys.IVSIOid">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IMO">

<entry name="\*"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Refreshing Inventory Data for an NE**

The following example shows the usage of the BQL **Refresh** command to refresh the physical inventory data of a network element.

<command name="Refresh">

<param name="oid">

<value>{[ManagedElement(Key=PE-209\_Sim)]}</value>

</param>

<param name="oids">

<value>{[ManagedElement(Key=PE-209\_Sim)][PhysicalRoot][Chassis][Slot(SlotNum=1)][Module][P

ort(PortNumber=FastEthernet1/0)][PhysicalLayer]}</value>

</param>

</command>

**Finding the Path Trace**

The following example shows the usage of the BQL **GetSNC** command to get the path trace between network elements. Here, you can define the start point (core-crs1-p2) and destination point (layer3data, 172.23.104.11). Here, the path trace is calculated between the port, TenGigE0/1/3/0, and the VLAN identifier, 172.23.104.11.

<command name="GetSNC">

<param name="startingPoint">

<value>{[ManagedElement(Key=core-crs1-p2)][PhysicalRoot][Chassis][Shelf(ShelfNum=0)][Slot( SlotNum=1)][Module][Slot(SlotNum=3)][Module][Port(PortNumber=TenGigE0/1/3/0)][PhysicalLaye r][DataLinkLayer]}</value>

</param>

<param name="layer3Data">

<value>172.23.104.11</value>

</param>

<param name="rs">

<value><key name="path-tool-container">

<entry name="depth">30000</entry>

<entry name="register">false</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="\*">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.ILse">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.technologies.IAtm">

<entry name="VcsTable"/>

<entry name="ContainedCurrentCTPs"/>

<entry name="ContainingTPs"/>

<entry name="CrossConnectTable"/>

</key>

<key name="com.sheer.imo.technologies.IVcBasedEncapsulation">

<entry name="ContainedCurrentCTPs"/>

<entry name="ContainingTPs"/>

<entry name="Vc"/>

</key>

<key name="com.sheer.imo.IRoutingEntity">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IConnectionTerminationPoint">

<entry name="ContainedCurrentCTPs"/>

<entry name="ContainingTPs"/>

</key>

<key name="com.sheer.imo.IVcCrossConnect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IBridge">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IVrf">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IPhysicalLayer">

<entry name="SupportedAlarms"/>

<entry name="ContainedCurrentCTPs"/>

<entry name="ContainingTPs"/>

</key>

<key name="com.sheer.imo.technologies.IIPInterface">

<entry name="IpPort"/>

<entry name="Interfaces"/>

<entry name="CarEntries"/>

</key>

<key name="com.sheer.imo.technologies.IFrameRelay">

<entry name="VcsTable"/>

<entry name="ContainedCurrentCTPs"/>

<entry name="ContainingTPs"/>

<entry name="CrossConnectTable"/>

</key>

<key name="com.sheer.imo.IVcSwitchingEntity">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.technologies.IL2TPTunnel">

<entry name="SessionsTable"/>

</key>

<key name="com.sheer.imo.technologies.IMpls">

<entry name="OutLabels"/>

<entry name="ContainedCurrentCTPs"/>

<entry name="MplsTEProperties"/>

<entry name="ContainingTPs"/>

<entry name="InLabels"/>

</key>

<key name="com.sheer.imo.technologies.IVlanInterface">

<entry name="VlanEntries"/>

<entry name="ContainingTPs"/>

</key>

</key>

</key></value>

</param>

<param name="simulatedTimestamp">

<value>-1</value>

</param>

</command>

**Attaching a Business Tag**

The following example shows the usage of the BQL **Create** command to attach a business tag to a network element (PE-209\_Sim).

<command name="Create">

<param name="imobject">

<value>

<IBusinessObject>

<ID

type="Oid">{[ManagedElement(Key=PE-209\_Sim)][PhysicalRoot][Chassis][Slot(SlotNum=0

)][Module][Port(PortNumber=FastEthernet0/0)][BusinessObject]}</ID>

<EKey type="String">xyz</EKey>

<Name type="String">Hello World</Name>

<Notes type="String" />

<TypeEnum type="Integer">1</TypeEnum>

</IBusinessObject>

</value>

</param>

</command>

**Editing a Business Tag**

The following example shows the usage of the BQL **Update** command to edit a business tag, attached to a network element (PE-209\_Sim).

<command name="Update">

<param name="oid">

<value>{[ManagedElement(Key=PE-209\_Sim)][PhysicalRoot][Chassis][Slot(SlotNum=0)][Modul e][Port(PortNumber=FastEthernet0/0)][BusinessObject]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<ID type="Oid">{[Notification]}</ID>

<NewIMO type="IBusinessObject">

<ID

type="Oid">{[ManagedElement(Key=PE-209\_Sim)][PhysicalRoot][Chassis][Slot(SlotNum=0

)][Module][Port(PortNumber=FastEthernet0/0)][BusinessObject]}</ID>

<Name type="String">Hello World again</Name>

</NewIMO>

<PropertyName type="String">Name</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

**Finding All Maps**

The following example shows the usage of the BQL **Find** command to list all the maps in Prime Network.

<command name="Find">

<param name="imo">

<value>

<IMap />

</value>

</param>

<param name="rs">

<value><key name="FindAllMaps">

<entry name="depth">100</entry>

<entry name="register">false</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IMap">

<entry name="Name"/>

<entry name="HierarchyRootOid"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.IMap">

<entry name="Links"/>

</key>

</key>

</key></value>

</param>

</command>

**Getting Map Details**

The following example shows the usage of the BQL **Get** command to retrieve the details of a map (21001).

<command name="**Get**">

<param name="oid">

<value>{[Map(Id=21001)]}</value>

</param>

<param name="rs">

<value><key name="GetMapDetails">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">true</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IHierarchyNode">

<entry name="Name"/>

<entry name="ManagedParent"/>

<entry name="Map"/>

<entry name="Children"/>

<entry name="Leaf"/>

<entry name="ContainedObjectOid"/>

</key>

<key name="com.sheer.imo.IReconciliationAspect">

<entry name="TypeEnum"/>

</key>

<key name="com.sheer.imo.newalarm.ITicket">

<entry name="Source"/>

<entry name="EventCount"/>

<entry name="LatestState"/>

<entry name="AggregatedAckStateEnum"/>

<entry name="AutoCleared"/>

<entry name="Archived"/>

<entry name="LastModificationTime"/>

<entry name="AggregatedSeverityEnum"/>

<entry name="ReductionCount"/>

<entry name="DuplicationCount"/>

<entry name="AffectedDevicesCount"/>

<entry name="AlarmCount"/>

</key>

<key name="com.sheer.imo.ILink">

<entry name="BiDirectional"/>

<entry name="ConnectionInformation"/>

<entry name="LinkTypeEnum"/>

</key>

<key name="com.sheer.imo.IVlanEntryReferencedStpAspect">

<entry name="StpPortInfo"/>

</key>

<key name="com.sheer.imo.INE">

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.IHierarchyChildrenAspect">

<entry name="Children"/>

</key>

<key name="com.sheer.imo.IBusinessObject">

<entry name="Name"/>

<entry name="Notes"/>

<entry name="TypeEnum"/>

<entry name="EKey"/>

</key>

<key name="com.sheer.imo.IBridge">

<entry name="StpInstanceInfo"/>

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.IMapDataAspect">

<entry name="LinksTypeFilter"/>

</key>

<key name="com.sheer.imo.IContainedImo">

<entry name="ContainedObjectOid"/>

</key>

<key name="com.sheer.imo.IReferencedImosAspect">

<entry name="Efd"/>

</key>

<key name="com.sheer.imo.IReferencedPortInfoAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IReferencedEndPointsAspect">

<entry name="ZEndPoint"/>

<entry name="AEndPoint"/>

</key>

<key name="com.sheer.imo.newalarm.ITicketListAspect">

<entry name="Tickets"/>

</key>

<key name="com.sheer.imo.ITopologicalLink">

<entry name="MaintenanceMode"/>

<entry name="DetectionTypeEnum"/>

<entry name="BiDirectional"/>

<entry name="ConnectionInformation"/>

<entry name="LinkTypeEnum"/>

</key>

<key name="com.sheer.imo.IStpPortsAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IContainedHierarchyNode">

<entry name="HierarchyRootOid"/>

</key>

<key name="com.sheer.imo.IMapAspect">

<entry name="XCoordinate"/>

<entry name="YCoordinate"/>

<entry name="MapOid"/>

<entry name="Height"/>

<entry name="Background"/>

<entry name="SubGraph"/>

<entry name="Width"/>

</key>

<key name="com.sheer.imo.technologies.IIPInterface">

<entry name="Address"/>

</key>

<key name="com.sheer.imo.IEthernetFlowDomain">

<entry name="Name"/>

</key>

<key name="com.sheer.imo.IBusinessElement">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IReferencedBridgeAspect">

<entry name="Bridge"/>

</key>

<key name="com.sheer.imo.IBusinessLink">

<entry name="ZEndPoint"/>

<entry name="AEndPoint"/>

<entry name="BiDirectional"/>

<entry name="LinkTypeEnum"/>

</key>

<key name="com.sheer.imo.IAlarmBusinessObject">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IRepAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.technologies.IStpPortInfo">

<entry name="StpPortState"/>

<entry name="StpPortRole"/>

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.IReferencedStpInstanceInfoAspect">

<entry name="StpInstanceInfo"/>

</key>

<key name="com.sheer.imo.IVrf">

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.technologies.IVlanEntry">

<entry name="StpPortInfo"/>

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.IReferencedStpPortsInfoAspect">

<entry name="ASideStpPortInfo"/>

<entry name="ZSideStpPortInfo"/>

</key>

<key name="com.sheer.imo.IMapLinksAspect">

<entry name="Links"/>

</key>

<key name="com.sheer.imo.technologies.IStpInstanceInfo">

<entry name="IsRoot"/>

<entry name="ScriptMetadataOids"/>

</key>

<key name="com.sheer.imo.ISeverityAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.ICapacityExceededAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IMap">

<entry name="Name"/>

<entry name="Links"/>

<entry name="HierarchyRootOid"/>

</key>

<key name="com.sheer.imo.technologies.vendors.cisco.IREPPortInfo">

<entry name="SegmentId"/>

<entry name="PortRole"/>

<entry name="BlockedVlans"/>

<entry name="PortType"/>

<entry name="OperPortStatus"/>

</key>

<key name="com.sheer.imo.IEthFlowPointReferencedNEAspect">

<entry name="NetworkElement"/>

</key>

<key name="com.sheer.imo.IManagedElement">

<entry name="SysLocation"/>

<entry name="DeviceName"/>

<entry name="ElementType"/>

<entry name="IP"/>

<entry name="SysUpTime"/>

<entry name="VendorEnum"/>

<entry name="ElementTypeKey"/>

<entry name="ScriptMetadataOids"/>

<entry name="CommunicationStateEnum"/>

<entry name="ElementCategoryEnum"/>

<entry name="SoftwareVersion"/>

<entry name="SysDescription"/>

<entry name="InvestigationStateEnum"/>

<entry name="SysName"/>

</key>

</key>

<key name="requiredAspects">

<key name="com.sheer.imo.keys.IManagedElementOid">

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IMapOid">

<entry name="com.sheer.imo.keys.IContainedHierarchyNodeOid"/>

<entry name="com.sheer.imo.keys.IMapDataAspectOid"/>

<entry name="com.sheer.imo.keys.IMapLinksAspectOid"/>

<entry name="com.sheer.imo.keys.ICapacityExceededAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IBusinessElementOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.IVlanEntryOid">

<entry name="com.sheer.imo.keys.IReconciliationAspectOid"/>

<entry name="com.sheer.imo.keys.IVlanEntryReferencedStpAspectOid"/>

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

<key name="com.sheer.imo.keys.ILinkOid">

<entry name="com.sheer.imo.keys.IRepAspectOid"/>

<entry name="com.sheer.imo.keys.IStpPortsAspectOid"/>

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IBridgeOid">

<entry name="com.sheer.imo.keys.IReconciliationAspectOid"/>

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IReferencedStpInstanceInfoAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

<key name="com.sheer.imo.keys.INewAlarmOid">

<entry name="com.sheer.imo.keys.IAlarmBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.IHierarchyNodeOid">

<entry name="com.sheer.imo.keys.IMapAspectOid"/>

<entry name="com.sheer.imo.keys.IHierarchyChildrenAspectOid"/>

<entry name="com.sheer.imo.keys.IContainedImoOid"/>

</key>

<key name="com.sheer.imo.keys.IEthFlowPointOid">

<entry name="com.sheer.imo.keys.IEthFlowPointReferencedNEAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.ISwitchingEntityOid">

<entry name="com.sheer.imo.keys.IReferencedBridgeAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

</key>

<key name="com.sheer.imo.keys.INetworkVlanOid">

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.IReferencedImosAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IRepAspectOid">

<entry name="com.sheer.imo.keys.IReferencedPortInfoAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IStpPortsAspectOid">

<entry name="com.sheer.imo.keys.IReferencedStpPortsInfoAspectOid"/>

</key>

<key name="com.sheer.imo.keys.IBusinessLinkOid">

<entry name="com.sheer.imo.keys.IReferencedEndPointsAspectOid"/>

</key>

<key name="com.sheer.imo.keys.INEOid">

<entry name="com.sheer.imo.keys.IReconciliationAspectOid"/>

<entry name="com.sheer.imo.keys.ITicketListAspectOid"/>

<entry name="com.sheer.imo.keys.IBusinessObjectOid"/>

<entry name="com.sheer.imo.keys.ISeverityAspectOid"/>

</key>

</key>

</key></value>

</param>

</command>

## Generating Standard Reports Using BQL

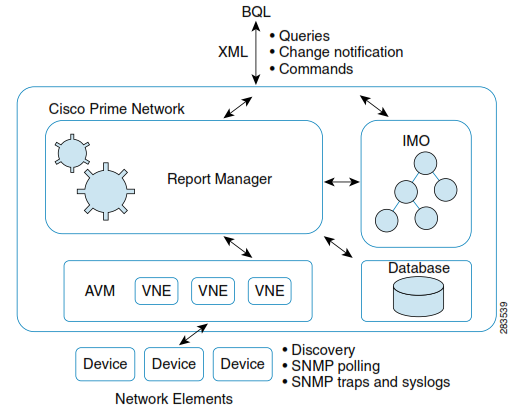
The Report Manager enables a centralized and flexible interface to define, run, and view different reports of the data that are managed by Cisco Prime Network. The Report Manager retrieves data from the Prime Network database and from the managed VNEs.

You can save the generated reports in any of the following formats: PDF, CSV, HTML, XLS, and XML. In addition to a variety of standard reports for events and inventory, you can define reports based on the available standard reports templates.

Figure 5‑7 shows a high-level overview of how BQL can be used to manage standard reports.

**Note**: BQL cannot be used for the new operations reports introduced in Prime Network 4.0.

Figure ‑ Managing Standard Reports using BQL



Prime Network uses Oracle database to persist any required data. You can define the purge and maximum storage policies for the generated reports. By default, the reports that are older than 90 days are removed. You can also specify whether users can create public reports.

**Additional Reading**

* Review [*Cisco Prime Network 4.2.2 Administrator Guide* t](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)o understand the Prime Network user roles and scopes.
* Review [*Cisco Prime Network 4.2.2 User Guide* t](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html)o understand the different types of reports.
* See the *Cisco Prime Network Information Model* Javadoc to understand the IMO for reports. This document is available on the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite. You must have a Cisco.com account with partner level access, or you must be a Prime Network licensee to access this website.

### Report Categories

The following standard reports are supported in Prime Network:

* Events—See Events Reports, page 139.
* Inventory—See Inventory Reports, page 144.
* Network Services—See Network Service Reports, page 146.

**Events Reports**

Table 5‑6 describes the standard events report types provided by Prime Network.

Table ‑ Standard Events Report Types

| **Report Name** | **Description** | **BQL Input Report Parameter (IReportParameter)** |
| --- | --- | --- |
| Fault DB vs. Event Archive Statistics | For each day in the specified time period, the number of each of the following items in the alarm database and the Prime Network Event Collector (EC):   * Syslogs * Traps * Tickets * Correlated events * Uncorrelated events * Nonnetwork events * Network-originated events * Network-originated and service events | Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. |
| Daily Average and Peak | For each day of the specified time period, the peak number and average rate of syslogs and traps for each of the following time periods:   * Second * Ten seconds * Minute * Hour * Day | Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. |
| Detailed Event Count (By Device) | For each device, the following information for the specified time period:   * Number of syslogs for each severity, including * Syslog type * Number of each syslog type * Number of traps for each severity, including: * Trap type * Number of each trap type * Number of tickets, including: * Ticket type * Number of each ticket type | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. |
| Detailed Syslogs | For each device, the following information from the event archive for the specified time period:   * Date and time of each syslog, in ascending order * Raw syslog   The maximum number of syslogs retrieved for this report is 250,000. You can run this report only on the event archive. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. |
| Detailed Traps | For each device, the following information for the specified time period:   * IP address * Time of trap * SNMP version * Generic or device-specific trap OID * Detailed trap description   The maximum number of traps retrieved for this report is 250,000. You can run this report only on the event archive. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. * version—Specify the SNMP version to include in the report: 1, 2, or 3. See Generating Detailed Traps Report, page 163 for example. * vgeneric—Specify the generic traps to include in the report: * coldStart * 1—warmStart * 2—linkDown * 3—linkUp * 4—authenticationFailure * 5—egpNeighborLoss * 6—enterpriseSpecific   See Generating Detailed Traps Report, page 163 for example.   * VSpecific—If you select generic type 6, you must pass the OIDs (comma separated). See Generating Detailed Traps Report, page 163 for example. |
| Devices with the Most Events (By Severity) | For the specified number of devices with the most events, the following information for each device for the specified time period:   * Severity of the events associated with the device, sorted by severity. * Number of events for each severity.   A pie chart presents the information by device and percentage in a graphical format. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. * numberOfDevices—Number of items to be displayed in the generated report. |
| Devices with the Most Events (By Type) | For the specified number of devices with the most events, the following information for each device for the specified time period:   * Type of events associated with the device * Number of events received for each event type   A pie chart presents the information by device and percentage in a graphical format. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. * numberOfDevices—Number of items to be displayed in the generated report. |
| Devices with the Most Syslogs | For the specified number of devices with the most syslogs, the number of syslog messages for each device for the specified time period.  You can run this report on the Prime Network alarm database or the event archive.  A pie chart presents the information by device and percentage in a graphical format. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. * numberOfDevices—Number of items to be displayed in the generated report. See Generating Devices with the Most SyslogsGenerating Devices with the Most Syslogs, page 164 for example. |
| Devices with the Most Traps | For the specified number of devices with the most traps, the number of traps associated with each device for the specified time period.  You can run this report on the Prime Network database or the event archive.  A pie chart presents the information by device and percentage in a graphical format. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. * numberOfDevices—Number of items to be displayed in the generated report. |
| Most Common Daily Events | For each day in the specified time period:   * The specified number of most common syslogs, traps, tickets, and service events * The number of each type of syslog, trap, ticket, and service event   If selected, a pie chart that presents the events by percentage in a graphical format | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details.   numberOfMessages—Number of items to be displayed in the generated report. See Generating Most Commonly Daily Events, page 165 for example.   * Show Charts—To view pie charts in the report with the standard numerical output. See Generating Most Commonly Daily Events, page 165 for example. |
| Most Common Syslogs | Most common syslog messages and the number of each for the specified time period and devices.  A pie chart presents the information by syslog message and percentage in a graphical format. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. * numberOfMessages—Number of items to be displayed in the generated report. See Generating Most Commonly Daily Events, page 165 for example. |
| Syslog Count | Number of syslog messages by type for the specified time period with the times of the first and last occurrences.  A pie chart presents the information by syslog message and percentage in a graphical format. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. |
| Syslog Count (By Device) | For each device, the type and number of each syslog message and the times of the first and last occurrences for each type.  A pie chart presents the information by device and percentage in a graphical format. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. |
| Syslog Trend (By Severity) | For the specified devices, the trend of specified syslog messages in graph format:   * By priority * For the specified time period * At the specified intervals   You can run this report on the Prime Network alarm database. | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. * IntervalUnit—Specify the interval in Seconds, Minutes, Hours, and Days. The IntervalUnit is the units displayed in the chart x-axis (the y-axis includes the syslog counts). * SelectedSeverity * 0—Critical * 1—Major * 2—Minor * 3—Warning * 4—Cleared * 5—Information * 6—Indeterminate * SelectedSyslogMsgs—Refer to the send-alarm-msg-util.xml file under NETWORKHOME/Main/registry for syslog message. In this file use the value specified in the short-description entry name.   <key name="ACE-727001-syslog">  <keyname="ACE-727001-syslog">  <entryname="default">send-alarm-msg-util/templates/syslogs-template</entry>  <entryname="alarm-type">9045</entry>  <entry name="severity">MAJOR</entry>  <entryname="short-description">Peer IP address is not reachable syslog</entry>  </key> |

**Inventory Reports**

describes the standard inventory report types provided by Prime Network.

Table ‑ Standard Inventory Report Types

| **Report Name** | **Description** | **BQL Input Report Parameter (IReportParameter)** |
| --- | --- | --- |
| Hardware Summary (Detailed) | For each device included in the report:   * IP address * Device series * Element type   You can view other hardware information for each device by selecting the required items from the available list as given below:   * Chassis—chassis description, chassis serial number, shelf description, shelf serial number, and shelf status * Module—module name, sub module name, module status, hardware type, and hardware version * Port—port location, port type, porting sending alarm, port alias, port status, port managed, PID, and pluggable type serial number. | * SelectedDevices. See Specifying Network Elements page 151 for details. * SelectedColumns—Specify a string to view chassis, module, or port related hardware information. |
| Hardware Summary (By  Selected Property) | For each device included in the report:   * IP address * System name * Serial number * Element type * Device series * Vendor * Product * Chassis   You can group the report contents by vendor, product, device series, element type, system name, or chassis and specify part or whole of the selected entity, if required. | * SelectedDevices. See Specifying Network Elements page 151 for details. * GroupFilter—Specify a string to group the report contents by vendor, product, device series, element type, system name, or chassis. * Filter—(Optional) Specify a sting to filter the GroupFilter parameter values by using a specific value. |
| Software Summary (By  Device) | For each device included in the report:   * Device name * Element type * IP address * Serial number * Software version on the device * Name of image file | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices. See Specifying Network Elements page 151 for details. |
| Software Summary (By Version) | For each software version included in the report:   * Number of devices running the version * Device names * Element types * Device IP address * Device serial number * Name of image file | * Todate, FromDate, and IsAllDates. See Specifying Date Format, page 149 for details. * SelectedDevices See Specifying Network Elements page 151 for details. |
| Modules Summary (By Type) | For each device filtered by module type:   * IP address * Module serial number * Module hardware version * Module software version   You can filter the report contents by specifying part or whole of the module type. | * SelectedDevices See Specifying Network Elements page 151 for details. * Filter—(Optional) Specify a sting to filter the module types by using a specific value. |

**Network Service Reports**

Table 5‑7 describes the standard network service report types provided by Prime Network.

Standard Network Service Report Types

| **Report Name** | **Description** | **BQL Input Report Parameter (IReportParameter)** |
| --- | --- | --- |
| AToM Detailed | For each pseudowire in the report:   * Pseudowire name * Pseudowire type * Business tag assigned to the pseudowire * Maps that contain the pseudowire * Pseudowire endpoints * Switching entities * Ethernet flow points * Connection termination points (TPs)   You can filter report content by specifying part or all of the:   * Pseudowire name * Pseudowire type * Business tag * Map name | The following parameters are optional:   * PseudowireType—Specify a string to include the pseudowire type. * BusinessTag—Specify a string to include the business tag that is attached to pseudowire. * PseudowireName—Specify a string to include the pseudowire name. * MapList—Specify the maps. |
| AToM Summary | For each pseudowire in the report:   * Pseudowire name * Pseudowire type * Business tag assigned to the pseudowire * Maps that contain the pseudowire   You can filter the report content by specifying part or all of the:   * Pseudowire name * Pseudowire type * Business tag * Map name | The following parameters are optional:   * PseudowireType—Specify a string to include the pseudowire type. * BusinessTag—Specify a string to include the business tag that is attached to pseudowire. * PseudowireName—Specify a string to include the pseudowire name. * MapList—Specify the maps. |
| Ethernet Service Detailed | For each Ethernet service in the report:   * Ethernet service or Layer 2 VPN name * Business tag assigned to the Ethernet service or Layer 2 VPN instance * EVC name * Business tag assigned to the EVC * Maps that contain the Ethernet service or Layer 2 VPN * Edge EFPs associated with the EVC or Layer 2 VPN * EFD fragment names * EFD fragment types   You can filter report content by specifying part or all of the:   * Ethernet service name * EVC name * Ethernet service business tag * EVC business tag * Map name | The following parameters are optional:   * EVCBusinessTag—Specify a string to include the business tag that is attached to Ethernet Virtual Connection (EVC). * EthernetServiceBusinessTag—Specify a string to include the business tag that is attached to Ethernet Service. * EthernetServiceName—Specify a string to include the Ethernet Service name. * EVCName—Specify a string to include the EVC name. * MapList—Specify the maps. |
| Ethernet Service Summary | For each Ethernet service in the report:   * Ethernet service or Layer 2 VPN name * Business tag assigned to the Ethernet service or Layer 2 VPN instance * EVC name * Business tag assigned to the EVC * Maps that contain the Ethernet service or Layer 2 VPN   You can filter report content by specifying part or all of the:   * Ethernet service name * EVC name * Ethernet service business tag * EVC business tag * Map name | The following parameters are optional:   * EVCBusinessTag—Specify a string to include the business tag that is attached to Ethernet Virtual Connection (EVC). * EthernetServiceBusinessTag—Specify a string to include the business tag that is attached to Ethernet Service. * EthernetServiceName—Specify a string to include the Ethernet Service name. * EVCName—Specify a string to include the EVC name. * MapList—Specify the maps. |
| VPLS Detailed | For each Virtual Private LAN Service (VPLS) or Hierarchical VPLS (H-VPLS) instance in the report:   * VPLS or H-VPLS name * Business tag associated with the VPLS or H-VPLS instance * Maps that contain the VPLS or H-VPLS * instance * VPLS forwarders that represent the de- vice-level VPLS switching entities * Access pseudowire endpoints * Access EFPs * Core pseudowires   You can filter report content by specifying part or all of the:   * VPLS or H-VPLS name * Business tag * Map name | * vplsName—Specify a string to include the VPLS name. * BusinessTag—Specify a string to include the business tag that is attached to VPLS. * MapList—Specify the maps. |
| VPLS Summary | For each VPLS or H-VPLS instance in the report:   * VPLS or H-VPLS name * Business tag assigned to the VPLS or * H-VPLS instance * Maps that contain the VPLS or H-VPLS * instance   You can filter report content by specifying part or all of the:   * VPLS or H-VPLS name * Business tag * Map name | * vplsName—Specify a string to include the VPLS name. * BusinessTag—Specify a string to include the business tag that is attached to VPLS. * MapList—Specify the maps. |

#### Specifying Date Format

In BQL, the date must be defined in the UNIX timestamp format (in milliseconds). You can use the online timestamp convertor tool available at this URL: [http://www.epochconverter.com/.](http://www.epochconverter.com/) Most of the online timestamp convertor tool converts the human timestamp into seconds. You must append 000 before parsing in BQL.

**Date Format for Generating Reports**

While generating the reports, you can specify dates in the following formats:

* **Last**—The amount of time prior to the current date and time.
* **From Date and To Date**—The date range for the report.

For example, to generate a report for the last 5 days or to generate a report from 6 May 2010 to 11 May 2010, the following BQL parameters are passed:

* Todate = 1273578242051, specifies the date as Tue, 11 May 2010 11:44:02.
* FromDate = 1273146242051, specifies the date as Thu, 6 May 2010 11:44:02 UTC.
* IsAllDates = false, specifies this parameter is not used.

<value>

<IReportParameter>

<Name type="String">**ToDate**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>**1273578242051**</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">**FromDate**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>**1273146242051**</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">**IsAllDates**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>**false**</java.lang.String>

</Value>

</IReportParameter>

</value>

**Date Format for Creating Reports**

While defining a new report, you have to specify the date in the following format (see Example 1: Date Format for Date Range and Example 2: Date Format for Specific Dates:

<value>

<IReportParameter>

<Name type="String">**Date Group - OrderedDateRange**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>**Type**,**First\_Parameter**,**Second\_Parameter**</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">**IsAllDates**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>**false**</java.lang.String>

</Value>

</IReportParameter>

</value>

Where,

* *Type* specifies the date selection format:
* 1—All Dates. Not supported in this release.
* 2—To specify date range; for example: 1 day, 120 minutes, and so on.
* 3—To specify specific dates; for example: from 11 May 2010 to 11 June 2010.
* *First\_Parameter and Second\_Parameter* specifies the from and to date if you are using specific dates. If specific date range is used, *First\_Parameter* denotes the value and *Second\_Parameter* denotes the unit; Where unit is:
* 0—Seconds
* 1—Minutes
* 2—Hours
* 3—Days
* 4—Weeks

**Example 1: Date Format for Date Range**

For example, to generate report for the last 5 days, the following BQL parameters are passed:

<IReportParameter>

<Name type="String">**Date Group - OrderedDateRange**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>**2,5,3**</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">**IsAllDates**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>**false**</java.lang.String>

</Value>

</IReportParameter>

In the above example:

* 2—Specific date range is passed
* 3—Date range is specified in terms of days.
* 5—Number of days for which the report data is displayed.

**Example 2: Date Format for Specific Dates**

For example, to generate report from 1 May 2010 to 12 May 2010, the following BQL parameters are passed:

<IReportParameter>

<Name type="String">Date Group - OrderedDateRange</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>3,1273430632000,1273776232000</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IsAllDates</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>false</java.lang.String>

</Value>

</IReportParameter>

In the above example:

* 3—Specific dates are passed.
* 1273430632000—From date (Sun, 9 May 2010 18:43:52 UTC).
* 1273776232000—To date (Thu, 13 May 2010 18:43:52 UTC).

#### Specifying Network Elements

You have to specify the VNE key individually for every VNE as part of the SelectedDevices parameter when you generate the report. In the following example, ASR10k and C2900 are the VNE keys for which the report is generated.

**SelectedDevices Format while Generating Reports (BQL Command: RunReportTypeCommand)**

<value>

<IReportParameter>

<Name type="String">**SelectedDevices**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'{[**ManagedElement**(Key=**ASR10k\_SBC**)]}'</java.lang.String>

<java.lang.String>'{[**ManagedElement**(Key=**C2900**)]}'</java.lang.String>

</Value>

</IReportParameter>

</value>

**SelectedDevices Format while Creating Reports (BQL Command: SaveReportTypeCommand)**

<value>

<IReportParameter>

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>ASR10k\_SBC</java.lang.String>

<java.lang.String>C2900</java.lang.String>

</Value>

</IReportParameter>

</value>

#### Viewing Reports

You have to use the browser to view the report. Once the report is generated, use the following URL to view the report:

https://PrimeNetwork\_Gateway\_IP\_Address:https-port/ana/services/reports/viewReport?id=report-id%26format=Report-Format

Where,

* *PrimeNetwork\_Gateway\_IP\_Address* = IP address of the Prime Network gateway.
* *https-port* = Port for HTTPS connections to Prime Network gateway. By default it is 6081. You can get the HTTPS port information in the mmvm.xml registry file (https-port).

*report-id* = Report ID of the generated report. This ID is displayed after report is generated. See Identifying Report ID, page 152 for details.

* *Report-Format* = Format of the report. The supported formats are PDF, CSV, HTML, XLS, and XML.

**Identifying Report ID**

After generating the report using BQL, the following output is displayed. In this example, the report ID is 9.

<?xml version="1.0" encoding="UTF-8"?>

<IReport type=”IReport” instance\_id=”1”>

<ID type="Oid">{**[Report(Id=9)]**}</ID>

<CreationTime type="java.util.Date">Tue May 11 17:20:26 IST 2010</CreationTime>

<DataOid type="">Null</DataOid>

<DataSourceEnum type="Integer">0</DataSourceEnum>

<Description type="String">BQL Sample- Prime Network vs Event Archive</Description>

<Name type="String">BQL Sample- Prime Network vs Event Archive</Name>

<Pub type="Boolean">false</Pub>

<StateEnum type="Integer">0</StateEnum>

<Type type="String">Prime Network vs. Event Archive Statistics</Type>

<URI type="String">/reportfw/rptdocument/BQL Sample- Prime Network vs Event

Archive-9.rptdocument</URI>

<Username type="String">root</Username>

</IReport>

To view this report in PDF format on the browser, you must enter the following as the URL:

https://PrimeNetwork\_Gateway\_IP\_Address:6081/ana/services/reports/viewReport?id=**9**%26format=P DF

### Scheduling Reports and Managing Scheduled Jobs

You can schedule a report to run immediately or at a later point in time. The following example shows a BQL command for generating a Modules Summary report with the scheduling option:

<?xml version="1.0" encoding="UTF-8"?>

<command name="Create">

<param name="imobject">

<value>

<scheduler.IJob type="scheduler.IJob" instance\_id="0">

<ID type="Oid">{[Job(Name=MOD\_1)]}</ID>

<Comment type="String" />

<ScheduleTypeEnum type="Integer">0</ScheduleTypeEnum>

<EndTime type="java.util.Date">Fri May 18 13:52:49 IST 2012</EndTime>

<StartTime type="java.util.Date">Fri May 18 13:52:49 IST 2012</StartTime>

<CID type="String"><?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>MOD\_1</value>

</param>

<param name="description">

<value>Module summary</value>

</param>

<param name="type">

<value>Modules Summary (By Type)</value>

</param>

<param name="source">

<value>2</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter type="IReportParameter" instance\_id="0">

<Name type="String">Filter</Name>

<Value type="java.lang.String\_Array">

<java.lang.String />

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter type="IReportParameter" instance\_id="0">

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'{[ManagedElement(Key=7600ACE)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.56.101.74)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.56.101.79)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=CPT-224)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.56.101.184)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=ucs1)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=ucs2)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=MWR2941)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=NEXUS5K)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=p1)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=c7-sw8)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=p2)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=c4-npe1-76)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.56.22.105)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.56.101.163)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.56.101.183)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=c1-npe1-76)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=C9-AGG20)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=p3)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=c9-npe1-9K)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=c2-npe1-crs)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=CPT224)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=c7-npe1-76)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=2960)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=140.1.1.1)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.105.58.252)]}'</java.lang.String>

</Value>

</IReportParameter>

</value>

<value />

</param>

<param name="data">

<value />

</param>

</command></CID>

</scheduler.IJob>

</value>

</param>

</command>

.

You can view the jobs (report or command jobs) that are scheduled to run at a later point in time, by using the following BQL command:

<?xml version="1.0" encoding="UTF-8"?>

<command name="Find">

<param name="imo">

<value>

<scheduler.IJob type="scheduler.IJob" instance\_id="0">

<ID type="Oid">{[Job]}</ID>

</scheduler.IJob>

</value>

</param>

<param name="rs">

<value><key name="">

<entry name="depth">0</entry>

<entry name="register">false</entry>

<entry name="cachedResultAcceptable">false</entry>

<entry name="getFromSnapshot">true</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.scheduler.IJobRun">

<entry name="WorkStatusEnum"/>

<entry name="StartTime"/>

<entry name="ResultStatusEnum"/>

</key>

<key name="com.sheer.imo.scheduler.IJob">

<entry name="Owner"/>

<entry name="Comment"/>

<entry name="ScheduleTypeEnum"/>

<entry name="StateEnum"/>

<entry name="LastJobRun"/>

<entry name="CID"/>

<entry name="DayOfWeek"/>

<entry name="RepeatsInterval"/>

<entry name="DayOfMonth"/>

<entry name="EndTime"/>

<entry name="StartTime"/>

<entry name="NextRun"/>

<entry name="RepeatesCount"/>

</key>

</key>

</key></value>

</param>

</command>

.

#### Jobs Scheduler Options

Jobs Scheduler provides you with options to monitor and manage the scheduled jobs. lists the BQL commands supported for Jobs Scheduler operations.

Table ‑ Job Scheduler BQL Commands

|  |  |  |
| --- | --- | --- |
| **Command Class** | **Action** | **Description** |
| FindJobs | View | View and monitor the status of scheduled jobs. |
| RescheduleJob | Reschedule | Reschedule a job to a later date/time. |
| UpdateJob | Suspend—Calls the suspendJob method | Suspend a scheduled job. |
| Resume—Calls the resumeJob method | Resume a suspended job. |
| Stop—Calls the cancelJob method | Cancel a scheduled job. |
| DeleteJob | Delete | Delete a scheduled job. |

### Report Manager Interfaces

lists the BQL commands supported for Report Manager queries.

Table ‑ Supported Report Manager BQL Command Queries

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| Get | com.sheer.imo.IReportRoot | {[ReportRoot]} | Retrieves available reports (standard and user-defined). |
| Get | com.sheer.imo.IReportList | {[ReportList(ListTargetOid={[ReportRo ot][ReportCategory(Category=*ReportCat egory*)]})]} | Retrieves generated reports for specific report category (Events Reports and Inventory Reports). |
| Get | com.sheer.imo.IReportList | {[ReportList(ListTargetOid={[ReportRo ot][ReportCategory(Category=*ReportCat egory*)][ReportType(Type=*ReportType*)]  })]} | Retrieves generated reports for specific report type (Daily Event Count, Syslog Trends Report, and so on). |

Table 5‑10 lists the BQL commands supported for Report Manager operations.

Table ‑ Supported Report Manager BQL Command Operations

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| AddReport Category | — | {[ReportRoot]} | Creates a new folder. |
| — | {[ReportRoot][ReportCategory(Category=*ReportCategory*)]} | Creates a new report folder under an existing report folder (Events Reports, Inventory Reports, and user-defined folders). |
| SaveReportTypeCommand | — | {[ReportRoot][ReportCategory(Category=*ReportCategory*)]} Refer to the reports.xml file under *NETWORKHOME*/Main/registry for parameter details. | Creates a new user-defined report. |
| RunReportType  Command | com.sheer.imo.IReport | —  Refer to the reports.xml file under *NETWORKHOME*/Main/registry for parameter details. | Generates reports. |
| Rename | — | {[ReportRoot][ReportCategory(Category=*ReportCategory*)][ReportCategory(Category=*User-definedReportName*)]} | Renames the user-defined report folder name. |
| Move | — | {[ReportRoot][ReportCategory(Category=*ReportCategory*)][Report Data(Id=*ReportID*)]} | Moves the user-defined report under different report folder. |
| Delete | — | {[ReportList(ListTargetOid={[ReportRoot][ReportCategory(Category=*ReportCategory*)][ReportType(Type=*ReportType*))]})][Report(Id=*ReportID*)]} | Deletes generated (user-defined) reports. |
| Delete | — | {[ReportRoot][ReportCategory(Category=*ReportCategory*)][ReportC ategory(Category=*User-defined Reports*)]} | Deletes user-defined report folder. |

### Samples BQL Scripts for Report

This section contains the following sample BQL scripts:

* Updating Report Manager Settings, page 158
* Adding a New Report Folder Under a Standard Report Folder, page 158
* Creating a User-defined (Prime Network vs. Event Archive Statistics) Report, page 159
* Creating a User-defined (Software Summary (by device)) Report Under User-defined Folder, page 160
* Generating Prime Network vs. Event Archive Statistics Report, page 160
* Generating Daily Event Count, page 161
* Generating Detailed Traps Report, page 163
* Generating Devices with the Most Syslogs, page 164
* Generating Most Commonly Daily Events, page 165
* Generating Syslog Trends Report, page 167
* Generating Software Summary (by version) Report, page 168
* Generating Reports for Unmanaged Devices, page 169
* Getting ATOM Summary Report without Filters, page 171
* Listing Reports, page 172
* Listing a Specific Report Category (Events Reports), page 173
* Listing a Specific Report Type (Prime Network vs. Event Archive Statistics), page 173
* Renaming User-defined Folder, page 174
* Moving User-defined Report, page 174
* Deleting User-defined Reports, page 174
* Deleting User-defined Report Folder, page 175

The Mediator Debugger tool helps you to identify the BQL commands for any Prime Network GUI task (except for Cisco Prime Network Events tasks). Using this tool, you can write your own BQL commands for the required GUI tasks.

**Updating Report Manager Settings**

The following example shows the usage of the BQL **UpdateReportSettings** command to update the purge (91 days and 29 MB) and security (true: to enable report sharing for other users) properties.

<?xml version="1.0" encoding="UTF-8"?>

<command name="UpdateReportSettings">

<param name="minimalAge">

<value>91</value>

</param>

<param name="maxDiskSpace">

<value>29</value>

</param>

<param name="isReportsSecure">

<value>true</value>

</param>

<param name="isDefaultValues">

<value>false</value>

</param>

</command>

.

**Adding a New Report Folder Under a Standard Report Folder**

The following example shows the usage of the BQL **AddReportCategory** command to add a new folder (User-defined Reports) under existing report folders (Inventory Reports).

<?xml version="1.0" encoding="UTF-8"?>

<command name="AddReportCategory">

<param name="categoryOid">

<value>{[ReportRoot][ReportCategory(Category=Inventory Reports)]}</value>

</param>

<param name="categoryName">

<value>User-defined Reports</value>

</param>

</command>

.

**Adding a New Report Folder**

The following example shows the usage of the BQL **AddReportCategory** command to add a new folder (BQL-User-Defined) in the same level as standard report folders (ReportRoot).

<?xml version="1.0" encoding="UTF-8"?>

<command name="AddReportCategory">

<param name="categoryOid">

<value>{[ReportRoot]}</value>

</param>

<param name="categoryName">

<value>BQL-User-Defined</value>

</param>

</command>

.

**Creating a User-defined (Prime Network vs. Event Archive Statistics) Report**

The following example shows the usage of the BQL **SaveeportTypeCommand** command to create a new report (BQL Sample Test - Prime Network vs Event) of the type decap\_daily\_statistics.rptdesign (Prime Netework vs. Event Archive Statistics) under the Events Reports category. See Specifying Date Format, page 149 to understand how to schedule.

Refer to the reports.xml file under *NETWORKHOME*/Main/registry for the *anaDesign* parameter.

<?xml version="1.0" encoding="UTF-8"?>

<command name="SaveReportTypeCommand">

<param name="name">

<value>BQL Sample Test - Prime Network vs Event</value>

</param>

<param name="description">

<value>BQL Sample Test - Prime Network vs Event</value>

</param>

<param name="anaDesign">

<value>decap\_daily\_statistics.rptdesign</value>

</param>

<param name="decapDesign">

<value />

</param>

<param name="dataSource">

<value>0</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="location">

<value>{[ReportRoot][ReportCategory(Category=Events Reports)]}</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">Date Group - OrderedDateRange</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>3,1272695603000,1273646003000</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IsAllDates</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>false</java.lang.String>

</Value>

</IReportParameter>

</value>

<value />

</param>

</command>

.

**Creating a User-defined (Software Summary (by device)) Report Under User-defined Folder**

The following example shows the usage of the BQL **SaveReportTypeCommand** command to create a new report (BQL-Software Summary by Device) of the type SoftwareVersionSummaryReport.rptdesign (Software Summary (by device)) under the user-defined folder (User-defined Reports), which is defined under standard report folder (Inventory Reports). This report is generated for ASR10k\_SBC and C2900 network elements. See Specifying Date Format, page 149 to understand how to schedule.

<?xml version="1.0" encoding="UTF-8"?>

<command name="SaveReportTypeCommand">

<param name="name">

<value>BQL-Software Summary by Device</value>

</param>

<param name="description">

<value>BQL-Software Summary by Device</value>

</param>

<param name="anaDesign">

<value>SoftwareVersionSummaryReport.rptdesign</value>

</param>

<param name="decapDesign">

<value />

</param>

<param name="dataSource">

<value>2</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="location">

<value>{[ReportRoot][ReportCategory(Category=Inventory

Reports)][ReportCategory(Category=User-defined Reports)]}</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>ASR10k\_SBC</java.lang.String>

<java.lang.String>C2900</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

</command>

.

**Generating Prime Network vs. Event Archive Statistics Report**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate a Fault DB vs. Event Archive Statistics, page 139 report. See Specifying Date Format, page 149 to understand how to schedule. Refer to the reports.xml file under NETWORKHOME/Main/registry for the type parameter.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>BQL- Prime Network vs Event Archive</value>

</param>

<param name="description">

<value>BQL- Prime Network vs Event Archive</value>

</param>

<param name="type">

<value>Prime Network vs. Event Archive Statistics</value>

</param>

<param name="source">

<value>0</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">ToDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273578242051</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">FromDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273146242051</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IsAllDates</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>false</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

<param name="data">

<value />

</param>

</command>

.

**Generating Daily Event Count**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate a Detailed Event Count (By Device), page 139 report. This report is generated for ASR10k\_SBC network element. See Specifying Date Format, page 149 to understand the schedule date format.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>BQL Daily Event Count</value>

</param>

<param name="description">

<value>BQL Daily Event Count</value>

</param>

<param name="type">

<value>Daily Event Count</value>

</param>

<param name="source">

<value>0</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">ToDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273578602509</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">FromDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273146602509</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IsAllDates</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>false</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'{[ManagedElement(Key=ASR10k\_SBC)]}'</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

<param name="data">

<value />

</param>

</command>

.

**Generating Detailed Traps Report**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate a Detailed Traps, page 140 report. This report is generated on event archive (source = 1) for ASR10k\_SBC and C2900 network elements. See Specifying Date Format, page 149 and Detailed Traps, page 140 report to understand how to schedule and specify the trap versions respectively. Refer to the reports.xml file under *NETWORKHOME*/Main/registry for the *type* parameter.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>BQL Test Trap</value>

</param>

<param name="description">

<value>BQL Test Trap</value>

</param>

<param name="type">

<value>Detailed Traps</value>

</param>

<param name="source">

<value>1</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">ToDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273585760756</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">FromDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273326560756</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IsAllDates</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>false</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'{[ManagedElement(Key=ASR10k\_SBC)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=C2900)]}'</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">version</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'1'</java.lang.String>

<java.lang.String>'2'</java.lang.String>

<java.lang.String>'3'</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">vgeneric</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'0'</java.lang.String>

<java.lang.String>'**1**'</java.lang.String>

<java.lang.String>'**2**'</java.lang.String>

<java.lang.String>'**3**'</java.lang.String>

<java.lang.String>'**4**'</java.lang.String>

<java.lang.String>'**5**'</java.lang.String>

<java.lang.String>'**6**'</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">**VSpecific**</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>**1,3,6,1,6,3,1,1,6**</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

<param name="data">

<value />

</param>

</command>

.

**Generating Devices with the Most Syslogs**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate Devices with the Most Syslogs, page 141 report. You can specify source for the syslog data. It can be from either Alarm DB (source = 0) or Event Archive (source = 1). This report is generated for ASR10k\_SBC and C2900 network elements. See Specifying Date Format, page 149 to understand how to schedule.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>BQL - Most Syslog</value>

</param>

<param name="description">

<value>BQL - Most Syslog</value>

</param>

<param name="type">

<value>Devices with the Most Syslogs</value>

</param>

<param name="source">

<value>1</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">ToDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273586526196</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">FromDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273240926196</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IsAllDates</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>false</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">numberOfDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>2</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'{[ManagedElement(Key=ASR10k\_SBC)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=C2900)]}'</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

<param name="data">

<value />

</param>

</command>

.

**Generating Most Commonly Daily Events**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate a Most Common Daily Events, page 142 report. You can specify source for the events data. It can be from either Alarm DB (source = 0) or Event Archive (source = 1). You can also display the report data in pie chart format. This report is generated for ASR10k\_SBC and C2900 network elements. See Specifying Date Format, page 149 to understand how to schedule.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>BQL Test - Daily Events</value>

</param>

<param name="description">

<value>BQL Test - Daily Events</value>

</param>

<param name="type">

<value>Most Common Daily Events</value>

</param>

<param name="source">

<value>0</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">ToDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273587255017</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">FromDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273414455017</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IsAllDates</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>false</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">numberOfMessages</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>2</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">Show Charts</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>true</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

<param name="data">

<value />

</param>

</command>

.

**Generating Syslog Trends Report**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate a Syslog Trend (By Severity), page 143 report. You can specify source for the events data. It can be from either Alarm DB (source = 0) or Event Archive (source = 1). This report is generated for ASR10k\_SBC and C2900 network elements. See Specifying Date Format, page 149 and Syslog Trend (By Severity), page 143 to understand how to schedule and specify syslog severity respectively.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>BQL Test - Syslog Trend</value>

</param>

<param name="description">

<value />

</param>

<param name="type">

<value>Syslog Trend (by severity)</value>

</param>

<param name="source">

<value>0</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">ToDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273587731211</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">FromDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1273501331211</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IsAllDates</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>false</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'{[ManagedElement(Key=ASR10k\_SBC)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=C2900)]}'</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">IntervalUnit</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>Days</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">SelectedSeverity</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'4'</java.lang.String>

<java.lang.String>'5'</java.lang.String>

<java.lang.String>'**6**'</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">SelectedSyslogMsgs</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'A generic alert-level message syslog'</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

<param name="data">

<value />

</param>

</command>

.

**Generating Software Summary (by version) Report**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate a Software Summary (By Version)[,](#softwaresummary) page 145 report. This report is generated for ASR10k\_SBC and C2900 network elements.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>BQL Software Version</value>

</param>

<param name="description">

<value>BQL Software Version</value>

</param>

<param name="type">

<value>Software Summary (by version)</value>

</param>

<param name="source">

<value>2</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'{[ManagedElement(Key=ASR10k\_SBC)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=C2900)]}'</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

<param name="data">

<value />

</param>

</command>

.

**Generating Reports for Unmanaged Devices**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate a Software Summary (By Version)[,](#softwaresummary) page 145 report. This report is generated for ASR10k\_SBC and C2900 network elements.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>My Detailed Syslogs</value>

</param>

<param name="description">

<value />

</param>

<param name="type">

<value>Detailed Syslogs</value>

</param>

<param name="source">

<value>1</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter type="IReportParameter" instance\_id="0">

<Name type="String">ToDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1294825776419</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter type="IReportParameter" instance\_id="0">

<Name type="String">FromDate</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>1294739376419</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter type="IReportParameter" instance\_id="0">

<Name type="String">SelectedDevices</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'{[ManagedElement(Key=c7-sw1)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=c7-sw3)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=c7-sw4)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.56.59.140)]}'</java.lang.String>

<java.lang.String>'{[ManagedElement(Key=10.56.59.52)]}'</java.lang.String>

<java.lang.String>'{[UnmanagedElement(IP=11.1.1.1)]}'</java.lang.String>

<java.lang.String>'{[UnmanagedElement(IP=22.2.2.2)]}'</java.lang.String>

<java.lang.String>'{[UnmanagedElement(IP=33.3.3.3)]}'</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter type="IReportParameter" instance\_id="0">

<Name type="String">rawData</Name>

<Value type="java.lang.String\_Array">

<java.lang.String />

</Value>

</IReportParameter>

</value>

<value />

</param>

<param name="data">

<value />

</param>

</command>

**Creating VPLS Detailed Report**

The following example shows the usage of the BQL **SaveReportTypeCommand** command to create a new report (VPLS Detailed Report) of the type detailed-vpls-report.rptdesign (VPLS Detailed Report) under the standard report folder (Network Service Reports). This report is generated on a map *maptest* and for the VPLS name *bgp*.

<?xml version="1.0" encoding="UTF-8"?>

<command name="SaveReportTypeCommand">

<param name="location">

<value>{[ReportRoot][ReportCategory(Category=Network Service Reports)]}</value>

</param>

<param name="name">

<value>VPLS Detailed Report</value>

</param>

<param name="description">

<value />

</param>

<param name="anaDesign">

<value>detailed-vpls-report.rptdesign</value>

</param>

<param name="decapDesign">

<value />

</param>

<param name="dataSource">

<value>0</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">vplsName</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>bgp</java.lang.String>

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">BusinessTag</Name>

<Value type="java.lang.String\_Array">

<java.lang.String />

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">MapList</Name>

<Value type="java.lang.String\_Array">

<java.lang.String>'maptest'</java.lang.String>

</Value>

</IReportParameter>

</value>

</param>

</command>

.

**Getting ATOM Summary Report without Filters**

The following example shows the usage of the BQL **RunReportTypeCommand** command to generate an AToM Summary, page 146 report without enabling the filter.

<?xml version="1.0" encoding="UTF-8"?>

<command name="RunReportTypeCommand">

<param name="name">

<value>BQL ATOM Summary</value>

</param>

<param name="description">

<value />

</param>

<param name="type">

<value>AToM Summary</value>

</param>

<param name="source">

<value>0</value>

</param>

<param name="public">

<value>false</value>

</param>

<param name="values">

<value>

<IReportParameter>

<Name type="String">PseudowireType</Name>

<Value type="java.lang.String\_Array">

<java.lang.String />

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">BusinessTag</Name>

<Value type="java.lang.String\_Array">

<java.lang.String />

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">PseudowireName</Name>

<Value type="java.lang.String\_Array">

<java.lang.String />

</Value>

</IReportParameter>

</value>

<value>

<IReportParameter>

<Name type="String">MapList</Name>

<Value type="java.lang.String\_Array" />

</IReportParameter>

</value>

</param>

<param name="data">

<value />

</param>

</command>

.

**Listing Reports**

The following example shows the usage of the BQL **Get** command to retrieve all report categories and report types.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[ReportRoot]}</value>

</param>

<param name="rs">

<value><key name="">

<entry name="depth">0</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="\*">

<entry name="\*"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Listing a Specific Report Category (Events Reports)**

The following example shows the usage of the BQL **Get** command to retrieve all generated events reports.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[ReportList(ListTargetOid={[ReportRoot][ReportCategory(Category=EventsReports)]})]}</value>

</param>

<param name="rs">

<value><key name="">

<entry name="depth">0</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IReport">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IReportList">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.IReport">

<entry name="URI"/>

</key>

</key>

</key></value>

</param>

</command>

.

|  |  |
| --- | --- |
| **Note** | If you get an empty list as the output, it means that reports were not generated. |

**Listing a Specific Report Type (Prime Network vs. Event Archive Statistics)**

The following example shows the usage of the BQL **Get** command to retrieve all generated Prime Network vs. Event Archive Statistics reports.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Get">

<param name="oid">

<value>{[ReportList(ListTargetOid={[ReportRoot][ReportCategory(Category=Events Reports)][ReportType(Type=Prime Network vs. Event Archive Statistics)]})]}</value>

</param>

<param name="rs">

<value><key name="">

<entry name="depth">0</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IReport">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IReportList">

<entry name="\*"/>

</key>

</key>

<key name="excludedProperties">

<key name="com.sheer.imo.IReport">

<entry name="URI"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Renaming User-defined Folder**

The following example shows the usage of the BQL **Rename** command to rename a user-defined report folder.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Rename">

<param name="targetOid">

<value>{[ReportRoot][ReportCategory(Category=InventoryReports)][ReportCategory(Category=BQL-Reports)]}</value>

</param>

<param name="newName">

<value>BQL-Reports-Sample</value>

</param>

</command>

.**Moving User-defined Report**

The following example shows the usage of the BQL **Move** command to move a user-defined report.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Move">

<param name="selectedOids">

<value>{[ReportRoot][ReportCategory(Category=EventsReports)][ReportData(Id=5)]}</value>

</param>

<param name="destinationOid">

<value>{[ReportRoot][ReportCategory(Category=Inventory Reports)]}</value>

</param>

</command>

.

**Deleting User-defined Reports**

The following example shows the usage of the BQL **Delete** command to delete generated (user-defined) reports.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Delete">

<param name="oids">

<value>{[ReportList(ListTargetOid={[ReportRoot][ReportCategory(Category=Events Reports)][ReportType(Type=Prime Network vs. Event Archive Statistics)]})][Report(Id=9)]}</value>

<value>{[ReportList(ListTargetOid={[ReportRoot][ReportCategory(Category=Events Reports)][ReportType(Type=Prime Network vs. Event Archive Statistics)]})][Report(Id=8)]}</value>

<value>{[ReportList(ListTargetOid={[ReportRoot][ReportCategory(Category=Events Reports)][ReportType(Type=Prime Network vs. Event Archive Statistics)]})][Report(Id=6)]}</value>

</param>

</command>

.

**Deleting User-defined Report Folder**

The following example shows the usage of the BQL **Delete** command to delete a user-defined report folder.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Delete">

<param name="oids">

<value>{[ReportRoot][ReportCategory(Category=InventoryReports)][ReportCategory(Category=User-defined Reports)]}</value>

</param>

</command>

.

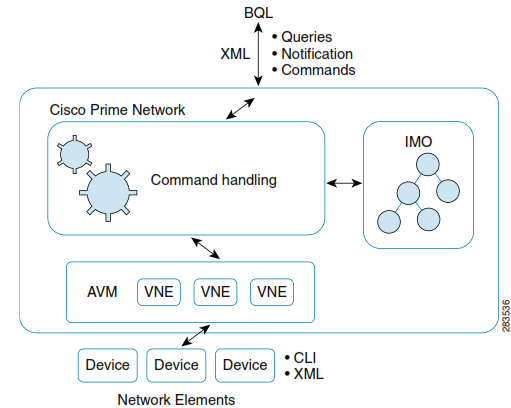
## Running Command Builder Scripts Using BQL

Cisco Prime Network packages a set of default commands (scripts), which can be used to configure and troubleshoot your devices. Commands enable you to execute a programmable sequence of SNMP or Telnet command lines. These commands can include data properties taken from the Prime Network information model (built-in), as well as user-defined input parameters entered during runtime.

Commands can be associated with any existing object group (IMO), type, or instance. This associated item is the working object on which the command is developed and tested. It enables access to the live information of the network object with which the command is associated.

shows how you can handle commands using BQL.

Figure ‑ Handling Commands using BQL



Sometimes there is a need to add user-defined commands, for example to invoke non default commands for automation of activation or configuration services. Command Builder is the tool to create these new commands. You can invoke the Command Builder tool and run the commands using the BQL commands.

Command Builder is designed to enable you to create new commands. It utilizes regular Prime Network interfaces to the network. The commands that you define can be used to make multiple configuration changes on a single network element.

For example, if you want to set the duplex mode on an interface, you can create a command that has the network element-specific CLI and script-based implementation to create the setDuplex() operation.

Command definitions can be overloaded; that is, you can create a command for setDuplex() specific to Cisco 7600 router, and you can also create a command for setDuplex() on a Juniper router. The actual implementations are different, but they are each registered in the system to be mapped to the appropriate network element. On GUIs or integration interfaces, you see setDuplex() as a single action that you can run on one of the network elements. When setDuplex() is called, the call is routed to the VNE layer,

which looks up the implementation of setDuplex() for the specific network element, for example a Cisco 7600, and the VNE calls setDuplex\_7600().

**Additional Reading**

* Review [*Cisco Prime Network 4.2.2 Administrator Guide* t](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)o understand the Prime Network user roles and scopes.
* Review [*Cisco Prime Network 4.2.2 Customization Guide* t](http://www.cisco.com/en/US/products/ps11879/products_installation_and_configuration_guides_list.html)o understand the Command Builder application.
* See the *Cisco Prime Network Information Model* Javadoc to understand the IMO for VNE and Command Builder commands (scripts). This document is available on the [Prime Network](http://developer.cisco.com/web/prime-network/home) [Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite. You must have a Cisco.com account with partner level access, or you must be a Prime Network licensee to access this website.

### Command Builder Interfaces

lists the BQL commands supported for Command Builder queries.

Table ‑ Supported Command Builder BQL Command Queries

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| Get | com.sheer.imo.keys.IScriptOid | {[Script(Name=*script-name*)(RegistryPath=*AVM*/agents/da/*DeviceName*/imo/scripts/com.sheer.imo.IManagedElement)]} | Retrieves commands. |
| GetPublished ElementVersions | com.sheer.imo.keys.IScriptOid | {[Script(Name=*script-name*)(RegistryPath=*AVM*/agents/da/*DeviceName*/imo/scripts/com.sheer.imo.IManagedElement)]} | Retrieves versions of published commands. |
| GetAvailableScriptParameters | com.sheer.imo.keys.IManagedEle mentOid | {[ManagedElement(Key=*DeviceName*)]  } | Retrieves available parameters for a specified NE. |

Table 5‑12 lists the BQL commands supported for Command Builder operations.

Table ‑ Supported Command Builder BQL Command Operations

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| Set | com.sheer.imo.keys.IScriptOid | {[Script(ContextImoType=com.sheer.imo.IManagedElement)(Name=s*cript-name*)]} | Creates or edits a command. |
| Delete | com.sheer.imo.keys.IScriptOid | {[Script(Name=*script-name*)(RegistryPath=*AVM*/agents/da/*DeviceName*/imo/scripts/com.sheer.imo.I ManagedElement)]} | Deletes a command. |
| *Command name* | com.sheer.imo.keys.IManagedElementOid, [Parameters,….] | {[ManagedElement(Key=*DeviceName*)]}, [Parameter Values,….] | Runs a command. |

### Credentials used for Command Builder Scripts Executions

By default, when connecting to devices in order to run command scripts, Cisco Prime Network uses the credentials specified for the VNE.

Cisco Prime Network allows to override this default setting, and use the executing user's credentials.

* In order to use the executing user's credentials, add 2 parameters named DEVICE\_USER\_NAME and DEVICE\_PASSWORD to the BQL

Example:

<command name="show-ver">  
    <param name="oid">  
        <value>{[ManagedElement(Key=10.56.101.75)]}</value>  
    </param>  
    <param name="DEVICE\_PASSWORD">  
        <value>general</value>  
    </param>  
    <param name="DEVICE\_USER\_NAME">  
        <value>general</value>  
    </param>  
</command>

**Note**

User credentials are not supported for command builder scripts written in SNMP syntax.

### Sample BQL Scripts for Command Builder Commands

This section contains the following sample BQL scripts:

* [Creating a Command](#createcmd), page 179
* Running a Command, page 180
* Getting a Command Parameter, page 180
* Getting a Command, page 180
* Deleting a Command, page 181

The Mediator Debugger tool helps you identify the BQL commands for any Prime Network GUI task (except for Cisco Prime Network Events tasks). Using this tool, you can write your own BQL commands for the required GUI tasks.

**Creating a Command**

The following example shows the usage of the BQL **Set** command to create a command builder script (ShowVRF). In this example:

* Script is used to run the command show ip vrf $*vrfname*$ on the managed element ASR10k\_SBC; where *vrfname* is the mandatory parameter.
* Language used is Cisco Prime Network Macro (0) and protocol is Telnet (0).
* Command authorization is assigned to Administrator.
* Timeout is 180000 milliseconds (3 minutes).

<?xml version="1.0" encoding="UTF-8"?>

<command name="Set">

<param name="imo">

<value>

<IScript>

<IDtype="Oid">{[Script(ContextImoType=com.sheer.imo.IManagedElement)(Name=ShowVRF)]}</ID>

<ActivationScript type="String">show ip vrf $vrfname$</ActivationScript>

<ErrorCondition type="String" />

<Language type="Integer">0</Language>

<MenuCaption type="String">Show VRF</MenuCaption>

<MenuPath type="String">VRF Commands</MenuPath>

<MenuVisible type="Boolean">true</MenuVisible>

<Parameters type="IMObjects\_Array">

<IScriptParameter>

<ID type="Oid">{[ScriptParameter(Index=0)]}</ID>

<Caption type="String">VRF Name</Caption>

<DefaultValue type="String" />

<DisplayWidth type="Integer">15</DisplayWidth>

<EnumValues type="">Null</EnumValues>

<Name type="String">vrfname</Name>

<OnPopulateScript type="">Null</OnPopulateScript>

<OnPopulateScriptFileName type="">Null</OnPopulateScriptFileName>

<OnValidateScript type="">Null</OnValidateScript>

<OnValidateScriptFileName type="">Null</OnValidateScriptFileName>

<Page type="String">vrfname</Page>

<Required type="Boolean">true</Required>

<Tooltip type="String">Enter VRF Name</Tooltip>

<Type type="String">java.lang.String</Type>

<Visible type="Boolean">true</Visible>

</IScriptParameter>

</Parameters>

<Protocol type="Integer">0</Protocol>

<Roles type="java.lang.String\_Array">

<java.lang.String>Administrator</java.lang.String>

</Roles>

<RollbackScript type="String" />

<TabPages type="IMObjects\_Array">

<IScriptTabPage>

<ID type="Oid">{[ScriptTabPage(Name=vrfname)]}</ID>

<PageName type="String">vrfname</PageName>

<Parameters type="java.lang.String\_Array">

<java.lang.String>rd</java.lang.String>

<java.lang.String>rt</java.lang.String>

<java.lang.String>vrfname</java.lang.String>

</Parameters>

</IScriptTabPage>

</TabPages>

<Timeout type="Integer">180000</Timeout>

</IScript>

</value>

</param>

<param name="neOid">

<value>{[ManagedElement(Key=ASR10k\_SBC)]}</value>

</param>

<param name="replace">

<value>true</value>

</param>

</command>

.

**Running a Command**

The following example shows how to run a command builder script (ShowVRF) with **aaa** as the input value for the *vrfname* parameter.

<?xml version="1.0" encoding="UTF-8"?>

<command name="ShowVRF">

<param name="oid">

<value>{[ManagedElement(Key=ASR10k\_SBC)]}</value>

</param>

<param name="vrfname">

<value>aaa</value>

</param>

</command>

.

**Getting a Command Parameter**

The following example shows the usage of the BQL **GetAvailableScriptParameters** command to retrieve the available command builder script parameters for a specified NE.

<command name="GetAvailableScriptParameters">

<param name="oid">

<value>{[ManagedElement(Key=ASR10k\_SBC)]}</value>

</param>

</command>

.

**Getting a Command**

The following example shows the usage of the BQL **Get** command to retrieve a command builder script details for a specified NE.

<command name="Get">

<param name="oid">

<value>{[Script(ContextImoType=com.sheer.imo.IManagedElement)(Name=ShowVRF)(RegistryPath=avm111/agents/da/ASR10k\_SBC/imo/scripts)]}</value>

</param>

<param name="rs">

<value><key name="">

<entry name="depth">0</entry>

<entry name="register">false</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="\*">

<entry name="\*"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Deleting a Command**

The following example shows the usage of the BQL **Delete** command to delete a command builder script for a specified NE.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Delete">

<param name="oid">

<value>{[Script(Name=ShowVRF)(RegistryPath=avm111/agents/da/ASR10k\_SBC/imo/scripts/com.she er.imo.IManagedElement)]}</value>

</param>

</command>

.

### Command Builder Scripts Session Control

#### Additions to version 4.2.2

Cisco Prime Netowork allows you to control the script execution. Following statuses are added in Prime Network 4.2.2:

|  |  |
| --- | --- |
| IScriptResult.getStatusEnum | Stands for |
| 5 | "Added to Queue" |
| 6 | "Aborted due to User Request" |
| 7 | "Execution Started" |
| 8 | "Aborted due to Timeout" |

The “IScriptResult.getPlaceInQueue” script is also added in the Prime Network 4.2.2 version. This script holds the place of the script in the script execution queue. 0 is the place that is being executed. 1 is the next script that will be executed.

New options are added to abort a script that is still in the queue and to set a timeout for the execution of a script. After the timeout, if the script is still in the queue, it will not be executed.

#### Receiving session control notifications

When running a command builder script, you can choose to run it with notificationMode parameter set to true. For example:

<command name="show-ip-ospf-ne">

<param name="oid">

<value>{[ManagedElement(Key=10.56.23.48)]}</value>

</param>

<param name="notificationMode">

<value>true</value>

</param>

</command>

A new IMO table is added with the scripts execution status for a VNE. You can run the get command and register on the VNE and receive session control notification for all scripts that are executing on the VNE:

<command name="Get">

<param name="oid"><value>{[ManagedElement(Key=10.56.23.48)]}</value></param>

<param name="rs"><value>

<key name="session-control-vne">

<entry name="depth">10000</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="com.sheer.imo.IManagedElement">

<entry name="ScriptResult"/>

</key>

<key name="com.sheer.imo.IScriptResult">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IScriptResultContainerAspect">

<entry name="\*"/>

</key>

<key name="com.sheer.imo.IScriptResultContainerAspectOid">

<entry name="\*"/>

</key>

</key>

</key></value></param>

</command>

.

By default, the ScriptResultContainer erases all scripts, which are in the queue for more than 5 minutes.

To change the interval for the whole set up, run the reg-tool command:

./runRegTool.sh 0.0.0.0 set site/agentdefaults/da/ScriptExecutionResultContainer/cleanupInterval <timeInMillis>

#### How can I set a timeout for the execution of a script?

You can set a time limit for a script that is in the queue, so that after the script is timed-out, it will not be executed.

For example, you run the following script:

<command name="show-ip-ospf-ne">

<param name="oid">

<value>{[ManagedElement(Key=10.56.23.48)]}</value>

</param>

<param name="timeout">

<value>123456789</value>

</param>

</command>

Timeout value is in miliseconds. It can be any integer up to 263-1.

If the script is still in queue after it is timed-out,the script will not be executed.

Timeout per script execution as seen here can be used to determine whether a timeout was specified in the definition of the command builder script.

If timeout is not specified per execution, the timeout that is defined during the creation of the script will be used. If timeout was not defined during the script execution or when defining the script, the script will never abort.

#### Examples

Example for “execution started notification” status enum=7 notification:

<IMObjects\_Array>

<IScalarNotification type="IScalarNotification" instance\_id="0">

<ID type="Oid">{[Notification(SequenceNumber=1881)(Time=1391073381666)]}</ID>

<NewIMO type="IScriptResult" instance\_id="1">

<ID type="Oid">{[ManagedElement(Key=10.56.23.48)][ScriptResultContainerAspect][ScriptResult(ScriptName=show-ip-ospf-ne)(Sequence=4)]}</ID>

<StatusEnum type="Integer">7</StatusEnum>

</NewIMO>

<PropertyName type="String">StatusEnum</PropertyName>

</IScalarNotification>

</IMObjects\_Array>

#### How can I abort a script?

Only scripts that are in queue can be aborted. You need the script OID and the right permissions to abort a script that is in queue. The script OID is available in the notifications sent when the script was added to queue. The script OID from the previous section is:

{[ManagedElement(Key=10.56.23.48)][ScriptResultContainerAspect][ScriptResult(ScriptName=show-ip-ospf-ne)(Sequence=4)]}

Only a script executer and an administrator can abort a script.

##### Aborting a script as the script executer

Use the following command to abort the script that you have executed:

<command name="UserAbortScript">

<param name="oid"> <value>{[ManagedElement(Key=10.56.23.48)][ScriptResultContainerAspect][ScriptResult(ScriptName=show-ip-ospf-ne)(Sequence=4)]}</value>

</param>

</command>

##### Aborting a script as the administrator

The users with administrator role in Cisco Prime Network can abort any script. Using the script OID, run the following command:

<command name="AdminAbortScript">

<param name="oid"> <value>{[ManagedElement(Key=10.56.23.48)][ScriptResultContainerAspect][ScriptResult(ScriptName=show-ip-ospf-ne)(Sequence=4)]}</value>

</param>

</command>

##### Possible responses for the aborting commands.

Following are the responses that are received for the aborting commands:

###### Response 1: failed admin abort.

<IGenericImo type="IGenericImo" instance\_id="0">

<ID type="Oid">{[GenericImo(Id=0)]}</ID>

<StringValue type="String">Failed to abort script {[ManagedElement(Key=event)][ScriptResultContainerAspect][ScriptResult(ScriptName=!Device\_ShowUsers)(Sequence=1375128523290)]}. Only scripts in Added\_to\_Queue status could be aborted. </StringValue>

</IGenericImo>

###### Response 2: failed user abort

<IGenericImo type="IGenericImo" instance\_id="0">

<ID type="Oid">{[GenericImo(Id=0)]}</ID>

<StringValue type="String">Failed to abort script {[ManagedElement(Key=event)][ScriptResultContainerAspect][ScriptResult(ScriptName=!Device\_ShowUsers)(Sequence=1375128523290)]}. Only scripts in Added\_to\_Queue status could be aborted. Only the user who operated the script could abort it</StringValue>

</IGenericImo>

###### Response 3: abort succeeded

<IGenericImo type="IGenericImo" instance\_id="0">

<ID type="Oid">{[GenericImo(Id=0)]}</ID>

<StringValue type="String">Successfuly aborted script{[ManagedElement(Key=event)][ScriptResultContainerAspect][ScriptResult(ScriptName=!Device\_ShowUsers)(Sequence=1375128523290)]} </StringValue>

</IGenericImo>

###### Response 4: failed admin and user abort

<IGenericImo type="IGenericImo" instance\_id="0">

<ID type="Oid">{[GenericImo(Id=0)]}</ID>

<StringValue type="String">No such script found on this managed element</StringValue>

</IGenericImo>

## Managing Soft Properties Using BQL

An NE is modeled as an interconnected hierarchy of Device Components (DCs), both physical (for example, cards and ports) and logical (for example, forwarding tables and profiles). Each DC maintains a set of properties, which contain its actual data (such as status, configuration, or performance).

You can extend the NE data collection and modeling by adding new properties to the DCs, and assigning them to NE MIB variables in runtime. The new soft properties are also automatically added to the Northbound IMO. This enhances the default functionality of Cisco Prime Network. In addition to this, you can assign various types of alarm conditions to soft properties.

All property definitions and parameters are maintained in XML metadata in the registry.

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Figure 5‑9 shows a high-level overview of how BQL can be used to manage Soft Properties.

Figure ‑ Managing Soft Properties Using BQL

****

By default, Prime Network VNEs model a subset of the device properties, which cover the most important and commonly used properties. Prime Network offers the Soft Properties mechanism to enable user-configurable extension of device modeling, which can cover any unsupported MIB variable. To view the changes, you must restart the VNE or unit for the soft property publishing to take effect.

Every Soft Property is implemented through a set of definitions that determine how to retrieve, parse, and display a certain MIB variable from the NE. Soft properties are retrieved from the NE using SNMP or Telnet/SSH.

Based on the defined retrieval specification, the soft property details are retrieved. Also, depending on the polling interval specified for the soft property, the soft property details may take time to displays in the Prime Network inventory.

With alarm thresholding mechanism, Prime Network monitors selected properties and generates an alarm every time these properties cross a user-defined threshold or violate a condition. This eliminates the need for OSS applications to constantly upload huge amounts of data and process it. Instead, Prime Network filters out irrelevant data, and sends only meaningful notifications.

**Additional Reading**

* Review [*Cisco Prime Network 4.2.2 Administrator Guide* t](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)o understand the Prime Network user roles and scopes.
* Review [*Cisco Prime Network 4.2.2 Customization Guide* t](http://www.cisco.com/en/US/products/ps11879/products_installation_and_configuration_guides_list.html)o understand the Soft Properties and Alarm Threshold mechanisms.
* See the *Cisco Prime Network Information Model* Javadoc to understand the IMO for soft property. This document is available on the [Prime Network Technology Center w](https://developer.cisco.com/site/prime-network/)ebsite. You must have a Cisco.com account with partner level access, or you must be a Prime Network licensee to access this website.

### Soft Property Interfaces

lists the BQL commands supported for Soft Property queries.

Table ‑ Supported Soft Property BQL Command Queries

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| GetAllSoftPropertiesForIMO | com.sheer.imo.keys. IManagedElementOid | {[ManagedElement(Key=*DeviceName*)]} | Retrieves all soft properties details for an NE. |
| GetPublished  ElementVersions | com.sheer.imo.keys. ISoftPropertyOid | {[SoftProperty(ContextImoType=*SoftPropertyInterface*)(Name=*NameofSoftProperty*)(RegistryPat h=*SoftPropertyPath*)]} | Retrieves all versions of available soft properties for an NE. |
| Get | com.sheer.imo.keys. ISoftPropertyOid | {[SoftProperty(ContextImoType=*SoftPropertyInterface*)(Name=*NameofSoftProperty*)(RegistryPat h=*SoftPropertyPath*)]}  Where,   * SoftPropertyInterface: The interface type where the soft property was added. For example, if you have added the soft property to a port, the IMO value is com.sheer.imo.IPortConnector. * SoftPropertyPath: The path where the soft property is created. If you have published the soft property, by default, the published soft property is under “site/agentdefaults/da” directory. | Retrieves the specified soft property details. |

lists the BQL commands supported for Soft Property operations.

Table ‑ Supported Soft Property BQL Command Operations

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| Set | com.sheer.imo.keys.ISoftPropertyOid | {[SoftProperty(ContextImoType= *com.sheer.imo.IManagedElement*) (Name=*NameofSoftProperty*)]} | Creates or edits a soft property. |
| Delete | com.sheer.imo.keys.ISoftPropertyOid | {[SoftProperty(ContextImoType= *SoftPropertyInterface*)(Name=*NameofSoftProperty*)(RegistryPath=*SoftPropertyPath*)]} | Deletes a soft property. |

### Samples BQL Scripts for Soft Property

This section contains the following sample BQL scripts:

* Creating a Soft Property with Parsing and Alarm Threshold, page 188
* Creating a Soft Property without Parsing and Alarm Threshold, page 189
* Retrieving All Soft Properties Details for an NE, page 190
* Deleting a Soft Property, page 193

**Creating a Soft Property with Parsing and Alarm Threshold**

The following example shows the usage of the BQL **Set** command to create a soft property (name: sp1;label: sp1) with Parsing and Alarm Threshold (tca1) parameters for an NE (c7-sw6). In this example,

* Command that is run on the NE is show clock.
* Alarm is triggered when the value is above 4 and it is cleared when the value is below 3.
* Alarm severity is assigned to critical.
* Alarm cannot be correlated to any other alarm; any other alarm cannot correlate to this alarm.
* Alarm is enabled for this soft property.
* Parsing type is Substring with starting index value as 4 and length as 5.
* Polling type as topo\_l2 on the NE c7-sw6.
* Protocol used to connect to the NE is Telnet (1).
* Soft property is enabled on the NE.
* Param name *replace* set to *false* indicates that if the soft property already exist, it should not be replaced.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Set">

<param name="imo">

<value>

<ISoftProperty>

<ID

type="Oid">{[SoftProperty(ContextImoType=com.sheer.imo.IManagedElement)(Name=sp1)]}</ID>

<Alarms type="IMObjects\_Array">

<ISoftPropertyAlarm>

<ID type="Oid">{[SoftPropertyAlarm(AlarmName=tca1)]}</ID>

<AlarmArguments type="IMObjects\_Array">

<ISoftPropertyAlarmStringArgument>

<ID

type="Oid">{[SoftPropertyAlarmArgument(ArgumentName=clear value)]}</ID>

<Value type="String">3</Value>

</ISoftPropertyAlarmStringArgument>

<ISoftPropertyAlarmStringArgument>

<ID

type="Oid">{[SoftPropertyAlarmArgument(ArgumentName=alarm value)]}</ID>

<Value type="String">4</Value>

</ISoftPropertyAlarmStringArgument>

</AlarmArguments>

<AlarmDescription type="String">tca alarm example</AlarmDescription>

<AlarmSeverity type="String">CRITICAL</AlarmSeverity>

<CanBeCorrelated type="Boolean">false</CanBeCorrelated>

<CanCorrelate type="Boolean">false</CanCorrelate>

<Enabled type="Boolean">true</Enabled>

<TriggerEnum type="Integer">3</TriggerEnum>

</ISoftPropertyAlarm>

</Alarms>

<CommandLine type="String">show clock</CommandLine>

<Description type="String" />

<Enabled type="Boolean">true</Enabled>

<Label type="String">sp1</Label>

<ParsingRules type="IMObjects\_Array">

<ISoftPropertyParsingRule>

<ID type="Oid">{[SoftPropertyParsingRule(Index=0)]}</ID>

<InputBuffer type="String" />

<OperationEnum type="Integer">7</OperationEnum>

<OutputBuffer type="String" />

<ParsingArguments type="IMObjects\_Array">

<ISoftPropertyParsingRuleIntArgument>

<ID

type="Oid">{[SoftPropertyParsingRuleArgument(ArgumentName=fromIndex)]}</ID>

<Value type="Integer">4</Value>

</ISoftPropertyParsingRuleIntArgument>

<ISoftPropertyParsingRuleIntArgument>

<ID

type="Oid">{[SoftPropertyParsingRuleArgument(ArgumentName=toIndex)]}</ID>

<Value type="Integer">5</Value>

</ISoftPropertyParsingRuleIntArgument>

</ParsingArguments>

</ISoftPropertyParsingRule>

</ParsingRules>

<Polling type="String">topo\_l2</Polling>

<ProtocolEnum type="Integer">1</ProtocolEnum>

<TableColumns type="IMObjects\_Array" />

<TypeEnum type="Integer">1</TypeEnum>

</ISoftProperty>

</value>

</param>

<param name="neOid">

<value>{[ManagedElement(Key=c7-sw6)]}</value>

</param>

<param name="replace">

<value>false</value>

</param>

</command>

.

**Creating a Soft Property without Parsing and Alarm Threshold**

The following example shows the usage of the BQL **Set** command to create a soft property (name: sp2; label: sp2label) for an NE (c7-sw6). In this example,

* Command that is run on the NE is show clock.
* Polling type as buffering on the NE c7-sw6.
* Protocol used to connect to the NE is Telnet (1).
* Soft property is enabled on the NE.
* Param name *replace* set to *false* indicates that if the soft property already exist, it should not be replaced.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Set">

<param name="imo">

<value>

<ISoftProperty>

<ID

type="Oid">{[SoftProperty(ContextImoType=com.sheer.imo.IManagedElement)(Name=sp2)]}</ID>

<Alarms type="IMObjects\_Array" />

<CommandLine type="String">show clock</CommandLine>

<Description type="String">description</Description>

<Enabled type="Boolean">true</Enabled>

<Label type="String">sp2label</Label>

<ParsingRules type="IMObjects\_Array" />

<Polling type="String">buffering</Polling>

<ProtocolEnum type="Integer">1</ProtocolEnum>

<TableColumns type="IMObjects\_Array" />

<TypeEnum type="Integer">1</TypeEnum>

</ISoftProperty>

</value>

</param>

<param name="neOid">

<value>{[ManagedElement(Key=c7-sw6)]}</value>

</param>

<param name="replace">

<value>false</value>

</param>

</command>

.

**Retrieving All Soft Properties Details for an NE**

The following example shows the usage of the BQL **GetAllSoftPropertiesForIMO** command to retrieve all soft properties for the managed NE (ASR1004), which is of type Cisco ASR 1004) in Prime Network.

<?xml version="1.0" encoding="UTF-8"?>

<command name="GetAllSoftPropertiesForIMO">

<param name="ne">

<value>

<IManagedElement>

<ID type="Oid">{[ManagedElement(Key=ASR1004)]}</ID>

<Aspects type="IMObjects\_Array">

<ISeverityAspect>

<ID

type="Oid">{[ManagedElement(Key=ASR1004)][SeverityAspect]}</ID>

<ClearedNum type="Integer">0</ClearedNum>

<CriticalNum type="Integer">0</CriticalNum>

<IndeterminateNum type="Integer">0</IndeterminateNum>

<InfoNum type="Integer">0</InfoNum>

<MajorNum type="Integer">0</MajorNum>

<MinorNum type="Integer">0</MinorNum>

<NotAckedClearedNum type="Integer">0</NotAckedClearedNum>

<NotAckedCriticalNum type="Integer">0</NotAckedCriticalNum>

<NotAckedIndeterminateNum type="Integer">0</NotAckedIndeterminateNum>

<NotAckedInfoNum type="Integer">0</NotAckedInfoNum>

<NotAckedMajorNum type="Integer">0</NotAckedMajorNum>

<NotAckedMinorNum type="Integer">0</NotAckedMinorNum>

<NotAckedPropClearedNum type="Integer">0</NotAckedPropClearedNum>

<NotAckedPropCriticalNum type="Integer">0</NotAckedPropCriticalNum>

<NotAckedPropIndeterminateNum

type="Integer">0</NotAckedPropIndeterminateNum>

<NotAckedPropInfoNum type="Integer">0</NotAckedPropInfoNum>

<NotAckedPropMajorNum type="Integer">1</NotAckedPropMajorNum>

<NotAckedPropMinorNum type="Integer">0</NotAckedPropMinorNum>

<NotAckedPropWarningNum type="Integer">0</NotAckedPropWarningNum>

<NotAckedWarningNum type="Integer">0</NotAckedWarningNum>

<PropClearedNum type="Integer">0</PropClearedNum>

<PropCriticalNum type="Integer">0</PropCriticalNum>

<PropIndeterminateNum type="Integer">0</PropIndeterminateNum>

<PropInfoNum type="Integer">0</PropInfoNum>

<PropMajorNum type="Integer">1</PropMajorNum>

<PropMinorNum type="Integer">0</PropMinorNum>

<PropWarningNum type="Integer">0</PropWarningNum>

<WarningNum type="Integer">0</WarningNum>

</ISeverityAspect>

<newalarm.ITicketListAspect>

<ID

type="Oid">{[ManagedElement(Key=ASR1004)][TicketListAspect]}</ID>

<Tickets type="IMObjects\_Array">

<newalarm.ITicket>

<ID type="Oid">{[NewAlarm(Id=1)]}</ID>

<AffectedDevicesCount type="Integer">1</AffectedDevicesCount>

<AggregatedAckStateEnum

type="Integer">0</AggregatedAckStateEnum>

<AggregatedSeverityEnum type="Integer">5</AggregatedSeverityEnum>

<AlarmCount type="Integer">1</AlarmCount>

<Archived type="Boolean">false</Archived>

<AutoCleared type="Boolean">false</AutoCleared>

<DuplicationCount type="Integer">2</DuplicationCount>

<EventCount type="Integer">2</EventCount>

<LastModificationTime type="java.util.Date">Thu May 06

15:40:54 IST 2010</LastModificationTime>

<LatestState type="String">Card down</LatestState>

<ReductionCount type="Integer">2</ReductionCount>

<SeverityEnum type="Integer">5</SeverityEnum>

<Source type="Oid">{[ManagedElement(Key=ASR1004)][PhysicalRoot][Chassis][Slot(SlotNum=201)][Module][Slot(SlotNum=15)][Module]}</Source>

</newalarm.ITicket>

</Tickets>

</newalarm.ITicketListAspect>

</Aspects>

<CommunicationStateEnum type="Integer">3</CommunicationStateEnum>

<DeviceName type="String">ASR1004</DeviceName>

<ElementCategoryEnum type="Integer">4</ElementCategoryEnum>

<ElementType type="String">Cisco ASR 1004</ElementType>

<ElementTypeKey type="String">CISCO\_ASR\_1004</ElementTypeKey>

<IP type="com.sheer.types.IPAddress">10.77.214.140</IP>

<InvestigationStateEnum type="Integer">11</InvestigationStateEnum>

<ScriptMetadataOids type="com.sheer.framework.imo.Oid\_Array">

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/config-commit)][ ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/config-deploy)][ ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/config-fetch)][S

criptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/neim-activate-im age-telnet)][ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/neim-delete-imag e-snmp)][ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/neim-delete-imag e-telnet)][ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/neim-distribute- activate-image-telnet)][ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/neim-distribute- image-snmp)][ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/neim-distribute- image-telnet)][ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

<com.sheer.framework.imo.Oid>{[Command(CommandId=ciscovdc-cisco-nccm-cmds/neim-verify-acti vate-image)][ScriptMetadata(MetadataId=cisco)]}</com.sheer.framework.imo.Oid>

</ScriptMetadataOids>

<SoftwareVersion type="String">15.0(20100426:101448) [UNKNOWN BRANCH

-BLD-BLD\_V150\_1\_S\_XE31\_THROTTLE\_LATEST\_20100426\_080025-ios 116]

</SoftwareVersion>

<SysDescription type="String">Cisco IOS Software, IOS-XE Software (PPC\_LINUX\_IOSD-ADVENTERPRISEK9-M), Experimental Version 15.0(20100426:101448) [UNKNOWN BRANCH -BLD-BLD\_V150\_1\_S\_XE31\_THROTTLE\_LATEST\_20100426\_080025-ios 116]

Copyright (c) 1986-2010 by Cisco Systems, Inc. Compiled Mo</SysDescription>

<SysLocation type="String" />

<SysName type="String">ASR1004.cisco</SysName>

<SysUpTime type="java.util.Date">Mon May 03 20:29:16 IST 2010</SysUpTime>

<VendorEnum type="Integer">3</VendorEnum>

</IManagedElement>

</value>

</param>

</command>

.

**Deleting a Soft Property**

The following example shows the usage of the BQL Delete command to delete the soft property sp1 on the NE (c7-sw6), belonging to AVM (123).

<?xml version="1.0" encoding="UTF-8"?>

<command name="Delete">

<param name="oid">

<value>{[SoftProperty(ContextImoType=com.sheer.imo.IPortConnector)(Name=sp1)(RegistryPath=avm123/agents/da/c7-sw6/imo/registrations)]}</value>

</param>

</command>

.

**Soft Property with TCA Threshold with Negative Values**

The following example shows the usage of the BQL **Set** command to define the TCA with negative value.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Set">

<param name="imo">

<value>

<ISoftProperty>

<ID type="Oid">{[SoftProperty(ContextImoType=com.sheer.imo.IManagedElement)(Name=description)( RegistryPath=avm444/agents/da/Roi1/imo/registrations)]}</ID>

<Alarms type="IMObjects\_Array">

<ISoftPropertyAlarm>

<ID type="Oid">{[SoftProperty(ContextImoType=com.sheer.imo.IManagedElement)(Name=description)( RegistryPath=avm444/agents/da/Roi1/imo/registrations)][SoftPropertyAlarm(AlarmName=thresho ld\_8)(AlarmType=9015)]}</ID>

<AlarmArguments type="IMObjects\_Array">

<ISoftPropertyAlarmStringArgument>

<ID

type="Oid">{[SoftPropertyAlarmArgument(ArgumentName=clear value)]}</ID>

<Value type="String">-10</Value>

</ISoftPropertyAlarmStringArgument>

<ISoftPropertyAlarmStringArgument>

<ID

type="Oid">{[SoftPropertyAlarmArgument(ArgumentName=alarm value)]}</ID>

<Value type="String">-3</Value>

</ISoftPropertyAlarmStringArgument>

</AlarmArguments>

<AlarmDescription type="String">threshold\_8</AlarmDescription>

<AlarmSeverity type="String">CRITICAL</AlarmSeverity>

<CanBeCorrelated type="Boolean">false</CanBeCorrelated>

<CanCorrelate type="Boolean">false</CanCorrelate>

<Enabled type="Boolean">true</Enabled>

<TriggerEnum type="Integer">3</TriggerEnum>

</ISoftPropertyAlarm>

<InputBuffer type="String" />

<OperationEnum type="Integer">7</OperationEnum>

<OutputBuffer type="String" />

<ParsingArguments type="IMObjects\_Array">

<ISoftPropertyParsingRuleIntArgument>

<IDtype="Oid">{[SoftPropertyParsingRuleArgument(ArgumentName=fromIndex)]}</ID>

<Value type="Integer">15</Value>

</ISoftPropertyParsingRuleIntArgument>

<ISoftPropertyParsingRuleIntArgument>

<IDtype="Oid">{[SoftPropertyParsingRuleArgument(ArgumentName=toIndex)]}</ID>

<Value type="Integer">17</Value>

</ISoftPropertyParsingRuleIntArgument>

</ParsingArguments>

</ISoftPropertyParsingRule>

</ParsingRules>

<Polling type="String">status</Polling>

<ProtocolEnum type="Integer">1</ProtocolEnum>

<TableColumns type="IMObjects\_Array" />

<TypeEnum type="Integer">1</TypeEnum>

</ISoftProperty>

</value>

</param>

<param name="neOid">

<value>{[ManagedElement(Key=Roi1)]}</value>

</param>

<param name="replace">

<value>true</value>

</param>

</command>

## Running Configuration Backup and Restore Operations Using BQL

Cisco Prime Network Change and Configuration Management (CCM) provides tools that allow you to manage the software and device configuration changes that are made to devices in network. Backup operation allows you to archive device configuration files in Prime Network. Archive configuration files can be restored back to device at a later time. The following sections provide a list of BQL commands supported for Configuration Backup, restore and export operations.

### Configuration Backup and Restore Interfaces

Table 5‑15 lists the BQL commands supported for Configuration Backup and Restore queries.

Table ‑ Supported Configuration Backup & Restore BQL Command Queries

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| CreateCCMConfigBackupJob | ICCMDeviceWrapper  ICCMBackupJobParams  IJobTriggerParams | {[CCMDeviceWrapper]}  {[CCMBackupJobParams]}  {[JobTriggerParams]} | Creates Configuration Backup Job |
| CreateCCMConfigRestoreJob | ICCMConfigArchivesWrapper  ICCMRestoreJobParams  IJobTriggerParams | {[CCMConfigArchivesWrapper]}  {[CCMRestoreJobParams]}  {[JobTriggerParams]} | Creates Configuration Restore Job |
| CreateCCMConfigExportJob | ICCMConfigArchivesWrapper  ICCMExportJobParams,  IJobTriggerParams | {[CCMConfigArchivesWrapper]}  {[CCMExportJobParams]}  {[JobTriggerParams]} | Creates Configuration Archive Export Job |
| GetCCMJobs | – | – | Retrieves CCM Job details. |

### Sample BQL Scripts for a Configuration Backup and Restore Operations

This section contains the following sample BQL scripts:

* Create Configuration Backup Job, page 195
* Create Configuration Restore Job, page 196
* Create Configuration Export Job, page 197
* Get CCM Job Details, page 198

#### Create Configuration Backup Job

The following example shows the usage of the BQL **CreateCCMConfigBackupJob** command to create a Configuration Backup Job.

<command name="CreateCCMConfigBackupJob">

<param name="devices">

   <value>

       <scheduler.ICCMDeviceWrapper type="scheduler.ICCMDeviceWrapper" instance\_id="0">

          <ManagedElementOid type="String">{[ManagedElement(Key=10.56.59.23)]}</ManagedElementOid>

       </scheduler.ICCMDeviceWrapper>

   </value>

</param>

<param name="backupparams">

<value>

     <scheduler.ICCMBackupJobParams type="scheduler.ICCMBackupJobParams" instance\_id="0">

        <Transferprotocol type="String">TFTP</Transferprotocol>

        <Description type="String">Test NBI Backup</Description>

        <DeviceUserName type="String"></DeviceUserName>

        <DevicePassword type="String"></DevicePassword>

     </scheduler.ICCMBackupJobParams>

</value>

</param>

<param name="triggerparams">

<value>

        <scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

             <TriggerType type="String">AS\_SOON\_AS</TriggerType>

             <RunIndefinite type="String"></RunIndefinite>

             <RepeatInterval type="String"></RepeatInterval>

             <StartDate type="String"></StartDate>

             <StartTime type="String"></StartTime>

             <DaysofWeek type="String"></DaysofWeek>

             <DaysofMonth type="String"></DaysofMonth>

        </scheduler.IJobTriggerParams>

</value>

</param>

</command>

.

**Command Response**

<JobDetails>

        <JobName>ConfigMgmt-Backup-d022374f-c76b-4d29-90d4-8a2f37e27e5e$$$05-31-2013 11:36:06</JobName>

        <JobSpecId>74074</JobSpecId>

</JobDetails>

#### Create Configuration Restore Job

The following example shows the usage of the BQL **CreateCCMConfigRestoreJob** command to create a Configuration Restore Job.

<command name="CreateCCMConfigRestoreJob">

<param name="archives">

   <value>

      <scheduler.ICCMConfigArchivesWrapper type="scheduler.ICCMConfigArchivesWrapper" instance\_id="0">

         <ManagedElementOid type="String">{[ManagedElement(Key=10.56.59.23}</ManagedElementOid>

         <ConfigType type="String">startup</ConfigType>

         <Ver type="String">1</Ver>

         <Contextname type="String">N/A</Contextname>

         <CommitId type="String"></CommitId>

       </scheduler.ICCMConfigArchivesWrapper>

   </value>

</param>

<param name="restoreparams">

<value>

     <scheduler.ICCMRestoreJobParams type="scheduler.ICCMRestoreJobParams" instance\_id="0">

         <Transferprotocol type="String">TFTP</Transferprotocol>

         <Description type="String">nbi\_restore</Description>

         <RestoreOptions type="String">running</RestoreOptions>

         <CfgRestoreMode type="String">merge</CfgRestoreMode>

         <EnableFallback type="String">no</EnableFallback>

         <DeviceUserName type="String"></DeviceUserName>

         <DevicePassword type="String"></DevicePassword>

     </scheduler.ICCMRestoreJobParams>

</value>

</param>

<param name="triggerparams">

<value>

        <scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

           <TriggerType type="String">AS\_SOON\_AS</TriggerType>

                <RunIndefinite type="String">false</RunIndefinite>

                <RepeatInterval type="String"></RepeatInterval>

                <StartDate type="String"></StartDate>

                <StartTime type="String"></StartTime>

                <DaysofWeek type="String"></DaysofWeek>

                <DaysofMonth type="String"></DaysofMonth>

        </scheduler.IJobTriggerParams>

</value>

</param>

</command>

.

**Command Response**

<JobDetails>

        <JobName>ConfigMgmt-Restore-9be459fc-43f1-4a20-8ec1-6c95188fb8e0$$$05-31-2013 11:42:11</JobName>

        <JobSpecId>74075</JobSpecId>

</JobDetails>

#### Create Configuration Export Job

The following example shows the usage of the BQL **CreateCCMConfigExportJob** command to create a Configuration Export Job.

<command name="CreateCCMConfigExportJob">

<param name="archives">

    <value>

        <scheduler.ICCMConfigArchivesWrapper type="scheduler.ICCMConfigArchivesWrapper" instance\_id="0">

           <ManagedElementOid type="String">{[ManagedElement(Key=N5K)]}</ManagedElementOid>

           <ConfigType type="String">running</ConfigType>

           <Ver type="String">5</Ver>

           <Contextname type="String">N/A</Contextname>

<CommitId type="String"></CommitId>

           <IsEditedVersion type="String">false</IsEditedVersion>

           <EditedVersionNumber type="String">0</EditedVersionNumber>

        </scheduler.ICCMConfigArchivesWrapper>

     </value>

</param>

<param name="exportparams">

<value>

        <scheduler.ICCMExportJobParams type="scheduler.ICCMExportJobParams" instance\_id="0">

          <Description type="String">nbi\_export</Description>

        </scheduler.ICCMExportJobParams>

</value>

</param>

<param name="triggerparams">

<value>

        <scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

              <TriggerType type="String">AS\_SOON\_AS</TriggerType>

                <RunIndefinite type="String">false</RunIndefinite>

                <RepeatInterval type="String"></RepeatInterval>

                <StartDate type="String"></StartDate>

                <StartTime type="String"></StartTime>

                <DaysofWeek type="String"></DaysofWeek>

                <DaysofMonth type="String"></DaysofMonth>

        </scheduler.IJobTriggerParams>

</value>

</param>

</command>

.

**Command Response**

<JobDetails>

        <JobName>ConfigMgmt-Export-bb73daf7-5fd3-4627-b63d-3a5c1ca5066c$$$02-24-2013 07:56:59</JobName>

        <JobSpecId>721721</JobSpecId>

</JobDetails>

#### Get CCM Job Details

The following example shows the usage of the BQL **GetCCMJob** command to retrieve CCM Job details.

<command name="GetCCMJob">

<param name="jobspecid">

    <value>74074</value>

</param>

</command>

.

**Command Response**

<JobInformation>

        <JobSpecID>74074</JobSpecID>

        <LastRunDetails>

                <JobID>71073</JobID>

                <JobType>ConfigMgmt-Backup</JobType>

                <ScheduledTime>Fri May 31 11:36:06 IDT 2013</ScheduledTime>

                <CompletedTime>Fri May 31 11:36:56 IDT 2013</CompletedTime>

                <Status>COMPLETED</Status>

                <Result>SUCCESS</Result>

                <Owner>root</Owner>

                <Comments>test nbi backup</Comments>

                <SuccessfulTasks>

                        <DeviceName> 10.56.59.23</DeviceName>

                        <Summary> Device: Config Backup Operation Completed.

Supported Configuration Types:

RUNNING\_CONFIG

STARTUP\_CONFIG

RUNNING\_CONFIG - Device Config is in Sync with Latest Archive Version.

STARTUP\_CONFIG - Device Config is in Sync with Latest Archive Version.

                        </Summary>

                </SuccessfulTasks>

        </LastRunDetails>

</JobInformation>

## Running Compliance Audit Using BQL

The Compliance Audit feature allows you to ensure that existing device configurations comply with their deployment’s policies. The Configuration Audit feature allows you to perform Compliance Audit on network devices to identify the device that does not comply with specific policies. The operation identifies non-compliant devices and provides violation reports per device. You can perform Compliance fix operation to fix violations identified by the Compliance Audit operation. The following sections provide a list of BQL commands supported for Compliance Audit and Fix operations.

### Compliance Audit Interfaces

Table 5‑16 lists the BQL commands supported for Configuration Audit operations.

Table ‑ Supported Configuration Audit BQL Commands

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| GetAllPolicyProfiles | – | – | Retrieves the policy profiles from Complaince Manager |
| CreateComplianceAuditJob | IComplianceAuditParams  IDeviceWrapper  IJobTriggerParams | {[ComplianceAuditParams]}  {[DeviceWrapper]}  {[JobTriggerParams]} | Creates Compliance Audit Job |
| GetComplianceAuditJobResult | – | – | Retrieves the Compliance Audit job result. |
| CreateComplianceFixJob | IComplianceFixParams  IDeviceWrapper  IJobTriggerParams  IComplianceViolation IComplianceInput | {[ComplianceFixParams]}  {[DeviceWrapper]}  {[JobTriggerParams]} | Creates Compliance Violation Fix Job |
| GetComplianceFixJobResult | – | – | Retrieves the result of Compliance fix job |

### Sample BQL Commands for Complaince Audit Operations

This section contains the following sample BQL commands:

* Get All Policy Profiles
* Create Compliance Audit Job
* Get Complaince Audit Job Result
* Create Compliance Fix Job
* Get Compliance Fix Job Result

#### Get All Policy Profiles

The following example shows the usage of the BQL **GetAllPolicyProfiles** command to retrieve all the Policy Profiles from Prime Network.

<command name="GetAllPolicyProfiles">

</command>

.

**Command Response**

<PolicyProfiles>

<PolicyProfile>

<Name>WWPG</Name>

<Description>WWPG</Description>

</PolicyProfile>

<PolicyProfile>

<Name>TestPGStar</Name>

<Description></Description>

</PolicyProfile>

<PolicyProfile>

<Name>WW</Name>

<Description></Description>

</PolicyProfile>

</PolicyProfiles>

</CommandResult>

#### Create Compliance Audit Job

The following example shows the usage of the BQL **CreateComplianceAuditJob** command to create a Compliance Audit Check Job.

<command name="CreateComplianceAuditJob">

<param name="auditparams">

<value>

<compliance.IComplianceAuditParams type="compliance.IComplianceAuditParams" instance\_id="0">

<Comments type="String">FixInput Test</Comments>

<EmailId type="String">kpachiap@cisco.com</EmailId>

<DeviceUserName type="String">cisco</DeviceUserName>

<DevicePassword type="String">cisco</DevicePassword>

<FetchRunningConfigFrom type="String">LATEST\_FROM\_DEVICE</FetchRunningConfigFrom>

<PolicyProfileName type="String">FixInput</PolicyProfileName>

<JobName type="String">FixInputHelloWorld</JobName>

</compliance.IComplianceAuditParams>

</value>

</param>

<param name="devices">

<value>

<compliance.IDeviceWrapper type="compliance.IDeviceWrapper" instance\_id="0">

<ManagedElementOid type="String">{[ManagedElement(Key=IOS-7609s)]}</ManagedElementOid>

</compliance.IDeviceWrapper>

<compliance.IDeviceWrapper type="compliance.IDeviceWrapper" instance\_id="1">

<ManagedElementOid type="String">{[ManagedElement(Key=Nexus-5k)]}</ManagedElementOid>

</compliance.IDeviceWrapper>

</value>

</param>

<param name="triggerparams">

<value>

<scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

<TriggerType type="String">AS\_SOON\_AS</TriggerType>

</scheduler.IJobTriggerParams>

</value>

</param>

</command>

.**Command Response**

<CommandResult>

<JobDetails>

<JobName>Compliance-Audit-c4ad85b1-215a-46ba-9247-8069110a00f1$$$05-29-2013 01:34:11</JobName>

<JobSpecId>61075</JobSpecId>

</JobDetails>

</CommandResult>

#### Get Complaince Audit Job Result

The following example shows the usage of the BQL **GetComplianceAuditJobResult** command to retrieve results of a Compliance Audit Job.

<command name="GetComplianceAuditJobResult">

<param name="jobspecid">

    <value>61075</value>

</param>

</command>

.

**Command Response**

<ComplianceAuditResult>

<JobInfo>

<StartTime>Fri Jan 10 2014 18:23:24 IST</StartTime>

<EndTime>Fri Jan 10 2014 18:24:34 IST</EndTime>

<PolicyProfileName>FixInputes</PolicyProfileName>

<JobStatus>Completed</JobStatus>

<JobResult>Failure</JobResult>

<Comments>Testing</Comments>

<JobSpecId>315316</JobSpecId>

<JobOwner>root</JobOwner>

<JobType>Compliance-Audit</JobType>

<JobId>319320</JobId>

<AssociatedPolicyCount>1</AssociatedPolicyCount>

<AuditedDeviceCount>1</AuditedDeviceCount>

<NonAuditedDeviceCount>0</NonAuditedDeviceCount>

<ScheduledAt>Fri Jan 10 2014 18:23:24 IST</ScheduledAt>

<CompletedAt>Fri Jan 10 2014 18:24:34 IST</CompletedAt>

</JobInfo>

<JobDetails>

<ViolationDevices>

<Device>

<DeviceName>{[ManagedElement(Key=IOS-7609s)]}</DeviceName>

<DeviceViolationCount>1 Violation(s)</DeviceViolationCount>

<DeviceMaxSeverity>Minor</DeviceMaxSeverity>

<DeviceFixable>true</DeviceFixable>

<PolicyInfo>

<PolicyName>FixInputs</PolicyName>

<PolicyViolationCount>1 Violation(s)</PolicyViolationCount>

<PolicyMaxSeverity>Minor</PolicyMaxSeverity>

<PolicyFixable>true</PolicyFixable>

<ViolationsInfo>

<Violation>

<ViolationId>322323</ViolationId>

<ViolationSeverity>Minor</ViolationSeverity>

<ViolationFixable>true</ViolationFixable>

<ViolationMessage>fix input test</ViolationMessage>

<FixInputs>

<Input id="\_mask" type="IpMask" required="true"></Input>

<Input id="\_string" type="String" required="true" default="ddddd"></Input>

<Input id="\_interface" type="Interface" required="true"></Input>

<Input id="\_int" type="Integer" required="true" minInclusive="12" maxInclusive="45"></Input>

<Input id="\_stringLov" type="String" required="true" default="1">

<Options>

<Option id="1">One</Option>

<Option id="2">Two</Option>

</Options>

</Input>

<Input id="\_ip" type="IpAddress" required="true" default="1.2.3.4"></Input>

</FixInputs>

</Violation>

</ViolationsInfo>

</PolicyInfo>

</Device>

</ViolationDevices>

</JobDetails>

</ComplianceAuditResult>

#### Create Compliance Fix Job

The following example shows the usage of the BQL **CreateComplianceFixJob** command to create a Compliance Violation Fix Job.

<command name="CreateComplianceFixJob">

<param name="fixparams">

<value>

<compliance.IComplianceFixParams type="compliance.IComplianceFixParams" instance\_id="0">

<Comments type="String">Testing</Comments>

<EmailId type="String">shmuthur@cisco.com</EmailId>

<DeviceUserName type="String">cisco</DeviceUserName>

<DevicePassword type="String">cisco</DevicePassword>

<JobSpecId type="String">281282</JobSpecId>

<JobName type="String">Fix Test</JobName>

</compliance.IComplianceFixParams>

</value>

</param>

<param name="devices">

<value>

<compliance.IDeviceWrapper type="compliance.IDeviceWrapper" instance\_id="0">

<ManagedElementOid type="String">{[ManagedElement(Key=Nexus-5k)]}</ManagedElementOid>

<Violation type="IMObjects\_Array">

<compliance.IComplianceViolation type="compliance.IComplianceViolation" instance\_id="1">

<Id type="String">290291</Id>

<FixInputValue type="IMObjects\_Array">

<compliance.IComplianceInput type="compliance.IComplianceInput" instance\_id="1">

<Id type="String">\_B</Id>

<Value type="String">10</Value>

</compliance.IComplianceInput>

<compliance.IComplianceInput type="compliance.IComplianceInput" instance\_id="2">

<Id type="String">\_A</Id>

<Value type="String">11</Value>

</compliance.IComplianceInput>

</FixInputValue>

</compliance.IComplianceViolation>

</Violation>

</compliance.IDeviceWrapper>

</value>

</param>

<param name="triggerparams">

<value>

<scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

<TriggerType type="String">AS\_SOON\_AS</TriggerType>

</scheduler.IJobTriggerParams>

</value>

</param>

</command>

**Command Response**

<CommandResult>

<JobDetails>

<JobName>Compliance-Fix-37468396-1412-42bc-bbc9-69e13f72144a$$$05-29-2013 01:30:49</JobName>

<JobSpecId>61074</JobSpecId>

</JobDetails>

</CommandResult>

#### Get Compliance Fix Job Result

The following example shows the usage of the BQL **GetComplianceFixJobResult** command to retrieve results of a Compliance Fix Job.

<command name="GetComplianceFixJobResult">

<param name="jobspecid">

    <value>61074</value>

</param>

</command>

.

**Command Response**

<ComplianceFixResult>

<JobInfo>

<StartTime>Fri Jan 10 2014 18:29:39 IST</StartTime>

<EndTime>Fri Jan 10 2014 18:30:10 IST</EndTime>

<JobStatus>Completed</JobStatus>

<JobResult>Success</JobResult>

<Comments></Comments>

<ScheduledAt>Fri Jan 10 2014 18:29:39 IST</ScheduledAt>

<CompletedAt>Fri Jan 10 2014 18:30:10 IST</CompletedAt>

</JobInfo>

<JobDetails>

<FixResult>

<Device>

<DeviceName>{[ManagedElement(Key=ASR5K-StarOS)]}</DeviceName>

<ViolationId>322325</ViolationId>

<Status>Success</Status>

</Device>

<Device>

<DeviceName>{[ManagedElement(Key=IOS-7609s)]}</DeviceName>

<ViolationId>322326</ViolationId>

<Status>Failure</Status>

<Reason>Unable to push the Fix CLI :: FAILED - Failed to deploy running-config to device.</Reason>

</Device>

<Device>

<DeviceName>{[ManagedElement(Key=Nexus-5k)]}</DeviceName>

<ViolationId>322324</ViolationId>

<Status>Success</Status>

</Device>

</FixResult>

</JobDetails>

</ComplianceFixResult>

## Running Transactions Using BQL

Transaction Manager provides a framework that can be used to schedule and run *transactions* (workflows) that are created using the Prime Network XDE Eclipse SDK.

Transactions are basically XDE procedures that contain tasks that are grouped together and specified into a flow, with certain sequences, branches, and failure policies (including rollback procedures). Transactions can include command scripts that are created using Command Manager. The same holds true for Command Builder as long as the transaction was created using the Prime Network XDE Eclipse SDK (which has special features to work with Command Builder scripts). The following sections provide a list of BQL commands supported by Transaction Manager to run transactions.

### Transaction Manager Interfaces

Table 5‑17 lists the BQL commands supported for Transaction Manager operations.

Table ‑ Supported Transaction Manager BQL Commands

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| GetAllTransactions | - | - | Retrieves all the Transactions available on the server |
| GetTransactionInputParameters | com.sheer.imo.scheduler .ITransactionDetail | {[TransactionDetail]} | Retrieves all the input parameters of a specific Transaction |
| CreateTransactionManagerJob | com.sheer.imo.scheduler.ITransactionDetail  com.sheer.imo.scheduler.ITransactionManagerDeviceWrapper  com.sheer.imo.scheduler.ITransactionManagerJobInputParameter  com.sheer.imo.scheduler.IJobTriggerParams  com.sheer.imo.scheduler.ITransactionManagerJobInputParameter | {[TransactionDetail]}  {[TransactionManagerDeviceWrapper]}  {[TransactionManagerJobInputParameter]}  {[JobTriggerParams]}  {[TransactionManagerJobInputParameter]} | Creates transaction manager job |
| Reschedule | com.sheer.imo.keys.IJobOid  com.sheer.imo.scheduler.ITransactionManagerJobInputParameter | {[Job(Name=transaction\_manager\_job\_name)]}  {[JobTriggerParams]} | Reschedules transaction manager job |
| GetTransactionManagerJobByFilter | com.sheer.imo.scheduler.IJobFilter | {[JobFilter]} | Retrieves all the transaction manager job(s) that matches the filter criteria |
| GetTransactionManagerJobResult | com.sheer.imo.keys.IJobOid | {[Job(Name=transaction\_manager\_job\_name)]} | Retrieves the details of a transaction manager job |
| GetTransactionManagerTaskResult | — | — | Retrieves the result of a specific transaction manager task |
| DeleteJob | com.sheer.imo.keys.IJobOid | {[Job(Name=transaction\_manager\_job\_name)]} | Deletes transaction manager job |
| UpdateJob | com.sheer.imo.keys.IJobOid | {[Job(Name=transaction\_manager\_job\_name)]} | Suspend, resume or cancel transaction manager job based on the operation type passed. |

### Sample BQL Commands for a Transaction Manager Operations

This section contains the following sample BQL commands:

* Get All Transactions, page 206
* Get Transaction Input Parameters, page 207
* [Create Transaction Manager Job with same input params for all devices, page 208](#createTxnMgrwithAllDevice)
* [Create Transaction Manager Job with device specific input params,](#createtxnwithdevicespecificparam) page 204
* [Create Transaction Manager Job with all devices and device specific input params,](#createtxmgrwithallanddevicespecific) page 204
* Reschedule Transaction Manager Job, page 212
* [Generic Reschedule Job, page 205](#genericreschedulejob)
* Get Transaction Manager Job with single filter, page 214
* Get Transaction Manager Job with multiple filters, page 215
* Get Transaction Manager Job Result, page 216
* Get Transaction Manager Task Result, page 216
* Delete Transaction Manager Job with Single Oid, page 217
* Delete Transaction Manager Job with Multiple Oids, page 217
* Update Job Command to Suspend Transaction Manager Job, page 218
* Update Job Command to Resume Transaction Manager Job, page 218
* Update Job Command to cancel a single Transaction Manager Job, page 219
* Update Job Command to cancel multiple Transaction Manager Jobs, page 220

#### Get All Transactions

The following command example shows the usage of the BQL **GetAllTransactions** command to retrieve all the available Transactions within the Prime Network server from the XDE-home/standard folder. The values that are retrieved are Package Id, Transaction Name and its Description.

<command name="GetAllTransactions"

/>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionDetailWrapper type="scheduler.ITransactionDetailWrapper" instance\_id="0">

<Status type="String">Success</Status>

<TransactionDetails type="IMObjects\_Array">

<scheduler.ITransactionDetail type="scheduler.ITransactionDetail" instance\_id="1">

<Description type="String">this is execute cb script</Description>

<PackageID type="String">Demo</PackageID>

<TransactionName type="String">ExecuteCBScript</TransactionName>

</scheduler.ITransactionDetail>

<scheduler.ITransactionDetail type="scheduler.ITransactionDetail" instance\_id="2">

<Description type="String">test description</Description>

<PackageID type="String">Demo</PackageID>

<TransactionName type="String">procedure</TransactionName>

</scheduler.ITransactionDetail>

</TransactionDetails>

</scheduler.ITransactionDetailWrapper>

#### Get Transaction Input Parameters

The following command example shows the usage of the BQL **GetTransactionInputParameters** command to retrieve all the input params of a specific Transaction within the Prime Network server.

<command name="GetTransactionInputParameters">

<param name="transactionDetails">

<value>

<scheduler.ITransactionDetail type="scheduler.ITransactionDetail" instance\_id="3">

<Description type="String"></Description>

<PackageID type="String">Set\_of\_Tests4</PackageID>

<TransactionName type="String">Configure\_Interface</TransactionName>

</scheduler.ITransactionDetail>

</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionDetail type="scheduler.ITransactionDetail" instance\_id="0">

<InputParameters type="IMObjects\_Array">

<scheduler.ITransactionInputParameters type="scheduler.ITransactionInputParameters" instance\_id="1">

<ParamName type="String">interface</ParamName>

</scheduler.ITransactionInputParameters>

<scheduler.ITransactionInputParameters type="scheduler.ITransactionInputParameters" instance\_id="2">

<ParamName type="String">IPAddress</ParamName>

</scheduler.ITransactionInputParameters>

</InputParameters>

<Status type="String">Success</Status>

</scheduler.ITransactionDetail>

#### Create Transaction Manager Job with same input params for all devices

The following command example shows the usage of the BQL **CreateTransactionManagerJob** command to create a transaction manager job with same input params for all devices

<command name="CreateTransactionManagerJob">

<param name="transactionDetails">

<value>

<scheduler.ITransactionDetail type="scheduler.ITransactionDetail" instance\_id="4">

<Description type="String"></Description>

<PackageID type="String">NewProject</PackageID>

<TransactionName type="String">executeCommand</TransactionName>

</scheduler.ITransactionDetail>

</value>

</param>

<param name="devices">

<value>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="0">

<ManagedElementOid type="Oid">{[ManagedElement(Key=c4-upe1)]}</ManagedElementOid>

</scheduler.ITransactionManagerDeviceWrapper>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="0">

<ManagedElementOid type="Oid">{[ManagedElement(Key=c4-upe2)]}</ManagedElementOid>

</scheduler.ITransactionManagerDeviceWrapper>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="0">

<ManagedElementOid type="Oid">{[ManagedElement(Key=c4-upe3)]}</ManagedElementOid>

</scheduler.ITransactionManagerDeviceWrapper>

</value>

</param>

<param name="transactionInputParams">

<value>

<scheduler.ITransactionManagerJobInputParameter type="scheduler.ITransactionManagerJobInputParameter" instance\_id="0">

<TransactionInputParams type="IMObjects\_Array">

<scheduler.ITransactionInputParameters type="scheduler.ITransactionInputParameters" instance\_id="0">

<ParamName type="String">command</ParamName>

<ParamValue type="String">show version</ParamValue>

</scheduler.ITransactionInputParameters>

</TransactionInputParams>

</scheduler.ITransactionManagerJobInputParameter>

</value>

</param>

<param name="jobTriggerParams">

<value>

<scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

<TriggerType type="String">AS\_SOON\_AS</TriggerType>

<RunIndefinite type="String">true</RunIndefinite>

<RepeatInterval type="String">15</RepeatInterval>

<StartDate type="String">02/25/2013</StartDate>

<StartTime type="String">xxx</StartTime>

<DaysofWeek type="String"></DaysofWeek>

<DaysofMonth type="String"></DaysofMonth>

</scheduler.IJobTriggerParams>

</value>

</param>

<param name="transactionJobParams">

<value>

<scheduler.ITransactionManagerJobParams type="scheduler.ITransactionManagerJobParams" instance\_id="0">

<JobName type="String">transaction\_manager\_job</JobName>

<Description type="String">this is transaction manager job</Description>

</scheduler.ITransactionManagerJobParams>

</value>

</param>

</command>

.

In the above command all devices will refer to generic input params settings defined under ‘transactionInputParams’ block.

**Command Response**

{[Job(Name=transaction\_manager\_job-04-22-2013 03:10:36)]}

#### Create Transaction Manager Job with device specific input params

The following command example shows the usage of the BQL **CreateTransactionManagerJob** command to create a transaction manager job with device specific input params

<command name="CreateTransactionManagerJob">

<param name="transactionDetails">

<value>

<scheduler.ITransactionDetail type="scheduler.ITransactionDetail" instance\_id="4">

<Description type="String"></Description>

<PackageID type="String">NewProject</PackageID>

<TransactionName type="String">executeCommand</TransactionName>

</scheduler.ITransactionDetail>

</value>

</param>

<param name="devices">

<value>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="0">

<ManagedElementOid type="Oid">{[ManagedElement(Key= c4-upe1)]}</ManagedElementOid>

<TransactionInputParams type="IMObjects\_Array">

<scheduler.ITransactionInputParameters type="scheduler.ITransactionInputParameters" instance\_id="0">

<ParamName type="String">command</ParamName>

<ParamValue type="String">show version</ParamValue>

</scheduler.ITransactionInputParameters>

</TransactionInputParams>

</scheduler.ITransactionManagerDeviceWrapper>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="1">

<ManagedElementOid type="Oid">{[ManagedElement(Key= c4-upe2)]}</ManagedElementOid>

<TransactionInputParams type="IMObjects\_Array">

<scheduler.ITransactionInputParameters type="scheduler.ITransactionInputParameters" instance\_id="0">

<ParamName type="String">command</ParamName>

<ParamValue type="String">show clock</ParamValue>

</scheduler.ITransactionInputParameters>

</TransactionInputParams>

</scheduler.ITransactionManagerDeviceWrapper>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="2">

<ManagedElementOid type="Oid">{[ManagedElement(Key= c4-upe3)]}</ManagedElementOid>

<TransactionInputParams type="IMObjects\_Array">

<scheduler.ITransactionInputParameters type="scheduler.ITransactionInputParameters" instance\_id="0">

<ParamName type="String">command</ParamName>

<ParamValue type="String">show configuration</ParamValue>

</scheduler.ITransactionInputParameters>

</TransactionInputParams>

</scheduler.ITransactionManagerDeviceWrapper>

</value>

</param>

<param name="jobTriggerParams">

<value>

<scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

<TriggerType type="String">AS\_SOON\_AS</TriggerType>

<RunIndefinite type="String">true</RunIndefinite>

<RepeatInterval type="String">15</RepeatInterval>

<StartDate type="String">02/25/2013</StartDate>

<StartTime type="String">xxx</StartTime>

<DaysofWeek type="String"></DaysofWeek>

<DaysofMonth type="String"></DaysofMonth>

</scheduler.IJobTriggerParams>

</value>

</param>

<param name="transactionJobParams">

<value>

<scheduler.ITransactionManagerJobParams type="scheduler.ITransactionManagerJobParams" instance\_id="0">

<JobName type="String">transaction\_manager\_job</JobName>

<Description type="String">this is transaction manager job</Description>

</scheduler.ITransactionManagerJobParams>

</value>

</param>

</command>

.

In the above command all devices will use specific input params settings defined along with the device in ‘device’ block.

**Command Response**

{[Job(Name=transaction\_manager\_job-04-22-2013 04:10:36)]}

#### Create Transaction Manager Job with all devices and device specific input params

The following command example shows the usage of the BQL **CreateTransactionManagerJob** command to create a transaction manager job with all devices and device specific input params

<command name="CreateTransactionManagerJob">

<param name="transactionDetails">

<value>

<scheduler.ITransactionDetail type="scheduler.ITransactionDetail" instance\_id="4">

<Description type="String"></Description>

<PackageID type="String">NewProject</PackageID>

<TransactionName type="String">executeCommand</TransactionName>

</scheduler.ITransactionDetail>

</value>

</param>

<param name="devices">

<value>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="0">

<ManagedElementOid type="Oid">{[ManagedElement(Key= c4-upe1)]}</ManagedElementOid>

<TransactionInputParams type="IMObjects\_Array">

<scheduler.ITransactionInputParameters type="scheduler.ITransactionInputParameters" instance\_id="0">

<ParamName type="String">command</ParamName>

<ParamValue type="String">show version</ParamValue>

</scheduler.ITransactionInputParameters>

</TransactionInputParams>

</scheduler.ITransactionManagerDeviceWrapper>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="1">

<ManagedElementOid type="Oid">{[ManagedElement(Key= c4-upe2)]}</ManagedElementOid>

</scheduler.ITransactionManagerDeviceWrapper>

<scheduler.ITransactionManagerDeviceWrapper type="scheduler.ITransactionManagerDeviceWrapper" instance\_id="2">

<ManagedElementOid type="Oid">{[ManagedElement(Key= c4-upe3)]}</ManagedElementOid>

</scheduler.ITransactionManagerDeviceWrapper>

</value>

</param>

<param name="transactionInputParams">

<value>

<scheduler.ITransactionManagerJobInputParameter type="scheduler.ITransactionManagerJobInputParameter" instance\_id="0">

<TransactionInputParams type="IMObjects\_Array">

<scheduler.ITransactionInputParameters type="scheduler.ITransactionInputParameters" instance\_id="0">

<ParamName type="String">command</ParamName>

<ParamValue type="String">show clock</ParamValue>

</scheduler.ITransactionInputParameters>

</TransactionInputParams>

</scheduler.ITransactionManagerJobInputParameter>

</value>

</param>

<param name="jobTriggerParams">

<value>

<scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

<TriggerType type="String">AS\_SOON\_AS</TriggerType>

<RunIndefinite type="String">true</RunIndefinite>

<RepeatInterval type="String">15</RepeatInterval>

<StartDate type="String">02/25/2013</StartDate>

<StartTime type="String">xxx</StartTime>

<DaysofWeek type="String"></DaysofWeek>

<DaysofMonth type="String"></DaysofMonth>

</scheduler.IJobTriggerParams>

</value>

</param>

<param name="transactionJobParams">

<value>

<scheduler.ITransactionManagerJobParams type="scheduler.ITransactionManagerJobParams" instance\_id="0">

<JobName type="String">transaction\_manager\_job</JobName>

<Description type="String">this is transaction manager job</Description>

</scheduler.ITransactionManagerJobParams>

</value>

</param>

</command>

.

In the above command device ‘c4-upe1’ will use device specific input params settings defined along with the device in devices block, however devices ‘c4-upe2’ and ‘c4-upe3’ will refer to the all devices input params settings defined under ‘transactionInputParams’ block

**Command Response**

{[Job(Name=transaction\_manager\_job-04-22-2013 04:10:36)]}

#### Reschedule Transaction Manager Job

The following command example shows the usage of the BQL **Reschedule** command to reschedule a transaction manager job.

<command name="Reschedule">

<param name="oid">

<value>{[Job(Name=transaction\_manager\_job-04-29-2013 12:39:05)]}</value>

</param>

<param name="jobSpecID">

<value>41048</value>

</param>

<param name="triggerParams">

<value>

<scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

<TriggerType type="String">PERIODICALLY</TriggerType>

<RunIndefinite type="String">true</RunIndefinite>

<RepeatInterval type="String">30</RepeatInterval>

<StartDate type="String">05/03/2013</StartDate>

<StartTime type="String">17:32</StartTime>

<DaysofWeek type="String"></DaysofWeek>

<DaysofMonth type="String"></DaysofMonth>

</scheduler.IJobTriggerParams>

</value>

</param>

</command>

.

**Deprecated*:*** *This command is depericated from PN Release 4.2.2 as this command only works with ‘transaction-manager’ job and is not capabale of rescheduling job of any othe type. Instead of this the Generic Reschedule Job Command should be used to reschedule a Job.*

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="0">

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

#### Generic Reschedule Job

The following command example shows the usage of the BQL generic **Reschedule** command to reschedule a job of any tye

<command name="Reschedule">

<param name="oid">

<value>{[Job(Name=showVersion-11-20-2013 11:16:06)]}</value>

</param>

 <param name="jobType">

  <value>transaction-manager</value>

 </param>

<param name="triggerParams">

<value>

<scheduler.IJobTriggerParams type="scheduler.IJobTriggerParams" instance\_id="0">

<TriggerType type="String">PERIODICALLY</TriggerType>

<RunIndefinite type="String">false</RunIndefinite>

<RepeatInterval type="String">30</RepeatInterval>

<StartDate type="String">05/03/2013</StartDate>

<StartTime type="String">17:32</StartTime>

<DaysofWeek type="String"></DaysofWeek>

<DaysofMonth type="String"></DaysofMonth>

</scheduler.IJobTriggerParams>

</value>

</param>

.

The above command is a generic command and is capable of rescheduling job of any type for eg. In order to reschedule command manager job we need to pass jobType value as ‘command-manager’.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="0">

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

#### Get Transaction Manager Job with single filter

The following command example shows the usage of the BQL **GetTransactionManagerJobByFilter** command to fetch all the transaction manager job(s) that matches the single filter criteria passed in the command.

<command name="GetTransactionManagerJobByFilter">

<param name="jobFilters">

<value>

<scheduler.IJobFilter type="scheduler.IJobFilter" instance\_id="0">

<FilterCondition type="String">AND</FilterCondition>

<FilterCriteria type="String">Equals</FilterCriteria>

<FilterTypeValue type="String">Job SpecId</FilterTypeValue>

<FilterValue type="String">17018</FilterValue>

</scheduler.IJobFilter>

</value>

</param>

<param name=”isCheckMaxLimit”>

<value>true</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerJob type="scheduler.ITransactionManagerJob" instance\_id="0">

<Status type="String">Success</Status>

<TransactionManagerJobDetails type="IMObjects\_Array">

<scheduler.ITransactionManagerJobDetails type="scheduler.ITransactionManagerJobDetails" instance\_id="1">

<Comments type="String" />

<JobID type="Long">14022</JobID>

<JobName type="Oid">{[Job(Name=showVersion-04-19-2013 01:41:43)]}</JobName>

<JobSpecID type="Long">17018</JobSpecID>

<JobStatus type="String">Completed</JobStatus>

<LastRunCompletionTime type="String">Fri Apr 19 2013 13:41:53 IDT</LastRunCompletionTime>

<LastRunResult type="String">Success</LastRunResult>

<LastRunStartTime type="String">Fri Apr 19 2013 13:41:43 IDT</LastRunStartTime>

<LastRunStatus type="String">Completed</LastRunStatus>

<NextRunStartTime type="String">N/A</NextRunStartTime>

<Owner type="String">root</Owner>

</scheduler.ITransactionManagerJobDetails>

</TransactionManagerJobDetails>

</scheduler.ITransactionManagerJob>

#### Get Transaction Manager Job with multiple filters

The following command example shows the usage of the BQL **GetTransactionManagerJobByFilter** command to fetch all the transaction manager job(s) that matches the multiple filter criteria passed in the command.

<command name="GetTransactionManagerJobByFilter">

<param name="jobFilters">

<value>

<scheduler.IJobFilter type="scheduler.IJobFilter" instance\_id="0">

<FilterCondition type="String">AND</FilterCondition>

<FilterCriteria type="String">Contains</FilterCriteria>

<FilterTypeValue type="String">Status</FilterTypeValue>

<FilterValue type="String">completed</FilterValue>

</scheduler.IJobFilter>

<scheduler.IJobFilter type="scheduler.IJobFilter" instance\_id="0">

<FilterCondition type="String">AND</FilterCondition>

<FilterCriteria type="String">Equals</FilterCriteria>

<FilterTypeValue type="String">Job SpecId</FilterTypeValue>

<FilterValue type="String">17018</FilterValue>

</scheduler.IJobFilter>

</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerJob type="scheduler.ITransactionManagerJob" instance\_id="0">

<Status type="String">Success</Status>

<TransactionManagerJobDetails type="IMObjects\_Array">

<scheduler.ITransactionManagerJobDetails type="scheduler.ITransactionManagerJobDetails" instance\_id="1">

<Comments type="String" />

<JobID type="Long">14022</JobID>

<JobName type="Oid">{[Job(Name=showVersion-04-19-2013 01:41:43)]}</JobName>

<JobSpecID type="Long">17018</JobSpecID>

<JobStatus type="String">Completed</JobStatus>

<LastRunCompletionTime type="String">Fri Apr 19 2013 13:41:53 IDT</LastRunCompletionTime>

<LastRunResult type="String">Success</LastRunResult>

<LastRunStartTime type="String">Fri Apr 19 2013 13:41:43 IDT</LastRunStartTime>

<LastRunStatus type="String">Completed</LastRunStatus>

<NextRunStartTime type="String">N/A</NextRunStartTime>

<Owner type="String">root</Owner>

</scheduler.ITransactionManagerJobDetails>

</TransactionManagerJobDetails>

</scheduler.ITransactionManagerJob>

#### Get Transaction Manager Job Result

The following command example shows the usage of the BQL **GetTransactionManagerJobResult** command to retrieve the details of a transaction manager job.

<command name="GetTransactionManagerJobResult">

<param name="oid">

<value>{[Job(Name=showVersion-04-19-2013 01:41:43)]}</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerJobDetails type="scheduler.ITransactionManagerJobDetails" instance\_id="0">

<Status type="String">Success</Status>

<TransactionManagerJobTaskDetails type="IMObjects\_Array">

<scheduler.ITransactionManagerJobTaskDetails type="scheduler.ITransactionManagerJobTaskDetails" instance\_id="1">

<DeviceName type="Oid">{[ManagedElement(Key=N7k)]}</DeviceName>

<TaskID type="Long">1</TaskID>

<TaskStatus type="String">SUCCESS</TaskStatus>

<TransactionDetails type="scheduler.ITransactionDetail" instance\_id="2">

<PackageID type="String">Demo</PackageID>

<TransactionName type="String">showVersion</TransactionName>

</TransactionDetails>

</scheduler.ITransactionManagerJobTaskDetails>

</TransactionManagerJobTaskDetails>

</scheduler.ITransactionManagerJobDetails

#### Get Transaction Manager Task Result

The following command example shows the usage of the BQL **GetTransactionManagerTaskResult** to retrieve the result of a specific transaction manager task.

<command name="GetTransactionManagerTaskResult">

<param name="taskID">

<value>1</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerJobTaskResult type="scheduler.ITransactionManagerJobTaskResult" instance\_id="0">

**<DebugTrace** type="String">&lt;?xml version="1.0" encoding="UTF-8"?&gt;&lt;observations/&gt;**</DebugTrace>**

**<Result** type="String">Error while running XDE procedure !Device\_ShowRunningConfig: Error Message: &lt;palError&gt;&lt;deviceId&gt;CAT\_39&lt;/deviceId&gt;&lt;code&gt;HANDLER\_ERROR&lt;/code&gt;&lt;message&gt;Error while trying to run handler. Action : [Set\_of\_Tests4]pal.xpa/executeCBScript/executeCBScript.par, . Error : com.cisco.nm.cmp.client.common.nbi.SystemException&lt;/message&gt;&lt;handlerCode&gt;ERROR\_HANDLER\_ERROR&lt;/handlerCode&gt;&lt;/palError&gt;**</Result>**

**<Status** type="String">Success**</Status>**

**<TaskID** type="Long">9**</TaskID>**

**<TransactionLog** type="">Null**</TransactionLog>**

</scheduler.ITransactionManagerJobTaskResult>

#### Delete Transaction Manager Job with Single Oid

The following command example shows the usage of the BQL **DeleteJob** command to delete a single transaction manager job.

<command name="DeleteJob">

<param name="oid">

<value>{[Job(Name=showVersion-04-19-2013 01:42:41)]}</value>

</param>

<param name="jobType">

<value>transaction-manager</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerResult type="scheduler.ITransactionManagerResult" instance\_id="0">

<TransactionManagerCommandResult type="IMObjects\_Array">

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="1">

<JobName type="Oid">{[Job(Name=showVersion-04-19-2013 01:42:41)]}</JobName>

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

</TransactionManagerCommandResult>

</scheduler.ITransactionManagerResult>

#### Delete Transaction Manager Job with Multiple Oids

The following command example shows the usage of the BQL **DeleteJob** command to delete multiple transaction manager jobs.

<command name="DeleteJob">

<param name="oids">

<value>{[Job(Name=transaction\_manager\_job-03-22-2013 10:47:28)]}</value>

<value>{[Job(Name=transaction\_manager\_job-03-21-2013 05:01:42)]}</value>

</param>

<param name="jobType">

<value>transaction-manager</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerResult type="scheduler.ITransactionManagerResult" instance\_id="0">

<TransactionManagerCommandResult type="IMObjects\_Array">

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="1">

<JobName type="Oid">{[Job(Name=transaction\_manager\_job-03-15-2013 09:08:43)]}</JobName>

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="2">

<JobName type="Oid">{[Job(Name=transaction\_manager\_job-03-15-2013 09:05:19)]}</JobName>

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

</TransactionManagerCommandResult>

</scheduler.ITransactionManagerResult>

#### Update Job Command to Suspend Transaction Manager Job

The following command example shows the usage of the BQL **UpdateJob** command to suspend a transaction manager job.

<command name="UpdateJob">

<param name="oid">

<value>{[Job(Name=showVersion-04-19-2013 01:42:41)]}</value>

</param>

<param name="operationType">

<value>2</value>

</param>

<param name="jobType">

<value>transaction-manager</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerResult type="scheduler.ITransactionManagerResult" instance\_id="0">

<TransactionManagerCommandResult type="IMObjects\_Array">

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="1">

<JobName type="Oid">{[Job(Name=showVersion-04-19-2013 01:42:41)]}</JobName>

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

</TransactionManagerCommandResult>

</scheduler.ITransactionManagerResult>

#### Update Job Command to Resume Transaction Manager Job

The following command example shows the usage of the BQL **UpdateJob** command to resume a suspended transaction manager job.

<command name="UpdateJob">

<param name="oid">

<value>{[Job(Name=showVersion-04-19-2013 01:42:41)]}</value>

</param>

<param name="operationType">

<value>0</value>

</param>

<param name="jobType">

<value>transaction-manager</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerResult type="scheduler.ITransactionManagerResult" instance\_id="0">

<TransactionManagerCommandResult type="IMObjects\_Array">

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="1">

<JobName type="Oid">{[Job(Name=showVersion-04-19-2013 01:42:41)]}</JobName>

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

</TransactionManagerCommandResult>

</scheduler.ITransactionManagerResult>

#### Update Job Command to cancel a single Transaction Manager Job

The following command example shows the usage of the BQL **UpdateJob** command to cancel a single transaction manager job.

<command name="UpdateJob">

<param name="oid">

<value>{[Job(Name=showVersion-04-19-2013 01:42:41)]}</value>

</param>

<param name="operationType">

<value>3</value>

</param>

<param name="jobType">

<value>transaction-manager</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerResult type="scheduler.ITransactionManagerResult" instance\_id="0">

<TransactionManagerCommandResult type="IMObjects\_Array">

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="1">

<JobName type="Oid">{[Job(Name=showVersion-04-19-2013 01:42:41)]}</JobName>

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

</TransactionManagerCommandResult>

</scheduler.ITransactionManagerResult>

#### Update Job Command to cancel multiple Transaction Manager Jobs

The following command example shows the usage of the BQL **UpdateJob** command to cancel multiple transaction manager jobs.

<command name="UpdateJob">

<param name="oids">

<value>{[Job(Name=transaction\_manager\_job-04-03-2013 02:11:39)]}</value>

<value>{[Job(Name=transaction\_manager\_job-03-15-2013 09:33:23)]}</value>

</param>

<param name="operationType">

<value>3</value>

</param>

<param name="jobType">

<value>transaction-manager</value>

</param>

</command>

.

**Command Response**

<?xml version="1.0" encoding="UTF-8"?>

<scheduler.ITransactionManagerResult type="scheduler.ITransactionManagerResult" instance\_id="0">

<TransactionManagerCommandResult type="IMObjects\_Array">

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="1">

<JobName type="Oid">{[Job(Name=transaction\_manager\_job-04-03-2013 02:11:39)]}</JobName>

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

<scheduler.ITransactionManagerCommandResult type="scheduler.ITransactionManagerCommandResult" instance\_id="2">

<JobName type="Oid">{[Job(Name=transaction\_manager\_job-03-15-2013 09:33:23)]}</JobName>

<Status type="String">Success</Status>

</scheduler.ITransactionManagerCommandResult>

</TransactionManagerCommandResult>

</scheduler.ITransactionManagerResult>

## BQL Error Catalog and Examples

* This topic includes the following sections:BQL Error Handling, page 221
* General BQL Errors, page 223
* Command Builder Command BQL Errors, page 226
* Inventory BQL Errors, page 242
* Cisco Prime Network Administration BQL Errors, page 243
* BQL Command Output Changes Since Prime Network 3.8, page 325

### BQL Error Handling

This section describes the BQL error message format, which presents the error message as ISystemError IMO in XML format.

ISystemError contains an identifier field that has an error code, a string description field, and a string array field named ErrorStackTrace containing an exception stack trace, if present, as shown in the following example:

<ISystemError type=”ISystemError” instance\_id=”1>

<ID type="Oid">{[SystemError(Code=ERROR CODE GOES HERE)]}</ID>

<Description type="String">DESCRIPTION OF THE ERROR</Description>

<ErrorStackTrace type="java.lang.String\_Array">

<java.lang.String>StackEntry 1</java.lang.String>

<java.lang.String>StackEntry 2</java.lang.String>

...

<java.lang.String>StackEntry N</java.lang.String>

</ErrorStackTrace>

</ISystemError>

The following sections display example error messages in XML format.

**BQL Error: Example 1**

<?xml version="1.0" encoding="UTF-8"?>

<ISystemError type=”ISystemError” instance\_id=”1>

<ID type="Oid">{[SystemError(Code=1000)]}</ID>

<Description type="String">ERROR (1000): General error, Exception:

java.lang.IllegalArgumentException: Template Simple.template not found</Description>

<ErrorStackTrace type="java.lang.String\_Array">

<java.lang.String>com.sheer.system.os.services.workflow.dwe.InternalWorkflowUtil.getTempla teIdByName(InternalWorkflowUtil.java:80) </java.lang.String>

<java.lang.String>com.sheer.system.os.services.workflow.dwe.InternalWorkflowUtil.getTempla teIdByName(InternalWorkflowUtil.java:42) </java.lang.String>

<java.lang.String>com.sheer.system.os.services.workflow.WorkflowServiceImpl.runWorkflo w(WorkflowServiceImpl.java:373)</java.lang.String>

<java.lang.String>sun.reflect.NativeMethodAccessorImpl.invoke0(Native

Method)</java.lang.String>

<java.lang.String>sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl

.java:39)

</java.lang.String>

<java.lang.String>sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAcce ssorImpl.java:25)</java.lang.String>

<java.lang.String>java.lang.reflect.Method.invoke(Method.java:324)</java.lang.String>

<java.lang.String>com.sheer.system.os.services.base.BaseOSService.invoke(BaseOSService

.java:57)>

</java.lang.String>

<java.lang.String>com.sheer.system.os.services.management.ServiceWrapper.executeComman d(ServiceWrapper.java:202)</java.lang.String>

<java.lang.String>com.sheer.system.os.services.management.ManagementService.execute(Ma nagementService.java:208)</java.lang.String>

<java.lang.String>com.sheer.system.os.services.management.adapters.rtc.RemoteTransportConn ectorAgent.executeLocal(RemoteTransportConnectorAgent.java:157)</java.lang.String>

<java.lang.String>com.sheer.system.os.services.management.adapters.rtc.RemoteTransportConn ectorAgent.handleExecuteMessage(RemoteTransportConnectorAgent.java:102)</java.lang.String>

<java.lang.String>com.sheer.system.os.services.management.adapters.rtc.RemoteTransportConn

ectorAgent.processMessage(RemoteTransportConnectorAgent.java:66)</java.lang.String>

<java.lang.String>com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)</java. lang.String>

<java.lang.String>com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

>

</java.lang.String>

<java.lang.String>com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272

)>

</java.lang.String>

</ErrorStackTrace>

</ISystemError>

**BQL Error: Example 2**

<?xml version="1.0" encoding="UTF-8"?>

<ISystemError type=”ISystemError” instance\_id=”1>

<ID type="Oid">{[SystemError(Code=1200)]}</ID>

<Description type="String">Invalid Command Syntax.

java.lang.IllegalArgumentException: Invalid command syntax. no such command</Description>

</ISystemError>

**BQL Error: Example 3**

<?xml version="1.0" encoding="UTF-8"?>

<ISystemError type=”ISystemError” instance\_id=”1>

<ID type="Oid">{[SystemError(Code=1200)]}</ID>

<Description type="String">Error parsing XML.

org.jdom.input.JDOMParseException: Error on line 1: The element type "asdf" must be terminated by the matching end-tag "&lt;/asdf&gt;".</Description>

</ISystemError>

**BQL Error: Example 4**

<?xml version="1.0" encoding="UTF-8"?>

<ISystemError type=”ISystemError” instance\_id=”1>

<ID type="Oid">{[SystemError(Code=1202)]}</ID>

<Description type="String">Error executing command

java.lang.Exception: ShellRaw: null cid returned (Unknown command)</Description>

</ISystemError>

The old error message format is supported for backward compatibility. The default system error message format is configurable in the registry in mmvm/agents/adapters/ShellRawServer/XMLErrorReporting. By default, the value is true, which indicates that the BQL reports errors are in the new XML error message format.

|  |  |
| --- | --- |
| **Note** | Changes to the registry should be performed only with the support of Cisco. For details, contact your Cisco account representative. |

You can switch between two modes during each BQL session:

1. To enable the old non-XML error message format, enter **xmlerrorreporting off**.

The server responds with the following:

XML Error Reporting was set to OFF.

1. To enable the new XML error message format, enter **xmlerrorreporting on**.

The server responds with the following:

XML Error Reporting was set to ON.

To check the current XML error message format, enter **xmlerrorreporting**. The server response is one of the following:

* XML Error Reporting is : ON
* XML Error Reporting is : OFF

### General BQL Errors

Table 5‑18 lists the BQL errors that can be encountered frequently:

Table ‑ BQL Errors

| **Error Message** | **Possible Cause** | **Possible Action** |
| --- | --- | --- |
| Command got timeout. | VNE is either not accessible or in maintenance mode. | Restart VNE. |
| Invalid command name. | The command is not loaded on the VNE  –or—  The command name is wrong in the BQL request file. | Check if the command is loaded on the corresponding VNE.  –or—  Check the command name in the BQL request file. The command name should be same as the command that is loaded on the VNE. |
| Invalid command syntax. No such command. | In the BQL request file, some of the parameters are either misspelt or is missing. | Check all parameters in the BQL request. |
| Unrecognized command descriptor. | — | — |
| Communication/protocol failure. | The device in unreachable in Prime Network. | Get the device in reachable state. |

In addition to the errors listed in the Table 5‑18, you may also encounter the following errors:

* Garbage Characters Input, page 224
* Invalid XML Format, page 224
* Invalid Command Name, page 224
* Invalid Parameter Name, page 225
* Invalid OID Value, page 225
* [VNE Does Not Exist (Get Command)](#vnedoesnotexist) , page 225

**Garbage Characters Input**

Short Description

Garbage characters input

Long Description

Enter garbage characters

Error Example

Invalid Command Syntax:

java.lang.IllegalArgumentException: Invalid command syntax. no such command

Error Code

None

**Invalid XML Format**

Short Description

Invalid XML format

Long Description

This is an invalid XML format

Error Example

Error parsing XML:

org.jdom.input.JDOMParseException: Error on line 1: Element type "key" must be followed by either attribute specifications, ">" or "/>".

Error Code

None

**Invalid Command Name**

Short Description

Invalid command name

Long Description

This is an invalid command name

Error Example

Error executing command:

java.lang.Exception: ShellRaw: Unknown command(null cid returned)

Error Code

None

**Invalid Parameter Name**

Short Description

Invalid parameter name

Long Description

This is an invalid parameter name

Error Example

Error executing command:

java.lang.Exception: ShellRaw: Unknown command(null cid returned)

Error Code

None

**Invalid OID Value**

Short Description

Invalid OID value

Long Description

This is an invalid OID value

Error Example

Invalid Command Syntax:

java.lang.IllegalArgumentException: Invalid command syntax. Argument "oid" is invalid.

Error Code

None

**VNE Does Not Exist (Get Command)**

Short Description

VNE does not exist (**Get** command)

Long Description

This VNE does not exist (**Get** command)

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:2d [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:8 [64]13Exception: ERROR (5103): Agent doesn’t exist

at

com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.getXIDFro mKey(ElementManagementElementHandler.java:499)

at com.sheer.metromission.plugin.snapshot.SnapshotElementGetCommand$FirstStateHandler.sendRequestToMaps(SnapshotElementGetCommand.java:240)

at

com.sheer.metromission.plugin.snapshot.SnapshotElementGetCommand$FirstStateHandler.handle( SnapshotElementGetCommand.java:142)

at com.sheer.framework.commands.MultiStateCommand.localExecute(MultiStateCommand.java:59)at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

--------------------------------------------------------------------

Error Code

5103

### Command Builder Command BQL Errors

This section includes the following errors:

* Script Name Is Blank, page 227
* Script Name Contains Invalid Characters, page 227
* [Registry Path Is Blank](#regpathblank), page 228
* Context IMO Is Null, page 229
* Context IMO Class Is Invalid, page 229
* [Language Type Is Unknown](#langtype), page 230
* Protocol Type Is Unknown, page 231
* Sheer1 and SNMP Protocol, page 231
* Missing Roles, page 232
* Invalid Role Entered, page 233
* Time of the Script Is Too Short, page 234
* [Script Argument Name Is Blank](#scriptarg), page 234
* Script Argument Type Is Blank, page 235
* Script Argument Type Is Invalid, page 236
* Script Enumeration Is Invalid, page 236
* Script Does Not Exist, page 237
* [VNE Was Loaded Once But Now It Is Down](#vneloadedonce), page 237
* [VNE Was Loaded Once But Now It Has Been Deleted](#vneloadedonce1), page 239
* Timeout for One of the Scripts Lines Has Expired, page 240
* The Script’s Total Timeout Has Expired, page 241
* Success Pragma Failure, page 241
* Fail Pragma Failure, page 241

**Script Name Is Blank**

Short Description

Script name is blank

Long Description

The script name is blank

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:2f [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:9 [64]13Exception: java.lang.IllegalArgumentException: Error! Script does not have a name.

at

com.sheer.metrocentral.coretech.common.maps.command.PublishUtils.validatePublishableElemen tOid(PublishUtils.java:509)

at com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j ava:253)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Script Name Contains Invalid Characters**

Short Description

Script name contains invalid characters

Long Description

The script name contains invalid characters

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:30 [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:a [64]13Exception: java.lang.IllegalArgumentException: Error! Script name can contain only alphanumeric characters,"-" & "\_", invalid character at pos 5

at com.sheer.metrocentral.coretech.common.maps.command.PublishUtils.validatePublishableElemen tOid(PublishUtils.java:515)

at com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j ava:253)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55

)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Registry Path Is Blank**

Short Description

Registry path is blank

Long Description

The registry path is blank

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:31 [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:b [64]13Exception: java.lang.IllegalArgumentException: Error! Script registry path cannot be null/blank. at

com.sheer.metrocentral.coretech.common.maps.command.PublishUtils.validatePublishableElementOid(PublishUtils.java:512)

at com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j ava:253)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Context IMO Is Null**

Short Description

Context IMO is null

Long Description

The context IMO is null

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:32

[64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:c [64]13Exception: java.lang.IllegalArgumentException: Error! Script does not have a context IMO. at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j

ava:266)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Context IMO Class Is Invalid**

Short Description

Context IMO class is invalid

Long Description

The context IMO class is invalid

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:33 [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:d [64]13Exception: java.lang.IllegalArgumentException: Error! The Context IMO Type "com.sheer.imo.IManagedElemen" is invalid!

at com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j ava:271)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Language Type Is Unknown**

Short Description

Language type is unknown

Long Description

The language type entered is unknown

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:34 [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:e [64]13Exception: java.lang.IllegalArgumentException: Unknown language type 50! Only Sheer1(0) & Binshell(1) languages are currently supported.

at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j ava:286)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Protocol Type Is Unknown**

Short Description

Protocol type is unknown

Long Description

The protocol type is unknown

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:35

[64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:f [64]13Exception: java.lang.IllegalArgumentException: Unknown protocol type 50! Only Telnet(0) & SNMP(1) protocols are currently supported.

at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j ava:289)at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Sheer1 and SNMP Protocol**

Short Description

Sheer1 and SNMP Protocol

Long Description

Sheer1 and SNMP Protocol

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:36

[64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:10 [64]13Exception: java.lang.IllegalArgumentException: Error! Script Language "Sheer1" supports only the Telnet protocol.

at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j ava:292)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Missing Roles**

Short Description

Missing roles

Long Description

There are missing roles

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:37

[64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:11 [64]13Exception: java.lang.IllegalArgumentException: Error! Script must have at least one role. at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j

ava:295)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Invalid Role Entered**

Short Description

Invalid role entered

Long Description

Invalid role entered

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:38 [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:12 [64]13Exception: java.lang.IllegalArgumentException: Error! Script role Administrator does not exist. at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j

ava:306)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Time of the Script Is Too Short**

Short Description

Time of the script is too short

Long Description

The time period defined for the script is too short

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:39

[64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:13 [64]13Exception: java.lang.IllegalArgumentException: Error! Script timeout must be over 1000ms. at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j

ava:311)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None.

**Script Argument Name Is Blank**

Short Description

Script argument name is blank

Long Description

The script argument name is blank

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:3a [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:14 [64]13Exception: java.lang.IllegalArgumentException: Error! one of the script parameters name is null. at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j

ava:319)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Script Argument Type Is Blank**

Short Description

Script argument type is blank

Long Description

The script argument type is blank

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:3b

[64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:15 [64]13Exception: java.lang.IllegalArgumentException: Error! Script parameter aaa type is empty. at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j

ava:326)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Script Argument Type Is Invalid**

Short Description

Script argument type is invalid

Long Description

The script argument type is invalid

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:3c [64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:16 [64]13Exception: java.lang.IllegalArgumentException: Error! Script parameter aaa type is invalid at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j

ava:332)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Script Enumeration Is Invalid**

Short Description

Script enumeration is invalid

Long Description

The script enumeration is invalid

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813258]-0:0:0:0:0:0:0:3d

[64]13Destination: (CL.TS-64.103.124.248 [2]-0:0:0:0:0:0:0:17 [64]13Exception:

java.lang.Exception: Error in enums for argument 4343=555;3434 at com.sheer.client.common.components.cmdbld.CommandManagerUtils.parseAgentEnums(CommandManag erUtils.java:861)

at

com.sheer.metromission.plugin.client.commands.SetScript.validateAndSetDefaults(SetScript.j ava:343)

at com.sheer.metromission.plugin.client.commands.SetScript.run(SetScript.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55

)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Script Does Not Exist**

Short Description

Script does not exist

Long Description

The script does not exist

Error Example

Error executing command:

java.lang.Exception: ShellRaw: Unknown command(null cid returned)

Error Code

None

**VNE Was Loaded Once But Now It Is Down**

Short Description

VNE was loaded once but now it is down

Long Description

The VNE was loaded once but now it is down

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813259]-0:0:0:0:0:0:0:0 [64]13Destination: (CL.TS-64.103.124.248 [3]-0:0:0:0:0:0:0:4 [64]13Exception: ERROR (2302): VNE Is Not Loaded. - java.lang.reflect.InvocationTargetExceptionat sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)

at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:39)

at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:25)

at java.lang.reflect.Method.invoke(Method.java:324) at com.sheer.metromission.commandmanager.CommandManagerImpl.createCommand(CommandManagerImpl. java:473)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:155)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:163)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:142)

at com.sheer.metromission.session.SessionCommandContainer.createCommandEntry(SessionCommandCo ntainer.java:191)

at com.sheer.metromission.session.Session.processMessage(Session.java:307)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Caused by: java.lang.IllegalArgumentException: Failed to create dynamic proxy: ERROR (5118): VNE Not Loaded.

at com.sheer.framework.commands.MCDefaultCommand.createAgentId(MCDefaultCommand.java:170)

at com.sheer.framework.commands.MCDefaultCommand.setParam(MCDefaultCommand.java:61)

... 13 more at com.sheer.metromission.commandmanager.CommandManagerImplErrorHandler.createMetroMissionCom mandException(CommandManagerImplErrorHandler.java:62)

at com.sheer.metromission.commandmanager.CommandManagerImplErrorHandler.signifyException(Comm andManagerImplErrorHandler.java:38)

at com.sheer.metromission.commandmanager.CommandManagerImpl.createCommand(CommandManagerImpl. java:487)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:155)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:163)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:142)

at com.sheer.metromission.session.SessionCommandContainer.createCommandEntry(SessionCommandCo ntainer.java:191)

at com.sheer.metromission.session.Session.processMessage(Session.java:307)

Error Code

2302

**VNE Was Loaded Once But Now It Has Been Deleted**

Short Description

VNE was loaded once but now it has been deleted

Long Description

The VNE was loaded once but now it has been deleted

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813259]-0:0:0:0:0:0:0:0

[64]13Destination: (CL.TS-64.103.124.248 [3]-0:0:0:0:0:0:0:6 [64]13Exception: ERROR (2301): VNE Does Not Exist. - java.lang.reflect.InvocationTargetExceptionat sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)

at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:39)

at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:25)

at java.lang.reflect.Method.invoke(Method.java:324) at com.sheer.metromission.commandmanager.CommandManagerImpl.createCommand(CommandManagerImpl. java:473)

at

com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:155)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:163)

at

com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:142)

at com.sheer.metromission.session.SessionCommandContainer.createCommandEntry(SessionCommandCo ntainer.java:191)

at com.sheer.metromission.session.Session.processMessage(Session.java:307)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Caused by: java.lang.IllegalArgumentException: Failed to create dynamic proxy: ERROR (5103): Agent doesn’t exist

at com.sheer.framework.commands.MCDefaultCommand.createAgentId(MCDefaultCommand.java:170)

at com.sheer.framework.commands.MCDefaultCommand.setParam(MCDefaultCommand.java:61)

... 13 more at com.sheer.metromission.commandmanager.CommandManagerImplErrorHandler.createMetroMissionCom mandException(CommandManagerImplErrorHandler.java:62)

at

com.sheer.metromission.commandmanager.CommandManagerImplErrorHandler.signifyException(Comm andManagerImplErrorHandler.java:43)

at com.sheer.metromission.commandmanager.CommandManagerImpl.createCommand(CommandManagerImpl. java:487)

at

com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:155)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:163)

at com.sheer.metromission.session.SessionCommandContainer.createCommand(SessionCommandContain er.java:142)

at com.sheer.metromission.session.SessionCommandContainer.createCommandEntry(SessionCommandCo ntainer.java:191)

at com.sheer.metromission.session.Session.processMessage(Session.java:307)

Error Code

2301

**Timeout for One of the Scripts Lines Has Expired**

Short Description

Timeout for one of the scripts lines has expired

Long Description

The timeout for one of the script’s lines has expired

Error Example

<?xml version="1.0" encoding="UTF-8"?>

<IScriptResult>

<ID type="Oid">{[ScriptResult(ScriptName=test)(Sequence=1166451578843)]}</I D>

<ExecutionSequence type="IMObjects\_Array">

<IScriptEvent>

<ID type="Oid">{[ScriptEvent(Index=1)]}</ID>

<EventTypeEnum type="Integer">1</EventTypeEnum>

<Message type="String">PE-West#ping 44.44.44.44</Message>

</IScriptEvent>

<IScriptEvent>

<ID type="Oid">{[ScriptEvent(Index=2)]}</ID>

<EventTypeEnum type="Integer">2</EventTypeEnum>

<Message type="String">PE-West#</Message>

</IScriptEvent>

<IScriptEvent>

<ID type="Oid">{[ScriptEvent(Index=3)]}</ID>

<EventTypeEnum type="Integer">6</EventTypeEnum>

<Message type="String">receiveUntil(): general timeout expired(value=1000)(ping 44.44.44.44

Type escape sequence to abort.

Sending 5, 100-byte ICMP Echos to 44.44.44.44, timeout is 2 seconds:

)</Message>

</IScriptEvent>

</ExecutionSequence>

<ExecutionTime type="Long">1312</ExecutionTime>

<FailedActivity type="String" />

<StatusEnum type="Integer">2</StatusEnum>

</IScriptResult>

Error Code

None

**The Script’s Total Timeout Has Expired**

Short Description

The script’s total timeout has expired

Long Description

The script’s total timeout has expired

Error Example

Command got timeout------ com.sheer.framework.commands.messages.TimeoutMessage ------ com.sheer.framework.commands.messages.TimeoutMessage, source=(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:54 [64], destination=(CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:4 [64], id=0

------------------------------------------------------------------

Error Code

None

**Success Pragma Failure**

Short Description

Success pragma failure

Long Description

Success pragma failure

Error Example

<"Integer">6</EventTypeEnum>

<Message type="String"> ^ Failed to find the text "success" in the device reply!, script terminated.</Message>

</IScriptEvent>

</ExecutionSequence>

<ExecutionTime type="Long">10078</ExecutionTime>

<FailedActivity type="String" />

<StatusEnum type="Integer">2</StatusEnum>

</IScriptResult>

Error Code

None

**Fail Pragma Failure**

Short Description

Fail pragma failure

Long Description

Fail pragma failure

Error Example

<"Integer">6</EventTypeEnum>

<Message type="String"> ^ Found the text "0 percent" in the device reply!, script terminated.</Message>

</IScriptEvent>

</ExecutionSequence>

<ExecutionTime type="Long">10078</ExecutionTime>

<FailedActivity type="String" />

<StatusEnum type="Integer">2</StatusEnum>

</IScriptResult>

Error Code

None

### Inventory BQL Errors

This section includes the error details for VNE OID Does Not Exist:

Short Description

VNE OID does not exist

Long Description

The VNE OID does not exist

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813259]-0:0:0:0:0:0:0:4b

[64]13Destination: (CL.TS-64.103.124.248 [3]-0:0:0:0:0:0:0:8 [64]13Exception:

java.lang.Exception: oid

{[ManagedElement(Key=PE-West)][PhysicalRoot][Chassis][Slot(SlotNum=1)][Module][Port(PortNumber=FastEthernet1/2)]} does not exist

at com.sheer.metrocentral.framework.maps.command.Get.get(Get.java:219) at com.sheer.metrocentral.framework.maps.command.Get.get(Get.java:236) at

com.sheer.metrocentral.framework.maps.command.Get$StartStateHandler.handle(Get.java:571) at com.sheer.framework.commands.MultiStateCommand.localExecute(MultiStateCommand.java:59) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.system.agentshell.components.cre.CommandRunEnvironment.handleExecuteMessage(Comm andRunEnvironment.java:305)

at com.sheer.system.agentshell.components.cre.CommandRunEnvironment$ExecuteMessageHandler.handle(CommandRunEnvironment.java:433)

at com.sheer.system.agentshell.components.cre.CommandRunEnvironment.process

Message(CommandRunEnvironment.java:183)

at com.sheer.metrocentral.framework.da.DA.processMessage(DA.java:319)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

None

### Cisco Prime Network Administration BQL Errors

This section includes the following errors:

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* Deleting an AVM from a Unit That Does Not Exist, page 247
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* Updating a VNE in a Nonexistent AVM, page 271
* Updating a Nonexistent VNE, page 272
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* Deleting a VNE in a Nonexistent AVM, page 274
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* Creating an Alias for an Element with the Same Name, page 277
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* Deleting a Reserved Scope, page 281
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* Updating an Unknown Property in a Protection Group, page 292
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* Creating a Redundant Unit That Already Exists with the Same IP Address, page 302
* Creating a Redundant Unit That Already Exists as a Unit, page 304
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* Deleting a Nonexistent Unit, page 307
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**Creating an AVM for a Unit That Does Not Exist**

Short Description

Creating an AVM for a unit that does not exist

Long Description

Trying to create an AVM for a unit that does not exist

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:5a

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:a [64]13Exception: ERROR (7001): Unit does not exist

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateElementOid(Uni tElementHandler.java:965)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification

(BOSManageCommandUtil.java:49) at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateAvm.run(CreateAvm.java:113) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Creating an AVM with a Reserved AVM ID**

Short Description

Creating an AVM with a reserved AVM ID

Long Description

Trying to create an AVM with a reserved AVM ID

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:5c [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:b [64]13Exception: ERROR (5113): This is a reserved AVM number. Action not allowed on reserved AVMs.

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateNewAvm(AvmEleme ntHandler.java:166)

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.addElement(AvmElementHa ndler.java:89)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)

at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateAvm.run(CreateAvm.java:113) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

5113

**Deleting an AVM from a Unit That Does Not Exist**

Short Description

Deleting an AVM from a unit that does not exist

Long Description

Trying to delete an AVM from a unit that does not exist

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:5e [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:c [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateElementOid(Uni tElementHandler.java:965)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAvm.deleteAvm(DeleteAvm.java:155

)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAvm.run(DeleteAvm.java:148) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

--------------------------------------------------------------------

Error Code

7001

**Deleting a Reserved AVM**

Short Description

Deleting a reserved AVM

Long Description

Trying to delete a reserved AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:60

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:d [64]13Exception: ERROR (5113): This is a reserved AVM number. Action not allowed on reserved AVMs.

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateDeleteAvm(AvmEl ementHandler.java:261)

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.removeElement(AvmElemen tHandler.java:281)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)

at com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAvm.deleteAvm(DeleteAvm.java:155)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAvm.run(DeleteAvm.java:148)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

5113

**Deleting a Nonexistent AVM**

Short Description

Deleting a nonexistent AVM

Long Description

Trying to delete a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:64 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:f [64]13Exception: ERROR (5109): AVM does not exist

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE

lementHandler.java:932) at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateDeleteAvm(AvmEl ementHandler.java:258)

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.removeElement(AvmElemen tHandler.java:281)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoChangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)

at com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAvm.deleteAvm(DeleteAvm.java:155

)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAvm.run(DeleteAvm.java:148) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

5109

**Creating an AVM with an ID That Already Exists**

Short Description

Creating an AVM with an ID that already exists

Long Description

Trying to create an AVM with an ID that already exists

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:66 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:10 [64]13Exception: ERROR (5110): AVM already exists

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateNewAvm(AvmEleme ntHandler.java:170)

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.addElement(AvmElementHa ndler.java:89)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateAvm.run(CreateAvm.java:113) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

5110

**Creating an AVM with a Key That Already Exists**

Short Description

Creating an AVM with a key that already exists

Long Description

Trying to create an AVM with a key that already exists

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:68 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:11 [64]13Exception: ERROR (5125): AVM key already exist.

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateNewAvm(AvmEleme ntHandler.java:193)

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.addElement(AvmElementHa ndler.java:89)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.add(DataContainer.java:154) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateAvm.run(CreateAvm.java:113) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

5125

**Deleting an AVM That Has VNEs**

Short Description

Deleting an AVM that has VNEs

Long Description

Trying to delete an AVM that has VNEs

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:6a [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:12 [64]13Exception: ERROR (5121): Can not delete AVM, AVM has Devices under it.

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateDeleteAvm(AvmEl ementHandler.java:265)

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.removeElement(AvmElemen tHandler.java:281)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAvm.deleteAvm(DeleteAvm.java:155

)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAvm.run(DeleteAvm.java:148) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

5121

**Restarting an AVM for a Unit That Does Not Exist**

Short Description

Restarting an AVM for a unit that does not exist

Long Description

Trying to restart an AVM for a unit that does not exist

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:6c [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:13 [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.oldcommands.RestartAvm.run(RestartAvm.java:130)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Restarting AVM 99**

Short Description

Restarting AVM 99

Long Description

Trying to restart AVM 99

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:6d [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:14 [64]13Exception: ERROR (5114): Restart of AVM 99 is not possible via DNA. must be done manually.

at com.sheer.metromission.plugin.bosmanage.oldcommands.RestartAvm.run(RestartAvm.java:134)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

5114

**R****estarting a Reserved AVM**

Short Description

Restarting a reserved AVM

Long Description

Trying to restart a reserved AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:6e [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:15 [64]13Exception: ERROR (5113): This is a reserved AVM number. Action not alowed on reserved AVMs.

at com.sheer.metromission.plugin.bosmanage.oldcommands.RestartAvm.run(RestartAvm.java:138)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55

)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

5113

**Restarting a Nonexistent AVM**

Short Description

Restarting a nonexistent AVM

Long Description

Trying to restart a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:6f [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:16 [64]13Exception: ERROR (5109): AVM does not exist

at com.sheer.metromission.plugin.bosmanage.oldcommands.RestartAvm.run(RestartAvm.java:143)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5109

**Updating an AVM for a Nonexistent Unit**

Short Description

Updating an AVM for a nonexistent unit

Long Description

Trying to update an AVM for a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:70 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:17 [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE lementHandler.java:929)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Updating a Nonexistent AVM**

Short Description

Updating a nonexistent AVM

Long Description

Trying to update a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:71 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:18 [64]13Exception: ERROR (5109): AVM does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE lementHandler.java:932)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5109

**Moving a VNE from a Nonexistent Unit**

Short Description

Moving a VNE from a nonexistent unit

Long Description

Trying to move a VNE from a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:72 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:19 [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE lementHandler.java:929)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Moving a VNE from a Nonexistent AVM**

Short Description

Moving a VNE from a nonexistent AVM

Long Description

Trying to move a VNE from a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:73 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:1a [64]13Exception: ERROR (5109): AVM does not exist

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE

lementHandler.java:932) at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

5109

**Moving a VNE to the Same AVM**

Short Description

Moving a VNE to the same AVM

Long Description

Trying to move a VNE to the same AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:74 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:1b [64]13Exception: ERROR (5130): This device already resides in this Avm.

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateMoveElement(ElementManagementElementHandler.java:931)

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.moveEleme nt(ElementManagementElementHandler.java:954)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.imObjectMove(BosManagePluginIm pl.java:306)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.imObjectMove(ImoNo tificationUtil.java:377)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.imObjectMove(ImoChangesTo Notifications.java:69)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:178)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

5130

**Creating a VNE for a Nonexistent Unit**

Short Description

Creating a VNE for a nonexistent unit

Long Description

Trying to create a VNE for a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:75

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:1c [64]13Exception: ERROR (7001): Unit does not exist

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE

lementHandler.java:929) at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateDevice.run(CreateDevice.java:96) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Cre****ating a VNE in a Nonexistent AVM**

Short Description

Creating a VNE in a nonexistent AVM

Long Description

Trying to create a VNE in a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:77 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:1d [64]13Exception: ERROR (5109): AVM does not exist

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE

lementHandler.java:932) at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.CreateDevice.run(CreateDevice.java:96)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5109

**Creating a VNE in a Reserved AVM**

Short Description

Creating a VNE in a reserved AVM

Long Description

Trying to create a VNE in a reserved AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:79 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:1e [64]13Exception: ERROR (5113): This is a reserved AVM number. Action not alowed on reserved AVMs.

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateNewElement(ElementManagementElementHandler.java:371)

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.addElemen t(ElementManagementElementHandler.java:108)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.add(DataContainer.java:154) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateDevice.run(CreateDevice.java:96) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

5113

**Creating a VNE That Already Exists with the Same Name**

Short Description

Creating a VNE that already exists with the same name

Long Description

Trying to create a VNE that already exists with the same name

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:7d

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:20 [64]13Exception: ERROR (5111): An VNE by that name already exists

at

com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateNewElement(ElementManagementElementHandler.java:374) at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.addElemen t(ElementManagementElementHandler.java:108)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateDevice.run(CreateDevice.java:96) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

5111

**Creating a VNE That Already Exists with the Same IP Address**

Short Description

Creating a VNE that already exists with the same IP address

Long Description

Trying to create a VNE that already exists with the same IP address

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:7f [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:21 [64]13Exception: ERROR (5104): An VNE by that IP already exists

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateNewElement(ElementManagementElementHandler.java:377)

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.addElemen t(ElementManagementElementHandler.java:108)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.CreateDevice.run(CreateDevice.java:96)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

5104

**Creating a VNE That Has an Invalid Device Name**

Short Description

Creating a VNE that has an invalid device name

Long Description

Trying to create a VNE that has an invalid device name

Error Example

Invalid Command Syntax:

java.lang.IllegalArgumentException: Invalid command syntax. Argument "imobject" is invalid.

Error Code

5133

**Creating a VNE That Has An Invalid Device Type**

Short Description

Creating a VNE that has an invalid device type

Long Description

Trying to create a VNE that has an invalid device type

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:81 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:22 [64]13Exception: ERROR (5105): Unrecognized vendor/type

at

com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateNewElement(ElementManagementElementHandler.java:388)

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.addElemen t(ElementManagementElementHandler.java:108)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.add(DataContainer.java:154) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateDevice.run(CreateDevice.java:96) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

5105

**Updating a VNE in a Nonexistent Unit**

Short Description

Updating a VNE in a nonexistent unit

Long Description

Trying to update a VNE in a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:83 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:23 [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateElementOid(ElementManagementElementHandler.java:902)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Updating a VNE in a Nonexistent AVM**

Short Description

Updating a VNE in a nonexistent AVM

Long Description

Trying to update a VNE in a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:84 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:24 [64]13Exception: ERROR (5109): AVM does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateElementOid(ElementManagementElementHandler.java:905)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5109

**Updating a Nonexistent VNE**

Short Description

Updating a nonexistent VNE

Long Description

Trying to update a nonexistent VNE

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:85 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:25 [64]13Exception: ERROR (5103): Agent doesn’t exist

at

com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateElementOid(ElementManagementElementHandler.java:908) at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5103

**Deleting a VNE in a Nonexistent Unit**

Short Description

Deleting a VNE in a nonexistent unit

Long Description

Trying to delete a VNE in a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:86 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:26 [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE lementHandler.java:929)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteDevice.deleteDevice(DeleteDevice

.java:144) at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteDevice.run(DeleteDevice.java:134

)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Deleting a VNE in a Nonexistent AVM**

Short Description

Deleting a VNE in a nonexistent AVM

Long Description

Trying to delete a VNE in a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:88 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:27 [64]13Exception: ERROR (5109): AVM does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE lementHandler.java:932)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteDevice.deleteDevice(DeleteDevice

.java:144) at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteDevice.run(DeleteDevice.java:134

)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5109

**Deleting a Nonexistent VNE**

Short Description

Deleting a nonexistent VNE

Long Description

Trying to delete a nonexistent VNE

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:8e [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:28 [64]13Exception: ERROR (5103): Agent doesn’t exist

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateElementOid(ElementManagementElementHandler.java:908)

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.validateRemoveElement(ElementManagementElementHandler.java:201)

at com.sheer.metromission.plugin.bosmanage.handlers.ElementManagementElementHandler.removeElement(ElementManagementElementHandler.java:140)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteDevice.deleteDevice(DeleteDevice

.java:144)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteDevice.run(DeleteDevice.java:134

)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

5103

**Creating an Alias for a Nonexistent VNE**

Short Description

Creating an alias for a nonexistent VNE

Long Description

Trying to create an alias for a nonexistent VNE

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:8e [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:2a [64]13Exception: ERROR (5103): Agent doesn’t exist

at

com.sheer.metromission.plugin.bosmanage.oldcommands.CreateAlias.run(CreateAlias.java:122)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5103

**Creating an Alias for an Element with the Same Name**

Short Description

Creating an alias for an element with the same name

Long Description

Trying to create an alias for an element with the same name

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:8f

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:2b [64]13Exception: ERROR (5111): An VNE by that name already exists

at

com.sheer.metromission.plugin.bosmanage.oldcommands.CreateAlias.run(CreateAlias.java:125)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

5111

**Creating a Scope That Already Exists**

Short Description

Creating a scope that already exists

Long Description

Trying to create a scope that already exists

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:90

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:2c [64]13Exception:

java.lang.Exception: This key already exists at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateScope.run(CreateScope.java:130) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Creating a Scope with No OID**

Short Description

Creating a scope with no OID

Long Description

Trying to create a scope with no OID

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:91

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:2d [64]13Exception:

java.lang.Exception: Cannot create new Scope. No oid was supplied at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateScope.run(CreateScope.java:118) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Creating a User That Already Exists**

Short Description

Creating a user that already exists

Long Description

Trying to create a user that already exists

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:92

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:2e [64]13Exception: ERROR (8001): User already exists

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateUser.run(CreateUser.java:141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

8001

**Creating a User with an Illegal Username or Password**

Short Description

Creating a user with an illegal username or password

Long Description

Trying to create a user with an illegal username or password

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:93

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:2f [64]13Exception: ERROR (8002): Illegal user name or

password - The password can only consist of the following characters:

!"#$%"()\*+,-./0[123456789:;=?@ABCDEFGHIJKLMNOPQRSTUVWXYZ[\]^\_`abc](mailto:@ABCDEFGHIJKLMNOPQRSTUVWXYZ)defghijklmnopqrstuvwxyz{|}

~&<>

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateUser.run(CreateUser.java:150)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

8002

**Deleting an Alias for a Nonexistent VNE**

Short Description

Deleting an alias for a nonexistent VNE

Long Description

Trying to delete an alias for a nonexistent VNE

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:94 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:30 [64]13Exception: ERROR (5103): Agent doesn’t exist

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteAlias.run(DeleteAlias.java:122) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5103

**Deleting a Reserved Scope**

Short Description

Deleting a reserved scope

Long Description

Trying to delete a reserved scope

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:95

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:31 [64]13Exception: com.sheer.metromission.plugin.security.SecurityViolationException: Delete reserved scopes is forbidden!!

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteScope.run(DeleteScope.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Deleting a Nonexistent Username**

Short Description

Deleting a nonexistent username

Long Description

Trying to delete a nonexistent username

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:96 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:32 [64]13Exception: java.lang.IllegalArgumentException: User not found in the db

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteUser.run(DeleteUser.java:134)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Deleting a Reserved Username**

Short Description

Deleting a reserved username

Long Description

Trying to delete a reserved username

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:97

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:33 [64]13Exception: com.sheer.metromission.plugin.security.SecurityViolationException: User is not a normal user and cannot be deleted

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteUser.run(DeleteUser.java:139)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Updating a Reserved Scope**

Short Description

Updating a reserved scope

Long Description

Trying to update a reserved scope

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:98 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:34 [64]13Exception: com.sheer.metromission.plugin.security.SecurityViolationException: Update reserved scopes is forbidden!!

at com.sheer.metromission.plugin.bosmanage.oldcommands.UpdateScope.run(UpdateScope.java:122) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Adding Permission for a User with an Administrator Role**

Short Description

Adding permission for a user with an administrator role

Long Description

Trying to add a permission for a user with an administrator role

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:99

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:35 [64]13Exception: com.sheer.metromission.plugin.security.SecurityViolationException: Adding permission with administrator role is forbidden!!

at

com.sheer.metromission.plugin.bosmanage.oldcommands.UpdateUser.createPermissionEntity(Upda teUser.java:222)

at com.sheer.metromission.plugin.bosmanage.oldcommands.UpdateUser.run(UpdateUser.java:178)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Updating a Protected Username**

Short Description

Updating a protected username

Long Description

Trying to update a protected username

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:9a [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:36 [64]13Exception: com.sheer.metromission.plugin.security.SecurityViolationException: User:0 is an protected user and cannot be updated except password

at com.sheer.metromission.plugin.bosmanage.oldcommands.UpdateUser.run(UpdateUser.java:145)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Updating a Username with an Unknown Role**

Short Description

Updating a username with an unknown role.

Long Description

Trying to update a username with an unknown role.

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:9b [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:37 [64]13Exception: com.sheer.metromission.plugin.security.SecurityViolationException: Tried to add a permission with an unknown role

at

com.sheer.metromission.plugin.bosmanage.oldcommands.UpdateUser.createPermissionEntity(Upda teUser.java:222)

at com.sheer.metromission.plugin.bosmanage.oldcommands.UpdateUser.run(UpdateUser.java:178)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Updating a Nonexistent Username**

Short Description

Updating a nonexistent username

Long Description

Trying to update a nonexistent username

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:9c

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:38 [64]13Exception: java.lang.IllegalArgumentException: User {[BOSUser(Id=666)]} not found in the DB at

com.sheer.metromission.plugin.bosmanage.oldcommands.UpdateUser.getUser(UpdateUser.java:281

)

at com.sheer.metromission.plugin.bosmanage.oldcommands.UpdateUser.run(UpdateUser.java:121)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Loading an AVM That Is Already Loaded**

Short Description

Loading an AVM that is already loaded

Long Description

Trying to load an AVM that is already loaded

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:9f [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:3a [64]13Exception: ERROR (5119): AVM Already Loaded.

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.updateElementRegistry(A

vmElementHandler.java:360) at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:98)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)

at com.sheer.framework.imo.DataContainer.set(DataContainer.java:142)

at com.sheer.framework.imo.IMObject.set(IMObject.java:199) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.updateIMO(ImoNotificationUtil.j ava:283)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.updateIMOProperty(ImoNotificati onUtil.java:276)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:153)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:129)

at com.sheer.metromission.plugin.bosmanage.oldcommands.LoadAvm.run(LoadAvm.java:112)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

5119

**Loading an AVM in a Nonexistent Unit**

Short Description

Loading an AVM in a nonexistent unit

Long Description

Trying to load an AVM in a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:a1

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:3b [64]13Exception: ERROR (7001): Unit does not exist

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE

lementHandler.java:929) at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:129)

at com.sheer.metromission.plugin.bosmanage.oldcommands.LoadAvm.run(LoadAvm.java:112)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

--------------------------------------------------------------------

Error Code

7001

**Loading a Nonexistent AVM**

Short Description

Loading a nonexistent AVM

Long Description

Trying to load a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:a3

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:3c [64]13Exception: ERROR (5109): AVM does not exist

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE

lementHandler.java:932) at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:129)

at com.sheer.metromission.plugin.bosmanage.oldcommands.LoadAvm.run(LoadAvm.java:112)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

--------------------------------------------------------------------

Error Code

5109

**Unloading an AVM in a Nonexistent Unit**

Short Description

Unloading an AVM in a nonexistent unit

Long Description

Trying to unload an AVM in a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:a5 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:3d [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE lementHandler.java:929)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:129)

at com.sheer.metromission.plugin.bosmanage.oldcommands.UnloadAvm.run(UnloadAvm.java:112)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

--------------------------------------------------------------------

Error Code

7001

**Unloading a Nonexistent AVM**

Short Description

Unloading a nonexistent AVM

Long Description

Trying to unload a nonexistent AVM

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:a7

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:3e [64]13Exception: ERROR (5109): AVM does not exist

at

com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.validateElementOid(AvmE

lementHandler.java:932) at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.validateNotification (BOSManageCommandUtil.java:49)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:20)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:129)

at com.sheer.metromission.plugin.bosmanage.oldcommands.UnloadAvm.run(UnloadAvm.java:112) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

--------------------------------------------------------------------

Error Code

5109

**Updating an Unknown Property in a Protection Group**

Short Description

Updating an unknown property in a protection group

Long Description

Trying to update an unknown property in a protection group

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:a9

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:3f [64]13Exception: ERROR (4000): Command not supported

at

com.sheer.metromission.plugin.bosmanage.handlers.ProtectionGroupElementHandler.updateElementRegistry(ProtectionGroupElementHandler.java:75)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:98)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)

at com.sheer.framework.imo.DataContainer.set(DataContainer.java:142)

at com.sheer.framework.imo.IMObject.set(IMObject.java:199) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.updateIMO(ImoNotificationUtil.j ava:283)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.updateIMOProperty(ImoNotificati onUtil.java:276)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:153)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

4000

**Updating a Permission for a Nonexistent Username**

Short Description

Updating a permission for a nonexistent username

Long Description

Trying to update a permission for a nonexistent username

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:aa

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:40 [64]13Exception:

java.lang.IllegalArgumentException: User {[BOSUser(Id=666)]} not found in the DB

at com.sheer.metromission.plugin.bosmanage.oldcommands.UpdatePermission.getUser(UpdatePermiss ion.java:196)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.UpdatePermission.run(UpdatePermission. java:146)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Updating a Permission for a Protected Username**

Short Description

Updating a permission for a protected username

Long Description

Trying to update a permission for a protected username

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ab

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:41 [64]13Exception: com.sheer.metromission.plugin.security.SecurityViolationException: Only regular users" permissions may be updated

at

com.sheer.metromission.plugin.bosmanage.oldcommands.UpdatePermission.run(UpdatePermission. java:150)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Updating a Nonexistent Permission**

Short Description

Updating a nonexistent permission

Long Description

Trying to update a nonexistent permission

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ac

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:42 [64]13Exception: java.lang.IllegalArgumentException: User {[BOSUser(Id=555)]} not found in the DB at

com.sheer.metromission.plugin.bosmanage.oldcommands.UpdatePermission.getUser(UpdatePermiss

ion.java:196) at com.sheer.metromission.plugin.bosmanage.oldcommands.UpdatePermission.run(UpdatePermission. java:146)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

Error Code

None

**Creating a Unit That Already Exists**

Short Description

Creating a unit that already exists

Long Description

Trying to create a unit that already exists

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ad [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:43 [64]13Exception: ERROR (7002): Unit already exists

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateNewUnit(UnitEl ementHandler.java:221)

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.addElement(UnitElement Handler.java:102)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateMC.run(CreateMC.java:133)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

7002

**Creating a Redundant Unit with the Same IP Address**

Short Description

Creating a redundant unit with the same IP address

Long Description

Trying to create a redundant unit with the same IP address

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:b1 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:45 [64]13Exception: ERROR (7002): Unit already exists

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateNewUnit(UnitEl ementHandler.java:221)

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.addElement(UnitElement Handler.java:102)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.add(DataContainer.java:154) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateMC.run(CreateMC.java:133) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

7005

**Creating a Unit with an Invalid IP Address**

Short Description

Creating a unit with an invalid IP address

Long Description

Trying to create a unit with an invalid IP address

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:b5

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:47 [64]13Exception: ERROR (5135): Illegal IP address.

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateNewUnit(UnitEl ementHandler.java:227)

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.addElement(UnitElement

Handler.java:102) at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateMC.run(CreateMC.java:133) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

None

**Creating a Unit with a Nonexistent Protection Group**

Short Description

Creating a unit with a nonexistent protection group

Long Description

Trying to create a unit with a nonexistent protection group

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:b7 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:48 [64]13Exception: ERROR (1100000001): No protection group with that name exists.

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateNewUnit(UnitEl ementHandler.java:236)

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.addElement(UnitElement Handler.java:102)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateMC.run(CreateMC.java:133)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

1100000001

**Creating a Polling Group That Already Exists**

Short Description

Creating a polling group that already exists

Long Description

Trying to create a polling group that already exists

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:b9 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:49 [64]13Exception: ERROR (9003): Polling group already exists

at

com.sheer.metromission.plugin.bosmanage.handlers.PollingGroupElementHandler.validateNewPollingGroup(PollingGroupElementHandler.java:268)

at com.sheer.metromission.plugin.bosmanage.handlers.PollingGroupElementHandler.addElement(PollingGroupElementHandler.java:100)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElement(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.add(DataContainer.java:154) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.CreatePollingGroup.run(CreatePollingGroup.java:109)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

9003

**Creating a Redundant Unit That Already Exists with the Same IP Address**

Short Description

Creating a redundant unit that already exists with the same IP address

Long Description

Trying to create a redundant unit that already exists with the same IP address

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:bd

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:4b [64]13Exception: ERROR (7002): Unit already exists

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateNewUnit(UnitEl ementHandler.java:221)

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.addElement(UnitElement

Handler.java:102)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateRedundantMC.run(CreateRedundantM C.java:140)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

7005

**Creating a Redundant Unit That Already Exists as a Unit**

Short Description

Creating a redundant unit that already exists as a unit

Long Description

Trying to create a redundant unit that already exists as a unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:c3

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:4e [64]13Exception: ERROR (7002): Unit already exists

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateNewUnit(UnitEl ementHandler.java:221)

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.addElement(UnitElement

Handler.java:102) at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateRedundantMC.run(CreateRedundantM C.java:140)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

7002

**Creating a Redundant Unit with a Nonexistent Protection Group**

Short Description

Creating a redundant unit with a nonexistent protection group

Long Description

Trying to create a redundant unit with a nonexistent protection group

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:c7 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:50 [64]13Exception: ERROR (1100000001): No protection group with that name exists.

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateNewUnit(UnitEl ementHandler.java:236)

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.addElement(UnitElement Handler.java:102)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.add(DataContainer.java:154) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.CreateRedundantMC.run(CreateRedundantM C.java:140)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

1100000001

**Deleting a Nonexistent Unit**

Short Description

Deleting a nonexistent unit

Long Description

Trying to delete a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:c9

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:51 [64]13Exception: ERROR (7001): Unit does not exist

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteMC.deleteMc(DeleteMC.java:148)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteMC.run(DeleteMC.java:136) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Deleting the Gateway**

Short Description

Deleting the gateway

Long Description

Trying to delete the gateway

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ca [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:52 [64]13Exception: ERROR (7004): Cannot delete Unit, Unit is a Gateway.

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateRemoveUnit(Uni tElementHandler.java:311)

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.removeElement(UnitElem entHandler.java:246)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteMC.deleteMc(DeleteMC.java:150)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteMC.run(DeleteMC.java:136) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

7004

**Deleting a Unit That Has AVMs**

Short Description

Deleting a unit that has AVMs

Long Description

Trying to delete a unit that has AVMs

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:d0 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:55 [64]13Exception: ERROR (7003): Cannot delete Unit, Unit has AVMs under it.

at

com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateRemoveUnit(Uni tElementHandler.java:314)

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.removeElement(UnitElem entHandler.java:246)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteMC.deleteMc(DeleteMC.java:150)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteMC.run(DeleteMC.java:136) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

7003

**Deleting a VNE**

Short Description

Deleting a VNE

Long Description

Trying to delete a VNE

Error Example

<?xml version="1.0" encoding="UTF-8"?><command name="Delete"><param name="oids"><value>{[MCNetwork][MCVM(IP=10.104.253.102)][Avm(AvmNumber=305)][ElementManagement(Key=radtest-75002-4)]}</value></param></command>

Received buffer --

<?xml version="1.0" encoding="UTF-8"?>

<ISystemError type=”ISystemError” instance\_id=”1>

<ID type="Oid">{[SystemError(Code=1000)]}</ID>

<Description type="String">ERROR (1000): General error, Exception:

java.lang.NullPointerException</Description>

<ErrorStackTrace type="java.lang.String\_Array">

<java.lang.String>com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteDevice.deleteDevice(DeleteDevice.java:224)</java.lang.String>

<java.lang.String>com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteDevice.run(Del eteDevice.java:212)</java.lang.String>

java.lang.String>com.sheer.framework.commands.StatelessCommand.localExecute(StatelessComm and.java:68)</java.lang.String>

<java.lang.String>com.sheer.framework.commands.Command.execute(Command.java:63)</java.lang

.String>

<java.lang.String>com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55

)</java.lang.String>

<java.lang.String>com.sheer.metromission.session.Session.processMessage(Session.java:368)<

/java.lang.String>

<java.lang.String>com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)</java.lang

.String>

<java.lang.String>com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)</java.lang.String>

<java.lang.String>com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)</java.lang.String>

</ErrorStackTrace>

</ISystemError>

Error Code

1000

**Deleting a Polling Group That Is Being Used by a Device**

Short Description

Deleting a polling group that is being used by a device

Long Description

Trying to delete a polling group that is being used by a device

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:de [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:5c [64]13Exception: ERROR (9001): Polling group is in use by one or more devices. -

{[MCNetwork][MCVM(IP=1.1.1.1)][Avm(AvmNumber=123)][ElementManagement(Key=yael)]} at com.sheer.metromission.plugin.bosmanage.handlers.PollingGroupElementHandler.removeElement( PollingGroupElementHandler.java:166)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeletePollingGroup.deleteGroup(DeleteP ollingGroup.java:142)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeletePollingGroup.run(DeletePollingGr oup.java:133)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

9001

**Deleting the Default Polling Group**

Short Description

Deleting the default polling group

Long Description

Trying to delete the default polling group

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:e8 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:61 [64]13Exception: ERROR (9002): Deletion of "default" polling group is not allowed.

at

com.sheer.metromission.plugin.bosmanage.handlers.PollingGroupElementHandler.removeElement( PollingGroupElementHandler.java:126)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeletePollingGroup.deleteGroup(DeleteP ollingGroup.java:142)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeletePollingGroup.run(DeletePollingGr oup.java:133)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

9002

**Deleting a Nonexistent Redundant Unit**

Short Description

Deleting a nonexistent redundant unit

Long Description

Trying to delete a nonexistent redundant unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ea [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:62 [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateElementOid(Uni tElementHandler.java:965)

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.validateRemoveUnit(Uni tElementHandler.java:308)

at com.sheer.metromission.plugin.bosmanage.handlers.UnitElementHandler.removeElement(UnitElem entHandler.java:246)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(ImoNotificationUt il.java:313)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteRedundantMC.deleteRedundantMC(De leteRedundantMC.java:153)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteRedundantMC.run(DeleteRedundantM C.java:145)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

7001

**Failover for a Nonexistent Unit**

Short Description

Failover for a nonexistent unit

Long Description

Failover for a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ec [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:63 [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.oldcommands.McManualFailover.failoverMc(McManualFa ilover.java:188)

at com.sheer.metromission.plugin.bosmanage.oldcommands.McManualFailover.run(McManualFailover. java:176)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Restarting a Nonexistent Unit**

Short Description

Restarting a nonexistent unit

Long Description

Trying to restart a nonexistent unit

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ed [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:64 [64]13Exception: ERROR (7001): Unit does not exist

at com.sheer.metromission.plugin.bosmanage.oldcommands.MCRestart.restartMc(MCRestart.java:174

)

at com.sheer.metromission.plugin.bosmanage.oldcommands.MCRestart.run(MCRestart.java:161) at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

7001

**Invalid Transport Uplink Command**

Short Description

Invalid transport **uplink** command

Long Description

Invalid transport **uplink** command

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ee

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:65 [64]13Exception: ERROR (2000): Execution failed

at

com.sheer.metromission.plugin.bosmanage.oldcommands.TransportUplinkCtl.run(TransportUplink

Ctl.java:276)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

--------------------------------------------------------------------

Error Code

None

**Creating a Static Topological Link with a Nonexistent VNE**

Short Description

Creating a static topological link with a nonexistent VNE

Long Description

Trying to create a static topological link with a nonexistent VNE

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:ef [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:66 [64]13Exception: ERROR (5103): Agent doesn’t exist

at

com.sheer.metromission.plugin.bosmanage.handlers.StaticTopologyLinkManagementHandler.validateNewElement(StaticTopologyLinkManagementHandler.java:196)

at com.sheer.metromission.plugin.bosmanage.handlers.StaticTopologyLinkManagementHandler.addElement(StaticTopologyLinkManagementHandler.java:127)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.add(DataContainer.java:154) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at

com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at

com.sheer.metromission.plugin.bosmanage.commands.UpdateStaticTopologyManagement.run(Update

StaticTopologyManagement.java:136)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at com.sheer.metromission.plugin.bosmanage.oldcommands.CreateStaticTopologyLink.run(CreateSta ticTopologyLink.java:94)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

5103

**Creating a Static Topological Link That Already Exists**

Short Description

Creating a static topological link that already exists

Long Description

Trying to create a static topological link that already exists

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:f3 [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:68 [64]13Exception: ERROR (2104): Device and port are the same on both sides

at

com.sheer.metromission.plugin.bosmanage.handlers.StaticTopologyLinkManagementHandler.addElement(StaticTopologyLinkManagementHandler.java:133)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:71)

at

com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage

PluginImpl.java:251) at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at

com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC

hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at com.sheer.framework.imo.DataContainer.add(DataContainer.java:154)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addToIMO(ImoNotificationUtil.ja va:298)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.addIMOstoIMO(ImoNotificationUti l.java:293)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:158)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at

com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateStaticTopologyManagement.run(Update StaticTopologyManagement.java:136)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.CreateStaticTopologyLink.run(CreateSta ticTopologyLink.java:94)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55) at com.sheer.metromission.session.Session.processMessage(Session.java:363)at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

Error Code

2102

**Deleting a Nonexistent Static Topological Link**

Short Description

Deleting a nonexistent static topological link

Long Description

Trying to delete a nonexistent static topological link

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:f6

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:6a [64]13Exception: ERROR (2103): Ports Not Linked to Each Other.

at

com.sheer.metromission.plugin.bosmanage.handlers.StaticTopologyLinkManagementHandler.validateElementOid(StaticTopologyLinkManagementHandler.java:254)

at

com.sheer.metromission.plugin.bosmanage.handlers.StaticTopologyLinkManagementHandler.validateRemove(StaticTopologyLinkManagementHandler.java:245)

at

com.sheer.metromission.plugin.bosmanage.handlers.StaticTopologyLinkManagementHandler.removeElement(StaticTopologyLinkManagementHandler.java:223)

at

com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:87)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at

com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)at

com.sheer.framework.imo.DataContainer.remove(DataContainer.java:244)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeFromIMO(I

moNotificationUtil.java:313) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.removeIMOsfromIMO(ImoNotificati onUtil.java:307)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:162)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateStaticTopologyManagement.run(Update StaticTopologyManagement.java:136)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at

com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:110)

at

com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteStaticTopologyLink.deleteLink(De leteStaticTopologyLink.java:130)

at com.sheer.metromission.plugin.bosmanage.oldcommands.DeleteStaticTopologyLink.run(DeleteSta ticTopologyLink.java:121)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

Error Code

2103

**Creating a Topological Link on a Nonexistent Port**

Short Description

Creating a topological link on a nonexistent port

Long Description

Trying to create a topological link on a nonexistent port

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:f9

[64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:6b [64]13Exception:

java.lang.Exception: oid

{[ManagedElement(Key=PE-West)][PhysicalRoot][Chassis][Slot(SlotNum=1)][Module][Port(PortNumber=FastEthernet1/2)]} does not exist

at com.sheer.metrocentral.framework.maps.command.Get.get(Get.java:219) at com.sheer.metrocentral.framework.maps.command.Get.get(Get.java:236) at

com.sheer.metrocentral.framework.maps.command.Get$StartStateHandler.handle(Get.java:571) at com.sheer.framework.commands.MultiStateCommand.localExecute(MultiStateCommand.java:59) at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.system.agentshell.components.cre.CommandRunEnvironment.handleExecuteMessage

(CommandRunEnvironment.java:305) at com.sheer.system.agentshell.components.cre.CommandRunEnvironment$ExecuteMessageHandler.handle(CommandRunEnvironment.java:433)

at com.sheer.system.agentshell.components.cre.CommandRunEnvironment.processMessage

(CommandRunEnvironment.java:183)

at com.sheer.metrocentral.framework.da.DA.processMessage(DA.java:319)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

None

**Restarting an AVM When It Is Down**

Short Description

Restarting an AVM when it is down

Long Description

Trying to restart an AVM when it is down

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:fd [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:6d [64]13Exception: ERROR (5120): AVM Not Loaded.

at com.sheer.metromission.plugin.bosmanage.oldcommands.RestartAvm.run(RestartAvm.java:148)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

at com.sheer.system.os.util.ThreadPool$OSThread.run(ThreadPool.java:272)

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Error Code

5120

**Unloading an AVM That Has Already Been Unloaded**

Short Description

Unloading an AVM that has already been unloaded

Long Description

Trying to unload an AVM that has already been unloaded

Error Example

Command Failed------ com.sheer.framework.commands.messages.ExceptionMessage ------

Exception Message: 13Source: 13(MM.SA-64.103.124.248 [6813261]-0:0:0:0:0:0:0:fe [64]13Destination: (CL.TS-64.103.124.248 [5]-0:0:0:0:0:0:0:6e [64]13Exception: ERROR (5120): AVM Not Loaded.

at com.sheer.metromission.plugin.bosmanage.handlers.AvmElementHandler.updateElementRegistry(A vmElementHandler.java:363)

at com.sheer.metromission.plugin.bosmanage.handlers.AbstractBosManageElmentHandler.updateElem ent(AbstractBosManageElmentHandler.java:98)

at com.sheer.metromission.plugin.bosmanage.BosManagePluginImpl.beforePropertyChange(BosManage PluginImpl.java:251)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil$CallBackImpl.beforePropertyChange(ImoNotificationUtil.java:360)

at com.sheer.metromission.util.getcommand.ImoChangesToNotifications.beforePropertyChange(ImoC hangesToNotifications.java:52)

at com.sheer.framework.imo.IMObject.beforePropertyChange(IMObject.java:326)

at com.sheer.framework.imo.DataContainer.set(DataContainer.java:142)

at com.sheer.framework.imo.IMObject.set(IMObject.java:199) at com.sheer.metromission.util.getcommand.ImoNotificationUtil.updateIMO(ImoNotificationUtil.j ava:283)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.updateIMOProperty(ImoNotificati onUtil.java:276)

at com.sheer.metromission.util.getcommand.ImoNotificationUtil.handleNotification(ImoNotificat ionUtil.java:153)

at com.sheer.metromission.util.getcommand.GetAndRegisterPluginComponent.handleNotification(Ge tAndRegisterPluginComponent.java:153)

at com.sheer.metromission.plugin.bosmanage.commands.BOSManageCommandUtil.update(BOSManageComm andUtil.java:40)

at com.sheer.metromission.plugin.bosmanage.commands.UpdateBosManage.run(UpdateBosManage.java:

141)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58) at com.sheer.framework.commands.StatelessCommandExecuter.executeStatelessCommand(StatelessCom mandExecuter.java:58)

at com.sheer.framework.commands.StatelessCommandExecuter.execute(StatelessCommandExecuter.jav a:94)

at com.sheer.metromission.plugin.bosmanage.oldcommands.ManagementNotificationUtil.generateNotification(ManagementNotificationUtil.java:129)

at com.sheer.metromission.plugin.bosmanage.oldcommands.UnloadAvm.run(UnloadAvm.java:112)

at com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68)

at com.sheer.framework.commands.Command.execute(Command.java:58)

at com.sheer.metromission.session.CommandEntry.execute(CommandEntry.java:55)

at com.sheer.metromission.session.Session.processMessage(Session.java:363)

at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:232)

at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:107)

Error Code

5120

### BQL Command Output Changes Since Prime Network 3.8

Table 5‑19 lists the changes in error messages displayed in the BQL command output for certain workflows since Prime Network 3.8.

Table ‑ Changes in BQL Command Output since Prime Network

| **Scenario** | **Command Output in Cisco ANA 3.7.3** | **Command Output in Prime Network 3.8** |
| --- | --- | --- |
| Timeout | Commands sent to device 3750E-24TD-AGG3: Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="11">  <param name="oid">  <value>{[ManagedElement(Key=3750E-24TD-AGG3)]}</value>  </param>  </command>  Task: Execute BQL(1533).  Reason: result contains no empty string nor  IMO, IMO array or OID. Result: Command got timeout  ------  com.sheer.framework.commands.messages.TimeoutMessage ------ com.sheer.framework.commands.messages.TimeoutMessage, source=(MM.SA-35  [11])-0:0:0:0:0:0:b:11 [64], destination=(CL.TS-0  [30][64.103.121.213])-0:0:0:0:0:0:0:d [64], id=0  --------------------------------------------  ---------------------- | Commands sent to device 3750E-24TD-AGG3: Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="11">  <param name="oid">  <value>{[ManagedElement(Key=3750E-24TD-AG G3)]}</value>  </param>  </command>  Task: Execute BQL(3014).  Reason: result contains no empty string nor  IMO, IMO array or OID. Result: Command got timeout java.lang.RuntimeException: Command got timeout  -----------------------------------------------  ------------------- |
| Command General Failure | Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="ForceClear">  <param name="oids">  <value>{[NewAlarm(Id=450001)]}</value>  </param>  </command>  Task: Execute BQL(1502).  Reason: result contains no empty string nor  IMO, IMO array or OID. Result: Command Failed  ------  com.sheer.framework.commands.messages.ExceptionMessage ------  Exception Message: 13Source: 13(MM.SA-35  [11])-0:0:0:0:0:0:9:da [64]13Destination: (CL.TS-0  [30][64.103.121.213])-0:0:0:0:0:0:0:3  [64]13Exception: ERROR (2001): Execution failed. Tickets are in use. Please try again.  at  com.sheer.metromission.plugin.newalarm.commands.AbstractUpdateTicketCommand.run(Abstract UpdateTicketCommand.java:52)  at com.sheer.framework.commands.StatelessComman d.localExecute(StatelessCommand.java:68)  at com.sheer.framework.commands.Command.execute (Command.java:64)  at com.sheer.metromission.session.CommandEntry. execute(CommandEntry.java:71)  at com.sheer.metromission.session.Session.processMessage(Session.java:415)  at com.sheer.system.agentshell.AgentBase.run(AgentBase.java:280)  at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:157)  at java.util.concurrent.ThreadPoolExecutor$Worker.runTask(ThreadPoolExecutor.java:886)  at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:908)  at java.lang.Thread.run(Thread.java:619)  --------------------------------------------  ------------------------  -------------------------------------------------------------------- | Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="ForceClear">  <param name="oids">  <value>{[NewAlarm(Id=450001)]}</value>  </param>  </command>  Task: Execute BQL(3012).  Reason: result contains no empty string nor  IMO, IMO array or OID. Result: Command Failed java.lang.RuntimeException: ERROR (2001): Execution failed. Tickets are in use. Please try again.  com.sheer.metromission.plugin.newalarm.commands.AbstractUpdateTicketCommand.run(AbstractUpdate TicketCommand.java:52) com.sheer.framework.commands.StatelessCommand.localExecute(StatelessCommand.java:68) com.sheer.framework.commands.Command.execute(Co mmand.java:64) com.sheer.metromission.session.CommandEntry.exe cute(CommandEntry.java:71) com.sheer.metromission.session.Session.processMessage(Session.java:415) com.sheer.system.agentshell.AgentBase.run(Agent Base.java:280) com.sheer.system.os.services.scheduler.OSAgent. run(OSAgent.java:157) java.util.concurrent.ThreadPoolExecutor$Worker. runTask(ThreadPoolExecutor.java:886) java.util.concurrent.ThreadPoolExecutor$Worker. run(ThreadPoolExecutor.java:908) java.lang.Thread.run(Thread.java:619)  -----------------------------------------------  -------------------- |
| Command General Failure  (continued) | Unknown RuntimeException caught in task: Execute BQL(1502), RuntimeException message: No empty result,nor IMO, IMO array or OID in result: Command Failed  ------  com.sheer.framework.commands.messages.ExceptionMessage ------  Exception Message: 13Source: 13(MM.SA-35  [11])-0:0:0:0:0:0:9:da [64]13Destination: (CL.TS-0  [30][64.103.121.213])-0:0:0:0:0:0:0:3  [64]13Exception: ERROR (2001): Execution failed. Tickets are in use. Please try again.  at  com.sheer.metromission.plugin.newalarm.commands.AbstractUpdateTicketCommand.run(Abstract UpdateTicketCommand.java:52)  at com.sheer.framework.commands.StatelessComman d.localExecute(StatelessCommand.java:68)  at com.sheer.framework.commands.Command.execute (Command.java:64)  at com.sheer.metromission.session.CommandEntry. execute(CommandEntry.java:71)  at com.sheer.metromission.session.Session.processMessage(Session.java:415)  at com.sheer.system.agentshell.AgentBase.run(Ag entBase.java:280)  at com.sheer.system.os.services.scheduler.OSAgent.run(OSAgent.java:157)  at java.util.concurrent.ThreadPoolExecutor$Worker.runTask(ThreadPoolExecutor.java:886)  at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:908)  at java.lang.Thread.run(Thread.java:619)  --------------------------------------------  -----------------------  --------------------------------------------  ----------------------- |  |  |
| Invalid Command Syntax | Commands sent to device c4-agg1: Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="aaa2">  <param name="oid">  <value>{[ManagedElement(Key=c4-agg1)]}</value>  </param>  </command>  Task: Execute BQL(1504).  Reason: result contains no empty string nor  IMO, IMO array or OID.  Result: Invalid Command Syntax.  java.lang.IllegalArgumentException: Invalid command syntax. Argument 'cid' is invalid.  --------------------------------------------  -----------------------  Unknown RuntimeException caught in task: Execute BQL(1504), RuntimeException message: No empty result,nor IMO, IMO array or OID in result: Invalid Command Syntax.  java.lang.IllegalArgumentException: Invalid command syntax. Argument 'cid' is invalid.  --------------------------------------------  ----------------------- | Commands sent to device c4-agg1: Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="aaa2">  <param name="oid">  <value>{[ManagedElement(Key=c4-agg1)]}</value>  </param>  </command>  Task: Execute BQL(3006).  Reason: result contains no empty string nor  IMO, IMO array or OID.  Result: Invalid Command Syntax. java.lang.RuntimeException: Invalid Command Syntax.  java.lang.IllegalArgumentException: Invalid command syntax. Argument 'cid' is invalid.  -----------------------------------------------  -------------------- |  |
| Invalid Result | Commands sent to device ME-4924-10GE: Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="GetElementManagementFromManagedElement Oid">  <param name="oid">  <value>{[ManagedElement(Key=ME-4924-10GE)]}<  /value>  </param>  <param name="rs">  <value><key name="MCNetworkNoProperties">  <entry name="depth">100</entry>  <entry name="register">false</entry>  <entry name="cachedResultAcceptable">false</entry>  <key name="requiredProperties">  <key name="com.sheer.imo.management.IPowerDrillDa ta">  <entry name="\*"/>  </key>  <key name="com.sheer.imo.management.IMC">  <entry name="Avms"/>  </key>  <key name="com.sheer.imo.management.IMCNetwork">  <entry name="MetroCentrals"/>  </key>  <key name="com.sheer.imo.management.IAvm">  <entry  name="ElementManagements"/>  <entry name="AvmKey"/>  </key>  </key>  </key></value>  </param>  </command>  Task: Execute BQL(1602).  Reason: result contains no empty string nor  IMO, IMO array or OID.  Result: Hello World  --------------------------------------------  -----------------------  Unknown RuntimeException caught in task: Execute BQL(1602), RuntimeException message: No empty result,nor IMO, IMO array or OID in result: My Invalid Result  --------------------------------------------  ----------------------- | Commands sent to device ME-4924-10GE: Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="GetElementManagementFromManagedElementOid ">  <param name="oid">  <value>{[ManagedElement(Key=ME-4924-10GE)]}</value>  </param>  <param name="rs">  <value><key name="MCNetworkNoProperties">  <entry name="depth">100</entry>  <entry name= "register">false</entry>  <entry name="cachedResultAcceptable">false</entry>  <key name="requiredProperties">  <key name="com.sheer.imo.management.IPowerDrillData">  <entry name="\*"/>  </key>  <key name="com.sheer.imo.management.IMC">  <entry name="Avms"/>  </key>  <key name="com.sheer.imo.management.IMCNetwork">  <entry name="MetroCentrals"/>  </key>  <key name="com.sheer.imo.management.IAvm">  <entry name="ElementManagements"/>  <entry name="AvmKey"/>  </key>  </key>  </key></value>  </param>  </command>  Task: Execute BQL(2802).  Reason: result contains no empty string nor  IMO, IMO array or OID. Result: Command Failed java.lang.RuntimeException: No empty result, nor IMO, IMO array or OID: My Invalid Result  **-----------------------------------------------**  **--------------------** |  |
| Preview for  Gateway  Command | Task: Execute BQL(1721), sent gateway command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="ForceClear">  <param name="oids">  <value>{[NewAlarm(Id=450001)]}</value>  </param>  </command>  Received the result:  <IMO/>  --------------------------------------------  ----------------------- | Error executing command:  <?xml version="1.0" encoding="UTF-8"?>  <command name="ForceClear">  <param name="oids">  <value>{[NewAlarm(Id=450001)]}</value>  </param>  </command>  Task: Execute BQL(3008)  Reason: Preview mode is supported for Command  Builder scripts only  -----------------------------------------------  -------------------- |  |

# Event Notification Service

This section contains the following topics:

* Using Event Notification Service
* Understanding the Cisco EPM Notification MIB
* Event Notification Service Errors and Exceptions
* Sample SNMP Notification Examples

## Using Event Notification Service

Cisco Prime Network supports an Event Notification Service that generates traps or e-mails and sends notifications to the SNMP adapter in the OSS application. Notifications are created for:

* Network events (traps, syslogs, and service events), including events from unmanaged devices
* Non-network events, such as system, security, and provisioning
* Actionable events and non-actionable (standard) events
* Tickets and ticket updates

The events and tickets from devices are converted into either SNMPv1 or SNMPv2 notifications and are formatted according to the CISCO-EPM-NOTIFICATION-MIB.

The key features of Event Notification Service are:

* Allows you to subscribe to notifications, modify the subscription filters, and remove subscriptions.

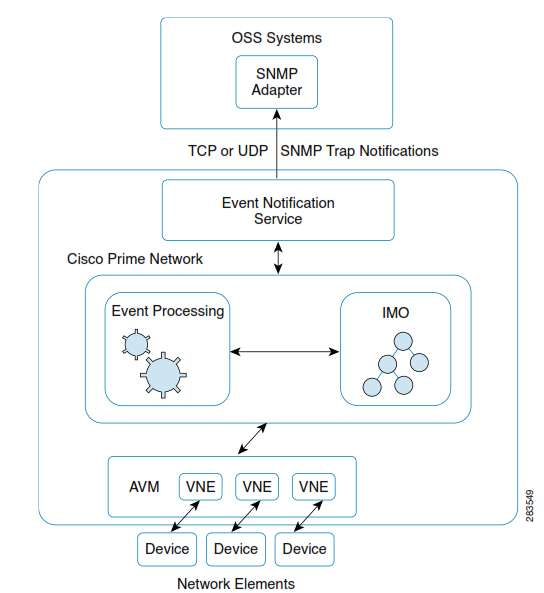
The subscriptions are persistent and remain after the system is restarted. You can have multiple subscriptions at the same time. For TCP type of connection, you can have one subscription per destination; where destination refers to IP address and port. For UDP type of connection, you can have more than one subscription per destination.

|  |  |
| --- | --- |
| **Note** | We recommend that the total number of subscriptions not exceed 10. |

* Provides ways for remote clients to receive notifications on any port via User Datagram Protocol (UDP) or TCP. It sends notifications to one or multiple user-defined ports using either TCP or UDP.
* Distributes notifications to the respective remote clients according to the configured preferences.
* Subscribes to change notifications for the configured preferences of remote clients. As the preferences are updated, the Event Notification Service is notified and it dynamically changes its behavior at runtime to suit the new preferences.

Figure 6‑1 illustrates the relationships among the SNMP adapter on your remote clients, the Event Notification Service on the Prime Network server, and your network devices.

Figure ‑ Using SNMP to Receive Notifications



|  |  |
| --- | --- |
| **Note** | If you deployed the Cisco ANA2Netcool (AVM80) solution to integrate with CIC or IBM Tivoli (Netcool), contact your Cisco representative for migration support. |

**Additional Reading**

* Review [*Cisco Prime Network 4.2.2 Administrator Guide* t](http://www.cisco.com/en/US/products/ps11879/prod_maintenance_guides_list.html)o understand the Prime Network user roles and scopes and to configure an Event Notification Service.
* Review [*Cisco Prime Network 4.2.2 User Guide* t](http://www.cisco.com/en/US/products/ps11879/products_user_guide_list.html)o understand the fault management implementation in Prime Network.
* See the *Cisco Prime Network Information Model* Javadoc to understand the IMO for the Event Notification Service. This document is available on the [Prime Network Technology Center we](https://developer.cisco.com/site/prime-network/)bsite. You must have a Cisco.com account with partner level access, or you must be a Prime Network licensee to access this website.

### Supported Notification Services in Prime Network

You can subscribe to the following types of notifications:

* Raw Event Notification Service—A notification service supported by Prime Network that maps incoming event notifications (for example, syslogs and traps) into a normalized trap format (EPM-NOTIFICATION-MIB) and generates notifications.
* Event Notification Service—A notification service supported by Prime Network that generates EPM traps and supports sending actionable and non-actionable event notifications, tickets, ticket updates and EMS-generated internal events.

For example:

* Network events: syslogs, traps, service events, tickets, and ticket updates.
* EMS internal events: security events, system events, and provisioning events.

See Fault Management Terms, page 23 to understand the fault management terms, such as actionable events, nonactionable events, and so on.

### Supported Filters

You can apply the following filters in the Event Notification Service:

* Source filter—Receive event notifications generated by managed and unmanaged network elements. You can restrict notifications to a subset of your choice: select all source IP address, select all the network elements that Prime Network manages, select all the network elements of specific types, exclude devices of your choice, select a specific set of devices..
* Ticket or event filter—Define a filter for either events or ticket notifications.
* Event category—Define a filter based on the category of event. The event categories can be one of the following: service, syslog, SNMPv1 trap, SNMPv2 trap, SNMPv3 trap, provisioning, system, security, ticket, ticket update.

In the ticketupdate filter, a notification is sent for every change to the ticket, and the user can specify the properties for which updates must be received; for example, it can be for LASTMODIFICATIONTIME,

AGGREGATEDSEVERITYENUM, AFFECTEDDEVICESCOUNT,

AGGREGATEDACKSTATEENUM,EVENTCOUNT, ALARMCOUNT,

REDUCTIONCOUNT,DUPLICATIONCOUNT, NOTE, DESCRIPTION, USEROPERATIONS, SEVERITYENUM, LASTEVENTTIME, ACKSTATEENUM, or LATESTSTATE.

* Event type—Define a filter based on the name as defined in Prime Network. You can use the include or exclude parameter when defining the filter. You can use this parameter for event and ticket notifications.

For the event type filter, you must enter the integer value that is associated with the event type. This value is available in the alarm-types.xml file under $*NETWORKHOME*/Main/registry. By default, $*NETWORKHOME* is /export/home/network310. The user-defined events are available in the site.xml file.

If you want details on specific event types, you can also refer to files mm\_events.xml for security and system events and send-alarm-msg-util.xml for syslog, traps, and service alarms.

For example, if you want to filter the BGP Link Down event type, you must enter the value 1221.

To include all event type, you can use the wildcard -1.

* Severity—Define a filter based on the severity as perceived in Prime Network. You can use this for event and tickets notifications. The severities can be one of the following: Indeterminate, Information, Cleared, Warning, Minor, Major, or Critical.

Table 6‑1 defines the supported filters for notification. The Event Notification Service supports several filter combinations. Each filter contains a list, which can be empty. When the list contains more than one item, the elements can be separated with semicolons. The filtered values can be defined as either included or excluded to notify the remote OSS clients.

Table ‑ Supported Notification Filters

|  |  |  |  |
| --- | --- | --- | --- |
| **Filter Type** | **Raw Events Notification**  **Service** | **Event Notification Service** | |
| **Network Events** | **EMS Internal Events** |
| Source | Supported. | Supported | Supported. |
| Ticket or Event Filter | Not supported. | Supported | Supported.  Tickets are not generated for system, provisioning, and security events. |
| Event Category | Not supported. | Supported | Supported. |
| Event Type | Supported  The type can be either 1000 (nonactionable trap) or 1001 (nonactionable syslog). | Supported | Supported. |
| Severity | Supported only for nonactionable syslog. | Supported | Supported. |
| Ticket Update Filter | Not supported. | Supported | Not supported. |

|  |  |
| --- | --- |
| **Note** | Audit events are not included as part of a notification message. |

### Registering for Event Notification Service

You must install an SNMP listener utility (trap receiver) on your remote client machine. When you use SNMP, your client does not connect directly to the Prime Network gateway. Your client application needs an SNMP trap receiver on which port and destination IP address are available to receive Prime Network traps.

Event Notification Service registration requires the following parameters:

* snmp-community—SNMP community string used for sending the SNMP notifications. The same community string is used for all destinations.

Community string is a password that allows access to a SNMP agent running on the OSS client (Netcool, MIB-Browser, or any other application, which is used to receive traps). SNMP agent can ignore traps that do not contain specific predefined community string or password, and avoid noise, and refer to traps only from the authorized trap generator.

Multiple OSS clients can be registered to the Event Notification Services. The community string defined by clients may vary and it should match the value defined in the SNMP agent. Based on the trap receiver application on the OSS client, the SNMP agent may or may not check the value of the community string.

* snmp-version—SNMP version; for example, v1, v2.
* destination-list—IP addresses and port numbers to which to send SNMP notifications.
* Protocol—Transport protocol; for example, UDP, TCP.

For information on subscribing to receive notifications, see Sample BQL Scripts for Event Notifications, page 338.

### Supported User Operations using BQL

Table 6‑2 lists the supported notification service user operations that you can perform using the BQL commands.

Table ‑ Supported BQL for Event Notification Service

| **Command Name** | **IMO/OID Type** | **IMO/OID Value** | **Description** |
| --- | --- | --- | --- |
| Create | com.sheer.imo.keys. IOSSClientInfo | {[OssClientInfoRoot] [OSSClientInfo]} | Creates a subscription to receive notifications. The following parameters must be specified:   * Destination IP—IP address of the OSS listener. * Port—Listening port details. * Protocol—Transfer protocol UDP or TCP. * Community string—SNMP community string for the generated traps. * SNMP Version—v1 or v2. * Event Notification Service— EventTrapNotification; this value is used for Event Notification Service network events. For the Raw Event Notification Service and for Event Notification Service EMS internal events, use the filter properties (event category) along with EventTrapNotification value. |
| Update | com.sheer.imo.keys. IOSSClientInfo | {[OssClientInfoRoot]  [OSSClientInfo(Id=*Registration ID Number*)]} | Updates the subscription. You can add or remove filters, and change the destination IP address, port, protocol, community string, and SNMP version.  The syntax for update is similar to IAddNotification and IScalarNotification. You can use either of these to update the filter. |
| Get | — | {[OssClientInfoRoot]} | Retrieves all registration details. |

### Sample BQL Scripts for Event Notifications

This section contains the following sample BQL scripts:

* Subscribing to Raw Event Notification Service and Event Notification Service for Specific Event Types, page 339
* Subscribing to Raw Event Notification Service and Event Notification Service for All Event Types, page 341Creating **New Subscription by Including Certain Ticket Update Properties**, page 342
* Creating New Subscription Registered on all Managed Network Elements, page 343
* Updating Destination IP Address, page 344
* Updating Community String, page 344
* Adding Event Type Filter, page 345**Adding Source IP Address Filter**, page 346
* Updating Event Type Filter and Source IP Address, page 346
* Adding Severity Filter, page 348
* Updating Severity Filter, page 348
* Adding Event Category Filter, page 350
* Retrieving All Registration Details, page 352
* Retrieving Registration Details for a Specified OID, page 352
* Unsubscribing from Event Notification Service, page 353

**Subscribing to Raw Event Notification Service and Event Notification Service for Specific Event Types**

The following example shows the usage of the BQL **Create** command to register for all event categories with all supported severities. The following parameters are used:

* Destination IP address is 192.162.10.18.
* Community string is public.
* UDP protocol is used with port number 162.
* Traps are notified in SNMP v1 format.
* Event type filter is used to generate notification for standard traps (1000) and exclude notification for login (404), logoff (405), and provisioning (998). The severity is Critical (6) and Major (5).
* Receives events notifications from all network elements (IPSubnet is 0.0.0.0,0.0.0.0) that are managed in Prime Network except for 10.77.214.140,255.255.255.255 and 192.168.1.0,255.255.255.255.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Create">

<param name="imobject">

<value>

<IOSSClientInfo>

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo]}</ID>

<Address type="com.sheer.types.IPAddress">192.162.10.18</Address>

<CommunityString type="String">public</CommunityString>

<ConnectionType type="com.sheer.types.sbc.TransportProtocolEnum">UDP</ConnectionType>

<Description type="String">BQL Event Notification Service </Description>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter]}</ID>

<ExcludedEventTypes type="int\_Array">

<int>404</int>

<int>405</int>

<int>998</int>

</ExcludedEventTypes>

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>10.77.214.140,255.255.255.255</com.sheer.types.IPSubnet>

<com.sheer.types.IPSubnet>192.168.1.0,255.255.255.255</com.sheer.types.IPSubnet>

</ExcludedSourceIPs>

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.Noti ficationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>Security</com.sheer.types.enums.Notifica tionCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>Ticket</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>TicketUpdate</com.sheer.types.enums.Noti ficationCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>1000</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>5</int>

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>0.0.0.0,0.0.0.0</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

<Name type="String">BQL Test Event Notification Service </Name>

<Port type="Integer">162</Port>

<SnmpVersion type="com.sheer.types.enums.NotificationSnmpVersionEnum">SnmpV1</SnmpVersion>

<Type type="com.sheer.types.enums.NotificationTypeEnum">EventTrapNotification</Type>

</IOSSClientInfo>

</value>

</param>

</command>

**Subscribing to Raw Event Notification Service and Event Notification Service for All Event Types**

The following example shows the usage of the BQL **Create** command to register for all event categories and event types. The following parameters are used:

* Destination IP address is 192.162.10.18.
* Community string is public.
* UDP protocol is used with port number 162.
* Traps are notified in SNMP v1 format.
* All event types are included (-1). The severity is Critical (6).
* Receives events notifications only from 10.77.211.216,255.255.255.255.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Create">

<param name="imobject">

<value>

<IOSSClientInfo>

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo]}</ID>

<Address type="com.sheer.types.IPAddress">192.168.10.18</Address>

<CommunityString type="String">public</CommunityString>

<ConnectionType type="com.sheer.types.sbc.TransportProtocolEnum">UDP</ConnectionType>

<Description type="String">BQL Event Notification - All Event

Types</Description>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter]}</ID>

<ExcludedEventTypes type="int\_Array" />

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.Noti ficationCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>-1</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>10.77.211.216,255.255.255.255</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

<Name type="String">BQL Event Notification - All Event Types</Name>

<Port type="Integer">162</Port>

<SnmpVersion type="com.sheer.types.enums.NotificationSnmpVersionEnum">SnmpV1</SnmpVersion>

<Type type="com.sheer.types.enums.NotificationTypeEnum">EventTrapNotification</Type>

</IOSSClientInfo>

</value>

</param>

</command>

.

**Creating New Subscription by Including Certain Ticket Update Properties**

The following example shows the usage of the BQL **Create** command to create a new subscription with the ticket update properties: AGGREGATEDACKSTATEENUM and DESCRIPTION.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Create">

<param name="imobject">

<value>

<IOSSClientInfo type="IOSSClientInfo" instance\_id="0">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo]}</ID>

<Name type="String">test6</Name>

<Filter type="IOssEventTrapFilter" instance\_id="1">

<ID type="Oid">{[OSSClientFilter]}</ID>

<IncludedSeverities type="int\_Array">

<java.lang.Integer>6</java.lang.Integer>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>0.0.0.0,0.0.0.0</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>TicketUpdate</com.sheer.types.enums.Noti ficationCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<java.lang.Integer>-1</java.lang.Integer>

</IncludedEventTypes>

<ExcludedSourceOids type="com.sheer.framework.imo.Oid\_Array" />

<AllManagedSourceIpsIncluded type="Boolean">true</AllManagedSourceIpsIncluded>

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedSourceOids type="com.sheer.framework.imo.Oid\_Array" />

<ExcludedEventTypes type="int\_Array" />

<IncludedTicketProperties type="java.lang.String\_Array">

<java.lang.String>AggregatedAckStateEnum</java.lang.String>

<java.lang.String>Description</java.lang.String>

</IncludedTicketProperties>

</Filter>

<SnmpVersion type="com.sheer.types.enums.NotificationSnmpVersionEnum">SnmpV1</SnmpVersion>

<Description type="String" />

<Port type="Integer">162</Port>

<CommunityString type="String">public</CommunityString>

<State type="com.sheer.types.enums.AdministrativeStateEnum">Up</State>

<NotificationCount type="Long">0</NotificationCount>

<Type type="com.sheer.types.enums.NotificationTypeEnum">EventTrapNotification</Type>

<Address type="com.sheer.types.IPAddress">6.6.6.6</Address>

<ConnectionType type="com.sheer.types.sbc.TransportProtocolEnum">UDP</ConnectionType>

</IOSSClientInfo>

</value>

</param>

</command>

.

**Creating New Subscription Registered on all Managed Network Elements**

The following example shows the usage of the BQL **Create** command to create a new subscription registered on all managed network elements.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Create">

<param name="imobject">

<value>

<IOSSClientInfo type="IOSSClientInfo" instance\_id="0">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo]}</ID>

<Name type="String">test5</Name>

<Filter type="IOssEventTrapFilter" instance\_id="1">

<ID type="Oid">{[OSSClientFilter]}</ID>

<IncludedSeverities type="int\_Array">

<java.lang.Integer>6</java.lang.Integer>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Ticket</com.sheer.types.enums.Notificati onCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<java.lang.Integer>-1</java.lang.Integer>

</IncludedEventTypes>

<ExcludedSourceOids type="com.sheer.framework.imo.Oid\_Array" />

<AllManagedSourceIpsIncluded type="Boolean">true</AllManagedSourceIpsIncluded>

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedSourceOids type="com.sheer.framework.imo.Oid\_Array" />

<ExcludedEventTypes type="int\_Array" />

<IncludedTicketProperties type="java.lang.String\_Array" />

</Filter>

<SnmpVersion type="com.sheer.types.enums.NotificationSnmpVersionEnum">SnmpV1</SnmpVersion>

<Description type="String" />

<Port type="Integer">162</Port>

<CommunityString type="String">public</CommunityString>

<State type="com.sheer.types.enums.AdministrativeStateEnum">Up</State>

<NotificationCount type="Long">0</NotificationCount>

<Type type="com.sheer.types.enums.NotificationTypeEnum">EventTrapNotification</Type>

<Address type="com.sheer.types.IPAddress">5.5.5.5</Address>

<ConnectionType type="com.sheer.types.sbc.TransportProtocolEnum">UDP</ConnectionType>

</IOSSClientInfo>

</value>

</param>

</command>

.

**Updating Destination IP Address**

The following example shows the usage of the BQL **Update** command to update the existing notification service with destination IP address. Here, the IScalarNotification notification type syntax is used to update the notification.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Update">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<NewIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<Address type="com.sheer.types.IPAddress">192.168.10.19</Address>

</NewIMO>

<OldIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<Address type="com.sheer.types.IPAddress">192.168.10.18</Address>

</OldIMO>

<PropertyName type="String">Address</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

**Updating Community String**

The following example shows the usage of the BQL **Update** command to update the existing notification service with community string. Here, the IScalarNotification notification type syntax is used to update the notification.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Update">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<NewIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<CommunityString type="String">testpublic</CommunityString>

</NewIMO>

<OldIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<CommunityString type="String">public</CommunityString>

</OldIMO>

<PropertyName type="String">CommunityString</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

**Adding Event Type Filter**

The following example shows the usage of the BQL **Update** command to add the event type filter to the existing notification service. Here, the IAddNotification notification type syntax is used to add the event type filter 926 (power supply state change trap) and 1221 (BGP link down).

Refer to either the alarm-types.xml or site.xml file to get the integer values for the event type.

<command name="Update">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo]}</value>

</param>

<param name="imobjectArr">

<value>

<IAddNotification>

<NewIMO type="IOSSClientFilter">

<ID

type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=0)][OSSClientFilter]}</ID>

<IncludedEventTypes type="int\_Array">

<int>926</int>

<int>1221</int>

</IncludedEventTypes>

</NewIMO>

<OldIMO type="IOSSClientInfo">

</OldIMO>

<PropertyName type="String">IncludedEventTypes</PropertyName>

</IAddNotification>

</value>

</param>

</command>

**Adding Source IP Address Filter**

The following example shows the usage of the BQL **Update** command to add the source IP address filter to the existing notification service. Here, the IAddNotification notification type syntax is used to add the filter.

<command name="Update">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo]}</value>

</param>

<param name="imobjectArr">

<value>

<IAddNotification>

<NewIMO type="IOSSClientFilter">

<ID

type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=0)][OSSClientFilter]}</ID>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<IPSubnet>192.168.10.10,192.168.255.255</IPSubnet>

<IPSubnet>172.16.12.2,172.16.255.255</IPSubnet>

</IncludedSourceIPs>

</NewIMO>

<OldIMO type="IOSSClientFilter">

</OldIMO>

<PropertyName type="String">IncludedSourceIPs</PropertyName>

</IAddNotification>

</value>

</param>

</command>

.

**Updating Event Type Filter and Source IP Address**

The following example shows the usage of the BQL **Update** command to add the event type filter to the existing notification service. Here, the IScalarNotification notification type syntax is used to add the event type filter 555 (mpls te tunnel down).

Refer to either the alarm-types.xml or site.xml file to get the integer values for the event type.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Update">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<NewIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter(Id=1)]}</ID>

<ExcludedEventTypes type="int\_Array" />

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.Noti ficationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V1Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V2Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V3Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>555</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>10.77.211.216,255.255.255.255</com.sheer.types.IPSubnet>

<com.sheer.types.IPSubnet>10.77.214.140,255.255.255.255</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

</NewIMO>

<OldIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter(Id=1)]}</ID>

<ExcludedEventTypes type="int\_Array" />

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.Noti ficationCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>-1</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>10.77.211.216,255.255.255.255</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

</OldIMO>

<PropertyName type="String">Filter</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

**Adding Severity Filter**

The following example shows the usage of the BQL **Update** command to add the severity filter (major [5] and minor [4]) to the existing notification service. Here, the IAddNotification notification type syntax is used to add the filter.

<command name="Update">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo]}</value>

</param>

<param name="imobjectArr">

<value>

<IAddNotification>

<NewIMO type="IOSSClientFilter">

<ID

type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=0)][OSSClientFilter]}</ID>

<IncludedSeverities type="int\_Array">

<int>5</int>

<int>4</int>

</IncludedSeverities>

</NewIMO>

<OldIMO type="IOSSClientFilter">

</OldIMO>

<PropertyName type="String">IncludedSeverities</PropertyName>

</IAddNotification>

</value>

</param>

</command>

.

**Updating Severity Filter**

The following example shows the usage of the BQL **Update** command to add the severity filter (3-warning, 4-minor, and 5-major) to the existing notification service. Here, the IScalarNotification notification type syntax is used to add the filter.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Update">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<NewIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter(Id=1)]}</ID>

<ExcludedEventTypes type="int\_Array" />

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.Noti ficationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V1Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V2Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V3Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>209</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>3</int>

<int>4</int>

<int>5</int>

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>10.77.211.216,255.255.255.255</com.sheer.types.IPSubnet>

<com.sheer.types.IPSubnet>10.77.214.140,255.255.255.255</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

</NewIMO>

<OldIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter(Id=1)]}</ID>

<ExcludedEventTypes type="int\_Array" />

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.Noti ficationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V1Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V2Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V3Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>209</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>10.77.211.216,255.255.255.255</com.sheer.types.IPSubnet>

<com.sheer.types.IPSubnet>10.77.214.140,255.255.255.255</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

</OldIMO>

<PropertyName type="String">Filter</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

**Adding Event Category Filter**

The following example shows the usage of the BQL **Update** command to add the event category (security and service events) filter to the existing notification service. Here, the IScalarNotification notification type syntax is used to add the filter.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Update">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</value>

</param>

<param name="imobjectArr">

<value>

<IScalarNotification>

<NewIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter(Id=1)]}</ID>

<ExcludedEventTypes type="int\_Array" />

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.Noti ficationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>Security</com.sheer.types.enums.Notifica tionCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>Service</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V1Trap</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V2Trap</com.sheer.types.enums.NotificationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V3Trap</com.sheer.types.enums.NotificationCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>209</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>3</int>

<int>4</int>

<int>5</int>

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>10.77.211.216,255.255.255.255</com.sheer.types.IPSubnet>

<com.sheer.types.IPSubnet>10.77.214.140,255.255.255.255</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

</NewIMO>

<OldIMO type="IOSSClientInfo">

<ID type="Oid">{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</ID>

<Filter type="IOssEventTrapFilter">

<ID type="Oid">{[OSSClientFilter(Id=1)]}</ID>

<ExcludedEventTypes type="int\_Array" />

<ExcludedSourceIPs type="com.sheer.types.IPSubnet\_Array" />

<IncludedEventCategories type="com.sheer.types.enums.NotificationCategoriesEnum\_Array">

<com.sheer.types.enums.NotificationCategoriesEnum>Provisioning</com.sheer.types.enums.Noti ficationCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V1Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V2Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

<com.sheer.types.enums.NotificationCategoriesEnum>V3Trap</com.sheer.types.enums.Notificati onCategoriesEnum>

</IncludedEventCategories>

<IncludedEventTypes type="int\_Array">

<int>209</int>

</IncludedEventTypes>

<IncludedSeverities type="int\_Array">

<int>3</int>

<int>4</int>

<int>5</int>

<int>6</int>

</IncludedSeverities>

<IncludedSourceIPs type="com.sheer.types.IPSubnet\_Array">

<com.sheer.types.IPSubnet>10.77.211.216,255.255.255.255</com.sheer.types.IPSubnet>

<com.sheer.types.IPSubnet>10.77.214.140,255.255.255.255</com.sheer.types.IPSubnet>

</IncludedSourceIPs>

</Filter>

</OldIMO>

<PropertyName type="String">Filter</PropertyName>

</IScalarNotification>

</value>

</param>

</command>

.

**Retrieving All Registration Details**

The following example shows the usage of the BQL **Get** command to retrieve all the Event Notification Service registration details.

<command name="Get">

<param name="oid">

<value>{[OssClientInfoRoot]}</value>

</param>

<param name="rs">

<value><key name="">

<entry name="depth">100</entry>

<entry name="register">true</entry>

<entry name="cachedResultAcceptable">false</entry>

<key name="requiredProperties">

<key name="\*">

<entry name="\*"/>

</key>

</key>

</key></value>

</param>

</command>

.

**Retrieving Registration Details for a Specified OID**

The following example shows the usage of the BQL **Get** command to retrieve specific Event Notification Service registration details based on registration ID.

<command name="Get">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</value>

</param>

<param name="rs">

<value>

<key name="Test">

<entry name="register">false</entry>

<key name="requiredProperties">

<key name="\*">

<entry name="\*"/>

</key>

</key>

</key>

</value>

</param>

</command>

.

**Unsubscribing from Event Notification Service**

The following example shows the usage of the BQL **Delete** command to delete the Event Notification Service registration for a specific registration ID.

<?xml version="1.0" encoding="UTF-8"?>

<command name="Delete">

<param name="oid">

<value>{[OssClientInfoRoot][OSSClientInfo(Id=1)]}</value>

</param>

</command>

.

## Understanding the Cisco EPM Notification MIB

When an event is received in the Event Notification Service, it is converted to the trap format defined in the CISCO-EPM-NOTIFICATION-MIB. Other MIB objects are not supported. All OSS clients receive the same traps in same trap format.

The CISCO-EPM-NOTIFICATION-MIB can be found at: [http://tools.cisco.com/Support/SNMP/do/BrowseMIB.do?local=en&mibName=CISCO-EPM-NOTIFI](http://tools.cisco.com/Support/SNMP/do/BrowseMIB.do?local=en&mibName=CISCO-EPM-NOTIFICATION-MIB) CATION-MIB

Table 6‑3 describes the mapping between the MIB OIDs to the relevant value that is assigned by the Event Notification Service.

|  |  |
| --- | --- |
| **Note** | All OIDs are suffixed with an Index value. This value is suffixed for every trap and it is incremented for the subsequent trap for every OSS client. |

Table ‑ CISCO EPM-NOTIFICATION-MIB Summary

| **Trap Field Name** | **OID** | **Type** | **Content as in Trap Forwarder (EPM MIB)** |
| --- | --- | --- | --- |
| cenAlarmVersion | 1.3.6.1.4.1.9.9.311.  1.1.2.1.2.index | SnmpAdmin  String | The version of the MIB. The version string will be of the format *major version*.*minor version*.  **Note** Always set to 2.2. |
| cenAlarmTimestamp | 1.3.6.1.4.1.9.9.311.  1.1.2.1.3.index | Timestamp | The time when the alarm was raised. To find this value, you can use the Java method:   * e.getDetectionTime() for all events (security event, system event, provisioning event, syslog, trap, and service alarm). * t.getLastEventTime() for tickets and ticket updates.   The cenAlarmTimestamp value is contained in the SNMP TimeTicks Variable Binding type, which represents the time in hundredths of a second. The event creation time (long) value in Cisco Prime Network is divided by 10 and modulo by (2^32)-1 before it is packaged.  For example:  Prime Network Event Creation time = X  cenAlarmTimestamp = (X / 10)%((2^32) - 1) |
| cenAlarmUpdatedTime stamp | 1.3.6.1.4.1.9.9.311.  1.1.2.1.4.index | Timestamp | Alarms persist over time and their fields can change values. The last time a field changed, this alarm was updated. The updated time denotes this time. To find this value, you can use the Java method:   * e.getDetectionTime() for all events (security event, system event, provisioning event, syslog, trap, and service alarm). * t.getLastEventTime() for ticket. * t.getLastModificationTime() for ticket updates. |
| cenAlarmInstanceID | 1.3.6.1.4.1.9.9.311.  1.1.2.1.5.index | SnmpAdmin  String | The unique alarm instance ID. To find this value, you can use this Java method: (Oid)t.getObjectId(). |
| cenAlarmStatus | 1.3.6.1.4.1.9.9.311.  1.1.2.1.6.index | Integer32 | Event type as defined in the alarm-types.xml file. |
| cenAlarmStatus  Definition | 1.3.6.1.4.1.9.9.311.  1.1.2.1.7.index | SnmpAdmin  String | A short description of the type of the alarm. The event type string representation, translated from the alarm-types.xml file using the format (integer, String). |
| cenAlarmType | 1.3.6.1.4.1.9.9.311.  1.1.2.1.8.index | Integer | The event type - unknown (1), direct (2), indirect (3), mixed (4). The possible values are:   * 4–Security event, System event, Provisioning event, Syslog (actionable), Trap (actionable), Service alarm, ticket, and ticket update. * 2–Nonactionable (standard) syslog and trap. |
| cenAlarmCategory | 1.3.6.1.4.1.9.9.311.  1.1.2.1.9.index | Integer32 | The alarm category. It is represented as an integer value:   * 1–Security event * 2–Service alarm * 3–Syslog (actionable and nonactionable) * 4–System event * 5–SNMPv1 trap (actionable and nonactionable) * 6–SNMPv2 and SNMPv3 trap (actionable and nonactionable) * 7–Provisioning event * 8–Ticket * 9–Ticket update   The category descriptions are itemized in the cenAlarmCategoryDefinition field (OID.10). |
| cenAlarmCategory Definition | 1.3.6.1.4.1.9.9.311.  1.1.2.1.10.index | SnmpAdmin String | This is a string representation of AlarmCategory (number,description):   * 1,Security event * 2,Service alarm * 3,Syslog (actionable and nonactionable) * 4,System event * 5,SNMPv1 trap (actionable and nonactionable) * 6,SNMPv2 and SNMPv3 trap (actionable and nonactionable) * 7,Provisioning event * 8,Ticket * 9,Ticket Update |
| cenAlarmServer AddressType | 1.3.6.1.4.1.9.9.311.  1.1.2.1.11.index | InetAddress  Type | The type of internet address at which the server that is generating this trap is reachable. This value is set to 1 for IPV4 management. |
| cenAlarmServer Address | 1.3.6.1.4.1.9.9.311.  1.1.2.1.12.index | InetAddress | Prime Network gateway IP address or DNS name. |
| cenAlarmManaged ObjectClass | 1.3.6.1.4.1.9.9.311.  1.1.2.1.13.index | SnmpAdmin  String | * For service alarm, syslog, trap, ticket and ticket update, the value is the string OID of (Oid)e.getSource(). * For security event, system event, and provisioning event, this is an empty string (""). |
| cenAlarmManaged ObjectAddressType | 1.3.6.1.4.1.9.9.311.  1.1.2.1.14.index | InetAddress  Type | The type of internet address at which the managed object is reachable. This value is set to 1 for IPV4 management. |
| cenAlarmManaged ObjectAddress | 1.3.6.1.4.1.9.9.311.  1.1.2.1.15.index | InetAddress | IP Address or DNS name of the managed object:   * Security event—Client IP address. * Provisioning event—Prime Network gateway IP address. * System event—Prime Network gateway IP address. * Service alarm—IP address of the network element (event source) or Prime Network gateway, when the event does not refer to a single managed IP address (for example, service event for link is related to two IP addresses.) * Syslog (actionable and nonactionable)—IP address of the network element (event source). * Trap (actionable and nonactionable)—IP address of the network element (event source). * Ticket and Ticket Update—IP address of the root cause network element (event source). |
| cenAlarmDescription | 1.3.6.1.4.1.9.9.311.  1.1.2.1.16.index | OctetString | A detailed description of the alarm. The following Java methods are used:   * Security event—e.getDescription() * Provisioning event—e.getStatusEnum() * System event—e.getDescription() * Service alarm—e.getDescription() * Syslog (actionable and nonactionable)—e.getDescription() * Trap (actionable and nonactionable)—e.getDescription() * Ticket—t.getLatestState() * For ticket updates, the updated property is in the format *property-name*=*value*. |
| cenAlarmSeverity | 1.3.6.1.4.1.9.9.311.  1.1.2.1.17.index | Integer32 | Indicates the severity of the alarm using an integer value. The valid integers are 0 - 6 (see cenAlarmSeverity Definition).  For nonactionable (standard) syslog and trap, the value is set to zero.  For ticket and ticket updates, the value is set to the highest severity value of all events under the ticket (as enumeration). The java method t.getAggregatedSeverityEnum() is used. |
| cenAlarmSeverity Definition | 1.3.6.1.4.1.9.9.311.  1.1.2.1.18.index | OctetString | Alarm severity string representation (number,description):   * 0,Indeterminate * 1,Information * 2,Cleared * 3,Warning * 4,Minor * 5,Major * 6,Critical |
| cenAlarmTriageValue | 1.3.6.1.4.1.9.9.311.  1.1.2.1.19.index | Integer32 | The triage value of an alarm.  The value is zero, which denotes an undetermined or uncomputable value. |
| cenEventIDList | 1.3.6.1.4.1.9.9.311.  1.1.2.1.20.index | OctetString | List of event IDs that led to this alarm. Set to zero length string (""). |
| cenUserMessage1 | 1.3.6.1.4.1.9.9.311.  1.1.2.1.21.index | SnmpAdmin  String | User input message. For nonactionable syslog and trap, the value is set to empty string.  See Customizing the cenUserMessage Values, page 360 to customize this field. |
| cenUserMessage2 | 1.3.6.1.4.1.9.9.311.  1.1.2.1.22.index | SnmpAdmin  String | User input message. For nonactionable syslog and trap, the value is set to empty string.  See Customizing the cenUserMessage Values, page 360 to customize this field. |
| cenUserMessage3 | 1.3.6.1.4.1.9.9.311.  1.1.2.1.23.index | SnmpAdmin  String | User input message. For nonactionable syslog and trap, the value is set to empty string.  See Customizing the cenUserMessage Values, page 360 to customize this field. |
| cenAlarmMode | 1.3.6.1.4.1.9.9.311.  1.1.2.1.24.index | Integer | The alarm mode. The possible values are:   * 1—Provision event, security event, and system event. * 2—Ticket and ticket update. * 3—Service alarm, syslog, and trap (SNMPv1 and SNMPv2). |
| cenPartitionNumber | 1.3.6.1.4.1.9.9.311.  1.1.2.1.25.index | Unsigned32 | ID of the logical group of managed devices. Set to zero. |
| cenPartitionName | 1.3.6.1.4.1.9.9.311.  1.1.2.1.26.index | SnmpAdmin String | Name of the logical group of managed devices. Set to zero length string (""). |
| cenCustomer  Identification | 1.3.6.1.4.1.9.9.311.  1.1.2.1.27.index | SnmpAdmin String | User input message. For nonactionable syslog and trap, the value is set to empty string.  See Customizing the cenUserMessage Values, page 360 to customize this field. |
| cenCustomerRevision | 1.3.6.1.4.1.9.9.311.  1.1.2.1.28.index | SnmpAdmin String | User input message. For nonactionable syslog and trap, the value is set to empty string.  See Customizing the cenUserMessage Values, page 360 to customize this field. |
| cenAlertID | 1.3.6.1.4.1.9.9.311.  1.1.2.1.29.index | SnmpAdmin  String | Alert ID to which the event is rolled up.  For Provision event, Security event, System event, Ticket, and Ticket Update, this field is empty (zero-length string – "").  For Service alarm, syslog (actionable), and trap (actionable) the value is taken from Java method e.getTicketOid(). |

### Customizing the cenUserMessage Values

cenUserMessage1, cenUserMessage2, cenUserMessage3, cenCustomerIdentification and cenCustomerRevision are standard EPM-MIB fields, where users can change the values. The values for these fields can be changed in the avm11.xml file for event and ticket notification. These values are mapped under the key name cenUserMessageX in the avm11.xml file ($*NETWORKHOME*/ Main/registry/ConfigurationFiles/127.0.0.1/) where cenUserMessage4 is mapped to cenCustomerIdentification, and cenUserMessage5 is mapped to cenCustomerRevision.

The key name, cenUserMessageX, is configured to ticketsCenUserMessageMapping for tickets and eventsCenUserMessageMapping for events. The cenUserMessage values can be configured:

* static—The static string is shown in the cenUserMessageX field. In the given avm11.xml example, the value is fixed to Prime Network.
* original—The IMO value of the defined field is shown in the cenUserMessageX field. In the given avm11.xml example, the value is Description, which is the property name of the IMO method imo.getDescription().
* translated—The IMO value of the defined field is shown in the cenUserMessageX field. A user-friendly value is displayed after the translation and the same value may appear in the Prime Network GUI. In the given avm11.xml example, the value is Source, which is the property name of the IMO method imo.getSource().
* NE data: The IMO source’s business tag and/or interface description, if they meet the following criteria:
  + Business tags can be included if the tag is defined on the root cause source
  + Interface description can be included if the event or ticket source is an IP interface, and a description was set to the interface

This customization is a system-wide configuration and is applicable to all OSS client subscriptions.

It is also possible to configure this customization on a specific OSS client, ensuring only that client would be affected. This is done from Prime Network Administrator as detailed in Prime Network Administrator Guide.

**Editing the avm11.xml Registry File**

To change the values for cenUserMessage<X>, you must edit the avm11.xml registry file.

|  |  |
| --- | --- |
| **Note** | Changes to the registry should only be carried out with the support of Cisco. For details, contact your Cisco account representative. |

1. Log into the Prime Network gateway as *network-user* (where *network-user* is the operating system user for the Prime Network application, created when Prime Network is installed; an example of *network-user* is network310).
2. Change to the Main directory:

# cd $ANAHOME/Main/

Where $*ANAHOME* is the Prime Network installation directory.

1. Run the following commands to edit the registry file:
2. Add ticketsCenUserMessageMapping for tickets:

./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping

1. Change the cenUserMessage1 value for tickets:

./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage1

./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage1/translated *Source*

Where, *Source* is the IMO value for the defined field (translated). This value is displayed after the translation. See Customizing the cenUserMessage Values, page 360 for more information.

1. Change the cenUserMessage2 value for tickets:

./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage2

./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage2/static *Prime Network*

Where, *Prime Network* is a static string. See Customizing the cenUserMessage Values, page 360 for more information.

1. Change the cenUserMessage3 value for tickets:

./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage3

./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage3/original Description

Where, Description is the IMO value for the defined field (Original). See Customizing the cenUserMessage Values, page 360 for more information.

1. Change the cenUserMessage4 value for tickets:  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage4  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage4/source-data  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage4/source-data/aspect-property  
     
   ./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage4/source-data/aspect-property/enabled true  
     
   This will include the business tag information in the trap if such a tag was attached to the ticket’s source
2. Change the cenUserMessage5 value for tickets:  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage5  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage5/source-data  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage5/source-data/simple-property  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage5/source-data/simple-property/com.sheer.imo.technologies.IIPInterface  
     
   ./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage5/source-data/simple-property/com.sheer.imo.technologies.IIPInterface/OidClass com.sheer.imo.keys.IIpInterfaceOid  
     
   ./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/ticketsCenUserMessageMapping/cenUserMessage5/source-data/simple-property/com.sheer.imo.technologies.IIPInterface/portDescription " "  
     
   This will include the IP interface description information in the trap if the event’s source is an IP interface
3. Add eventsCenUserMessageMapping for events:

./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping

1. Change the cenUserMessage1 value for events:

./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage1

./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage1/translated Source

Where, Source is the IMO value for the defined field (translated). This value is displayed after the translation. For more information , see Customizing the cenUserMessage Values, page 360.

1. Change the cenUserMessage2 value for events:

./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage2

./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage2/static Prime Network

Where, ANA is a static string. For more information, see Customizing the cenUserMessage Values, page 360.

1. Change the cenUserMessage3 value for events:

./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage3

./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage3/original Description

Where, Description is the IMO value for the defined field (Original). See Customizing the cenUserMessage Values, page 360 for more information.

1. Change the cenUserMessage4 value for events:  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage4  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage4/source-data  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage4/source-data/aspect-property  
     
   ./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage4/source-data/aspect-property/enabled true

This will include the business tag information in the trap if such a tag was attached to the event’s source.

1. Change the cenUserMessage5 value for events:  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage5  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage5/source-data  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage5/source-data/simple-property  
     
   ./runRegTool.sh -gs 127.0.0.1 add 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage5/source-data/simple-property/com.sheer.imo.technologies.IIPInterface  
     
   ./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage5/source-data/simple-property/com.sheer.imo.technologies.IIPInterface/OidClass com.sheer.imo.keys.IIpInterfaceOid  
     
   ./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/trapforwarding/eventsCenUserMessageMapping/cenUserMessage5/source-data/simple-property/com.sheer.imo.technologies.IIPInterface/portDescription " "  
     
   This will include the IP interface description information in the trap if the event’s source is an IP interface
2. Restart the Prime Network gateway using the command:

anactl restart

**Sample avm11.xml**

<?xml version="1.0" encoding="UTF-8"?>

<key name="avm11">

<entry name="default">mmvm</entry>

<key name="services">

<key name="logger">

<entry name="log4j.category.com.sheer">ERROR</entry>

</key>

<key name="trapforwarding">

<key name="ticketsCenUserMessageMapping">

<key name="cenUserMessage1">

<entry name="translated">Source</entry>

</key>

<key name="cenUserMessage3">

<entry name="static">Prime Network</entry>

</key>

<key name="cenUserMessage2">

<entry name="original">LastModificationTime</entry>

</key>

<key name="cenUserMessage5">

<key name="source-data">

<key name="simple-property">

<key name="com.sheer.imo.technologies.IIPInterface">

<entry name="OidClass">com.sheer.imo.keys.IIpInterfaceOid</entry>

<entry name="portDescription"></entry>

</key> </key>

</key>

</key>

</key>

<key name="eventsCenUserMessageMapping">

<key name="cenUserMessage1">

<entry name="translated">Source</entry>

</key>

<key name="cenUserMessage3">

<entry name="static">Prime Network</entry>

</key>

<key name="cenUserMessage2">

<entry name="original">DetectionTime</entry>

</key>

<key name="cenUserMessage5">

<key name="source-data">

<key name="aspect-property">

<entry name="enabled">true</entry>

</key>

</key>

</key>

</key>

**Example 1: Generated SNMP Trap for a SNMPv1 Trap with Customized Value**

The following example displays the customized value for cenUserMessage1 (1.3.6.1.4.1.9.9.311.1.1.2.1.21), cenUserMessage2 (1.3.6.1.4.1.9.9.311.1.1.2.1.22), and cenUserMessage3 (1.3.6.1.4.1.9.9.311.1.1.2.1.23).

<VariableBinding OID="1.3.6.1.4.1.9.9.311.1.1.2.1.20.11" Value="" ValueType="OctetString"/>

<VariableBinding OID="1.3.6.1.4.1.9.9.311.1.1.2.1.21.11" Value="Avm 100" ValueType="OctetString"/>

<VariableBinding OID="1.3.6.1.4.1.9.9.311.1.1.2.1.22.11" Value="AVM 10.56.58.176:100 (100)

was disabled" ValueType="OctetString"/>

<VariableBinding OID="1.3.6.1.4.1.9.9.311.1.1.2.1.23.11" Value="ANA" ValueType="OctetString"/>

<VariableBinding OID="1.3.6.1.4.1.9.9.311.1.1.2.1.24.11" Value="1" ValueType="Integer32"/>

## Event Notification Service Errors and Exceptions

The following types of exceptions may occur when notification messages are being generated:

* TfsConfigurationException—Occurs when there is an issue with the configuration; that is, with Event Notification Service initialization or command handling.
* TfsRuntimeException—Occurs when there is an issue while translating the event or ticket to the SNMP notification; for example, unexpected data in the event or an EPM conversion error.

**Changing the Debug Level**

You can use the following command to debug the Event Notification Service component:

|  |  |
| --- | --- |
| **Note** | Changes to the registry should only be carried out with the support of Cisco. For details, contact your Cisco account representative. |

1. Log into the Cisco Prime Network gateway as network-user (where network-user is the operating system user for the Prime Network application, created when Prime Network is installed; an example of network-user is network39).
2. Change to the Main directory:

# cd $ANAHOME/Main/

Where $ANAHOME is the Prime Network installation directory.

1. Run the following commands:

./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1

./runRegTool.sh -gs 127.0.0.1 set 127.0.0.1 avm11/services/logger/log4j.category.com.sheer.metromission.trapforwarding DEBUG

1. Restart the Prime Network gateway using the following command

anactl restart

## Sample SNMP Notification Examples

The following are some of the examples of the SNMP notification. You must refer to the Table 6‑3 for information on mapping between the MIB OIDs to the relevant value that is assigned by the Event Notification Service.

* SNMP Notification for Nonactionable Syslog, page 366
* SNMP Notification for Nonactionable Trap, page 367
* SNMP Notification for SNMPv1 Trap, page 368
* SNMP Notification for Syslog, page 369
* SNMP Notification for **a Ticket**, page 369
* SNMP Notification for Ticket Update, page 370
* SNMP Notification for a Security Event, page 371
* [SNMP Notification for a Provisioning Event](#snmpnotfforprovisioningevent), page 371
* SNMP Notification for a System Event, page 372
* SNMP Notification for Sevice Alarm with Correlation Details, page 373
* SNMP Notification for SNMPv1 Trap with Correlation Details, page 373

**SNMP Notification for Nonactionable Syslog**

The following example shows the SNMP notification generated for a nonactionable (standard) syslog (event type 1001; event ID 239075246311\_1260947952869) for the managed element (169.254.192.231) with the severity 0. This syslog was generated when the interface aaa changed its state to administratively down (see 1.3.6.1.4.1.9.9.311.1.1.2.1.16). The Cisco Prime Network gateway address is 10.56.56.117 (see 1.3.6.1.4.1.9.9.311.1.1.2.1.12).

[V1TRAP[reqestID=0,timestamp=6 days,

15:44:53.85,enterprise=1.3.6.1.4.1.9.9.311,genericTrap=6,specificTrap=2, VBS[1.3.6.1.4.1.9.9.311.1.1.2.1.2.1602 = 2.2

1.3.6.1.4.1.9.9.311.1.1.2.1.3.1602 = 16:00:29.62

1.3.6.1.4.1.9.9.311.1.1.2.1.4.1602 = 16:00:29.62

1.3.6.1.4.1.9.9.311.1.1.2.1.5.1602 = 239075246311\_1260947952869

1.3.6.1.4.1.9.9.311.1.1.2.1.6.1602 = 1001

1.3.6.1.4.1.9.9.311.1.1.2.1.7.1602 = 1001,standard syslog

1.3.6.1.4.1.9.9.311.1.1.2.1.8.1602 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.9.1602 = 3

1.3.6.1.4.1.9.9.311.1.1.2.1.10.1602 = 3,Syslog

1.3.6.1.4.1.9.9.311.1.1.2.1.11.1602 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.12.1602 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.13.1602 = {[ManagedElement(Key=169.254.192.231)][Syslog]}

1.3.6.1.4.1.9.9.311.1.1.2.1.14.1602 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.15.1602 = 169.254.192.231

1.3.6.1.4.1.9.9.311.1.1.2.1.16.1602 = %CHeetah-5-CHANGED: Interface aaaa, changed state to administratively down

1.3.6.1.4.1.9.9.311.1.1.2.1.17.1602 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.18.1602 = 0,Indeterminate

1.3.6.1.4.1.9.9.311.1.1.2.1.19.1602 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.20.1602 =

1.3.6.1.4.1.9.9.311.1.1.2.1.21.1602 =

1.3.6.1.4.1.9.9.311.1.1.2.1.22.1602 =

1.3.6.1.4.1.9.9.311.1.1.2.1.23.1602 =

1.3.6.1.4.1.9.9.311.1.1.2.1.24.1602 = 3

1.3.6.1.4.1.9.9.311.1.1.2.1.25.1602 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.26.1602 =

1.3.6.1.4.1.9.9.311.1.1.2.1.27.1602 =

1.3.6.1.4.1.9.9.311.1.1.2.1.28.1602 =

1.3.6.1.4.1.9.9.311.1.1.2.1.29.1602 = ]]]

**SNMP Notification for Nonactionable Trap**

The following example shows the SNMP notification generated for a nonactionable (standard) trap (event type 1001; event ID 239075246311\_1264327429023) for the managed element (169.254.192.231) with the severity 0.

.1.3.6.1.4.1.9.9.311.1.1.2.1.2.1621 --> 2.2

.1.3.6.1.4.1.9.9.311.1.1.2.1.3.1621 --> 3 days, 0 hours, 18 minutes, 57 seconds.

.1.3.6.1.4.1.9.9.311.1.1.2.1.4.1621 --> 3 days, 0 hours, 18 minutes, 57 seconds.

.1.3.6.1.4.1.9.9.311.1.1.2.1.5.1621 --> 239075246311\_1264327429023

.1.3.6.1.4.1.9.9.311.1.1.2.1.6.1621 --> 1000

.1.3.6.1.4.1.9.9.311.1.1.2.1.7.1621 --> 1000,standard trap

.1.3.6.1.4.1.9.9.311.1.1.2.1.8.1621 --> 4

.1.3.6.1.4.1.9.9.311.1.1.2.1.9.1621 --> 5

.1.3.6.1.4.1.9.9.311.1.1.2.1.10.1621 --> 5,V1 Trap

.1.3.6.1.4.1.9.9.311.1.1.2.1.11.1621 --> 1

.1.3.6.1.4.1.9.9.311.1.1.2.1.12.1621 --> 10.56.57.194

.1.3.6.1.4.1.9.9.311.1.1.2.1.13.1621 --> {[ManagedElement(Key=169.254.192.231)][Trap]}

.1.3.6.1.4.1.9.9.311.1.1.2.1.14.1621 --> 1

.1.3.6.1.4.1.9.9.311.1.1.2.1.15.1621 --> 169.254.192.231

.1.3.6.1.4.1.9.9.311.1.1.2.1.16.1621 --> PDU String request id = 0

.1.3.6.1.2.1.2.2.1.1.3 --> 3

.1.3.6.1.2.1.2.2.1.2.3 --> aaa

.1.3.6.1.2.1.2.2.1.3.3 --> 6

.1.3.6.1.4.1.9.2.2.1.1.20.3 --> administratively down

.1.3.6.1.4.1.9.9.311.1.1.2.1.17.1621 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.18.1621 --> 0,Indeterminate

.1.3.6.1.4.1.9.9.311.1.1.2.1.19.1621 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.20.1621 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.21.1621 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.22.1621 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.23.1621 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.24.1621 --> 3

.1.3.6.1.4.1.9.9.311.1.1.2.1.25.1621 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.26.1621 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.27.1621 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.28.1621 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.29.1621 -->

**SNMP Notification for SNMPv1 Trap**

The following example shows the SNMP notification generated for an SNMPv1 trap (event type 1268; network event ID 269140017383\_1264323280488) for the managed element (169.254.192.231 Ethernet0/2) with the severity 5. For the trap description, see .1.3.6.1.4.1.9.9.311.1.1.2.1.16.

.1.3.6.1.2.1.1.3.0 --> 29 days, 15 hours, 47 minutes, 13 seconds.

.1.3.6.1.6.3.1.1.4.1.0 --> .1.3.6.1.4.1.9.9.311.0.2

.1.3.6.1.4.1.9.9.311.1.1.2.1.2.1622 --> 2.2

.1.3.6.1.4.1.9.9.311.1.1.2.1.3.1622 --> 2 days, 23 hours, 9 minutes, 48 seconds.

.1.3.6.1.4.1.9.9.311.1.1.2.1.4.1622 --> 2 days, 23 hours, 9 minutes, 48 seconds.

.1.3.6.1.4.1.9.9.311.1.1.2.1.5.1622 --> {[NetworkEvent(Id=269140017383\_1264323280488)]}

.1.3.6.1.4.1.9.9.311.1.1.2.1.6.1622 --> 1268

.1.3.6.1.4.1.9.9.311.1.1.2.1.7.1622 --> 1268,snmp link down

.1.3.6.1.4.1.9.9.311.1.1.2.1.8.1622 --> 4

.1.3.6.1.4.1.9.9.311.1.1.2.1.9.1622 --> 5

.1.3.6.1.4.1.9.9.311.1.1.2.1.10.1622 --> 5,V1 Trap

.1.3.6.1.4.1.9.9.311.1.1.2.1.11.1622 --> 1

.1.3.6.1.4.1.9.9.311.1.1.2.1.12.1622 --> 10.56.57.194

.1.3.6.1.4.1.9.9.311.1.1.2.1.13.1622 -->

{[ManagedElement(Key=169.254.192.231)][PhysicalRoot][Chassis][Slot(SlotNum=0)][Module][Por t(PortNumber=Ethernet0/2)][PhysicalLayer][Trap]}

.1.3.6.1.4.1.9.9.311.1.1.2.1.14.1622 --> 1

.1.3.6.1.4.1.9.9.311.1.1.2.1.15.1622 --> 169.254.192.231

.1.3.6.1.4.1.9.9.311.1.1.2.1.16.1622 -->

.iso.org.dod.internet.mgmt.mib-2.interfaces.ifTable.ifEntry.ifIndex.3-->3

.iso.org.dod.internet.mgmt.mib-2.interfaces.ifTable.ifEntry.ifDescr.3-->Ethernet0/1

.iso.org.dod.internet.mgmt.mib-2.interfaces.ifTable.ifEntry.ifType.3-->6

.iso.org.dod.internet.private.enterprises.cisco.local.linterfaces.lifTable.lifEntry.locIfR

eason.3-->administratively down

.1.3.6.1.4.1.9.9.311.1.1.2.1.17.1622 --> 5

.1.3.6.1.4.1.9.9.311.1.1.2.1.18.1622 --> 5,Major

.1.3.6.1.4.1.9.9.311.1.1.2.1.19.1622 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.20.1622 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.21.1622 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.22.1622 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.23.1622 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.24.1622 --> 3

.1.3.6.1.4.1.9.9.311.1.1.2.1.25.1622 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.26.1622 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.27.1622 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.28.1622 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.29.1622 -->

**SNMP Notification for Syslog**

The following example shows the SNMP notification generated for a syslog (event type 178; network event ID 226190344423\_1260876153865) for the managed element (169.254.192.231) with the severity 1.

[V1TRAP[reqestID=0,timestamp=1 day,

14:57:48.18,enterprise=1.3.6.1.4.1.9.9.311,genericTrap=6,specificTrap=2, VBS[1.3.6.1.4.1.9.9.311.1.1.2.1.2.1601 = 2.2

1.3.6.1.4.1.9.9.311.1.1.2.1.3.1601 = 19:28:13.84

1.3.6.1.4.1.9.9.311.1.1.2.1.4.1601 = 19:28:13.84

1.3.6.1.4.1.9.9.311.1.1.2.1.5.1601 = {[NetworkEvent(Id=226190344423\_1260876153865)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.6.1601 = 178

1.3.6.1.4.1.9.9.311.1.1.2.1.7.1601 = 178,system restart syslog

1.3.6.1.4.1.9.9.311.1.1.2.1.8.1601 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.9.1601 = 3

1.3.6.1.4.1.9.9.311.1.1.2.1.10.1601 = 3,Syslog

1.3.6.1.4.1.9.9.311.1.1.2.1.11.1601 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.12.1601 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.13.1601 = {[ManagedElement(Key=169.254.192.231)][Syslog]}

1.3.6.1.4.1.9.9.311.1.1.2.1.14.1601 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.15.1601 = 169.254.192.231

1.3.6.1.4.1.9.9.311.1.1.2.1.16.1601 = %SYS-5-RESTART: System restarted --

1.3.6.1.4.1.9.9.311.1.1.2.1.17.1601 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.18.1601 = 1,Information

1.3.6.1.4.1.9.9.311.1.1.2.1.19.1601 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.20.1601 =

1.3.6.1.4.1.9.9.311.1.1.2.1.21.1601 =

1.3.6.1.4.1.9.9.311.1.1.2.1.22.1601 =

1.3.6.1.4.1.9.9.311.1.1.2.1.23.1601 =

1.3.6.1.4.1.9.9.311.1.1.2.1.24.1601 = 3

1.3.6.1.4.1.9.9.311.1.1.2.1.25.1601 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.26.1601 =

1.3.6.1.4.1.9.9.311.1.1.2.1.27.1601 =

1.3.6.1.4.1.9.9.311.1.1.2.1.28.1601 =

1.3.6.1.4.1.9.9.311.1.1.2.1.29.1601 = ]]]

**SNMP Notification for a Ticket**

The following example shows the SNMP notification generated for a ticket (event type 17; ticket ID 6981) for the managed element (169.254.192.8) with the severity 5. This ticket was generated when the CPU was over utilized.

[V1TRAP[reqestID=0,timestamp=1 day,

15:36:20.39,enterprise=1.3.6.1.4.1.9.9.311,genericTrap=6,specificTrap=2, VBS[1.3.6.1.4.1.9.9.311.1.1.2.1.2.1604 = 2.2

1.3.6.1.4.1.9.9.311.1.1.2.1.3.1604 = 177 days, 11:57:48.97

1.3.6.1.4.1.9.9.311.1.1.2.1.4.1604 = 177 days, 11:57:48.97

1.3.6.1.4.1.9.9.311.1.1.2.1.5.1604 = {[NewAlarm(Id=6981)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.6.1604 = 17

1.3.6.1.4.1.9.9.311.1.1.2.1.7.1604 = 17,cpu utilization

1.3.6.1.4.1.9.9.311.1.1.2.1.8.1604 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.9.1604 = 8

1.3.6.1.4.1.9.9.311.1.1.2.1.10.1604 = 8,Ticket

1.3.6.1.4.1.9.9.311.1.1.2.1.11.1604 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.12.1604 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.13.1604 = {[ManagedElement(Key=169.254.192.8)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.14.1604 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.15.1604 = 169.254.192.8

1.3.6.1.4.1.9.9.311.1.1.2.1.16.1604 = CPU over utilized

1.3.6.1.4.1.9.9.311.1.1.2.1.17.1604 = 5

1.3.6.1.4.1.9.9.311.1.1.2.1.18.1604 = 5,Major

1.3.6.1.4.1.9.9.311.1.1.2.1.19.1604 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.20.1604 =

1.3.6.1.4.1.9.9.311.1.1.2.1.21.1604 =

1.3.6.1.4.1.9.9.311.1.1.2.1.22.1604 =

1.3.6.1.4.1.9.9.311.1.1.2.1.23.1604 =

1.3.6.1.4.1.9.9.311.1.1.2.1.24.1604 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.25.1604 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.26.1604 =

1.3.6.1.4.1.9.9.311.1.1.2.1.27.1604 =

1.3.6.1.4.1.9.9.311.1.1.2.1.28.1604 =

1.3.6.1.4.1.9.9.311.1.1.2.1.29.1604 = ]]]

**SNMP Notification for Ticket Update**

The following example shows the SNMP notification generated for a ticket update (event type 17; ticket ID 7040) for the managed element (169.254.192.214) with the severity 5. This ticket update happened when a note was added to the ticket.

[V1TRAP[reqestID=0,timestamp=6 days,

19:13:49.24,enterprise=1.3.6.1.4.1.9.9.311,genericTrap=6,specificTrap=2, VBS[1.3.6.1.4.1.9.9.311.1.1.2.1.2.1605 = 2.2

1.3.6.1.4.1.9.9.311.1.1.2.1.3.1605 = 178 days, 8:10:43.84

1.3.6.1.4.1.9.9.311.1.1.2.1.4.1605 = 178 days, 8:10:43.84

1.3.6.1.4.1.9.9.311.1.1.2.1.5.1605 = {[NewAlarm(Id=7040)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.6.1605 = 17

1.3.6.1.4.1.9.9.311.1.1.2.1.7.1605 = 17,cpu utilization

1.3.6.1.4.1.9.9.311.1.1.2.1.8.1605 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.9.1605 = 9

1.3.6.1.4.1.9.9.311.1.1.2.1.10.1605 = 9,Ticket Update

1.3.6.1.4.1.9.9.311.1.1.2.1.11.1605 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.12.1605 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.13.1605 = {[ManagedElement(Key=169.254.192.214)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.14.1605 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.15.1605 = 169.254.192.214

1.3.6.1.4.1.9.9.311.1.1.2.1.16.1605 = Note=--------------- Added By root on 16-Dec-09

09:40:06 ---------------My New Notes

1.3.6.1.4.1.9.9.311.1.1.2.1.17.1605 = 5

1.3.6.1.4.1.9.9.311.1.1.2.1.18.1605 = 5,Major

1.3.6.1.4.1.9.9.311.1.1.2.1.19.1605 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.20.1605 =

1.3.6.1.4.1.9.9.311.1.1.2.1.21.1605 =

1.3.6.1.4.1.9.9.311.1.1.2.1.22.1605 =

1.3.6.1.4.1.9.9.311.1.1.2.1.23.1605 =

1.3.6.1.4.1.9.9.311.1.1.2.1.24.1605 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.25.1605 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.26.1605 =

1.3.6.1.4.1.9.9.311.1.1.2.1.27.1605 =

1.3.6.1.4.1.9.9.311.1.1.2.1.28.1605 =

1.3.6.1.4.1.9.9.311.1.1.2.1.29.1605 = ]]]

**SNMP Notification for a Security Event**

The following example shows the SNMP notification generated for a security event (event type 411; event ID 23208). This event was generated when a new user (user1) was created on the Prime Network gateway (10.56.56.117) from the Prime Network client (10.56.20.122).

[V1TRAP[reqestID=0,timestamp=1 day,

14:42:23.58,enterprise=1.3.6.1.4.1.9.9.311,genericTrap=6,specificTrap=2, VBS[1.3.6.1.4.1.9.9.311.1.1.2.1.2.1606 = 2.2

1.3.6.1.4.1.9.9.311.1.1.2.1.3.1606 = 19:26:45.52

1.3.6.1.4.1.9.9.311.1.1.2.1.4.1606 = 19:26:45.52

1.3.6.1.4.1.9.9.311.1.1.2.1.5.1606 = {[Event(Id=23208)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.6.1606 = 411

1.3.6.1.4.1.9.9.311.1.1.2.1.7.1606 = 411,administrator action

1.3.6.1.4.1.9.9.311.1.1.2.1.8.1606 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.9.1606 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.10.1606 = 1,Security Event

1.3.6.1.4.1.9.9.311.1.1.2.1.11.1606 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.12.1606 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.13.1606 = {[BOSUser(Id=101)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.14.1606 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.15.1606 = 10.56.20.122

1.3.6.1.4.1.9.9.311.1.1.2.1.16.1606 = User user1 was created

1.3.6.1.4.1.9.9.311.1.1.2.1.17.1606 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.18.1606 = 1,Information

1.3.6.1.4.1.9.9.311.1.1.2.1.19.1606 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.20.1606 =

1.3.6.1.4.1.9.9.311.1.1.2.1.21.1606 =

1.3.6.1.4.1.9.9.311.1.1.2.1.22.1606 =

1.3.6.1.4.1.9.9.311.1.1.2.1.23.1606 =

1.3.6.1.4.1.9.9.311.1.1.2.1.24.1606 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.25.1606 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.26.1606 =

1.3.6.1.4.1.9.9.311.1.1.2.1.27.1606 =

1.3.6.1.4.1.9.9.311.1.1.2.1.28.1606 =

1.3.6.1.4.1.9.9.311.1.1.2.1.29.1606 = ]]]

**SNMP Notification for a Provisioning Event**

The following example shows the SNMP notification generated for a provisioning event (event type 998; event ID 23256). This event was generated when a script (1260876995404) failed to run on the managed element (169.254.192.231) in the Prime Network gateway (10.56.56.117).

[V1TRAP[reqestID=0,timestamp=1 day,

16:01:53.56,enterprise=1.3.6.1.4.1.9.9.311,genericTrap=6,specificTrap=2, VBS[1.3.6.1.4.1.9.9.311.1.1.2.1.2.1607 = 2.2

1.3.6.1.4.1.9.9.311.1.1.2.1.3.1607 = 19:34:42.20

1.3.6.1.4.1.9.9.311.1.1.2.1.4.1607 = 19:34:42.20

1.3.6.1.4.1.9.9.311.1.1.2.1.5.1607 = {[Event(Id=23256)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.6.1607 = 998

1.3.6.1.4.1.9.9.311.1.1.2.1.7.1607 = 998,provisioning

1.3.6.1.4.1.9.9.311.1.1.2.1.8.1607 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.9.1607 = 7

1.3.6.1.4.1.9.9.311.1.1.2.1.10.1607 = 7,Provisioning Event

1.3.6.1.4.1.9.9.311.1.1.2.1.11.1607 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.12.1607 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.13.1607 = {[ManagedElement(Key=169.254.192.231)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.14.1607 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.15.1607 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.16.1607 = Script 1260876995404 has failed.

1.3.6.1.4.1.9.9.311.1.1.2.1.17.1607 = 5

1.3.6.1.4.1.9.9.311.1.1.2.1.18.1607 = 5,Major

1.3.6.1.4.1.9.9.311.1.1.2.1.19.1607 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.20.1607 =

1.3.6.1.4.1.9.9.311.1.1.2.1.21.1607 =

1.3.6.1.4.1.9.9.311.1.1.2.1.22.1607 =

1.3.6.1.4.1.9.9.311.1.1.2.1.23.1607 =

1.3.6.1.4.1.9.9.311.1.1.2.1.24.1607 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.25.1607 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.26.1607 =

1.3.6.1.4.1.9.9.311.1.1.2.1.27.1607 =

1.3.6.1.4.1.9.9.311.1.1.2.1.28.1607 =

1.3.6.1.4.1.9.9.311.1.1.2.1.29.1607 = ]]]

**SNMP Notification for a System Event**

The following example shows the SNMP notification generated for a system event (event type 651; event ID 23270). This event was generated when a Prime Network unit (4.5.6.7) was added to the Prime Network gateway (10.56.56.117).

[V1TRAP[reqestID=0,timestamp=1 day,

16:12:23.56,enterprise=1.3.6.1.4.1.9.9.311,genericTrap=6,specificTrap=2, VBS[1.3.6.1.4.1.9.9.311.1.1.2.1.2.1612 = 2.2

1.3.6.1.4.1

.9.9.311.1.1.2.1.3.1612 = 19:35:44.75

1.3.6.1.4.1.9.9.311.1.1.2.1.4.1612 = 19:35:44.75

1.3.6.1.4.1.9.9.311.1.1.2.1.5.1612 = {[Event(Id=23270)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.6.1612 = 651

1.3.6.1.4.1.9.9.311.1.1.2.1.7.1612 = 651,REGEXP:Agent \d.\*\.\d.\*\.\d.\*\.\d.\* is starting.BOS Unit = \d.\*\.\d.\*\.\d.\*\.\d.\* AVM = \d.\*

1.3.6.1.4.1.9.9.311.1.1.2.1.8.1612 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.9.1612 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.10.1612 = 4,System Event

1.3.6.1.4.1.9.9.311.1.1.2.1.11.1612 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.12.1612 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.13.1612 = {[MCNetwork][MCVM(IP=4.5.6.7)]}

1.3.6.1.4.1.9.9.311.1.1.2.1.14.1612 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.15.1612 = 10.56.56.117

1.3.6.1.4.1.9.9.311.1.1.2.1.16.1612 = BOS Unit 4.5.6.7 was added and is being started...

1.3.6.1.4.1.9.9.311.1.1.2.1.17.1612 = 4

1.3.6.1.4.1.9.9.311.1.1.2.1.18.1612 = 4,Minor

1.3.6.1.4.1.9.9.311.1.1.2.1.19.1612 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.20.1612 =

1.3.6.1.4.1.9.9.311.1.1.2.1.21.1612 =

1.3.6.1.4.1.9.9.311.1.1.2.1.22.1612 =

1.3.6.1.4.1.9.9.311.1.1.2.1.23.1612 =

1.3.6.1.4.1.9.9.311.1.1.2.1.24.1612 = 1

1.3.6.1.4.1.9.9.311.1.1.2.1.25.1612 = 0

1.3.6.1.4.1.9.9.311.1.1.2.1.26.1612 =

1.3.6.1.4.1.9.9.311.1.1.2.1.27.1612 =

1.3.6.1.4.1.9.9.311.1.1.2.1.28.1612 =

1.3.6.1.4.1.9.9.311.1.1.2.1.29.1612 = ]]]

**SNMP Notification for Sevice Alarm with Correlation Details**

The following example shows the SNMP notification generated for a service alarm (event type 17; network event ID 275049363906\_1264328134638). This event was generated when the CPU utilization exceeded the upper threshold. This alarm was correlated to alarm ID 893 (see.1.3.6.1.4.1.9.9.311.1.1.2.1.29).

.1.3.6.1.4.1.9.9.311.1.1.2.1.2.1623 --> 2.2

.1.3.6.1.4.1.9.9.311.1.1.2.1.3.1623 --> 3 days, 0 hours, 30 minutes, 43 seconds.

.1.3.6.1.4.1.9.9.311.1.1.2.1.4.1623 --> 3 days, 0 hours, 30 minutes, 43 seconds.

.1.3.6.1.4.1.9.9.311.1.1.2.1.5.1623 --> {[NetworkEvent(Id=275049363906\_1264328134638)]}

.1.3.6.1.4.1.9.9.311.1.1.2.1.6.1623 --> 17

.1.3.6.1.4.1.9.9.311.1.1.2.1.7.1623 --> 17,cpu utilization

.1.3.6.1.4.1.9.9.311.1.1.2.1.8.1623 --> 4

.1.3.6.1.4.1.9.9.311.1.1.2.1.9.1623 --> 2

.1.3.6.1.4.1.9.9.311.1.1.2.1.10.1623 --> 2,Service Alarm

.1.3.6.1.4.1.9.9.311.1.1.2.1.11.1623 --> 1

.1.3.6.1.4.1.9.9.311.1.1.2.1.12.1623 --> 10.56.57.194

.1.3.6.1.4.1.9.9.311.1.1.2.1.13.1623 --> {[ManagedElement(Key=169.254.192.8)]}

.1.3.6.1.4.1.9.9.311.1.1.2.1.14.1623 --> 1

.1.3.6.1.4.1.9.9.311.1.1.2.1.15.1623 --> 169.254.192.8

.1.3.6.1.4.1.9.9.311.1.1.2.1.16.1623 --> CPU utilization exceeded upper threshold - Cleared due to ForceClear

.1.3.6.1.4.1.9.9.311.1.1.2.1.17.1623 --> 2

.1.3.6.1.4.1.9.9.311.1.1.2.1.18.1623 --> 2,Cleared

.1.3.6.1.4.1.9.9.311.1.1.2.1.19.1623 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.20.1623 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.21.1623 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.22.1623 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.23.1623 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.24.1623 --> 3

.1.3.6.1.4.1.9.9.311.1.1.2.1.25.1623 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.26.1623 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.27.1623 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.28.1623 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.29.1623 --> {[NewAlarm(Id=893)]}

**SNMP Notification for SNMPv1 Trap with Correlation Details**

The following example shows the SNMP notification generated for an SNMPv1 trap (event type 1268; network event ID 167675172732\_1264334658369) for the managed element (10.56.23.124 Ethernet0/1) with the severity 5 and correlated alarm ID 916. For the trap description, see .1.3.6.1.4.1.9.9.311.1.1.2.1.16.

.1.3.6.1.4.1.9.9.311.1.1.2.1.2.1624 --> 2.2

.1.3.6.1.4.1.9.9.311.1.1.2.1.3.1624 --> 3 days, 2 hours, 19 minutes, 26 seconds.

.1.3.6.1.4.1.9.9.311.1.1.2.1.4.1624 --> 3 days, 2 hours, 19 minutes, 26 seconds.

.1.3.6.1.4.1.9.9.311.1.1.2.1.5.1624 --> {[NetworkEvent(Id=167675172732\_1264334658369)]}

.1.3.6.1.4.1.9.9.311.1.1.2.1.6.1624 --> 1268

.1.3.6.1.4.1.9.9.311.1.1.2.1.7.1624 --> 1268,snmp link down

.1.3.6.1.4.1.9.9.311.1.1.2.1.8.1624 --> 4

.1.3.6.1.4.1.9.9.311.1.1.2.1.9.1624 --> 5

.1.3.6.1.4.1.9.9.311.1.1.2.1.10.1624 --> 5,V1 Trap

.1.3.6.1.4.1.9.9.311.1.1.2.1.11.1624 --> 1

.1.3.6.1.4.1.9.9.311.1.1.2.1.12.1624 --> 10.56.57.194

.1.3.6.1.4.1.9.9.311.1.1.2.1.13.1624 -->

{[ManagedElement(Key=10.56.23.124)][PhysicalRoot][Chassis][Slot(SlotNum=0)][Module][Port(PortNumber=Ethernet0/1)][Physica lLayer][Trap]}

.1.3.6.1.4.1.9.9.311.1.1.2.1.14.1624 --> 1

.1.3.6.1.4.1.9.9.311.1.1.2.1.15.1624 --> 10.56.23.124

.1.3.6.1.4.1.9.9.311.1.1.2.1.16.1624 -->

.iso.org.dod.internet.mgmt.mib-2.interfaces.ifTable.ifEntry.ifIndex.2-->2

.iso.org.dod.internet.mgmt.mib-2.interfaces.ifTable.ifEntry.ifDescr.2-->Ethernet0/1

.iso.org.dod.internet.mgmt.mib-2.interfaces.ifTable.ifEntry.ifType.2-->6

.iso.org.dod.internet.private.enterprises.cisco.local.linterfaces.lifTable.lifEntry.locIfR

eason.2-->administratively down

.1.3.6.1.4.1.9.9.311.1.1.2.1.17.1624 --> 5

.1.3.6.1.4.1.9.9.311.1.1.2.1.18.1624 --> 5,Major

.1.3.6.1.4.1.9.9.311.1.1.2.1.19.1624 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.20.1624 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.21.1624 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.22.1624 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.23.1624 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.24.1624 --> 3

.1.3.6.1.4.1.9.9.311.1.1.2.1.25.1624 --> 0

.1.3.6.1.4.1.9.9.311.1.1.2.1.26.1624 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.27.1624 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.28.1624 -->

.1.3.6.1.4.1.9.9.311.1.1.2.1.29.1624 --> {[NewAlarm(Id=916)]}

# Cisco Prime Network Shell Interface

Cisco Prime Shell Interface is a deprecated interface which is not maintained in Prime Network. This interface will **not** work on a fresh installation of Prime Network.

When upgrading from an old ANA version, which supported the Shell Interface, to a new Prime Network release, the Shell Interface will continue to work as before.

The information below is taken AS IS from old releases of the Integration Guide.

This section contains the following topics:

* Introducing the Cisco Prime Network Shell Interface
* Understanding Cisco Prime Network Shell Behavior
* Cisco Prime Network Shell Errors

## Introducing the Cisco Prime Network Shell Interface

This section describes the Cisco Prime Network shell interface, which is the command-line interface (CLI) of the Prime Network Shell Manage system. It supports a subset of the capabilities supported by the system for multilevel management of the network including VNEs, surveillance, and provisioning.

The Prime Network shell interface provides:

* A Cisco IOS-based CLI.
* A flat command hierarchy with a limited number of modes and unlimited number of nesting levels.
* Embedded inline help and command completion.
* The option to export all commands supported by the system.
* The basis for a user guide.

The Prime Network shell serves as the front-end of the system and unifies the operations of all system components for the user. The shell interface requires Prime Network system components to support the following services:

|  |  |
| --- | --- |
| Component | Services Required from the Component |
| Gateway | All required surveillance and provisioning commands supported by the gateway. |
| AVM | Management operations at AVM level, such as starting a new AVM. |
| VNE | VNE management operations, such as starting and stopping VNEs. |

### Shell Users

The primary users of the Prime Network shell interface are expected to be system administrators and users who are responsible for network operation tasks, such as surveillance and provisioning.

|  |  |
| --- | --- |
| **Note** | All Prime Network shell commands are supported in the BQL interface. We recommend that you use BQL commands instead of Prime Network shell commands. |

### Shell Command Parameters

This section defines the different types of parameters that can be used as arguments in Prime Network shell commands. All command parameters are strings in one of the formats described in Table 7‑1.

Table ‑ Prime Network Shell Command Parameters

|  |  |  |  |
| --- | --- | --- | --- |
| **Parameter** | **Description** | **Format** | **Example** |
| string | List of characters. If the string is not quoted, it must not contain white spaces. If the string contains white spaces, it must be quoted. To use quotes inside a string, escape them with a backslash. | — | user1  “the string \”string\”” |
| name | The same as string. Used for clarity, for example as device name. | — | user1 |
| integer | A string representing an integer. | — | 352 |
| vc | Identifier of an ATM VC. | <integer>[”/”<integer>]  Both integers must be at the range specified by ATM. | 1/102 |
| ip (=IPAddress) | IP address. | X.X.X.X | 192.168.1.2 |
| filename | A valid filename on the operating system on which the client is running. | String | path1.snc  /export/home/network310/Main/path2.snc |
| Date | String representing the date and time. | UNIX date format in the default C location. | Wed Jul 22 16:56:25 PDT 2009 |

### Regular Expressions for Prime Network Shell

Prime Network shell uses the following regular expressions:

Table ‑ Supported Regular Expressions in Prime Network Shell

|  |  |
| --- | --- |
| **Wildcard** | **Meaning** |
| % | Matches any string of zero or more characters. |
| - | Matches any one character. |
| [token] | Brackets enclose ranges or sets, such as [1-9] or [klmnopq]. There are two ways to format a token:   * Range   Start-stop:   * Start is the beginning of the character range. * The dash ( - ) is a special character indicating a range. * Stop is the end of the character range. * Set   Comprises discrete character values in any order. Examples:   * [a4Bc] * [abcdefg] |
| [^token] | The caret ( ^ ) before a token indicates noninclusion.  Example: [^c-g] means any character that is not c, d, e, f, or g. |

## Understanding Cisco Prime Network Shell Behavior

The Cisco Prime Network shell CLI follows guidelines similar to the Cisco IOS interface. The interface includes the following:

* Command completion—Pressing the Tab key completes a partially typed command. If more than one valid completion exists, the Prime Network shell beeps.
* Completion sound notification—Short alarm notice is given when completion is not available.
* Fast help mechanism—Entering ? lists all valid completions.
* Error messages—See Cisco Prime Network Shell Errors, page 24-1.
* Case insensitive interface.
* Partial syntax recognition.
* Validation of the input.
* Use of Prime Network shell syntax when connecting to Prime Network Administration and unit machines—Using Telnet to connect to a unit allows all management functions relevant to a single machine.
* Support for the More command and terminal length.

|  |  |
| --- | --- |
| **Note** | All Prime Network shell commands are supported in the BQL interface. We recommend that you use BQL commands instead of Prime Network shell commands. |

The following section includes:

* Prime Network Shell Prompt and Nodes, page 378
* Output Format, page 379
* Output Redirection, page 380
* Background Processing, page 380
* Basic Commands, page 380
* Unit Management, page 384
* Surveillance, page 392

### Prime Network Shell Prompt and Nodes

After logging into Prime Network gateway enter the following command to get into the Prime Network shell mode (entrance mode):

# su - bos

Sheer Networks

BOS Starting up...

MetroShell>

Table 7‑3 identifies and describes the four Prime Network shell modes:

Table ‑ Prime Network Shell Modes

|  |  |  |  |
| --- | --- | --- | --- |
| **Mode Name** | **Command** | **Prompt** | **Description** |
| exec | — | MetroShell> | Entrance mode—Designed to show general details to the operator user. |
| enable | enable | MetroShell# | Enhanced user mode—Allows further details and configuration. Activation of this mode is authenticated using a password. |
| configure | configure  or  config | MetroShell(CONFIG)# | Configuration mode—Used to set different attributes. Activation of this mode is authenticated in and possible only from enable mode. You must be in the enable mode before changing to this mode. |
| manage | manage | MetroShell(MANAGE)# | Management mode—Used to perform management operations on the system. This mode requires authentication. You must be in the enable mode before changing to this mode. |

|  |  |
| --- | --- |
| **Note** | Each level includes all previous levels. Enter ? to review all supported commands for each of the modes. |

### Output Format

This section describes the format of the output that the Prime Network shell can return and includes the following topics:

* Table, page 379
* Paragraph, page 379

Some commands provide no output, such as the exit command.

**Table**

Prime Network shell can produce output in a table with the following attributes:

* A header that:
* Lists the names of the columns.
* Appears only once at the beginning of the table, and not on each page.
* A horizontal ruler that separates the header from the rows of the table.
* Left-aligned text in all table fields. For example:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No.** | **IP** | **Name** | **Type** | **Uptime** |
| 1 | 192.168.2.3 | asam1 | ASAM1000 | 29.04.02 13:12 |
| 10 | 192.168.2.4 | asam2 | ASAM1000 | 1.05.02 9:43 |
| 11 | 192.168.2.45 | RedBack2 | SMS500 | 1.05.02 9:44 |
| 100 | 192.168.2.46 | RedBack3 | SMS500 | 1.05.02 9:44 |

**Paragraph**

Prime Network shell can produce output in text paragraphs that use the following format:

<objectname>:

<attribute name> = <value>

...

For example:

192.168.2.3:

IP address = 192.168.2.3

Name = asam1

Type = ASAM1000

Vendor = Alcatel

Uptime = 1.05.02 13:13

Status = OK

### Output Redirection

Output redirection enables you to send the output of a command to a file. Prime Network shell provides two options for output redirection:

* > filename—Enter at the end of the command to create a new file and redirect the command output to it. If the file already exists, the new file overwrites the old one. If an error occurs when creating the output file, the command is not run.

Example: show device > out.txt

* >> filename—Enter at the end of the command to append the output to an existing file. The file is created if it does not already exist.

Example: show device >> devices0515.text

### Background Processing

Each Prime Network shell command may be run in the background by including an ampersand (&) at the end of the command. For example, entering the command show link > links.txt & runs the show link command in the background and redirects all output to the file links.txt. By default, unless redirection is specified, the output of a background command is redirected to the Prime Network shell terminal.

#### Basic Commands

This section describes the following basic commands:

* Inline help(“?”), page 381
* Exit Prime Network Shell, page 381
* Exit Current Mode, page 381
* Help, page 382
* Terminal Length, page 382
* Show History, page 383
* Clear History, page 383
* Access History, page 383
* Execute Script, page 384

**Inline help**

| **Property** | **Description** |
| --- | --- |
| Name | Inline help. |
| Description | Supplies command completion while typing. |
| Mode | All modes. |
| Usage | ? |
| General | The command executes without pressing Enter. |
| Example | show ? |
| Output Format | Paragraph:   * Lists the valid options with a short description for each option. * If the description exceeds a single line, the lines after the first one are indented with the first description line. |

**Exit Prime Network Shell**

| **Property** | **Description** |
| --- | --- |
| Name | Exit Prime Network shell. |
| Description | Exit Prime Network shell interface. |
| Mode | exec |
| Usage | exit |
| General | If the Prime Network shell serves as the shell for the machine, it returns to the login window. |
| Example | exit |
| Output Format | None. |

**Exit Current Mode**

| **Property** | **Description** |
| --- | --- |
| Name | Exit current mode. |
| Description | Exit current Prime Network shell mode and return to the previous mode. |
| Mode | enable, config, manage |
| Usage | exit |
| General | Running exit in enable mode returns to exec mode. Running exit in config mode returns to enable mode.  Running exit in manage mode returns to the mode from which the user entered it, either enable or configure. |
| Example | exit |
| Output Format | None. |

**Help**

| **Property** | **Description** |
| --- | --- |
| Name | Help. |
| Description | Prints general help. Lists all the commands with a short description for each command. |
| Mode | All modes. |
| Usage | help |
| General | — |
| Example | help |
| Output Format | Paragraph containing a fixed help message. |

**Terminal Length**

| **Property** | **Description** |
| --- | --- |
| Name | Terminal length. |
| Description | Set terminal length. |
| Mode | all modes |
| Usage | terminal length <integer> |
| General | Use length 0 for no pausing. |
| Example | terminal length 40 |
| Output Format | None. |

**Show History**

| **Property** | **Description** | |
| --- | --- | --- |
| Name | Show history. | |
| Description | Show previously run command. | |
| Mode | all modes | |
| Usage | history | |
| General | The history contains the last 100 commands. This is not configurable. | |
| Example | history | |
| Output format | Table | |
| **Column** | **Description** |
| Index | The index of the command. Index 1 refers to the previous command. |
| Command | The string of the command. |

**Clear History**

| **Property** | **Description** |
| --- | --- |
| Name | Clear history. |
| Description | Clear the command list stored in the history buffer. |
| Mode | all modes |
| Usage | history clear |
| General | — |
| Example | history clear |
| Output Format | None. |

**Access History**

| **Property** | **Description** |
| --- | --- |
| Name | Access history. |
| Description | Runs against a command in the history buffer. |
| Mode | all modes |
| Usage | history <integer> |
| General | Specifying 1 indicates the last command (not including the current history command), specifying 2 indicates the command before that, and so on. |
| Example | history 3 |
| Output Format | None. |

**Execute Script**

| **Property** | **Description** |
| --- | --- |
| Name | Execute script. |
| Description | Run a script file of Prime Network shell commands. |
| Mode | All modes. |
| Usage | run <filename> [async] [silent] |
| General | The scripts must reside on the UNIX machine running the Prime Network shell in the directory /Main. This directory resides under the directory where the system was installed. The files should be transferred to this directory or its subdirectories using FTP. If a script resides in a subdirectory of /Main, include the relative path with the name of the script.  The silent option suppresses any output that the command sends to the terminal.  **Note** You can run the script in the background by appending & to the command. |
| Example | run provision.cmd  run scripts/provision.cmd |
| Output Format | None. |

### Unit Management

This section describes the commands needed to manage a unit. The Unit management includes management of the AVM processes and VNEs within the AVMs. Topics include:

* AVM Management, page 385
* VNE Management, page 386

#### AVM Management

AVM management commands include:

* Show AVM List, page 385
* Show AVM VNEs, page 385

**Show AVM List**

| **Property** | **Description** | |
| --- | --- | --- |
| Name | Show AVM list. | |
| Description | Show a list of AVMs with their minimum set of properties. | |
| Mode | manage | |
| Usage | show [unit [<IPAddress>]] avm | |
| General | If an IP address is specified, this command shows AVMs on the indicated machine only. If no IP address is specified, this command shows AVMs on all machines.  If no unit is specified, the command refers to the current machine. | |
| Example | show unit avm | |
| Output Format | Table | |
| **Column** | **Description** |
| Machine | IP address of the machine where the AVM resides. |
| ID | AVM ID. |
| PID | Process ID. |
| Port | Management port. |
| Uptime | Process uptime (date format). |
| Version | AVM version. |

**Show AVM VNEs**

| **Property** | **Description** | |
| --- | --- | --- |
| Name | Show AVM VNEs. | |
| Description | List all VNEs for a specific AVM. | |
| Mode | manage | |
| Usage | show [unit <IPAddress>] avm <integer> | all agent [detailed] | |
| General | Lists all VNEs for the specified AVM. If no unit is given, the command refers to the current machine.  If detailed is not specified, only DAs are displayed. Otherwise, all agent types (Device Agent [DA], Collector Agent [CA], and Instrumentor Agent [IA]) are displayed.  The argument all refers to all AVMs in the current machine.  The command also displays configured VNEs, which are configured in the XML but are not loaded. In this scenario, all nonrelevant fields are empty. | |
| Example | show unit 192.168.2.10 avm 32 agent | |
| Output format | Table | |
| **Column** | **Description** |
| IP address | VNE leading IP address. |
| Type | Agent type: DA, IA, or CA. |
| State | VNE state: idle, wait, block, running, or configured. |
| Runtime | The total time spent by the VNE processing messages. |
| Wait time | The total time spent by the VNE waiting to process messages. |
| Last run | The last time the VNE visited the scheduler. Units are milliseconds relative to now. |
| Transport address | The VNE transport address in hexadecimal format. |
| Parent | Parent VNE. Transport address of the parent VNE. |

#### VNE Management

VNE management commands include:

* Show All VNEs, page 387
* Show VNE Information, page 387
* Add AVM, page 388
* Remove AVM, page 388
* Load AVM, page 389
* Unload AVM, page 389
* Add VNE, page 389
* Remove VNE, page 390
* Load VNE, page 390
* Unload VNE, page 390
* Add Static Topology Link, page 391
* Remove Static Topology Link, page 391

**Show All VNEs**

| **Property** | **Description** |
| --- | --- |
| Name | Show all VNEs in the unit. |
| Description | Show the basic information for all VNEs for all AVMs on the unit. |
| Mode | manage |
| Usage | show agent [detailed] |
| General | If detailed is not specified, only DAs are displayed. Otherwise, all agent types (DA, CA, and IA) are displayed. |
| Example | show agent |
| Output Format | See Show AVM VNEs, page 385. |

**Show VNE Information**

| **Property** | **Description** | |
| --- | --- | --- |
| Name | Show VNE information. | |
| Description | Show the information for a specific VNE. | |
| Mode | manage | |
| Usage | show agent <IPAddress | name> | |
| General | The parameter can be the leading IP address of the VNE or the device name. | |
| Example | show agent 192.168.2.2 | |
| **Output Format** | Paragraph. | |
| **Field** | **Description** |
| IP Address | VNE leading IP address. |
| Type | Agent type: DA, IA, or CA. |
| Machine | IP address of the machine where the VNE is installed. |
| AVM | AVM number where the VNE is installed. |
| Transport address | The transport address of the VNE in hexadecimal format. |
| State | VNE state: idle, wait, block, running, or configured. |
| Runtime | The total time spent by the VNE processing messages. |
| Wait time | The total time spent by the VNE waiting to process messages. |
| Last run | The last time the VNE visited the scheduler. Units are milliseconds relative to now. |
| Parent | Parent VNE. Transport address of the parent VNE. |

**Add AVM**

| **Property** | **Description** |
| --- | --- |
| Name | Add AVM. |
| Description | Add a new AVM to a unit. |
| Mode | manage |
| Usage | unit <IPAddress> avm <integer> add |
| General | The integer parameter represents the ID of the AVM to be added. |
| Example | unit 192.168.2.10 avm 32 add |
| Output Format | None. |

**Remove AVM**

| **Property** | **Description** |
| --- | --- |
| Name | Remove AVM. |
| Description | Remove an AVM from a unit machine. |
| Mode | manage |
| Usage | unit <IPAddress> avm <integer> remove |
| General | The integer parameter represents the ID of the AVM to be deleted. |
| Example | unit 192.168.2.10 avm 32 remove |
| Output Format | None. |

**Load AVM**

| **Property** | **Description** |
| --- | --- |
| Name | Load AVM. |
| Description | Add a configured AVM to the unit bootstrap list. |
| Mode | manage |
| Usage | unit <IPAddress> avm <integer> load |
| General | The integer parameter represents the ID of the AVM to be loaded.  The newly loaded AVM starts immediately and will be started in all consecutive restarts of the system. |
| Example | unit 192.168.2.10 avm 32 load |
| Output Format | None. |

**Unload AVM**

| **Property** | **Description** |
| --- | --- |
| Name | Unload AVM. |
| Description | Remove an AVM from the bootstrap list. |
| Mode | manage |
| Usage | unit <IPAddress> avm <integer> unload |
| General | The AVM is automatically stopped if it is currently executing.  The integer parameter represents the ID of the AVM to be unloaded. |
| Example | unit 192.168.2.10 avm 32 unload |
| Output Format | None. |

**Add VNE**

| **Property** | **Description** |
| --- | --- |
| Name | Add VNE. |
| Description | Add a VNE to the configuration database of a given AVM. |
| Mode | manage |
| Usage | agent <IPAddress> add unit <IPAddress> avm <integer> name <name> vendor  <string> type <string> |
| General | If no name is given, the IP address is used as the device name. |
| Example | agent 192.168.2.3 add unit 192.168.2.10 avm 32 vendor alcatel type asam1000 |
| Output Format | None. |

**Remove VNE**

| **Property** | **Description** |
| --- | --- |
| Name | Remove VNE. |
| Description | Remove a VNE from a given AVM. |
| Mode | manage |
| Usage | agent <IPAddress> remove |
| General | If the VNE is currently running, it stops.  If the VNE is loaded, it is unloaded from the bootstrap list. |
| Example | agent 192.168.2.3 remove |
| Output Format | None. |

**Load VNE**

| **Property** | **Description** |
| --- | --- |
| Name | Load VNE. |
| Description | The newly loaded VNE starts immediately and will be loaded every time the system restarts. |
| Mode | manage |
| Usage | agent <IPAddress> load |
| General | — |
| Example | agent 192.168.2.3 load |
| Output Format | None. |

**Unload VNE**

| **Property** | **Description** |
| --- | --- |
| Name | Unload VNE. |
| Description | Unload an VNE from the AVM bootstrap list. If the VNE is currently running, it is stopped before it is unloaded from the bootstrap list. |
| Mode | manage |
| Usage | agent <IPAddress> unload |
| General | — |
| Example | agent 192.168.2.3 unload |
| Output Format | None. |

**Add Static Topology Link**

| **Property** | **Description** |
| --- | --- |
| Name | Add static topology link. |
| Description | Add a static link between two devices in the network. |
| Mode | manage |
| Usage | topology link source <IPAddress> [shelf <integer>] module <integer> [submodule <integer>] port <integer> destination <IPAddress> [shelf  <integer>] module <integer> [submodule <integer>] port <integer> add  [unidirectional] |
| General | By default, the link is bidirectional and enabled automatically.  Unidirectional represents a unidirectional link. |
| Example | topology link source 192.168.2.3 module 1 port 1 destination 192.168.2.4 module 2 port 1 add |
| Output Format | None. |

**Remove Static Topology Link**

| **Property** | **Description** |
| --- | --- |
| Name | Remove static topology link. |
| Description | Remove an existing static topology link. |
| Mode | manage |
| Usage | topology link source <IPAddress> [shelf <integer>] module <integer> [submodule <integer>] port <integer> destination <IPAddress> [shelf  <integer>] module <integer> [submodule <integer>] port <integer> remove  [unidirectional] |
| General | — |
| Example | topology link source 192.168.2.3 module 1 port 1 destination 192.168.2.4 module 2 port 1 remove |
| Output Format | None. |

### Surveillance

This section describes the surveillance commands that are supported by the Prime Network shell interface. The surveillance commands include:

* Show Links, page 392
* Drools Rules Management, page 392

#### Show Links

| **Property** | **Description** | |
| --- | --- | --- |
| Name | Show links. | |
| Description | Show the topological links managed by the unit. | |
| Mode | enable | |
| Usage | show link | |
| General | — | |
| Example | show link | |
| Output Format | Table. | |
| **Column** | **Description** |
| Index | Unique running index. |
| From | A-side location. |
| To | Z-side location. |
| State | Automatic, Static, Configured. |

#### Drools Rules Management

For more information about the Drools Rules engine, see Cisco Prime Network 4.2.2 Customization User Guide.

Topics in this section include:

* Show All Rules, page 393
* Show Specific Rules, page 393
* Reload Rules, page 393
* Validate Rule, page 394

**Show All Rules**

| **Property** | **Description** |
| --- | --- |
| Name | Show rules. |
| Description | Show all rules. |
| Mode | enable |
| Usage | show rule |
| General | — |
| Example | show rule |
| Output Format | contextID, ruleName, isValid. |

**Show Specific Rules**

| **Property** | **Description** |
| --- | --- |
| Name | Show rules. |
| Description | Show rules of a specific context. |
| Mode | enable |
| Usage | show rule <contextID> |
| General | — |
| Example | show rule pre |
| Output Format | ContextId, Rule Name, is Valid. |

**Reload Rules**

| **Property** | **Description** |
| --- | --- |
| Name | Reload rules. |
| Description | Reloads all rules of a specific context. |
| Mode | config |
| Usage | rule <contextID> reload |
| General | — |
| Example | rule Post reload |
| Output Format | — |

**Validate Rule**

| **Property** | **Description** |
| --- | --- |
| Name | Validate rule. |
| Description | Validate a specific rule. |
| Mode | config |
| Usage | rule <contextID> <ruleName> validate |
| General | — |
| Example | rule pre sendGenericEvents validate |
| Output Format | — |

## Cisco Prime Network Shell Errors

This section includes the following topics concerning shell errors:

* Error Format, page 394
* Command Completion Errors, page 394
* Error codes, page 395

**Error Format**

Upon function termination with an error, the error uses the following format: ERROR (error code): error message

For example:

ERROR(10443): IP address already in use

If a parsing or type-check error occurs (for example, entering a string instead of an integer), the command is reprinted with an arrow pointing to the erroneous phrase. If it is not a parsing or type-check error, the command is not reprinted.

For example, if you enter show ip 192.168.1, the result is:

ERROR (203): Invalid Value show ip 192.168.1

**Command Completion Errors**

|  |  |
| --- | --- |
| **Error Example** | **Error Message** |
| show momomo ^ | Unknown command—A caret ( ^ ) marks the first letter that is unrecognized. |
| ip change <cr> | Incomplete command—When more arguments are needed. |
| s <TAB> | Beep if more than one command starts with an s. |

**Error codes**

|  |  |  |
| --- | --- | --- |
| **Code** | **Error Constant** | **Description** |
| 0 | NO\_ERROR | Operation completed successfully. |
| 1000 | GENERAL\_ERROR | General error. This is the most generic error and should be reported only when a more concrete error code does not exist. |
| 2000 | EXECUTION\_FAILED | General error caused by an error while trying to execute a command. This can occur, for example, because the VNE does not exist or because an incorrect parameter was specified. |
| 3000 | CONNECTION\_FAILD | General connection failure. Use more concrete subtypes when possible. |
| 3100 | CONNECTION\_WITH\_MM\_FAILED | Prime Network could not connect to the  Prime Network gateway. |
| 3101 | CONNECTION\_WITH\_MC\_FAILED | Prime Network could not connect to a  Prime Network unit. |
| 4000 | COMMAND\_NOT\_SUPPORTED | The command is not supported by the MM or the unit. |
| 5000 | INVALID\_VALUE | General error for an invalid parameter value. |

# Appendixes

This section contains the following topics:

* Appendix A, “Cisco Prime Network GUI and BQL Mapping”
* Appendix B, “Productivity Tools”
* Appendix C, “Change the Root-Cause Analysis Mechanism”

## Appendix A, “Cisco Prime Network GUI and BQL Mapping”

The following tables maps the BQL commands with the Cisco Prime Network GUI operations:

* [Table A-1: Cisco Prime Network Vision GUI to BQL Mapping](#tablea1)
* [Table A-2: Cisco Prime Network Events GUI to BQL Mapping](#tablea2)
* [Table A-3: Cisco Prime Network Administration GUI to BQL Mapping](#tablea3)

Table A 1 maps the BQL commands with the Prime Network Vision GUI operations.

Table A Cisco Prime Network Vision GUI to BQL Mapping

| **GUI Operation** | **Corresponding APIs** | | |
| --- | --- | --- | --- |
| **Command** | **Parameter Type** | **Value** |
| **Maps** | | | |
| Load maps | Find1 | Imo | IMap |
| Open map | Get | Oid | map-oid |
| Create a new map | Create | Imo | IMap |
| Add device | CreateAndAdd | parentOid | Node-oid |
| Remove device | Delete | Oids | Node-oid |
| Save a map | SaveMapAspect | dummyOid | {[]} |
| imobjectArr | <IMapAspect type="**IMapAspect**" instance\_id="0">  <ID type="Oid">{[Hierarchy Node(Id=1038)][MapAspect]}</ID>  .  .  .  </IMapAspect> |
| Rename a map | Update | Oid | map-oid |
| Delete a Map | Delete | Oid | map-oid |
| Update map options | Update | Oid | mapdataaspect-oid |
| **Device Properties** |  |  |  |
| View VNE properties | GetElement Management FromManaged ElementOid | Oid | me-oid |
| Network Device Inventory |  |  |  |
| View physical and logical inventory | Get | Oid | me-oid |
| Enable or disable sending alarms | EnableSending Alarms | Oid | port-oid |
| **Links** |  |  |  |
| View link properties | Get | Oid | topology-link-oid |
| **Tickets** |  |  |  |
| * View ticket properties * View affected parties | Get | Oid | ticket-oid |
| Acknowledge a ticket | Acknowledge | Oid | ticket-oid |
| Clear a ticket | ForceClear | Oid | ticket-oid |
| Remove a ticket | Remove | Oid | ticket-oid |
| **Path Tracer** |  |  |  |
| Path trace to IP destination | GetSNC | startingPoint, layer3Data | data-link-layer-oid  destination ipaddress |
| **Business Tags** |  |  |  |
| Attach business tag | Create | imobject | ibusinessobject-imo-attributes |
| Edit business tag | Update | Oid | businessobject-oid |
| Detach business tag | Delete | Oid | businessobject-oid |
| Find business tag | Find1 | Imo | ibusinessobject-imo-attributes |
| **Command Builder** |  |  |  |
| * New command * Edit command * Import command | Set | imo,neoid | iscript-imo-attribute, me-oid |
| Preview execution | PreviewScript | cid | command-oid |
| Execute command | command-name | oid, [<parameters>,..] | me-oid,  [<parameter-values>,…] |
| Delete command | Delete | Oid | script-oid |
| **Soft Properties** | | | |
| View all soft properties | GetAllSoft PropertiesForIMO | Ne | me-imo-attributes |
| * New soft property * Edit soft property * Import property | Set | Imo | softproperty-imo-attributes |
| Debug soft property | DebugSoftProperty | Imo | softproperty-imo-attributes |
| Stop debug soft property | StopDebugSoftProperty | Imo | softproperty-imo-attributes |
| Delete soft property | Delete | Oid | softproperty-oid |
| **Report Manager** | | | |
| Add a new report folder | AddReportCategor y | — | {[ReportRoot]}  or  {[ReportRoot][ReportCat egory(Category=*ReportC ategory*)]} |
| Create a new user-defined report | SaveReportTypeCommand | — | {[ReportRoot][ReportCat egory(Category=*ReportC ategory*)]} |
| Generate a report | RunReportTypeCommand | — | — |
| Rename a report | Rename | — | [ReportCategory(Category=*ReportCategory*)][ReportCategory(Category=*Us er-definedReportName*)] |
| Move a user-defined report | Move | — | [ReportRoot][ReportCategory(Category=*ReportCategory*)][ReportData(Id= *ReportID*)] |
| Delete a report | Delete | — | [ReportCategory(Category=*ReportCategory*)][ReportType(Type=*ReportType*))]})][Report(Id=*Report ID*)] |
| Delete a report folder | Delete | — | [ReportCategory(Category=*ReportCategory*)][ReportCategory(Category=*User-defined Reports*)] |

1. Retrieves information for objects according to search criteria.

Table A 2 maps the BQL commands with the Prime Network Events GUI operations.

Table A Cisco Prime Network Events GUI to BQL Mapping

| **GUI Operation** | **Corresponding APIs** | | |
| --- | --- | --- | --- |
| **Command** | **Parameter Type** | **Value** |
| **Prime Network Tickets and Events Properties** | | | |
| View events and tickets | Get | Oid | {[TicketListAspect]} |
|  | Get | Oid | {[NewAlarm(id=<AlarmID>]} |
|  | Get | Oid | {[Event(Id=<EventId>)]} |
|  | Get | Oid | {[NetworkEvent(Id=<NetworkEventID>)]} |

Table A 3 maps the BQL commands with the Prime Network Administration GUI operations.

Table A Cisco Prime Network Administration GUI to BQL Mapping

| **GUI Operation** | **Corresponding APIs** | | |
| --- | --- | --- | --- |
| **Command** | **Parameter Type** | **Value** |
| **Deploy Prime Network** | | | |
| View network | Get | Oid | {[MCNetwork]} |
| **Managing Units** | | | |
| Add units | Create | Oid | unit-oid |
| Edit unit properties | Update | Oid | unit-oid |
| Delete units | Delete | Oid | unit-oid |
| View units | Get | Oid | unit-oid |
| **Managing AVMs and VNEs** | | | |
| Create AVMs | Create | Oid | avm-oid |
| View AVM properties | Get | Oid | avm-oid |
| Edit AVM properties | Update | Oid | avm-oid |
| Delete an AVM | Delete | Oid | avm-oid |
| Start AVMs | Load | Oid | avm-oid |
| Stop AVMs | Unload | Oid | avm-oid |
| Move AVMs | Update | Oid | avm-oid |
| Find AVMs | Get | Oid | avm-oid |
| Create VNEs | Create | imobject | element-mgmt-imo attributes |
| View VNE properties | Get | Oid | element-mgmt-oid |
| Edit VNE properties | Update | Oid | element-mgmt-oid |
| Delete a VNE | Delete | Oid | element-mgmt-oid |
| Change the VNE state | Update | Oid | element-mgmt-oid |
| Move multiple and single VNEs | Update | Oid | element-mgmt-oid |
| **Managing Global Settings** | | | |
| View client license properties | Get | Oid | {[ClientLicensesManagement]} |
| View database segments | Get | Oid | {[DBSegmentRoot]} |
| Get message of the day | Get | Oid | {[MessageOfTheDay]} |
| Customize a message of the day | Update | Oid | {[MessageOfTheDay]} |
| View polling groups | Get | Oid | {[PollingGroupsManagement]} |
| New polling group | Create | imobject | pollinggrpmgmt-imo-at tributes |
| Modify polling group | Update | Oid | pollinggrpmgmt-oid |
| Modify polling interval | Update | Oid | {[PollingInterval]} |
| Delete polling group | Delete | Oid | pollinggrpmgmt-oid |
| Create a protection group | Update | Oid | {[ProtectionGroups]} |
| View protection group properties | Get | Oid | {[ProtectionGroups]} |
| Edit protection group properties | Update | Oid | protectiongrp-oid |
| Delete a protection group | Update | Oid | {[ProtectionGroups]} |
| **Managing Links** | | | |
| View static links | Get | Oid | {[StaticTopologyManagement]} |
| Create a static link | Update | Oid | {[StaticTopologyManagement]} |
| Delete a static link | Update | Oid | {[StaticTopologyManagement]} |
| **Managing Workflows** | | | |
| Template management | Get | Oid | {[WorkflowTemplateManagement]} |
| Workflow management | Get | Oid | {[WorkflowManageme nt]} |
| **Managing Security** | | | |
| Create scope | Create | imobject | scope-imo-attributes |
| View scope properties | Get | Oid | {[ScopeRoot]} |
| Edit scope properties | Update | Oid | scope-oid |
| Delete scope | Delete | Oid | scope-oid |
| Create user | Create | Oid | bosuser-oid |
| View user | Get | Oid | {[UserRoot]} |
| Get | Oid | bosuser-oid |
| Grant or edit user rights | Update | Oid | bosuser-oid |
| Change user password | Update | Oid | bosuser-oid |
| Delete user | Delete | Oid | bosuser-oid |
| **Event Notification Service** | | | |
| Create a subscription to receive notifications. | Create | Oid | [OssClientInfoRoot] [OSSClientInfo] |
| Update the subscription | Update | Oid | [OssClientInfoRoot] [OSSClientInfo(Id=*Registration ID Number*)]} |
| Remove the subscription based on the specified OID. | Delete | Oid | [OssClientInfoRoot] [OSSClientInfo(Id=*Registration ID Number*)] |

## Media Types to Poll Inventory Information

This section describes media type integer mapping details to poll the inventory information from Prime through NBI.

|  |  |  |
| --- | --- | --- |
| Media Type | Integer Mapping Value | Description |
| COAX | 1 | Coax |
| Thin\_COAX | 2 | Thin coax |
| Thick\_COAX | 3 | Thick coax |
| Fiber\_OPTIC | 4 | Fiber Optic |
| MULTIMODE\_FO | 5 | Multi mode fiber optic |
| SINGLEMODE\_FO | 6 | Single mode fiber optic |
| SHORT\_SINGLEMODE\_FO | 7 | Short single mode fiber optic |
| LONG\_SINGLEMODE\_FO | 8 | Long single mode fiber optic |
| UTP | 9 | UTP |
| STP | 10 | STP |
| FTP | 11 | FTP |
| EIA\_TIA\_232 | 12 |  |
| EIA\_TIA\_449 | 13 |  |
| V\_35 | 14 |  |
| X\_21 | 15 |  |
| EIA\_TIA\_530 | 16 |  |
| EIA\_TIA\_530A | 17 |  |
| GENERIC\_SERIAL | 18 |  |
| EIA\_TIA\_612\_613 | 19 |  |

## Appendix B, “Productivity Tools”

This section describes the tools that are packaged as part of Cisco Prime Network. These tools can be used to create BQL commands and identify OID types and values. You can use the productivity tools to perform the following:

* Redirect the BQL output to an output file.
* Generate the Prime Network inventory report and export it to an excel file.

Note the following:

* The debugging tools are intended for support purposes only. It is recommended that you use these tools judiciously as they can have a negative effect on performance and scale.
* Loading the debugging tools causes them to store and process additional metadata. Hence, it is recommended that you do debugging on a separate GUI instance; or at least disable and clear all the information in the debug views before dismissing the view, because even if the view is closed, the debugging tools continue to detect internal changes.

### Mediator Debugger

Mediator Debugger is a tool that helps you identify the BQL commands for any Prime Network GUI operation. Using this tool, you can write your own BQL commands for the required GUI operations. To run Mediator Debugger:

1. Log into either of the Prime Network client GUI applications (Cisco Prime Network Vision or Cisco Prime Network Administration).
2. Press Ctrl + F11. The Mediator Debugger window appears. Click Enabled and Follow Additions.
3. Perform any tasks using the Prime Network client. You can view the respective BQL command details in the Mediator Debugger window under the following tabs:

* CID—Displays the command invoked for that particular GUI operation.
* Result—Displays result of the command execution.
* Time—Displays the start and end time of the command execution.
* Events—Displays events received for the given command. Events can be either the result of a command or a notification if you have registered for notification service

When you select an event, the Debug tab shows the contents of the event as a Java Object dump, and the BQL tab shows the contents of the event in XML format.

* Current—Displays the command result with IMO details.

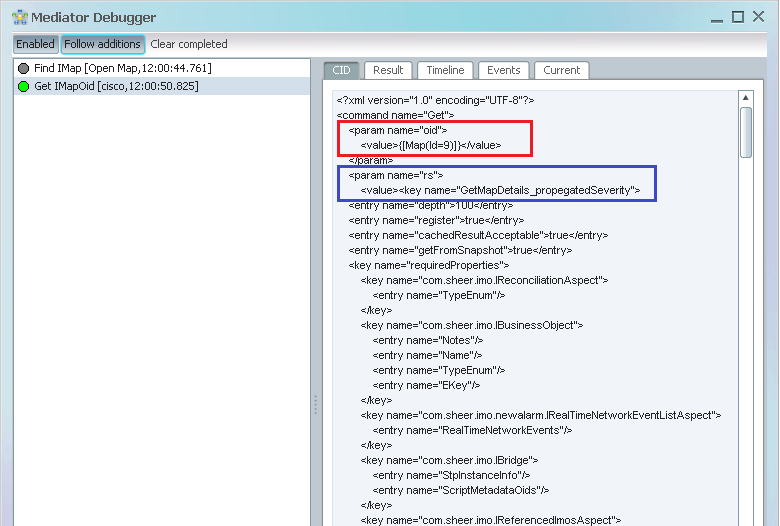
After copying the command to a text editor, you can modify and run the command to perform the same operation using BQL. See BQL Command Format, page 5-1 for details.

#### Determining OID and rskey

To determine the OID and rskey to view a specific map:

1. Log into the Prime Network Vision.
2. Press Ctrl + F11. The Mediator Debugger window appears.
3. Click Enabled and Follow Additions.
4. Click File > Open. The Open Map window is displayed. Choose a map and click OK. The selected map appears in the Prime Network Vision window.
5. Go to the Mediator Debugger window and select Get IMapOid.

Figure B Mediator Debugger Window with OID and rs key Information



1. View the details displayed for the param name=”oid” and param name=”rs” parameters in the CID pane.

The value for these parameters determines the OID and rs key. In this example, the OID is [Map(Id=9)] and the rskey is GetMapDetails. See Figure B-1.

Prime Network 4.0 supports multiple contexts for VNEs. As a result, the object identifier (OID) of elements that can be assigned to a context now includes the context name. This change includes most of the logical inventory OIDs in this release.

For example, the bridge OID old format:

{[ManagedElement(Key=vne\_name)][LogicalRoot][FWComponentContainer(Type=2)][Bridge(BridgeNa me=bridge\_name)]}

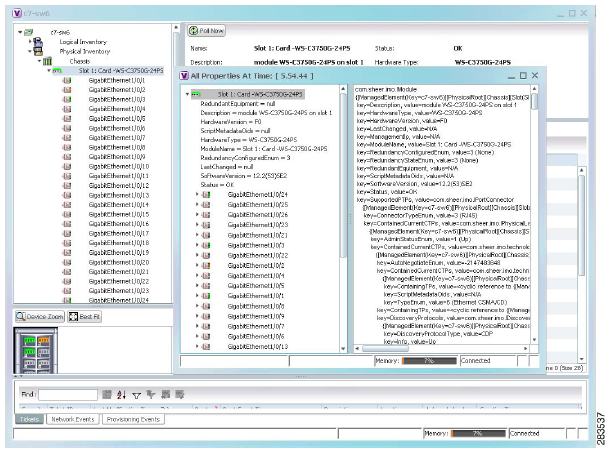
In now represented as:

{[ManagedElement(Key= vne\_name)][LogicalRoot][Context(ContextName=Default context)][FWComponentContainer(Type=2)][Bridge(BridgeName=bridge\_name)]}

### Viewing IMO in the GUI

You can view the IMO and its attributes by using the F2 key on the Prime Network client applications. The All Properties At Time window displays the OID, object types, and object containment hierarchy.

Figure B IMO Browser - All Properties At Time Window



### Redirecting BQL result to output file

You can use a Perl script that reads a BQL command from an input file and produces a file with the BQL result. This Perl script connects to a Prime Network gateway and runs a BQL command from a text file. The BQL result is then written to an output file.

You can find this script file under ~/Main/scripts.

To install and run the script:

1. Move the script file to a directory on the relevant Prime Network gateway.
2. Grant executable privileges to the script by using the following command:

(chmod +x runBQL.pl)

1. Edit the runBQL.pl script to change the server credentials such as username and password.
2. Edit the BQLCommand.txt file to contain the BQL command, which you want to run.
3. Run the following command:

perl ./runBQL.pl BQLCommand.txt > output file

where BQLCommand.txt is the text file that contains the BQL command, which you want to run; and output file is the file where you want to save the BQL result.

### Generating the Prime Network Inventory Report

You can use a Perl script to query the Prime Network inventory and export the result to a combined XML file. This Perl script loops across all or selected VNEs, and executes a given command into an output XML file. You can find this script on the Cisco Developer Network in the following path:

<https://developer.cisco.com/site/prime-network/>

To install and run the script:

1. Extract the .zip file and save the Perl script on a client, where Perl is installed. This step is not required is you choose to install it on the server.
2. Edit the Bql-network-inv.pl script to change the server IP address and credentials such as username and password.
3. Create a BQL input file with the BQL command, which you want to run.
4. (Optional) Generate an input file to filter the query, by using one of the following options:
5. You can use the extracted optional script Bql-create-dev-list.pl to retrieve a device list from Prime Network in regular XML format. To do so:

* Edit the Bql-create-dev.pl script to change the server IP address and credentials such as username and password.
* Run the following script:

perl ./Bql-create-dev-list.pl output-file

where, output-file is the name of the file where you want to save the BQL result.

* This file can be filtered later to contain only a partial set of devices.

1. You can generate an input file in any other format as long as the device keys are specified in OID tokens ({[ManagedElement(Key=XXXXX)]}) since the file is parsed via regular expressions. Run the following command:

perl ./Bql-network-inv.pl bql-file input file

where,

* bql-file is a mandatory text file with the BQL command. The start point OID of this command must be IManagedElement or any node below it in the physical or logical inventory tree hierarchy.
* input file is an optional parameter that allows you to limit the query to a selected set of VNEs. By default (when such a file is not provided), the command queries the entire device list from Prime Network and uses it for generating the report.

The output file (Network-inventory.xml) is placed under the same directory as the script(s).

### Exporting the Prime Network Inventory Report to an Excel File

You can use a Perl script to generate a Microsoft Office Excel report that lists the physical inventory in Prime Network. You can view the physical inventory properties for all devices down to the module level.

|  |  |
| --- | --- |
| **Note** | Ports will not be included in the report. |

|  |  |
| --- | --- |
| **Tip** | Office Excel has an automatic XML parsing mechanism. Using this mechanism, you can import any BQL report output into an Office Excel file and it will automatically be parsed and flattened into a table. |

You can find this script on the Cisco Developer Network in the following path:

[*https://developer.cisco.com/site/prime-network/tips-and-tools/productivity.gsp*](https://developer.cisco.com/site/prime-network/tips-and-tools/productivity.gsp)

To install and run the script:

1. Extract the .zip file and save the Perl script on a client, where Perl is installed. This step is not required is you choose to install it on the server.
2. Run the following script:

perl inventory\_export.pl -ip Ip Address -u user -p password -f output file

where,

* -ip—gateway IP address
* -u—username
* -p—password
* -f—output file name (default is output.xls)

You can run the script in one of the following modes:

* d—debug mode
* s—silent mode (no logger messages)

The output file is placed under the same directory as the script.

1. To open the report, transfer the output file by FTP back to your PC, where Office Excel is installed.

## Appendix C, “Change the Root-Cause Analysis Mechanism”

These topics describe the Drools Rules engine and its usage in Cisco Prime Network:

* What Is the Drools Rules Engine, page 407
* Drools Rules Definitions in Prime Network, page 409
* Enable and Disable Drools Rules, page 409
* Modify a Rule, page 410
* Display Existing Drools Rules, page 410
* Upgrade and Validate Drools Rules Files, page 410
* Drools Rules Examples, page 411

|  |  |
| --- | --- |
| **Note** | Contact a developer support representative if you want to add a new Drools Rule to manage and troubleshoot the fault in your network. For a list of class associations to help you select the condition to be included in the rule, see the IMO documentation available at [*https://developer.cisco.com/site/prime-network/*](https://developer.cisco.com/site/prime-network/)*.* |

Additional information about Drools Rules is available on the [Cisco Developer Network (CDN).](https://developer.cisco.com/site/prime-network/customization/drools/overview/index.gsp)

### What Is the Drools Rules Engine

The Drools Rules engine is a general-purpose expert system generator that combines rule-based techniques and object-oriented programming. Drools implements and extends the Rete algorithm, and uses the rule based approach to implement an expert system.

Drools is based on an object-oriented paradigm and uses user-defined rules to perform pattern matching on different conditions. It also provides a customizable mechanism to add decision support and data-flow control functions to business applications.

The Drools syntax is XML-based with embedded Java code, and is organized into source files (known as a rule files), which are plain ASCII files. Drools uses objects as marked by patterns and rules that invoke certain actions.

Additional notes:

* Drools objects are Java objects and can be represented by instances of Java classes or XML schemas.
* A pattern is a coded expression (program) that manipulates one or more objects to form a pattern to make, adapt, or fashion behavior according to designed logic.
* Working memory is where Drools stores all objects that it is handling.
* Actions are operations that might change the working memory.
* A rule can perform many types of actions, such as, executing a method on one of the objects.
* Drools stores in the agenda the list of rules to be executed.

For more information about Drools Rules see [www.jboss.org/drools/](http://www.jboss.org/drools/)

**Drools Rules and Prime Network**

Prime Network uses Drools version 2.1. The Drools Rules engine enables you to extend the Prime Network alarm correlation mechanism with user-defined rules and business logic. It can be used to enable business rules to be applied on event updates.

Drools Rules can be triggered on tickets, network events, and non-network events.

Rules are applied after new ticket is initiated or a new event (network or non-network event) is initiated in Prime Network. Non-actionable events are not supported by the Drools Rules engine.

The Drools Rules engine is fully integrated within the Prime Network gateway and does not require any synchronization or maintenance.

A primary advantage of the Prime Network Drools Rules engine is that it lets you act upon certain events or tickets, and fully customizes the action to the case. Here are some examples:

* Notify a network operator by e-mail when various network faults occur.
* Notify a network administrator using SMS in the case of a major network fault.
* Notify the Prime Network system administrator when system events occur, such as running out of disk space. In addition, run a disk cleaning script.
* Notify the security administrator when security events occur.

|  |  |
| --- | --- |
| **Note** | Some of these examples, such as sending SMS or e-mail, require interaction with third party systems not provided with Prime Network. |

Drools rules can be added to Prime Network by creating new rule definitions in the ~/Main/data/post.drl file located on the Prime Network gateway server. The rules are written in XML format with embedded Java code. There is no need to compile the rules.

Each rule contains a set of conditions and is executed only if the condition is true. Drools rules contain an XML entry similar to the following, which specifies whether or not they are enabled:

<java:condition>true</java:condition>

All enabled rules are loaded by the Prime Network gateway and are triggered on the relevant Prime Network objects.

Consider the following points before you build and test the rules:

* Error and processing messages are written to ~/Main/logs/11.out on the Prime Network gateway server.
* We recommend that you use this capability with some caution, as the more rules that are defined, the greater the performance impact on the system.

### Drools Rules Definitions in Prime Network

Drools supports ticket and event IMO manipulation for each ticket/event processed by the Prime Network gateway. Prime Network maintains the following Drools processing instance (context) for the rules file:

* Postcorrelation context—Defined in the post.drl rule file. This rule is executed after processing in the Prime Network gateway.

The rule file is located under ~/Main/data in the Prime Network gateway server.

The following Drools Rules parameters are stored in the registry file mmvm.xml under the eventmanagement key:

* ContextId—The Drools context name.
* ruleFilePath—The name of the respective rule file. The specified rule (the filename under mmvm.xml).

The mmvm.xml file is located under ~/Main/registry/ConfigurationFiles/127.0.0.1.

### Enable and Disable Drools Rules

In Prime Network, the Drools Rules engine is disabled by default. If Drools Rules are to be used, the engine should be explicitly enabled.

To enable the Drools Rules engine:

1. From ~/Main, enter the following commands:

* ./runRegTool.sh -gs 127.0.0.1 set 0.0.0.0 site/plugin/droolsplugin/enable true
* ./runRegTool.sh -gs 127.0.0.1 add 0.0.0.0 site/plugin/AlarmPlugin/NotificationHandlers/com.sheer.metromission.plugin.alarm.DroolsNotificationHandler

1. Restart AVM11 to apply this change.

If no rules are in use, we recommend that you disable the Drools Rules engine.

To disable the Drools Rules engine, do the following:

1. From ~/Main, enter the following commands:

**./runRegTool.sh -gs 127.0.0.1 set 0.0.0.0 site/plugin/droolsplugin/enable false**

**./runRegTool.sh -gs 127.0.0.1 remove 0.0.0.0 site/plugin/AlarmPlugin/NotificationHandlers/com.sheer.metromission.plugin.alarm.DroolsNotificationHandler**

1. Restart AVM11 to apply this change.

### Modify a Rule

You can modify a rule. After you edit a rule, you need to reload the rule. To reload the rule, run the following BQL command:

<?xml version="1.0" encoding="UTF-8"?>

<command name="ReloadRules">

<param name="contextId">

<value>POST</value>

</param>

</command>

### Display Existing Drools Rules

You can check the supported Prime Network postcorrelation rules by using the following BQL command:

<?xml version="1.0" encoding="UTF-8"?>

<command name="GetAllRules">

<param name="contextId">

<value>POST</value>

</param>

</command>

### Upgrade and Validate Drools Rules Files

To upgrade a rule file:

1. Make a copy of the post.drl file, and edit it.
2. Copy the updated file (under a temporary name) to the gateway (directory $ANAHOME/Main/data).

|  |  |
| --- | --- |
| **Note** | If the rule file is edited on a PC, make sure that the text format is compliant to the UNIX version that runs on the gateway. If necessary, use a utility such as DOS2UNIX for the conversion. |

1. Check the validity of the new file by running the following BQL command:

<?xml version="1.0" encoding="UTF-8"?>

<command name="ValidateRules">

<param name="fileName">

<value>rule-file-name-full-path</value>

</param>

</command>

For example:

<?xml version="1.0" encoding="UTF-8"?>

<command name="ValidateRules">

<param name="fileName">

<value>/export/home/network38/Main/data/post.drl</value>

</param>

</command>

1. Once the rule file has been validated:

* Copy the new rule file over the existing rule file.
* Reload rules files by running the following BQL command:

<?xml version="1.0" encoding="UTF-8"?>

<command name="ReloadRules">

<param name="contextId">

<value>POST</value>

</param>

</command>

### Drools Rules Examples

These topics provide examples that illustrate how Drools Rules can be used in Cisco Prime Network to enable alarm forwarding using e-mails:

* Example: Generate E-mail Upon Link Down/Up Ticket, page
* Example: Generate E-mail for Critical Ticket, page

#### Example: Generate E-mail Upon Link Down/Up Ticket

This example is a of a Drools Rule that generates an e-mail if a Link Down / Link Up ticket is raised.

<rule name="Severity critical Alert">

<parameter identifier="networkEvent">

<class>com.sheer.imo.newalarm.INetworkEvent</class>

</parameter>

<java:condition>networkEvent.getName() == 1</java:condition>

<java:consequence>

import javax.mail.\*;

import javax.mail.internet.\*;

import java.util.\*;

import com.sheer.system.os.interfaces.Logger;

Logger.getInstance().fatal("\nCritical Ticket Rule Fired\n");

String recipients[ ] = new String[] {"<emailID1>", "<emailID2>"} ;

String subject = networkEvent.getDescription();

String message = "A Link Down/up Ticket has been raised. Please attend to the problem immediately";

String from = "CiscoANA@company.com";

boolean debug = false;

//Set the host smtp address

Properties props = new Properties();

props.put("mail.smtp.host", "<smpt server name>");

// create some properties and get the default Session

Session session = Session.getDefaultInstance(props, null);

session.setDebug(debug);

// create a message

Message msg = new MimeMessage(session);

// set the from and to address

InternetAddress addressFrom = new InternetAddress(from);

msg.setFrom(addressFrom);

InternetAddress[] addressTo = new InternetAddress[recipients.length];

for (int i = 0; i &lt; recipients.length; i++) {

addressTo[i] = new InternetAddress(recipients[i]);

}

msg.setRecipients(Message.RecipientType.TO, addressTo);

// Setting the Subject and Content Type

msg.setSubject(subject);

msg.setContent(message, "text/plain");

Transport.send(msg);

</java:consequence>

</rule>

#### Example: Generate E-mail for Critical Ticket

The following Drools Rule example generates an e-mail if a Ticket with severity Critical has been raised.

|  |  |
| --- | --- |
| **Note** | Only new ticket notifications will be captured here—updates on this ticket will not be received. For example, if a ticket is initiated with Aggregated Severity MINOR and then due to correlation with a critical alarm the severity was changed to CRITICAL, it won't be captured in this rule. |

<rule name="Severity critical Alert">

<parameter identifier="ticket">

<class>com.sheer.imo.newalarm.ITicket</class>

</parameter>

<java:condition>ticket.getAggregatedSeverityEnum() == 6</java:condition>

<java:consequence>

import javax.mail.\*;

import javax.mail.internet.\*;

import java.util.\*;

import com.sheer.system.os.interfaces.Logger;

import com.sheer.imo.newalarm.ITicket;

import com.sheer.imo.keys.INewAlarmOid;

import com.sheer.client.common.util.DisplayNameFactory;

Logger.getInstance().fatal("\nCritical Ticket Rule Fired\n");

String recipients[ ] = new String[] {"<emailID1>", "<emailID2>"} ;

String subject = ticket.getDescription();

String message = "Ticket ID = " + ((INewAlarmOid)ticket.getObjectId()).getId() + "\n" +

"Severity = " + ITicket.S\_AGGREGATED\_SEVERITY[ticket.getAggregatedSeverityEnum()]+

"\n" + "Creation Time = " + ticket.getCreationTime()

+ "\n" + " Location =" + DisplayNameFactory.getTextForIOid(ticket.getSource());

String from = "CiscoANA@company.com";

boolean debug = false;

//Set the host smtp address

Properties props = new Properties();

props.put("mail.smtp.host", "<smpt server name>");

// create some properties and get the default Session

Session session = Session.getDefaultInstance(props, null);

session.setDebug(debug);

// create a message

Message msg = new MimeMessage(session);

// set the from and to address

InternetAddress addressFrom = new InternetAddress(from);

msg.setFrom(addressFrom);

InternetAddress[] addressTo = new InternetAddress[recipients.length];

for (int i = 0; i &lt; recipients.length; i++) {

addressTo[i] = new InternetAddress(recipients[i]);

}

msg.setRecipients(Message.RecipientType.TO, addressTo);

// Setting the Subject and Content Type

msg.setSubject(subject);

msg.setContent(message, "text/plain");

Transport.send(msg);

</java:consequence>

</rule>

|  |  |
| --- | --- |
| **Note** | To create this rule for a MAJOR ticket, change the <java:condition> section as follows:  <java:condition>((ticket.getAggregatedSeverityEnum() == 6)||(ticket.getAggregatedSeverityEnum() == 5))</java:condition> |

|  |  |
| --- | --- |
| **Note** | The Properties object in the above examples is used only the first time Session.getDefaultInstance (props, null) method is called, when a new Session object is created. Subsequent calls return the Session object that was created by the first call, and ignore the passed Properties object. Use the Session.getInstance (props, null) method to get a new Session object every time the method is called (for example, if you need to change the Mail SMTP Host). |

The following table describes the properties used in the above examples.

| **Property** | **Description** |
| --- | --- |
| rule name | The name of the rule. |
| parameter identifier | A definition of a parameter to use in this rule context. The parameter value will be any instance of the class defined within the <class></class> brackets. |
| java:condition | The condition that initiates the e-mail generation, based on the rule definitions. For Example 1, the condition is that a Link Down/Up ticket is raised. For Example 2, the condition is that a ticket with Critical severity is raised. |
| java:consequence | The set of Java operations to run in case the previous conditions have been met. This section should include your drool rule operations. |
| Logger.getInstance | Helps to identify whether a rule was triggered. After you reload the rule, go to ~/Main/logs directory and enter tail -f 11.out. Check the log file to find out whether the rule was triggered. |
| String recipients | The e-mail IDs to which you want the system to send an e-mail. |
| String subject | The string to fetch the description for the alarm / ticket. In example 1, the string is networkEvent.getDescription(). |
| String from | The e-mail ID to be displayed in the From field. |

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